PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1 Stylesheet Version v1.2 EPAS ID: PAT4770244

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	CONVEYOR IS ASSIGNING ALL INTEREST

CONVEYING PARTY DATA

Name	Execution Date
INTERNATIONAL BUSINESS MACHINES CORPORATION	01/02/2018

RECEIVING PARTY DATA

Name:	SERVICENOW, INC.
Street Address:	2225 LAWSON LANE
City:	SANTA CLARA
State/Country:	CALIFORNIA
Postal Code:	95054

PROPERTY NUMBERS Total: 22

Property Type	Number
Patent Number:	7600149
Patent Number:	8555105
Patent Number:	8544068
Patent Number:	8548973
Patent Number:	7640538
Patent Number:	8539337
Patent Number:	8621420
Patent Number:	8612785
Patent Number:	8601540
Patent Number:	8528002
Patent Number:	7574708
Patent Number:	8548985
Patent Number:	7302447
Patent Number:	8543588
Patent Number:	7640457
Patent Number:	7596793
Patent Number:	8544005
Patent Number:	8539468
Patent Number:	8549144
Patent Number:	8527747

PATENT REEL: 045040 FRAME: 0710

504723521

Property Type	Number
Patent Number:	8601471
Application Number:	11364449

CORRESPONDENCE DATA

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ATTORNEY DOCKET NUMBER:	SERV:0001
NAME OF SUBMITTER:	MICHAEL G. FLETCHER
SIGNATURE:	/Michael G. Fletcher/
DATE SIGNED:	01/10/2018

Total Attachments: 4

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> PATENT REEL: 045040 FRAME: 0711

PATENT ASSIGNMENT AND RESERVATION

For good and valuable consideration, the receipt of which is hereby acknowledged, and subject to the reservations stated in the Patent Assignment Agreement Reference No. L179850A between the parties with an effective time and date of 11:59 PM United States Eastern Time on December 21, 2017 ("Effective Time and Date") ("Patent Assignment Agreement"), International Business Machines Corporation, a New York corporation having a place of business at Armonk, New York, (hereinafter "ASSIGNOR"), hereby grants and assigns to ServiceNow, Inc., a Delaware corporation having a place of business at Santa Clara, California (hereinafter "ASSIGNEE"), all of ASSIGNOR's right, title and interest in and to the United States Letters Patents identified in Exhibit A and the United States patent applications identified in Exhibit C, attached hereto, (hereinafter, collectively, "ASSIGNED PATENTS"), to have and to hold the same, unto ASSIGNEE for its own use and enjoyment and for the use and enjoyment of its successors and assigns, including but not limited to all past, present and future damages for infringement of any of the Assigned Patents accruing on and after the Effective Time & Date and damages for any infringement prior to the Effective Time & Date to the extent not recovered by the ASSIGNOR and the sole right to sue therefor under such Assigned Patents, for the full term or terms of all such ASSIGNED PATENTS, subject to all rights granted under the ASSIGNED PATENTS to third parties prior to said Effective Time & Date.

IN WITNESS WHEREOF, ASSIGNOR has caused this Patent Assignment and Reservation to be duly signed on its behalf.

Signature: <u>Sum Regan</u> Date: 1/2/18

Name:

Lisa M. Regan

Title:

Director, Research and Intellectual Property Finance

EXHIBIT A

Granted US Patents

IBM Docket Number	Country	Patent Number	Application Number	Filing Date	Issue Date
ARC920050054US1	US	7600149	11/231204	9/20/2005	10/6/2009
AUS920100072US1	us	8555105	12/758078	4/12/2010	10/8/2013
AUS920100194US1	us	8544068	12/943218	11/10/2010	9/24/2013
AUS920120026US1	US	8548973	13/472161	5/15/2012	10/1/2013
CA920040042US1	US	7640538	11/099313	4/5/2005	12/29/2009
CA920070131US1	US	8539337	12/035384	2/21/2008	9/17/2013
CHA920070016US1	us	8621420	11/958660	12/18/2007	12/31/2013
END920110083US1	us	8612785	13/106905	5/13/2011	12/17/2013
FR920090019US1	us	8601540	12/851536	8/5/2010	12/3/2013
GB920080309US1	US	8528002	12/728537	3/22/2010	9/3/2013
ROC920030022US1	US	7574708	10/793476	3/4/2004	8/11/2009
ROC920040119US1	us	8548985	10/977765	10/29/2004	10/1/2013
*ROC920040208US1	US	7302447	11/035568	1/14/2005	11/27/2007
ROC920040208US2	US	8543588	11/863817	9/28/2007	9/24/2013
ROC920060378US1	US	7640457	11/557346	11/7/2006	12/29/2009
RSW920020116US1	US	7596793	10/334254	12/31/2002	9/29/2009
RSW920030183US1	US	8544005	10/695056	10/28/2003	9/24/2013
RSW920070470US1	US	8539468	12/032965	2/18/2008	9/17/2013
SVL920070083US1	us	8549144	11/849201	8/31/2007	10/1/2013
TUC920090067US1	US	8527747	12/885676	9/20/2010	9/3/2013
YOR920050534US2	US	8601471	12/125457	5/22/2008	12/3/2013

^{*} inactive

END OF EXHIBIT A

PATENT REEL: 045040 FRAME: 0713

EXHIBIT C

ASSIGNED PATENT APPLICATIONS

US Patent Applications

IBM Docket Number	Country	Application Number	Filing Date	Published Application Number
*YOR920050534US1	US	11/364449	2/28/2006	US20070204266A1

^{*} inactive

END OF EXHIBIT C

PATENT REEL: 045040 FRAME: 0714

PATENT REEL: 045040 FRAME: 0715

RECORDED: 01/10/2018