505405508 04/02/2019

PATENT ASSIGNMENT COVER SHEET

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SUBMISSION TYPE:	NEW ASSIGNMENT	
NATURE OF CONVEYANCE:	ASSIGNMENT	

CONVEYING PARTY DATA

Name	Execution Date
AFINITI, LTD	04/28/2017

RECEIVING PARTY DATA

Name:	AFINITI EUROPE TECHNOLOGIES LIMITED	
Street Address:	1 ASHLEY ROAD, 3RD FLOOR	
City:	ALTRINCHAM, CHESHIRE	
State/Country:	UNITED KINGDOM	
Postal Code:	WA14 2DT	

PROPERTY NUMBERS Total: 1

Property Type	Number
Application Number:	16363826

CORRESPONDENCE DATA

Fax Number: (202)663-6363

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using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

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Address Line 4: WASHINGTON, D.C. 20006

ATTORNEY DOCKET NUMBER:	2211471.00380US5
NAME OF SUBMITTER:	ONDINE MARQUER
SIGNATURE:	/Ondine Marquer/
DATE SIGNED:	04/02/2019

Total Attachments: 4

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PATENT 505405508 REEL: 048762 FRAME: 0431

ASSIGNMENT

WHEREAS, Afiniti, Ltd. (hereinafter "ASSIGNOR"), a corporation organized and existing under the laws of the Commonwealth/State of Bermuda, and having its principal place of business at 50 Cedar Avenue; Crawford House; Hamilton HM11; BERMUDA, represents that it is the owner of a certain new and useful invention as set forth in an application for United States Letters Patent, entitled:

"TECHNIQUES FOR BEHAVIORAL PAIRING IN A CONTACT CENTER SYSTEM"

(a)	which is b	eing filed herewith in t	he United Sta	ates Patent and	Trademark Office;	
(b)	x which was filed as U.S. Patent Application No.			ο,	15/582,223	
	on	April 28, 2017	: and			

WHEREAS, Afiniti Europe Technologies Limited (hereinafter ASSIGNEE), a corporation organized and existing under the laws of the United Kingdom and having its principal place of business at 3rd Floor, 1 Ashley Road, Altrincham, Cheshire, United Kingdom WA14 2DT, is desirous of acquiring the entire right, title, and interest in to and under said Patent Application and the invention covered thereby;

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, ASSIGNOR does hereby sell, assign, transfer, and set over unto said ASSIGNEE, its successors, assigns, and legal representatives, all right, title, and interest in and to said invention throughout the world, and any and all patents of the United States and foreign countries that may be obtained therefor, including the right to sue for past infringement and obtain past damages, and in and to said application, including any and all non-provisionals, continuations, continuations-in-part, divisionals, reissues, re-examinations, substitutions, and extensions thereof, and any and all patents of the United States and foreign countries that may issue therefrom, such right, title, and interest including the right to file applications and obtain patents, utility models, industrial models, and designs for said invention in the name of said ASSIGNEE, its successors, assigns, and legal representatives, throughout the world, including all rights of priority, all rights to publish cautionary notices reserving ownership of said invention, and all rights to register said invention in appropriate registries;

PATENT

Attorney Docket No.: 2211471.00332US1

ASSIGNOR also does hereby covenant that it has the full right to convey the entire right, title, and interest herein assigned, and that it has not and will not execute any agreement in conflict herewith;

ASSIGNOR also does hereby authorize and request the Commissioner of Patents and Trademarks to issue any and all Letters Patent of the United States on said invention or resulting from said application, including any continuations, continuations-in-part, divisions, reissues, re-examinations, substitutions, and extensions thereof, to said ASSIGNEE, its successors, assigns, and legal representatives as the ASSIGNEE of the entire right, title, and interest herein assigned;

ASSIGNOR also does hereby agree to, at any time, upon request, without further or additional consideration but at the expense of said ASSIGNEE, its successors, assigns, or legal representatives, execute and deliver any and all papers, make all rightful oaths, and do all lawful acts that may be necessary or desirable to perfect the entire right, title, and interest in said application, including any and all continuations, continuations-in-part, divisionals, reissues, re-examinations, substitutions, and extensions thereof, and any and all patents of the United States and foreign countries that may issue therefrom in said ASSIGNEE, its successors, assigns, and legal representatives, and generally do everything possible to vest the entire right, title, and interest herein assigned in said ASSIGNEE, its successors, assigns, and legal representatives;

ASSIGNOR also does hereby grant to ASSIGNEE, its successors and assigns, and legal representatives thereof, including the following individuals the power to insert on this Assignment any further identification which may be necessary or desirable in order to comply with the rules of the United States Patent and Trademark Office or foreign equivalent thereof for recordation of this document:

AFINITI INTERNATIONAL HOLDINGS, LTD.

All practitioners associated with USPTO Customer Number 132689.

PATENT REEL: 048762 FRAME: 0433

Attorney Docket No.: 2211471.00332US1

Printed Name: Zac Hudson

Title: Executive Vice President, General Counsel and

Corporate Secretary

Afiniti, Ltd.

Date:	3	30	2018	

United States of America

State of County of

On this 30% day of Magh, 20%, before me personally came 2aC Magh, to me known to be the individual described in and who executed the foregoing instrument, and acknowledged execution of the same.

CYNTHIA LLOYD NOTARY PUBLIC DISTRICT OF COLUMBIA My Commission Expires September 30, 2022

Attorney Docket No.: 2211471.00332US1

Printed Name: Zac Hudson

Title: Executive Vice President, General

Counsel and Corporate Secretary

Afiniti Europe Technologies Limited

Date:

United States of America

State of County of

On this

day of Marz

, to me known to be the individual

described in and who executed the foregoing instrument, and acknowledged execution

of the same.

Notary Public

CYNTHIA LLOYD NOTARY PUBLIC DISTRICT OF COLUMBIA My Commission Expires September 30, 2022