

## PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1  
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EPAS ID: PAT6704233

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT
<b>NATURE OF CONVEYANCE:</b>	ASSIGNMENT
<b>CONVEYING PARTY DATA</b>	
<b>Name</b>	<b>Execution Date</b>
JAMES ELLISON	05/11/2021
MARK HANSON	05/11/2021
JOEL WERDELL	05/11/2021
STEPHEN KING	05/11/2021
CHRISTOPHER MILLS	05/11/2021
PHOEBE PARSONS	05/11/2021
KASEY SNOW	05/11/2021
<b>RECEIVING PARTY DATA</b>	
<b>Name:</b>	T-MOBILE USA, INC.
<b>Street Address:</b>	12920 SE 38TH STREET
<b>City:</b>	BELLEVUE
<b>State/Country:</b>	WASHINGTON
<b>Postal Code:</b>	98006
<b>PROPERTY NUMBERS Total: 1</b>	
<b>Property Type</b>	<b>Number</b>
<b>Application Number:</b>	17317751
<b>CORRESPONDENCE DATA</b>	
<b>Fax Number:</b>	(425)374-0921
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>	
<b>Phone:</b>	(425)786-9734
<b>Email:</b>	docketing@hansantos.com
<b>Correspondent Name:</b>	HAN SANTOS, PLLC
<b>Address Line 1:</b>	500 UNION STREET
<b>Address Line 2:</b>	SUITE 800
<b>Address Line 4:</b>	SEATTLE, WASHINGTON 98101
<b>ATTORNEY DOCKET NUMBER:</b>	TM.P0913US
<b>NAME OF SUBMITTER:</b>	SARAH FETEN
<b>SIGNATURE:</b>	/Sarah M. Feten/
<b>DATE SIGNED:</b>	05/11/2021

PATENT

**Total Attachments: 8**

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## ASSIGNMENT

WHEREAS, **James Ellison**, residing at Issaquah, Washington; **Mark Hanson**, residing at Plano, Texas; **Joel Werdell**, residing at Seattle, Washington; **Stephen King**, residing at Seattle, Washington; **Christopher Mills**, residing at Bellevue, Washington; **Phoebe Parsons**, residing at Redmond, Washington; and **Kasey Snow**, residing at Renton, Washington; (hereinafter called "Assignor(s)"), has/have made certain new and useful inventions or discoveries relating to:

### ASSISTANCE FOR CUSTOMER SERVICE AGENTS

WHEREAS, ASSIGNOR(S) (listed above) are inventor(s) of an invention entitled "ASSISTANCE FOR CUSTOMER SERVICE AGENTS" for which:

- a provisional application for United States Letters Patent was filed on May 11, 2020, and was given U.S. Serial No. 63/023,077; and
- a non-provisional application for United States Letters Patent was filed on May 11, 2021, and was given U.S. Serial No. 17/317,751; or filed concurrently herewith. Assignors hereby authorize and request ASSIGNEE's legal representatives of **Han Santos, PLLC**, 500 Union Street, Suite 800, Seattle, Washington 98101, who are associated with customer number **132686**, to insert in the caption above the serial number and filing date of the patent application when known.

WHEREAS, **T-Mobile USA, Inc.**, a corporation of the State of Delaware, having its principal place of business at 12920 SE 38<sup>th</sup> Street, Bellevue, Washington, 98006 (hereinafter called "Assignee"), is desirous of acquiring Assignors' entire right, title, and interest therein:

NOW, THEREFORE, BE IT KNOWN that for and in consideration of the sum of One Dollar and other valuable considerations, the receipt of which is hereby acknowledged, Assignors have sold, assigned, and transferred, and do hereby sell, assign and transfer unto said Assignee their entire right, title and interest in and to all said inventions and discoveries disclosed in said application whose identification above by serial number and filing date, when available is hereby authorized, and in and to said application, all substitutions, divisions, and continuations thereof, and in and to all Letters Patent, United States and foreign, that may be granted for said inventions and discoveries, and in and to all extensions, renewals, and reissues thereof, the same to be held and enjoyed by said Assignee, its successors and assigns, as fully and entirely as the same would have been held and enjoyed by Assignors if this Assignment and sale had not been made;

And Assignors hereby authorize and request the Commissioner of Patents of the United States to issue said Letters Patent in accordance with this Assignment;

And for the consideration aforesaid, Assignors covenant and agree with said Assignee that he has a full and unencumbered title to the inventions and discoveries above described and hereby assigned, which title they warrant unto said Assignee, its successors and assigns;

And for the consideration aforesaid, Assignors further covenant and agree that they will, whenever requested, but without cost to them promptly communicate to said Assignee or its representatives any facts known to them relating to said inventions and discoveries, testify in any interference or legal proceedings involving said inventions and discoveries, and execute any additional papers that may be necessary to enable said Assignee or its representatives, successors, nominees, or assigns to secure full and complete protection for the said inventions and discoveries or that may be necessary to vest in said Assignee the complete title to the said inventions and discoveries and patents hereby conveyed and to enable it to record said title.

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*James Ellison*  
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**James Ellison**

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**Kasey Snow**

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**James Ellison**

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**Mark Hanson**

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**Joel Werdell**

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**James Ellison**

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**Joel Werdell**

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**Stephen King**

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**Christopher Mills**

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**Stephen King**

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**Phoebe Parsons**

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**Kasey Snow**

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**Phoebe Parsons**

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