#### 504440991 06/30/2017

# PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1 Stylesheet Version v1.2 EPAS ID: PAT4487692

| SUBMISSION TYPE:      | NEW ASSIGNMENT |
|-----------------------|----------------|
| NATURE OF CONVEYANCE: | ASSIGNMENT     |

#### **CONVEYING PARTY DATA**

| Name               | Execution Date |
|--------------------|----------------|
| KELLY CONWAY       | 03/28/2014     |
| CHRISTOPHER DANSON | 03/19/2014     |
| DOUGLAS BROWN      | 03/19/2014     |
| DAVID GUSTAFSON    | 03/19/2014     |

#### **RECEIVING PARTY DATA**

| Name:           | MATTERSIGHT CORPORATION      |
|-----------------|------------------------------|
| Street Address: | 200 WEST MADISON, 31ST FLOOR |
| City:           | CHICAGO                      |
| State/Country:  | ILLINOIS                     |
| Postal Code:    | 60606                        |

#### **PROPERTY NUMBERS Total: 1**

| Property Type       | Number   |
|---------------------|----------|
| Application Number: | 15640128 |

### CORRESPONDENCE DATA

Fax Number: (214)200-0853

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent

using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

Email: ipdocketing@haynesboone.com **Correspondent Name:** HAYNES AND BOONE, LLP

Address Line 1: 2323 VICTORY AVENUE, SUITE 700

Address Line 4: DALLAS, TEXAS 75219

| ATTORNEY DOCKET NUMBER: | 49310.51US06         |  |
|-------------------------|----------------------|--|
| NAME OF SUBMITTER:      | JEFFREY A. WOLFSON   |  |
| SIGNATURE:              | /Jeffrey A. Wolfson/ |  |
| DATE SIGNED:            | 06/30/2017           |  |

### **Total Attachments: 6**

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> **PATENT** REEL: 042879 FRAME: 0731 504440991

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> PATENT REEL: 042879 FRAME: 0732

#### ASSIGNMENT

WHEREAS,

Kelly CONWAY, a citizen of the United States of America residing at 115 Moffett Road, Lake Bluff, IL 60044, USA,

Christopher DANSON, a citizen of the United States of America residing at 6801 Bright Star Lane, Austin, TX 78738, USA,

Douglas BROWN, a citizen of the United States of America residing at 1616 Westlake Drive, Austin, TX 78746, USA,

David GUSTAFSON, a citizen of the United States of America residing at 602 Ravine Avenue, Lake Bluff, IL 60044, USA,

each an ASSIGNOR, is an inventor of the invention in METHOD AND SYSTEM FOR AUTOMATICALLY ROUTING A TELEPHONIC COMMUNICATION, for which an application for a Patent of the United States was filed on March 31, 2014 as U.S. Application No. 14/231,327;

WHEREAS, MATTERSIGHT CORPORATION (ASSIGNEE), a company incorporated and existing under the laws of Delaware, USA, with offices located at 200 South Wacker Drive, Suite 820, Chicago, Illinois 60606, is desirous of obtaining each inventor's entire right, title, and interest in, to and under said invention, the said application and corresponding applications worldwide;

NOW, THEREFORE, in exchange for good and valuable consideration to the inventor, the receipt and sufficiency of which is hereby acknowledged, the ASSIGNOR has sold, assigned, transferred and set over, and by these presents does hereby sell, assign, transfer and set over, unto the said ASSIGNEE, its successors, legal representatives and assigns, his or her entire, worldwide right, title and interest in, to and under the invention, including the above United States non-provisional application embodying the invention or any other United States application to which priority is claimed under 35 U.S.C. § 119 and to any application to which priority is claimed, or claiming priority to the application noted above, under 35 U.S.C. § 120, including all divisions, continuations, and confinuations-in-part thereof, and all Patents of the United States which may be granted thereon and all reissues and extensions thereof; and all applications for industrial property protection, including, without limitation, all applications for patents, utility models, and designs which may hereafter be filed for said invention in any country or countries other than the United States, together with the right to file such applications and the right to claim for the same the priority rights derived from said United States application under the Patent Laws of the

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United States, the International Convention for the Protection of Industrial Property, or any other international agreement or the domestic laws of the country in which any such application is filed, as may be applicable; and all forms of industrial property protection, including, without limitation, patents, utility models, inventors' certificates and designs which may be granted for the invention in any country or countries foreign to the United States and all extensions, renewals and reissues thereof, the same to be held and enjoyed by the ASSIGNEE, for its own use and behalf and the use and behalf of its successors, legal representatives, and assigns, to the full end of the term or terms for which Letters Patent or Patents may be granted as fully and entirely as the same would have been held and enjoyed by the ASSIGNOR had this sale and assignment not been made;

And ASSIGNOR hereby authorizes and requests the Commissioner of Patents and Trademarks of the United States, and any Official of any country or countries foreign to the United States, whose duty it is to issue patents or other evidence or forms of industrial property protection on applications as aforesaid, to issue the same to the ASSIGNEE, its successors, legal representatives and assigns, in accordance with the terms of this instrument;

And ASSIGNOR hereby covenants and agrees that he or she has the full right to convey the entire interest herein assigned, and that he or she has not executed, and will not execute, any agreement in conflict herewith:

And ASSIGNOR hereby further covenants and agrees that he or she will communicate to the ASSIGNEE, its successors, legal representatives and assigns, any facts known to him or her respecting said invention, testify in any legal proceeding, sign all lawful papers, execute all divisional, continuing, reissue and foreign applications, make all rightful oaths, and generally do everything possible to aid the ASSIGNEE or, its successors, legal representatives and assigns, to obtain and enforce proper protection for said invention in all countries;

And Assignee and Assignor agree that this Agreement will be governed by and construed in accordance with the laws of the State of Illinois, without giving effect to its choice of laws principles;

Each consents to the exclusive jurisdiction of the state and federal courts located in the State of Illinois in any action brought under this Agreement or to enforce its terms, and each waives any right to object to the venue of such courts and to assert that such courts are an inconvenient forum, and each agrees to the exclusive personal jurisdiction of such courts.

And ASSIGNOR herby authorizes the ASSIGNEE's patent attorney to complete this form by the addition of the application number, application filing date, and attorney docket number, if necessary.

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| In witness whereof, each inver<br>Assignor.                                     | tor has affixed his or her signature as                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
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|                                                                                 | Kelly CONWAY                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| marmanie, who signed the foregoing i                                            | March , 2014, before me wn and known to me to be the person of instrument, and acknowledged the same to                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
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|                                                                                 | Witness                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
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|                                                                                 | Christopher DANSON                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| On this day of day of appeared Christopher DANSON to re                         | , 2014, before me<br>ne known and known to me to be the                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| person of that name, who signed the fo<br>the same to be his free act and deed. | pregoing instrument, and acknowledged                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
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| On this                                                                                                | day of                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | , 2014, before me                |
| ppeared Kelly CONWA                                                                                    | Y, to me known and k                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | nown to me to be the person of   |
| nat name, who signed th                                                                                | ne foregoing instrumer                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | nt, and acknowledged the same to |
| pe his free act and deed.                                                                              | •                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                  |
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| 2 F F                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | / 44 M)                          |
| mand 3/10/2                                                                                            | 14                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 11/1/1/2/2                       |
| 18160: 2/17/60                                                                                         | rician francisco de la constanta de la constan |                                  |
| Janeo: 9/17/20                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Christopher-WANSON               |
| 1-7K                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Cimistopher BANSON               |
| on this                                                                                                | day of/r <sub>0</sub>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | AACH 2014 before me              |
| on this                                                                                                | ANSON, to me known                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 2014, before me                  |
| On this                                                                                                | ANSON, to me known<br>signed the foregoing                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | AACH 2014 before me              |
| On this                                                                                                | ANSON, to me known<br>signed the foregoing                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 2014, before me                  |
| Dated: 3/19/20 On this /9 // appeared Christopher D person of that name, who he same to be his free ar | ANSON, to me known<br>signed the foregoing                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 2014, before me                  |
| On this                                                                                                | ANSON, to me known<br>signed the foregoing                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 2014, before me                  |

In witness whereof, each inventor has affixed his or her signature as

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| Dated: Monety 1. | 9/2014            | Dougles BROWN                                                                                  |
|------------------|-------------------|------------------------------------------------------------------------------------------------|
| On this          | 小 day of          | . 2014, before me and known to me to be the person of ment, and acknowledged the same to       |
| Dated:           |                   | David GUSTAFSON                                                                                |
| On this          | the foregoing ins | , 2014, before me<br>wn and known to me to be the person<br>trument, and acknowledged the same |
|                  |                   | Witness                                                                                        |

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| Dated:              |                                                                                                  |                           |
|---------------------|--------------------------------------------------------------------------------------------------|---------------------------|
|                     | Dougl                                                                                            | as BROWN                  |
| On this             | day of                                                                                           | , 2014, before me         |
| appeared nondigs Rt | ROWN, to me known and known<br>I the foregoing instrument, and a                                 | to me to be the person of |
|                     | Witnes                                                                                           | S                         |
| Dated: 3/19/19      |                                                                                                  | 2                         |
| enservices          |                                                                                                  | GUSTAFSON                 |
| appeared David GUST | day of <u>Πατέλ</u><br>FAFSON, to me known and know<br>ed the foregoing Instrument, and<br>leed. | vn to me to be the person |
|                     |                                                                                                  |                           |
|                     | Witness                                                                                          | \$                        |

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RECORDED: 06/30/2017

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