

PATENT ASSIGNMENT COVER SHEET

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 Stylesheet Version v1.2

EPAS ID: PAT6066733

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT
CONVEYING PARTY DATA	
Name	Execution Date
SCOTT MACKIE	12/12/2018
ALASTAIR GRANT	12/12/2018
RECEIVING PARTY DATA	
Name:	VERINT AMERICAS INC.
Street Address:	800 NORTH POINT PARKWAY
City:	ALPHARETTA
State/Country:	GEORGIA
Postal Code:	30005
PROPERTY NUMBERS Total: 1	
Property Type	Number
Application Number:	16837685
CORRESPONDENCE DATA	
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<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>	
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Address Line 1:	13845 BISHOP'S DRIVE
Address Line 2:	SUITE 300
Address Line 4:	BROOKFIELD, WISCONSIN 53005
ATTORNEY DOCKET NUMBER:	53877.190
NAME OF SUBMITTER:	CHRISTOPHER M. SCHERER
SIGNATURE:	/Christopher M. Scherer/
DATE SIGNED:	04/17/2020
Total Attachments: 2	
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source=USPTO--200417--53877-190--Parent-Executed-Assignment#page2.tif	

ASSIGNMENT

WHEREAS:

Scott Mackie of 30 Heron Drive, Cumbernauld, Glasgow UK G68 9GU
Name Address

Alastair Grant of 4 Walpole Lane, East Kilbride, South Lanarkshire, UK
Name Address G74 5QB

hereinafter called ASSIGNOR, has made a certain new and useful invention for which the following applications for Invention have been filed:

<u>Docket No.</u>	<u>Country</u>	<u>Application No.</u>	<u>Filing Date</u>
53877.079	US	16/225,828	2018-12-19

TITLE: SYSTEM AND METHOD OF AUTOMATED ROUTING AND GUIDANCE BASED ON CONTINUOUS CUSTOMER AND CUSTOMER SERVICE REPRESENTATIVE FEEDBACK

WHEREAS:

Verint Americas Inc., 800 North Point Parkway, Alpharetta, GA 30005, called ASSIGNEE are desirous of acquiring the entire interest in and to said invention, said application and the Letters Patent to be obtained therefor;

NOW, THEREFORE, in consideration of One Dollar (\$1.00) and other good and valuable considerations, the receipt of which is hereby acknowledged, said ASSIGNOR hereby sells, assigns and transfers to said ASSIGNEE, its successors and assigns, the entire right, title and interest in said invention, said application and any divisions or continuations thereof, and any Letters Patent obtained for the said invention in the United States and foreign countries, or issuing out of said application or any such division or continuation thereof, and any reissues or extensions of any such Letters Patent.

The Commissioner of Patents is hereby authorized and requested to issue Letters Patent for said invention to said ASSIGNEE of the entire right, title and interest therein.

And, the said ASSIGNOR hereby covenants that they have full right to convey the entire right, title and interest in said invention, and have not executed and will not execute any agreement in conflict herewith.

And ASSIGNOR further covenants that they will, at any time, upon request, execute and deliver any and all papers that may be necessary or desirable to perfect the title in said ASSIGNEE, to said invention, said application, or any Letters Patent that may be

Application No. 16/225,828
Filing Date 2018-12-19


Atty. Docket No. 53877.079
Customer No. 25005

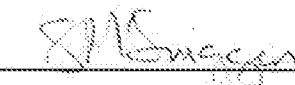
granted therefrom, and if said ASSIGNEE, or its assignee, desire to make a substitute, divisional or continuation application for said invention, or to secure a reissue or extension of said Letters Patent, or to file a disclaimer relating thereto, that he/she (they) will upon request, sign all papers, make all rightful oaths and declarations, and do all lawful acts requisite for the said purposes, but at the expense of said ASSIGNEE.

And, ASSIGNOR further covenants that they will at all times communicate to the said ASSIGNEE, its successors, assigns or legal representatives, all facts relating to said invention and Letters Patent, or the history thereof, known to him/her (them), and testify as to the same in interferences or other litigation, when requested so to do.

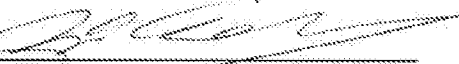
ASSIGNOR authorizes the ASSIGNEE or the attorney of record to insert in this instrument, if necessary or desirable, the filing date and serial number or other identifying information for the application referred to above.

Inventor:  Date: 12/12/2018
Scott Mackie

Witness:  Date: 12/12/2018

Witness:  Date: 12/12/18

Inventor:  Date: 12/12/18
Alastair Grant

Witness:  Date: 12/12/18

Witness:  Date: 12/12/18
