506985784 11/18/2021

PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1 Stylesheet Version v1.2 EPAS ID: PAT7032623

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT

CONVEYING PARTY DATA

Name	Execution Date
SHIVA AGARWAL	11/18/2021
ALEXANDER ADAM FENNELL	11/18/2021
ANABELA DA SILVA CARVALHO HELISZKOWSKI	11/17/2021
HAYLEY KARA HOWELL	11/17/2021
PETER BURR NILSSON	11/17/2021
PUNEET SINGH SOHI	11/17/2021
DANIEL BLAINE THORINGTON	11/18/2021
STEPHANIE ANN ENGLISH	11/17/2021
SATHAK ABDUL HAMEED SATHAKATHULLA	11/17/2021

RECEIVING PARTY DATA

Name:	MICROSOFT TECHNOLOGY LICENSING, LLC
Street Address:	ONE MICROSOFT WAY
City:	REDMOND
State/Country:	WASHINGTON
Postal Code:	98052

PROPERTY NUMBERS Total: 1

Property Type	Number
Application Number:	17529796

CORRESPONDENCE DATA

Fax Number: (425)936-7329

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent

using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

Phone: 425-707-9382

Email: USDocket@microsoft.com
Correspondent Name: MICROSOFT CORPORATION

Address Line 1: ONE MICROSOFT WAY

Address Line 4: REDMOND, WASHINGTON 98052

ATTORNEY DOCKET NUMBER:	410678-US-NP
NAME OF SUBMITTER:	SYED S. AHMED

PATENT 506985784 REEL: 058155 FRAME: 0848

SIGNATURE:	/Syed S. Ahmed, #64,587/		
DATE SIGNED:	11/18/2021		
Total Attachments: 18			
source=410678_US_NP_ASSN_ALL#pa	age1.tif		
source=410678_US_NP_ASSN_ALL#pa	age2.tif		
source=410678_US_NP_ASSN_ALL#pa	age3.tif		
source=410678_US_NP_ASSN_ALL#pa	age4.tif		
source=410678_US_NP_ASSN_ALL#pa	age5.tif		
source=410678_US_NP_ASSN_ALL#pa	age6.tif		
source=410678_US_NP_ASSN_ALL#pa	age7.tif		
source=410678_US_NP_ASSN_ALL#pa	source=410678_US_NP_ASSN_ALL#page8.tif		
source=410678_US_NP_ASSN_ALL#pa	age9.tif		
source=410678_US_NP_ASSN_ALL#pa	age10.tif		
source=410678_US_NP_ASSN_ALL#pa	age11.tif		
source=410678_US_NP_ASSN_ALL#pa	age12.tif		
source=410678_US_NP_ASSN_ALL#pa	age13.tif		
source=410678_US_NP_ASSN_ALL#pa	age14.tif		
source=410678_US_NP_ASSN_ALL#pa	age15.tif		
source=410678_US_NP_ASSN_ALL#page16.tif			
source=410678_US_NP_ASSN_ALL#pa	age17.tif		
source=410678_US_NP_ASSN_ALL#pa	age18.tif		

PATENT REEL: 058155 FRAME: 0849

- I, <u>Shiva AGARWAL</u> ("ASSIGNOR") am the original inventor or an original joint inventor of subject matter ("INVENTION") disclosed and/or claimed in a patent application entitled "<u>CALL CONTEXT TRANSFER FROM ONE CALL CENTER SYSTEM TO OTHER CALL CENTER SYSTEM(S)</u>" ("APPLICATION"), which:
 - will be filed. ASSIGNOR hereby authorizes, and requests, ASSIGNEE'S legal representative, Microsoft Technology Licensing, LLC, One Microsoft Way, Redmond, Washington 98052 (ASSIGNEE'S LEGAL REPRESENTATIVES), to insert here in parentheses (filed on November 18, 2021 and given Application No. 17/529,796 by the following Office US United States Patent and Trademark Office) this APPLICATION's Application No., filing date, and Office, when known

was filed on ____ and was given Application No _ by the following Office "___";

Microsoft Technology Licensing, LLC, a Washington limited liability company, on behalf of itself and its successors and assigns ("ASSIGNEE"), is entitled to, and is desirous of acquiring, the entire and exclusive rights, title and interest, including the right of priority, in the INVENTION and the APPLICATION (and all other applications and patents derived therefrom, such as continuing applications, in whole or in part, in and for the United States, its territories, and all foreign countries ("APPLICATION DERIVATIVES"));

Application No.	Filing Date	Office	

ASSIGNOR agrees to execute all instruments and documents required for the making and prosecution of the APPLICATION (and APPLICATION DERIVATIVES), for litigation regarding letters patent derived therefrom, and for the purpose of protecting and perfecting title to the APPLICATION (and APPLICATION DERIVATIVES).

Shive Accivic Date

Shive Accivic Date

Shive Accivic Date

Printed Name in English

Printed Name in Native Language (if other than English)

			VIS DUCKEL INO410078-US-INF
joint invente	or of subject mat entitled " <u>CALL CO</u>	ter ("INVENTION") disclose	original inventor or an original ed and/or claimed in a patent ONE CALL CENTER SYSTEM TO :
	ASSIGNEE'S legal LLC, One Microso LEGAL REPRESEN on November 18, the following Offi	ASSIGNOR hereby autle representative, Microsof of Way, Redmond, Washin ITATIVES), to insert here 2021 and given Application CE US – United States Pater N's Application No., filing	t Technology Licensing, gton 98052 (ASSIGNEE'S in parentheses (filed in No. <u>17/529,796</u> by it and Trademark Office)
	was filed on Office "";	and was given Applicatio	n No _ by the following
behalf of itse of acquiring priority, in the derived there United States	elf and its successo , the entire and end ne INVENTION and efrom, such as con s, its territories, an	rs and assigns ("ASSIGNEE" xclusive rights, title and i the APPLICATION (and all ntinuing applications, in w d all foreign countries ("Al	on limited liability company, on i), is entitled to, and is desirous nterest, including the right of other applications and patents hole or in part, in and for the PPLICATION DERIVATIVES"));
to insert the	NOR hereby author Application No., I DERIVATIVES afte	filing date, and Office in	NEE'S LEGAL REPRESENTATIVES to the following table for any
Application	No.	Filing Date	Office

Alexander Adam Fe	maell 11-18-21
Inventor's Signature	Date
Alexander Adam FENNELL	
Printed Name in English	Printed Name in Native Language (if other than English)

PATENT ASSIGNMENT	MS	S Docket No.:410678-US-NP
I, <u>Anabela da Silva Carvall</u> or an original joint inventor of su a patent application entitled " <u>CA</u> <u>TO OTHER CALL CENTER SYSTEN</u>	ubject matter ("INVENTION LL CONTEXT TRANSFER FRO	OM ONE CALL CENTER SYSTEM
ASSIGNEE'S legal in LLC, One Microsoft LEGAL REPRESENT on November 18, 2 the following Office this APPLICATION's known	ASSIGNOR hereby authorepresentative, Microsoft tway, Redmond, Washingt ATIVES), to insert here 2021 and given Application to US – United States Patent s Application No., filing county was given Application	Technology Licensing, ton 98052 (ASSIGNEE'S in parentheses (filed No. 17/529,796 by and Trademark Office) date, and Office, when
Office "";	ensing, LLC, a Washington s and assigns ("ASSIGNEE"),	limited liability company, or , is entitled to, and is desirous
priority, in the INVENTION and to derived therefrom, such as cont United States, its territories, and	inuing applications, in wh	nole or in part, in and for the
ASSIGNOR hereby authori to insert the Application No., f APPLICATION DERIVATIVES after	iling date, and Office into	EE'S LEGAL REPRESENTATIVES the following table for any
Application No.	Filing Date	Office

ASSIGNOR agrees to execute all instruments and documents required for the making and prosecution of the APPLICATION (and APPLICATION DERIVATIVES), for litigation regarding letters patent derived therefrom, and for the purpose of protecting and perfecting title to the APPLICATION (and APPLICATION DERIVATIVES).

Anolela da Silva Cauxilia Keliizkswali 11-17-2021
Inventor's Signature Date

Anabela da Silva Carvalho HELISZKOWSKI

Printed Name in English Printed Name in Native Language (if other than English)

- I, <u>Hayley Kara HOWELL</u> ("ASSIGNOR") am the original inventor or an original joint inventor of subject matter ("INVENTION") disclosed and/or claimed in a patent application entitled "<u>CALL CONTEXT TRANSFER FROM ONE CALL CENTER SYSTEM TO OTHER CALL CENTER SYSTEM(S)</u>" ("APPLICATION"), which:
 - will be filed. ASSIGNOR hereby authorizes, and requests, ASSIGNEE'S legal representative, Microsoft Technology Licensing, LLC, One Microsoft Way, Redmond, Washington 98052 (ASSIGNEE'S LEGAL REPRESENTATIVES), to insert here in parentheses (filed on November 18, 2021 and given Application No. 17/529,796 by the following Office US United States Patent and Trademark Office) this APPLICATION's Application No., filing date, and Office, when known

was filed on ____ and was given Application No _ by the following Office "___";

Microsoft Technology Licensing, LLC, a Washington limited liability company, on behalf of itself and its successors and assigns ("ASSIGNEE"), is entitled to, and is desirous of acquiring, the entire and exclusive rights, title and interest, including the right of priority, in the INVENTION and the APPLICATION (and all other applications and patents derived therefrom, such as continuing applications, in whole or in part, in and for the United States, its territories, and all foreign countries ("APPLICATION DERIVATIVES"));

Application No.	Filing Date	Office	

Harley Hara Howell	11/17/2021
Inventor's Signature	Date
Hayley Kara HOWELL	
Printed Name in English	Printed Name in Native Language
	(if other than English)

I, Peter Burr NILSSON ("ASSIGNOR") am the original inventor or an original join
I, <u>Peter Burn Michaelle</u> (Posterior) dieclared and/or claimed in a paten
inventor of subject matter ("INVENTION") disclosed and/or claimed in a paten
application entitled "CALL CONTEXT TRANSFER FROM UNE CALL CENTER STOTES AND
OTHER CALL CENTER SYSTEM(S)" ("APPLICATION"), which:
OTHER CALL CLISTER STEELERS

N	will be filed. ASSIGNOR hereby authorizes, and requests,
1221	ASSIGNEE'S legal representative, Microsoft Technology Licensing,
	LLC, One Microsoft Way, Redmond, Washington 98052 (ASSIGNEE'S
	LEGAL REPRESENTATIVES), to insert here in parentheses (filed
	on November 18, 2021 and given Application No. 17/529,796 by
	the following Office <u>US - United States Patent and Trademark Office</u>
	the following Unite 05 - United States and Office, wher
	this APPLICATION'S Application 110., 111119
	known

was filed	on	and	was	given	Application	No	by the	following
Office "	»,							

Microsoft Technology Licensing, LLC, a Washington limited liability company, on behalf of itself and its successors and assigns ("ASSIGNEE"), is entitled to, and is desirous of acquiring, the entire and exclusive rights, title and interest, including the right of priority, in the INVENTION and the APPLICATION (and all other applications and patents derived therefrom, such as continuing applications, in whole or in part, in and for the United States, its territories, and all foreign countries ("APPLICATION DERIVATIVES")).

F. C.	Filing Date	Office
Application No.	runig Date	
· · · · · · · · · · · · · · · · · · ·		

PATENT ASSIGNMENT

For good and valuable consideration, the receipt of which is hereby acknowledged by the ASSIGNOR, the ASSIGNOR hereby sells, assigns and transfers to the ASSIGNEE, ASSIGNOR's entire and exclusive rights, title and interest, including the right of priority, in the INVENTION and the APPLICATION (and all other applications and patents derived therefrom, such as continuing applications, in whole or in part, in and for the United States, its territories, and all foreign countries ("APPLICATION DERIVATIVES"));

Maller Mah	11/17/2021
Inventor's Signature	Date
Peter Burr NILSSON	
Printed Name in English	Printed Name in Native Language (If other than English)

inventor of subject matter ('INVENTION") disc ITEXT TRANSFER F	original inventor or an original joint losed and/or claimed in a patent ROM ONE CALL CENTER SYSTEM TO which:
ASSIGNEE'S legal LLC, One Microsof LEGAL REPRESENT on <u>November 18, 2</u> the following Offic	representative, Mi It Way, Redmond, V FATIVES), to insei 2021 and given App Te US – United State	y authorizes, and requests, crosoft Technology Licensing, Vashington 98052 (ASSIGNEE'S there in parentheses (filed plication No. 17/529,796 by s Patent and Trademark Office) filing date, and Office, when
☐ was filed on; Office "";	and was given App	lication No _ by the following
behalf of itself and its successor of acquiring, the entire and ex priority, in the INVENTION and the derived therefrom, such as con-	s and assigns ("ASS clusive rights, title the APPLICATION (a tinuing application	chington limited liability company, on GIGNEE"), is entitled to, and is desirous and interest, including the right of and all other applications and patents is, in whole or in part, in and for the lies ("APPLICATION DERIVATIVES"));
	filing date, and O	ASSIGNEE'S LEGAL REPRESENTATIVES fice into the following table for any
Application No.	Filing Date	Office

Page 1 of 2

Ry.	11/17/2021
Inventor's Signature	Date
Puneet Singh SOHI	
Printed Name in English	Printed Name in Native Language (if other than English)

- I, <u>Daniel Blaine THORINGTON</u> ("ASSIGNOR") am the original inventor or an original joint inventor of subject matter ("INVENTION") disclosed and/or claimed in a patent application entitled "<u>CALL CONTEXT TRANSFER FROM ONE CALL CENTER SYSTEM TO OTHER CALL CENTER SYSTEM(S)</u>" ("APPLICATION"), which:
 - will be filed. ASSIGNOR hereby authorizes, and requests, ASSIGNEE'S legal representative, Microsoft Technology Licensing, LLC, One Microsoft Way, Redmond, Washington 98052 (ASSIGNEE'S LEGAL REPRESENTATIVES), to insert here in parentheses (filed on November 18, 2021 and given Application No. 17/529,796 by the following Office US United States Patent and Trademark Office) this APPLICATION's Application No., filing date, and Office, when known

was filed on ____ and was given Application No _ by the following Office "___";

Microsoft Technology Licensing, LLC, a Washington limited liability company, on behalf of itself and its successors and assigns ("ASSIGNEE"), is entitled to, and is desirous of acquiring, the entire and exclusive rights, title and interest, including the right of priority, in the INVENTION and the APPLICATION (and all other applications and patents derived therefrom, such as continuing applications, in whole or in part, in and for the United States, its territories, and all foreign countries ("APPLICATION DERIVATIVES"));

Application No.	Filing Date	Office

ASSIGNOR agrees to execute all instruments and documents required for the making and prosecution of the APPLICATION (and APPLICATION DERIVATIVES), for litigation regarding letters patent derived therefrom, and for the purpose of protecting and perfecting title to the APPLICATION (and APPLICATION DERIVATIVES).

Inventor's Signature

Date

Daniel Blaine THORINGTON

Printed Name in English

Printed Name in Native Language

11/18/2021

(if other than English)

- I, <u>Stephanie Ann ENGLISH</u> ("ASSIGNOR") am the original inventor or an original joint inventor of subject matter ("INVENTION") disclosed and/or claimed in a patent application entitled "<u>CALL CONTEXT TRANSFER FROM ONE CALL CENTER SYSTEM TO OTHER CALL CENTER SYSTEM(S)</u>" ("APPLICATION"), which:
 - will be filed. ASSIGNOR hereby authorizes, and requests, ASSIGNEE'S legal representative, Microsoft Technology Licensing, LLC, One Microsoft Way, Redmond, Washington 98052 (ASSIGNEE'S LEGAL REPRESENTATIVES), to insert here in parentheses (filed on November 18, 2021 and given Application No. 17/529,796 by the following Office US United States Patent and Trademark Office) this APPLICATION's Application No., filing date, and Office, when known

was filed on ____ and was given Application No _ by the following Office "___":

Microsoft Technology Licensing, LLC, a Washington limited liability company, on behalf of itself and its successors and assigns ("ASSIGNEE"), is entitled to, and is desirous of acquiring, the entire and exclusive rights, title and interest, including the right of priority, in the INVENTION and the APPLICATION (and all other applications and patents derived therefrom, such as continuing applications, in whole or in part, in and for the United States, its territories, and all foreign countries ("APPLICATION DERIVATIVES"));

Application No.	Filing Date	Office	
	•••••		
		l l	

ASSIGNOR agrees to execute all instruments and documents required for the making and prosecution of the APPLICATION (and APPLICATION DERIVATIVES), for litigation regarding letters patent derived therefrom, and for the purpose of protecting and perfecting title to the APPLICATION (and APPLICATION DERIVATIVES).

Sylvania On Englanders

nar 1721

Stephanie Ann ENGLISH

Printed Name in English

Printed Name In Native Language

(if other than English)

I, Sathak Abdul Hameed SATHAKATHULLA ("ASSIGNOR") am the	e original invento
or an original joint inventor of subject matter ("INVENTION") disclosed	and/or claimed in
a patent application entitled "CALL CONTEXT TRANSFER FROM ONE CAL	L CENTER SYSTEM
TO OTHER CALL CENTER SYSTEM(S)" ("APPLICATION"), which:	

\boxtimes	will be filed. ASSIGNOR hereby authorizes, and requests
	ASSIGNEE'S legal representative, Microsoft Technology Licensing,
	LLC, One Microsoft Way, Redmond, Washington 98052 (ASSIGNEE'S
	LEGAL REPRESENTATIVES), to insert here in parentheses (filed
	on November 18, 2021 and given Application No. 17/529,796 by
	the following Office <u>US – United States Patent and Trademark Office</u>)
	this APPLICATION's Application No., filing date, and Office, when
	known

																		ŧ						

Microsoft Technology Licensing, LLC, a Washington limited liability company, on behalf of itself and its successors and assigns ("ASSIGNEE"), is entitled to, and is desirous of acquiring, the entire and exclusive rights, title and interest, including the right of priority, in the INVENTION and the APPLICATION (and all other applications and patents derived therefrom, such as continuing applications, in whole or in part, in and for the United States, its territories, and all foreign countries ("APPLICATION DERIVATIVES"));

Application No.	Filing Date	Office	

PATENT ASSIGNMENT

MS Docket No.:410678-US-NP

For good and valuable consideration, the receipt of which is hereby acknowledged by the ASSIGNOR, the ASSIGNOR hereby sells, assigns and transfers to the ASSIGNEE, ASSIGNOR's entire and exclusive rights, title and interest, including the right of priority, in the INVENTION and the APPLICATION (and all other applications and patents derived therefrom, such as continuing applications, in whole or in part, in and for the United States, its territories, and all foreign countries ("APPLICATION DERIVATIVES"));

ASSIGNOR agrees to execute all instruments and documents required for the making and prosecution of the APPLICATION (and APPLICATION DERIVATIVES), for litigation regarding letters patent derived therefrom, and for the purpose of protecting and perfecting title to the APPLICATION (and APPLICATION DERIVATIVES).

Ethale Mdry Homed Satekalin 11/17/2021 or's Signature Date Inventor's Signature

Sathak Abdul Hameed SATHAKATHULLA

Printed Name in English

Printed Name in Native Language (if other than English)

Page 2 of 2

REEL: 058155 FRAME: 0867