

## PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1  
 Stylesheet Version v1.2

EPAS ID: PAT4816939

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT	
<b>NATURE OF CONVEYANCE:</b>	ASSIGNMENT	
<b>CONVEYING PARTY DATA</b>		
<b>Name</b>		<b>Execution Date</b>
AFINITI INTERNATIONAL HOLDINGS, LTD.		04/18/2017
<b>RECEIVING PARTY DATA</b>		
<b>Name:</b>	AFINITI EUROPE TECHNOLOGIES LIMITED	
<b>Street Address:</b>	3RD FLOOR, 1 ASHLEY ROAD, ALTRINCHAM	
<b>City:</b>	CHESHIRE	
<b>State/Country:</b>	UNITED KINGDOM	
<b>Postal Code:</b>	WA14 2DT	
<b>PROPERTY NUMBERS Total: 25</b>		
<b>Property Type</b>	<b>Number</b>	
Application Number:	14705215	
Application Number:	15010319	
Application Number:	12180382	
Application Number:	12331201	
Application Number:	13715765	
Application Number:	13854825	
Application Number:	14702657	
Application Number:	14702658	
Application Number:	14702659	
Application Number:	14702663	
Application Number:	14871658	
Application Number:	15000775	
Application Number:	15000797	
Application Number:	15220822	
Application Number:	15608718	
Application Number:	15808337	
Application Number:	15687000	
Application Number:	15686945	
Application Number:	15816821	
Application Number:	15691163	

PATENT

Property Type	Number
Application Number:	12490949
Application Number:	14957039
Application Number:	12331181
Application Number:	12331195
Application Number:	12202091

**CORRESPONDENCE DATA**

Fax Number: (202)663-6363

*Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.*

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Email: raquel.garcia@wilmerhale.com

Correspondent Name: WILMERHALE, LLP

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Address Line 4: WASHINGTON, D.C. 20006

ATTORNEY DOCKET NUMBER:	2211471.00120US1
NAME OF SUBMITTER:	RAQUEL GARCIA
SIGNATURE:	/Raquel Garcia/
DATE SIGNED:	02/08/2018

**Total Attachments: 4**

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## ASSIGNMENT

WHEREAS, Afiniti International Holdings, Ltd., a corporation organized and existing under the laws of the Territory of Bermuda and having its principal place of business at 50 Cedar Avenue, Crawford House, Hamilton HM11, Bermuda, (hereinafter referred to as Assignor), is the sole and exclusive owner, by assignment, of the Patent Applications listed in Schedule A; and

WHEREAS, Afiniti Europe Technologies Limited (hereinafter ASSIGNEE), a corporation organized and existing under the laws of the United Kingdom and having its principal place of business at 3rd Floor, 1 Ashley Road, Altrincham, Cheshire, United Kingdom WA14 2DT, is desirous of acquiring the entire right, title, and interest in to and under said Patent Applications and the inventions covered thereby;

NOW, THEREFORE, in consideration of other good and valuable consideration, receipt of which is hereby acknowledged, the said Assignor has sold, assigned, transferred and set over, and does hereby sell, assign, transfer and set over to the said Assignee, the entire right, title and interest for the United States of America and all other countries in and to said applications on the attached list of Schedule A and the inventions covered thereby for all original, divisional, continuation, continuation-in-part, substitute or reissue applications and patents applied for or granted therefore in the United States of America and all other countries, and the Commissioner of Patents and Trademarks is hereby authorized and requested to issue all patents to said Assignee herein, as assignee of the entire interest therein; and the undersigned Assignor for itself and its legal representatives, heirs and assigns does hereby agree and covenant without further remuneration, to execute and deliver all divisional, continuation, continuation-in-part, reissue and other applications for Letters Patent and all assignments thereof to said Assignee or its assigns, to communicate to said Assignee or its representatives all facts known to the undersigned respecting said inventions whenever requested, to testify in any interferences or other legal proceedings in which said applications or patents may become involved, to sign all lawful papers, make all rightful oaths, and do generally everything necessary to aid assignee, its successors, assigns and nominees to obtain patent protection for said inventions in the United States of America and all other countries, the expenses incident to said applications listed on *Schedule A* to be borne and paid by said Assignee.

*[Signature]*

Printed Name: Zac Hudson  
Title: Executive Vice President, General Counsel and  
Corporate Secretary  
Afiniti International Holdings, Ltd.

Date: April 18 2017

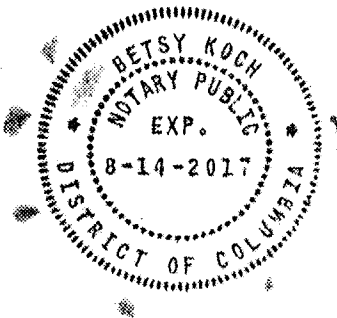
United States of America )  
State of District of Columbia ss.:  
County of                     

On this 18<sup>th</sup> day of April, 2017, before me  
personally came Zac Hudson, to me known to be the individual  
described in and who executed the foregoing instrument, and acknowledged execution  
of the same.

*[Signature]*

Notary Public

BETSY KOCH  
NOTARY PUBLIC DISTRICT OF COLUMBIA  
My Commission Expires August 14, 2017



*[Signature]*

Printed Name: Zac Hudson  
Title: Executive Vice President, General  
Counsel and Corporate Secretary  
Afiniti Europe Technologies Limited

Date: April 18 2017

United States of America )  
State of District of Columbia ) ss.:  
County of \_\_\_\_\_ )

On this 18th day of April, 2017, before me  
personally came Zac Hudson, to me known to be the individual  
described in and who executed the foregoing instrument, and acknowledged execution  
of the same.

*[Signature]*

Notary Public

BETSY KOCH  
NOTARY PUBLIC DISTRICT OF COLUMBIA  
My Commission Expires August 14, 2017



**SCHEDULE A**

<b>Application Number</b>	<b>Filing Date</b>	<b>Inventor</b>	<b>Title</b>	<b>Ctry</b>
12/021,251	01/28/2008	Zia Chishti; Stuart J. Spottiswoode; Christopher W. Jones	Systems and Methods for Routing Callers to an Agent in a Contact Center	US
12/266,446	11/06/2008	Zia Chishti	Selective Mapping of Callers in a Call Center Routing System	US
14/472,998	08/29/2014	Zia Chishti	Selective Mapping of Callers in a Call Center Routing System	US
14/727,271	06/01/2015	Zia Chishti	Selective Mapping of Callers in a Call Center Routing System	US