

PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1
 Stylesheet Version v1.2

EPAS ID: PAT7570148

| | |
|---|-------------------------------|
| SUBMISSION TYPE: | NEW ASSIGNMENT |
| NATURE OF CONVEYANCE: | ASSIGNMENT |
| CONVEYING PARTY DATA | |
| Name | Execution Date |
| JOHN CREED | 09/27/2022 |
| ARIEH DON | 09/27/2022 |
| JOHN KRASNER | 09/27/2022 |
| RECEIVING PARTY DATA | |
| Name: | DELL PRODUCTS L.P. |
| Street Address: | 176 SOUTH STREET |
| City: | HOPKINTON |
| State/Country: | MASSACHUSETTS |
| Postal Code: | 01748 |
| PROPERTY NUMBERS Total: 1 | |
| Property Type | Number |
| Application Number: | 17958550 |
| CORRESPONDENCE DATA | |
| Fax Number: | |
| <i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i> | |
| Phone: | 6038540332 |
| Email: | handerson@andersongorecki.com |
| Correspondent Name: | ANDERSON GORECKI LLP |
| Address Line 1: | ONE MARINA PARK DRIVE |
| Address Line 2: | SUITE 1410 |
| Address Line 4: | BOSTON, MASSACHUSETTS 02210 |
| ATTORNEY DOCKET NUMBER: | 130-382 129351.01 |
| NAME OF SUBMITTER: | HOLMES W. ANDERSON |
| SIGNATURE: | /Holmes W. Anderson/ |
| DATE SIGNED: | 10/03/2022 |
| This document serves as an Oath/Declaration (37 CFR 1.63). | |
| Total Attachments: 3 | |
| source=AssignmentandDeclaration.doc#page1.tif | |
| source=AssignmentandDeclaration.doc#page2.tif | |

ASSIGNMENT AND DECLARATION

Attorney Docket No.: 130-382

Assignee Docket No.: 129351.01

ASSIGNMENT AND DECLARATION

WHEREAS we, **John Creed, Arie Don, and John Krasner**, have conceived of an invention as described in a United States patent application entitled

TARGETED SERVICE LEVEL RESPONSE TIME MANAGEMENT,

the specification of which:

- ☒ [X] has been completed and is being filed in the United States Patent Office contemporaneously with this assignment;
- ☐ [] was filed on _____ as U.S. Application No. _____;
- ☐ [] was patented under U.S. Patent No. _____ on _____.

Dell Products L.P. (hereinafter "ASSIGNEE"), a Delaware limited partnership having a usual place of business at 176 South Street, Hopkinton, Massachusetts 01748 desires to acquire an interest therein in accordance with agreements entered with us.

In consideration of said agreements and of other good and valuable consideration, the receipt of which is hereby acknowledged, we have sold, assigned, and transferred, and do hereby sell, assign, and transfer to ASSIGNEE, its successors, assigns, and legal representatives, the entire right, title, and interest in and throughout the United States of America, its territories and all other countries, in and to the invention as described in the patent application, together with the entire right, title, and interest in and to the patent application and any and all patents that may issue therefrom; said invention, patent application, and patents to be held and enjoyed by the ASSIGNEE for its own use and behalf and for its successors, assigns, and legal representatives, to the full end of the term for which said patents may be granted as fully and entirely as the same would have been held by the inventors had this assignment and sale not been made; we hereby convey to ASSIGNEE all rights arising under or pursuant to any and all international agreements, treaties, and laws relating to the protection of industrial property by filing any such applications for Letters Patent. We hereby acknowledge that this assignment, being of the entire right, title, and interest in and to said invention, carries with it the right in ASSIGNEE to apply for and obtain from competent authorities in all countries of the world any and all patents by

ASSIGNMENT AND DECLARATION

Attorney Docket No.: 130-382

Assignee Docket No.: 129351.01

attorneys and agents of ASSIGNEE's selection and the right to procure the grant of all such patents to ASSIGNEE for its own name as assignee of the entire right, title, and interest therein.

We hereby further agree for ourselves and our executors and administrators to execute upon request any other lawful documents and likewise to perform any other lawful acts which may be deemed necessary to secure fully the aforesaid invention to the ASSIGNEE, its successors, assigns, and legal representatives, but at its or their expense and charges, including but not limited to the execution of applications for patents in foreign countries, and the execution of substitution, reissue, divisional, or continuation applications and preliminary or other statements and the giving of testimony in any interference or other proceeding in which said invention or any application or patent directed thereto may be involved.

We do hereby authorize and request the Commissioner of Patents of the United States to issue such patents as shall be granted upon said patent application or applications based thereon to said ASSIGNEE, its successors, assigns, and legal representatives.

We do hereby appoint as our attorneys to prosecute the US patent application Holmes Anderson and John Gorecki of Anderson Gorecki LLP, whose full office address is One Marina Park Drive, Suite 1410, Boston, MA 02210, and authorize those attorneys to correct errors in this Assignment and to insert any further identification and other information necessary or desirable to make this Assignment suitable for recording in a domestic or foreign Patent Office.

FURTHER, as a named inventor, I hereby declare that: the above-identified application was made or authorized to be made by me; and I believe that I am the original inventor or an original joint inventor of a claimed invention in the application. I hereby acknowledge that any willful false statement made in this declaration is punishable under 18 U.S.C. 1001 by fine or imprisonment of not more than five (5) years, or both.

ASSIGNMENT AND DECLARATION

Attorney Docket No.: 130-382

Assignee Docket No.: 129351.01

DocuSigned by:

02EBD06BBC61473...

Inventor's Signature

9/27/2022

Date

John Creed

Innishannon, Ireland (Republic of)

DocuSigned by:

7F4D8BB37205419...

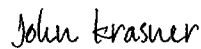
Inventor's Signature

9/27/2022

Date

Arie Don

Newton, Massachusetts, USA

DocuSigned by:

F370EE4699CE400...

Inventor's Signature

9/27/2022

Date

John Krasner

Coventry, Rhode Island, USA