

PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1
 Stylesheet Version v1.2

EPAS ID: PAT5399555

SUBMISSION TYPE:	NEW ASSIGNMENT	
NATURE OF CONVEYANCE:	RELEASE OF SECURITY INTEREST RECORDED AT REEL/FRAME 037190/0351	
CONVEYING PARTY DATA		
Name		Execution Date
JPMORGAN CHASE BANK, N.A.		02/28/2019
RECEIVING PARTY DATA		
Name:	CONNECTWISE, INC. (SUCCESSOR-BY-MERGER WITH CONNECTWISE.COM, INC.)	
Street Address:	4110 GEORGE ROAD	
Internal Address:	SUITE 200	
City:	TAMPA	
State/Country:	FLORIDA	
Postal Code:	33634	
PROPERTY NUMBERS Total: 22		
Property Type	Number	
Patent Number:	8903933	
Patent Number:	8996642	
Patent Number:	9015224	
Patent Number:	9055091	
Patent Number:	9201933	
Patent Number:	9240971	
Patent Number:	9245249	
Patent Number:	9363291	
Patent Number:	9477530	
Patent Number:	9672484	
Patent Number:	9684880	
Patent Number:	9842343	
Patent Number:	9843475	
Patent Number:	9928054	
Patent Number:	9940349	
Patent Number:	9971840	
Patent Number:	10079736	
Application Number:	13837300	

PATENT

Property Type	Number
Application Number:	13958095
Application Number:	14068638
Application Number:	14661744
Application Number:	14966916

CORRESPONDENCE DATA

Fax Number: (312)862-2200

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

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Address Line 4: CHICAGO, ILLINOIS 60654

ATTORNEY DOCKET NUMBER:	36774-296-RFS
NAME OF SUBMITTER:	ROB SONESON
SIGNATURE:	/rsoneson/
DATE SIGNED:	02/28/2019

Total Attachments: 5

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RELEASE OF GRANT OF SECURITY INTEREST IN U.S PATENTS

This Release of Grant of Security Interest in U.S Patents (this “Release”) is made as of February 28, 2019, by JPMORGAN CHASE BANK, N.A., in its capacity as administrative agent for the lenders party to that certain Credit Agreement (as defined in the Security Agreement referred to below) (the “Administrative Agent”), for the benefit of CONNECTWISE, INC., a Delaware corporation, as successor-by-merger with ConnectWise.com, Inc., a Florida corporation (the “Grantor”). Capitalized terms used but not otherwise defined herein shall have the respective meanings ascribed thereto in the Security Agreement.

W I T N E S S E T H:

WHEREAS, the Grantor and the Administrative Agent are parties to that certain (i) Pledge and Security Agreement, dated as of December 1, 2015 (as amended, restated or otherwise modified through the date hereof, the “Security Agreement”), and (ii) each Notice of Grant of Security Interest in U.S Patents (each such notice, a “Short Form IP Security Agreement”), pursuant to which the Grantor has granted to the Administrative Agent for the benefit of the Secured Parties a lien on and security interest in all of the right, title and interest of the Grantor in and to the patents and patent applications set forth on Schedule I hereto (the “Patents”);

WHEREAS, each Short Form IP Security Agreement was recorded in the United States Patent and Trademark Office on (i) December 2, 2015 at Reel 037190 and Frame 0351, (ii) February 5, 2016 at Reel 037701 and Frame 0764, and (iii) February 5, 2016 at Reel 037701 and Frame 0825; and

WHEREAS, the Grantor has requested that the Administrative Agent release, and the Administrative Agent is willing to release its lien on and security interest in, and any other right, title, and interest it may have in, to and under the Patents.

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Administrative Agent hereby agrees as follows:

1. The Administrative Agent, on behalf of itself and the Lenders, does hereby terminate, release and discharge the entirety of any and all liens or security interests that it may have in, and all claims, whether presently existing or hereafter acquired or created, pursuant to the Security Agreement or each Short Form IP Security Agreement to the Patents and any right, title or interest of the Administrative Agent in such Patents shall hereby terminate, cease and become void. The Administrative Agent hereby assigns, transfers and conveys any and all right, title or interest of the Administrative Agent in the Patents to the Grantor.

2. The Administrative Agent further agrees to provide to the Grantor and its successors, assigns or other legal representatives, all such cooperation and assistance (including, without limitation, to execute any other documents) and take any further action that the Grantor may reasonably request to effect the intent and purpose of this Release; provided, that all such

documents are to be prepared by counsel to the Grantor and the cost and expense of such documents and actions shall be borne solely by the Grantor.

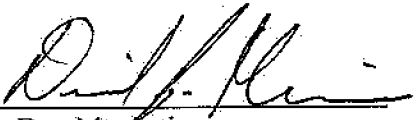
3. This Release may be executed in any number of counterparts (including electronic transmission and facsimile counterparts), each of which when so executed and delivered shall be deemed an original, but all such counterparts together shall constitute but one and the same instrument.

4. This Release and the rights and obligations of the parties hereunder shall be governed by, and shall be construed and enforced in accordance with, the laws of the State of New York.

[Signature page follows]

IN WITNESS WHEREOF, the undersigned has caused this Release to be executed and delivered as of the date first written above.

**JPMORGAN CHASE BANK, N.A., as
Administrative Agent**

By: 
Name: Dan Maffaci
Title: Vice President

[SIGNATURE PAGE TO RELEASE OF GRANT OF SECURITY INTEREST IN U.S. PATENTS]

PATENT
REEL: 048477 FRAME: 0823

SCHEDULE I
U.S. PATENT REGISTRATIONS AND APPLICATIONS

Patent Title	Patent No. (App. No.)
SYSTEMS AND METHODS FOR DOCUMENTING, ANALYZING, AND SUPPORTING INFORMATION TECHNOLOGY INFRASTRUCTURE	9201933
SYSTEMS AND METHODS FOR DOCUMENTING, ANALYZING, AND SUPPORTING INFORMATION TECHNOLOGY INFRASTRUCTURE	9928054
SYSTEMS AND METHODS FOR BUSINESS MANAGEMENT USING PRODUCT DATA WITH PRODUCT CLASSES	(13837300)
PROJECT SCHEDULING AND MANAGEMENT SYSTEM THAT USES PRODUCT DATA WITH PRODUCT CLASSES	9684880
SYSTEMS AND METHODS FOR CONVERTING SALES OPPORTUNITIES TO SERVICE TICKETS, SALES ORDERS, AND PROJECTS	(13958095)
SYSTEMS AND METHODS FOR PROVIDING A MARKETPLACE FOR ACCESSORIES OF A BUSINESS AUTOMATION SYSTEM	(14068638)
SYSTEMS AND METHODS FOR PRIORITIZING AND SERVICING SUPPORT TICKETS USING A CHAT SESSION	8903933
SYSTEMS AND METHODS FOR PRIORITIZING AND SERVICING SUPPORT TICKETS USING A CHAT SESSION	8996642
SYSTEMS AND METHODS FOR MANAGING SERVICE LEVEL AGREEMENTS OF SUPPORT TICKETS USING A CHAT SESSION	10079736
SYSTEMS AND METHODS FOR INTERFACING BETWEEN A SALES MANAGEMENT SYSTEM AND A PROJECT PLANNING SYSTEM	9672484
AUTOMATED PROVISIONING AND MANAGEMENT OF CLOUD SERVICES	9477530
INTERACTIVE RESPONSE OF A REMOTE MONITORING AND MANAGEMENT SYSTEM	9015224
ADAPTIVE TIMING OF DISTRIBUTED DEVICE RESPONSE TO MAXIMIZE CHANNEL CAPACITY	9055091

Patent Title	Patent No. (App. No.)
UTILIZATION	
AUTOMATED MANAGEMENT OF GENERALIZED CENTRAL NAME SERVICES BY DISTRIBUTED REMOTE DEVICES	9240971
AUTOMATED MANAGEMENT OF GENERALIZED CENTRAL NAME SERVICES BY DISTRIBUTED REMOTE DEVICES	(14966916)
SYSTEMS AND METHODS FOR AN ONLINE MARKETPLACE FOR ACCESSORIES OF A REMOTE MONITORING AND MANAGEMENT PRODUCT	9842343
SYSTEMS AND METHODS FOR CONFIGURING A MANAGED DEVICE USING AN IMAGE	9843475
SYSTEMS AND METHODS FOR MANAGING LOST DEVICES OF MULTIPLE TYPES WITH MULTIPLE POLICIES USING MELDED PROFILES ASSOCIATED WITH GROUPS	9363291
GENERAL, FLEXIBLE, RESILIENT TICKETING INTERFACE BETWEEN A DEVICE MANAGEMENT SYSTEM AND TICKETING SYSTEMS	9940349
GENERAL, FLEXIBLE, RESILIENT TICKETING INTERFACE BETWEEN A DEVICE MANAGEMENT SYSTEM AND TICKETING SYSTEMS	9245249
SYSTEMS AND METHODS FOR PROVISIONING, CONFIGURING, DIAGNOSING, AND MAINTAINING OUT-OF-BAND MANAGEMENT OF COMPUTING DEVICES	(14661744)
SYSTEMS AND METHODS FOR DISCOVERING AND MONITORING DEVICES USING SEARCH PATTERNS FOR OBJECT IDENTIFIERS AND VALUES	9971840