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| <b>PATENT ASSIGNMENT COVER SHEET</b> |
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Electronic Version v1.1  
 Stylesheet Version v1.2

EPAS ID: PAT6354875

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| <b>SUBMISSION TYPE:</b>   | NEW ASSIGNMENT             |
| <b>NATURE OF CONVEYANCE:</b>  | ASSIGNMENT                 |
| <b>CONVEYING PARTY DATA</b>   |                            |
| <b>Name</b>   | <b>Execution Date</b>      |
| GENNADIY STEPANOV   | 02/24/2020                 |
| JASON FAMA  | 03/16/2020                 |
| RICHARD LAWRENCE  | 07/20/2020                 |
| <b>RECEIVING PARTY DATA</b>   |                            |
| <b>Name:</b>  | TALKDESK, INC.             |
| <b>Street Address:</b>  | 535 MISSION STREET         |
| <b>Internal Address:</b>  | FLOOR 12                   |
| <b>City:</b>  | SAN FRANCISCO              |
| <b>State/Country:</b>   | CALIFORNIA                 |
| <b>Postal Code:</b>   | 94105                      |
| <b>PROPERTY NUMBERS Total: 1</b>  |                            |
| <b>Property Type</b>  | <b>Number</b>              |
| <b>Application Number:</b>  | 16668847                   |
| <b>CORRESPONDENCE DATA</b>  |                            |
| <b>Fax Number:</b>  |                            |
| <i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i> |                            |
| <b>Phone:</b>   | 2104789245                 |
| <b>Email:</b>   | karen.carroll@xpatentx.com |
| <b>Correspondent Name:</b>  | RICHARD W. KNIGHT          |
| <b>Address Line 1:</b>  | P.O. BOX 41367             |
| <b>Address Line 4:</b>  | HOUSTON, TEXAS 77241       |
| <b>ATTORNEY DOCKET NUMBER:</b>  | 11133-040US2               |
| <b>NAME OF SUBMITTER:</b>   | RICHARD W. KNIGHT          |
| <b>SIGNATURE:</b>   | /Richard W. Knight/        |
| <b>DATE SIGNED:</b>   | 10/16/2020                 |
| <b>Total Attachments: 4</b>   |                            |
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| source=040US2_ExecutedAssignment#page2.tif  |                            |
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**ASSIGNMENT**

For valuable consideration, we, **GENNADIY STEPANOV** of 918 NE 27th Ave., Hallandale Beach, FL 33009; **JASON FAMA** of 300 Clifton Ave., San Carlos, CA 94070; and **RICHARD LAWRENCE** of 1260 Cleveland Ave, Unit 218, San Diego, CA 92103, hereby assign to **Talkdesk, Inc.**, a corporation of Delaware, having a place of business at 535 Mission Street, Floor 12, San Francisco, California 94105, and its successors and assigns (collectively hereinafter “the Assignee”), the entire right, title, and interest throughout the world in the inventions and improvements that are subject of an application for United States Patent, titled “**SCHEDULING AGENTS USING SKILL GROUP WEIGHTS**,” filed on October 30, 2019, and assigned U.S. Patent Application No. 16/668,847, this assignment including said application, any and all divisional, continuing, substitute, renewal, reissue and all other applications for patent that have been or shall be filed in the United States and all foreign countries on any such inventions or improvements; all original and reissued patents that have been or shall be issued in the United States and all foreign countries on such inventions or improvements; and all United States and foreign patents, utility models, and design registrations granted for any of said inventions or improvements, and the right to claim priority based on the filing date of said application under the International Convention for the Protection of Industrial Property, the Patent Cooperation Treaty, the European Patent Convention, and all other treaties of like purposes; and we authorize the Assignee to apply in all countries in our name or in its own name for patents, utility models, design registrations and like rights of exclusion and for inventors’ certificates for said inventions and improvements; and we agree for ourselves and our respective heirs, legal representatives and assigns, without further compensation to perform such lawful acts and to sign such further applications, assignments, Preliminary Statements and other lawful documents as the Assignee may reasonably request to effectuate fully this assignment.

Date: 02/24/2020

  
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GENNADIY STEPANOV

**WITNESSED BY:**

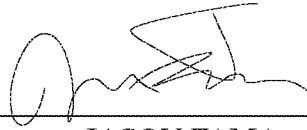
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Signature of Witness

\_\_\_\_\_  
Name of Witness

\_\_\_\_\_  
Date

Date: 3/16/20

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**JASON FAMA**

Assignment Page 3 of 4

Date: 20 July 2020

  
RICHARD LAWRENCE

**WITNESSED BY:**

\_\_\_\_\_  
Signature of Witness

\_\_\_\_\_  
Name of Witness