504282936 03/21/2017

PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1 EPAS ID: PAT4329617 Stylesheet Version v1.2

SUBMISSION TYPE: NEW ASSIGNMENT NATURE OF CONVEYANCE: ASSIGNMENT

CONVEYING PARTY DATA

| Name | Execution Date |
|----------------------|----------------|
| VLADIMIR MEZHIBOVSKY | 06/07/2016 |
| NIKOLAY KOROLEV | 06/03/2016 |
| HERBERT RISTOCK | 06/07/2016 |

RECEIVING PARTY DATA

| Name: | GENESYS TELECOMMUNICATIONS LABORATORIES, INC. | |
|-----------------|---|--|
| Street Address: | 2001 JUNIPERO SERRA BLVD. | |
| City: | DALY CITY | |
| State/Country: | CALIFORNIA | |
| Postal Code: | 94014 | |

PROPERTY NUMBERS Total: 1

| Property Type | Number |
|---------------------|----------|
| Application Number: | 15087511 |

CORRESPONDENCE DATA

Fax Number: (626)577-8800

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent

using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

Phone: 626-795-9900 Email: pto@lrrc.com

LEWIS ROCA ROTHGERBER CHRISTIE LLP **Correspondent Name:**

Address Line 1: PO BOX 29001

Address Line 4: GLENDALE, CALIFORNIA 91209

| ATTORNEY DOCKET NUMBER: | MBER: 079677/405240/JEC/FRS | |
|-------------------------|-----------------------------|--|
| NAME OF SUBMITTER: | FELICIA R. SUTPHEN | |
| SIGNATURE: | /Felicia R. Sutphen/ | |
| DATE SIGNED: | 03/21/2017 | |

Total Attachments: 6

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> **PATENT REEL: 041669 FRAME: 0610** 504282936

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PATENT REEL: 041669 FRAME: 0611

PATENT

Title of Invention:

SYSTEM AND METHOD FOR INTERACTION CALLBACK PACING

Docket No.: Application No. 079677 15/087,511

INVENTOR'S DECLARATION

As a below named inventor, I hereby declare that:

This declaration is directed to the attached application unless the following is checked:

X United States Application or PCT International Application Number 15/087,511 filed on March 31, 2016.

The above-identified application was made or authorized to be made by me.

I believe that I am the original inventor or an original joint inventor of a claimed invention in the above-identified application.

I have reviewed and understand the contents of the above-identified application, including the claims.

I acknowledge the duty to disclose information which is material to patentability as defined in 37 C.F.R. § 1.56, including for continuation-in-part applications, material information which became available between the filing date of the prior application and the national or PCT international filing date of the continuation-in-part application.

I acknowledge that any willful false statement made in this declaration is punishable under 18 U.S.C. § 1001 by fine or imprisonment of not more than five (5) years, or both.

ASSIGNMENT

In consideration of good and valuable consideration, the receipt of which is hereby acknowledged, the undersigned,

Vladimir Mezhibovsky, Nikolay Korolev, and Herbert Ristock.

HEREBY SELL(S), ASSIGN(S) AND TRANSFER(S) TO

(2) GENESYS TELECOMMUNICATIONS LABORATORIES, INC.

having a place of business at

(3) 2001 Junipero Serra Blvd., Daly City, California 94014

(hereinafter called "ASSIGNEE") the entire right, title and interest in and to any and all improvements which are disclosed in the application for United States Letters Patent entitled

(4) SYSTEM AND METHOD FOR INTERACTION CALLBACK PACING

which application was executed on even date herewith or was

| Docket No.: 079677 Application No.: 15/087,511 | |
|--|---|
| (a) executed on (5a):; (b) filed on (5b): March 31, 2016, Application No.: 15/087,511; | (LEWIS ROCA ROTHGERBER CHRISTIE LLP, P.O. Box 29001, Glendale, CA 91209-9001) is hereby authorized to insert in (b) the specified data, when known. |
| including any and all United States Patents which may be granted on said application, an substitutes, renewals or continuations of said appunder all international conventions for the protesaid improvements. | olication and patents, and the right to all benefits |
| It is hereby authorized and requested that the Co Letters Patent, when granted, to said ASSIGNE designee. | |
| Upon said consideration, it is further agreed that expense of said ASSIGNEE, the undersigned we renewal, and reissue patent applications; executeverything possible which said ASSIGNEE shat maintaining patent protection as provided herein. | vill execute all divisional, continuing, substitute, ute all rightful other papers; and generally do ll consider desirable for aiding in securing and |
| Vladimir Mezhibovsky | 6/7/2016 |
| Legal Name of Inventor | Date |
| Between | |
| Signature | |
| Nikolay Koroley | |
| Legal Name of Inventor | Date |
| Signature | |
| Herbert Ristock | |
| Legal Name of Inventor | Date |
| Signature FRS PAS1422524.1-*-06/1/16 7:28 PM | |

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| substitutes, renewals or continuations of said app | nd any and all extensions, divisions, reissues, plication and patents, and the right to all benefits ection of industrial property and applications for |
| It is hereby authorized and requested that the Co Letters Patent, when granted, to said ASSIGNE designee. | ommissioner of Patents issue any and all of said E, its assigns or its successors in interest or its |
| renewal, and reissue patent applications; exec | vill execute all divisional, continuing, substitute, cute all rightful other papers; and generally do ill consider desirable for aiding in securing and |
| Vladimir Mezhibovsky | |
| Legal Name of Inventor | Date |
| Signature | v |
| Nikolay Korolev Legal Name of Inventor | <u></u> |
| Korgues | |
| Signature / | |
| Herbert Ristock | |
| Legal Name of Inventor | Date |
| Signature EDS 0451422524 1 * 064116 7-28 PM | : |

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Application No.

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| substitutes, renewals or continuations of said ap | and any and all extensions, divisions, reissues oplication and patents, and the right to all benefits tection of industrial property and applications for |
| | Commissioner of Patents issue any and all of said EE, its assigns or its successors in interest or its |
| expense of said ASSIGNEE, the undersigned renewal, and reissue patent applications; exe | at, when requested, without charge to but at the will execute all divisional, continuing, substitute oute all rightful other papers; and generally do all consider desirable for aiding in securing and n. |
| Vladimir Mezhibovsky | |
| Legal Name of Inventor | Date |
| Signature | |
| Nikolay Korolev | |
| Legal Name of Inventor | Date |
| Signature | |
| Herbert Ristock Legal Name of Inventor | 06/07/16 Date |
| th Ristoch | |
| Signature FRS PAS1422524.1-*-06/1/16 7:28 PM | |

2 of 2

PATENT REEL: 041669 FRAME: 0617

Docket No.: 079677