

PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1
 Stylesheet Version v1.2

EPAS ID: PAT4486183

SUBMISSION TYPE:	NEW ASSIGNMENT	
NATURE OF CONVEYANCE:	RELEASE OF SECURITY INTEREST	
CONVEYING PARTY DATA		
Name		Execution Date
CREDIT SUISSE AG, CAYMAN ISLANDS BRANCH		06/29/2017
RECEIVING PARTY DATA		
Name:	VERINT AMERICAS INC., SUCCESSOR-BY-MERGER TO OPINIONLAB, INC.	
Street Address:	330 SOUTH SERVICE ROAD	
City:	MELVILLE	
State/Country:	NEW YORK	
Postal Code:	11747	
PROPERTY NUMBERS Total: 18		
Property Type	Number	
Patent Number:	6421724	
Patent Number:	6785717	
Patent Number:	7085820	
Patent Number:	6606581	
Patent Number:	7970887	
Patent Number:	7478121	
Patent Number:	7370285	
Patent Number:	6928392	
Patent Number:	7827487	
Patent Number:	8041805	
Patent Number:	7809602	
Patent Number:	8775237	
Patent Number:	7865455	
Patent Number:	8024668	
Patent Number:	8037128	
Patent Number:	8082295	
Patent Number:	8332232	
Patent Number:	8538790	
CORRESPONDENCE DATA		
PATENT		

Fax Number: (800)494-7512

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

Phone: 202-370-4750

Email: ipteam@cogencyglobal.com

Correspondent Name: JOANNA MCCALL

Address Line 1: 1025 VERMONT AVE NW, SUITE 1130

Address Line 2: COGENCY GLOBAL INC.

Address Line 4: WASHINGTON, D.C. 20005

ATTORNEY DOCKET NUMBER:	F171098 PT05
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NAME OF SUBMITTER:	RICK HARRISON
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SIGNATURE:	/Rick Harrison/
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DATE SIGNED:	06/30/2017
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Total Attachments: 9

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RELEASE OF SECURITY INTEREST IN PATENT RIGHTS

This Release of Security Interest in Patent Rights, dated as of June 29, 2017 (the “Patent Security Release”), is made by Credit Suisse AG, as the Administrative Agent for the several banks and other financial institutions (the “Lenders”) party to the Existing Credit Agreement (as defined below) (in such capacity, the “Agent”), in favor of Verint Americas, Inc., a Delaware corporation (the “Grantor”) and successor-by-merger to OpinionLab, Inc. (the “Original Grantor”).

WHEREAS, Verint Systems Inc., a Delaware corporation (“Borrower”) entered into that certain Amended and Restated Credit Agreement dated as of March 6, 2013 with the Lenders and Agent, pursuant to which the Lenders severally agreed to make Loans and other extensions of credit to the Borrower upon the terms and subject to the conditions set forth therein (as amended, amended and restated, supplemented or otherwise modified through the date hereof the “Existing Credit Agreement”);

WHEREAS, in connection with the Existing Credit Agreement, the Original Grantor and certain other subsidiaries of the Borrower executed and delivered a Guarantee and Collateral Agreement, dated as of April 29, 2011, in favor of Agent (together with all amendments and modifications, if any, from time to time thereafter made thereto, the “Guarantee and Collateral Agreement”);

WHEREAS, the Original Grantor has executed and delivered a Guarantee and Collateral Agreement Supplement, dated as of December 28, 2016 (together with all amendments and modifications, if any, from time to time thereafter made thereto, the “Guarantee and Collateral Agreement Supplement”) pursuant to which the Grantor became a party to the Guarantee and Collateral Agreement;

WHEREAS, pursuant to the Guarantee and Collateral Agreement Supplement, the Original Grantor pledged and granted to the Agent for the benefit of the Agent and the Lenders a continuing security interest in certain Intellectual Property, including the Patents (collectively, the “Patent Collateral”);

WHEREAS, in connection with the Guarantee and Collateral Agreement Supplement, the Original Grantor executed and delivered certain Grant of Security Interest in Patent Rights agreement dated as of December 28, 2016 made by and between the Original Grantor and the Agent (the “Patent Security Agreement”) for recording with the United States Patent and Trademark Office;

WHEREAS, the Patent Security Agreement was recorded in the United States Patent and Trademark Office on December 29, 2016 on Reel/Frame 040801/0024;

WHEREAS, the Original Grantor merged with and into the Grantor, with the Grantor being the surviving party, pursuant to that certain Agreement and Plan of Merger dated February 1, 2017 by and between the Original Grantor and the Grantor;

WHEREAS, the Obligations (as defined in the Existing Credit Agreement) secured by the Patent Collateral have been repaid or otherwise satisfied; and

WHEREAS, the Agent therefore desires to release, terminate and discharge its Lien and security interest in and to the Patent Collateral and grant all of its right, title and interest in the Patent Collateral to the Grantor.

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the Agent and the Grantor hereby agree as follows:

1. Unless otherwise defined herein or the context requires, terms used in this Agreement, including its preamble and recitals, have the meanings provided or provided by reference in the Existing Credit Agreement, the Guarantee and Collateral Agreement and the Guarantee and Collateral Agreement Supplement.
2. The Agent hereby releases, terminates and discharges to the Grantor (a) the Agent's continuing security interest in, right of setoff against and Lien on, (b) the Grantor's agreement to assign, transfer and convey, upon demand made upon the occurrence and during the continuance of an Event of Default, and (c) any of Agent's other right, title or interest of any kind or nature in, to or under, the Patent Collateral, including, without limitation, the Patents listed on Schedule 1 hereto.
3. The Agent hereby authorizes and acknowledges the termination of the Patent Security Agreement. At Grantor's expense, the Agent hereby agrees to duly execute, acknowledge, procure and deliver any further documents and to do such other acts as may be reasonably necessary to affect the release of the security interest contemplated hereby and terminate the Patent Security Agreement.
4. This Patent Security Release may be executed in any number of counterparts, each of which when so executed shall be deemed to be an original and all of which taken together shall constitute one and the same agreement. Delivery of an executed counterpart of a signature page to this Patent Security Release by facsimile will be as effective as delivery of a manually executed counterpart of this Patent Security Release.

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IN WITNESS WHEREOF, the parties hereto have caused this Release of Security Interest in Patents to be duly executed and delivered by their respective officers thereunto duly authorized as of the date above first written.

CREDIT SUISSE AG, CAYMAN
ISLANDS BRANCH, in its capacity as
Agent

By: 

Name: Judith E. Smith

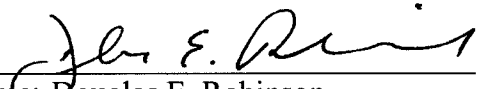
Title: Authorized Signatory

By: 

Name: Karim Rahimtoola

Title: Authorized Signatory

VERINT AMERICAS INC. in its capacity as
Grantor and successor-by-merger with
OPINIONLAB, INC.

By: 
Name: Douglas E. Robinson
Title: Treasurer

SCHEDULE 1

U.S. Patent Registrations and Applications

Title	Owner	Jurisdiction	Status	App No	Filing Date	Pub No	Patent No	Issue Date	Expected Expiration Date
System and Method for Measuring User Reactions Concerning One or More Particular Web Pages of a Website	Opinion Lab, Inc.	US	Granted	09/385256	30-Aug-99		6421724	16-Jul-02	8/30/2019
Method of Incorporating User Reaction Measurement Software into Particular Web Pages of a Website	Opinion Lab, Inc.	US	Granted	09/595337	14-Jun-00	N/A	US678571 7B1	31-Aug-04	7/5/2020
System and Method for Reporting to a Website Owner User Reactions to Particular Web Pages of a Website	Opinion Lab, Inc.	US	Granted	09/595050	14-Jun-00		US708582 0B1	01-Aug-06	26-Jul-22

Title	Owner	Jurisdiction	Status	App No	Filing Date	Pub No	Patent No	Issue Date	Expected Expiration Date
System and Method for Measuring and Reporting User Reactions to Particular Web Pages of a Website	Opinion Lab, Inc.	US	Granted	09/595141	14-Jun-00		US660658 1B1	12-Aug-03	05-Jul-2020
Measuring a Page-Specific Subjective User Reaction Concerning Each of Multiple Web Pages of a Website	Opinion Lab, Inc.	US	Granted	10/136919	01-May-02	20030009 555	7970887	28-Jun-11	7/5/2020
Receiving and Reporting Page-Specific User Feedback Concerning One or More Particular Web Pages of a Website	Opinion Lab, Inc.	US	Granted	10/210609	31-Jul-02		7478121	13-Jan-09	8/30/2019
Receiving and Reporting Page-Specific User Feedback Concerning One or More Particular Web Pages of a Website	Opinion Lab, Inc.	US	Granted	10/210256	31-Jul-02		7370285	06-May-08	5/6/2008
Collecting a User Response to an Explicit Question Specifically Concerning a Particular Web Page of a Website	Opinion Lab, Inc.	US	Granted	10/358064	03-Feb-03	0115023A 1	US692839 2B2	09-Aug-05	8/30/2019

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Title	Owner	Jurisdiction	Status	App No	Filing Date	Pub No	Patent No	Issue Date	Expected Expiration Date
Soliciting User Feedback Regarding One or More Web Pages of a Website Without Obscuring Visual Content	Opinion Lab, Inc.	US	Granted	10/870024	16-Jun-04		7827487	02-Nov-10	10/12/2028
System and Method for Reporting to a Website Owner User Reactions to Particular Web Pages of a Website	Opinion Lab, Inc.	US	Granted	11/458625	19-Jul-06	20060248188	8041805	18-Oct-11	3/13/2023
Computer-Implemented System and Method for Measuring and Reporting Business Intelligence Based on Comments Collected from Web Page Users Using Software Associated with Accessed Web Pages	Opinion Lab, Inc.	US	Granted	11/847676	30-Aug-07	0059286A1	7809602	05-Oct-10	1/3/2029
System and Method for Measuring and Reporting User Reactions to Advertisements on a Web Page	Opinion Lab, Inc.	US	Granted	11/832747	02-Aug-07	20080033790	8775237	08-Jul-14	12/31/2031
System and Method for Providing Intelligent Support	Opinion Lab, Inc.	US	Granted	12/048136	13-Mar-08	20090235236	7865455	04-Jan-11	6/2/2029

Title	Owner	Jurisdiction	Status	App No	Filing Date	Pub No	Patent No	Issue Date	Expected Expiration Date
Receiving and Reporting Page-Specific User Feedback Concerning One or More Particular Web Pages of a Website	Opinion Lab, Inc.	US	Granted	12/115442	05-May-08	20080209361	8024668	20-Sep-11	27-Apr-23
Receiving Page-Specific User Feedback Concerning One or More Particular Web Pages of a Website	Opinion Lab, Inc.	US	Granted	12/328741	04-Dec-08	20090083654	8037128	11-Oct-11	2/6/2023
Reporting to a Website Owner One or More Appearances of a Specified Word in One or More Page-Specific Open-Ended Comments Concerning One or More Particular Web Pages of a Website	Opinion Lab, Inc.	US	Granted	12/328733	04-Dec-08	20090083264	8082295	20-Dec-11	10/15/2023
System and Method for Mobile Interaction	Opinion Lab, Inc.	US	Granted	12/613199	05-Nov-09	20110106721	8332232	11-Dec-12	9/6/2030

Title	Owner	Jurisdiction	Status	App No	Filing Date	Pub No	Patent No	Issue Date	Expected Expiration Date
Computer-Implemented System and Method for Measuring and Reporting Business Intelligence Based on Comments Collected from Web Page Users Using Software Associated with Accessed Web Pages	Opinion Lab, Inc.	US	Granted	12/886302	20-Sep-10	20110022 537A1	8538790	17-Sep-13	5/31/2028

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