504939333 05/31/2018

PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1 Stylesheet Version v1.2 EPAS ID: PAT4986079

SUBMISSION TYPE:		NEW ASSIGNMENT				
NATURE OF CONVEYANCE:		RELEASE OF SECURITY INTEREST				
CONVEYING PARTY	DATA					
		Name	Execution Date			
KEYBANK NATIONAI		DN	04/29/2018			
RECEIVING PARTY I						
Name:		ASTUTE, INC.				
Street Address:		4400 EASTON COMMONS, SUITE 250				
City:		DLUMUBS				
State/Country:		ОНЮ				
Postal Code:	43219	43219				
PROPERTY NUMBER	RS Total: 3					
Property Type		Number]			
Patent Number:		05345	-			
Patent Number:		06498	-			
		31919				
			J			
CORRESPONDENCE	DATA					
Fax Number:						
		e e-mail address first; if that is un that is unsuccessful, it will be ser				
Email:	•	ehl@baileycav.com				
Correspondent Name	e: AD	AM BIEHL				
Address Line 1:		W. BROAD STREET, SUITE 2100				
Address Line 4:	CO	LUMBUS, OHIO 43215				
ATTORNEY DOCKET NUMBER:		70612-02946				
ATTONNET DUCKET		ADAM J. BIEHL				
	R:	ADAM J. BIEHL				
NAME OF SUBMITTEI	R:	ADAM J. BIEHL /Adam J. Biehl/				
NAME OF SUBMITTEI SIGNATURE: DATE SIGNED:	R:					
NAME OF SUBMITTEI SIGNATURE:	R:	/Adam J. Biehl/				
NAME OF SUBMITTEI SIGNATURE: DATE SIGNED:		/Adam J. Biehl/				
NAME OF SUBMITTEI SIGNATURE: DATE SIGNED: Total Attachments: 3	e#page1.tif e#page2.tif	/Adam J. Biehl/				

RELEASE OF PATENT SECURITY AGREEMENT

THIS RELEASE OF PATENT SECURITY AGREEMENT (this "<u>Release</u>"), dated as of May 29, 2018, is made by **KeyBank National Association**, a National Banking Association, ("<u>Secured Party</u>"), and is as follows:

WHEREAS, Astute, Inc., an Ohio corporation ("<u>Debtor</u>") and Secured Party are parties to that certain Grant of Security Interest – Patents, dated as of May 22, 2014 (the "<u>Agreement</u>"), which was recorded with The United States Patent and Trademark Office on May 29, 2014 in its records at Reel 033032, Frame 0001; capitalized terms used but not defined herein will have the meaning given to them in the Agreement;

WHEREAS, the Agreement granted to Secured Party a security interest in and continuing lien upon all of Debtor's right, title and interest in and to all of the Patents and related assets of the Debtor, including without limitation the patents listed on <u>Schedule 1</u> attached hereto; and

WHEREAS, Secured Party desires to release its rights and security interests in the Patents.

NOW, THEREFORE, intending to be legally bound hereby and in connection with the Agreement, for good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, Secured Party hereby (i) fully and finally releases, discharges, and terminates its security interest and other rights in, to and under the Patents and any and all other rights it may have under the Agreement with respect to the Patents, without any recourse, representation or warranty, (ii) terminates the Agreement, and (iii) re-assigns to the Debtor any right, title or interest the Secured Party may have in, to or under the Patents and hereby authorizes the Debtor or the Debtor's authorized representative or designee to record this Release along with other necessary documentation with the United States Patent and Trademark Office or any other governmental office to evidence the release granted herein. Secured Party will execute such further documents as deemed reasonably necessary by Debtor to confirm and effect this Release.

[Signature Page Follows]

IN WITNESS WHEREOF, Secured Party has caused this Release to be duly executed as of the day and year first above written.

KeyBank National Association

By: Josh S. Cockran, Vice President

SIGNATURE PAGE TO RELEASE OF PATENT SECURITY AGREEMENT (Astute, Inc.)

> PATENT REEL: 045954 FRAME: 0413

SCHEDULE I

Patent	Owner	Patent No. (Application No.)	Grant Date (Filing Date)
METHODS, SYSTEMS, AND COMPUTER PROGRAM PRODUCTS FOR PROVIDING AUTOMATED CUSTOMER SERVICE VIA AN INTELLIGENT VIRTUAL AGENT THAT IS TRAINED USING CUSTOMER-AGENT CONVERSATIONS	Astute, Inc.	7305345	12/4/2007
System for Dynamic Management of Customer Direction During Live Interaction	Astute, Inc.	8706498	4/22/2014
METHODS AND SYSTEM FOR CAPTURING VOICE FILES AND RENDERING THEM SEARCHABLE BY KEYWORD OR PHRASE	Astute, Inc.	8731919	5/20/2014