

## PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1  
 Stylesheet Version v1.2

EPAS ID: PAT4250573

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT
<b>NATURE OF CONVEYANCE:</b>	ASSIGNMENT
<b>CONVEYING PARTY DATA</b>	
<b>Name</b>	<b>Execution Date</b>
VADIM DYMSHYTS	08/31/2016
VIDAS PLACIAKIS	09/13/2016
NIKOLAY I. KOROLEV	11/08/2016
HERBERT WILLI ARTUR RISTOCK	11/04/2016
<b>RECEIVING PARTY DATA</b>	
<b>Name:</b>	GENESYS TELECOMMUNICATIONS LABORATORIES, INC.
<b>Street Address:</b>	2001 JUNIPERO SERRA BLVD.
<b>City:</b>	DALY CITY
<b>State/Country:</b>	CALIFORNIA
<b>Postal Code:</b>	94014
<b>PROPERTY NUMBERS Total: 1</b>	
<b>Property Type</b>	<b>Number</b>
<b>Application Number:</b>	15216622
<b>CORRESPONDENCE DATA</b>	
<b>Fax Number:</b>	(626)577-8800
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>	
<b>Phone:</b>	626-795-9900
<b>Email:</b>	pto@lrrc.com
<b>Correspondent Name:</b>	LEWIS ROCA ROTHGERBER CHRISTIE LLP
<b>Address Line 1:</b>	PO BOX 29001
<b>Address Line 4:</b>	GLENDALE, CALIFORNIA 91209
<b>ATTORNEY DOCKET NUMBER:</b>	126332/JEC/AJC
<b>NAME OF SUBMITTER:</b>	ANDREW CAUDILL
<b>SIGNATURE:</b>	/Andrew Caudill/
<b>DATE SIGNED:</b>	01/30/2017
<b>Total Attachments: 9</b>	
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**INVENTOR'S DECLARATION AND ASSIGNMENT  
FOR PATENT APPLICATION**

PATENT

Title of Invention: VIRTUAL INTERACTIONS IN CONTACT CENTER OPERATIONS

Docket No.: 126332

Application No. 15/216,622

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**INVENTOR'S DECLARATION**

As a below named inventor, I hereby declare that:

This declaration is directed to the attached application unless the following is checked:

X United States Application or PCT International Application Number 15/216,622 filed on July 21, 2016.

The above-identified application was made or authorized to be made by me.

I believe that I am the original inventor or an original joint inventor of a claimed invention in the above-identified application.

I have reviewed and understand the contents of the above-identified application, including the claims.

I acknowledge the duty to disclose information which is material to patentability as defined in 37 C.F.R. § 1.56, including for continuation-in-part applications, material information which became available between the filing date of the prior application and the national or PCT international filing date of the continuation-in-part application.

I acknowledge that any willful false statement made in this declaration is punishable under 18 U.S.C. § 1001 by fine or imprisonment of not more than five (5) years, or both.

**ASSIGNMENT**

In consideration of good and valuable consideration, the receipt of which is hereby acknowledged, the undersigned,

(1) Vadim Dymshyts, Vidas Placiakis, Nikolay I. Korolev, and Herbert Willi Artur Ristock

HEREBY SELL(S), ASSIGN(S) AND TRANSFER(S) TO

(2) GENESYS TELECOMMUNICATIONS LABORATORIES, INC.

having a place of business at

(3) 2001 Junipero Serra Blvd., Daly City, California 94014

(hereinafter called "ASSIGNEE") the entire right, title and interest in and to any and all improvements which are disclosed in the application for United States Letters Patent entitled

(4) VIRTUAL INTERACTIONS IN CONTACT CENTER OPERATIONS

which application was executed on even date herewith or was

**INVENTOR'S DECLARATION AND ASSIGNMENT  
FOR PATENT APPLICATION**

Docket No.: 126332  
Application No.: 15/216,622

(a) executed on (5a): \_\_\_\_\_;  
(b) filed on (5b): July 21, 2016;  
Application No.: 15/216,622;

**LEWIS ROCA ROTHGERBER CHRISTIE**  
LLP, P.O. Box 29001, Glendale, CA 91209-  
9001) is hereby authorized to insert in (b) the  
specified data, when known.

including any and all United States Patents  
which may be granted on said application, and any and all extensions, divisions, reissues,  
substitutes, renewals or continuations of said application and patents, and the right to all  
benefits under all international conventions for the protection of industrial property and  
applications for said improvements.

It is hereby authorized and requested that the Commissioner of Patents issue any and all of said  
Letters Patent, when granted, to said ASSIGNEE, its assigns or its successors in interest or its  
designee.

Upon said consideration, it is further agreed that, when requested, without charge to but at the  
expense of said ASSIGNEE, the undersigned will execute all divisional, continuing, substitute,  
renewal, and reissue patent applications; execute all rightful other papers; and generally do  
everything possible which said ASSIGNEE shall consider desirable for aiding in securing and  
maintaining patent protection as provided herein.

Vadim Dymshyts  
Legal Name of Inventor

August 31, 2016  
Date

  
Signature

Vidas Placiakis  
Legal Name of Inventor

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature

Nikolay Korolev  
Legal Name of Inventor

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature

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**Docket No.:** 126332  
**Application No.:** 15/216,622

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Herbert W.A. Ristock  
Legal Name of Inventor

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature

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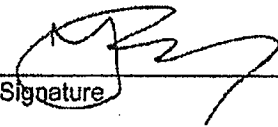
Vadim Dymshyts  
Legal Name of Inventor

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature

Vidas Placiakis  
Legal Name of Inventor

9/13/2016  
Date

  
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Nikolay Korolev  
Legal Name of Inventor

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