

PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1
 Stylesheet Version v1.2

EPAS ID: PAT5436572

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT
CONVEYING PARTY DATA	
Name	Execution Date
DEREK M. MILLER	03/10/2019
TAYLOR BRENNAN	01/14/2019
RECEIVING PARTY DATA	
Name:	GENESYS TELECOMMUNICATIONS LABORATORIES, INC.
Street Address:	2001 JUNIPERO SERRA BLVD.
City:	DALY CITY
State/Country:	CALIFORNIA
Postal Code:	94014
PROPERTY NUMBERS Total: 1	
Property Type	Number
Application Number:	15713342
CORRESPONDENCE DATA	
Fax Number:	(626)577-8800
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>	
Email:	pto@lrrc.com
Correspondent Name:	LEWIS ROCA ROTHGERBER CHRISTIE LLP
Address Line 1:	P.O. BOX 29001
Address Line 4:	GLENDALE, CALIFORNIA 91209
ATTORNEY DOCKET NUMBER:	145201/405240/SPL/CKS
NAME OF SUBMITTER:	CHRISTINE SHERWOOD
SIGNATURE:	/Christine Sherwood/
DATE SIGNED:	03/22/2019
Total Attachments: 4	
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ASSIGNMENT

WHEREAS, WE, DEREK M. MILLER AND TAYLOR BRENNAN, residing at Indianapolis, Indiana and Indianapolis, Indiana, respectively, have invented certain new and useful improvements disclosed in an application for United States Letters Patent entitled **SYSTEM AND METHOD FOR AUTOMATIC QUALITY MANAGEMENT IN A CONTACT CENTER ENVIRONMENT**, filed September 22, 2017, Application No. 15/713,342, together with claim to the priority of United States Provisional Application No. 62/398,565, filed September 23, 2016 and United States Provisional Application No. 62/453,570, filed February 2, 2017;

AND WHEREAS GENESYS TELECOMMUNICATIONS LABORATORIES, INC., a California corporation, having a place of business at 2001 Junipero Serra Blvd., Daly City, California 94014 (hereafter, together with any successors, legal representatives or assigns thereof, called "ASSIGNEE") wants to acquire the entire right, title and interest in and to said improvements and application;

NOW, THEREFORE, in consideration of the sum of One Dollar (\$1.00) to us in hand paid, and other good and valuable consideration, the receipt of which is hereby acknowledged, we have sold, assigned, transferred and set over, and do hereby sell, assign, transfer and set over to ASSIGNEE the entire right, title and interest in and to said improvements, and said application and all divisions and continuations thereof, and all United States Letters Patents which may be granted thereon and all reissues, reexaminations and extensions thereof, including the right to sue or otherwise bring action and to collect and receive damages therefrom, for past infringement thereof, and all priority rights under all available International Agreements, Treaties and Conventions for the protection of intellectual property in its various forms in every participating country, and all applications for patents (including related rights such as utility-model registrations, inventor's certificates, and the like) heretofore or hereafter filed for said improvements in any foreign countries, and all patents (including all continuations, divisions, extensions, renewals, substitutes, and reissues thereof) granted for said improvements in any foreign countries; and we hereby authorize and request the United States Commissioner of Patents and Trademarks, and any officials of foreign countries whose duty it is to issue patents on applications as aforesaid, to issue all patents for said improvements to ASSIGNEE in accordance with the terms of this Assignment;

AND WE HEREBY covenant that we have full right to convey the entire interest herein assigned, and that we have not executed, and will not execute, any agreement in conflict herewith;

AND WE HEREBY further covenant and agree that we will communicate to ASSIGNEE any facts known to us respecting said improvements, and testify in any legal proceeding, sign all lawful papers, execute all divisional, continuation, substitute and reissue applications, make all rightful oaths and generally do everything possible to aid ASSIGNEE to obtain and enforce proper patent protection for said improvements in all countries.

ASSIGNMENT
Docket No. 145201
Application No. 15/713,342

Joint

IN TESTIMONY WHEREOF, I hereunto set my hand this 10 day of March,
2019


Derek M. Miller

IN TESTIMONY WHEREOF, I hereunto set my hand this ____ day of _____,
20____.

Taylor Brennan

SPL/cks

CKS 106694785.1-*03/11/2019 1:11 AM

ASSIGNMENT

WHEREAS, WE, DEREK M. MILLER AND TAYLOR BRENNAN, residing at Indianapolis, Indiana and Indianapolis, Indiana, respectively, have invented certain new and useful improvements disclosed in an application for United States Letters Patent entitled **SYSTEM AND METHOD FOR AUTOMATIC QUALITY MANAGEMENT IN A CONTACT CENTER ENVIRONMENT**, filed September 22, 2017, Application No. 15/713,342, together with claim to the priority of United States Provisional Application No. 62/398,565, filed September 23, 2016 and United States Provisional Application No. 62/453,570, filed February 2, 2017;

AND WHEREAS GENESYS TELECOMMUNICATIONS LABORATORIES, INC., a California corporation, having a place of business at 2001 Junipero Serra Blvd., Daly City, California 94014 (hereafter, together with any successors, legal representatives or assigns thereof, called "ASSIGNEE") wants to acquire the entire right, title and interest in and to said improvements and application;

NOW, THEREFORE, in consideration of the sum of One Dollar (\$1.00) to us in hand paid, and other good and valuable consideration, the receipt of which is hereby acknowledged, we have sold, assigned, transferred and set over, and do hereby sell, assign, transfer and set over to ASSIGNEE the entire right, title and interest in and to said improvements, and said application and all divisions and continuations thereof, and all United States Letters Patents which may be granted thereon and all reissues, reexaminations and extensions thereof, including the right to sue or otherwise bring action and to collect and receive damages therefrom, for past infringement thereof, and all priority rights under all available International Agreements, Treaties and Conventions for the protection of intellectual property in its various forms in every participating country, and all applications for patents (including related rights such as utility-model registrations, inventor's certificates, and the like) heretofore or hereafter filed for said improvements in any foreign countries, and all patents (including all continuations, divisions, extensions, renewals, substitutes, and reissues thereof) granted for said improvements in any foreign countries; and we hereby authorize and request the United States Commissioner of Patents and Trademarks, and any officials of foreign countries whose duty it is to issue patents on applications as aforesaid, to issue all patents for said improvements to ASSIGNEE in accordance with the terms of this Assignment;

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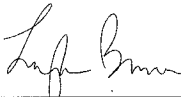
ASSIGNMENT
Docket No. 145201
Application No. 15/713,342

Joint

IN TESTIMONY WHEREOF, I hereunto set my hand this _____ day of _____,
20____

Derek M. Miller

IN TESTIMONY WHEREOF, I hereunto set my hand this 14 day of January,
2019.



Taylor Brennan

SPL/cks

CKS 106694785.1.*-1/14/2019