

## PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1  
 Stylesheet Version v1.2

EPAS ID: PAT5834831

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT	
<b>NATURE OF CONVEYANCE:</b>	RELEASE AND REASSIGNMENT	
<b>CONVEYING PARTY DATA</b>		
<b>Name</b>		<b>Execution Date</b>
EGAIN CORPORATION		11/21/2019
<b>RECEIVING PARTY DATA</b>		
<b>Name:</b>	WELLS FARGO BANK, NATIONAL ASSOCIATION	
<b>Street Address:</b>	2450 COLORADO AVENUE, SUITE 3000W	
<b>City:</b>	SANTA MONICA	
<b>State/Country:</b>	CALIFORNIA	
<b>Postal Code:</b>	90404	
<b>PROPERTY NUMBERS Total: 25</b>		
<b>Property Type</b>	<b>Number</b>	
Application Number:	61036366	
Application Number:	12370546	
Application Number:	14223905	
Application Number:	61039370	
Application Number:	12210463	
Application Number:	61294032	
Application Number:	13004794	
Application Number:	61294022	
Application Number:	13004804	
Application Number:	61174418	
Application Number:	61330836	
Application Number:	13100183	
Application Number:	61392375	
Application Number:	13271938	
Application Number:	13271960	
Application Number:	14218463	
Application Number:	14475354	
Application Number:	61436939	
Application Number:	13360578	
Application Number:	61699732	

Property Type	Number
Application Number:	14024602
Application Number:	61872630
Application Number:	14475225
Application Number:	14475221
Application Number:	14475234

  

**CORRESPONDENCE DATA**

**Fax Number:**  
*Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.*

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<b>ATTORNEY DOCKET NUMBER:</b>	W3344-0048
<b>NAME OF SUBMITTER:</b>	LISA LEVINSON
<b>SIGNATURE:</b>	/Lisa Levinson/
<b>DATE SIGNED:</b>	11/22/2019
	This document serves as an Oath/Declaration (37 CFR 1.63).

**Total Attachments: 5**  
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RELEASE AND REASSIGNMENT OF  
PATENTS

November 21, 2019

Reference is hereby made to that certain Patent Security Agreement (the "Agreement"), dated as of November 21, 2014, executed by **EGAIN CORPORATION**, as Grantor ("Grantor"), in favor of **WELLS FARGO BANK, NATIONAL ASSOCIATION**, a national banking association, as Agent ("Bank"), which was recorded in the United States Patent and Trademark Office on 11/26/2014, at Reel 034476 Frame 0981, and pursuant to which the Grantor assigned and granted to Bank a security interest in and to all of Grantor's right, title and interest in and to certain patents, including the patents specifically listed on Exhibit A attached hereto (the "Patents") and the goodwill associated therewith; and

WHEREAS, Bank wishes to release, retransfer and reassign to Grantor, without representation or warranty, all of Bank's right, title and interest in and to the Patents and the goodwill associated therewith;

NOW, THEREFORE, for good and valuable consideration, receipt of which is hereby acknowledged, Bank hereby releases, retransfers and reassigns to Grantor, without representation or warranty, any and all liens, security interests, right, title and interest of Bank in and to the Patents and the goodwill associated therewith.

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IN WITNESS WHEREOF, Bank has executed this Release and Reassignment of Patents as of the date first above written.

**WELLS FARGO BANK, NATIONAL  
ASSOCIATION, as Agent  
("Bank")**

By:  \_\_\_\_\_

Name: Reid R. Landers

Title: Director

**EXHIBIT A****Patents**

<b>Grantor</b>	<b>Country</b>	<b>Application/ Patent No.</b>	<b>Filing Date</b>	<b>Status</b>
eGain Corporation	United States	61/036,366	3/25/2008	Converted
eGain Corporation	United States	12/370,546	2/12/2009	Filed with USPTO
eGain Corporation	United States	14/223,905	3/24/2014	Filed with USPTO
eGain Corporation	United States	61/039,370	3/25/2008	Converted
eGain Corporation	United States	12/210,463	9/15/2008	Filed with USPTO
eGain Corporation	United States	61/294,032	1/11/2010	Converted
eGain Corporation	United States	13/004,794	1/11/2011	Filed with USPTO
eGain Corporation	United States	61/294,022	1/11/2010	Converted
eGain Corporation	United States	13/004,804	1/11/2011	Issued
eGain Corporation	United States	61/174,418	4/30/2009	Lapsed

Exhibit A

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<b>Grantor</b>	<b>Country</b>	<b>Application/ Patent No.</b>	<b>Filing Date</b>	<b>Status</b>
eGain Corporation	United States	61/330,836	5/3/2010	Converted
eGain Corporation	United States	13/100,183	5/3/2011	Filed with USPTO
eGain Corporation	United States	61/392,375	10/12/2010	Converted
eGain Corporation	United States	13/271,938	10/12/2011	Issued
eGain Corporation	United States	13/271,960	10/12/2011	Filed with USPTO
eGain Corporation	United States	14/218,463	3/18/2014	Filed with USPTO
eGain Corporation	United States	14/475,354	9/2/2014	Filed with USPTO
eGain Corporation	United States	61/436,939	1/27/2011	Converted
eGain Corporation	United States	13/360,578	1/27/2012	Issued
eGain Corporation	United States	61/699,732	9/11/2012	Converted
eGain Corporation	United States	14/024,602	9/11/2013	Filed with USPTO

Grantor	Country	Application/ Patent No.	Filing Date	Status
eGain Corporation	United States	61/872,630	8/30/2013	Converted
eGain Corporation	United States	14/475,225	9/2/2014	Filed with USPTO
eGain Corporation	United States	14/475,221	9/2/2014	Filed with USPTO
eGain Corporation	United States	14/475,234	9/2/2014	Filed with USPTO

**Patent Licenses**

None.