504251215 03/01/2017

PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1 Stylesheet Version v1.2 EPAS ID: PAT4297893

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT

CONVEYING PARTY DATA

Name	Execution Date
ASHUTOSH ROY	12/13/2016
PROMOD NARANG	04/26/2011
JEFFREY HUANG	12/02/2008
SAM HAHN	12/20/2016

RECEIVING PARTY DATA

Name:	EGAIN COMMUNICATIONS CORPORATION	
Street Address:	345 E. MIDDLEFIELD ROAD	
City:	MOUNTAIN VIEW	
State/Country:	CALIFORNIA	
Postal Code:	94043	

PROPERTY NUMBERS Total: 1

Property Type	Number
Application Number:	13004794

CORRESPONDENCE DATA

Fax Number: (408)938-9069

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

Phone: 408-938-9060

Email: officeaction@mhbpatents.com
Correspondent Name: MURABITO HAO & BARNES LLP

Address Line 1: 2 N MARKET ST

Address Line 2: 3RD FL

Address Line 4: SAN JOSE, CALIFORNIA 95113

ATTORNEY DOCKET NUMBER:	EGAN-0002.USP1
NAME OF SUBMITTER:	ANTHONY C. MURABITO
SIGNATURE:	/Anthony C. Murabito/
DATE SIGNED:	03/01/2017

Total Attachments: 5

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> PATENT REEL: 041424 FRAME: 0628

Attorney Docket No.: EGAN-0002.USP1

Assignment to eGain Communications Corporation

Ashutosh Roy, Pron do hereby sell, assig Delaware Corporation and its successors an	nod Narang, Jeffrey Huang jn, and transfer unto eC having its principal place d assigns, the entire right,	Bain Communications Co of business at 345 E. Mid- title, and interest for the U	orporation defield F United St	nowledged, I/we (hereinafter called eGain), a toad, Mountain View, CA 94043, ates and all foreign countries, in the application for the United
ANALYZING NAVIGA	TION WITH A WEBPAGE	P		
		nd described therein, and elo which may be granted		
	04,794 filed on or erein, and any and all Let unted thereon or therefor;	01/11/2011 iters Patent of the United	States a	and the inventions set forth nd of countries foreign thereto
deliver without further continuation, divisional its successors and as States and in any or proceedings involving	er compensation any p I or reissue, or other pape signs, the inventions desc ountry foreign thereto, at said inventions and in the	lower of attorney, assigners which may be necessaribed in said application and to cooperate and as	gnment, ary or de nd all pa sist in tl ation of s	sors or assigns, to execute and application, whether original, sirable fully to secure to eGain, tent rights therein, in the United ne prosecution of interference said Letters Patent provided the nce are paid by eGain.
mortgage, license, or o	other agreement affecting	the rights and property he	rein con	ves that no assignment, grant, veyed has been made to others ossessed by the undersigned;
In witness whereof, I/w	e hereunto set my/our har	nd(s) and seal:		
Inventor's Signature:	Ashutosh Roys	·	Date:	Dec-13-2016
Inventor's Signature:	Promod Narang		Date:	
Inventor's Signature:	Jeffcey Hugog		Date:	
Inventor's Signature:	Sam Haba Somætstmeee:400	nianijasijajyrininarinististististainarinististastainarinistististastainarinististastainarinististastainarinis	Date:	Dec-20-2016

Attorney Docket No.: EGAN-0002.USP1

Assignment to eGain Communications Corporation

Ashutosh Roy, Pro	mod Narang, Jeffrey Hua	ing, Sam Hahn	ereby acknowledged, I/we Corporation (hereinafter called eGain), a
Delaware Corporation and its successors ar	n having its principal place nd assigns, the entire right approvements, including the	e of business at 345 E. Mi ht, title, and interest for the	ddiefield Road, Mountain View, CA 94043, United States and all foreign countries, in and under, the application for the United
ANALYZING NAVIGA	ATION WITH A WEBPAC	BE .	
		and described therein, and ereto which may be grante	d any and all Letters Patent of the d thereon or therefor; or
X Serial No.: 13/ and described the which may be gr	004,794 filed on nerein, and any and all L anted thereon or therefor	01/11/2011 etters Patent of the United;	and the inventions set forth 1 States and of countries foreign thereto
deliver without furth continuation, divisional its successors and as States and in any of proceedings involving	ner compensation any al or reissue, or other pa esigns, the inventions de- country foreign thereto, said inventions and in the	power of attorney, ass pers which may be necest scribed in said application and to cooperate and a ne adjudication or reexami	ts successors or assigns, to execute and signment, application, whether original, sary or desirable fully to secure to eGain, and all patent rights therein, in the United ssist in the prosecution of interference nation of said Letters Patent provided the nd assistance are paid by eGain.
mortgage, license, or	other agreement affecting	ig the rights and property h	presentatives that no assignment, grant, terein conveyed has been made to others essed is possessed by the undersigned;
In witness whereof, I/V	we hereunto set my/our h	and(s) and seal:	
Inventor's Signature:	Ashutosh Roy		Date:
Inventor's Signature:	Promod Narang	lang	Date: Apr 26, 2011
Inventor's Signature:	Jeffrey Huang		Date:
Inventor's Signature:	Sam Hahn		Date:

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EGAIN COMMUNICATIONS CORPORATION EMPLOYMENT LETTER

November 12, 2008

Jeffrey Xiaofei Huang 1139 Blythe St. Foster City, CA 94004

Dear Jeffrey:

On behalf of eGain Communications Corporation (the "Company"), I am pleased to offer you the position of Scalability and Performance Architect of the Company. This offer of employment is contingent on a satisfactory background check. The terms of your employment relationship with the Company will be as set forth below.

- Position. Scalability and Performance Architect of the Company with responsibilities as determined by the Chief Executive Officer of the Company.
- 2. <u>Base Salary and Commissions</u>. You will be paid a base salary of \$11,250.00 per month, payable semi-monthly. Your salary will be payable in accordance with the Company's standard payroll policies (subject to normal required withholdings). You are eligible to participate in the Company's Paid Time Off Program, which provides for an account of 15 days per annum, accrued each payroll period on a prorated basis of 1/24th of the applicable annual accrual. Any other compensation terms offered will be as outlined in *Schedule A* of this letter.
- 3. Stock and/or Options. Subject to the approval of the Board of Directors of the Company, you will be granted an option to purchase 10,000 shares of Common Stock at an exercise price equal to the closing, fair market value of the Company's Common Stock on the date of approval by the Board of Directors, which shall be exercisable at the rate of 1/4 of the shares one year from grant approval and 1/48th of the shares each month thereafter (so that at the end of four years, your option will be fully vested). Vesting will, of course, depend on your continued employment with the Company.
- 4. <u>Standard Employee Agreements</u>. Like all Company employees, you will be required to sign the Company's standard confidentiality agreement relating to protection of the Company's proprietary and confidential information and assignment of inventions. In addition, you will abide by the Company's strict policy that prohibits any new employee from using or bringing with him or her from any previous employer any confidential information, trade secrets, or proprietary materials or processes of such former employer.
- 5. At-Will Employment and Probation. As is true for all employees, you will be an employee-at-will, meaning that either you or the Company may terminate your employment relationship at any time, without notice, for any reason or no reason. Upon commencement of your employment, there is a six month probationary period during which you will need to achieve milestones as determined by your manager in order to continue as an employee.

345 East Michigliese Anali Michigan Way CA 94043 639-730-7301 Fe 239-737-7401 Fe



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- 6. <u>Start Date</u>. Your employment with the Company will commence on December 1, 2008.
- 7. Federal Immigration Law. For purposes of federal immigration law, you will be required to provide to the Company documentary evidence of your identity and eligibility for employment in the United States. Please provide these documents within the first three days of work, else our employment relationship with you may be terminated.
- 8. Additional Terms. The terms listed on Schedule A to this Agreement, if any, are hereby incorporated as part of this Agreement.
- 9. Entire Agreement. This Agreement, together with your Stock
 Option Agreement, and your Confidentiality and Assignment of Inventions
 Agreement, constitutes the entire agreement between the parties and supersedes all other agreements or understandings.
- Dispute Resolution. In the event of any dispute or claim relating to or arising out of our employment relationship or this agreement (including, but not limited to, any claims of breach of contract, wrongful termination or age, sex, race or other discrimination or harassment under any state or federal statute or common law), you and the Company agree that all such disputes shall be fully and finally resolved by binding arbitration conducted by the American Arbitration Association ("AAA") in Santa Clara County, California in accordance with the AAA's National Rules for the Resolution of Employment Disputes. The Company will pay any fees charged by an arbitrator to hear this matter, as well as any other fees that would not customarily be borne by you in the event any dispute were litigated in court. By this agreement you understand and acknowledge that you and the Company are each waiving the right to a judicial forum, including the right to a jury trial.

Let me state how pleased we are to extend this offer which is valid until 10:00 AM PDT on November 14, 2008. Please indicate your acceptance by signing and returning the original of this employment offer. We very much look forward to working together.

Very truly yours,

Thomas Blume
Director of Operations

Dis facilities des Aesta Recette Steel (18 0404) 617-759-758-95 805-759-750-84

The foregoing terms and conditions are hereby accepted:

Signature

Name (printed)

<u>aofei Huang</u>

Date

701 2 158

eGain

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SCHEDULE A

Eligibility for bonuses begin with the first full quarter completed. One must be an employee at the time bonuses are paid in order to receive it.

With all Terms and Conditions of this Employment Letter, the Company reserves the right to modify them at its discretion at any time.

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RECORDED: 03/01/2017