

## PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1  
Stylesheet Version v1.2

EPAS ID: PAT5312082

|   |                                   |
|---|-----------------------------------|
| <b>SUBMISSION TYPE:</b>   | NEW ASSIGNMENT                    |
| <b>NATURE OF CONVEYANCE:</b>  | CHANGE OF NAME                    |
| <b>CONVEYING PARTY DATA</b>   |                                   |
| <b>Name</b>   | <b>Execution Date</b>             |
| 24/7 CUSTOMER, INC.   | 10/19/2017                        |
| <b>RECEIVING PARTY DATA</b>   |                                   |
| <b>Name:</b>  | [24]7.AI, INC.                    |
| <b>Street Address:</b>  | 2001 ALL PROGRAMMABLE DRIVE       |
| <b>Internal Address:</b>  | SUITE 200                         |
| <b>City:</b>  | SAN JOSE                          |
| <b>State/Country:</b>   | CALIFORNIA                        |
| <b>Postal Code:</b>   | 95124                             |
| <b>PROPERTY NUMBERS Total: 1</b>  |                                   |
| <b>Property Type</b>  | <b>Number</b>                     |
| Application Number:   | 16241087                          |
| <b>CORRESPONDENCE DATA</b>  |                                   |
| <b>Fax Number:</b>  | (206)359-9000                     |
| <i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i> |                                   |
| <b>Phone:</b>   | 650-838-4300                      |
| <b>Email:</b>   | patentprocurement@perkinscoie.com |
| <b>Correspondent Name:</b>  | PERKINS COIE LLP - PAO GENERAL    |
| <b>Address Line 1:</b>  | P.O. BOX 1247                     |
| <b>Address Line 2:</b>  | PATENT PROCUREMENT                |
| <b>Address Line 4:</b>  | SEATTLE, WASHINGTON 98111-1247    |
| <b>ATTORNEY DOCKET NUMBER:</b>  | 110524-8048.US02                  |
| <b>NAME OF SUBMITTER:</b>   | BRENDY LYNN BELONY                |
| <b>SIGNATURE:</b>   | /Brendy Lynn Belony/              |
| <b>DATE SIGNED:</b>   | 01/07/2019                        |
| <b>Total Attachments: 2</b>   |                                   |
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Secretary of State  
State of California

OCT 19 2017

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CERTIFICATE OF AMENDMENT

TO THE

SEVENTH AMENDED AND RESTATED ARTICLES OF INCORPORATION

OF 24/7 CUSTOMER, INC.

P.V. Kannan and William Bose hereby certify that:

1. They are the duly elected and acting President and Secretary, respectively, of 24/7 Customer, Inc., a California corporation (the "Corporation").

2. Article I of the Seventh Amended and Restated Articles of Incorporation (the "Articles") of the Corporation is hereby amended and restated in its entirety to read as follows:

"Article I


The name of the corporation is [24]7.ai, Inc. (the "Corporation")."

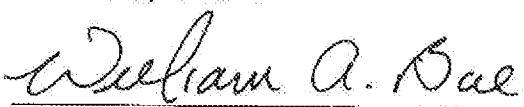
3. The foregoing amendment of the Articles has been duly approved by the Board of Directors of the Corporation.

4. The foregoing amendment of the Articles has been duly approved by the required vote of the shareholders of the Corporation in accordance with Sections 902 and 903 of the California Corporations Code. The total number of outstanding shares of the Corporation entitled to vote with respect to the foregoing amendment of the Articles is 10,504,970 shares of Common Stock, 48,919,528 shares of Series A Preferred Stock, 39,761,432 shares of Series A-1 Preferred Stock, 25,089,608 shares of Series B Preferred Stock and 7,685,692 shares of Series C Preferred Stock. The number of shares voting in favor of the foregoing amendment of the Articles equaled or exceeded the vote required, such required vote being more than 50% of the total number of outstanding shares of capital stock of the Corporation.

The undersigned further declare under penalty of perjury under the laws of the State of California that the matters set forth in this Certificate of Amendment are true and correct of their own knowledge.

IN WITNESS WHEREOF, the undersigned have executed this Certificate of Amendment in San Jose, California this 19th day of October, 2017.

  
P.V. Kannan, President

  
William Bose, Secretary



I hereby certify that the foregoing  
transcript of \_\_\_\_\_ page(s)  
is a full, true and correct copy of the  
original record in the custody of the  
California Secretary of State's office.

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Date: \_\_\_\_\_

*Alex Padilla*

ALEX PADILLA, Secretary of State