

PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1
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EPAS ID: PAT4633798

SUBMISSION TYPE:	NEW ASSIGNMENT		
NATURE OF CONVEYANCE:	NOTICE OF GRANT OF SECURITY INTEREST IN PATENTS (FIRST LIEN)		
CONVEYING PARTY DATA			
Name			Execution Date
WEST INTERACTIVE SERVICES CORPORATION (F/K/A WEST INTERACTIVE CORPORATION II)			10/10/2017
RECEIVING PARTY DATA			
Name:	CREDIT SUISSE AG, CAYMAN ISLANDS BRANCH, AS COLLATERAL AGENT		
Street Address:	11 MADISON AVENUE		
City:	NEW YORK		
State/Country:	NEW YORK		
Postal Code:	10022		
PROPERTY NUMBERS Total: 3			
Property Type	Number		
Patent Number:	7177817		
Application Number:	14295384		
Application Number:	15006556		
CORRESPONDENCE DATA			
Fax Number:	(212)751-4864		
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>			
Phone:	212-906-1216		
Email:	angela.amaru@lw.com		
Correspondent Name:	LATHAM & WATKINS LLP C/O ANGELA M. AMARU		
Address Line 1:	885 THIRD AVENUE		
Address Line 4:	NEW YORK, NEW YORK 10022		
ATTORNEY DOCKET NUMBER:	030786-0812		
NAME OF SUBMITTER:	ANGELA M. AMARU		
SIGNATURE:	/S/ Angela M. Amaru		
DATE SIGNED:	10/10/2017		
Total Attachments: 5			
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Notice of Grant of Security Interest in Patents

NOTICE OF GRANT OF SECURITY INTEREST IN PATENTS, dated as of October 10, 2017 (this “Notice”), made by West Interactive Services Corporation (f/k/a West Interactive Corporation II), a Delaware corporation (the “Pledgor”), in favor of CREDIT SUISSE AG, Cayman Islands Branch, as Collateral Agent (as defined below).

Reference is made to the Collateral Agreement (First Lien), dated as of October 10, 2017 (as amended, restated, supplemented or otherwise modified from time to time, the “Collateral Agreement”), among West Corporation (the “Borrower”), as successor by merger to Olympus Merger Sub Inc., each subsidiary of the Borrower identified therein and Credit Suisse AG, Cayman Islands Branch, as collateral agent (together with its successors and assigns in such capacity, the “Collateral Agent”) for the Secured Parties (as defined therein). The parties hereto agree as follows:

SECTION 1. ***Terms.*** Capitalized terms used in this Notice and not otherwise defined herein have the meanings specified in the Collateral Agreement. The rules of construction specified in Section 1.01(b) of the Collateral Agreement also apply to this Notice.

SECTION 2. ***Grant of Security Interest.*** As security for the payment and performance, as applicable, in full of the Secured Obligations, the Pledgor pursuant to the Collateral Agreement did, and hereby does, assign and pledge to the Collateral Agent, its successors and permitted assigns, for the benefit of the Secured Parties, a continuing security interest in all of such Pledgor’s right, title and interest in, to and under any and all of the following assets now owned or at any time hereafter acquired by such Pledgor or in which such Pledgor now has or at any time in the future may acquire any right, title or interest (collectively, but excluding any Excluded Property, the “Patent Collateral”):

all Patents of the United States of America, including those listed on Schedule I.

SECTION 3. ***Collateral Agreement.*** The security interests granted to the Collateral Agent herein are granted in furtherance, and not in limitation of, the security interests granted to the Collateral Agent pursuant to the Collateral Agreement. Each Pledgor hereby acknowledges and affirms that the rights and remedies of the Collateral Agent with respect to the Patent Collateral are more fully set forth in the Collateral Agreement, the terms and provisions of which are hereby incorporated herein by reference as if fully set forth herein. In the event of any conflict between the terms of this Notice and the Collateral Agreement, the terms of the Collateral Agreement shall govern.

SECTION 4. ***Counterparts.*** This Notice may be executed in two or more counterparts, each of which shall constitute an original but all of which

when taken together shall constitute but one contract. Delivery of an executed counterpart to this Notice by facsimile or other electronic transmission shall be as effective as delivery of a manually signed original.

SECTION 5. ***Governing Law.*** THIS NOTICE AND ANY CLAIMS, CONTROVERSY, DISPUTE OR CAUSES OF ACTION (WHETHER IN CONTRACT OR TORT OR OTHERWISE) BASED UPON, ARISING OUT OF OR RELATING TO THIS NOTICE AND THE RIGHTS AND OBLIGATIONS OF THE PARTIES UNDER THIS NOTICE SHALL BE CONSTRUED IN ACCORDANCE WITH AND GOVERNED BY THE LAWS OF THE STATE OF NEW YORK, WITHOUT REGARD TO ANY PRINCIPLE OF CONFLICTS OF LAW THAT COULD REQUIRE THE APPLICATION OF ANY OTHER LAW.

[Signature Pages Follow]

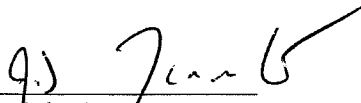
IN WITNESS WHEREOF, the parties hereto have duly executed this Notice as of the day and year first above written.

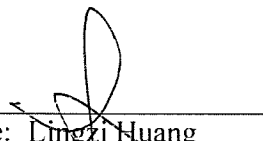
WEST INTERACTIVE SERVICES
CORPORATION (F/K/A WEST
INTERACTIVE CORPORATION II)

By: 
Name: Jan D. Madsen
Title: Chief Financial Officer and Treasurer

[Signature Page to Notice of Grant of Security Interest in Patents – West Interactive Services Corporation (f/k/a West Interactive Corporation II)]

CREDIT SUISSE AG, CAYMAN ISLANDS
BRANCH,
as Collateral Agent

By: 
Name: John Toronto
Title: Authorized Signatory

By: 
Name: Lingzi Huang
Title: Authorized Signatory

Schedule I

to Notice of Grant of Security Interest (First Lien) in Patents

Patents Owned by West Interactive Services Corporation
(f/k/a West Interactive Corporation II)

U.S. Patent Registrations

Title	Owner	Serial #	Filed Date	Patent #	Issue Date	Status	Expiration Date
AUTOMATIC GENERATION OF VOICE CONTENT FOR A VOICE RESPONSE SYSTEM	West Interactive Corporation II	10/319,144	12/12/2002	7,177,817	2/13/2007	ISSUED	12/12/2022

U.S. Patent Applications

Title	Serial #	Filed Date	Owner	Status
A GRAPHICAL USER INTERFACE FOR CREATING CONTENT FOR A VOICE-USER INTERFACE	14/295,384	6/4/2014	West Interactive Corporation II	PENDING
METHOD AND SYSTEM FOR PERSONALISING RESPONSES TO CUSTOMER COMMUNICATIONS	15/006,556	1/26/2016	West Interactive Corporation II	PENDING