

## PATENT ASSIGNMENT COVER SHEET

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EPAS ID: PAT6329011

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT
<b>NATURE OF CONVEYANCE:</b>	ASSIGNMENT
<b>CONVEYING PARTY DATA</b>	
<b>Name</b>	<b>Execution Date</b>
ANKUR KANTI PATEL	09/30/2020
<b>RECEIVING PARTY DATA</b>	
<b>Name:</b>	OPENMETHODS, INC.
<b>Street Address:</b>	2634 LAUREL CANYON BLVD.,
<b>City:</b>	LOS ANGELES
<b>State/Country:</b>	CALIFORNIA
<b>Postal Code:</b>	90046
<b>PROPERTY NUMBERS Total: 1</b>	
<b>Property Type</b>	<b>Number</b>
<b>Application Number:</b>	16537420
<b>CORRESPONDENCE DATA</b>	
<b>Fax Number:</b>	(949)242-9789
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>	
<b>Phone:</b>	949-756-4889
<b>Email:</b>	keiko@lappleubell.com
<b>Correspondent Name:</b>	LAPPLE UBELL IP LAW, LLP
<b>Address Line 1:</b>	19800 MACARTHUR BLVD
<b>Address Line 2:</b>	3RD FLOOR
<b>Address Line 4:</b>	IRVINE, CALIFORNIA 92612
<b>ATTORNEY DOCKET NUMBER:</b>	1410-000101
<b>NAME OF SUBMITTER:</b>	MATTHEW C. LAPPLE
<b>SIGNATURE:</b>	/Matthew C. Lapple/
<b>DATE SIGNED:</b>	09/30/2020
<b>Total Attachments: 3</b>	
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**ASSIGNMENT**

For valuable consideration,

Ankur Kanti Patel of 4921 Via Coronado, Newbury Park 91320 and a citizen of the United States of America,

(hereinafter, collectively, “Assignor”), hereby assign, to OpenMethods, Inc., a corporation organized and existing under and by the virtue of the laws of the State of California and having a place of business located at 2634 Laurel Canyon Blvd., Los Angeles, California, 90046, and its successors and assigns (hereinafter, “the Assignee”), the entire right, title, and interest throughout the world in the inventions and improvements which are the subject of, or disclosed in, **United States Patent Application Serial Number 16/537,420**, filed on August 9, 2019, and entitled “METHOD, SYSTEM AND APPARATUS FOR VISUAL PROGRAMMING OF INTERACTION WORKFLOWS FOR OMNI-CHANNEL CUSTOMER CONTACT CENTERS WITH INTEGRATED CUSTOMER RELATIONSHIP MANAGEMENT,” and any and all related applications and patents, this assignment including said applications, any and all United States and foreign patents granted for any of said inventions or improvements, including all divisions, continuations, reissues, continuations-in-part, and extensions thereof, and the right to claim priority based on the filing date of said applications and based on the filing date of any provisional and other application of which said application claims the benefit under the International Convention for the Protection of Industrial Property, the Patent Cooperation Treaty, the European Patent Convention, and all other treaties of like purposes; and I authorize the Assignee to apply in all countries in our names or in its own name for patents and like rights of exclusion and for inventor’s certificates for said inventions and improvements;

and I agree for myself and my heirs, legal representatives and assigns, without further compensation, upon request to perform such lawful acts as may be necessary to assist in filing or prosecuting any such application, promptly to provide the Assignee with all pertinent facts and documents relating to said invention or application as may be known and accessible to me, to testify in any interference, administrative proceeding or litigation related to said invention or

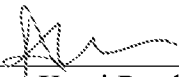
application and to sign such further applications, assignments, Preliminary Statements, and other lawful documents as the Assignee may reasonably request to effectuate fully this Assignment.

Assignor hereby further covenants that no assignment, sale, agreement, or encumbrance has been or will be made or entered into which would conflict with this Assignment.

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Witness my hand at Newbury Park, Ventura , CA, this 30th day of September, 2020.

  
Ankur Kanti Patel

**ACKNOWLEDGEMENT**

A notary public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy, or validity of that document.

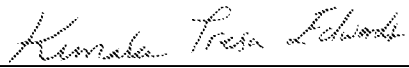
State of Florida  
County of Broward )

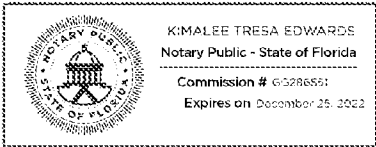
On 09/30/2020 before me, Kimalee Tresa Edwards Electronic Notary Public  
(insert name and title of the officer)

personally appeared Ankur Patel,  
who proved to me on the basis of satisfactory evidence to be the person(s) whose name(s) is/are subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their authorized capacity(ies), and that by his/her/their signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

I certify under PENALTY OF PERJURY under the laws of the State of California that the foregoing paragraph is true and correct.

WITNESS my hand and official seal.

Signature  (Seal)



Commission expires 12-25-2022 Notarized online using audio-video communication