

## PATENT ASSIGNMENT COVER SHEET

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<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT
<b>NATURE OF CONVEYANCE:</b>	ASSIGNMENT
<b>CONVEYING PARTY DATA</b>	
<b>Name</b>	<b>Execution Date</b>
JOÃO MATIAS	04/02/2020
GENNADIY STEPANOV	04/03/2020
FILIFE VALERIANO	04/22/2020
JOÃO TREMOÇO	04/01/2020
<b>RECEIVING PARTY DATA</b>	
<b>Name:</b>	TALKDESK, INC.
<b>Street Address:</b>	535 MISSION STREET
<b>Internal Address:</b>	FLOOR 12
<b>City:</b>	SAN FRANCISCO
<b>State/Country:</b>	CALIFORNIA
<b>Postal Code:</b>	94105
<b>PROPERTY NUMBERS Total: 1</b>	
<b>Property Type</b>	<b>Number</b>
<b>Application Number:</b>	16744391
<b>CORRESPONDENCE DATA</b>	
<b>Fax Number:</b>	
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>	
<b>Phone:</b>	2104789245
<b>Email:</b>	karen.carroll@xpatentx.com
<b>Correspondent Name:</b>	RICHARD W. KNIGHT
<b>Address Line 1:</b>	P.O. BOX 41367
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<b>ATTORNEY DOCKET NUMBER:</b>	11133-169US2
<b>NAME OF SUBMITTER:</b>	RICHARD W. KNIGHT
<b>SIGNATURE:</b>	/Richard W. Knight/
<b>DATE SIGNED:</b>	09/14/2020
<b>Total Attachments: 5</b>	
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**ASSIGNMENT**

For valuable consideration, we, **JOÃO MATIAS** of Rua Jorge Barradas Nr47 3E, Lisboa, Portugal 1500-369; **GENNADIY STEPANOV** of 918 NE 27th Ave., Hallandale Beach, FL 33009; **FILIFE VALERIANO** of Rua Joaquim Ferreira Gomes Lote 21 1ºEsq, Coimbra, Portugal 3030-478; and **JOÃO TREMOÇO** of Rua de Coimbra nº25, Rios Frios, Vil de Matos, Coimbra, Portugal 3025-608, hereby assign to **Talkdesk, Inc.**, a corporation of Delaware, having a place of business at 535 Mission Street, Floor 12, San Francisco, California 94105, and its successors and assigns (collectively hereinafter “the Assignee”), the entire right, title, and interest throughout the world in the inventions and improvements that are subject of an application for United States Patent, titled “**SYSTEMS AND METHODS FOR SCHEDULING DEFERRED QUEUES**,” filed on January 16, 2020, and assigned U.S. Patent Application No. 16/744,391, this assignment including said application, any and all divisional, continuing, substitute, renewal, reissue and all other applications for patent that have been or shall be filed in the United States and all foreign countries on any such inventions or improvements; all original and reissued patents that have been or shall be issued in the United States and all foreign countries on such inventions or improvements; and all United States and foreign patents, utility models, and design registrations granted for any of said inventions or improvements, and the right to claim priority based on the filing date of said application under the International Convention for the Protection of Industrial Property, the Patent Cooperation Treaty, the European Patent Convention, and all other treaties of like purposes; and we authorize the Assignee to apply in all countries in our name or in its own name for patents, utility models, design registrations and like rights of exclusion and for inventors’ certificates for said inventions and improvements; and we agree for ourselves and our respective heirs, legal representatives and assigns, without further compensation to perform such lawful acts and to sign such further applications, assignments, Preliminary Statements and other lawful documents as the Assignee may reasonably request to effectuate fully this assignment.

Date: April 2<sup>nd</sup>, 2020

João Matias  
JOÃO MATIAS

**WITNESSED BY:**

.....  
Signature of Witness

.....  
Name of Witness

.....  
Date

Date: \_\_\_\_\_04/03/2020\_\_\_\_\_

\_\_\_\_\_/Gennadiy, Stepanov/\_\_\_\_\_  
**GENNADIY STEPANOV**

**WITNESSED BY:**

\_\_\_\_\_  
Signature of Witness

\_\_\_\_\_  
Name of Witness

Date: Apr, 22nd 2020

/Filipe, Valeriano/ \_\_\_\_\_  
**FILIFE VALERIANO**

**WITNESSED BY:**

\_\_\_\_\_  
Signature of Witness

\_\_\_\_\_  
Name of Witness

Date: April 1, 2020

João Tremoco  
JOÃO TREMOÇO

WITNESSED BY:

\_\_\_\_\_  
Signature of Witness

\_\_\_\_\_  
Name of Witness