

## PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1  
 Stylesheet Version v1.2

EPAS ID: PAT4633888

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT
<b>NATURE OF CONVEYANCE:</b>	NOTICE OF GRANT OF SECURITY INTEREST IN PATENTS (FIRST LIEN)
<b>CONVEYING PARTY DATA</b>	
<b>Name</b>	<b>Execution Date</b>
WEST INTERACTIVE SERVICES CORPORATION (F/K/A RELIANCE COMMUNICATIONS, LLC)	10/10/2017
<b>RECEIVING PARTY DATA</b>	
<b>Name:</b>	CREDIT SUISSE AG, CAYMAN ISLANDS BRANCH, AS COLLATERAL AGENT
<b>Street Address:</b>	11 MADISON AVENUE
<b>City:</b>	NEW YORK
<b>State/Country:</b>	NEW YORK
<b>Postal Code:</b>	10022
<b>PROPERTY NUMBERS Total: 4</b>	
<b>Property Type</b>	<b>Number</b>
Patent Number:	9380031
Patent Number:	8850595
Patent Number:	8131269
Application Number:	15194808
<b>CORRESPONDENCE DATA</b>	
<b>Fax Number:</b>	(212)751-4864
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>	
<b>Phone:</b>	212-906-1216
<b>Email:</b>	angela.amaru@lw.com
<b>Correspondent Name:</b>	LATHAM & WATKINS LLP C/O ANGELA M. AMARU
<b>Address Line 1:</b>	885 THIRD AVENUE
<b>Address Line 4:</b>	NEW YORK, NEW YORK 10022
<b>ATTORNEY DOCKET NUMBER:</b>	030786-0812
<b>NAME OF SUBMITTER:</b>	ANGELA M. AMARU
<b>SIGNATURE:</b>	/S/ Angela M. Amaru
<b>DATE SIGNED:</b>	10/10/2017
<b>Total Attachments: 5</b>	

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**Notice of Grant of Security Interest in Patents**

NOTICE OF GRANT OF SECURITY INTEREST IN PATENTS, dated as of October 10, 2017 (this “Notice”), made by West Interactive Services Corporation (f/k/a Reliance Communications, LLC), a Delaware corporation (the “Pledgor”), in favor of CREDIT SUISSE AG, Cayman Islands Branch, as Collateral Agent (as defined below).

Reference is made to the Collateral Agreement (First Lien), dated as of October 10, 2017 (as amended, restated, supplemented or otherwise modified from time to time, the “Collateral Agreement”), among West Corporation (the “Borrower”), as successor by merger to Olympus Merger Sub Inc., each subsidiary of the Borrower identified therein and Credit Suisse AG, Cayman Islands Branch, as collateral agent (together with its successors and assigns in such capacity, the “Collateral Agent”) for the Secured Parties (as defined therein). The parties hereto agree as follows:

SECTION 1. ***Terms.*** Capitalized terms used in this Notice and not otherwise defined herein have the meanings specified in the Collateral Agreement. The rules of construction specified in Section 1.01(b) of the Collateral Agreement also apply to this Notice.

SECTION 2. ***Grant of Security Interest.*** As security for the payment and performance, as applicable, in full of the Secured Obligations, the Pledgor pursuant to the Collateral Agreement did, and hereby does, assign and pledge to the Collateral Agent, its successors and permitted assigns, for the benefit of the Secured Parties, a continuing security interest in all of such Pledgor’s right, title and interest in, to and under any and all of the following assets now owned or at any time hereafter acquired by such Pledgor or in which such Pledgor now has or at any time in the future may acquire any right, title or interest (collectively, but excluding any Excluded Property, the “Patent Collateral”):

all Patents of the United States of America, including those listed on Schedule I.

SECTION 3. ***Collateral Agreement.*** The security interests granted to the Collateral Agent herein are granted in furtherance, and not in limitation of, the security interests granted to the Collateral Agent pursuant to the Collateral Agreement. Each Pledgor hereby acknowledges and affirms that the rights and remedies of the Collateral Agent with respect to the Patent Collateral are more fully set forth in the Collateral Agreement, the terms and provisions of which are hereby incorporated herein by reference as if fully set forth herein. In the event of any conflict between the terms of this Notice and the Collateral Agreement, the terms of the Collateral Agreement shall govern.

SECTION 4. ***Counterparts.*** This Notice may be executed in two or more counterparts, each of which shall constitute an original but all of which

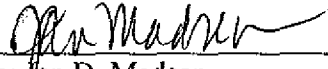
when taken together shall constitute but one contract. Delivery of an executed counterpart to this Notice by facsimile or other electronic transmission shall be as effective as delivery of a manually signed original.

SECTION 5. ***Governing Law.*** THIS NOTICE AND ANY CLAIMS, CONTROVERSY, DISPUTE OR CAUSES OF ACTION (WHETHER IN CONTRACT OR TORT OR OTHERWISE) BASED UPON, ARISING OUT OF OR RELATING TO THIS NOTICE AND THE RIGHTS AND OBLIGATIONS OF THE PARTIES UNDER THIS NOTICE SHALL BE CONSTRUED IN ACCORDANCE WITH AND GOVERNED BY THE LAWS OF THE STATE OF NEW YORK, WITHOUT REGARD TO ANY PRINCIPLE OF CONFLICTS OF LAW THAT COULD REQUIRE THE APPLICATION OF ANY OTHER LAW.

[Signature Pages Follow]

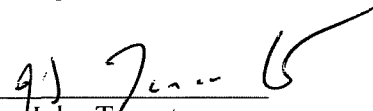
IN WITNESS WHEREOF, the parties hereto have duly executed this Notice as of the day and year first above written.

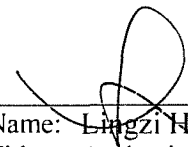
WEST INTERACTIVE SERVICES  
CORPORATION (F/K/A RELIANCE  
COMMUNICATIONS, LLC)

By:   
Name: Jan D. Madsen  
Title: Chief Financial Officer and Treasurer

*[Signature Page to Notice of Grant of Security Interest in Patents – West Interactive Services Corporation (f/k/a Reliance Communications, LLC)]*

CREDIT SUISSE AG, CAYMAN ISLANDS  
BRANCH,  
as Collateral Agent

By:   
Name: John Toronto  
Title: Authorized Signatory

By:   
Name: Lingzi Huang  
Title: Authorized Signatory

Schedule I

to Notice of Grant of Security Interest (First Lien) in Patents

Patents Owned by West Interactive Services Corporation  
(f/k/a Reliance Communications, LLC)

*U.S. Patent Registrations*

Title	Owner	Serial #	Filed Date	Patent #	Issue Date	Status	Expiration Date
Private Anonymous Electronic Messaging	Reliance Communications, LLC	14/493,047	9/22/2014	9,380,031	6/28/2016	ISSUED	7/5/2032
Private Anonymous Electronic Messaging	Reliance Communications, LLC	13/542,618	7/5/2012	8,850,595	9/30/2014	ISSUED	7/5/2032
VOICE MESSAGE DELIVERY SYSTEM AND METHOD	Reliance Communications, LLC	12/512,959	7/30/2009	8,131,269	3/6/2012	ISSUED	7/30/2029

*U.S. Patent Applications*

Title	Serial #	Filed Date	Owner	Status
Private Anonymous Electronic Messaging	15/194,808	6/28/2016	Reliance Communications, LLC	PENDING