

PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1
Stylesheet Version v1.2

EPAS ID: PAT7709253

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	SECURITY INTEREST
CONVEYING PARTY DATA	
Name	Execution Date
ALORICA INC.	12/21/2022
RECEIVING PARTY DATA	
Name:	BANK OF AMERICA, N.A., AS COLLATERAL AGENT
Street Address:	333 S. HOPE STREET
Internal Address:	SUITE 1900
City:	LOS ANGELES
State/Country:	CALIFORNIA
Postal Code:	90071
PROPERTY NUMBERS Total: 5	
Property Type	Number
Patent Number:	9258181
Patent Number:	8079066
Patent Number:	9185223
Patent Number:	9325843
Patent Number:	9285965
CORRESPONDENCE DATA	
Fax Number:	(404)522-8409
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>	
Phone:	4044205527
Email:	rjk@phrd.com
Correspondent Name:	RHONDA J. KENYERI, PARALEGAL
Address Line 1:	303 PEACHTREE STREET, SUITE 3600
Address Line 4:	ATLANTA, GEORGIA 30308
NAME OF SUBMITTER:	KATHLEEN O. CURREY
SIGNATURE:	/KOC/
DATE SIGNED:	12/22/2022
Total Attachments: 5	
source=07. Notice of Grant of Security Interest in Patents (Alorica 2022)#page1.tif	

source=07. Notice of Grant of Security Interest in Patents (Alorica 2022)#page2.tif
source=07. Notice of Grant of Security Interest in Patents (Alorica 2022)#page3.tif
source=07. Notice of Grant of Security Interest in Patents (Alorica 2022)#page4.tif
source=07. Notice of Grant of Security Interest in Patents (Alorica 2022)#page5.tif

Notice of Grant of Security Interest (ABL) in Intellectual Property

NOTICE OF GRANT OF SECURITY INTEREST (ABL) IN PATENTS, dated as of December 21, 2022 (this "Notice"), made by **ALORICA INC.**, a Delaware corporation (the "Pledgor"), in favor of **BANK OF AMERICA, N.A.**, as Collateral Agent (as defined below).

Reference is made to the Collateral Agreement (ABL), dated as of December 11, 2020 (as amended, restated, supplemented or otherwise modified from time to time, the "Collateral Agreement"), among Alorica Inc. (the "Lead Borrower"), the Additional Borrowers (as defined therein) party thereto from time to time, the Additional Loan Parties (as defined therein) party thereto from time to time, and Bank of America, N.A., as collateral agent (together with its successors and assigns in such capacity, the "Collateral Agent") for the Secured Parties (as defined therein). The parties hereto agree as follows:

SECTION 1. ***Terms.*** Capitalized terms used in this Notice and not otherwise defined herein have the meanings specified in the Collateral Agreement. The rules of construction specified in Section 1.01(b) of the Collateral Agreement also apply to this Notice.

SECTION 2. ***Grant of Security Interest.*** As security for the payment and performance, as applicable, in full of the Secured Obligations, the Pledgor pursuant to the Collateral Agreement did, and hereby does, assign and pledge to the Collateral Agent its successors and permitted assigns, for the benefit of the Secured Parties, a continuing security interest in all of such Pledgor's right, title and interest in, to and under any and all of the following assets now owned or at any time hereafter acquired by such Pledgor or in which such Pledgor now has or at any time in the future may acquire any right, title or interest (collectively, but excluding any Excluded Property, the "Patent Collateral"):

all Patents of the United States of America, including those listed on Schedule I;

SECTION 3. ***Collateral Agreement.*** The security interests granted to the Collateral Agent herein are granted in furtherance, and not in limitation of, the security interests granted to the Collateral Agent pursuant to the Collateral Agreement. Each Pledgor hereby acknowledges and affirms that the rights and remedies of the Collateral Agent with respect to the Patent Collateral are more fully set forth in the Collateral Agreement, the terms and provisions of which are hereby incorporated herein by reference as if fully set forth herein. In the event of any conflict between the terms of this Notice and the Collateral Agreement, the terms of the Collateral Agreement shall govern.

SECTION 4. ***Counterparts.*** This Notice may be executed in two or more counterparts, each of which shall constitute an original but all of which when taken together shall constitute but one contract. Delivery of an executed counterpart to this Notice by facsimile or other electronic transmission shall be as effective as delivery of a manually signed original.

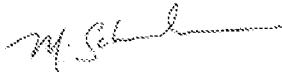
SECTION 5. ***Governing Law.*** THIS NOTICE AND ANY CLAIMS, CONTROVERSY, DISPUTE OR CAUSES OF ACTION (WHETHER IN CONTRACT OR TORT OR OTHERWISE) BASED UPON, ARISING OUT OF OR RELATING TO THIS NOTICE AND THE RIGHTS AND OBLIGATIONS OF THE PARTIES UNDER THIS NOTICE SHALL BE CONSTRUED IN ACCORDANCE

WITH AND GOVERNED BY THE LAWS OF THE STATE OF NEW YORK,
WITHOUT REGARD TO ANY PRINCIPLE OF CONFLICTS OF LAW THAT
COULD REQUIRE THE APPLICATION OF ANY OTHER LAW.

[Signature Pages Follow]

IN WITNESS WHEREOF, the parties hereto have duly executed this Notice as of the day and year first above written.

ALORICA INC.

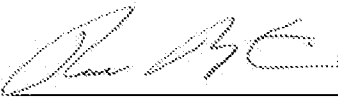
By: _____

Name: **Max Schwendner**

Title: Chief Financial Officer

[Signatures continue on the following page]

BANK OF AMERICA, N.A.,
as Collateral Agent

By: 

Name: **Ron Bornstein**

Title: Senior Vice President

Schedule I
To Notice of Grant of Security Interest (ABL) in Patents

Patents Owned by Alorica, Inc.

U.S. Patent Registrations

<u>Title</u>	<u>Application No.</u>	<u>Filing Date</u>	<u>Patent No.</u>	<u>Issue Date</u>
Managing agent login to multiple conference call bridges	11/951,433	6-Dec-2007	9,258,181	9-Feb-2016
Multi-domain login and messaging	11/942,758	20-Nov-2007	8079066	13-Dec-2011
Real time feedback of script logic	14/593,372	9-Jan-2015	9185223	10-Nov-2015
Real-time monitoring of agent adherence	14/167,361	29-Jan-2014	9325843	26-Apr-2016
Script logic graphical mapping	14/066,784	30-Oct-2013	9285965	15-Mar-2016

U.S. Patent Applications

None.