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PATENT ASSIGNMENT COVER SHEET

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| UBMISSION TYPE: | | NEW ASSIGNMENT | |
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| NATURE OF CONVEYANCE: | | ASSIGNMENT | |
| CONVEYING PARTY DA | АТА | | |
| | | Name Ex | xecution Date |
| VINCENT PIRAT | | 08/2 | 26/2015 |
| REDERIC THOMAS | 08/2 | 27/2015 | |
| BORIS NICOLAS | | | 17/2015 |
| HERBERT W.A. RISTOCK | | | 17/2015 |
| PHILIPPE RAIS | | 10/0 | 01/2015 |
| | ТА | | |
| Name: | 1 | YS TELECOMMUNICATIONS LABORATORIES, INC. | |
| Street Address: | 2001 JUNIPERO SERRA BLVD. | | |
| City: | DALY CITY | | |
| State/Country: | CALIFORNIA | | |
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| Postal Code: | 94014 Total: 1 | | |
| Postal Code: PROPERTY NUMBERS Property Type | | Number | |
| PROPERTY NUMBERS | Total: 1 | | |
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Docket No. 70864/G711

CONFIRMATORY ASSIGNMENT

This Confirmatory Patent Assignment is entered by Vincent Pirat, Frederic Thomas, Boris Nicolas, Herbert W. A. Ristock and Philippe Rais, all individuals (hereafter called "ASSIGNOR"), in favor of GENESYS TELECOMMUNICATIONS LABORATORIES, INC., a California corporation, having a place of business at 2001 Junipero Serra Blvd., Daly City, California 94014 (hereafter, together with any successors, legal representatives or assigns thereof, called "ASSIGNEE").

WHEREAS ASSIGNOR has invented certain new and useful improvements disclosed in an application for United States Letters Patent entitled MEDIA CHANNEL MANAGEMENT APPARATUS FOR NETWORK COMMUNICATIONS SESSIONS, filed July 24, 2014, Application No. 14/340,526.

WHEREAS ASSIGNEE wants to acquire the entire right, title, and interest in and to said improvements and application, and it did acquire the same from ASSIGNOR effective as of July 24, 2014, the filing date of U.S. Application No. 14/340,526.

NOW, THEREFORE, in consideration of the sum of One Dollar (\$1.00) to us in hand paid, and other good and valuable consideration, the receipt of which is hereby acknowledged, ASSIGNOR confirms that we have sold, assigned, transferred, and set over, and do hereby sell, assign, transfer and set over to ASSIGNEE, effective as of July 24, 2014, the filing date of U.S. Application No. 14/340,526, the entire right, title and interest in and to said improvements, and said application and all divisions and continuations thereof, and all United States Letters Patents which may be granted thereon and all reissues, reexaminations and extensions thereof, including the right to sue or otherwise bring action and to collect and receive damages therefrom, for past infringement thereof, and all priority rights under all available International Agreements, Treaties and Conventions for the protection of intellectual property in its various forms in every participating country, and all applications for patents (including related rights such as utilitymodel registrations, inventor's certificates, and the like) heretofore or hereafter filed for said improvements in any foreign countries, and all patents (including all continuations, divisions, extensions, renewals, substitutes, and reissues thereof) granted for said improvements in any foreign countries; and ASSIGNOR hereby authorizes and request the United States Commissioner of Patents and Trademarks, and any officials of foreign countries whose duty it is to issue patents on applications as aforesaid, to issue all patents for said improvements to ASSIGNEE in accordance with the terms of this Assignment;

AND ASSIGNOR HEREBY covenants that we have full right to convey the entire interest herein assigned, and that we have not executed, and will not execute, any agreement in conflict herewith;

AND ASSIGNOR HEREBY further covenants and agree that we will communicate to ASSIGNEE any facts known to us respecting said improvements, and testify in any legal proceeding, sign all lawful papers, execute all divisional, continuation, substitute and reissue

> PATENT REEL: 037346 FRAME: 0398

applications, make all rightful oaths and generally do everything possible to aid ASSIGNEE to obtain and enforce proper patent protection for said improvements in all countries.

IN TESTIMONY WHEREOF, I hereunto set my hand this 24 day of AUGUST, 20A5

Vincent Pirat

Witnessed by:

CHOEL Clément

Signature

Printed Name

Signature.

Printed Name

IN TESTIMONY WHEREOF, I hereunto set my hand this day of

Frederic Thomas

Witnessed by:

| -P-+ | PIRSE Vincent |
|-----------|-------------------------------|
| Signature | Printed Name Julian Norean |
| Signature | Printed Name |

-3-

IN TESTIMONY WHEREOF, I hereunto set my hand this 17 day of 320.15.

Boris Nicolas

Witnessed by:

Signature

DoNou Acnaud Printed Name

<u>BLECON</u> Stophane Printed Name

Signature

PATENT REEL: 037376 FRAME: 0399

••••

IN TESTIMONY WHEREOF, I hereunto set my hand this 17 day of turust,

Herbert W.A. Ristock

Witnessed by: Printed Name ure

MY TANGUAQUED Printed Name ure

-5-

PATENT REEL: 037346 FRAME: 0306

IN TESTIMONY WHEREOF, I hereunto set my hand this day of october,

Philippe Rais

Witnessed by <u>GISEK VELLE</u> Printed Name attire AMY THUJUAQUIO Printed Name nre

JEC/mac

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RECORDED: 02/25/2016