

## PATENT ASSIGNMENT COVER SHEET

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EPAS ID: PAT6241454

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT
<b>NATURE OF CONVEYANCE:</b>	ASSIGNMENT
<b>CONVEYING PARTY DATA</b>	
<b>Name</b>	<b>Execution Date</b>
MATTHEW DONALDSON MOLLER	04/19/2019
MATTHEW DIMARIA	04/19/2019
SHANNON LEKAS	04/24/2019
KURT NELSON	04/19/2019
NICHOLAS JAMES KENNEDY	04/19/2019
BRIAN GALVIN	05/15/2019
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<b>Name:</b>	VIRTUAL HOLD TECHNOLOGY SOLUTIONS, LLC
<b>Street Address:</b>	3875 EMBASSY PARKWAY
<b>Internal Address:</b>	SUITE 350
<b>City:</b>	AKRON
<b>State/Country:</b>	OHIO
<b>Postal Code:</b>	44333
<b>PROPERTY NUMBERS Total: 1</b>	
<b>Property Type</b>	<b>Number</b>
<b>Application Number:</b>	16836798
<b>CORRESPONDENCE DATA</b>	
<b>Fax Number:</b>	
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<b>ATTORNEY DOCKET NUMBER:</b>	3533
<b>NAME OF SUBMITTER:</b>	ERIN DOBBS
<b>SIGNATURE:</b>	/Erin Dobbs/
<b>DATE SIGNED:</b>	08/08/2020

PATENT

**Total Attachments: 3**

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ASSIGNMENT (3533)

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## ASSIGNMENT 3533

For good and valuable consideration, receipt of which is hereby acknowledged, I, **Matthew Donaldson Moller, Matthew DiMaria, Shannon Lekas, Kurt Nelson, Nicholas James Kennedy, and Brian Galvin** do hereby sell, assign and transfer unto **Virtual Hold Technology Solutions, LLC** having its principal place of business at 3875 Embassy Parkway, suite 350, Akron, OH 44333 (hereinafter called the "Assignee"), its successors and assigns, the entire world-wide title, interest and right, including the right of priority controlled by me, in, to and under Letters Patent of the United States, the patent application, docket number 3533, entitled "**A SYSTEM AND METHOD FOR INTENT-BASED ACTIVE CALLBACK MANAGEMENT**" which bears application serial number 16/836,798, filed on March 31, 2020, and the invention and any of them therein set forth and described, and any and all Letters Patent of the United States and of countries foreign thereto which may be granted thereon or therefore based on the original application for said U. S. Letters Patent, and all divisions, reissues, substitutions, continuations, and extensions thereof which may be granted relating thereto in any country; and

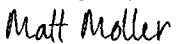

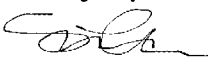
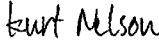
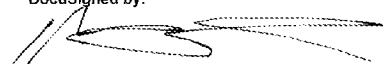
For the above consideration I agree promptly upon request of the Assignee, its successors or assigns, to execute and deliver without further compensation, divisional or reissue, or other papers which may be necessary or desirable fully to secure to the Assignee, its successors and assigns, the inventions and any of them, described in said application and all patent rights therein, in the United States and in any country foreign thereto, and to cooperate and assist in the prosecution of appeal and interface proceedings involving said inventions and in the adjudication or re-examination of said Letters Patent provided the expenses which may be incurred by me in lending such cooperation and assistance be paid by the Assignee.

ASSIGNMENT (3533)

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For the additional consideration of one dollar (\$1), receipt of which is hereby acknowledged I, Matthew Donaldson Moller, Matthew DiMaria, Shannon Lekas, Kurt Nelson, Nicholas James Kennedy, and Brian Galvin do hereby sell, assign and transfer unto Virtual Hold Technology Solutions, LLC any residual rights related to the patent application, docket number 3533, entitled "A SYSTEM AND METHOD FOR INTENT-BASED ACTIVE CALLBACK MANAGEMENT" which bears application serial number 16/836,798, filed on March 31, 2020, the invention and any of them therein set forth and described, and any and all Letters Patent of the United States and of countries foreign thereto which may be granted thereon or therefore based on the original application for said U. S. Letters Patent, and all divisions, reissues, substitutions, continuations, and extensions thereof which may be granted relating thereto in any country.

Signature of Assignor(s):

DocuSigned by:  ----- B0A81DA028364B4... Matthew Donaldson Moller	4/19/2019 _____ Date
DocuSigned by:  ----- 86475A81F20E487... Matthew DiMaria	4/19/2019 _____ Date
DocuSigned by:  ----- B50E6F2DD235466... Shannon Lekas	4/24/2019 _____ Date
DocuSigned by:  ----- 45BF4D20930F4F3... Kurt Nelson	4/19/2019 _____ Date
DocuSigned by:  ----- 901E8F4004434AA... Nicholas James Kennedy	4/19/2019 _____ Date

DocuSigned by:

*Brian Galvin*

5/15/2019

B48C64280A22418...

Brian Galvin

Date