# 505261404 01/03/2019

## PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1 Stylesheet Version v1.2 EPAS ID: PAT5308176

SUBMISSION TYPE:		NEW ASSIGNMENT		
NATURE OF CONVEYANCE:		CHANGE OF NAME	CHANGE OF NAME	
CONVEYING PARTY D	ATA			
		Name	Execution Date	
24/7 CUSTOMER, INC.			10/19/2017	
RECEIVING PARTY DA		110		
Name:				
Street Address:	2001 ALL PROGRAMMABLE DRIVE			
Internal Address:	SUITE 200			
City:	SAN JOSE			
State/Country:	CALIFORNIA			
Postal Code:	95124			
PROPERTY NUMBERS Total: 1 Property Type		Number		
Application Number:		15650543		
CORRESPONDENCE D	ΑΤΑ			
Fax Number: (20		(206)359-9000		
		the e-mail address first; if that is uns ; if that is unsuccessful, it will be sen		
		2063598000		
•		catentprocurement@perkinscoie.com		
		PERKINS COIE LLP- PAO GENERAL P.O. BOX 1247		
Address Line 2:		PATENT PROCUREMENT		
Address Line 4:		SEATTLE, WASHINGTON 98111-1247		
ATTORNEY DOCKET NUMBER:		110524-8045.US03		
NAME OF SUBMITTER:		BRENDY LYNN BELONY	BRENDY LYNN BELONY	
SIGNATURE:		/Brendy Lynn Belony/	/Brendy Lynn Belony/	
DATE SIGNED:		01/03/2019		
Total Attachments: 2		•		

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FILED JUNN Secretary of State of State of California

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#### CERTIFICATE OF AMENDMENT

#### TO THE

### SEVENTH AMENDED AND RESTATED ARTICLES OF INCORPORATION OF 24/7 CUSTOMER, INC.

P.V. Kannan and William Bose hereby certify that:

1. They are the duly elected and acting President and Secretary, respectively, of 24/7 Customer, Inc., a California corporation (the "Corporation").

2. Article I of the Seventh Amended and Restated Articles of Incorporation (the "Articles") of the Corporation is hereby amended and restated in its entirety to read as follows:

"Article I

The name of the corporation is [24]7.ai, Inc. (the "Corporation")."

3. The foregoing amendment of the Articles has been duly approved by the Board of Directors of the Corporation.

4. The foregoing amendment of the Articles has been duly approved by the required vote of the shareholders of the Corporation in accordance with Sections 902 and 903 of the California Corporations Code. The total number of outstanding shares of the Corporation entitled to vote with respect to the foregoing amendment of the Articles is 10,504,970 shares of Common Stock, 48,919,528 shares of Series A Preferred Stock, 39,761,432 shares of Series A-1 Preferred Stock, 25,089,608 shares of Series B Preferred Stock and 7,685,692 shares of Series C Preferred Stock. The number of shares voting in favor of the foregoing amendment of the Articles equaled or exceeded the vote required, such required vote being more than 50% of the total number of outstanding shares of capital stock of the Corporation.

The undersigned further declare under penalty of perjury under the laws of the State of California that the matters set forth in this Certificate of Amendment are true and correct of their own knowledge.

IN WITNESS WHEREOF, the undersigned have executed this Certificate of Amendment in San Jose, California this19th day of October, 2017.

V. Kannan, President

2. Bae

William Bose, Secretary



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PATENT REEL: 049622 FRAME: 0777

RECORDED: 01/03/2019