PATENT ASSIGNMENT COVER SHEET

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SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT

CONVEYING PARTY DATA

Name	Execution Date
CHRISTOPHER J. HAUSLER	05/31/2017
MICHAEL G. MORTIMER	06/01/2017
THOMAS PELLETIER	06/01/2017
ARWEN TWINKLE E. GRIFFIOEN	05/31/2017
SOON-EE CHEAH	06/01/2017
ANH THIEN DINH	05/31/2017
ARVIND KUNDAY ANANTHARAMAN	06/02/2017
BOB DHARMENDRA RAMAN	05/31/2017
JASON EDWARD MAYNARD	05/31/2017
WAI CHEE YAU	06/02/2017
SEAN D. CAFFERY	06/01/2017
JEFFREY P. THEOBALD	05/31/2017
DAMEN TURNBULL	05/31/2017

RECEIVING PARTY DATA

Name:	ZENDESK, INC.
Street Address:	1019 MARKET STREET
City:	SAN FRANCISCO
State/Country:	CALIFORNIA
Postal Code:	94103

PROPERTY NUMBERS Total: 1

Property Type	Number
Application Number:	15607318

CORRESPONDENCE DATA

Fax Number: (530)759-1665

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent

using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

Phone: 530-759-1661

Email: jeannie@parklegal.com
Correspondent Name: A. RICHARD PARK

Address Line 1: PARK, VAUGHAN, FLEMING & DOWLER LLP

PATENT

504402047 REEL: 042636 FRAME: 0763

Address Line 2: 2820 FIFTH STREET
Address Line 4: DAVIS, CALIFORNIA 95618

ATTORNEY DOCKET NUMBER: ZEN17-1001

NAME OF SUBMITTER: A. RICHARD PARK

SIGNATURE: /A. Richard Park/

DATE SIGNED: 06/07/2017

Total Attachments: 5

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CORPORATE ASSIGNMENT

WHEREAS, the undersigned,

Christopher J. Hausler, Michael G. Mortimer, Thomas Pelletier, Arwen Twinkle E. Griffioen, Soon-Ee Cheah, Anh Thien Dinh, Arvind Kunday Anantharaman, Bob Dharmendra Raman, Jason Edward Maynard, Wai Chee Yau, Sean D. Caffery, Jeffrey P. Theobald, Damen Turnbull

hereinafter termed "Inventor(s)", have invented certain new and useful improvements in

ARTICLE-SUGGESTION SYSTEM FOR AUTOMATICALLY RESOLVING CUSTOMER-SERVICE REQUESTS				
and have executed a declaration or oath for an application for a United States patent disclosing and identifying the invention:				
On the day of				
Or				
X Said application having Application Number 15/607,318 and filed on 26 May 2017; and				
WHEREAS, ZENDESK, INC., a corporation of Delaware, having a principal place of business at 1019 Market Street San Francisco, CA 94103 (hereinafter termed "Assignee"), is desirous of acquiring the entire right, title and interest in and to said application and the invention disclosed therein, and in and to all embodiments of the invention, heretofore conceived, made or discovered jointly or severally by said Inventor(s) (all collectively hereinafter termed "said invention"), and in and to any and all patents, inventor's certificates and other forms of protection (hereinafter termed "patents") thereon granted in the United States and foreign countries.				
NOW, THEREFORE, in consideration of good and valuable consideration acknowledged by said Inventor(s) to have been received in full from said Assignee:				
1. Said Inventor(s) do hereby sell, assign, transfer and convey unto said Assignee the entire right, title and interest (a) in and to said application and said invention; (b) in and to all rights to apply for foreign patents on said invention pursuant to the International Convention for the Protection of Industrial Property or otherwise; (c) in and to any and all applications filed and any and all patents granted on said invention in the United States or any foreign country, including each and every application filed and each and every patent granted on any application which is a				

2. Said Inventor(s) hereby covenant and agree to cooperate with said Assignee to enable said Assignee to enjoy to the fullest extent the right, title and interest herein conveyed in the United States and foreign countries. Such cooperation by said Inventor(s) shall include prompt production of pertinent facts and documents, giving of testimony, execution of petitions, oaths, specifications, declarations or other papers, and other assistance all to the extent deemed necessary or desirable by said Assignee (a) for perfecting in said Assignee the right, title and interest herein conveyed; (b) for prosecuting any of said applications; (c) for filing and prosecuting substitute, divisional, continuing or additional applications covering said invention; (d) for filing and prosecuting applications for reissuance of any said patents; (e) for interference or other priority proceedings involving said invention; and (f) for legal proceedings involving said invention and any applications therefor and any patents granted thereon, including without limitation reissues and reexaminations, opposition proceedings, cancellation proceedings, priority contests, public use proceedings, infringement actions and court actions; provided, however, that the expense incurred by said Inventor(s) in providing such cooperation shall be paid for by said Assignee.

divisional, substitution, continuation, or continuation-in-part of any of said applications; and (d) in and to each and

Attorney Docket No. ZEN17-1001

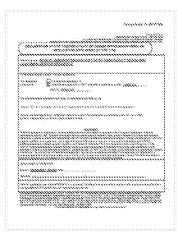
every reissue or extensions of any of said patents.

- 3. The terms and covenants of this assignment shall inure to the benefit of said Assignee, its successors, assigns and other legal representatives, and shall be binding upon said Inventor(s), their respective heirs, legal representatives and assigns.
- 4. Said Inventor(s) hereby warrant and represent that they have not entered and will not enter into any assignment, contract, or understanding in conflict herewith.

IN WITNESS WHEREOF, said Inventor(s) have executed and delivered this instrument to said Assignee as of the dates written below.

	1	May 31, 2017	
Christopher J. Hausler		Date	
<u>Michael Mortimer</u>	£	Jun 1, 2017	
Michael G. Mortimer		Date	
/ Thomas Pelletier	1	Jun 1, 2017	
Thomas Pelletier		Date	
/ Arwen Twinkle E Griffigen	ļ.	May 31, 2017	
Arwen Twinkle E. Griffioen		Date	
Some Check	Į.	Jun 1, 2017	
Soon-Ee Cheah		Date	
Anh Thien Dinh	1	May 31, 2017	
Anh Thien Dinh		Date	
/ arvind_Kunday_	ŧ	Jun 2, 2017	
Arvind Kunday Anantharaman		Date	
/ <u>bok raman</u>	J.	May 31, 2017	
Bob Dharmendra Raman		Date	
1 Jason Maynard	1	May 31, 2017	
Jason Edward Maynard		Date	
Jan Ba	Ĭ	Jun 2, 2017	
Wai Chee Yau		Date	
/ Sean Caffery	À	Jun 1, 2017	
Sean D. Caffery		Date	
	£	May 31, 2017	
Jeffrey P. Theobald		Date	
Damen Turnbull	1	May 31, 2017	
Damen Turnbull		Date	

Attorney Docket No. ZEN17-1001



ZEN17-1001 EchoSign Formal Documents

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06/02/2017

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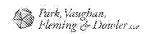
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A Document e-signed by arvind Kunday

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🙈 Document e-signed by Wai Chee Yau

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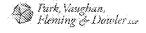
Sean Caffery

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