

<b>PATENT ASSIGNMENT COVER SHEET</b>
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<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT
<b>NATURE OF CONVEYANCE:</b>	ASSIGNMENT
<b>CONVEYING PARTY DATA</b>	
<b>Name</b>	<b>Execution Date</b>
KARL H. KOSTER	07/17/2020
GUILHERME MIRANDA VILLARINHO	07/10/2020
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<b>Postal Code:</b>	30338
<b>PROPERTY NUMBERS Total: 1</b>	
<b>Property Type</b>	<b>Number</b>
<b>Application Number:</b>	16932059
<b>CORRESPONDENCE DATA</b>	
<b>Fax Number:</b>	
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<b>ATTORNEY DOCKET NUMBER:</b>	P2019-08CIP2
<b>NAME OF SUBMITTER:</b>	KARL KOSTER
<b>SIGNATURE:</b>	/Karl Koster/
<b>DATE SIGNED:</b>	07/17/2020
<b>Total Attachments: 3</b>	
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## PATENT APPLICATION ASSIGNMENT

WHEREAS, I (we)

- **Karl Koster**, a citizen of the United States and residing in Sandy Springs, GA.,  
and
- **Guilherme Villarinho**, a citizen of the United States and residing in Johns  
Creek, GA

have invented certain inventions and improvements disclosed in an application for Letters  
Patent entitled:

### **HANDLING A CALLBACK CALL IN A CONTACT CENTER IN RESPONSE TO A LIMITED-CONTENT MESSAGE**

filed in the United States Patent and Trademark Office on July 17, 2020, as identified by non-  
provisional patent application serial no. 16/932,059 (I (we) hereby authorize the  
practitioners associated with Customer Number 103720 to complete the application serial  
number after execution of this assignment, after the application serial number becomes known);

WHEREAS, **Noble Systems Corporation**, a corporation of the State of Georgia  
having a principal place of business at 1200 Ashwood Parkway, Suite 300, Atlanta, GA 30338,  
is desirous of acquiring an interest in the same;

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency  
of which I (we) hereby acknowledge, I (we) by these presents do sell, assign and transfer unto  
**Noble Systems Corporation** the full, exclusive and entire right, title, and interest in and to  
said application, in any provisional patent applications to which priority is claimed in, and to  
any divisions, continuations, and reissues thereof, and in all inventions and improvements  
disclosed and described in said application, preparatory to obtaining Letters Patent of the  
United States therefore; and I (we) hereby request the Commissioner of Patents and Trademarks  
to issue any and all Letters Patent of the United States resulting from said ~~invention~~ **PATENT**, or from

a division, continuation, or reissue thereof, to Noble Systems Corporation as the assignee, for its interest and for the sole use and benefit of Noble Systems Corporation and its assigns and legal representatives;

For the same consideration, I (we), by these presents do sell, assign, and transfer to **Noble Systems Corporation** the full, exclusive, and entire right, title and interest in and to any foreign application or applications corresponding to said application, in whole or in part, in countries other than the United States, in and to any Letters Patent and similar protective rights granted on said foreign applications, and in and to the right to claim any applicable priority rights arising from or required for said foreign applications under the terms of any applicable conventions, treaties, statutes, or regulations; said foreign applications to be filed and issued in the name of **Noble Systems Corporation** or its designee insofar as permitted by applicable law.

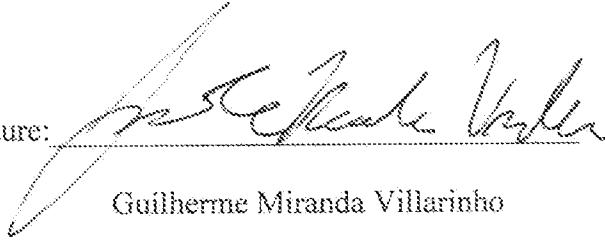
AND, for the same consideration, I (we) agree to sign all lawful papers, execute all division, continuing, reissue and other applications, make all assignments and rightful oaths, and generally do everything possible to aid **Noble Systems Corporation**, its successors, assigns, and nominees, to obtain and enforce proper protection for all said inventions and improvements in all countries throughout the world.

Signature: 

Date: 7-17-2020

Karl Koster

Signature: \_\_\_\_\_



Guilherme Miranda Villarinho

Date: 07/10/2020