

## PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1  
 Stylesheet Version v1.2

EPAS ID: PAT7552929

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT	
<b>NATURE OF CONVEYANCE:</b>	SECURITY INTEREST	
<b>CONVEYING PARTY DATA</b>		
<b>Name</b>		<b>Execution Date</b>
INTRADO CORPORATION (F/K/A WEST CORPORATION)		09/22/2022
<b>RECEIVING PARTY DATA</b>		
<b>Name:</b>	CREDIT SUISSE AG, CAYMAN ISLANDS BRANCH, AS COLLATERAL AGENT	
<b>Street Address:</b>	11 MADISON AVENUE	
<b>City:</b>	NEW YORK	
<b>State/Country:</b>	NEW YORK	
<b>Postal Code:</b>	10010	
<b>PROPERTY NUMBERS Total: 31</b>		
<b>Property Type</b>	<b>Number</b>	
Patent Number:	10552845	
Patent Number:	10587755	
Patent Number:	11146458	
Patent Number:	11212387	
Patent Number:	11216257	
Patent Number:	11283921	
Patent Number:	11394827	
Patent Number:	11418647	
Application Number:	16919972	
Application Number:	16920403	
Application Number:	16921816	
Application Number:	16989553	
Application Number:	17024657	
Application Number:	17024665	
Application Number:	17028257	
Application Number:	17183306	
Application Number:	17183317	
Application Number:	17183322	
Application Number:	17320176	
Application Number:	17320189	

PATENT

Property Type	Number
Application Number:	17379177
Application Number:	17382817
Application Number:	17384242
Application Number:	17542914
Application Number:	17542995
Application Number:	17548564
Application Number:	17566109
Application Number:	17584924
Application Number:	17587199
Application Number:	17877018
Application Number:	17877211

#### CORRESPONDENCE DATA

**Fax Number:** (212)751-4864

*Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.*

**Phone:** 12129061216

**Email:** angela.amaru@lw.com

**Correspondent Name:** LATHAM & WATKINS LLP C/O ANGELA M. AMARU

**Address Line 1:** 1271 AVENUE OF THE AMERICAS

**Address Line 4:** NEW YORK, NEW YORK 10020

<b>ATTORNEY DOCKET NUMBER:</b>	030786-0812
<b>NAME OF SUBMITTER:</b>	ANGELA M. AMARU
<b>SIGNATURE:</b>	/s/Angela M. Amaru
<b>DATE SIGNED:</b>	09/22/2022

#### Total Attachments: 6

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**Notice of Grant of Security Interest in Patents**

NOTICE OF GRANT OF SECURITY INTEREST IN PATENTS, dated as of September 22, 2022 (this “Notice”), made by Intrado Corporation, a Delaware corporation (the “Pledgor”), in favor of CREDIT SUISSE AG, Cayman Islands Branch, as Collateral Agent (as defined below).

Reference is made to the Collateral Agreement (First Lien), dated as of October 10, 2017 (as amended, restated, supplemented or otherwise modified from time to time, the “Collateral Agreement”), among Intrado Corporation (the “Borrower”), as successor by merger to Olympus Merger Sub Inc., each subsidiary of the Borrower identified therein and Credit Suisse AG, Cayman Islands Branch, as collateral agent (together with its successors and assigns in such capacity, the “Collateral Agent”) for the Secured Parties (as defined therein). The parties hereto agree as follows:

SECTION 1. ***Terms.*** Capitalized terms used in this Notice and not otherwise defined herein have the meanings specified in the Collateral Agreement. The rules of construction specified in Section 1.01(b) of the Collateral Agreement also apply to this Notice.

SECTION 2. ***Grant of Security Interest.*** As security for the payment and performance, as applicable, in full of the Secured Obligations, the Pledgor pursuant to the Collateral Agreement did, and hereby does, assign and pledge to the Collateral Agent, its successors and permitted assigns, for the benefit of the Secured Parties, a continuing security interest in all of such Pledgor’s right, title and interest in, to and under any and all of the following assets now owned or at any time hereafter acquired by such Pledgor or in which such Pledgor now has or at any time in the future may acquire any right, title or interest (collectively, but excluding any Excluded Property, the “Patent Collateral”): all Patents of the United States of America, including those listed on Schedule I.

SECTION 3. ***Collateral Agreement.*** The security interests granted to the Collateral Agent herein are granted in furtherance, and not in limitation of, the security interests granted to the Collateral Agent pursuant to the Collateral Agreement. Each Pledgor hereby acknowledges and affirms that the rights and remedies of the Collateral Agent with respect to the Patent Collateral are more fully set forth in the Collateral Agreement, the terms and provisions of which are hereby incorporated herein by reference as if fully set forth herein. In the event of any conflict between the terms of this Notice and the Collateral Agreement, the terms of the Collateral Agreement shall govern.


SECTION 4. ***Counterparts.*** This Notice may be executed in two or more counterparts, each of which shall constitute an original but all of which when taken together shall constitute but one contract. Delivery of an executed counterpart to this Notice by facsimile or other electronic transmission shall be as effective as delivery of a manually signed original.

SECTION 5. *Governing Law.* THIS NOTICE AND ANY CLAIMS, CONTROVERSY, DISPUTE OR CAUSES OF ACTION (WHETHER IN CONTRACT OR TORT OR OTHERWISE) BASED UPON, ARISING OUT OF OR RELATING TO THIS NOTICE AND THE RIGHTS AND OBLIGATIONS OF THE PARTIES UNDER THIS NOTICE SHALL BE CONSTRUED IN ACCORDANCE WITH AND GOVERNED BY THE LAWS OF THE STATE OF NEW YORK, WITHOUT REGARD TO ANY PRINCIPLE OF CONFLICTS OF LAW THAT COULD REQUIRE THE APPLICATION OF ANY OTHER LAW.

[Signature Pages Follow]

IN WITNESS WHEREOF, the parties hereto have duly executed this  
Notice as of the day and year first above written.

INTRADO CORPORATION

By:   
Name: Christopher D. Wikoff  
Title: Treasurer

CREDIT SUISSE AG, CAYMAN  
ISLANDS BRANCH, as Collateral Agent,

By: 

Name: Komal Shah

Title: Authorized Signatory

By: 

Name: Jessica Gavarkovs

Title: Authorized Signatory

[Signature Page to Notice of Grant of Security Interest in Patents (First Lien)]

**PATENT**  
**REEL: 061183 FRAME: 0499**

Schedule I  
to Notice of Grant of Security Interest (First Lien) in Patents

Patents Owned by Intrado Corporation (formerly known as West Corporation)

*U.S. Patent Registrations*

<u>Title</u>	<u>Patent No.</u>	<u>Issue Date</u>
Providing data messaging support by intercepting and processing received short message service (SMS) messages at a customer support service	10,552,845	02/04/2020
Agent application and integrated call processing platform	10,587,755	03/10/2020
Software defined network for application development	11,146,458	10/12/2021
Prompt list modification	11,212,387	12/28/2021
Automated conference sessions generated to manage application development	11,216,257	01/04/2022
Mitigating disturbances at a call center	11,283,921	03/22/2022
Device communication from public safety answering point to sensor	11,394,827	07/19/2022
Presenting multiple customer contact channels in a browsable interface	11,418,647	08/16/2022

*U.S. Patent Applications*

<u>Title</u>	<u>Application No.</u>	<u>Filing Date</u>
Automated conference sessions generated to manage application development	16/919,972	07/02/2020
Prompt list context generator	16/920,403	07/02/2020
Device communication with public safety answering point	16/921,816	07/06/2020
Queuing calls based on disturbance	16/989,553	08/10/2020
Publish and subscribe call center architecture	17/024,657	09/17/2020
Insight determination from aggregated call content	17/024,665	09/17/2020
Software defined network for secure access	17/028,257	09/22/2020
Integrated emergency response and data network	17/183,306	02/23/2021
Identifying emergency response validity and severity	17/183,317	02/23/2021
Determining emergency severity and response strategy	17/183,322	02/23/2021
Automated management of revised IVR prompt translations	17/320,176	05/13/2021

<u>Title</u>	<u>Application No.</u>	<u>Filing Date</u>
Validation of revised ivr prompt translation	17/320,189	05/13/2021
Database layer caching for video communications	17/379,177	07/19/2021
Database layer caching for video communications	17/382,817	07/22/2021
Database layer caching for video communications	17/384,242	07/23/2021
Time tolerant prompt detection	17/542,914	12/06/2021
Prompt detection by dividing waveform snippets into smaller snippet portions	17/542,995	12/06/2021
Safety network of things	17/548,564	12/12/2021
Safety network of things	17/566,109	12/30/2021
Safety network of things	17/584,924	01/26/2022
Safety network of things	17/587,199	01/28/2022
Database layer caching for video communications	17/877,018	07/29/2022
Database layer caching for video communications	17/877,211	07/29/2022