

## PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1  
Stylesheet Version v1.2

EPAS ID: PAT7013327

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT
<b>NATURE OF CONVEYANCE:</b>	CHANGE OF NAME
<b>CONVEYING PARTY DATA</b>	
<b>Name</b>	<b>Execution Date</b>
NEWVOICEMEDIA LTD.	12/31/2020
<b>RECEIVING PARTY DATA</b>	
<b>Name:</b>	VONAGE BUSINESS INC.
<b>Street Address:</b>	NEWVOICEMEDIA HOUSE
<b>Internal Address:</b>	JAY CLOSE
<b>City:</b>	BASINGSTOKE HAMPSHIRE
<b>State/Country:</b>	UNITED KINGDOM
<b>Postal Code:</b>	RG22 4BS
<b>PROPERTY NUMBERS Total: 5</b>	
<b>Property Type</b>	<b>Number</b>
Application Number:	13226342
Application Number:	15445869
Application Number:	15876885
Application Number:	16283447
Application Number:	16814034
<b>CORRESPONDENCE DATA</b>	
<b>Fax Number:</b>	(360)692-2617
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>	
<b>Phone:</b>	(360) 674-6233
<b>Email:</b>	erin@galvinpatentlaw.com
<b>Correspondent Name:</b>	GALVIN PATENT LAW LLC
<b>Address Line 1:</b>	2916 NW BUCKLIN HILL RD.
<b>Address Line 2:</b>	SUITE 485
<b>Address Line 4:</b>	SILVERDALE, WASHINGTON 98383
<b>ATTORNEY DOCKET NUMBER:</b>	NVM TO VONAGE
<b>NAME OF SUBMITTER:</b>	ERIN RILEY
<b>SIGNATURE:</b>	/Erin Riley/
<b>DATE SIGNED:</b>	11/08/2021

**Total Attachments: 4**

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# Delaware

The First State

Page 1

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF MERGER, WHICH MERGES:

"NEWVOICEMEDIA US INC.", A DELAWARE CORPORATION,  
WITH AND INTO "VONAGE BUSINESS INC." UNDER THE NAME OF  
"VONAGE BUSINESS INC.", A CORPORATION ORGANIZED AND EXISTING  
UNDER THE LAWS OF THE STATE OF DELAWARE, AS RECEIVED AND FILED  
IN THIS OFFICE ON THE TWENTY-EIGHTH DAY OF DECEMBER, A.D. 2020,  
AT 12:28 O`CLOCK P.M.

AND I DO HEREBY FURTHER CERTIFY THAT THE EFFECTIVE DATE OF  
THE AFORESAID CERTIFICATE OF MERGER IS THE THIRTY-FIRST DAY OF  
DECEMBER, A.D. 2020.

A handwritten signature of Jeffrey W. Bullock in black ink, written over a horizontal line. Below the line, the text "Jeffrey W. Bullock, Secretary of State" is printed.

Jeffrey W. Bullock, Secretary of State

4437638 8100M  
SR# 20208766122

You may verify this certificate online at [corp.delaware.gov/authver.shtml](http://corp.delaware.gov/authver.shtml)

Authentication: 202251348  
Date: 01-09-21

**PATENT**  
**REEL: 058052 FRAME: 0851**

**STATE OF DELAWARE  
CERTIFICATE OF MERGER OF  
DOMESTIC CORPORATIONS**

Pursuant to Title 8, Section 251(c) of the Delaware General Corporation Law, the undersigned corporation executed the following Certificate of Merger:

**FIRST:** The name of the surviving corporation is Vonage Business Inc.  
\_\_\_\_\_, and the name of the corporation being  
merged into this surviving corporation is NewVoiceMedia US Inc.  
\_\_\_\_\_.

**SECOND:** The Agreement of Merger has been approved, adopted, certified, executed and acknowledged by each of the constituent corporations.

**THIRD:** The name of the surviving corporation is Vonage Business Inc.  
\_\_\_\_\_ a Delaware corporation.

**FOURTH:** The Certificate of Incorporation of the surviving corporation shall be its Certificate of Incorporation.

**FIFTH:** The merger is to become effective on December 31, 2020.

**SIXTH:** The Agreement of Merger is on file at 23 Main Street, Holmdel, NJ 07733  
\_\_\_\_\_, the place of business  
of the surviving corporation.

**SEVENTH:** A copy of the Agreement of Merger will be furnished by the surviving corporation on request, without cost, to any stockholder of the constituent corporations.

**IN WITNESS WHEREOF,** said surviving corporation has caused this certificate to be signed by an authorized officer, the 17th day of December, A.D., 2020.

By:   
Authorized Officer

Name: Randy K. Rutherford  
Print or Type

Title: Vice President & Secretary

2916 NW Bucklin Hill Road  
Suite 485  
Silverdale, WA 98383  
(360) 674-6233 (Office)

November 8, 2021

Commissioner for Patents  
Assignment Branch  
PO Box 1450  
Alexandria, VA 22313-1450

Re: Assignee Name Change Request NEWVOICEMEDIA LIMITED to VONAGE BUSINESS LIMITED

Dear Commissioner:

On behalf of Applicant NEWVOICEMEDIA LIMITED, Galvin Patent Law LLC is hereby notifying the USPTO that as of April 7, 2021, Applicant has changed its name to VONAGE BUSINESS LIMITED.

Applicant is submitting the following documents with this request:

1. A copy of the recorded Certificate of Incorporation on Change of Name filed with the Registrar of Companies for England and Wales.
2. The Notice of Change of Name by Resolution and Special Resolution on Change of Name filed with the Registrar of Companies for England and Wales on April 6, 2021.

Applicant is requesting that the USPTO update Assignee's name to reflect this change of name for the applications listed on Appendix A, attached hereto.

We appreciate your prompt attention to this matter.

Warm Regards,

*/BRIAN R. GALVIN/*

Brian R. Galvin  
Reg. No. 50,966

Galvin Patent Law LLC  
2916 NW Bucklin Hill Road  
Suite 485  
Silverdale, WA 98383  
(360) 674-6233

## **Appendix A**

<b><u>Serial No.</u></b>	<b><u>Docket No.</u></b>	<b><u>Title</u></b>	<b><u>Filing Date</u></b>
13/226,342	5005	METHOD AND APPARATUS FOR OPERATING A CONTACT CENTER SYSTEM	09-06-2011
15/445,869	5036	SYSTEM AND METHOD FOR AN OPTIMIZED, SELF-LEARNING AND SELF-ORGANIZING CONTACT CENTER	02-28-2017
15/876,885	5041AE	SYSTEM AND METHOD FOR INTEGRATED VIRTUAL ASSISTANT-ENHANCED CUSTOMER SERVICE	01-22-2018
16/283,447	5043AE	SYSTEM AND METHOD FOR TEXT CATEGORIZATION AND SENTIMENT ANALYSIS	02-22-2019
16/814,034	5051	SYSTEM AND METHOD FOR AN OPTIMIZED, SELF-LEARNING AND SELF-ORGANIZING CONTACT CENTER	3/10/2020