507544086 10/14/2022

PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1 Stylesheet Version v1.2 EPAS ID: PAT7590978

SUBMISSION TYPE:	NEW ASSIGNMENT	
NATURE OF CONVEYANCE:	SECURITY INTEREST	

CONVEYING PARTY DATA

Name	Execution Date
ACQUEON TECHNOLOGIES, INC.	10/13/2022

RECEIVING PARTY DATA

Name:	WESTERN ALLIANCE BANK
Street Address:	ONE EAST WASHINGTON STREET, SUITE 1400
City:	PHOENIX
State/Country:	ARIZONA
Postal Code:	85004

PROPERTY NUMBERS Total: 6

Property Type	Number
Patent Number:	7231034
Application Number:	16803811
Application Number:	17385965
Application Number:	17571526
Patent Number:	11223722
Application Number:	17828616

CORRESPONDENCE DATA

Fax Number:

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

Phone: 800-494-5225

Email: ipteam@cogencyglobal.com

Correspondent Name: JAY DASILVA

Address Line 1: 1025 CONNECTICUT AVE., NW, STE. 712

Address Line 2: COGENCY GLOBAL INC.

Address Line 4: WASHINGTON, D.C. 20036

ATTORNEY DOCKET NUMBER:	1805711 PAT
NAME OF SUBMITTER:	YVETTE STOHLER
SIGNATURE:	/Yvette Stohler/
DATE SIGNED:	10/14/2022

PATENT 507544086 REEL: 061423 FRAME: 0389

Total Attachments: 7 source=WAB-Acqueon IPSA 10-13-22#page1.tif source=WAB-Acqueon IPSA 10-13-22#page2.tif source=WAB-Acqueon IPSA 10-13-22#page3.tif source=WAB-Acqueon IPSA 10-13-22#page4.tif source=WAB-Acqueon IPSA 10-13-22#page5.tif source=WAB-Acqueon IPSA 10-13-22#page6.tif

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INTELLECTUAL PROPERTY SECURITY AGREEMENT

This Intellectual Property Security Agreement, dated as of October 13, 2022 (the "Agreement") between Western Alliance Bank, an Arizona corporation ("Lender") and Acqueon Technologies, Inc., a Delaware corporation ("Grantor") is made with reference to the Loan and Security Agreement, dated as of October 13, 2022 (as amended from time to time, the "Loan Agreement"), among, inter alios, Lender and Grantor. Terms defined in the Loan Agreement have the same meaning when used in this Agreement.

For good and valuable consideration, receipt of which is hereby acknowledged, Grantor hereby covenants and agrees as follows:

To secure the Obligations under the Loan Agreement, Grantor grants to Lender a security interest in all right, title, and interest of Grantor in any of the following, whether now existing or hereafter acquired or created in any and all of the following property (collectively, the "Intellectual Property Collateral"):

- (a) copyright rights, copyright applications, copyright registrations and like protections in each work or authorship and derivative work thereof, whether published or unpublished and whether or not the same also constitutes a trade secret, now or hereafter existing, created, acquired or held (collectively, the "Copyrights"), including the Copyrights described in Exhibit A;
- (b) trademark and servicemark rights, whether registered or not, applications to register and registrations of the same and like protections, and the entire goodwill of the business of Grantor connected with and symbolized by such trademarks (collectively, the "*Trademarks*"), including the Trademarks described in **Exhibit B**;
- (c) patents, patent applications and like protections including without limitation improvements, divisions, continuations, renewals, reissues, extensions and continuations-in-part of the same (collectively, the "Patents"), including the Patents described in Exhibit C;
- (d) mask work or similar rights available for the protection of semiconductor chips or other products (collectively, the "Mask Works");
- (e) trade secrets, and any and all intellectual property rights in computer software and computer software products;
 - (f) design rights;
- (g) claims for damages by way of past, present and future infringement of any of the rights included above, with the right, but not the obligation, to sue for and collect such damages for said use or infringement of the intellectual property rights identified above;
- (h) licenses or other rights to use any of the Copyrights, Patents, Trademarks, or Mask Works, and all license fees and royalties arising from such use to the extent permitted by such license or rights;
- (i) amendments, renewals and extensions of any of the Copyrights, Trademarks, Patents, or Mask Works; and
- (j) proceeds and products of the foregoing, including without limitation all payments under insurance or any indemnity or warranty payable in respect of any of the foregoing.

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The rights and remedies of Lender with respect to the security interests granted hereunder are in addition to those set forth in the Loan Agreement, and those which are now or hereafter available to Lender as a matter of law or equity. Each right, power and remedy of Lender provided for herein or in the Loan Agreement, or now or hereafter existing at law or in equity shall be cumulative and concurrent and shall be in addition to every right, power or remedy provided for herein, and the exercise by Lender of any one or more of such rights, powers or remedies does not preclude the simultaneous or later exercise by Lender of any other rights, powers or remedies.

[Signatures on following page.]

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IN WITNESS WHEREOF, the parties have executed this Agreement as of the date first written above.

CRANTOR:

ACQUEON TECHNOLOGIES, INC.,

a Delaware corporation

23y.

Name: Amit Garg

Title: Chief Financial Officer

Address for Notices:

ACQUEON TECHNOLOGIES, INC.

3251 N J-35

Denton, Texas 76207 Attn: Amit Garg

Email: legal@acqueon.com

With a copy (which shall not constitute notice) to:

Long Ridge Equity Partners, LLC 1120 Avenue of the Americas, 17th Floor New York, New York 10036

Attention: Andrew Cedar and Devin Steams

Email: acedar@long-ridge.com and

dsteams@long-ridge.com

LENDER:

Western Alliance Bank,

an Arizona corporation

DV.....

Name: Colin Wons

Title: Vice President

Address for Notices:

WESTERN ALLIANCE BANK

One East Washington Street, Suite 1400

Phoenix, AZ 85004

Attn: Legal Department

Email: cwons@bridgebank.com

[Signature Page to Intellectual Property Security Agreement]

DMS 22777789

IN WITNESS WHEREOF, the parties have executed this Agreement as of the date first written above.

GRANTOR:	LENDER:		
ACQUEON TECHNOLOGIES, INC., a Delaware corporation	WESTERN ALLIANCE BANK, an Arizona corporation		
By:	By: Colin Wons		
Name: Amit Garg	Name: Colin Wons		
Title: Chief Financial Officer	Title: Vice President		
Address for Notices:	Address for Notices:		
ACQUEON TECHNOLOGIES, INC.	WESTERN ALLIANCE BANK		
3251 N I-35	One East Washington Street, Suite 1400		
Denton, Texas 76207	Phoenix, AZ 85004		
Attn: Amit Garg	Attn: Legal Department		
Email: legal@acqueon.com	Email: cwons@bridgebank.com		
With a copy (which shall not constitute notice) to:			
Long Ridge Equity Partners, LLC			

1120 Avenue of the Americas, 17th Floor

New York, New York 10036

Attention: Andrew Cedar and Devin Stearns

Email: acedar@long-ridge.com and

dstearns@long-ridge.com

EXHIBIT A

COPYRIGHTS

Please Check if No Copyrights Exist ⊠

Type Of Work:	<u>Title:</u>	International Standard Serial Number (ISSN):	Registration Number:	Filing Date:	Preregistered?

DMS 22777789.5

Ехнівіт В

TRADEMARKS

Please Check if No Trademarks Exist □

Mark / Title:	<u>U.S. Serial</u> <u>Number:</u>	U.S. Registration Number:	Filing Date:
ACQUEON	88035011	5810643	Jul. 12, 2018
	88035073	5810644	Jul. 12, 2018
AIQ	86495076	4794376	Jan. 5, 2015
U-NEXSYS	86491309	5091785	Dec. 29, 2014
RAP CTI	85881413	4541785	Mar. 20, 2013
LCM	85894428	4535926	Apr. 3, 2013

DMS 22777789.5

EXHIBIT C

PATENTS

Please Check if No Patents Exist □

<u>Title:</u>	Patent Number:	Application Serial Number:	<u>Issued Or</u> <u>Published?</u>	Issue Date:
"Pull" Architecture for a Contact Center	7231034	10691118	YES	JUN. 12, 2007
A System and Method for Analysing and Evaluating Customer Effort	N/A	16803811	NO	N/A
System and Method for Predicting Customer Propensities and Optimizing Related Tasks Thereof via Machine Learning	N/A	17385965	NO	N/A
A System and Method for Unified Autodial Campaign Management	N/A	17571526	NO	N/A
A System and Method for Unified Autodial Campaign Management	11223722	17348545	YES	JAN. 11, 2022
A System and Method for Enhanced Call Progress Analysis Utilizing Dual Prong Analysis	N/A	17828616	NO	N/A

DMS 22777789.5