

PATENT ASSIGNMENT COVER SHEET

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SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT
CONVEYING PARTY DATA	
Name	Execution Date
ANTONIO VELOSO	02/11/2020
ALEXANDRE PINHEIRO	02/11/2020
RECEIVING PARTY DATA	
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Street Address:	535 MISSION STREET
City:	SAN FRANCISCO
State/Country:	CALIFORNIA
Postal Code:	94105
PROPERTY NUMBERS Total: 1	
Property Type	Number
Application Number:	16668266
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DATE SIGNED:	02/13/2020
Total Attachments: 3	
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ASSIGNMENT

For valuable consideration, we, **ANTONIO VELOSO** of Av. Sérgio Vieira de Mello, Bloco B, 9B, Alta de Lisboa, 1750-341, Portugal and **ALEXANDRE PINHEIRO** of Rua da piscina nº17 - 11º esq, Miraflores, 1495-151, Portugal, hereby assign to **Talkdesk, Inc.**, a corporation of Delaware, having a place of business at 535 Mission Street, Floor 12, San Francisco, California 94105, and its successors and assigns (collectively hereinafter “the Assignee”), the entire right, title, and interest throughout the world in the inventions and improvements that are subject of an application for United States Patent, titled “**SYSTEMS AND METHODS FOR OPTIMIZING PERFORMANCE METRICS FOR CONTACT CENTERS,**” filed October 30, 2019 and assigned U.S. Patent Application No. 16/668,266, this assignment including said application, any and all divisional, continuing, substitute, renewal, reissue and all other applications for patent that have been or shall be filed in the United States and all foreign countries on any such inventions or improvements; all original and reissued patents that have been or shall be issued in the United States and all foreign countries on such inventions or improvements; and all United States and foreign patents, utility models, and design registrations granted for any of said inventions or improvements, and the right to claim priority based on the filing date of said application under the International Convention for the Protection of Industrial Property, the Patent Cooperation Treaty, the European Patent Convention, and all other treaties of like purposes; and we authorize the Assignee to apply in all countries in our name or in its own name for patents, utility models, design registrations and like rights of exclusion and for inventors’ certificates for said inventions and improvements; and we agree for ourselves and our respective heirs, legal representatives and assigns, without further compensation to perform such lawful acts and to sign such further applications, assignments, Preliminary Statements and other lawful documents as the Assignee may reasonably request to effectuate fully this assignment.

Date: 02/11/2010


ANTONIO VELOSO

WITNESSED BY:

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Signature of Witness

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Name of Witness

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Date

Date: 02/11/2020

Pinheiro
ALEXANDRE PINHEIRO

WITNESSED BY:

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Signature of Witness

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Name of Witness

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Date