10/01/2019 505701684

PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1 Stylesheet Version v1.2 EPAS ID: PAT5748494

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT

CONVEYING PARTY DATA

Name	Execution Date
PATRICIO H. GARCIA	09/17/2014
AMANDA JEAN SEGOVIA	09/16/2014
HECTOR J. CASTILLO	09/16/2014
JANEEN RUBIO	09/15/2014
ROBERT CRAIG KOROM	09/16/2014
ROY DAVID MCDONALD	09/17/2014

RECEIVING PARTY DATA

Name:	UNITED SERVICES AUTOMOBILE ASSOCIATION (USAA)	
Street Address: 9800 FREDERICKSBURG ROAD		
City:	SAN ANTONIO	
State/Country:	TEXAS	
Postal Code:	78288	

PROPERTY NUMBERS Total: 1

Property Type	Number	
Application Number:	16514855	

CORRESPONDENCE DATA

Fax Number: (303)291-2400

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent

using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

Phone: 303-291-2300

Dpeloquin@perkinscoie.com Email: PERKINS COIE LLP - USAA **Correspondent Name:**

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Address Line 4: SEATTLE, WASHINGTON 98111-1247

ATTORNEY DOCKET NUMBER:	US-1012.08 9142-8129.US08	
NAME OF SUBMITTER:	DEBORAH PELOQUIN	
SIGNATURE:	/Deborah Peloquin/	
DATE SIGNED:	10/01/2019	

Total Attachments: 7

PATENT REEL: 050588 FRAME: 0841

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PATENT REEL: 050588 FRAME: 0842

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Invento	or(s) GAR	CIA, P	atricio H.; S	EGOV	IA, Amanda Jean;	CASTILLO, Hee	or J.; RU	BIO, Janeen;
KORO	M. Robert Cr	aig; and	d MCDONA	LD, R	oy David			
Applic	ant	ensisses Taritanin	والمراوية	Territori	United Se	ervices Automobil	e Associa	tion (USAA)
USAA	's Docket No.	******	paulas and an analysis de ver	2,424,014.41	والمرافظة والمرافظة والمرافظة والمرافزة والمرا		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	.US-1012.01
Title:	METHODS	AND	SYSTEMS	FOR	CUSTOMIZING	INTERACTIVE	VOICE	RESPONSE
	CALLS							

PATENT ASSIGNMENT

PARTIES TO THE ASSIGNMENT

Assignor(s):

Patricio H. Garcia 23918 Scenic Springs San Antonio, Texas 78255

Amanda Jean Segovia 5334 Anemone San Antonio, Texas 78253

Hector J. Castillo 8602 Silver Quail San Antonio, Texas 78250 Janeen Rubio 10614 Canyon River Helotes, Texas 78023

Robert Craig Korom 14014 Fairoak Crossing San Antonio, Texas 78231

Roy David McDonald 13039 Geyser Peak San Antonio, Texas 78253

Assignee:

United Services Automobile Association (USAA)
Reciprocal Interinsurance Exchange in the State of Texas
9800 Fredericksburg Road
San Antonio, Texas 78288

AGREEMENT

WHEREAS, ASSIGNOR(S) (listed above) is/are inventor(s) of an invention(s) entitled as described and claimed in the specification forming part of an application(s) for United States letters patent referenced above:

09142-8129.US01/LEGAL123469046.1

WHEREAS, United Services Automobile Association (USAA) (hereinafter referred to as ASSIGNEE), a reciprocal interinsurance exchange of the State of Texas having a place of business at 9800 Fredericksburg Road, San Antonio, Texas 78288, is desirous of acquiring the entire right, title and interest in and to the invention(s) and in and to any letters patent that may be granted therefor in the United States and in any and all foreign countries;

NOW, THEREFORE, in exchange for good and valuable consideration, the receipt of which is hereby acknowledged, ASSIGNOR(S) hereby sell, assign, and transfer unto ASSIGNEE, the entire right, title, and interest in and to said invention(s), said application(s), and any and all letters patent which may be granted for said invention(s) in the United States of America and its territorial possessions and in any and all foreign countries, and, for exemplary purposes only and without limitation, in any and all divisions, reissues, continuations, and continuations-in-part thereof, including the right to file foreign applications directly in the name of ASSIGNEE and to claim priority rights deriving from said United States application(s) to which said foreign applications are entitled by virtue of international convention, treaty, or otherwise, said invention(s), application(s), and all letters patent on said invention(s) to be held and enjoyed by ASSIGNEE and its successors and assigns for their use and benefit and of their successors and assigns as fully and entirely as the same would have been held and enjoyed by ASSIGNOR(S) had this assignment, transfer, and sale not been made. ASSIGNOR(S) hereby authorize and request the Commissioner of Patents and Trademarks to issue all letters patent on said invention to ASSIGNEE. ASSIGNOR(S) agree to execute all instruments and documents required for the making and prosecution of applications for United States and foreign letters patent on said invention(s), for litigation regarding said letters patent, or for the purpose of protecting title to said invention(s) or letters patent therefor.

AND this Assignment may be executed in multiple counterparts, each of which shall be deemed to be an original of this Assignment. Additionally, we hereby authorize our attorneys to collect the signature pages of each executed counterpart and to attach those signature pages to a single copy of this instrument, which single copy and attached signature pages together shall constitute an original of this Assignment.

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Patricio H. Garcia	
	9/17/2014
***************	Date of Signature
Amanda Jean Segovia	
	Date of Signature

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Ver. 1.02

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09142-8129-US018-BGAL123469046.1

WHEREAS, United Services Automobile Association (USAA) (hereinafter referred to as ASSIGNEE), a reciprocal interinsurance exchange of the State of Texas having a place of business at 9800 Fredericksburg Road, San Antonio, Texas 78288, is desirous of acquiring the entire right, title and interest in and to the invention(s) and in and to any letters patent that may be granted therefor in the United States and in any and all foreign countries;

NOW, THEREFORE, in exchange for good and valuable consideration, the receipt of which is hereby acknowledged, ASSIGNOR(S) hereby sell, assign, and transfer unto ASSIGNEE, the entire right, title, and interest in and to said invention(s), said application(s), and any and all letters patent which may be granted for said invention(s) in the United States of America and its territorial possessions and in any and all foreign countries, and, for exemplary purposes only and without limitation, in any and all divisions, reissues, continuations, and continuations-in-part thereof, including the right to file foreign applications directly in the name of ASSIGNEE and to claim priority rights deriving from said United States application(s) to which said foreign applications are entitled by virtue of international convention, treaty, or otherwise, said invention(s), application(s), and all letters patent on said invention(s) to be held and enjoyed by ASSIGNEE and its successors and assigns for their use and benefit and of their successors and assigns as fully and entirely as the same would have been held and enjoyed by ASSIGNOR(S) had this assignment, transfer, and sale not been made. ASSIGNOR(S) hereby authorize and request the Commissioner of Patents and Trademarks to issue all letters patent on said invention to ASSIGNEE. ASSIGNOR(S) agree to execute all instruments and documents required for the making and prosecution of applications for United States and foreign letters patent on said invention(s), for litigation regarding said letters patent, or for the purpose of protecting title to said invention(s) or letters patent therefor.

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Date of Signature
9.16.13

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Hector J. Castillo	
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Janeen Rubio	
	Date of Signature
Robert Craig Korom	
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Roy David McDonald	
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Robert Craig Korom	
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Roy David McDonald	
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