## 506589065 04/01/2021 PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1 Stylesheet Version v1.2 EPAS ID: PAT6635847

SUBMISSION TYPE:		NEW ASSIGNMENT	
NATURE OF CONVEYANCE:		ASSIGNMENT	
CONVEYING PARTY D	ATA		
		Name	Execution Date
TIAGO PAIVA			03/25/2020
RECEIVING PARTY DA			
Name:	TALKDESK, INC.		
Street Address:	535 MISSION STREET		
Internal Address:	FLOOR	FLOOR 12	
City:	SAN FR	SAN FRANCISCO	
State/Country:	CALIFORNIA		
Postal Code:	94105	94105	
Property Type		Number	
Application Number:	1	7220509	
Application Number:	1	7220509	
		7220509	
CORRESPONDENCE [ Fax Number:	DATA (4	415)683-5472	
CORRESPONDENCE I Fax Number: <i>Correspondence will b</i>	DATA (2 De sent to a	415)683-5472 <b>the e-mail address first; if that is unsu</b>	ccessful, it will be sent via US Mail.
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CORRESPONDENCE D Fax Number: Correspondence will b using a fax number, if Phone: Email: Correspondent Name: Address Line 1: Address Line 2: Address Line 2: Address Line 4: TTORNEY DOCKET N AME OF SUBMITTER: IGNATURE: ATE SIGNED:	DATA (4 pe sent to a provided; 2 C_Assignm	415)683-5472 the e-mail address first; if that is unsuccessful, it will be sent with the sent with	ccessful, it will be sent via US Mail.

## **ASSIGNMENT**

For valuable consideration, I, TIAGO PAIVA of 45 Lansing Street, #1909, San Francisco, CA 94105, hereby assign to Talkdesk, Inc., a corporation of Delaware, having a place of business at 535 Mission Street, Floor 12, San Francisco, California 94105, and its successors and assigns (collectively hereinafter "the Assignee"), the entire right, title, and interest throughout the world in the inventions and improvements that are subject of an application for United States Patent, titled "MONITORING AND LISTENING TOOLS ACROSS OMNI-CHANNEL INPUTS IN A GRAPHICALLY INTERACTIVE VOICE **RESPONSE SYSTEM**," filed on October 31, 2019, and assigned U.S. Patent Application No. 16/670,952, this assignment including said application, any and all divisional, continuing, substitute, renewal, reissue and all other applications for patent that have been or shall be filed in the United States and all foreign countries on any such inventions or improvements; all original and reissued patents that have been or shall be issued in the United States and all foreign countries on such inventions or improvements; and all United States and foreign patents, utility models, and design registrations granted for any of said inventions or improvements, and the right to claim priority based on the filing date of said application under the International Convention for the Protection of Industrial Property, the Patent Cooperation Treaty, the European Patent Convention, and all other treaties of like purposes, and I authorize the Assignee to apply in all countries in our name or in its own name for patents, utility models, design registrations and like rights of exclusion and for inventors' certificates for said inventions and improvements; and I agree for myself and my respective heirs, legal representatives and assigns, without further compensation to perform such lawful acts and to sign such further applications, assignments, Preliminary Statements and other lawful documents as the Assignee may reasonably request to effectuate fully this assignment.

Assignment Page 1 of 2

PATENT REEL: 055800 FRAME: 0154 March 25, 2020

/TIAGO PAIVA/

Date: \_\_\_\_\_

TIAGO PAIVA

WITNESSED BY:

Signature of Witness

Name of Witness

Date

Assignment Page 2 of 2

PATENT REEL: 055800 FRAME: 0155

**RECORDED: 04/01/2021**