PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1 Stylesheet Version v1.2 EPAS ID: PAT4183076

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT

CONVEYING PARTY DATA

Name	Execution Date
INTERACTIVE INTELLIGENCE, INC.	10/13/2016

RECEIVING PARTY DATA

Name:	INTERACTIVE INTELLIGENCE GROUP, INC.
Street Address:	7601 INTERACTIVE WAY
City:	INDIANAPOLIS
State/Country:	INDIANA
Postal Code:	46278

PROPERTY NUMBERS Total: 2

Property Type	Number
Application Number:	14611581
Application Number:	14688610

CORRESPONDENCE DATA

Fax Number: (317)592-5453

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent

using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

Phone: 317-236-2173

Email: ipdocket@icemiller.com

Correspondent Name: TROY J. COLE, ICE MILLER LLP

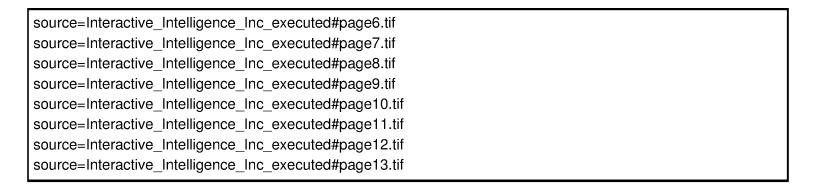
Address Line 1: ONE AMERICAN SQUARE, SUITE 2900
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ATTORNEY DOCKET NUMBER:	15468.0001
NAME OF SUBMITTER:	TROY J. COLE
SIGNATURE:	/Troy J. Cole/
DATE SIGNED:	12/13/2016

Total Attachments: 13

source=Interactive_Intelligence_Inc_executed#page1.tif source=Interactive_Intelligence_Inc_executed#page2.tif source=Interactive_Intelligence_Inc_executed#page3.tif source=Interactive_Intelligence_Inc_executed#page4.tif source=Interactive_Intelligence_Inc_executed#page5.tif

PATENT 504143231 REEL: 040725 FRAME: 0001



NUNC PRO TUNC ASSIGNMENT

THIS NUNC PRO TUNC ASSIGNMENT, dated as of the 13th day of October, 2016, is made by ASSIGNOR in favor of ASSIGNEE.

WITNESSETH:

WHEREAS, ASSIGNOR and ASSIGNEE have previously agreed that as of November 1, 2014 (the EFFECTIVE DATE) ASSIGNOR transferred to ASSIGNEE the TRANSFERRED RIGHTS.

1. DEFINITIONS

- 1.1 ASSIGNOR means Interactive Intelligence, Inc., an Indiana corporation, having a principal place of business at 7601 Interactive Way, Indianapolis, Indiana 46278.
- 1.2 ASSIGNEE means Interactive Intelligence Group, Inc., an Indiana corporation, having a principal place of business at 7601 Interactive Way, Indianapolis, Indiana 46278, as well as its successors and/or assigns.
- 1.3 PATENT PROPERTIES means the patent applications and patents listed in Schedule A attached to this Assignment.
- 1.4 INVENTIONS means concepts, ideas, discoveries, solutions to problems, improvements, processes, machines, articles of manufacture, and/or anything else which is disclosed, claimed, illustrated, and/or otherwise described in the PATENT PROPERTIES and/or any invention disclosure material associated with the PATENT PROPERTIES.
- 1.5 RELATED PATENT CASES includes, and is not limited to, any and all patent applications, patents, and/or patent proceedings:
- a. disclosing, illustrating, claiming, and/or otherwise describing the INVENTIONS, such as (but not limited to) statutory invention registrations, petty, provisional, non-provisional, utility, plant, design, and/or international applications;
- b. claiming directly or indirectly priority to and/or from the PATENT PROPERTIES, under domestic laws, the Paris Convention, PCT, and/or otherwise, such as (but not limited to) divisional, continuation, continuation-in-part, substitute, international, national phase, and/or regional phase applications; and/or
- c. subject to, part of, resulting from, and/or otherwise associated with any and all pre-grant, post grant, and/or other patent related proceedings either directly or indirectly related to the INVENTIONS and/or the PATENT PROPERTIES, such as (but not limited to) opposition, protest, reissue, extensions, reexamination, interference, and/or cancellation proceedings.
- 1.6 RELATED INTELLECTUAL PROPERTY includes, but is not limited to, copyrights, trademarks, service marks, trade dress, good will, trade secrets, mask works, and know-how developed and/or related to the INVENTIONS, PATENT PROPERTIES, and/or RELATED PATENT CASES.
- 1.7 TRANSFERRED RIGHTS includes, but is not limited to, any and all rights, title, and/or interests assigned or otherwise transferred in this assignment.
- 1.8 GEOGRAPHIC SCOPE means worldwide including, but not limited to, member nations of the PCT and non-member nations of the PCT as well as their territories.

2. ASSIGNMENT OF RIGHTS

- 2.1 <u>Consideration.</u> The ASSIGNOR hereby acknowledges receipt of good, valuable, and sufficient consideration from the ASSIGNEE for this assignment.
- 2.2 <u>Intellectual Property.</u> The ASSIGNOR hereby acknowledges that it has assigned to the ASSIGNEE all rights, title, and interest in and/or to the INVENTIONS, PATENT PROPERTIES, RELATED PATENT CASES, and RELATED INTELLECTUAL PROPERTY.
- 2.3 <u>Future Improvements.</u> The ASSIGNOR hereby acknowledges that it has assigned, and agrees this assignment hereby automatically assigns in the future, to the ASSIGNEE all right, title, and interest in future improvements in and/or to the INVENTIONS, PATENT PROPERTIES, RELATED PATENT CASES, and RELATED INTELLECTUAL PROPERTY.
- 2.4 <u>Right to Claim Priority.</u> The ASSIGNOR hereby acknowledges that it has assigned to the ASSIGNEE all right, title, and interest to claim priority to and/or from the PATENT PROPERTIES and the RELATED PATENT CASES.
- 2.5 <u>Infringement and Misappropriation.</u> The ASSIGNOR hereby acknowledges that it has assigned to the ASSIGNEE all past, present, and future causes of action for infringement and/or misappropriation of the INVENTIONS, PATENT PROPERTIES, RELATED PATENT CASES and/or RELATED INTELLECTUAL PROPERTY, whether the infringement and/or misappropriation is committed and/or the cause of action comes into existence before, during, or after the EFFECTIVE DATE.
- 2.6 <u>Remedies.</u> The ASSIGNOR hereby acknowledges that it has assigned to the ASSIGNEE all past, present, and future remedies for infringement and/or misappropriation, including damages, royalties, profits, exceptional case awards, attorneys' fees, and costs.
- 2.7 <u>Scope.</u> All assignments and/or other transfers of rights and/or title, both legal and equitable, made herein are to the full extent of the GEOGRAPHIC SCOPE such that no right, title, and interest remain with the ASSIGNOR.

3. FUTURE PERFORMANCE

- 3.1 <u>Communicate Information.</u> The ASSIGNOR hereby acknowledges that it has agreed to and will communicate all facts and/or information known to the ASSIGNOR with respect to the TRANSFERRED RIGHTS to the ASSIGNEE and/or its legal representatives.
- 3.2 <u>Sign Documents.</u> The ASSIGNOR hereby acknowledges that it has agreed to and will sign and return any and all documents that ASSIGNEE desires to be signed that are directly or indirectly related to the TRANSFERRED RIGHTS. These documents can include, but are not limited to, assignments, oaths, declarations, affidavits, and powers of attorney.
- 3.3 <u>Legal Proceedings.</u> The ASSIGNOR hereby acknowledges that it has agreed to and will truthfully testify and/or participate in any legal and/or quasi-legal proceedings regarding any facts and/or information known to the ASSIGNOR related to the TRANSFERRED RIGHTS at the request of the ASSIGNEE and/or its legal representatives.
- 3.4 <u>Generally Protect Assignee's Rights.</u> The ASSIGNOR hereby acknowledges that it has agreed to and will do everything reasonable to help in securing, maintaining, and/or enforcing rights to the TRANSFERRED RIGHTS for the ASSIGNEE.
- 3.5 <u>No Additional Consideration Required.</u> The ASSIGNOR hereby acknowledges that it has agreed to and will perform the acts mentioned herein without the requirement of any additional consideration.

4. PRIVILEGE

- 4.1 <u>Assignment of Privilege.</u> The ASSIGNOR hereby acknowledges that it has assigned to the ASSIGNEE all past, present, and future rights and privileges related to any attorney-client privilege, common interest privilege, and/or work product privilege of the ASSIGNOR in relation to the TRANSFERRED RIGHTS.
- 4.2 <u>Prevent Waiver of Privilege.</u> The ASSIGNOR hereby acknowledges that it has agreed to not engage in any acts resulting in the intentional or unintentional waiver of the attorney client privilege, work product privilege, and/or common interest privilege without the express written authorization from the ASSIGNEE and/or its legal representatives.
- 4.3 Partial Waiver of Privilege. The ASSIGNOR hereby acknowledges that it has agreed that any partial waiver of the attorney-client privilege, common interest privilege, and/or work product privilege of the ASSIGNOR does not constitute total waiver.

5. COVENANTS AND WARRANTIES

- 5.1 <u>Authority to Convey.</u> The ASSIGNOR hereby acknowledges that it has covenanted and warranted that the ASSIGNOR has the full right and authority to convey the TRANSFERRED RIGHTS assigned by this assignment.
- 5.2 <u>No Conflicts.</u> The ASSIGNOR hereby acknowledges that it has covenanted and warranted that the ASSIGNOR has not executed and will not execute any documents and/or perform any acts conflicting with this assignment.

6. MISCELLANEOUS

- 6.1 <u>Insert Application Number and Filing Date.</u> If blank in Schedule A of this assignment, the ASSIGNOR and ASSIGNEE hereby authorize and request the firm of Ice Miller LLP, its successor in interest, or designee to insert the application number and/or filing date in Schedule A of this assignment once known.
- 6.2 <u>Issue Patent to Assignee.</u> The ASSIGNOR hereby acknowledges that it has authorized and requested that any and all patents based on the patent applications within the PATENT PROPERTIES and/or RELATED PATENT CASES issue to the ASSIGNEE, its successors in interest, its assigns, and/or its legal representatives.
- 6.3 <u>Severability.</u> If any provision of this assignment is ruled invalid and/or unenforceable by a court or other tribunal, such decision shall not affect the validity and/or enforceability of the remaining provisions of this assignment.
- 6.4 <u>Choice of Law.</u> This assignment shall be interpreted and controlled by the laws of the United States, and in particular in accordance with the laws of the State of Indiana, without reference to the conflict of law principles thereof. It is further understood that ASSIGNOR consents to the courts of Indiana in connection with any dispute arising under the assignment.
- 6.5 Effective Date. This assignment is hereby made effective as of the EFFECTIVE DATE.

ASSIGNOR(S) SIG	NATURE(S)
Interactive Intelligence, Inc. Signature: WWW Printed Name: ASh lew Vulk ovits Title: Chief Functional Officer	Date: 10/13/2016

Assignee:

Assignee hereby accepts the sale, transfer, and assignment of the TRANSFERRED RIGHTS.

Margaret J. Barry A. Assignee Signature

Printed Name: MARGARET J. BAUMGARTNER

Title: PATENT ATTORNEY

Company: Interactive Intelligence Group, Inc.

Date: 17th day of October, 2016.

US PATENT APPLICATIONS

Method and System for Selectively Biased	8/23/2013	US	Vivek Tyagi	13/974,123
Selection for Training the Parameters Acoustic Model			Aravind Ganapathiraju Felix Immanuel Wyss	
Method and System	8/5/2013	US	Vivek Tyagi	13/959,171
Interaction Offering and Hosting			Gregory P. Cunningham	
System and Method for Predictive	7/16/2013	US	Jonathan M. Keller	13/942,784
Troductivity of Caning (Agonto and Can Trod			Mark R. Stumpf	
Method and	6/5/2013	US	Warren Bentley	13/910,446
Recognition			Felix Immanuel Wyss	
Performance			Ananth Nagaraja Iyer	
Negative Example	4/26/2013	US	Aravind Ganapathiraju	13/871,053
Information			Felix Immanuel Wyss	
Recognition			Aravind Ganapathiraju	
False Alarm	1/22/2013	US	Konstantin Biatov	13/746,687
			Scott Allen Randal	
Scores			Felix Immanuel Wyss	
Recognition			Yingyi Tan	
Method and	8/30/2012	US	Aravind Ganapathiraju	13/599,297
Spotting for Speech Analytics			Ananth Nagaraja Iyer	
Method and	7/20/2012	US	Aravind Ganapathiraju	13/554,937
			Kevin O'Connor	
Monitoring Communications Using a Media			Michael D. Snyder	
System and	4/13/2012	US	Felix Immanuel Wyss	13/446,182
			Jason Andrew Loucks	
List			Corey David Bischoff	
Communicat			Adam Joseph Elkins	
System and	2/6/2012	US	Mark Alan LaBoyteaux	13/366,820
Interactions				
System and	6/29/2007	US	Rachel Wentink	11/770,885
	Filing Date	Country	Inventor	Serial No.

			T					ı	ı	I		
14/451,453	14/288,745	14/224,409	14/188,921	14/169,218	14/169,211	14/082,844	14/060,141	14/043,637	14/037,837	14/014,530		Serial No.
Kevin O'Connor Felix Immanuel Wyss	Rajesh Dachiraju Aravind Ganapathiraju	Hendy E. Putra Bayu Aji Wicaksono	Zachary Hinkle Jason Andrew Loucks Logan H. Weilenman Ryan Collins	Kevin Vlack Felix Immanuel Wyss	Kevin Vlack Felix Immanuel Wyss	Donald E. Brown Jeroen Buis Michael D. Gagle Ronald T. Hynes Jeffrey H. Swartz	Felix Immanuel Wyss Rivarol Vergin Ananth Nagaraja Iyer Aravind Ganapathiraju Kevin Charles Vlack Srinath Cheluvaraja	Nathan L. Mullen Felix Immanuel Wyss	Joseph A. Behymer	Felix Immanuel Wyss Matthew Alan Taylor Kevin Charles Vlack	Aravind Ganapathiraju Felix Immanuel Wyss	<u>Inventor</u>
US	US	US	US	US	US	US	US	US	US	US		Country
8/5/2014	5/28/2014	3/25/2014	2/25/2014	1/31/2014	1/31/2014	11/18/2013	10/22/2013	10/1/2013	9/26/2013	8/30/2013		Filing Date
Method and Apparatus for the Encoding of Participants in a Conference Setting	Method for Forming the Excitation Signal for a Glottal Pulse Model Based Parametric Speech Synthesis System	System and Method for Predicting Contact Center Behavior	System and Method for Remote Management and Detection of Client Complications	System and Method for Fingerprinting Datasets	System and Method for Fingerprinting Datasets	System and Method for Communication Routing	System and Method for Acoustic Echo Cancellation	System and Method for Routing a Communication Utilizing Scoring	System and Method for Context Based Knowledge Retrieval	Method and System for Learning Call Analysis	Linear Discriminant Analysis in Automatic Speech Recognition Systems	<u>Title</u>

System and Method for Remote Management and Detection of Client Complications	2/27/2013	US	Zach Hinkle Jason A. Loucks Logan H. Weilenman Ryan Collins	61/769,829
System and Method for Acoustic Echo Cancellation	10/23/2012	US	Felix Immanuel Wyss Rivarol Vergin Ananth Nagaraja Iyer Aravind Ganapathiraju Kevin Vlack Srinath Cheluvaraja	61/717,156
Method and System for Learning Call Analysis	8/30/2012	US	Felix Immanuel Wyss Matthew Alan Taylor Kevin Charles Vlack	61/695,039
Method and System for Selectively Biased Linear Discriminant Analysis in Automatic Speech Recognition Systems	8/24/2012	US	Vivek Tyagi Aravind Ganapathiraju Felix Immanuel Wyss	61/692,934
Method and System for Good Quality Acoustic Data Selection for Training the Parameters of Hidden Markov Model and Gaussian Mixture Model	8/7/2012	US	Vivek Tyagi Aravind Ganapathiraju Felix Immanuel Wyss	61/680,365
Method and System for Improving the Productivity of Calling Agents and Call Yield	6/11/2012	US	Warren Bentley Roger Leblanc Mark R. Stumpf Mathew A. Erickson	61/657,925
Negative Example (Anti-Word) Based Performance Improvement for Speech Recognition	4/27/2012	US	Aravind Ganapathiraju Ananth Nagaraja Iyer Felix Immanuel Wyss	61/639,242
Enhancing Call Experiences Through Personal Rules	4/16/2015	US	Kalpit Patel Richard J. Walsh Richard M. Neidermyer	14/688,610
Secret Supplemental Username System and Method for Optimization of Audio Fingerprint Search	2/02/2015 3/03/2015	US	Charles Walt Srinath Cheluvaraja Ananth Nagaraja Iyer Felix Immanuel Wyss	14/611,581 14/636,474
<u>Title</u>	Filing Date	Country	Inventor	Serial No.

60/186,190	60/143,464	60/186,189	60/143,459	60/186,487	60/143,460	61/947,841	61/947,834	61/927,152	61/891,850	61/862,113	Serial No.
Don Brown	Antonetti Giles	Milan Vrenjak Jeff Schwartz Jeff Geradot	Milan J. Vrenjak	Jeff Swartz Michael Snyder Barry Ytuarte Jeff Lindholm Brian Mewhinney	Brian Mewhinney Jeff Lindholm Jeff Swartz Barry Ytuarte	Srinath Cheluvaraja Ananth Nagaraja Iyer Aravind Ganapathiraju Felix Immanuel Wyss	Srinath Cheluvaraja Ananth Nagaraja Iyer Felix Immanuel Wyss	Aravind Ganapathiraju Felix Immanuel Wyss	Vivek Tyagi Ananth Iyer Zhenhao Ge Scott Allen Randal Aravind Ganapathiraju Felix Immanuel Wyss	Kevin Michael O'Connor Felix Immanuel Wyss	Inventor
US	US	US	US	US	US	US	US	US	US	US	Country
3/1/2000	7/13/1999	3/1/2000	7/13/1999	3/2/2000	7/13/1999	3/4/2014	3/4/2014	1/14/2014	10/16/2013	8/5/2013	Filing Date
Customizable, Reliable, Distributed Logging	Computer Managed Communications Techniques	Cached Database for Intelligent Call Processing System	Communications Management System and Method	Computer Telephony Systems and Methods	Computer Management of Communications	Methods to Correct for Packet Loss in ASR Systems	Optimization of Audio Fingerprint Search Using Clustering and Multiresolution Approaches	System and Method for Synthesis of Speech From Provided Text	System and Method for Learning Alternate Pronunciations for Speech Recognition	Method and Apparatus for the Encoding of Participants in a Conference Setting	<u>Title</u>

	60/261,893		60/695,750		60/143,588			Serial No.
	John J. Thomas	Michael Gagle	Donald E. Brown		Tom Hynes	Greg Cunningham	Arthur Jay	<u>Inventor</u>
:	US		SU		US			Country
:	1/16/2001		6/30/2005		7/13/1999			Filing Date
ts ss	Method and System for Administering		Agent Queue Activation	Systems and Methods	Telephone Communications Management	Processing System	and Reporting in an Intelligent Call	<u>Title</u>

U.S. PATENTS

Activation in a Contact Center			Mewhinney Michael Alan Taylor Jay Michael Langsford	
System and Method for Agent	8/6/2013	SU	Brian Edward	8,503,663
System and Method for Providing a Baseline for Quality Metrics in a Contact Center	12/21/2010	US	Donald E. Brown	7,856,095
Speech Recognition System and Method	4/22/2008	US	Felix I. Wyss Kevin O'Connor	7,363,228
System and Method for Distributing Routing Calls in a Call Center	9/19/2006	US	Michael D. Gagle Michael Schmidt	7,110,523
Techniques for Load Distribution Processing for Call Centers	10/3/2006	US	Bruce Florman Donald E. Brown	7,117,244
Method and System for Administering Multiple Messages over a Public Switched Telephone Network	9/13/2005	US	John H. Thomas	6,944,272
Agent Status Viewing System and Method	11/18/2003	US	Paul R. Woods	6,651,085
Staged Predictive Dialing System	10/12/2004	US	Brian E. Mewhinney	6,804,346
Hierarchical Process Management Intelligent Call Processing System	7/13/2004	US	Barry Ytuarte Jeff Swartz	6,763,369
Read-Only In-Memory Tables for Intelligent Call Processing System	4/6/2004	US	Milan Vrenjak Jeff Swartz Jeff Geradot	6,718,032
Queue-Based Distinctive Ringing in Center System	1/28/2003	US	Jeffrey J. Lindholm Michael D. Gagle Michael D. Synder	6,512,825
Method and System for Informing Within a Queue	1/25/2005	US	Jeff H. Swartz	6,847,715
Telecommunication Number Processing Technique for a Telephony Server	9/10/2002	US	Ronald Thomas Haynes, Jr.	6,449,353
Methods and Systems to Distribute Clier Software Tasks Among a Number of Servers	4/23/2002	US	Bruce Florman	6,377,975
<u>Title</u>	Issue Date	Country	Inventor	Patent No.

System and Method for Self-Service Callback Modification	01/19/2016	US	John R. Clark	9,241,067
() () () () () () () () () ()			James L. Hendry, Jr.	
Canable Device			Hubbard	,
System and Method for Self-Configuring Sip-	2/24/2015	SU	Christopher Todd	8,964,952
Datasets			Felix Immanuel Wyss	
System and Method for Fingerprinting	3/25/2014	US	Kevin Vlack	8,681,950
Monitoring			Michael D. Gagle	
System and Method for Remote Screen	6/12/2012	US	Donald E. Brown	8,199,891
Server			Kevin O'Connor	
Monitoring Communications Using a Media			Michael D. Snyder	
System and Method for Recording and	4/23/2013	US	Felix Immanuel Wyss	8,427,981
<u>Title</u>	Issue Date	Country	Inventor	Patent No.

INTERNATIONAL PATENT APPLICATIONS

System and Method for Predicting Contact Center Behavior	3/25/2014	WO	Hendy E. Putra Bayu Aji Wicaksono	PCT/US2014/031685
Routing			Jeroen Buis Michael D. Gagle Ronald T. Hynes Jeffrey H. Swartz	
System and Method for Communication	11/18/2013	WO	Donald E. Brown	PCT/US2013/070559
System and Method for Kouting a Communication Utilizing Scoring	10/1/2013	& C	Nathan L. Mullen Felix Immanuel Wyss	PC17US2013/062905
and Method for Condge Retrieval	9/26/2013	WO	Joseph A. Behymer	PCT/US2013/061896
System and Method for Predictive Live Interaction Offering and Hosting	7/16/2013	WO	Jonathan M. Keller Gregory P. Cunningham	PCT/US2013/050593
System and Method for Self-Service Callback Modification	2/15/2013	WO	John R. Clark	PCT/US2013/021540
O			Ganapathiraju Felix Immanuel Wyss	
False Alarm Reduction in Speech Recognition Systems Using Contextual	1/22/2013	WO	Konstantin Biatov Aravind	PCT/US2013/022495
Method and System for Real-Time Keyword Spotting for Speech Analytics	7/20/2012	WO	Aravind Ganapathiraju Ananth Nagaraja Iyer	PCT/US2012/047715
Method and System for Predicting Speech Recognition Performance Using Accuracy Scores	8/3/2012	WO	Aravind Ganapathiraju Yingyi Tan Felix Immanuel Wyss Scott Allen Randal	PCT/US2012/053061
<u>Title</u>	Filing Date	Country	<u>Inventor</u>	Serial No.

4383736.

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	PCT/US2014/039722	Serial No.
Ganapathiraju	Rajesh Dachiraju Aravind	<u>Inventor</u>
	WO	Country
	5/28/2014	Filing Date
Speech Synthesis System	Method for Forming the Excitation Signal for a Glottal Pulse Model Based Parametric	<u>Title</u>

PATENT REEL: 040725 FRAME: 0015

RECORDED: 12/13/2016