

PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1
 Stylesheet Version v1.2

EPAS ID: PAT4524931

SUBMISSION TYPE:	CORRECTIVE ASSIGNMENT	
NATURE OF CONVEYANCE:	Corrective Assignment to correct the ERROR LISTING PATENT NO. 6996948 IN ORIGINAL EXHIBIT B ATTACHED TO THE ORIGINAL AGREEMENT previously recorded on Reel 036917 Frame 0627. Assignor(s) hereby confirms the REMOVAL OF PATENT NO. 6996948 FROM CORRECTIVE EXHIBIT B ATTACHED TO THE CORRECTIVE AGREEMENT BEING RECORDED HERewith.	
CONVEYING PARTY DATA		
Name		Execution Date
SATMAP INTERNATIONAL HOLDINGS, LTD.		10/28/2015
RECEIVING PARTY DATA		
Name:	ORIX VENTURES, LLC	
Street Address:	245 PARK AVENUE, 19TH FLOOR	
Internal Address:	ATTN: GENERAL COUNSEL	
City:	NEW YORK	
State/Country:	NEW YORK	
Postal Code:	10167	
PROPERTY NUMBERS Total: 40		
Property Type	Number	
Patent Number:	8295471	
Patent Number:	8359219	
Patent Number:	8433597	
Patent Number:	8472611	
Patent Number:	8565410	
Patent Number:	8634542	
Patent Number:	8644490	
Patent Number:	8670548	
Patent Number:	8712821	
Patent Number:	8718271	
Patent Number:	8724797	
Patent Number:	8731178	
Patent Number:	8737595	
Patent Number:	8750488	
Patent Number:	8781106	
Patent Number:	8781100	

PATENT

Property Type	Number
Patent Number:	8792630
Patent Number:	8824658
Patent Number:	8879715
Patent Number:	8903079
Patent Number:	8929537
Patent Number:	9020137
Patent Number:	9025757
Application Number:	12021251
Application Number:	14035522
Application Number:	14472998
Application Number:	14530058
Application Number:	14702657
Application Number:	14702658
Application Number:	14702659
Application Number:	14702663
Application Number:	14702656
Application Number:	14705215
Application Number:	14727271
Application Number:	14728521
Application Number:	14750965
Application Number:	14788469
Application Number:	14788442
Application Number:	14788457
Application Number:	14788495

CORRESPONDENCE DATA

Fax Number: (202)663-6363

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

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ATTORNEY DOCKET NUMBER:	2211471.00120
NAME OF SUBMITTER:	THOMAS E. ANDERSON
SIGNATURE:	/THOMAS E. ANDERSON/
DATE SIGNED:	07/28/2017
Total Attachments: 7	

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PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1
 Stylesheet Version v1.2

EPAS ID: PAT3593318

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	SECURITY INTEREST

CONVEYING PARTY DATA

Name	Execution Date
SATMAP INTERNATIONAL HOLDINGS, LTD.	10/28/2015

RECEIVING PARTY DATA

Name:	ORIX Ventures, LLC
Street Address:	245 Park Avenue, 19th Floor
Internal Address:	Attn: General Counsel
City:	New York
State/Country:	NEW YORK
Postal Code:	10167

PROPERTY NUMBERS Total: 41

Property Type	Number
Patent Number:	8295471
Patent Number:	8359219
Patent Number:	8433597
Patent Number:	8472611
Patent Number:	8565410
Patent Number:	8634542
Patent Number:	8644490
Patent Number:	8670548
Patent Number:	6996948
Patent Number:	8712821
Patent Number:	8718271
Patent Number:	8724797
Patent Number:	8731178
Patent Number:	8737595
Patent Number:	8750488
Patent Number:	8781106
Patent Number:	8781100
Patent Number:	8792630
Patent Number:	8824658

PATENT

Property Type	Number
Patent Number:	8879715
Patent Number:	8903079
Patent Number:	8929537
Patent Number:	9020137
Patent Number:	9025757
Application Number:	12021251
Application Number:	14035522
Application Number:	14472998
Application Number:	14530058
Application Number:	14702657
Application Number:	14702658
Application Number:	14702659
Application Number:	14702663
Application Number:	14702656
Application Number:	14705215
Application Number:	14727271
Application Number:	14728521
Application Number:	14750965
Application Number:	14788469
Application Number:	14788442
Application Number:	14788457
Application Number:	14788495

CORRESPONDENCE DATA

Fax Number: (858)638-5130

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Address Line 4: SAN DIEGO, CALIFORNIA 92121

ATTORNEY DOCKET NUMBER:	383144-10
NAME OF SUBMITTER:	TROY ZANDER
SIGNATURE:	/s/ Troy Zander
DATE SIGNED:	10/29/2015

Total Attachments: 8
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CORRECTIVE INTELLECTUAL PROPERTY SECURITY AGREEMENT

This Corrective Intellectual Property Security Agreement ("Corrective Agreement") is entered into by and between ORIX Growth Capital, LLC (f/k/a ORIX Ventures, LLC), a Delaware limited liability company ("Lender") and Afiniti, Ltd., a Bermuda exempted company ("Grantor").

- A. The Lender and Grantor ("the Parties") previously entered into an Intellectual Property Security Agreement ("Original Agreement") as of October 28, 2015, which included an Exhibit B listing patent publications and was recorded with the United States Patent and Trademark Office ("PTO") at Reel 036917 and Frame 0627 on October 29, 2015.
- B. The Lender subsequently recorded the Original Agreement with a modified Exhibit B in the United States Patent and Trademark Office ("PTO") at Reel 041545 and Frame 0781 on March 10, 2017. The modified Exhibit B included three additional patent/application numbers.
- C. As of the date on which the Parties entered into the Original Agreement, Grantor's name was "SATMAP INTERNATIONAL HOLDINGS, LTD."
- D. Both Exhibit B recorded with the Original Agreement on October 29, 2015, and modified Exhibit B recorded with the Original Agreement on March 10, 2017, included a transcription error for one patent: U.S. Patent No. 8,699,694 titled, "Precalculated caller agent pairs for a call center routing system," which was issued on April 15, 2014. The incorrect patent number was listed as "6996948."
- E. The Parties have no interest or other rights in U.S. Patent No. 6,996,948.
- F. U.S. Patent No. 8,699,694 was included in modified Exhibit B recorded with the Original Agreement on March 10, 2017, as one of the three additional patent/application numbers.
- G. A Corrective Exhibit B listing all proper and correct patent/application numbers is included as an Appendix to this Corrective Agreement.

NOW, THEREFORE, for good and valuable consideration, receipt of which is hereby acknowledged, and intending to be legally bound, Grantor hereby reaffirms all recitals and terms of the Original Agreement as corrected.

This Corrective Agreement shall be effective as of the date on which the Parties entered into the Original Agreement.

[Signature page follows]

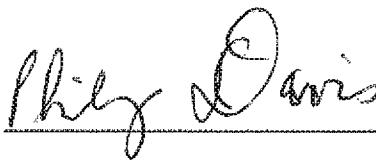
IN WITNESS WHEREOF, the Parties have caused this Corrective Intellectual Property Security Agreement to be duly executed by its officers thereunto duly authorized as of the date on which the Original Agreement was entered.

GRANTOR:

Address of Grantor:
Crawford House
50 Cedar Avenue
Hamilton HM11, Bermuda

Afiniti, Ltd.

By:



Title:

CFO

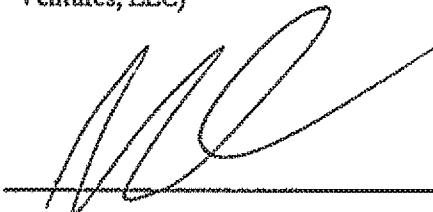
LENDER:

Address of Lender:

485 Lexington Avenue, 27th Floor
New York, NY 10117
Attn: General Counsel, Operations
Manager and Portfolio Manager

ORIX Growth Capital, LLC (f/k/a ORIX
Ventures, LLC)

By:



Title:

Authorized Representative

[Signature Page to Corrective Intellectual Property Security Agreement]

APPENDIX: CORRECTIVE EXHIBIT B

<u>Description</u>	<u>Patent/Apl. No.</u>	<u>Issue/File Date</u>
Selective mapping of callers in a call center routing system based on individual agent settings	8295471	10/23/2012
Systems and methods for routing callers to an agent in a contact center	8359219	1/22/2013
Systems and methods for routing callers to an agent in a contact center	8433597	4/30/2013
Balancing multiple computer models in a call center routing system	8472611	6/25/2013
Call mapping systems and methods using variance algorithm (VA) and or distribution compensation	8565410	10/22/2013
Separate pattern matching algorithms and computer models based on available caller data	8634542	1/21/2014
Shadow queue for callers in a performance pattern matching based call routing system	8644490	2/4/2014
Jumping callers held in queue for a call center routing system	8670548	3/11/2014
Separate matching models based on type of phone associated with a caller	8712821	4/29/2014
Call routing methods and systems based on multiple variable standardized scoring	8718271	5/6/2014
Estimating agent performance in a call routing center system	8724797	5/13/2014
Systems and methods for routing callers to an agent in a contact center	8731178	5/20/2014
Systems and methods for routing callers to an agent in a contact center	8737595	5/27/2014
Predicted call time as routing variable in a call routing center system	8750488	6/10/2014
Agent satisfaction data for call routing based on pattern matching algorithm	8781106	7/15/2014
Probability multiplier process for call center routing	8781100	7/15/2014
Use of abstracted data in pattern matching system	8792630	7/29/2014
Selective mapping of callers in a call center routing system	8824658	9/2/2014
Call mapping systems and methods using variance algorithm (VA) and or distribution compensation	8879715	11/4/2014
Routing callers from a set of callers based on caller data	8903079	12/2/2014
Call mapping systems and methods using variance algorithm (VA) and or distribution compensation	8929537	1/6/2015
Matching using agent caller sensitivity to performance	9020137	4/28/2015

<u>Description</u>	<u>Patent/Appl. No.</u>	<u>Issue/File Date</u>
Call mapping systems and methods Bayesian Mean Regression (BMR)	9025757	5/5/2015
Systems and methods for routing callers to an agent in a contact center	12/021251	1/28/2008
Matching using agent caller sensitivity to performance	14/035522	9/24/2013
Selective mapping of callers in a call center routing system	14/472998	8/29/2014
Call mapping systems and methods using variance algorithm (VA) and or distribution compensation	14/530058	10/31/2014
Systems and methods for routing callers to an agent in a contact center	14/702657	5/1/2015
Systems and methods for routing a contact to an agent in a contact center	14/702658	5/1/2015
Systems and methods for routing callers to an agent in a contact center	14/702659	5/1/2015
Systems and methods for routing callers to an agent in a contact center	14/702663	5/1/2015
Call mapping systems and methods using bayesian mean regression (BMR)	14/702656	5/1/2015
Systems and methods for routing callers to an agent in a contact center	14/705215	5/6/2015
Selective mapping of callers in a call center routing system	14/727271	6/1/2015
Selective mapping of callers in a call center routing system	14/728521	6/2/2015
Balancing multiple computer models in a call center routing system	14/750965	6/25/2015
Balancing multiple computer models in a call center routing system	14/788469	6/30/2015
Call mapping systems and methods using variance algorithm (VA) and or distribution compensation	14/788442	6/30/2015
Call mapping systems and methods using variance algorithm (VA) and or distribution compensation	14/788457	6/30/2015
Call mapping systems and methods using variance algorithm (VA) and or distribution compensation	14/788495	6/30/2015
Precalculated caller-agent pairs for a call center routing system	8699694	4/15/2014
Techniques for behavioral pairing in a contact center system	9300802	3/29/2016
Call mapping systems and methods using variance algorithm (VA) and/or distribution compensation	14/788517	6/30/2015