# 504267908 03/10/2017 PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1 Stylesheet Version v1.2 EPAS ID: PAT4314588

SUBMISSION TYPE:					
NATURE OF CONVEYANCE:		SECURITY INTEREST	SECURITY INTEREST		
CONVEYING PARTY	ΔΑΤΑ				
		Name		Execution Date	
SATMAP INTERNATIO	NAL HOLD	INGS, LTD.		10/28/2015	
RECEIVING PARTY D	ΑΤΑ				
Name:	ORIX Ve	/entures, LLC			
Street Address:	245 Park	245 Park Avenue, 19th Floor			
Internal Address:	Attn: Ger	Attn: General Counsel			
City:	New Yor	New York			
State/Country:	NEW YO	NEW YORK			
Postal Code:	10167				
PROPERTY NUMBER	S Total: 3				
Property Type		Number			
Patent Number: 8		699694			
Patent Number: 9		300802			
Application Number: 14		4788517			
CORRESPONDENCE					
Fax Number:	•	58)638-5130	· · · · · · · · · · · · · · · · · · ·		
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Phone:	•	58-677-1400			
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Correspondent Name		LA PIPER LLP (US)			
		,	EXECUTIVE DRIVE, SUITE 1100		
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ATTORNEY DOCKET NUMBER:		383144-9			
NAME OF SUBMITTER:		TROY ZANDER	TROY ZANDER		
SIGNATURE:		/s/ Troy Zander	/s/ Troy Zander		
DATE SIGNED:		03/10/2017			
Total Attachments: 8					
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#### INTELLECTUAL PROPERTY SECURITY AGREEMENT

This Intellectual Property Security Agreement is entered into as of October 28, 2015 by and between ORIX VENTURES, LLC, a Delaware limited liability company ("Lender") and SATMAP INTERNATIONAL HOLDINGS, LTD., a Bermuda exempted company ("Grantor").

#### <u>RECITALS</u>

A. Lender has agreed to make certain advances of money and to extend certain financial accommodation (the "Loans") to SATMAP INCORPORATED ("Borrower") in the amounts and manner set forth in that certain Loan and Security Agreement by and between Lender and Borrower, dated as of October 28, 2015 (as the same may be amended, modified or supplemented from time to time, the "Loan Agreement"; capitalized terms used herein are used as defined in the Loan Agreement). Lender is willing to make the Loans to Borrower, but only upon the condition, among others, that Grantor shall grant to Lender a security interest in certain Copyrights, Trademarks, and Patents to secure the obligations of Borrower under the Loan Agreement.

B. Pursuant to the terms of that certain Debenture (the "Debenture") and Unconditional Guaranty ("Unconditional Guaranty"), each dated as of even date herewith, Grantor has granted to Lender a security interest in all of Grantor's right, title and interest, whether presently existing or hereafter acquired, in, to and under all of the Charged Property (as defined in the Debenture).

NOW, THEREFORE, for good and valuable consideration, receipt of which is hereby acknowledged, and intending to be legally bound, as collateral security for the prompt and complete payment when due of Borrower's obligations under the Loan Agreement, Grantor hereby represents, warrants, covenants and agrees as follows:

#### **AGREEMENT**

To secure Borrower's obligations under the Loan Agreement, Grantor grants and pledges to Lender a security interest in all of Grantor's right, title and interest in, to and under its Intellectual Property (including without limitation those Copyrights, Patents, and Trademarks listed on Schedules A, B, and C hereto), and including without limitation any proceeds thereof (such as, by way of example but not by way of limitation, license royalties and proceeds of infringement suits), the right to sue for past, present and future infringements, all rights corresponding thereto throughout the world and all re-issues, divisions continuations, renewals, extensions and continuations-in-part thereof. As further provided in the Unconditional Guaranty, Grantor may sell, lease, transfer, assign, or otherwise dispose of its Intellectual Property, including without limitation any proceeds thereof to Qualified Subsidiaries (as defined in the Unconditional Guaranty).

This security interest is granted in conjunction with the security interest granted to Lender under the Debenture, Unconditional Guaranty, Loan Agreement and the other Loan Documents. The rights and remedies of Lender with respect to the security interest granted hereby are in addition to those set forth in the Debenture, Unconditional Guaranty, Loan Agreement and the other Loan Documents, and those which are now or hereafter available to Lender as a matter of law or equity. Each right, power and remedy of Lender provided for herein, in the Debenture, Unconditional Guaranty, Loan Agreement or any of the Loan Documents, or now or hereafter existing at law or in equity shall be cumulative and concurrent and shall be in addition to every right, power or remedies provided for herein and the exercise by Lender of any one or more of the rights, powers or remedies provided for in this Intellectual Property Security Agreement, the Debenture, Unconditional Guaranty, the Loan Agreement or any of the other Loan Documents, or now or hereafter existing at law or in equity, shall not preclude the simultaneous or

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later exercise by any person, including Lender, of any or all other rights, powers or remedies. For the avoidance of doubt, the exercise of rights and remedies under this Intellectual Property Security Agreement is expressly subject to the terms and provisions of the Debenture and Unconditional Guaranty.

### [Signature Page Follows]

IN WITNESS WHEREOF, the parties have caused this Intellectual Property Security Agreement to be duly executed by its officers thereunto duly authorized as of the first date written above.

#### GRANTOR:

Address of Grantor:

SATMAP INTERNATIONAL HOLDINGS, LTD.

Crawford House 50 Cedar Avenue Hamilton HM11, Bermuda

By. Title:

LENDER:

Address of ORIX:

ORIX VENTURES, LLC

485 Lexington Avenue, 27th Floor New York, NY 10117 Attn: General Counsel, Operations Manager and Portfolio Manager By:\_\_\_\_\_

Title:\_\_\_\_\_

[Signature Page to Intellectual Property Security Agreement]

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IN WITNESS WHEREOF, the parties have caused this Intellectual Property Security Agreement to be duly executed by its officers thereunto duly authorized as of the first date written above.

#### GRANTOR:

Address of Grantor:

SATMAP INTERNATIONAL HOLDINGS, LTD.

Crawford House 50 Cedar Avenue Hamilton HM11, Bermuda

By:\_\_\_\_\_

Title:\_\_\_\_\_

Address of ORIX:

485 Lexington Avenue, 27th Floor New York, NY 10117 Attn: General Counsel, Operations Manager and Portfolio Manager

LENDER: ORIX VENTIORES By: Mark[Campbell Authorized Representative Title:

[Signature Page to Intellectual Property Security Agreement]

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## EXHIBIT A

## Copyrights

**Description** 

None

Registration No.

Registration Date

## EXHIBIT B

### Patents

Description	Patent/Appl. No.	File Date
Selective mapping of callers in a call center routing system based on individual agent settings	8295471	10/23/2012
Systems and methods for routing callers to an agent in a contact center	8359219	1/22/2013
Systems and methods for routing callers to an agent in a contact center	8433597	4/30/2013
Balancing multiple computer models in a call center routing system	8472611	6/25/2013
Call mapping systems and methods using variance algorithm (VA)	8565410	10/22/2013
and or distribution compensation Separate pattern matching alforithms and computer models based on available caller data	8634542	1/21/2014
Shadow queue for callers in a performance pattern matching based call routing system	8644490	2/4/2014
Jumping callers held in queue for a call center routing system	8670548	3/11/2014
Precalculated caller agent pairs for a call center routing system	6996948	4/15/2014
Separate matching models based on type of phone associated with a	8712821	4/29/2014
caller Call routing methods and systems based on multiple variance standardized scoring	8718271	5/6/2014
Estimating agent performance in a call routing center system	8724797	5/13/2014
Systems and methods for routing callers to an agent in a contact center	8731178	5/20/2014
Systems and methods for routing callers to an agent in a contact center	8737595	5/27/2014
Predicted call time as routing variable in a call routing center system	8750488	6/10/2014
Agent satisfaction data for call routing based on pattern matching algorithm	8781106	7/15/2014
Probability multiplier process for call center routing	8781100	7/15/2014
Use of abstracted data in pattern matching system	8792630	7/29/2014
Selective mapping of callers in a call center routing system	8824658	9/2/2014
Call mapping systems and methods using variance algorithm (VA)	8879715	11/4/2014
and or distribution compensation Routing callers from a set of callers based on caller data	8903079	12/2/2014
Call mapping systems and methods using variance algorithm (VA)	8903079	1/6/2014
and or distribution compensation	8929337	1/0/2013
Matching using agent caller sensitivity to performance	9020137	4/28/2015
Call mapping systems and methods using variance algorithm (VA) and or distribution compensation	9025757	5/5/2015
Systems and methods for routing callers to an agent in a contact center	12/021251	1/28/2008
Matching using agent caller sensitivity to performance	14/035522	9/24/2013
Selective mapping of callers in a call center routing system	14/472998	8/29/2014
Call mapping systems and methods using variance algorithm (VA) and or distribution compensation	14/530058	10/31/2014

Description	Patent/Appl. No.	<u>File Date</u>
Systems and methods for routing callers to an agent in a contact center	14/702657	5/1/2015
Systems and methods for routing callers to an agent in a contact center	14/702658	5/1/2015
Systems and methods for callers to an agent in a contact center	14/702659	5/1/2015
Systems and methods for routing callers to an agent in a contact center	14/702663	5/1/2015
Call mapping systems and methods using bayesian mean regression (BMR)	14/702656	5/1/2015
Systems and methods for routing callers to an agent in a contact center	14/705215	5/6/2015
Selective mapping of callers in a call center routing system	14/727271	6/1/2015
Selective mapping of callers in a call center routing system	14/728521	6/2/2015
Balancing multiple computer models in a call center routing system	14/750965	6/25/2015
Balancing multiple computer models in a call center routing system	14/788469	6/30/2015
Call mapping systems and methods using variance algorithm (VA) and or distribution compensation	14/788442	6/30/2015
Call mapping systems and methods using variance algorithm (VA) and or distribution compensation	14/788457	6/30/2015
Call mapping systems and methods using variance algorithm (VA) and or distribution compensation	14/788495	6/30/2015
Precalculated caller-agent pairs for a call center routing system	8699694	4/14/14
Techniques for behavioral pairing in a contact center system	9300802	3/29/16
Call mapping systems and methods using variance algorithm (va) and/or distribution compensation	14788517	6/30/15

### EXHIBIT C

#### Trademarks

**Description** 

None

Serial No.

File Date

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RECORDED: 03/10/2017