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PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1 Stylesheet Version v1.2 EPAS ID: PAT4490160

SUBMISSION TYPE:		NEW ASSIGNMENT			
NATURE OF CONVEYANCE:		ASSIGNMENT			
CONVEYING PARTY	DATA	Nama		Execution Date	
		Name	Name		
HERBERT W.A. RISTO	JCK			08/17/2015	
MERIJN TE BOOIJ			08/05/2015		
AKBAR RIAHI			09/08/2015		
VLADIMIR MEZHIBOVSKY			08/06/2015		
KENTIS GOPALLA				08/18/2015	
RECEIVING PARTY D	ΑΤΑ				
Name:	GENES	GENESYS TELECOMMUNICATIONS LABORATORIES, INC.			
Street Address:	2001 JI	2001 JUNIPERO SERRA BLVD.			
City:	DALY (DALYCITY			
State/Country:	CALIFO	CALIFORNIA			
Postal Code:	94014	94014			
PROPERTY NUMBER	S Total: 1				
Property Type		Number			
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	DATA				
		(000) 577 0000			
Fax Number:		(626)577-8800 • <i>the e-mail address first; if</i>	that ie uneu	ccassful it will be sent	
		l; if that is unsuccessful, it			
Phone:		626-795-9900			
Email:		pto@lrrc.com			
Correspondent Name):	LEWIS ROCA ROTHGERBER CHRISTIE LLP			
Address Line 1:		PO BOX 29001			
Address Line 4:	ddress Line 4: GLENDALE, CALIFORNIA 91209				
ATTORNEY DOCKET NUMBER:		139638/JEC/AJC	139638/JEC/AJC		
NAME OF SUBMITTER:		ANDREW CAUDILL	ANDREW CAUDILL		
SIGNATURE:		/Andrew Caudill/	/Andrew Caudill/		
DATE SIGNED:		07/05/2017	07/05/2017		
Total Attachments: 12					
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PATENT

Title of Invention: CUSTOMER CONTROLLED INTERACTION MANAGEMENT

 Docket No.:
 73507/G711

 Application No.
 14/470,898

INVENTOR'S DECLARATION

As a below named inventor, I hereby declare that:

This declaration is directed to the attached application unless the following is checked:

X United States Application or PCT International Application Number 14/470,898 filed on August 27, 2014.

The above-identified application was made or authorized to be made by me.

I believe that I am the original inventor or an original joint inventor of a claimed invention in the above-identified application.

I have reviewed and understand the contents of the above-identified application, including the claims.

I acknowledge the duty to disclose information which is material to patentability as defined in 37 C.F.R. § 1.56, including for continuation-in-part applications, material information which became available between the filing date of the prior application and the national or PCT international filing date of the continuation-in-part application.

I acknowledge that any willful false statement made in this declaration is punishable under 18 U.S.C. § 1001 by fine or imprisonment of not more than five (5) years, or both.

ASSIGNMENT

In consideration of good and valuable consideration, the receipt of which is hereby acknowledged, the undersigned,

(1) <u>Herbert W.A. Ristock, Merijn te Booij, Akbar Riahi, Vladimir Mezhibovsky, and Kentis</u> Gopalla

HEREBY SELL(S), ASSIGN(S) AND TRANSFER(S) TO

(2) GENESYS TELECOMMUNICATIONS LABORATORIES, INC.

having a place of business at

(3) 2001 Junipero Serra Blvd., Daly City, California 94014, U.S.

Docket No.: 73507/G711 Application No.: 14/470,898

(hereinafter called "ASSIGNEE") the entire right, title and interest in and to any and all improvements which are disclosed in the application for United States Letters Patent entitled

(4) CUSTOMER CONTROLLED INTERACTION MANAGEMENT

which application was executed on even date herewith or was

- (a) executed on (5a):
- (b) filed on (5b): <u>August 27, 2014</u> Application No.: <u>14/470,898</u>

(CHRISTIE, PARKER & HALE, LLP, P.O. Box 29001, Glendale, CA 91209-9001) is hereby authorized to insert in (b) the specified data, when known.

including any and all United States Patents which may be granted on said application, and any and all extensions, divisions, reissues, substitutes, renewals or continuations of said application and patents, and the right to all benefits under all international conventions for the protection of industrial property and applications for said improvements.

It is hereby authorized and requested that the Commissioner of Patents issue any and all of said Letters Patent, when granted, to said ASSIGNEE, its assigns or its successors in interest or its designee.

Upon said consideration, it is further agreed that, when requested, without charge to but at the expense of said ASSIGNEE, the undersigned will execute all divisional, continuing, substitute, renewal, and reissue patent applications; execute all rightful other papers; and generally do everything possible which said ASSIGNEE shall consider desirable for aiding in securing and maintaining patent protection as provided herein.

Herbert W.A. Ristock Legal Name of Inventor

20/5

Date

A Ristoch

Signature

Merijn te Booij Legal Name of Inventor

Date

Signature

Docket No.: 73507/G711 Application No.: 14/470,898

Akbar Riahi Legal Name of Inventor

Date

Signature

ы <u>(</u>)

Vladimir Mezhibovsky Legal Name of Inventor

Signature

Kentis Gopalla Legal Name of Inventor

Date

Date

Signature

NESSES: AMY THUSUADUis SOLE

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Title of Invention: CUSTOMER CONTROLLED INTERACTION MANAGEMENT

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Herbert W.A. Ri	stock
Legal Name of I	nventor

Date

Signature

<u>Merijn te Booij</u> Legal Name of Inventor

Signature 2 of 3

5-7015

PATENT REEL: 0**32906** FRAME: 0**829**

Docket No.: 73507/G711 Application No.: 14/470,898

Akbar Riahi Legal Name of Inventor

Date

Signature

Vladimir Mezhibovsky Legal Name of Inventor

Date

Signature

Kentis Gopalla Legal Name of Inventor

Signature

WITNESSES: le LEPRI

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3 of 3

PATENT REEL: 082906 FRAME: 0820

Title of Invention: CUSTOMER CONTROLLED INTERACTION MANAGEMENT

Docket No.: 73507/G711 Application No. 14/470,898

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PATENT

Docket No.: 73507/G711 **Application No.:** 14/470,898

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Herbert W.A. Ristock	·
Legal Name of Inventor	

Date

Signature

Merijn te Booij Legal Name of Inventor

Date

Signature

Docket No.: 73507/G711 **Application No.:** 14/470,898

Akbar Riahi Legal Name of Inventor

Signáture

Vladimir Mezhibovsky Legal Name of Inventor

9/8/2015 Date

Date

Signature

Kentis Gopalla Legal Name of Inventor

Date

Signature WITNE\$SES Ŵ DSF PAS1371038.1-*-08/4/15 34 PM

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PATENT REEL: 0**32906** FRAME: 0**830**

PATENT

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Herbert W.A. Ristock	<
Legal Name of Inven	tor

Date

Signature

Merijn te Booij Legal Name of Inventor

Date

Signature

Docket No.: 73507/G711 **Application No.:** 14/470,898

Akbar Riahi Legal Name of Inventor

Date

Signature

Vladimir Mezhibovsky Legal Name of Inventor

8/6/2015

Date

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Kentis Gopalla Legal Name of Inventor

Date

Signature

WITNESSES:

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3 of 3

RECORDED: 02/05/2016