

PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1
Stylesheet Version v1.2

EPAS ID: PAT4411280

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	MERGER
EFFECTIVE DATE:	12/31/2015
CONVEYING PARTY DATA	
Name	Execution Date
SOUNDBITE COMMUNICATIONS, INC.	12/15/2015
RECEIVING PARTY DATA	
Name:	GENESYS TELECOMMUNICATIONS LABORATORIES, INC.
Street Address:	2001 JUNIPERO SERRA BLVD.
City:	DALY CITY
State/Country:	CALIFORNIA
Postal Code:	94014
PROPERTY NUMBERS Total: 1	
Property Type	Number
Application Number:	15156270
CORRESPONDENCE DATA	
Fax Number:	(626)577-8800
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>	
Phone:	626-795-9900
Email:	pto@lrrc.com
Correspondent Name:	LEWIS ROCA ROTHGERBER CHRISTIE LLP
Address Line 1:	PO BOX 29001
Address Line 4:	GLENDALE, CALIFORNIA 91209
ATTORNEY DOCKET NUMBER:	123558/JEC/AJC
NAME OF SUBMITTER:	ANDREW CAUDILL
SIGNATURE:	/Andrew Caudill/
DATE SIGNED:	05/12/2017
Total Attachments: 6	
source=Soundbite Merger Docs#page1.tif	
source=Soundbite Merger Docs#page2.tif	
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Delaware

The First State

Page 1

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF OWNERSHIP, WHICH MERGES:

"SOUNDBITE COMMUNICATIONS, INC.", A DELAWARE CORPORATION, WITH AND INTO "GENESYS TELECOMMUNICATIONS LABORATORIES, INC." UNDER THE NAME OF "GENESYS TELECOMMUNICATIONS LABORATORIES, INC.", A CORPORATION ORGANIZED AND EXISTING UNDER THE LAWS OF THE STATE OF CALIFORNIA, AS RECEIVED AND FILED IN THIS OFFICE ON THE TWENTY-SECOND DAY OF DECEMBER, A.D. 2015, AT 6:11 O`CLOCK P.M.

AND I DO HEREBY FURTHER CERTIFY THAT THE EFFECTIVE DATE OF THE AFORESAID CERTIFICATE OF OWNERSHIP IS THE THIRTY-FIRST DAY OF DECEMBER, A.D. 2015.

A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE NEW CASTLE COUNTY RECORDER OF DEEDS.




Jeffrey W. Bullock, Secretary of State

5914993 8100M
SR# 20151500536

You may verify this certificate online at corp.delaware.gov/authver.shtml

Authentication: 10691865
Date: 12-28-15

PATENT
REEL: 042923 FRAME: 0086

CERTIFICATE OF OWNERSHIP AND MERGER

FOR THE MERGER OF

SOUNDBITE COMMUNICATIONS, INC.

WITH AND INTO

GENESYS TELECOMMUNICATIONS LABORATORIES, INC.

Pursuant to Section 253 of the
General Corporation Law of the State of Delaware

December 15, 2015

The undersigned corporation, organized and existing under and by virtue of the California Corporations Code (the "CCC"), does hereby certify:

FIRST: That the name and state or jurisdiction of incorporation of each of the constituent corporations in the merger is as follows:

<u>Name</u>	<u>Jurisdiction of Incorporation</u>
SOUNDBITE COMMUNICATIONS, INC.	Delaware
GENESYS TELECOMMUNICATIONS LABORATORIES, INC.	California

SECOND: GENESYS TELECOMMUNICATIONS LABORATORIES, INC. ("Genesys") owns 100% of the outstanding shares of the capital stock of SOUNDBITE COMMUNICATIONS, INC. ("SoundBite").

THIRD: The Board of Directors of Genesys, by the following resolutions duly adopted on the date hereof, determined to merge SoundBite with and into Genesys pursuant to Section 253 of the General Corporation Law of the State of Delaware ("DGCL") and Section 1110 of the CCC:

WHEREAS, Genesys Telecommunications Laboratories, Inc., a California corporation ("Genesys") owns 100% of the outstanding shares of the capital stock of SoundBite Communications, Inc., a Delaware corporation ("SoundBite"); and

WHEREAS, the Board has deemed it advisable and in the best interests of Genesys that SoundBite be merged with and into Genesys pursuant to Section 253 of the DGCL and Section 1110 of the CCC, with Genesys remaining as the surviving corporation.

NOW THEREFORE IT HEREBY IS:

RESOLVED, that Genesys merge SoundBite, its wholly-owned subsidiary corporation, into itself (the "Merger") and assume all its obligations pursuant to Section 253 of the DGCL and Section 1110 of the CCC; and

FURTHER RESOLVED, that each of the officers of Genesys (the "Authorized Persons") be, and each Authorized Person hereby is, authorized and directed, in the name and on behalf of Genesys, to execute and deliver a certificate of ownership and merger and to file the same in the office of the Secretary of State of the State of Delaware and a certificate of ownership and to file the same in the office of the Secretary of State of California, each for the purpose of effecting the Merger, and to do all other acts and things that may be necessary to carry out and effectuate the purpose and intent of the matters referred to herein.

FOURTH: That the name of the surviving corporation of the merger is GENESYS TELECOMMUNICATIONS LABORATORIES, INC. (the "Surviving Corporation").

FIFTH: The Certificate of Incorporation of Genesys in effect immediately prior to the Effective Time (defined below) shall be the Certificate of Incorporation of the Surviving Corporation.


SIXTH: This Certificate of Ownership and Merger shall become effective as of December 31, 2015 (the "Effective Time").

SEVENTH. The Surviving Corporation agrees that it may be served with process in the State of Delaware in any proceeding for enforcement of any obligation of the Surviving Corporation arising from this merger, including any suit or other proceeding to enforce the rights of any stockholders as determined in appraisal proceedings pursuant to the provisions of Section 262 of the DGCL, and irrevocably appoints the Secretary of State of the State of Delaware as its agent to accept services of process in any such suit or proceeding. The Secretary of State of the State of Delaware shall mail any such process to the Surviving Corporation at 2001 Junipero Serra Blvd., Daly City, California 94014.

[Signature Page Follows]

IN WITNESS WHEREOF, GENESYS TELECOMMUNICATIONS LABORATORIES, INC.
has caused this Certificate of Ownership and Merger to be executed by its duly authorized officer as of
the date first written above.

GENESYS TELECOMMUNICATIONS
LABORATORIES, INC.

By: 
Name: Mark Alloy
Title: Treasurer

Signature page to Delaware Certificate of Ownership and Merger

PATENT
REEL: 042923 FRAME: 0088

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FILED *JMC/WK*
Secretary of State
State of California

1515861 SURV

CERTIFICATE OF OWNERSHIP

DEC 22 2015
EFFECTIVE
DATE

DEC 31 2015

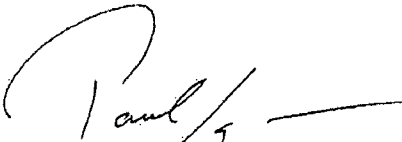
James René and Paul Segre do hereby certify that:

1. They are the Secretary and President, respectively, of Genesys Telecommunications Laboratories, Inc., a California corporation ("Genesys"); *lee*
2. Genesys owns 100% of the outstanding shares of SoundBite Communications, Inc., a Delaware corporation ("SoundBite").
3. The Board of Directors of Genesys duly adopted the following resolution:


RESOLVED, that Genesys merge SoundBite, its wholly-owned subsidiary corporation, into itself (the "Merger") and assume all its obligations pursuant to Section 253 of the General Corporation Law of the State of Delaware and Section 1110 of the California Corporations Code.
4. This Certificate of Ownership shall become effective as of December 31, 2015.

We further declare under penalty of perjury under the laws of the State of California that the matters set forth in this Certificate of Ownership are true and correct of our own knowledge.

Date: December 15, 2015



Paul Segre, President



James René, Secretary



I hereby certify that the foregoing transcript of 1 page(s) is a full, true and correct copy of the original record in the custody of the California Secretary of State's office.

DEC 23 2015

Date: _____

Alex Padilla

ALEX PADILLA, Secretary of State

PATENT

RECORDED: 06/12/2016

REEL: 032923 FRAME: 0096