504126695 12/07/2016

PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1 Stylesheet Version v1.2 EPAS ID: PAT4173366

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	NUNC PRO TUNC ASSIGNMENT
EFFECTIVE DATE:	11/01/2014

CONVEYING PARTY DATA

Name	Execution Date
BAY BRIDGE DECISION TECHNOLOGIES, INC.	11/28/2016

RECEIVING PARTY DATA

Name:	INTERACTIVE INTELLIGENCE GROUP, INC.
Street Address:	7601 INTERACTIVE WAY
City:	INDIANAPOLIS
State/Country:	INDIANA
Postal Code:	46278

PROPERTY NUMBERS Total: 8

Property Type	Number
Application Number:	13244075
Application Number:	13746079
Application Number:	60291325
Patent Number:	7103562
Patent Number:	8046254
Patent Number:	8359222
Patent Number:	8687795
Patent Number:	9020142

CORRESPONDENCE DATA

Fax Number: (317)592-5453

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent

using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

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Email: ipdocket@icemiller.com

Correspondent Name: TROY J. COLE, ICE MILLER.LLP

Address Line 1: ONE AMERICAN SQUARE, SUITE 2900
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ATTORNEY DOCKET NUMBER:	15468.0001 (BB)
NAME OF SUBMITTER:	TROY J. COLE

PATENT 504126695 REEL: 040585 FRAME: 0928

/Troy J. Cole/
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NUNC PRO TUNC ASSIGNMENT

THIS NUNC PRO TUNC ASSIGNMENT, dated as of the 28th day of November, 2016, is made by ASSIGNOR in favor of ASSIGNEE.

WITNESSETH:

WHEREAS, ASSIGNOR and ASSIGNEE have previously agreed that as of November 1, 2014 (the EFFECTIVE DATE) ASSIGNOR transferred to ASSIGNEE the TRANSFERRED RIGHTS.

1. DEFINITIONS

- 1.1 ASSIGNOR means Bay Bridge Decision Technologies, Inc., a Maryland corporation, having a principal place of business at 900 Bestgate.Road, Suite 210, Annapolis, Maryland 21401.
- 1.2 ASSIGNEE means Interactive Intelligence Group, Inc., an Indiana corporation, having a principal place of business at 7601 Interactive Way, Indianapolis, Indiana 46278, as well as its successors and/or assigns.
- 1.3 PATENT PROPERTIES means the patent applications and patents listed in Schedule A attached to this Assignment.
- 1.4 INVENTIONS means concepts, ideas, discoveries, solutions to problems, improvements, processes, machines, articles of manufacture, and/or anything else which is disclosed, claimed, illustrated, and/or otherwise described in the PATENT PROPERTIES and/or any invention disclosure material associated with the PATENT PROPERTIES.
- 1.5 RELATED PATENT CASES includes, and is not limited to, any and all patent applications, patents, and/or patent proceedings:
- a. disclosing, illustrating, claiming, and/or otherwise describing the INVENTIONS, such as (but not limited to) statutory invention registrations, petty, provisional, non-provisional, utility, plant, design, and/or international applications;
- b. claiming directly or indirectly priority to and/or from the PATENT PROPERTIES, under domestic laws, the Paris Convention, PCT, and/or otherwise, such as (but not limited to) divisional, continuation, continuation-in-part, substitute, international, national phase, and/or regional phase applications; and/or
- c. subject to, part of, resulting from, and/or otherwise associated with any and all pre-grant, post grant, and/or other patent related proceedings either directly or indirectly related to the INVENTIONS and/or the PATENT PROPERTIES, such as (but not limited to) opposition, protest, reissue, extensions, reexamination, interference, and/or cancellation proceedings.
- 1.6 RELATED INTELLECTUAL PROPERTY includes, but is not limited to, copyrights, trademarks, service marks, trade dress, good will, trade secrets, mask works, and know-how developed and/or related to the INVENTIONS, PATENT PROPERTIES, and/or RELATED PATENT CASES.
- 1.7 TRANSFERRED RIGHTS includes, but is not limited to, any and all rights, title, and/or interests assigned or otherwise transferred in this assignment.
- 1.8 GEOGRAPHIC SCOPE means worldwide including, but not limited to, member nations of the PCT and non-member nations of the PCT as well as their territories.

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2. ASSIGNMENT OF RIGHTS

- 2.1 <u>Consideration.</u> The ASSIGNOR hereby acknowledges receipt of good, valuable, and sufficient consideration from the ASSIGNEE for this assignment.
- 2.2 <u>Intellectual Property.</u> The ASSIGNOR hereby acknowledges that it has assigned to the ASSIGNEE all rights, title, and interest in and/or to the INVENTIONS, PATENT PROPERTIES, RELATED PATENT CASES, and RELATED INTELLECTUAL PROPERTY.
- 2.3 <u>Future Improvements.</u> The ASSIGNOR hereby acknowledges that it has assigned, and agrees this assignment hereby automatically assigns in the future, to the ASSIGNEE all right, title, and interest in future improvements in and/or to the INVENTIONS, PATENT PROPERTIES, RELATED PATENT CASES, and RELATED INTELLECTUAL PROPERTY.
- 2.4 <u>Right to Claim Priority.</u> The ASSIGNOR hereby acknowledges that it has assigned to the ASSIGNEE all right, title, and interest to claim priority to and/or from the PATENT PROPERTIES and the RELATED PATENT CASES.
- 2.5 <u>Infringement and Misappropriation.</u> The ASSIGNOR hereby acknowledges that it has assigned to the ASSIGNEE all past, present, and future causes of action for infringement and/or misappropriation of the INVENTIONS, PATENT PROPERTIES, RELATED PATENT CASES and/or RELATED INTELLECTUAL PROPERTY, whether the infringement and/or misappropriation is committed and/or the cause of action comes into existence before, during, or after the EFFECTIVE DATE.
- 2.6 <u>Remedies.</u> The ASSIGNOR hereby acknowledges that it has assigned to the ASSIGNEE all past, present, and future remedies for infringement and/or misappropriation, including damages, royalties, profits, exceptional case awards, attorneys' fees, and costs.
- 2.7 <u>Scope.</u> All assignments and/or other transfers of rights and/or title, both legal and equitable, made herein are to the full extent of the GEOGRAPHIC SCOPE such that no right, title, and interest remain with the ASSIGNOR.

3. FUTURE PERFORMANCE

- 3.1 <u>Communicate Information.</u> The ASSIGNOR hereby acknowledges that it has agreed to and will communicate all facts and/or information known to the ASSIGNOR with respect to the TRANSFERRED RIGHTS to the ASSIGNEE and/or its legal representatives.
- 3.2 <u>Sign Documents.</u> The ASSIGNOR hereby acknowledges that it has agreed to and will sign and return any and all documents that ASSIGNEE desires to be signed that are directly or indirectly related to the TRANSFERRED RIGHTS. These documents can include, but are not limited to, assignments, oaths, declarations, affidavits, and powers of attorney.
- 3.3 <u>Legal Proceedings.</u> The ASSIGNOR hereby acknowledges that it has agreed to and will truthfully testify and/or participate in any legal and/or quasi-legal proceedings regarding any facts and/or information known to the ASSIGNOR related to the TRANSFERRED RIGHTS at the request of the ASSIGNEE and/or its legal representatives.
- 3.4 Generally Protect Assignee's Rights. The ASSIGNOR hereby acknowledges that it has agreed to and will do everything reasonable to help in securing, maintaining, and/or enforcing rights to the TRANSFERRED RIGHTS for the ASSIGNEE.
- 3.5 No Additional Consideration Required. The ASSIGNOR hereby acknowledges that it has agreed to and will perform the acts mentioned herein without the requirement of any additional consideration.

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4. PRIVILEGE

- 4.1 <u>Assignment of Privilege.</u> The ASSIGNOR hereby acknowledges that it has assigned to the ASSIGNEE all past, present, and future rights and privileges related to any attorney-client privilege, common interest privilege, and/or work product privilege of the ASSIGNOR in relation to the TRANSFERRED RIGHTS.
- 4.2 <u>Prevent Waiver of Privilege.</u> The ASSIGNOR hereby acknowledges that it has agreed to not engage in any acts resulting in the intentional or unintentional waiver of the attorney client privilege, work product privilege, and/or common interest privilege without the express written authorization from the ASSIGNEE and/or its legal representatives.
- 4.3 <u>Partial Waiver of Privilege.</u> The ASSIGNOR hereby acknowledges that it has agreed that any partial waiver of the attorney-client privilege, common interest privilege, and/or work product privilege of the ASSIGNOR does not constitute total waiver.

5. COVENANTS AND WARRANTIES

- 5.1 <u>Authority to Convey.</u> The ASSIGNOR hereby acknowledges that it has covenanted and warranted that the ASSIGNOR has the full right and authority to convey the TRANSFERRED RIGHTS assigned by this assignment.
- 5.2 <u>No Conflicts.</u> The ASSIGNOR hereby acknowledges that it has covenanted and warranted that the ASSIGNOR has not executed and will not execute any documents and/or perform any acts conflicting with this assignment.

6. MISCELLANEOUS

- 6.1 <u>Insert Application Number and Filing Date.</u> If blank in Schedule A of this assignment, the ASSIGNOR and ASSIGNEE hereby authorize and request the firm of Ice Miller LLP, its successor in interest, or designee to insert the application number and/or filing date in Schedule A of this assignment once known.
- 6.2 <u>Issue Patent to Assignee.</u> The ASSIGNOR hereby acknowledges that it has authorized and requested that any and all patents based on the patent applications within the PATENT PROPERTIES and/or RELATED PATENT CASES issue to the ASSIGNEE, its successors in interest, its assigns, and/or its legal representatives.
- 6.3 <u>Severability.</u> If any provision of this assignment is ruled invalid and/or unenforceable by a court or other tribunal, such decision shall not affect the validity and/or enforceability of the remaining provisions of this assignment.
- 6.4 <u>Choice of Law.</u> This assignment shall be interpreted and controlled by the laws of the United States, and in particular in accordance with the laws of the State of Indiana, without reference to the conflict of law principles thereof. It is further understood that ASSIGNOR consents to the courts of Indiana in connection with any dispute arising under the assignment.
- 6.5 Effective Date. This assignment is hereby made effective as of the EFFECTIVE DATE.

ASSIGNOR(S) SIGNATURE	(S)	
Hay Hridge Decision Technologies, Inc. Signature: BRIC D. Kosiba Title: PRESIDENT, BAY BRIDGE DECISION TECHNOLOGIES, INC.	Date:	11/28/2016

Assignee:

Assignee hereby accepts the sale, transfer, and assignment of the TRANSFERRED RIGHTS.

Margaret J. Baumyar tin. Assignee Signature

Printed Name: MARGARET J. BAUMGARTNER

Title: PATENT ATTORNEY

Company: Interactive Intelligence Group, Inc.

Date: 28th day of November, 2016.

US PATENT APPLICATIONS

Serial No.	Inventor	Country	Filing Date	Title
13/244,075	Eric D. Kosiba Neofytos C. Papodopoulos Douglas G. Newhard	ns	09/23/2011	System and Method for Generating Forecasts and Analysis of Contact Center Behavior for Planning Purposes
13/746,079	Eric D. Kosiba Neofytos C. Papodopoulos Douglas G. Newhard	Ĉ	01/21/2013	System and Method for Generating Forecasts and Analysis of Contact Center Behavior for Planning Purposes
60/291,325	Eric D. Kosiba Douglas G. Newhard Neofytos C. Papodopoulos	US	5/17/2001	Call Center Resource Analysis System

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U.S. PATENTS

Patent No.	Inventor	Country	Issue Date	Title
7,103,562	Neofytos C.	Sin	09/02/2006	System and Method for Generating Forecasts
	Papodopoulos			and Analysis of Contact Center Behavior for
	Eric D, Kosiba			Planning Purposes
	Douglas G. Newhard			i
8,046,254	Neofytos C.	CIS	10/25/2011	System and Method for Generating Forecasts
	Papodopoulos			and Analysis of Contact Center Behavior for
	Eric D. Kosiba			Planning Purposes
	Douglas G. Newhard			
8,359,222	Neofytos C.	SA	01/22/2013	System and Method for Generating Forecasts
	Papodojvoulos			and Analysis of Contact Center Behavior for
	Eric D. Kosiba			Planning Purposes
	Douglas G. Newhard			
8,687,795	Douglas G. Newhard	SO	04/01/2014	System and Method for Generating Forecasts
	Eric D. Kosiba			and Analysis of Contact Center Behavior for
	Neofytos C.			Pianning Purposes
	Papodopoulos			
9,020,142	Douglas G. Newhard	SO	02/10/2014	System and Method for Generating Forecasts
	Eric D. Kosiba			and Analysis of Contact Center Behavior for
	Neofytos C.			Pianning Purposes
	Papodopoulos			

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