PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1 Stylesheet Version v1.2 EPAS ID: PAT4959459

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	FIRST LIEN NOTICE OF SUCCESSION OF AGENCY

CONVEYING PARTY DATA

Name	Execution Date
MORGAN STANELY SENIOR FUNDING, INC.	05/11/2018

RECEIVING PARTY DATA

Name:	CREDIT SUISSE AG, CAYMEN ISLANDS BRANCH
Street Address:	ELEVEN MADISON AVENUE
City:	NEW YORK
State/Country:	NEW YORK
Postal Code:	10010

PROPERTY NUMBERS Total: 25

Property Type	Number
Patent Number:	7440908
Application Number:	12760948
Application Number:	12762570
Application Number:	12763331
Application Number:	12763320
Application Number:	12903660
Application Number:	12903685
Application Number:	12903718
Application Number:	12903796
Application Number:	12903839
Application Number:	12903765
Application Number:	12905169
Application Number:	12905179
Application Number:	12905189
Application Number:	12904676
Application Number:	12904706
Application Number:	12904723
Application Number:	12904735
Application Number:	12904753
Application Number:	12905196

PATENT REEL: 046434 FRAME: 0344

504912715

Property Type	Number
Application Number:	12905204
Application Number:	12905221
Application Number:	12905239
Application Number:	12905247
Patent Number:	8489872

CORRESPONDENCE DATA

Fax Number: (202)408-3141

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent

using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

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Email: jean.paterson@cscglobal.com

Correspondent Name: CSC

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Address Line 4: WASHINGTON, D.C. 20005

ATTORNEY DOCKET NUMBER:	205653-5
NAME OF SUBMITTER:	JEAN PATERSON
SIGNATURE:	/jep/
DATE SIGNED:	05/14/2018

Total Attachments: 9

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NOTICE OF SUCCESSION OF AGENCY 032597/0245 5251/0098 9909/536

This NOTICE OF SUCCESSION OF AGENCY (this "Notice"), dated as of May 11, 2018 (the "Effective Date"), is executed by MORGAN STANLEY SENIOR FUNDING, INC., in its capacity as Administrative Agent and Collateral Agent under the Original Agreements (as defined below), as applicable (the "Prior Agent"), and CREDIT SUISSE AG, CAYMAN ISLANDS BRANCH, in its capacity as Administrative Agent and Collateral Agent under the Current Agreements (as defined below) (the "Successor Agent").

WHEREAS, pursuant to that certain First Lien Credit Agreement, dated as of April 1, 2014, by and among IQOR HOLDINGS INC., a Delaware Corporation ("Holdings"), IQOR US INC., a Delaware Corporation (the "Borrower"), Prior Agent and certain other parties thereto (the "Original Credit Agreement"), the Prior Agent and certain grantor parties identified on the signature page hereto (the "Grantors") entered into that certain First Lien Guarantee and Collateral Agreement, dated as of April 1, 2014 (the "Original First Lien Gurantee and Collateral Agreement"), and the First Lien Intellectual Property Security Agreement, dated as of April 1, 2014 (the "Intellectual Property Security Agreement" and, together with the Original Credit Agreement and the Original First Lien Guarantee and Collateral Agreement, the "Original Agreements"), pursuant to which the Grantors granted a security interest in and to certain collateral;

WHEREAS, the Intellectual Property Security Agreement was recorded with the United States Patent and Trademark Office on April 3, 2014 at Reel/Frame 032597/0245, the United States Patent and Trademark Office on April 3, 2014 at Reel/Frame 5251/0098 and the United States Copyright Office on April 4, 2014 at Volume/Document 9909/536, with respect to the patents, trademarks and copyrights identified on each of Schedule A, Schedule B and Schedule C, respectively, attached hereto;

WHEREAS, the Original Credit Agreement was amended, as of May 11, 2018 (as amended, the "Current Agreement"), and in connection with the transactions under the Current Agreement, the Prior Agent, the Successor Agent, Holdings, the Borrwer and certain other parties have into that certain Resignation, Consent and Appointment Agreement, dated as of May 11, 2018 (the "Resignation Agreement"), whereby the Prior Agent resigned as Administrative Agent and Collateral Agent and is succeeded to and replaced by the Successor Agent as successor Administrative agent and Collateral Agent;

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the parties hereto agree as follows:

- 1. <u>Defined Terms</u>. All capitalized terms used, but not otherwise defined herein, shall have the respective meanings ascribed in or otherwise referenced in the Resignation Agreement.
- 2. Succession and Replacement of Agency. Pursuant to the terms and conditions set forth in the Resignation Agreement, the Prior Agent has ceased to be Administrative Agent and Collateral Agent under such capacity and is succeeded to and replaced by the Successor Agent as Administrative Agent and Collateral Agent under such capacity. Nothing herein shall be deemed to terminate, interrupt or impair the continuity of the security interest in the collateral originally granted to the Prior Agent under the Intellectual Property Security Agreement, which security interest is now succeeded by and transferred to the Successor Agent.

IN WITNESS WHEREOF, the parties have excecuted this Notice effective as of the Effective Date:

MORGAN STANLEY SENIOR FUNDING, INC.

By

Name: Lisa Hanson Title: Vice President

[Signature Page to Notice of Succession of Agency (First Lien)]

CREDIT SUISSE AG, CAYMAN ISLANDS BRANCH

Ву:	
	Name: Judith E. Smith
	Title: Authorized Signatory

Ву: _____

Name: D. Ándrew Maletta Title: Authorized Signatory

[Signature Page to Notice of Succession of Agency (First Lien)]

PATENT

REEL: 046434 FRAME: 0348

SCHEDULE A

PATENTS AND PATENT APPLICATIONS

Title	App. No.	Filing Date	Pat. No.	Issue Date	Jurisdiction	Owner
Method and System for Selecting A Sales Channel ¹	10/203,542	3/21/2003	7440908	10/21/2008	US	Jabil Global Services, LLC
Apparatuses, Methods and Systems for a Universal Data Librarian	12/760948				US	iQor US Inc.
Apparatuses, Methods and Systems for a Global Data Exchange	12/762570				US	iQor US Inc.
Apparatuses, Methods and Systems for an Automated Data Extractor	12/763331				US	iQor US Inc.
Apparatuses, Methods and Systems for a Descriptive Business Grammar syntax Querier	12/763320				US	iQor US Inc.
Apparatuses, methods and systems for a real-time desktop configurer utilizing a user identifier or an initialization request to retrieve a data- structure-tracking syntax-configured string	12/762577	4/19/2010	8489872	7/16/2013	US	iQor US Inc. ²
Apparatuses, Methods and Systems for a Journal Entry Automator	12/903660	10/13/2010			US	iQor US Inc.

¹ Grantor does not have full documentation related to the chain of title providing for exclusive ownership of US Pat. No. 7,440,908. The '908 patent is not material to the Business.

² No assignment agreement from the the inventor, Vikas Kapoor, to the Company has been recorded with the U.S. Patent and Trademark Office against this patent. The Company has executed an inventor assignment agreement with Vikas Kapoor and is in the process of recording such agreement with the U.S. Patent and Trademark Office.

Title	App. No.	Filing Date	Pat. No.	Issue Date	Jurisdiction	Owner
Apparatuses, Methods and Systems for a Financial Transaction Tagger	12/903685	10/13/2010			US	iQor US Inc.
Apparatuses, Methods and Systems for a Chart of Accounts Simplifier	12/903718	10/13/2010			US	iQor US Inc.
Apparatuses, Methods and Systems for a Call Restrictor	12/903796	10/13/2010			US	iQor US Inc.
Apparatuses, Methods and Systems for a Web Access Manager	12/903839	10/13/2010			US	iQor US Inc.
Apparatuses, Methods and Systems for a Call Searcher	12/903765	10/13/2010			US	iQor US Inc.
Apparatuses, Methods and Systems for an Employee Referral Facilitator	12/905169	10/15/2010			US	iQor US Inc.
Apparatuses, Methods and Systems for an Employee Onboarding Automator	12/905179	10/15/2010			US	iQor US Inc.
Apparatuses, Methods and Systems for an Employee Termination Manager	12/905189	10/15/2010			US	iQor US Inc.
Apparatuses, Methods and Systems for a Data Translator	12/904676	10/14/2010			US	iQor US Inc.
Apparatuses, Methods and Systems for a Consumer Contactability Evaluator	12/904706	10/14/2010			US	iQor US Inc.
Apparatuses, Methods and Systems for a Consumer Liquidity Evaluator	12/904723	10/14/2010			US	iQor US Inc.
Apparatuses, Methods and Systems for Consumer Contact Strategy Builder	12/904735	10/14/2010			US	iQor US Inc.

Title	App. No.	Filing Date	Pat. No.	Issue Date	Jurisdiction	Owner
Apparatuses, Methods and Systems for a Strategic Customer Dialer	12/904753	10/14/2010			US	iQor US Inc.
Apparatuses, Methods and Systems for a Real-Time Phone Configurer	12/905196	10/15/2010			US	iQor US Inc.
Apparatuses, Methods and Systems for a Universal Payment Integrator	12/905204	10/15/2010			US	iQor US Inc.
Apparatuses, Methods and Systems for an Employee Reimbursement Evaluator	12/905221	10/15/2010			US	iQor US Inc.
Apparatuses, Methods and Systems for a Global Benefits Purse Facilitator	12/905239	10/15/2010			US	iQor US Inc.
Apparatuses, Methods and Systems for a Rule-Integrated Virtual Punch Clock	12/905247	10/15/2010			US	iQor US Inc.

SCHEDULE B

TRADEMARK REGISTRATIONS AND APPLICATIONS

Trademark	App. No.	Reg. No.	Jurisdiction	Owner
TELMAR NETWORK TECHNOLOGY	77/902884	3844376	US	Telmar Network Technology,
(design)				Inc.
TELMAR NETWORK	85/661836	4286133	US	Telmar Network
TECHNOLOGY				Technology,
				Inc.
DSC DEX CMS	75/067990	2224543	US	Telmar Network
				Technology,
				Inc.
OEM-EXL	77/919090	3844490	US	Telmar Network
SOLUTIONS (design)				Technology,
				Inc.
COMPELLING	77/903039	3844377	US	Telmar Network
SOLUTIONS FOR THE				Technology,
COMMUNICATIONS				Inc.
WORLD				
TRAVERSEEDGE	78593797	3287804	US	Telmar Network
				Technology,
				Inc.
TRANSACCESS	78162508	2827755	US	Telmar Network
				Technology,
				Inc.
TRAVERSE	77128891	3347312	US	Telmar Network
PACKETEDGE				Technology,
				Inc.
EDGEFLEX	77122632	3384237	US	Telmar Network
				Technology,
				Inc.
DEBT SCAN	73/376006	1270228	U.S.	The Receivable
				Management
				Services
				Corporation
DEBTALERT	78/923226	3295720	U.S.	The Receivable
				Management
				Services
				Corporation
I (Stylized)	77/125309	3419438	U.S.	iQor, Inc.**
IQOR	77/125219	3410058	U.S.	iQor, Inc.**
IQOR (Stylized)	77/125271	3410060	U.S.	iQor, Inc.**

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Trademark	App. No.	Reg. No.	Jurisdiction	Owner
RMS and Design	78/508217	3112981	U.S.	The Receivable
				Management
				Services
				Corporation

SCHEDULE C

COPYRIGHT REGISTRATIONS AND APPLICATIONS

Title	Reg. Date	Reg. No.	Owner
RANKM	2/5/1988	TX0002279485	Telmar Group,
			Inc.
SCHEDM	2/5/1988	TX0002279487	Telmar Group,
			Inc.
TABM	2/5/1988	TX0002279486	Telmar Group,
			Inc.
Trigger Warehouse	2/5/2007	TXu001342544	Telmar Network
Management Software			Technology, Inc.

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RECORDED: 05/14/2018