

<b>PATENT ASSIGNMENT COVER SHEET</b>
--------------------------------------

Electronic Version v1.1  
 Stylesheet Version v1.2

EPAS ID: PAT6024159

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT
<b>NATURE OF CONVEYANCE:</b>	ASSIGNMENT
<b>CONVEYING PARTY DATA</b>	
<b>Name</b>	<b>Execution Date</b>
ASHLEY UNITT	05/26/2016
ALAN MCCORD	05/26/2016
<b>RECEIVING PARTY DATA</b>	
<b>Name:</b>	NEWVOICEMEDIA LTD.
<b>Street Address:</b>	NEWVOICEMEDIA HOUSE, JAYS CLOSE
<b>Internal Address:</b>	BASINGSTOKE
<b>City:</b>	HAMPSHIRE
<b>State/Country:</b>	UNITED KINGDOM
<b>Postal Code:</b>	RG22 4BS
<b>PROPERTY NUMBERS Total: 1</b>	
<b>Property Type</b>	<b>Number</b>
<b>Application Number:</b>	16814034
<b>CORRESPONDENCE DATA</b>	
<b>Fax Number:</b>	
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>	
<b>Phone:</b>	3606746233
<b>Email:</b>	erin@galvinpatentlaw.com
<b>Correspondent Name:</b>	GALVIN PATENT LAW LLC
<b>Address Line 1:</b>	2916 NW BUCKLIN HILL ROAD
<b>Address Line 2:</b>	SUITE 485
<b>Address Line 4:</b>	SILVERDALE, WASHINGTON 98383
<b>ATTORNEY DOCKET NUMBER:</b>	5051
<b>NAME OF SUBMITTER:</b>	ERIN DOBBS
<b>SIGNATURE:</b>	/Erin Dobbs/
<b>DATE SIGNED:</b>	03/20/2020
<b>Total Attachments: 3</b>	
source=200320_5051_Assignment_AS_FILED#page1.tif	
source=200320_5051_Assignment_AS_FILED#page2.tif	
source=200320_5051_Assignment_AS_FILED#page3.tif	

## ASSIGNMENT (5051)

For good and valuable consideration, receipt of which is hereby acknowledged, we, Alan McCord and Ashley Unitt do hereby sell, assign and transfer unto **NewVoiceMedia Ltd.** having its principal place of business at NewVoiceMedia House, Jay Close, Basingstoke, Hampshire, UK RG22 4BS, (hereinafter called the "Assignee"), its successors and assigns, the entire world-wide title, interest and right, including the right of priority controlled by me, in, to and under Letters Patent of the United States, the patent application, docket number 5051 entitled "**SYSTEM AND METHOD FOR AN OPTIMIZED, SELF-LEARNING AND SELF-ORGANIZING CONTACT CENTER**" which bears application serial number 16/814,034\_\_\_\_\_, filed on **March 10, 2020** and the invention and any of them therein set forth and described, and any and all Letters Patent of the United States and of countries foreign thereto which may be granted thereon or therefore based on the original application for said U. S. Letters Patent, and all divisions, reissues, substitutions, continuations, and extensions thereof which may be granted relating thereto in any country; and

For the above consideration we agree promptly upon request of the Assignee, its successors or assigns, to execute and deliver without further compensation, divisional or reissue, or other papers which may be necessary or desirable fully to secure to the Assignee, its successors and assigns, the inventions and any of them, described in said application and all patent rights therein, in the United States and in any country foreign thereto, and to cooperate and assist in the prosecution of appeal and interface proceedings involving said inventions and in the adjudication or re-examination of said Letters Patent provided the expenses which may be incurred by me in lending such cooperation and assistance be paid by the Assignee.

For the additional consideration of one dollar (\$1), receipt of which is hereby acknowledged, we do hereby sell, assign and transfer unto **NewVoiceMedia Ltd.** any residual rights, including all moral rights, related to the patent application, docket number 5051, entitled “**SYSTEM AND METHOD FOR AN OPTIMIZED, SELF-LEARNING AND SELF-ORGANIZING CONTACT CENTER**” which bears application serial 16/814,034, filed on March 10, 2020 the invention and any of them therein set forth and described, and any and all Letters Patent of the United States and of countries foreign thereto which may be granted thereon or therefore based on the original application for said U. S. Letters Patent, and all divisions, reissues, substitutions, continuations, and extensions thereof which may be granted relating thereto in any country.

Signature of Assignor(s):

Alan McCord  
**Alan McCord**

26 May 2016  
**Date**

\_\_\_\_\_  
**Ashley Unitt**

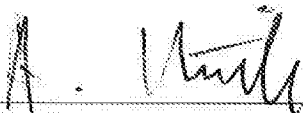
\_\_\_\_\_  
**Date**

For the additional consideration of one dollar (\$1), receipt of which is hereby acknowledged, we do hereby sell, assign and transfer unto **NewVoiceMedia, Ltd.** NewVoiceMedia, Ltd. any residual rights, including all moral rights, related to the patent application, docket number (5051) entitled "**SYSTEM AND METHOD FOR AN OPTIMIZED, SELF-LEARNING AND SELF-ORGANIZING CONTACT CENTER**" which bears application serial 16/814,034, filed on March 10, 2020, the invention and any of them therein set forth and described, and any and all Letters Patent of the United States and of countries foreign thereto which may be granted thereon or therefore based on the original application for said U. S. Letters Patent, and all divisions, reissues, substitutions, continuations, and extensions thereof which may be granted relating thereto in any country.

Signature of Assignor(s):

\_\_\_\_\_  
**Alan McCord**

\_\_\_\_\_  
**Date**

  
 \_\_\_\_\_  
**Ashley Unitt**

26<sup>th</sup> MAY 2016  
**Date**