

PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1
Stylesheet Version v1.2

EPAS ID: PAT7960308

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	RELEASE OF SECURITY INTEREST IN PATENTS (REEL/FRAME 61087/0386)
CONVEYING PARTY DATA	
Name	Execution Date
WILMINGTON TRUST, NATIONAL ASSOCIATION, AS NOTES COLLATERAL AGENT	05/01/2023
RECEIVING PARTY DATA	
Name:	AVAYA MANAGEMENT L.P.
Street Address:	350 MOUNT KEMBLE AVENUE
City:	MORRISTOWN
State/Country:	NEW JERSEY
Postal Code:	07960
Name:	AVAYA INC.
Street Address:	350 MOUNT KEMBLE AVENUE
City:	MORRISTOWN
State/Country:	NEW JERSEY
Postal Code:	07960
Name:	INTELLISIST, INC.
Street Address:	350 MOUNT KEMBLE AVENUE
City:	MORRISTOWN
State/Country:	NEW JERSEY
Postal Code:	07960
Name:	AVAYA INTEGRATED CABINET SOLUTIONS LLC
Street Address:	350 MOUNT KEMBLE AVENUE
City:	MORRISTOWN
State/Country:	NEW JERSEY
Postal Code:	07960
PROPERTY NUMBERS Total: 2745	
Property Type	Number
Patent Number:	D588573
Patent Number:	D609212
Patent Number:	D634295
Patent Number:	D639266

PATENT

Property Type	Number
Patent Number:	D639267
Patent Number:	D639268
Patent Number:	D646268
Patent Number:	D664150
Patent Number:	D664551
Patent Number:	D668642
Patent Number:	D669086
Patent Number:	D669088
Patent Number:	D678305
Patent Number:	D681021
Patent Number:	D684592
Patent Number:	D716836
Patent Number:	D721725
Patent Number:	D722323
Patent Number:	D736802
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Patent Number:	6704678
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Patent Number:	6845397
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Property Type	Number
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Patent Number:	6928279
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Patent Number:	6931005
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Patent Number:	6937723
Patent Number:	6944129
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Patent Number:	6950511
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Patent Number:	7013003

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Patent Number:	7302611
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Patent Number:	7308499
Patent Number:	7313098
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Patent Number:	7523447
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Patent Number:	7529358
Patent Number:	7529558
Patent Number:	7536188
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Patent Number:	7564954
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Patent Number:	7627091
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Patent Number:	7656836
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Patent Number:	7679636
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Patent Number:	7680100
Patent Number:	7680260
Patent Number:	7680480
Patent Number:	7684333
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Patent Number:	7739728
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Property Type	Number
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Patent Number:	7743169
Patent Number:	7747010
Patent Number:	7747672
Patent Number:	7747705
Patent Number:	7747851
Patent Number:	7751329
Patent Number:	7751536
Patent Number:	7751542
Patent Number:	7751547
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Patent Number:	7769148
Patent Number:	7769154
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Patent Number:	7779042
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Patent Number:	7783022
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Property Type	Number
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Patent Number:	7792284
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Property Type	Number
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Patent Number:	8233393
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Patent Number:	8245234
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Patent Number:	8412203
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Patent Number:	8417885

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Patent Number:	8423629
Patent Number:	8427938
Patent Number:	8428021
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Patent Number:	8428073
Patent Number:	8428245
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Patent Number:	8433295
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Patent Number:	8434004
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Patent Number:	8467519
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Patent Number:	8548812
Patent Number:	8553849
Patent Number:	8559320
Patent Number:	8559605
Patent Number:	8560311
Patent Number:	8565230

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Patent Number:	8566471
Patent Number:	8571195
Patent Number:	8571541
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Patent Number:	8572558
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Patent Number:	8593504
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Patent Number:	8620709
Patent Number:	8620819
Patent Number:	8621003
Patent Number:	8621011
Patent Number:	8621037
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Patent Number:	8625752
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Patent Number:	8626237
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Patent Number:	8737173
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Patent Number:	8751274
Patent Number:	8752054
Patent Number:	8752174
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Patent Number:	8760429
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Patent Number:	8775586
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Patent Number:	8792624
Patent Number:	8798248
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Patent Number:	8837330
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Patent Number:	8842818
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Patent Number:	8848901
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Patent Number:	8873734
Patent Number:	8873737
Patent Number:	8873739
Patent Number:	8875168
Patent Number:	8878791
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Patent Number:	8879701
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Patent Number:	8890929
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Patent Number:	8909693
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Patent Number:	8923530
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Patent Number:	8928728
Patent Number:	8929209
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Patent Number:	8954332
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Patent Number:	9088589
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Patent Number:	9088689
Patent Number:	9088694

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Patent Number:	9094496
Patent Number:	9094508
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Patent Number:	9225764
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Patent Number:	9232060
Patent Number:	9232064
Patent Number:	9232192
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Property Type	Number
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Property Type	Number
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Patent Number:	9356915
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Patent Number:	9357075
Patent Number:	9357382
Patent Number:	9361604
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Patent Number:	9374233
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Patent Number:	9378459
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Patent Number:	9380030
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Patent Number:	9392108
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Patent Number:	9398067
Patent Number:	9398152
Patent Number:	9398403
Patent Number:	9401989
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Patent Number:	9407568
Patent Number:	9408051
Patent Number:	9412088
Patent Number:	9413890
Patent Number:	9414211
Patent Number:	9414289
Patent Number:	9418350
Patent Number:	9418659
Patent Number:	9420091
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Patent Number:	9425993
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Patent Number:	9473632

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Patent Number:	9477371
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Patent Number:	9484035
Patent Number:	9485357
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Patent Number:	9491127
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Patent Number:	9491295
Patent Number:	9495350
Patent Number:	9497168
Patent Number:	9497226
Patent Number:	9497830
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Patent Number:	9503575
Patent Number:	9503680
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Patent Number:	9509776
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Patent Number:	9514329
Patent Number:	9516069
Patent Number:	9516169
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Patent Number:	9521169
Patent Number:	9524588
Patent Number:	9525718
Patent Number:	9525776
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Patent Number:	9531880
Patent Number:	9532001
Patent Number:	9537900

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Patent Number:	9541407
Patent Number:	9542455
Patent Number:	9542657
Patent Number:	9544190
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Patent Number:	9549070
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Patent Number:	9558522
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Patent Number:	9595264
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Patent Number:	9736172
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Patent Number:	9769043
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Patent Number:	9794404
Patent Number:	9794413
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Patent Number:	9800731
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Patent Number:	9819794
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Patent Number:	9819799
Patent Number:	9826061
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Patent Number:	9838824
Patent Number:	9843561
Patent Number:	9843650
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Patent Number:	9892743
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Patent Number:	9894203
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Patent Number:	9906568
Patent Number:	9906647
Patent Number:	9906896
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Patent Number:	9912705
Patent Number:	9912806
Patent Number:	9912814
Patent Number:	9929869
Patent Number:	9930179
Patent Number:	9930181
Patent Number:	9935968
Patent Number:	9936162
Patent Number:	9936163
Patent Number:	9942284
Patent Number:	9942401
Patent Number:	9942517
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Patent Number:	9948777
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Patent Number:	9961211
Patent Number:	9965467
Patent Number:	9965820
Patent Number:	9972022
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Patent Number:	9992580
Patent Number:	9998517
Patent Number:	9998903
Patent Number:	10003692
Patent Number:	10009404
Patent Number:	10013805
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Patent Number:	10021246
Patent Number:	10026059
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Patent Number:	10038784
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Patent Number:	10044860
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Patent Number:	10050749
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Patent Number:	10061934
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Patent Number:	10122849
Patent Number:	10122859
Patent Number:	10122896
Patent Number:	10124491
Patent Number:	10129040
Patent Number:	10129243
Patent Number:	10129405
Patent Number:	10135983
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Patent Number:	10141011
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Patent Number:	10147417
Patent Number:	10148522
Patent Number:	10154140
Patent Number:	10154391
Patent Number:	10158759
Patent Number:	10159027
Patent Number:	10164886
Patent Number:	10164929
Patent Number:	10164977
Patent Number:	10165116
Patent Number:	10165121
Patent Number:	10165159
Patent Number:	10182006
Patent Number:	10185579
Patent Number:	10185640
Patent Number:	10193931
Patent Number:	10198760
Patent Number:	10200418
Patent Number:	10203839
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Patent Number:	10205999
Patent Number:	10210472
Patent Number:	10212145
Patent Number:	10212285
Patent Number:	10212287
Patent Number:	10212328

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Patent Number:	10216380
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Patent Number:	10218841
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Patent Number:	10261997
Patent Number:	10263886
Patent Number:	10263952
Patent Number:	10270622
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Patent Number:	10320737
Patent Number:	10320971
Patent Number:	10320972
Patent Number:	10321096

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Patent Number:	10339504
Patent Number:	10341318
Patent Number:	10341487
Patent Number:	10348416
Patent Number:	10348778
Patent Number:	10348895
Patent Number:	10348897
Patent Number:	10350757
Patent Number:	10354654
Patent Number:	10356130
Patent Number:	10356137
Patent Number:	10356242
Patent Number:	10362167
Patent Number:	10365642
Patent Number:	10372407
Patent Number:	10372891
Patent Number:	10375242
Patent Number:	10375244
Patent Number:	10382628
Patent Number:	10389730
Patent Number:	10389879
Patent Number:	10404646
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Patent Number:	10412126
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Patent Number:	10447856
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Patent Number:	10462297
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Patent Number:	10469559
Patent Number:	10469655
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Patent Number:	10469663
Patent Number:	10469802
Patent Number:	10470006
Patent Number:	10474425
Patent Number:	10474706
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Patent Number:	10476554
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Patent Number:	10510033
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Patent Number:	10572879
Patent Number:	10574201
Patent Number:	10574623
Patent Number:	10579947
Patent Number:	10580014
Patent Number:	10581925
Patent Number:	10581927

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Patent Number:	10587449
Patent Number:	10587727
Patent Number:	10592217
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Patent Number:	10601595
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Patent Number:	10659612
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Patent Number:	10681121
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Patent Number:	10686665
Patent Number:	10694041
Patent Number:	10694273
Patent Number:	10701060
Patent Number:	10712927
Patent Number:	10713662
Patent Number:	10713668
Patent Number:	10715663
Patent Number:	10715669
Patent Number:	10725759
Patent Number:	10728207
Patent Number:	10728359
Patent Number:	10735258
Patent Number:	10735475
Patent Number:	10735591
Patent Number:	10741037
Patent Number:	10742652
Patent Number:	10742692
Patent Number:	10742698
Patent Number:	10742709
Patent Number:	10742800
Patent Number:	10742816
Patent Number:	10754978
Patent Number:	10756912
Patent Number:	10757050
Patent Number:	10757251
Patent Number:	10757547
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Patent Number:	10783766
Patent Number:	10785371
Patent Number:	10791218
Patent Number:	10805461
Patent Number:	10810599
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Patent Number:	10824308
Patent Number:	10827072
Patent Number:	10827074
Patent Number:	10841423
Patent Number:	10841712
Patent Number:	10841778
Patent Number:	10848443
Patent Number:	10848908
Patent Number:	10862929
Patent Number:	10866585
Patent Number:	10873538
Patent Number:	10880120
Patent Number:	10880338
Patent Number:	10880428
Patent Number:	10897684
Patent Number:	10902083
Patent Number:	10902147
Patent Number:	10904299
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Patent Number:	10911598
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Patent Number:	10924894
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Patent Number:	10931719
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Patent Number:	10944868
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Patent Number:	10951398
Patent Number:	10951759
Patent Number:	10951760
Patent Number:	10970357
Patent Number:	10972512
Patent Number:	10972514
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Patent Number:	11076045
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Patent Number:	11089159
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Patent Number:	11120410
Patent Number:	11122161
Patent Number:	11128752
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Patent Number:	11182595
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Patent Number:	11194462
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Patent Number:	11212249
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Patent Number:	11212390
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Patent Number:	11240038
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Patent Number:	11240377
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Patent Number:	11270267
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Patent Number:	11290597
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Patent Number:	11310337
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Patent Number:	8412111
Patent Number:	8964966
Application Number:	13081070
Application Number:	13771415
Application Number:	13931391
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Application Number:	14449620
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Property Type	Number
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Application Number:	14804986
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Application Number:	14873507
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Application Number:	16260893
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Property Type	Number
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Application Number:	16291549
Application Number:	16362013
Application Number:	16362035
Application Number:	16365122
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Application Number:	16370462
Application Number:	16370535
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Application Number:	16402973
Application Number:	16434809
Application Number:	16457391
Application Number:	16505352
Application Number:	16538215
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Application Number:	16877059
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Property Type	Number
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Application Number:	16885043
Application Number:	16888382
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Application Number:	16904042
Application Number:	16915514
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Application Number:	16916521
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Application Number:	17070660
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Application Number:	17107118
Application Number:	17107556

Property Type	Number
Application Number:	17110102
Application Number:	17113945
Application Number:	17115157
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Application Number:	17125302
Application Number:	17148225
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Application Number:	17157531
Application Number:	17161020
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Application Number:	17162243
Application Number:	17167841
Application Number:	17171246
Application Number:	17171363
Application Number:	17175237
Application Number:	17176425
Application Number:	17178040
Application Number:	17182512
Application Number:	17185481
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Application Number:	17187387
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Application Number:	17201238
Application Number:	17201270
Application Number:	17201824
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Application Number:	17206352
Application Number:	17206370

Property Type	Number
Application Number:	17206377
Application Number:	17206380
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Application Number:	17208760
Application Number:	17212041
Application Number:	17212698
Application Number:	17217135
Application Number:	17218763
Application Number:	17219291
Application Number:	17219362
Application Number:	17220485
Application Number:	17223896
Application Number:	17229403
Application Number:	17229445
Application Number:	17236791
Application Number:	17232570
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Application Number:	17306009
Application Number:	17314288
Application Number:	17314778
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Application Number:	17329567
Application Number:	17332112
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Application Number:	17374701
Application Number:	17376456

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Application Number:	17376568
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Application Number:	17402278
Application Number:	17408216
Application Number:	17444093
Application Number:	17444244
Application Number:	17452594
Application Number:	17454123
Application Number:	17461318
Application Number:	17461383
Application Number:	17468303
Application Number:	17470845
Application Number:	17475679
Application Number:	17487578
Application Number:	17488133
Application Number:	17490202
Application Number:	17492027
Application Number:	17501234
Application Number:	17504990
Application Number:	17511081
Application Number:	17511136
Application Number:	17515852
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Application Number:	17530959
Application Number:	17531333
Application Number:	17536563
Application Number:	17538390
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Application Number:	17545087
Application Number:	17545208
Application Number:	17559151
Application Number:	17559951
Application Number:	17573148

Property Type	Number
Application Number:	17581621
Application Number:	17585035
Application Number:	17648591
Application Number:	17663961
Application Number:	17668963
Application Number:	17678548
Application Number:	17678923
Application Number:	17689772
Application Number:	17691984
Application Number:	17695432
Application Number:	17697315
Application Number:	17703131
Application Number:	17703177
Application Number:	17706954
Application Number:	17719982
Application Number:	17721606
Application Number:	17727572
Application Number:	17731079
Application Number:	17731113
Application Number:	17733722
Application Number:	17733734
Application Number:	17745696
Application Number:	17748025
Application Number:	17748352
Application Number:	17807971
Application Number:	17825620
Application Number:	17828907
Application Number:	17835120
Application Number:	17837616
Application Number:	17843759
Application Number:	17852082
Application Number:	63149980
Application Number:	63305796
Application Number:	12887248
Application Number:	14552729
Application Number:	14576157
Application Number:	15335735
Application Number:	16151486

Property Type	Number
Application Number:	16156068
Application Number:	16245713
Application Number:	16447485
Application Number:	16745843
PCT Number:	US2121257

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ATTORNEY DOCKET NUMBER: 1993085 PAT REL 7

NAME OF SUBMITTER: DAHLIA GOTTLIEB

SIGNATURE: /Dahlia Gottlieb/

DATE SIGNED: 05/18/2023

Total Attachments: 140

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Release of Security Interest in Patents

This RELEASE OF SECURITY INTEREST IN PATENTS (this “**Release**”), effective as of May 1, 2023 is made by WILMINGTON TRUST, NATIONAL ASSOCIATION, in its capacity as Notes Collateral Agent (referred to herein as the “**Collateral Agent**”) under the Security Agreement (as defined below), in favor of AVAYA INC., AVAYA MANAGEMENT L.P., INTELLISIST, INC. and AVAYA CABINET SOLUTIONS LLC (each a “**Grantor**”, collectively the “**Grantors**”), pursuant to that certain Notes Security Agreement dated as of July 12, 2022 (as the same may be amended, restated, amended and restated, supplemented or otherwise modified or replaced from time to time, the “**Security Agreement**”). Terms used herein and not otherwise defined shall have the meanings assigned to such terms in the Patent Security Agreement (as defined below) and the Security Agreement as applicable.

WHEREAS, pursuant to that certain Intellectual Property Security Agreement, dated as of July 12, 2022 (as amended, amended and restated, supplemented or otherwise modified from time to time prior to the date hereof, the “**Patent Security Agreement**”), each Grantor pledged and granted a continuing security interest in all of such Grantor’s right, title and interest in, to and under certain intellectual property constituting Collateral (as defined in the Patent Security Agreement) including without limitation each Patent registration and application therefor referred to in Schedule I hereto (the “**Patent Collateral**”) to the Collateral Agent and its successors and assigns for the benefit of the Secured Parties.

WHEREAS, the Collateral Agent recorded the Patent Security Agreement with the United States Patent and Trademark Office (the “**USPTO**”) on August 5, 2022 on reel 061087 frame 0386; and

WHEREAS, the Collateral Agent has agreed at the request of the Grantors to release its security interest in and lien on the Patent Collateral.

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the parties hereto agree as follows:

SECTION 1. Release of Security Interest in Patent Collateral.

(a) Collateral Agent hereby fully releases, discharges, terminates and cancels its liens and security interest in all right, title and interest in, to and under the Patent Collateral and all proceeds of the foregoing.

(b) Collateral Agent hereby reassigns, grants and conveys to the Grantors, without any representation, recourse or undertaking by Collateral Agent, any and all of Collateral Agent’s right, title and interest in and to the Patent Collateral and hereby terminates the Patent Security Agreement.

(c) The Collateral Agent shall take all further actions, and provide to each Grantor and its successors, assigns or other legal representatives, all such cooperation and assistance (including, without limitation, the execution and delivery of any and all documents or other instruments), reasonably requested by such Grantors to more fully and effectively effectuate the purposes of this Release of Security Interest in Patents, in each case at the Grantors’ sole expense.

(d) The Collateral Agent acknowledges and affirms that upon execution hereof, it shall have no rights and remedies with respect to the Patent Collateral or any other property related thereto.

SECTION 2. Recordation of Release. The Collateral Agent hereby authorizes and requests that

the Commissioner for Patents in the USPTO, and any other necessary United States government officer, record this Release of Security Interest in Patents; it being understood that such recordation shall be at the Grantors' sole expense.

SECTION 3. *Counterparts.* This Release of Security Interest in Patents may be executed in any number of counterparts, each of which when so executed shall be deemed to be an original and all of which taken together shall constitute one and the same agreement. This Release of Security Interest in Patents shall become effective only when signed by the Collateral Agent. This letter agreement may be executed in counterparts (and by different parties hereto on different counterparts), each of which shall constitute an original but all of which when taken together shall constitute a single contract. Delivery of an executed signature page to this letter agreement by facsimile or electronic transmission (e.g., a "pdf" or "tif" file) shall be as effective as delivery of a manually signed counterpart of this letter agreement. The words "execution," "signed," "signature," and words of like import in this Release of Security Interest in Patents shall be deemed to include electronic signatures or the keeping of records in electronic form, each of which shall be of the same legal effect, validity or enforceability as a manually executed signature or the use of a paper-based recordkeeping system, as the case may be, to the extent and as provided for in any Applicable Law, including the Federal Electronic Signatures in Global and National Commerce Act, the New York State Electronic Signatures and Records Act, or any other similar state laws based on the Uniform Electronic Transactions Act.

SECTION 4. *Governing Law.* This Release of Security Interest in Patents shall be governed by and construed in accordance with the laws of the State of New York.

[Remainder of page intentionally left blank.]

IN WITNESS WHEREOF, each of the undersigned has duly executed and delivered this Release of Security Interest in Patents effective on the date hereof.

WILMINGTON TRUST, NATIONAL
ASSOCIATION, as Collateral Agent

By: 

Name: Rita Marie Ritrovato

Title: Vice President

[Signature Page to Release of Security Interest in Patents]

U.S. Patent Registrations and Applications

Title	Patent No.	Issue Date	Expiration Date	Grantor
TELEPHONE	D588,573	17-Mar-09	17-Mar-23	Avaya Inc.
TELEPHONE SET	D609212	2-Feb-10	2-Feb-24	Avaya Inc.
KEY EXTENSION MODULE FOR TELEPHONE	D634295	15-Mar-11	15-Mar-25	Avaya Inc.
PHONE	D639266	7-Jun-11	7-Jun-25	Avaya Inc.
PHONE	D639267	7-Jun-11	7-Jun-25	Avaya Inc.
PHONE	D639268	7-Jun-11	7-Jun-25	Avaya Inc.
DOCKING STATION	D646268	4-Oct-11	4-Oct-25	Avaya Inc.
DISPLAY SCREEN WITH GRAPHICAL USER INTERFACE	D664150	24-Jul-12	24-Jul-26	Avaya Inc.
DISPLAY SCREEN WITH GRAPHICAL USER INTERFACE	D664551	31-Jul-12	31-Jul-26	Avaya Inc.
TELEPHONE HANDSET	D668642	9-Oct-12	9-Oct-26	Avaya Inc.
DISPLAY SCREEN WITH GRAPHICAL USER INTERFACE	D669086	16-Oct-12	16-Oct-26	Avaya Inc.
DISPLAY SCREEN WITH GRAPHICAL USER INTERFACE	D669088	16-Oct-12	16-Oct-26	Avaya Inc.
GRAPHICAL USER INTERFACE FOR A DISPLAY SCREEN	D678305	19-Mar-13	19-Mar-27	Avaya Inc.
HANDSET	D681021	30-Apr-13	30-Apr-27	Avaya Inc.
PORTION OF A DISPLAY SCREEN WITH TRANSITIONAL ICON	D684592	18-Jun-13	18-Jun-27	Avaya Inc.
GRAPHICAL USER INTERFACE FOR A DISPLAY SCREEN	D716836	4-Nov-14	4-Nov-28	Avaya Inc.
DISPLAY SCREEN WITH TRANSITIONAL GRAPHICAL USER INTERFACE	D721725	27-Jan-15	27-Jan-29	Avaya Inc.
DISPLAY SCREEN WITH TRANSITIONAL GRAPHICAL USER INTERFACE	D722323	10-Feb-15	10-Feb-29	Avaya Inc.
GRAPHICAL USER INTERFACE FOR A DISPLAY SCREEN	D736802	18-Aug-15	18-Aug-29	Avaya Inc.
DISPLAY SCREEN OR A PORTION THEREOF WITH GRAPHICAL USER INTERFACE	D771672	15-Nov-16	15-Nov-30	Avaya Inc.
DISPLAY SCREEN OR PORTION THEREOF WITH COMMUNICATIONS GRAPHICAL INTERFACE	D772267	22-Nov-16	22-Nov-30	Avaya Inc.
METHOD AND APPARATUS FOR DOWNLOADING CORRECT SOFTWARE TO AN ELECTRICAL HARDWARE PLATFORM	6704678	9-Mar-04	30-Aug-22	Avaya Inc.
LOCATION ENHANCED AUTOMATIC WORK DISTRIBUTION	6707905	16-Mar-04	18-Sep-22	Avaya Inc.
APPARATUS AND METHOD FOR UNIFIED TONE DETECTION	6748059	8-Jun-04	26-Jul-22	Avaya Inc.

Title	Patent No.	Issue Date	Expiration Date	Grantor
METHOD AND APPARATUS FOR TREATING EXTERNALLY-ORIGINATED CALLS AS COMING FROM INTERNAL SWITCH EXTENSIONS	6748071	8-Jun-04	23-Aug-22	Avaya Inc.
UNINTERRUPTED AUTOMATIC CALL DISTRIBUTION DURING FAILURE AND RECOVERY OF COMPUTER-TELEPHONY INTEGRATION	6748073	8-Jun-04	3-Dec-22	Avaya Inc.
METHOD AND APPARATUS FOR EXTENDING CALLS TO INTERNAL SWITCH EXTENSIONS DUE TO EXTERNAL NETWORK ENDPOINTS	6751309	15-Jun-04	3-Aug-22	Avaya Inc.
DETERMINING STATISTICS ABOUT THE BEHAVIOR OF A CALL CENTER AT A PAST TIME INSTANT	6754331	22-Jun-04	2-Oct-22	Avaya Inc.
TIMELY SHUT-DOWN OF A REAL-TIME WORK CENTER	6766013	20-Jul-04	4-Aug-22	Avaya Inc.
CUSTOMER SERVICE BY BATCH	6766014	20-Jul-04	6-Aug-22	Avaya Inc.
HIGH SPEED ACCESS BUS INTERFACE AND PROTOCOL	6778526	17-Aug-04	27-Nov-22	Avaya Management L.P.
NETWORK CENTRIC SELF ADMINISTERED CALL CENTER WITH INTELLIGENT MOBILE AGENTS	6785380	31-Aug-04	16-Aug-22	Avaya Inc.
NETWORK PRE-ROUTE USING AVERAGE ADVANCE TIME	6823062	23-Nov-04	2-May-23	Avaya Inc.
INTERFACE METHOD AND SYSTEM FOR ACCESSING INNER LAYERS OF A NETWORK PROTOCOL	6845397	18-Jan-05	11-Apr-23	Avaya Inc.
HIGH SPEED PHYSICAL CIRCUITS OF MEMORY INTERFACE	6847640	25-Jan-05	13-May-23	Avaya Management L.P.
ACCENT BASED MATCHING OF A COMMUNICANT WITH A CALL-CENTER AGENT	6847714	25-Jan-05	19-Nov-22	Avaya Inc.
MODELING LINK THROUGHPUT IN IP NETWORKS	6850491	1-Feb-05	13-May-23	Avaya Inc.
METHOD AND APPARATUS FOR ANSWERING MACHINE DETECTION IN AUTOMATIC DIALING	6850602	1-Feb-05	28-Jul-22	Avaya Inc.
PACKET ORDER ALGORITHM	6862282	1-Mar-05	21-Jan-23	Avaya Inc.
METHOD AND APPARATUS FOR IMPROVING THE INTELLIGIBILITY OF DIGITALLY COMPRESSED SPEECH	6889186	3-May-05	28-Aug-22	Avaya Inc.
ACTIVE QUEUE MANAGEMENT WITH FLOW PROPORTIONAL BUFFERING	6901593	31-May-05	10-Apr-23	Avaya Management L.P.
METHOD AND APPARATUS FOR DATA-PATH CONVERSION COMPRISING PCM BIT ROBBING SIGNALLING	6907045	14-Jun-05	22-May-23	Avaya Inc.
GENERATION AND PROCESSING OF STATISTICAL INFORMATION	6917898	12-Jul-05	18-Dec-23	Avaya Inc.
GATEWAY ADAPTER FOR A PBX SYSTEM	6920130	19-Jul-05	26-Nov-22	Avaya Inc.
REAL-TIME MEDIA COMMUNICATIONS OVER FIREWALLS USING A CONTROL PROTOCOL	6922786	26-Jul-05	1-Jul-23	Avaya Inc.

Title	Patent No.	Issue Date	Expiration Date	Grantor
PEER-TO-PEER DISCOVERY FOR LOCATION-BASED FORWARDING	6928279	9-Aug-05	22-Feb-24	Avaya Inc.
NETWORKING DEVICE AND METHOD FOR PROVIDING A PREDICTABLE MEMBERSHIP SCHEME FOR POLICY-BASED VLANS	6928480	9-Aug-05	28-Sep-22	Avaya Inc.
IP MULTICAST SERVICES OVER ATM MULTICAST	6931005	16-Aug-05	23-Oct-22	Avaya Inc.
HIGH-DENSITY CAPACITOR FILTER BANK WITH EMBEDDED FARADAY CAGE	6933805	23-Aug-05	20-Aug-23	Avaya Inc.
CONTACT CENTER MANAGEMENT	6937715	30-Aug-05	16-Aug-23	Avaya Inc.
METHOD AND APPARATUS FOR PERSONALIZED CONFERENCE AND HANDS-FREE TELEPHONY USING AUDIO BEAMING	6937718	30-Aug-05	5-Aug-23	Avaya Inc.
ECHO DETECTION AND MONITORING	6937723	30-Aug-05	5-May-23	Avaya Inc.
MESSAGE FORMAT AND FLOW CONTROL FOR REPLACEMENT OF THE PACKET CONTROL DRIVER/PACKET INTERFACE DUAL PORT RAM COMMUNICATOR	6944129	13-Sep-05	6-Apr-23	Avaya Inc.
COMPUTER-TELEPHONY INTEGRATION THAT USES FEATURES OF AN AUTOMATIC CALL DISTRIBUTION SYSTEM	6947543	20-Sep-05	2-Dec-22	Avaya Inc.
DETECTION OF BOTH VOICE AND TONES USING GOERTZEL FILTERS	6950511	27-Sep-05	13-Nov-23	Avaya Inc.
LOCATION-BASED FORWARDING OVER MULTIPLE NETWORKS	6950651	27-Sep-05	9-Mar-24	Avaya Inc.
AUDITORY METHODS FOR PROVIDING INFORMATION ABOUT A TELECOMMUNICATION SYSTEM'S SETTINGS AND STATUS	6952577	4-Oct-05	10-Oct-23	Avaya Inc.
METHODS AND DEVICES FOR PROVIDING POWER TO NETWORK-BASED SYSTEMS	6956462	18-Oct-05	12-Sep-23	Avaya Inc.
METHOD AND APPARATUS FOR AUTOMATICALLY DIRECTING CALLS BY AN INVISIBLE AGENT IN A SWITCH	6956940	18-Oct-05	27-Nov-23	Avaya Inc.
GAIN CONTROL METHOD FOR ACOUSTIC ECHO CANCELLATION AND SUPPRESSION	6961422	1-Nov-05	16-May-23	Avaya Inc.
METHOD AND APPARATUS FOR PROVIDING COMMUNICATIONS SECURITY USING A REMOTE SERVER	6961851	1-Nov-05	3-Oct-23	Avaya Inc.
COMMUNICATING USING IP ADDRESSING FOR REDUNDANT TELEPHONY MODULES	6970471	29-Nov-05	14-Sep-22	Avaya Inc.
HIGH-SPEED COMPUTATION IN NETWORK DEVICES	6970943	29-Nov-05	7-Oct-23	Avaya Management L.P.
METHOD AND APPARATUS FOR FINDING VARIABLE LENGTH DATA PATTERNS WITHIN A DATA STREAM	6971058	29-Nov-05	31-Dec-22	Avaya Management L.P.
EMC/ESD MITIGATION MODULE	6972967	6-Dec-05	17-Oct-23	Avaya Inc.

Title	Patent No.	Issue Date	Expiration Date	Grantor
MODIFYING MESSAGE SIZE INDICATIONS IN COMMUNICATIONS OVER DATA NETWORKS	6973097	6-Dec-05	10-Jul-23	Avaya Management L.P.
METHOD AND APPARATUS FOR ROTATING AUTO RESERVE AGENTS	6973176	6-Dec-05	9-May-24	Avaya Inc.
ROUTING DATA	6977931	20-Dec-05	17-Mar-23	Avaya Management L.P.
MULTIMEDIA CUSTOMER CARE CENTER HAVING A LAYERED CONTROL ARCHITECTURE	6978247	20-Dec-05	21-Aug-22	Avaya Inc.
GLOBAL ACCESS BUS ARCHITECTURE	6981077	27-Dec-05	10-Oct-22	Avaya Management L.P.
WIRELESS PERIPHERAL DEVICE FOR ALLOWING AN IP SOFTPHONE TO PLACE CALLS TO A PUBLIC SAFETY ANSWERING POINT	6990328	24-Jan-06	7-Jul-23	Avaya Inc.
VARIABLE SIDETONE SYSTEM FOR REDUCING AMPLITUDE INDUCED DISTORTION	6993125	31-Jan-06	10-Jan-24	Avaya Inc.
SYSTEM, DEVICE, AND METHOD FOR PROVIDING NETWORK ACCESS IN A COMMUNICATION SYSTEM	6996085	7-Feb-06	25-Jul-23	Avaya Management L.P.
SHIELD FOR HIGH FREQUENCY TELECOMMUNICATIONS CONNECTOR	6997747	14-Feb-06	13-Nov-23	Avaya Inc.
METHOD AND APPARATUS FOR THE EFFICIENT UTILIZATION OF TRUNK BANDWIDTH IN A GLOBAL ENTERPRISE	6999579	14-Feb-06	30-Aug-23	Avaya Inc.
DETERMINING DEPARTURE TIMES FOR TIMETABLE-BASED TRIPS	7003398	21-Feb-06	8-Sep-24	Avaya Inc.
DYNAMIC JITTER BUFFERING FOR VOICE-OVER-IP AND OTHER PACKET-BASED COMMUNICATION SYSTEMS	7006511	28-Feb-06	10-Feb-24	Avaya Inc.
EFFICIENT ENCRYPTION ALGORITHM	7006628	28-Feb-06	29-Jul-24	Avaya Inc.
METHOD AND APPARATUS FOR DEFINING FAILOVER EVENTS IN A NETWORK DEVICE	7010716	7-Mar-06	7-Dec-23	Avaya Management L.P.
LOCATION-BASED FORWARDING	7013003	14-Mar-06	22-Feb-24	Avaya Inc.
PROVIDING ACCESS TO A PLURALITY OF EMAIL AND VOICE MESSAGE ACCOUNTS FROM A SINGLE WEB-BASED INTERFACE	7020687	28-Mar-06	23-Aug-22	Avaya Inc.
APPARATUS AND METHOD FOR DISPLAYING A NAME OF A SPEAKER ON A TELECOMMUNICATION CONFERENCE CALL	7023965	4-Apr-06	13-Aug-23	Avaya Inc.
OUTBOUND DIALING DECISION CRITERIA BASED	7023980	4-Apr-06	26-Aug-23	Avaya Inc.
APPARATUS AND METHOD FOR ECHO CONTROL	7027593	11-Apr-06	11-Apr-23	Avaya Inc.
DISTRIBUTED MONITORING AND ANALYSIS FOR NETWORK TRAFFIC	7031264	18-Apr-06	21-Nov-23	Avaya Inc.
POLICY ENFORCEMENT SWITCHING	7031297	18-Apr-06	3-May-23	Avaya Inc.
SELECTABLE MUTING ON CONFERENCE CALLS	7031448	18-Apr-06	7-Jun-23	Avaya Inc.
TOOL FOR CONSTRUCTING VOICE RECOGNITION GRAMMARS	7031907	18-Apr-06	23-Jan-24	Avaya Inc.

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INTELLIGENT INBOUND/OUTBOUND COMMUNICATIONS BLENDING	7035927	25-Apr-06	4-Mar-24	Avaya Inc.
CONTROLLING COMMUNICATIONS THROUGH A VIRTUAL REALITY ENVIRONMENT	7036082	25-Apr-06	28-Jun-23	Avaya Inc.
EMBEDDED CABLE CONNECTION IDENTIFICATION CIRCUITS	7038135	2-May-06	28-Jun-24	Avaya Inc.
METHOD AND APPARATUS FOR PERFORMING A RADIX SEARCH BY SELECTING ONE OF A VALID TABLE AND A TRANSITION TABLE	7039627	2-May-06	14-Apr-24	Avaya Management L.P.
CALL PROCESSING WITH STATISTICAL WEIGHTING OF SCRIPTS IN A COMMUNICATION SYSTEM SWITCH	7043005	9-May-06	28-Aug-23	Avaya Inc.
APPARATUS AND METHOD FOR TIME-ALIGNMENT OF TWO SIGNALS	7043014	9-May-06	17-Mar-23	Avaya Inc.
METHOD AND APPARATUS FOR MAINTAINING USER-DEFINED STATE INFORMATION DURING A REBOOT EVENT	7043629	9-May-06	25-Apr-24	Avaya Inc.
END TO END SECURITY IN DATA NETWORKS	7043632	9-May-06	15-Apr-24	Avaya Inc.
POLITE CALL WAITING NOTIFICATION	7046784	16-May-06	18-Aug-22	Avaya Inc.
POLL SCHEDULING FOR EMERGENCY CALLS	7047002	16-May-06	25-May-24	Avaya Inc.
TCP RATE CONTROL WITH ADAPTIVE THRESHOLDS	7047312	16-May-06	3-Feb-23	Avaya Management L.P.
CAMERA FRAME DISPLAY	7050084	23-May-06	28-Sep-24	Avaya Inc.
VOICE MESSAGE NOTIFICATION AND RETRIEVAL VIA MOBILE CLIENT DEVICES IN A COMMUNICATION SYSTEM	7050792	23-May-06	24-May-24	Avaya Inc.
VIRTUAL NETWORK MANAGEMENT	7058711	6-Jun-06	5-Mar-24	Avaya Inc.
METHOD OF PROVIDING SPEECH RECOGNITION FOR IVR AND VOICE MAIL SYSTEMS	7062019	13-Jun-06	19-Sep-22	Avaya Inc.
TOPOLOGY DISCOVERY BY PARTITIONING MULTIPLE DISCOVERY TECHNIQUES	7069343	27-Jun-06	15-Dec-23	Avaya Inc.
LOAD-SHIFT CARRY INSTRUCTION	7069422	27-Jun-06	10-May-23	Avaya Management L.P.
APPARATUS AND METHOD FOR CONVERTING TEXT BEING STREAMED TO A DISPLAY OF TELECOMMUNICATION TERMINAL	7079628	18-Jul-06	20-Sep-22	Avaya Inc.
ROUTING INFORMATION EXCHANGE	7080161	18-Jul-06	21-Mar-23	Avaya Inc.
FEEDBACK CONTROL OF CALL PROCESSING IN A COMMUNICATION SYSTEM SWITCH WITH SCRIPT SELECTION BASED ON ASSIGNED WEIGHTINGS	7082194	25-Jul-06	7-Oct-23	Avaya Inc.
CALL DURATION ALERT	7085367	1-Aug-06	26-Feb-24	Avaya Inc.
SYSTEM AND METHOD FOR CONNECTING GEOGRAPHICALLY DISTRIBUTED VIRTUAL LOCAL AREA NETWORKS	7088714	8-Aug-06	27-Jan-24	Avaya Inc.
IDENTIFY CALLER PREFERENCES	7088813	8-Aug-06	22-Sep-24	Avaya Inc.

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FAULT TOLERANCE SOFTWARE SYSTEM WITH PERIODIC EXTERNAL SELF-TEST FAILURE DETECTION	7096388	22-Aug-06	21-Aug-23	Avaya Inc.
METHOD, APPARATUS AND SYSTEM FOR MANAGEMENT OF MULTICAST ROUTES FOR A PLURALITY OF ROUTING PROTOCOLS IN A NETWORK DEVICE	7099323	29-Aug-06	27-Oct-24	Avaya Management L.P.
APPARATUS AND METHOD FOR PROVIDING SERVICE FOR TTY AND VOICE TRANSMISSION	7099440	29-Aug-06	4-May-24	Avaya Inc.
MULTIPLEXER DISCOVERY AND PARAMETER EXCHANGE	7107354	12-Sep-06	14-Nov-24	Avaya Inc.
PBX FEATURE BUTTONS ACTIVATED FROM AN EXTERNAL NETWORK	7120243	10-Oct-06	7-Apr-25	Avaya Inc.
SYSTEM, DEVICE, AND METHOD FOR LIMITING TUNNEL TRAFFIC IN AN INFORMATION COMMUNICATION NETWORK	7123587	17-Oct-06	7-Oct-23	Avaya Inc.
METHOD & SYSTEM FOR RESPONDING TO REQUESTS RELATING TO COMPLEX DATA MAINTAINED IN A STRUCTURED FORM	7124142	17-Oct-06	10-Oct-24	Avaya Inc.
MANAGING COMMUNICATIONS IN A CALL CENTRE	7127058	24-Oct-06	26-Mar-23	Avaya Inc.
IRONCLAD NOTIFICATION OF LICENSE ERRORS	7127442	24-Oct-06	18-Apr-25	Avaya Inc.
LOCAL FIREWALL APPARATUS AND METHOD	7127738	24-Oct-06	16-Mar-23	Avaya Inc.
ADVANCED PORT-BASED E911 STRATEGY FOR IP TELEPHONY	7130385	31-Oct-06	22-Jul-24	Avaya Inc.
CONFERENCE CALL ENHANCEMENTS	7130404	31-Oct-06	2-Sep-24	Avaya Inc.
SYSTEM AND METHOD FOR MINIMIZING OVERRUN AND UNDERRUN ERRORS IN PACKETIZED VOICE TRANSMISSION	7130793	31-Oct-06	25-May-24	Avaya Inc.
METHOD AND APPARATUS FOR GUESSING CORRECT URLS USING TREE MATCHING	7130923	31-Oct-06	6-Nov-24	Avaya Inc.
ROUTE SWITCH PACKET ARCHITECTURE	7131125	31-Oct-06	25-Jan-23	Avaya Management L.P.
METHODS AND APPARATUS FOR DATA CACHING TO IMPROVE NAME RECOGNITION IN LARGE NAMESPACES	7136459	14-Nov-06	23-Jun-24	Avaya Inc.
INTERACTIVE VOICE RESPONSE UNIT RESPONSE DELAY	7136478	14-Nov-06	23-Sep-24	Avaya Inc.
LOCATION-BASED RINGBACKS	7142656	28-Nov-06	4-Jan-25	Avaya Inc.
METHOD AND APPARATUS FOR INTERACTIVE VOICE PROCESSING WITH VISUAL MONITORING CHANNEL	7142661	28-Nov-06	10-Oct-24	Avaya Inc.
INTELLIGENT MULTIMODE MESSAGE ALERTS	7142664	28-Nov-06	26-Nov-23	Avaya Inc.
A METHOD FOR ADMINISTERING MESSAGE ATTACHMENTS	7149777	12-Dec-06	19-Jan-23	Avaya Inc.
APPARATUS AND METHOD FOR TRANSITIONING BETWEEN TTY AND VOICE TRANSMISSION MODES	7162012	9-Jan-07	2-May-24	Avaya Inc.

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PRESENCE-BASED TELECOMMUNICATION SYSTEM	7162256	9-Jan-07	2-Nov-24	Avaya Inc.
AN ADAPTIVE CELL SCHEDULING ALGORITHM FOR WIRELESS ASYNCHRONOUS TRANSFER MODE (ATM) SYSTEMS	7170904	30-Jan-07	27-Feb-23	Avaya Inc.
AUTONOMOUS DISPATCHER	7170990	30-Jan-07	19-May-24	Avaya Inc.
ROOM ACOUSTICS ECHO METER FOR VOICE TERMINALS	7171004	30-Jan-07	15-Jun-23	Avaya Inc.
SYSTEM, DEVICE, AND METHOD FOR IMPROVING COMMUNICATION NETWORK RELIABILITY USING TRUNK SPLITTING	7173934	6-Feb-07	5-Oct-24	Avaya Inc.
NETWORK-BASED METHOD TO SUPPORT INTEROPERABILITY BETWEEN INCOMPATIBLE TTY DEVICES	7174004	6-Feb-07	19-Jul-25	Avaya Inc.
DETERMINING THE GEOGRAPHICAL LOCATION FROM WHICH AN EMERGENCY CALL ORIGINATES IN A PACKET-BASED COMMUNICATIONS NETWORK	7177399	13-Feb-07	4-Jun-24	Avaya Inc.
TELEPHONE HANDSET WITH USER-ADJUSTABLE AMPLITUDE, DEFAULT AMPLITUDE AND AUTOMATIC POST-CALL AMPLITUDE RESET	7177417	13-Feb-07	1-Jan-24	Avaya Inc.
DYNAMIC INTERACTIVE CALL NOTIFICATION	7180991	20-Feb-07	29-Nov-23	Avaya Inc.
APPARATUS AND METHOD FOR MEDIA PARAMETERS SELECTION BASED ON NETWORK AND HOST CONDITIONS	7184400	27-Feb-07	2-Apr-25	Avaya Inc.
A SYSTEM AND METHOD TO IMPROVE THE RESILIENCY AND PERFORMANCE OF ENTERPRISE NETWORKS BY UTILIZING IN-BUILT NETWORK REDUNDANCY	7188189	6-Mar-07	17-Nov-24	Avaya Inc.
METHOD AND APPARATUS FOR HUMAN-ASSISTED ADAPTIVE OUTBOUND TELEPHONE CALL CLASSIFICATION BASED ON PATTERN RECOGNITION	7190768	13-Mar-07	20-Aug-22	Avaya Inc.
AUTHENTICATION MECHANISM FOR TELEPHONY DEVICES	7190948	13-Mar-07	17-Feb-25	Avaya Inc.
INSTANT MESSAGE NOTIFICATION APPLICATION	7191213	13-Mar-07	29-Jun-24	Avaya Inc.
WIRELESS NETWORK MEDIUM ACCESS CONTROL PROTOCOL	7193986	20-Mar-07	25-May-25	Avaya Inc.
METHOD AND APPARATUS FOR ROUTING A COMMUNICATION TO A USER BASED ON A PREDICTED PRESENCE	7196630	27-Mar-07	26-Sep-23	Avaya Inc.
NETWORK SYSTEM HAVING A VIRTUAL-SERVICE-MODULE	7197553	27-Mar-07	12-Jul-23	Avaya Management L.P.
DYNAMIC ALLOCATION OF PROCESSING TASKS USING VARIABLE PERFORMANCE HARDWARE PLATFORMS	7203943	10-Apr-07	13-Sep-23	Avaya Inc.
SYSTEM AND METHOD FOR NETWORK CONFIGURATION ENGINE	7206825	17-Apr-07	11-Dec-24	Avaya Management L.P.

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METHODS AND DEVICES FOR BALANCING COMMUNICATIONS USING MATCH RATES	7209444	24-Apr-07	21-Dec-24	Avaya Inc.
NETWORK SPANNING HETEROGENEOUS CALL CENTER AND METHOD OF OPERATION	7212516	1-May-07	23-Apr-23	Avaya Inc.
USING INFORMATION ABOUT SOFTWARE EVENTS TO ROUTE CONTACTS IN A CONTACT CENTER	7212624	1-May-07	10-Aug-24	Avaya Inc.
SYSTEM AND METHOD FOR PRESENTING QUEUE LENGTHS OF VARIOUS MEDIA USED BY SERVICECENTERS	7212625	1-May-07	4-Jun-24	Avaya Inc.
OUTBOUND DIALING DECISION CRITERIA BASED	7215760	8-May-07	4-Dec-22	Avaya, Inc.
LICENSING DUPLICATED SYSTEMS	7216363	8-May-07	16-Oct-24	Avaya Inc.
APPARATUS, METHOD AND COMPUTER PROGRAM FOR PROVIDING PASS CODES RELATED TO CONFERENCE CALLS	7218338	15-May-07	30-Sep-23	Avaya Inc.
SOFTWARE AND PROCESS FOR PLAY-DASH CURSOR CALCULATION	7218977	15-May-07	18-Nov-23	Avaya Inc.
USING EXISTING WEB-BASED INFORMATION TO GENERATE RESPONSES TO USER QUERIES	7225232	29-May-07	13-May-23	Avaya Inc.
CUSTOMIZABLE BACKGROUND FOR VIDEO COMMUNICATIONS	7227567	5-Jun-07	18-Feb-25	Avaya Inc.
METHOD AND APPARATUS FOR DESIGNING PRINTED CIRCUIT BOARDS TO MEET LEAKAGE CURRENT REQUIREMENTS	7228511	5-Jun-07	1-Dec-25	Avaya Inc.
LICENSE FILE SERIAL NUMBER TRACKING	7228567	5-Jun-07	17-Apr-25	Avaya Inc.
SYSTEM AND METHOD FOR TRACKING VOICEXML DOCUMENT EXECUTION IN REAL-TIME	7231636	12-Jun-07	13-Jan-25	Avaya Inc.
ROUTING TABLE FOR FORWARDING INTERNET PROTOCOL (IP) PACKETS THROUGH A COMMUNICATIONS NETWORK	7233579	19-Jun-07	7-Feb-26	Avaya Inc.
WIRELESS SECURITY AND ACCESS DEVICE	7233789	19-Jun-07	25-Aug-23	Avaya Inc.
AN APPARATUS AND METHOD TO COMPENSATE FOR UNSYNCHRONIZED TRANSMISSION OF SYNCHROUS DATA USING A SORTED LIST	7233895	19-Jun-07	19-May-25	Avaya Inc.
SYSTEM AND METHOD FOR MULTI-SITE LOAD-BALANCING OF ENCRYPTED TRAFFIC	7233981	19-Jun-07	15-Apr-25	Avaya Inc.
SYSTEM AND METHOD FOR DYNAMICALLY CONFIGURING WIRELESS NETWORK GEOGRAPHIC COVERAGE OR SERVICE LEVELS	7236777	26-Jun-07	30-Jun-24	Intellisist, Inc.
FAILURE RECOVERY PROCESS IN RESPONSE TO NON-FATAL FAILURES	7243267	10-Jul-07	25-Jan-24	Avaya Inc.
METHOD AND APPARATUS FOR AUDITING SERVICE LEVEL AGREEMENTS BY TEST PACKET INSERTION	7245584	17-Jul-07	12-May-25	Avaya Inc.

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VIRTUAL INTERACTION QUEING USING INTERNET PROTOCOLS	7245711	17-Jul-07	7-Mar-24	Avaya Inc.
METHODS AND SYSTEMS FOR CHANGING TOPOLOGY OF A NETWORK	7246178	17-Jul-07	12-Jul-23	Avaya Inc.
INTEGRATED REAL-TIME AUTOMATED LOCATION POSITIONING ASSET MANAGEMENT SYSTEM	7246746	24-Jul-07	5-Feb-25	Avaya Inc.
METHODS AND APPARATUS FOR ROUTING AND ACCOUNT OF REVENUE GENERATING CALLS USING NATURAL LANGUAGE VOICE RECOGNITION	7248678	24-Jul-07	21-Dec-24	Avaya Inc.
METHODS AND APPARATUS FOR AUTOMATIC TRAINING USING NATURAL LANGUAGE TECHNIQUES FOR ANALYSIS OF QUERIES PRESENTED TO A TRAINEE AND RESPONSES FROM THE TRAINEE	7249011	24-Jul-07	4-May-25	Avaya Inc.
MULTI-SITE TELECONFERENCING SYSTEM	7257090	14-Aug-07	9-Dec-25	Avaya Management L.P.
PRESENCE ENABLED QUEUE MANAGEMENT	7257218	14-Aug-07	30-Dec-22	Avaya Inc.
METHOD AND APPARATUS FOR LICENSE DISTRIBUTION	7260557	21-Aug-07	27-Mar-25	Avaya Inc.
APPARATUS AND METHOD FOR IDENTIFICATION OF PERSON PLACING A PHONE CALL	7263179	28-Aug-07	11-Sep-23	Avaya Inc.
ADAPTIVE FEEDBACK ARRANGEMENT FOR CONTROLLING AGENT AVAILABILITY SERVICE LEVEL IN A PREDICTIVE DIALER	7266193	4-Sep-07	27-Oct-25	Avaya Inc.
INFORMATION SERVICES ENHANCEMENTS	7269417	11-Sep-07	20-Jun-24	Avaya Inc.
MULTI-MEDIA CONTACT CENTER	7272223	18-Sep-07	23-Apr-24	Avaya Inc.
SWITCH-BASED CALL PROCESSING WITH DETECTION OF VOICE PATH CONNECTION BETWEEN MULTIPLE TRUNKS IN EXTERNAL NETWORK	7272391	18-Sep-07	13-Mar-23	Avaya Inc.
LOCATION ESTIMATION OF WIRELESS TERMINALS IN A MULTI-STORY ENVIRONMENT	7272394	18-Sep-07	10-Jan-25	Avaya Inc.
GLOBAL POSITIONING SYSTEM HARDWARE KEY FOR SOFTWARE LICENSES	7272500	18-Sep-07	2-Dec-24	Avaya Inc.
ACTIVE QUEUE MANAGEMENT USING PROPORTIONAL CONTROL AND RATE-BASED INFORMATION	7277391	2-Oct-07	31-Jan-26	Avaya Management L.P.
ARCHITECTURE FOR INK ANNOTATIONS ON WEB DOCUMENTS	7284192	16-Oct-07	6-Apr-25	Avaya Inc.
METHOD AND APPARATUS FOR PERFORMING ADMISSION CONTROL IN A COMMUNICATION NETWORK	7286474	23-Oct-07	28-Oct-25	Avaya Inc.
LOCAL AREA NETWORK WITH ELECTROCHEMICAL POWER SOURCE	7286556	23-Oct-07	12-Sep-23	Avaya Inc.
MOBILE GATEWAY FOR SECURE EXTENSION OF ENTERPRISE SERVICES TO MOBILE DEVICES	7289788	30-Oct-07	20-Nov-24	Avaya Inc.
SYSTEM AND METHOD FOR MOBILE MESSAGING	7292689	6-Nov-07	13-Feb-25	Intellisist, Inc.

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METHOD AND APPARATUS FOR MONITORING A NETWORK USING STATISTICAL INFORMATION STORED IN A MEMORY ENTRY	7293079	6-Nov-07	8-Feb-23	Avaya Management L.P.
TRANSPARENT INTERFACE MIGRATION USING A COMPUTER-READABLE MAPPING BETWEEN A FIRST INTERFACE AND A SECOND INTERFACE TO AUTO-GENERATE AN INTERFACE WRAPPER	7293253	6-Nov-07	5-Jul-25	Avaya Inc.
WIRELESS DEVICE TO MANAGE CROSS-NETWORK TELECOMMUNICATION SERVICES	7298833	20-Nov-07	15-Oct-25	Avaya Integrated Cabinet Solutions LLC (f/k/a Avaya Integrated Cabinet Solutions Inc.)
TERMINAL-COORDINATED RINGTONES	7302253	27-Nov-07	5-Jan-25	Avaya Inc.
DISTRIBUTED EXPERT SYSTEM FOR AUTOMATED PROBLEM RESOLUTION IN A COMMUNICATION SYSTEM	7302611	27-Nov-07	7-Apr-26	Avaya Inc.
APPARATUS AND METHOD FOR CONTROLLING TELEPHONY ENDPOINTS	7307982	11-Dec-07	25-Dec-25	Avaya Inc.
LOG-BASED RINGTONE SERVICE	7308253	11-Dec-07	30-Sep-24	Avaya Inc.
DYNAMIC LOAD BALANCING FOR ENTERPRISE IP TRAFFIC	7308499	11-Dec-07	26-Dec-25	Avaya Inc.
COMMUNICATION SYSTEM ENDPOINT DEVICE WITH INTEGRATED CALL SYNTHESIS CAPABILITY	7313098	25-Dec-07	27-Oct-25	Avaya Inc.
MECHANISM AND METHOD TO SELECT A TIME DELAY IN RESPONSE TO A COLLISION	7313105	25-Dec-07	7-Sep-24	Avaya Inc.
HIGH SPEED NON-VOLATILE ELECTRONIC MEMORY CONFIGURATION	7315951	1-Jan-08	10-May-25	Avaya Inc.
SUBSCRIBER MOBILITY IN TELEPHONY SYSTEMS	7319692	15-Jan-08	21-Sep-24	Avaya Inc.
CACHING USER INFORMATION IN AN INTEGRATED COMMUNICATING SYSTEM	7321655	22-Jan-08	10-Apr-25	Avaya Inc.
METHOD AND APPARATUS FOR OVER-THE-AIR BANDWIDTH RESERVATIONS IN WIRELESS NETWORKS	7324491	29-Jan-08	30-Jun-26	Avaya Inc.
QUEUE SCHEDULING WITH PRIORITY AND WEIGHT SHARING	7324536	29-Jan-08	3-Feb-26	Avaya Inc.
DETERMINATION OF ENDPOINT IP ADDRESS ASSIGNMENT IN AN INTERNET TELEPHONY SYSTEM	7327721	5-Feb-08	12-Aug-25	Avaya Inc.
METHOD AND SYSTEM FOR PROVIDING INTERACTIVE EVENT REMINDERS	7327834	5-Feb-08	15-Oct-24	Avaya Inc.
METHOD AND APPARATUS FOR DETERMINING TELECOMMUNICATION NUMBER BASED ON PRESENCE	7328257	5-Feb-08	29-Nov-25	Avaya Inc.
INTEGRATING MESSAGING SERVER DIRECTORY SERVICE WITHIN A COMMUNICATION SYSTEM VOICE MAIL MESSAGE INTERFACE	7330537	12-Feb-08	7-Feb-25	Avaya Inc.

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CLOSED-LOOP COMMAND AND RESPONSE SYSTEM FOR AUTOMATIC COMMUNICATIONS BETWEEN INTERACTING COMPUTER SYSTEMS OVER AN AUDIO COMMUNICATIONS CHANNEL	7330538	12-Feb-08	21-Oct-25	Intellisist, Inc.
SECURED AUTOMATED PROCESS FOR SIGNED, ENCRYPTED OR VALIDATED CONTENT GENERATION	7330982	12-Feb-08	15-Apr-26	Avaya Inc.
LOCALIZATION OF CALL ROUTING FOR TDM SETS IN AN IP NETWORK	7333480	19-Feb-08	26-Jul-26	Avaya Inc.
SPEECH BASED STATUS AND CONTROL USER INTERFACE CUSTOMIZABLE BY THE USER	7333933	19-Feb-08	2-Aug-23	Avaya Inc.
RATE-BASED MULTI-LEVEL ACTIVE QUEUE MANAGEMENT WITH DROP PRECEDENCE DIFFERENTIATION	7336611	26-Feb-08	9-Nov-25	Avaya Management L.P.
METHOD AND APPARATUS FOR THE ASSESSMENT AND OPTIMIZATION OF NETWORK TRAFFIC	7336613	26-Feb-08	8-Feb-24	Avaya Inc.
CONSTANT GAIN CONTROLLER FOR ACTIVE QUEUE MANAGEMENT	7336672	26-Feb-08	26-Aug-22	Avaya Management L.P.
TOPICAL DYNAMIC CHAT	7336779	26-Feb-08	11-May-24	Avaya Inc.
HIGH-AVAILABILITY PACKET FORWARDING APPARATUS AND METHOD	7342874	11-Mar-08	5-Aug-24	Avaya Management L.P.
METHOD AND APPARATUS FOR DETECTION OF PRIORITIZATION AND PER HOP BEHAVIOR BETWEEN ENDPOINTS ON A PACKET NETWORK	7342879	11-Mar-08	7-Dec-25	Avaya Inc.
LOG-BASED RINGTONES	7343150	11-Mar-08	25-Sep-24	Avaya Inc.
METHOD AND SYSTEM FOR REDUCING RADIATED ENERGY EMISSIONS IN COMPUTATIONAL DEVICES	7345889	18-Mar-08	20-May-26	Avaya Inc.
CONTROLLING MESSAGING ACTIONS USING FORM-BASED USER INTERFACE	7346150	18-Mar-08	25-Mar-25	Avaya Inc.
METHOD AND APPARATUS FOR VALIDATING AGREEMENT BETWEEN TEXTUAL AND SPOKEN REPRESENTATIONS OF WORDS	7346151	18-Mar-08	13-Mar-25	Avaya Inc.
METHOD AND APPARATUS FOR SECURE WIRELESS DELIVERY OF CONVERGED SERVICES	7346168	18-Mar-08	12-Oct-25	Avaya Inc.
METHOD AND APPARATUS FOR COORDINATING ROUTING PARAMETERS VIA A BACK-CHANNEL COMMUNICATION MEDIUM	7349994	25-Mar-08	9-Jun-23	Avaya Inc.
METHOD AND APPARATUS FOR DETERMINING ENDPOINTS FOR USE AS TESTING DEVICES	7352705	1-Apr-08	14-Sep-26	Avaya Inc.
KEY SERVER FOR SECURING IP TELEPHONY REGISTRATION, CONTROL AND MAINTENANCE	7353388	1-Apr-08	30-Mar-26	Avaya Inc.
METHOD AND APPARATUS FOR UNIFORM OPERATIONAL ACCESS ACROSS MULTIPLE INFORMATION SYSTEMS	7359495	15-Apr-08	26-May-26	Avaya Inc.
PACKET PRIORITIZATION AND ASSOCIATED BANDWIDTH AND BUFFER MANAGEMENT TECHNIQUES FOR AUDIO OVER IP	7359979	15-Apr-08	9-Apr-26	Avaya Inc.

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METHOD AND APPARATUS FOR TRANSLATING A CLASSIFICATION SYSTEM INTO A TARGET LANGUAGE	7363212	22-Apr-08	7-Jun-26	Avaya Inc.
SYSTEMS AND METHOD FOR ROBUST, REAL-TIME MEASUREMENT OF NETWORK PERFORMANCE	7363367	22-Apr-08	1-Jul-23	Avaya Inc.
METHOD AND FILE STRUCTURES FOR MANAGING DATA ON A FLASH DISK	7363420	22-Apr-08	14-Apr-25	Avaya Inc.
METHOD AND APPARATUS FOR MERGING CALL COMPONENTS DURING CALL RECONSTRUCTION	7366110	29-Apr-08	30-Apr-26	Avaya Inc.
ANNOUNCEMENT SERVICE FOR THE VISUALLY IMPAIRED	7366499	29-Apr-08	6-Apr-26	Avaya Inc.
METHOD AND APPARATUS FOR AN ENCRYPTING KEYBOARD	7366916	29-Apr-08	10-Nov-25	Avaya Inc.
SYSTEM AND METHOD FOR CALLER INITIATED VOICE MAIL ANNOTATION AND ITS TRANSMISSION OVER IP/SIP FOR FLEXIBLE AND EFFICIENT VOICE MAIL RETRIEVAL	7369649	6-May-08	25-Feb-24	Avaya Inc.
METHOD FOR REAL-TIME TRANSPORT PROTOCOL (RTP) PACKET AUTHENTICATION	7372856	13-May-08	11-Jul-26	Avaya Inc.
METHOD AND APPARATUS FOR SHARING STACK SPACE BETWEEN MULTIPLE PROCESSES IN A NETWORK DEVICE	7373646	13-May-08	11-Mar-26	Avaya Management L.P.
METHOD AND APPARATUS FOR CONTROLLING DATA AND SOFTWARE ACCESS	7373657	13-May-08	5-Jun-25	Avaya Inc.
ERROR CORRECTION METHOD AND APPARATUS FOR TTY ON VOIP TRANSMISSIONS	7379431	27-May-08	23-Nov-26	Avaya Inc.
METHOD AND APPARATUS FOR VLAN ID DISCOVERY	7385973	10-Jun-08	15-Aug-26	Avaya Inc.
ARRANGEMENT FOR MAINTAINING MODE SYNCHRONIZATION IN AUTOMATIC TTY-TO-TEXT TRANSLATION SYSTEMS	7386100	10-Jun-08	18-Sep-26	Avaya Inc.
METHODS AND SYSTEMS FOR PROCESSING NETWORK DATA PACKETS	7386628	10-Jun-08	11-Jul-24	Avaya Management L.P.
MULTI-FLOW MULTI-LEVEL LEAKY BUCKET POLICER	7388837	17-Jun-08	24-Dec-25	Avaya Management L.P.
ESTIMATING THE LOCATION OF INEXPENSIVE WIRELESS TERMINALS BY USING SIGNAL STRENGTH MEASUREMENTS	7389114	17-Jun-08	21-Apr-25	Avaya Inc.
METHOD AND APPARATUS FOR ESTABLISHING VIRTUAL PRIVATE NETWORKS IN A WIRELESS NETWORK	7389534	17-Jun-08	12-Jun-25	Avaya Management L.P.
METHOD AND APPARATUS FOR EFFICIENT PROTOCOL-INDEPENDENT TRUNKING OF DATA SIGNALS	7391760	24-Jun-08	26-Jun-24	Avaya Inc.
METHOD FOR PROVIDING A MESSAGE-BASED COMMUNICATIONS INFRASTRUCTURE FOR AUTOMATED CALL CENTER OPERATION	7391860	24-Jun-08	14-Feb-23	Intellisist, Inc.

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PEER-TO-PEER DISCOVERY FOR LOCATION-BASED FORWARDING	7392048	24-Jun-08	21-Jun-23	Avaya Inc.
METHOD AND DEVICE TO DISTINGUISH BETWEEN VOICE CONVERSATION AND AUTOMATED SPEECH RECOGNITION	7392191	24-Jun-08	23-Mar-23	Intellisist, Inc.
ENHANCED EMERGENCY SYSTEM TELEPHONE FEATURE FOR PBX AND KEY SYSTEMS	7395047	1-Jul-08	21-Apr-26	Avaya Inc.
A SYSTEM AND METHOD FOR RECONNECTING DROPPED CELLULAR PHONE CALLS	7395057	1-Jul-08	19-Nov-24	Avaya Inc.
SYSTEM, DEVICE AND METHOD FOR SCHEDULING INFORMATION PROCESSING WITH LOAD-BALANCING	7397762	8-Jul-08	11-Sep-25	Avaya Inc.
METHOD AND APPARATUS FOR PREDICTING THE QUALITY OF PACKET DATA COMMUNICATIONS	7397778	8-Jul-08	28-Feb-26	Avaya Inc.
SERVER-BASED DISCOVERY FOR LOCATION-BASED FORWARDING	7397787	8-Jul-08	11-Mar-26	Avaya Inc.
COLLABORATIVE REMOTE COMMUNICATION CIRCUIT DIAGNOSTIC TOOL	7400586	15-Jul-08	9-Oct-25	Avaya Inc.
CLOSED-LOOP COMMAND AND RESPONSE SYSTEM FOR AUTOMATIC COMMUNICATIONS BETWEEN INTERACTING COMPUTER SYSTEMS OVER AN AUDIO COMMUNICATIONS CHANNEL	7403601	22-Jul-08	27-Mar-23	Intellisist, Inc.
LOCATION-BASED ACCESS CONTROL FOR WIRELESS LOCAL AREA NETWORKS	7403773	22-Jul-08	26-Jul-23	Avaya Inc.
METHOD AND APPARATUS FOR POSITIONING A SET OF TERMINALS IN AN INDOOR WIRELESS ENVIRONMENT	7403784	22-Jul-08	27-Sep-25	Avaya Inc.
ELECTROLUMINESCENT PATCH CABLE	7406231	29-Jul-08	13-Apr-26	Avaya Inc.
PROCESSING VOICE INSTRUCTIONS IN A VEHICLE	7406421	29-Jul-08	17-Mar-23	Intellisist, Inc.
METHOD AND APPARATUS FOR PERFORMANCE AND COST OPTIMIZATION IN AN INTERNETWORK	7406539	29-Jul-08	9-Feb-23	Avaya Inc.
ORIGINATOR BASED DIRECTING AND ORIGINATION CALL PROCESSING FEATURES FOR EXTERNAL DEVICES	7408925	5-Aug-08	10-Jul-26	Avaya Inc.
SYSTEMS AND METHODS FOR THE SCHEDULE ALIGNMENT OF A PACKET FLOW	7411971	12-Aug-08	1-Jul-26	Avaya Inc.
INSTANT MESSAGING TO AND FROM PBX STATIONS	7412044	12-Aug-08	1-May-26	Avaya Inc.
PRESENCE AWARENESS AGENT	7415417	19-Aug-08	17-Mar-25	Avaya Inc.
NETWORK QUALITY ESTIMATION	7417991	26-Aug-08	28-May-26	Avaya Inc.
SERVER-COORDINATED RINGTONES	7418258	26-Aug-08	24-Apr-25	Avaya Inc.
TECHNIQUE FOR PREFIX LIMIT EXCHANGE FOR ROUTE ADVERTISEMENT	7418519	26-Aug-08	27-Nov-26	Avaya Management L.P.
LOCATION-BASED BRIDGING IN CALL CENTERS	7421072	2-Sep-08	2-Sep-25	Avaya Inc.
A METHOD OF MEASUREMENT BASED NETWORK ADMISSION CONTROL	7423965	9-Sep-08	20-Mar-27	Avaya Inc.

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RATE-BASED PROPORTIONAL-INTEGRAL CONTROL SCHEME FOR ACTIVE QUEUE MANAGEMENT	7424546	9-Sep-08	23-Feb-27	Avaya Management L.P.
METHOD AND APPARATUS FOR REDUCING PACKET DATA MIXER DELAY	7426219	16-Sep-08	3-Oct-25	Avaya Inc.
DETECTION OF LOAD BALANCED LINKS IN INTERNET PROTOCOL NETWORKS	7426577	16-Sep-08	17-Jan-26	Avaya Inc.
METHOD AND APPARATUS FOR POLICY AND ADMISSION CONTROL IN PACKET-BASED COMMUNICATION SYSTEMS	7428216	23-Sep-08	10-Jul-25	Avaya Inc.
SYSTEMS AND METHODS FOR PRESERVING CONFIDENTIALITY OF SENSITIVE INFORMATION IN A POINT-OF-CARE COMMUNICATIONS ENVIRONMENT	7430671	30-Sep-08	3-Jan-26	Avaya Inc.
VIDEO-TELEPHONY INTEGRATION WITHOUT DISRUPTION	7432951	7-Oct-08	28-Apr-26	Avaya Inc.
METHOD AND APPARATUS FOR AUTOMATIC NOTIFICATION AND RESPONSE BASED ON COMMUNICATION FLOW EXPRESSIONS	7436947	14-Oct-08	25-May-24	Avaya Inc.
DETECTION OF LOOPING COMMUNICATION CHANNELS	7440421	21-Oct-08	12-Apr-26	Avaya Inc.
METHOD AND APPARATUS FOR SYNCHRONIZING CLOCKS ON PACKET-SWITCHED NETWORKS	7440474	21-Oct-08	26-Mar-27	Avaya Inc.
APPARATUS AND METHOD FOR UPDATING A SCHEDULE	7443767	28-Oct-08	14-Oct-25	Avaya Inc.
CONNECTOR MODULE WITH EMBEDDED PHYSICAL LAYER SUPPORT AND METHOD	7445507	4-Nov-08	1-Oct-25	Avaya Inc.
METHOD AND APPARATUS OF ESTABLISHING A COMMUNICATION CHANNEL USING PROTECTED NETWORK RESOURCES	7447211	4-Nov-08	18-Mar-26	Avaya Inc.
WEB BASED PERSONAL ASSISTANT	7450567	11-Nov-08	29-Jan-26	Avaya Inc.
A STATEFUL AND CROSS PROTOCOL INTRUSION DETECTION FOR VOICE OVER IP	7451486	11-Nov-08	30-Jun-26	Avaya Inc.
METHOD AND APPARATUS FOR PRODUCING A MULTICAST TREE	7,454,484	18-Nov-08	1-Aug-25	Avaya Management L.P.
SYSTEM FOR TRANSMITTING HIGH QUALITY SPEECH SIGNALS ON A VOICE OVER INTERNET PROTOCOL NETWORK	7457242	25-Nov-08	8-Dec-26	Avaya Inc.
ALTERNATE ROUTING OF MEDIA CONNECTIONS WITHIN A SINGLE COMMUNICATIONS SYSTEM ACROSS PUBLIC OR PRIVATE NETWORK FACILITIES	7457249	25-Nov-08	12-Jun-26	Avaya Inc.
METHODS OF MONITORING COMMUNICATIONS SESSIONS IN A CONTACT CENTRE	7457404	25-Nov-08	16-Jan-25	Avaya Inc.
USING GAZE DETECTION TO DETERMINE AN AREA OF INTEREST WITHIN A SCENE	7460150	2-Dec-08	4-Dec-26	Avaya Inc.

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SYSTEM AND METHOD FOR DISTRIBUTED MULTIPOINT CONFERENCING WITH AUTOMATIC ENDPOINT ADDRESS DETECTION AND DYNAMIC ENDPOINT-SERVER	7461126	2-Dec-08	25-Apr-25	Avaya Inc.
ROUTED SPLIT MULTILINK TRUNKING	7463579	9-Dec-08	30-Oct-25	Avaya Management L.P.
SYSTEM AND METHOD FOR NOTIFICATION OF INTERNET USERS ABOUT FAULTS DETECTED ON AN IP NETWORK	7463652	9-Dec-08	17-Nov-25	Avaya Inc.
METHOD AND APPARATUS FOR CONTINUING TO PROVIDE PROCESSING ON DISK OUTAGES	7467324	16-Dec-08	27-Aug-26	Avaya Inc.
RFID PATCH PANELS AND CABLES	7468669	23-Dec-08	7-Dec-26	Avaya Inc.
USING ADDITIONAL INFORMATION PROVIDED IN SESSION REQUESTS	7469293	23-Dec-08	12-Jan-27	Avaya Inc.
MESSAGING ADVISE IN PRESENCE-AWARE NETWORKS	7474741	6-Jan-09	12-Aug-24	Avaya Inc.
INTERWORKING FUNCTIONALITY	7480306	20-Jan-09	24-Nov-25	Avaya Management L.P.
APPARATUS AND METHOD FOR PROVIDING CALL STATUS INFORMATION	7480376	20-Jan-09	11-Aug-25	Avaya Inc.
METHOD AND APPARATUS FOR MIGRATING TO AN ALTERNATE CALL CONTROLLER	7483369	27-Jan-09	3-Jan-26	Avaya Inc.
SYSTEM AND METHOD FOR PROVIDING BANDWIDTH MANAGEMENT FOR VPNS	7486696	3-Feb-09	23-Jun-25	Avaya Inc.
LOAD OPTIMIZATION	7487237	3-Feb-09	3-Sep-23	Avaya Inc.
STEREO CONFERENCING	7489773	10-Feb-09	6-Aug-27	Avaya Inc.
A METHOD FOR DYNAMICALLY OPTIMIZING BANDWIDTH ALLOCATION IN VARIABLE BITRATE (MULTI-RATE) CONFERENCES	7492731	17-Feb-09	9-Aug-27	Avaya Inc.
CONFERENCE CONNECTIONS USING DYNAMIC TOPOLOGY SWITCHING FOR IP AND CIRCUIT-SWITCHED FABRICS	7496056	24-Feb-09	5-Dec-26	Avaya Inc.
SYSTEM AND METHOD FOR PROVIDING MULTI-PARTY MESSAGE-BASED VOICE COMMUNICATIONS	7496353	24-Feb-09	20-Jul-26	Intellisist, Inc.
CACHING DELTA-QUEUE	7500241	3-Mar-09	13-Jun-26	Avaya Inc.
LOAD BALANCING IN A NETWORK OF CONTACT CENTRES	7505578	17-Mar-09	26-Mar-24	Avaya Inc.
DATA-DRIVEN AND PLUG-IN DEFINED EVENT ENGINE	7509654	24-Mar-09	28-Nov-27	Avaya Inc.
IP-CENTRIC SPEED DIAL	7512226	31-Mar-09	8-Jun-26	Avaya Inc.
SYSTEM AND METHOD FOR EFFICIENT SCHEDULING OF PERIODIC PHENOMENA	7512947	31-Mar-09	30-Mar-27	Avaya Inc.
CLIENT CUSTOMIZABLE INTERACTIVE VOICE RESPONSE SYSTEM	7515695	7-Apr-09	22-Jun-26	Avaya Inc.
CALL HANDLING USING NON-SPEECH CUES VIA A PERSONAL ASSISTANT	7515699	7-Apr-09	4-Jan-26	Avaya Inc.

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METHOD AND APPARATUS FOR DEFINING FAILOVER EVENTS IN A NETWORK DEVICE	7516202	7-Apr-09	23-Apr-24	Avaya Inc.
MANAGEMENT OF CONTACTS IN A NETWORK OF CONTACT CENTERS	7519626	14-Apr-09	31-May-25	Avaya Inc.
MASS TEST GENERATOR	7523447	21-Apr-09	9-Apr-26	Avaya Inc.
METHOD AND APPARATUS FOR CAPABILITY BASED ADDRESSING IN A COMMUNICATIONS NETWORK	7525974	28-Apr-09	30-Oct-26	Avaya Inc.
DYNAMIC FEATURE AND FUNCTION AVAILABILITY FOR SOFTWARE PBX	7529358	5-May-09	4-Mar-26	Avaya Inc.
SYSTEM AND METHOD FOR LOCATION BASED PUSH-TO-TALK	7529558	5-May-09	20-Jul-27	Avaya Inc.
COMMUNICATION DEVICE LOCATING SYSTEM	7536188	19-May-09	31-Dec-24	Avaya Inc.
GLOBAL DYNAMIC PERSISTENT INFORMATION ARCHITECTURE	7536434	19-May-09	20-Jan-26	Avaya Inc.
PRESENSE TRACKING AND NAMESPACE INTERCONNECTION TECHNIQUES	7536437	19-May-09	28-Jan-25	Avaya Inc.
USE OF AUDITORY FEEDBACK AND AUDIO QUEUES IN THE REALIZATION OF A PERSONAL VIRTUAL ASSISTANT	7538685	26-May-09	22-Dec-26	Avaya Inc.
EMERGENCY CALL HANDLING IN CONTENTION-BASED WIRELESS LOCAL-AREA NETWORKS	7539168	26-May-09	3-Feb-26	Avaya Inc.
WIRELESS TELECONFERENCING SYSTEM	7539486	26-May-09	3-May-26	Avaya Inc.
INFORMING CALLER OF CALLEE ACTIVITY MODE	7542558	2-Jun-09	11-Apr-26	Avaya Integrated Cabinet Solutions LLC (f/k/a Avaya Integrated Cabinet Solutions Inc.)
METHOD AND APPARATUS FOR INCREASING CHANNEL CAPACITY IN AN IP-BASED VOICE MESSAGING SYSTEM	7551729	23-Jun-09	17-Jan-27	Avaya Inc.
DYNAMIC LAYOUT OF PARTICIPANTS IN A MULTI-PARTY VIDEO CONFERENCE	7554571	30-Jun-09	27-Sep-27	Avaya Inc.
ENTERPRISE NETWORK SERVICES ARCHITECTURE	7555546	30-Jun-09	29-Apr-26	Avaya Inc.
METHOD AND APPARATUS FOR MEETING AN ON-SITE ENTERPRISE SERVICE LEVEL OBJECTIVE	7558739	7-Jul-09	7-Jul-26	Avaya Inc.
SELF-CONFIGURING METHOD AND APPARATUS FOR PROVIDING SECURE COMMUNICATION BETWEEN MEMBERS OF A GROUP	7558877	7-Jul-09	4-Feb-26	Avaya Inc.
PREVENT VIDEO CALLS BASED ON APPEARANCE	7564476	21-Jul-09	15-Jan-27	Avaya Inc.
IN-BAND CALL ASSOCIATION SIGNALING FOR A SINGLE NUMBER DESTINATION	7564793	21-Jul-09	27-Jan-27	Avaya Inc.
FORM-BASED LASER INTERFACE FOR CONTROLLING MESSAGING	7564954	21-Jul-09	21-May-26	Avaya Inc.

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PROVIDING USER INFORMATION AND CONTROL OVER A CONTACT WITHIN A CONTACT CENTRE	7564962	21-Jul-09	21-Nov-26	Avaya Inc.
MULTI-SITE SOFTWARE LICENSE BALANCING	7565325	21-Jul-09	10-Jul-26	Avaya Inc.
MOBILE COMMUNICATION DEVICE WITH INTERROGATOR TO INTERACT WITH TAGS	7567178	28-Jul-09	2-Aug-27	Avaya Inc.
METHOD BY WHICH CALL CENTERS CAN VECTOR INBOUND TTY CALLS AUTOMATICALLY TO TTY-ENABLED RESOURCES	7567653	28-Jul-09	8-Feb-27	Avaya Inc.
MANAGING A COMMUNICATIONS SYSTEM BY OFFERING PARTICIPANTS THE OPPORTUNITY TO RESPOND TO REQUESTS SUBMITTED BY OTHER PARTICIPANTS	7570606	4-Aug-09	11-Jul-27	Avaya Inc.
DISTRIBUTION OF PACKETS TO MULTIPLE ADDRESSES	7570629	4-Aug-09	4-Apr-26	Avaya Inc.
TILT MECHANISM FOR COMMUNICATION DEVICE	7570757	4-Aug-09	29-Jan-28	Avaya Inc.
COMPUTER TELEPHONE INTEGRATION OVER A NETWORK	7571235	4-Aug-09	21-Mar-26	Avaya Inc.
HANDLING SEQUENCE NUMBERS AND/OR AN ANTI-REPLAY WINDOW AFTER FAILOVER BETWEEN SERVERS	7571343	4-Aug-09	27-Sep-27	Avaya Inc.
METHOD AND APPARATUS FOR PROVIDING A SCALABLE AND SECURE NETWORK WITHOUT POINT TO POINT ASSOCIATIONS	7571463	4-Aug-09	4-Aug-25	Avaya Inc.
METHOD AND APPARATUS FOR LOW-OVERHEAD NETWORK PROTOCOL PERFORMANCE ASSESSMENT	7573829	11-Aug-09	18-May-27	Avaya Inc.
APPARATUS AND METHOD FOR CONTROLLING INTERACTION BETWEEN A MULTI-MEDIA MESSAGING SYSTEM AND AN INSTANT MESSAGING SYSTEM	7573987	11-Aug-09	1-Apr-27	Avaya Inc.
PRESENCE BASED CALLBACK	7573996	11-Aug-09	3-Oct-26	Avaya Inc.
CONTENT-AWARE DYNAMIC BANDWIDTH ALLOCATION	7580349	25-Aug-09	11-May-25	Avaya Inc.
AUTOMATIC DETERMINATION OF CONNECTIVITY PROBLEM LOCATIONS OR OTHER NETWORK-CHARACTERIZING INFORMATION IN A NETWORK UTILIZING AN ENCAPSULATION PROTOCOL	7583667	1-Sep-09	1-Jul-28	Avaya Inc.
TESTING A DATA-PROCESSING SYSTEM WITH TELECOMMUNICATIONS ENDPOINTS	7583792	1-Sep-09	1-Jul-28	Avaya Inc.
METHOD AND APPARATUS FOR GENERATING A SIGNAL STRENGTH MODEL FOR AN ACCESS POINT AT AN ARBITRARY LOCATION	7583961	1-Sep-09	18-May-25	Avaya Inc.
SYSTEM AND METHOD FOR CONTROLLING NETWORK ACCESS	7587588	8-Sep-09	4-Jun-27	Avaya Inc.

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METHOD AND APPARATUS FOR TELECOMMUNICATION RELIABILITY BY MEDIA CONNECTIVITY ENDPOINT SELECTION OF A CONTROL ENTITY	7587624	8-Sep-09	9-Aug-27	Avaya Inc.
MOBILE DEVICES INCLUDING RFID TAG READERS	7589616	15-Sep-09	8-Aug-26	Avaya Inc.
METHOD AND APPARATUS FOR RESTRICTION OF MESSAGE DISTRIBUTION FOR SECURITY	7590693	15-Sep-09	15-May-28	Avaya Inc.
SECURE GATEWAY WITH ALARM MANAGER AND SUPPORT FOR INBOUND FEDERATED IDENTITY	7590761	15-Sep-09	24-Mar-28	Avaya Inc.
NORMALIZATION OF SPEECH ACCENT	7593849	22-Sep-09	26-Aug-26	Avaya Inc.
METHOD AND APPARATUS FOR PROVIDING TRACE ROUTE AND TIMING INFORMATION FOR MEDIA STREAMS	7596096	29-Sep-09	3-Nov-26	Avaya Inc.
METHODS AND SYSTEMS FOR REMOTE OUTBOUND CONTROL SECURITY STRAWMAN	7596811	29-Sep-09	7-Mar-26	Avaya Inc.
TIME SERIES MONITORING SYSTEM	7599913	6-Oct-09	16-Jul-25	Avaya Inc.
METHOD AND APPARATUS FOR DETERMINATION OF NETWORK TOPOLOGY	7602728	13-Oct-09	17-Oct-27	Avaya Inc.
TELECOMMUNICATION TERMINAL IDENTIFICATION ON A SWITCHING SYSTEM	7602770	13-Oct-09	17-Oct-27	Avaya Inc.
METHOD AND APPARATUS FOR ALLOCATING PROCESSING CAPACITY OF SYSTEM PROCESSING UNITS IN AN EXTRANET GATEWAY	7603463	13-Oct-09	16-Mar-26	Avaya Inc.
DISTRIBUTED ARCHITECTURE FOR DEPLOYING MULTIPLE WIRELESS LOCAL-AREA NETWORKS	7606208	20-Oct-09	5-Jun-27	Avaya Inc.
SYNCHRONIZING INFORMATION ACROSS TELECOMMUNICATIONS TERMINALS	7610055	27-Oct-09	27-Aug-28	Avaya Inc.
METHOD AND APPARATUS FOR ADAPTIVE VIDEO ENCODING BASED ON USER PERCEPTION AND USE	7612792	3-Nov-09	19-Oct-27	Avaya Inc.
DIAL PLAN TRANSPARENCY FOR FRAGMENTED NETWORKS	7613106	3-Nov-09	8-Aug-28	Avaya Inc.
DETERMINING USER AVAILABILITY BASED ON THE EXPECTED DURATION OF A NEW EVENT	7616624	10-Nov-09	12-Nov-26	Avaya Inc.
AVOIDING EXPOSED NODE PROBLEMS IN WIRELESS LOCAL AREA NETWORKS	7616655	10-Nov-09	6-Dec-27	Avaya Inc.
MANAGING HELD TELEPHONE CALLS BY USING A MESSAGING RESOURCE	7616751	10-Nov-09	9-Sep-28	Avaya Inc.
VOIP QUALITY TRADEOFF SYSTEM	7617337	10-Nov-09	6-Apr-28	Avaya Inc.
RESOURCE CONFLICT MANAGEMENT USING PREDEFINED XML SCHEMAS	7617498	10-Nov-09	16-Aug-28	Avaya Inc.
WAITING BUT NOT READY	7620169	17-Nov-09	24-Apr-25	Avaya Inc.
UNIVERSAL EMERGENCY NUMBER ELIN BASED ON NETWORK ADDRESS RANGES	7627091	1-Dec-09	23-Jun-28	Avaya Inc.
ACCELERATED REMOVAL FROM SERVICE OF A SIGNAL PROCESSOR AT A MEDIA GATEWAY	7633932	15-Dec-09	15-Dec-26	Avaya Inc.

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SYSTEM AND METHOD FOR TRANSMITTING VOICE INPUT FROM A REMOTE LOCATION OVER A WIRELESS DATA CHANNEL	7634064	15-Dec-09	22-Dec-24	Intellisist, Inc.
TIMELINE VISUALIZATION FOR CONTACT CENTER PROCESSES	7636433	22-Dec-09	26-Jun-28	Avaya Inc.
METHOD AND APPARATUS FOR MAINTAINING STATE INFORMATION IN AN EVENT DRIVEN THIN CLIENT ENVIRONMENT	7636920	22-Dec-09	23-Nov-26	Avaya Inc.
CONTEXT SENSITIVE CONTACT BROKER	7640550	29-Dec-09	28-Oct-28	Avaya Inc.
WAN KEEPER - EFFICIENT BANDWIDTH MANAGEMENT	7643414	5-Jan-10	28-Jul-27	Avaya Inc.
METHOD AND APPARATUS FOR SUPPORTING MULTIPLE CUSTOMER PROVISIONED IPSEC VPNS	7643488	5-Jan-10	24-Aug-27	Avaya Inc.
A MULTI-RADIO ARCHITECTURE FOR WIRELESS LANS	7646758	12-Jan-10	27-Feb-28	Avaya Inc.
APPARATUS AND METHOD FOR OWNERSHIP VERIFICATION	7647499	12-Jan-10	17-Mar-27	Avaya Inc.
TELEPHONY EXTENSION ATTACK - DETECTION, RECORDING AND INTELLIGENT PREVENTION	7653188	26-Jan-10	18-Jun-28	Avaya Inc.
AUTOMATIC SIGNAL ADJUSTMENT BASED ON INTELLIGIBILITY	7653543	26-Jan-10	13-Sep-28	Avaya Inc.
PIGMENTED COLLAR FOR BI-COLOR LIGHT EMITTING DIODES	7654695	2-Feb-10	6-Feb-27	Avaya Inc.
CENTRALIZED CONTROLLER FOR DISTRIBUTED HANDLING OF TELECOMMUNICATIONS FEATURES	7656836	2-Feb-10	3-Dec-28	Avaya Inc.
AVOIDING HIDDEN TERMINALS IN WIRELESS LOCAL AREA NETWORKS	7656854	2-Feb-10	26-Dec-27	Avaya Inc.
METHOD AND APPARATUS FOR GLOBAL CALL QUEUE IN A GLOBAL CALL CENTER	7657021	2-Feb-10	14-Feb-25	Avaya Inc.
TRANSPARENT MONITORING AND INTERVENTION TO IMPROVE AUTOMATIC ADAPTATION OF SPEECH MODELS	7660715	9-Feb-10	28-Jul-27	Avaya Inc.
SYSTEM FOR INTEGRATING DIVERSE DATABASE AND MAINTAINING THEIR CONSISTENCY	7660830	2-Sep-10	31-Jan-27	Avaya Inc.
FOUR WAY ROCKER SWITCH WITH DISPLAY	7663070	16-Feb-10	6-Jul-27	Avaya Inc.
EFFICIENT LOAD BALANCING AND HEARTBEAT MECHANISMS FOR H.323 ENDPOINTS	7668100	23-Feb-10	28-Apr-27	Avaya Inc.
NETWORK ACCESS DEVICE LOCATION	7668123	23-Feb-10	4-Jan-25	Avaya Inc.
FEATURES OF POWER SAVE IN 802.11E WIRELESS LOCAL AREA NETWORKS (WLANS)	7668128	23-Feb-10	6-Jun-26	Avaya Inc.
DISPLAY HIERARCHY OF PARTICIPANTS DURING PHONE CALL	7668304	23-Feb-10	2-Aug-28	Avaya Inc.
FINITE-STATE MACHINE AUGMENTED FOR MULTIPLE EVALUATIONS OF TEXT	7672965	2-Mar-10	6-Sep-25	Avaya Inc.

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ENHANCING PRESENCE INFORMATION THROUGH THE ADDITION OF ONE OR MORE OF BIOTELEMETRY DATA AND ENVIRONMENTAL DATA	7675411	9-Mar-10	2-Feb-28	Avaya Inc.
USE OF LOCATION AWARENESS TO ESTABLISH AND SUSPEND COMMUNICATIONS SESSIONS IN A HEALTHCARE ENVIRONMENT	7676380	9-Mar-10	12-Mar-28	Avaya Inc.
APPARATUS AND METHOD FOR ROUTING TELECOMMUNICATION CALLS USING VISUAL CALLER INFORMATION	7679636	16-Mar-10	14-Jan-29	Avaya Inc.
DETERMING GROUP AVAILABILITY ON DIFFERENT COMMUNICATION MEDIA	7680098	16-Mar-10	13-Jan-29	Avaya Inc.
INTERNET PROTOCOL APPLIANCE MANAGER	7680100	16-Mar-10	27-Nov-28	Avaya Inc.
DETECTING A VOICE MAIL SYSTEM ANSWERING A CALL	7680260	16-Mar-10	30-Sep-28	Avaya Inc.
DETERMINING USER AVAILABILITY BASED ON A PAST EVENT	7680480	16-Mar-10	3-Apr-28	Avaya Inc.
RELIABLE QUALITY OF SERVICE (QOS) PROVISIONING USING ADAPTIVE CLASS-BASED CONTENTION PERIODS	7684333	23-Mar-10	6-Mar-27	Avaya Inc.
CALL ADMISSION CONTROL FOR MOBILITY-CAPABLE TELECOMMUNICATIONS TERMINALS	7688724	30-Mar-10	19-Oct-28	Avaya Inc.
NODE MERGING PROCESS FOR NETWORK TOPOLOGY REPRESENTATION	7688758	30-Mar-10	8-Apr-28	Avaya Inc.
MIXING BASIC SERVICE SET (BSS) TRAFFIC AND MESH FORWARDING TRAFFIC	7688783	30-Mar-10	2-Jul-28	Avaya Inc.
MEDIA INDEPENDENT OUT OF OFFICE MANAGER	7688850	30-Mar-10	24-Aug-28	Avaya Inc.
APPARATUS AND METHOD FOR PROCESSING CALL DISCONNECTS	7688963	30-Mar-10	29-Jun-27	Avaya Inc.
TECHNIQUE FOR EXTRACTING DATA FROM STRUCTURED DOCUMENTS	7689906	30-Mar-10	24-Nov-24	Avaya Inc.
AUTOMATICALLY GENERATING, AND PROVIDING MULTIPLE LEVELS OF, TOOLTIP INFORMATION OVER TIME	7689916	30-Mar-10	4-Jul-28	Avaya Inc.
SOFTWARE APPLICATIONS BREAK THROUGH A SCREEN BLANKER	7689939	30-Mar-10	23-Jun-26	Avaya Inc.
PRIORITIZED ACCESS IN A MULTI-CHANNEL MAC PROTOCOL	7693175	6-Apr-10	24-Jul-28	Avaya Inc.
INTELLIGENT RINGTONE SERVICE	7693553	6-Apr-10	4-Dec-24	Avaya Inc.
SECURE AUTHENTICATION WITH VOICED RESPONSES FROM A TELECOMMUNICATIONS TERMINAL	7694138	6-Apr-10	20-Aug-28	Avaya Inc.
METHOD AND APPARATUS FOR QUALITY-OF-SERVICE-BASED ADMISSION CONTROL	7697421	13-Apr-10	17-Oct-27	Avaya Inc.
METHOD AND APPARATUS FOR CONTROLLING THE DISSEMINATION OF ROUTING INFORMATION ON A COMMUNICATION NETWORK	7697454	13-Apr-10	29-Nov-26	Avaya Management L.P.

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FINDING FEASIBLE RELAY NODES IN ORBIT NETWORKS	7697460	13-Apr-10	23-May-28	Avaya Inc.
LICENSE MODES IN CALL PROCESSING	7698225	13-Apr-10	31-Jan-25	Avaya Inc.
METHOD AND APPARATUS FOR DESIGNING WEB SERVICES USING A SEQUENCE AND MULTIPLEX ARCHITECTURAL PATTERN	7698385	13-Apr-10	11-Feb-29	Avaya Inc.
CONNECTOR MODULE WITH EMBEDDED POWER-OVER-ETHERNET VOLTAGE ISOLATION AND METHOD	7701092	20-Apr-10	23-Jan-27	Avaya Inc.
METHOD AND APPARATUS FOR PROVIDING DEFAULT MEDIA CONTENT TO A CALLING PARTY	7702083	20-Apr-10	22-Dec-28	Avaya Inc.
APPARATUS, METHOD, AND COMPUTER PROGRAM FOR PROVIDING MULTIMEDIA PROMPTING IN A COMMUNICATION SYSTEM	7702727	20-Apr-10	30-May-26	Avaya Inc.
SYSTEM, METHOD AND DEVICE FOR LOCATION OF AND COMMUNICATION WITH A WIRELESS-ENABLED DEVICE HAVING IMPROVED FUNCTIONALITY WHEN THE DEVICE IS IN A DE-POWERED STATE	7705726	27-Apr-10	10-Apr-28	Avaya Inc.
ACCOUNTING FOR TELECOMMUNICATIONS TERMINAL MOBILITY IN CALL ADMISSION CONTROL	7706341	27-Apr-10	5-Mar-28	Avaya Inc.
INTELLIGENT HANDLING OF MESSAGE REFUSAL	7706516	27-Apr-10	2-Oct-22	Avaya Inc.
DYNAMIC VIDEO EQUALIZATION OF IMAGES USING FACE-TRACKING	7706576	27-Apr-10	24-Feb-28	Avaya Inc.
USE OF LOCATION AWARENESS TO TRANSFER COMMUNICATIONS SESSION BETWEEN TERMINALS IN A HEALTHCARE ENVIRONMENT	7707044	27-Apr-10	27-Jun-28	Avaya Inc.
PERIODIC SOFTWARE LICENSING SYSTEM	7707115	27-Apr-10	8-Jul-25	Avaya Inc.
FLEXIBLE LICENSE FILE FEATURE CONTROLS	7707116	27-Apr-10	19-Apr-27	Avaya Inc.
SECURE INSTALLATION ACTIVATION	7707405	27-Apr-10	20-Dec-28	Avaya Inc.
DYNAMIC ASSIGNMENT OF TRAFFIC CLASSES TO A PRIORITY QUEUE IN A PACKET FORWARDING DEVICE	7710871	4-May-10	1-Mar-24	Avaya Inc.
COORDINATION OF CONTENT STREAMS IN INTERACTIVE VOICE RESPONSE SYSTEMS	7711095	4-May-10	1-Jan-29	Avaya Inc.
DIRECT CALLING TO DEVICES VIA A SHARED TELEPHONE NUMBER	7711101	4-May-10	14-Nov-28	Avaya Inc.
MULTI-TASKING TRACKING AGENT	7711104	4-May-10	18-Aug-27	Avaya Inc.
CREATING A TELECOMMUNICATIONS CHANNEL FROM MULTIPLE CHANNELS THAT HAVE DIFFERING SIGNAL-QUALITY GUARANTEES	7715417	11-May-10	24-Jul-28	Avaya Inc.
REHOMING VIA TUNNEL SWITCHING	7716338	11-May-10	6-Jan-29	Avaya Inc.

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METHOD AND APPARATUS FOR ENABLING MULTICAST OVER SPLIT MULTI-LINK TRUNKING	7719958	18-May-10	8-Mar-28	Avaya Inc.
INTERFERING PACKET STREAMS IN PACKET NETWORKS	7720004	18-May-10	18-Jun-28	Avaya Inc.
MUTE CONDITION INDICATOR	7720217	18-May-10	14-May-28	Avaya Inc.
TELEPHONE WITH ENHANCED FUNCTION DISPLAY AND SELECTION ABILITY	7720218	18-May-10	15-Aug-28	Avaya Inc.
NETWORKED VOICEMAIL	7724880	25-May-10	4-Dec-27	Avaya Inc.
CHANGE SPEED OF VOICEMAIL PLAYBACK DEPENDING ON CONTEXT	7729478	1-Jun-10	18-Oct-27	Avaya Inc.
POST-TERMINATION CONTACT MANAGEMENT	7729490	1-Jun-10	12-Jun-27	Avaya Inc.
METHOD AND APPARATUS FOR DELIVERING ENHANCED CALLER IDENTIFICATION SERVICES TO A CALLED PARTY	7734028	8-Jun-10	19-Apr-26	Avaya Inc.
TRACKING AND ACTING ON ONE AND DONE	7734032	8-Jun-10	23-Oct-26	Avaya Inc.
REMOTE PARTY SPEAKER PHONE DETECTION	7734034	8-Jun-10	1-Apr-29	Avaya Inc.
PRESENCE-BASED HYBRID PEER-TO-PEER COMMUNICATIONS	7734710	8-Jun-10	17-Aug-28	Avaya Inc.
SUBSCRIPTION SERVER FOR NOTIFICATION AND RESPONSE SYSTEM	7734731	8-Jun-10	15-Jul-27	Avaya Inc.
USING VOICE OVER IP (VOIP) OR INSTANT MESSAGING (IM) TECHNOLOGY TO CONNECT TO CUSTOMER PRODUCTS	7734909	8-Jun-10	9-May-27	Avaya Inc.
METHOD AND APPARATUS FOR MERGING CALL COMPONENTS DURING CALL RECONSTRUCTION	7738360	15-Jun-10	5-Sep-25	Avaya Inc.
ADVANCED PORT-BASED E911 STRATEGY FOR IP TELEPHONY	7738634	15-Jun-10	16-Dec-26	Avaya Inc.
DYNAMIC LOAD BALANCER	7739398	15-Jun-10	23-Oct-27	Avaya Inc.
BGP HIGH SCALING AND HIGH PERFORMANCE ALGORITHMS	7739404	15-Jun-10	28-Aug-28	Avaya Inc.
END TO END IP SECURITY	7739728	15-Jun-10	17-Apr-29	Avaya Inc.
ADAPTIVE BANDWIDTH NETWORK MANAGEMENT FOR VOIP NETWORK	7742499	22-Jun-10	17-Oct-27	Avaya Inc.
SIMPLIFIED CALL ANSWERING SERVICE	7742579	22-Jun-10	21-Oct-27	Avaya Inc.
FREQUENCY-TABLE-BASED STORAGE FOR NETWORK PERFORMANCE DATA	7743136	22-Jun-10	24-Apr-29	Avaya Inc.
MULTI-PHASE DETECTION ALGORITHM	7743169	22-Jun-10	26-Dec-28	Avaya Inc.
TELEPHONE SOFTWARE CLIENT APPLICATION FOR HANDLING THE INSERTION AND REMOVAL OF LOGICAL AUDIO DEVICES	7747010	29-Jun-10	27-Sep-28	Avaya Inc.
METHOD AND APPARATUS USING LIGHTWEIGHT RRQ FOR EFFICIENT RECOVERY OF A CALL SIGNALING CHANNEL IN GATEKEEPER-ROUTED CALL SIGNALING	7747672	29-Jun-10	28-Apr-29	Avaya Inc.

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METHOD TO MAKE A DISCUSSION FORUM OR RSS FEED A SOURCE FOR CUSTOMER CONTACT INTO A MULTIMEDIA CONTACT CENTER THAT IS CAPABLE OF HANDLING EMAILS	7747705	29-Jun-10	17-Aug-28	Avaya Inc.
CERTIFICATE DISTRIBUTION VIA LICENSE FILES	7747851	29-Jun-10	8-Jun-28	Avaya Inc.
PROVIDING AN ABSTRACTION LAYER IN A CLUSTER SWITCH THAT INCLUDES PLURAL SWITCHES	7751329	6-Jul-10	18-Jul-28	Avaya Inc.
LINE APPEARANCE RESERVATION FOR SIP ENDPOINTS	7751536	6-Jul-10	6-May-29	Avaya Inc.
FEEBLE RINGTONES	7751542	6-Jul-10	6-May-29	Avaya Inc.
EXTENDING A CALL TO A TELECOMMUNICATIONS TERMINAL THROUGH AN INTERMEDIATE POINT	7751547	6-Jul-10	31-Aug-27	Avaya Inc.
DATA EXTENSIBILITY USING EXTERNAL DATABASE TABLES	7752230	6-Jul-10	5-Feb-27	Avaya Inc.
ADHOC SECURE DOCUMENT EXCHANGE	7752269	6-Jul-10	18-Dec-26	Avaya Inc.
METHOD AND APPARATUS FOR CONTENT BASED AUTHENTICATION FOR NETWORK ACCESS	7752320	6-Jul-10	19-May-27	Avaya Inc.
DETECTING AN ATTACK OF A NETWORK CONNECTION	7752670	6-Jul-10	30-Mar-29	Avaya Inc.
METHOD AND APPARATUS FOR COMMUNICATING DATA WITHIN MEASUREMENT TRAFFIC	7756032	13-Jul-10	5-Nov-25	Avaya Inc.
SEAMLESS LIVE MIGRATION OF VIRTUAL MACHINES ACROSS OPTICAL NETWORKS	7761573	20-Jul-10	2-Jan-29	Avaya Inc.
SHARING OF NETWORK SECURITY AND SERVICES PROCESSING RESOURCES	7764611	27-Jul-10	20-Feb-29	Avaya Inc.
SYNCHRONIZATION WATERMARKING IN MULTIMEDIA STREAMS	7764713	27-Jul-10	5-May-28	Avaya Inc.
METHOD AND APPARATUS FOR ROUTING TELECOMMUNICATION CALLS	7764782	27-Jul-10	3-Dec-27	Avaya Inc.
SYSTEM AND METHOD FOR AGGREGATION OF USER CONVERSATIONS AND VISUALIZING PERSONAL COMMUNICATIONS MAP	7765259	27-Jul-10	31-Jul-28	Avaya Inc.
METHOD AND APPARATUS FOR DETERMINING PROBLEMS ON DIGITAL SYSTEMS USING AUDIBLE FEEDBACK	7768930	3-Aug-10	17-Sep-24	Avaya Inc.
SYSTEM AND METHOD FOR TRANSMITTING VOICE INPUT FROM A REMOTE LOCATION OVER A WIRELESS DATA CHANNEL	7769143	3-Aug-10	19-Jul-22	Intellisist, Inc.
FILLER VIDEO STREAMS IN INTERACTIVE VOICE RESPONSE SYSTEMS	7769148	3-Aug-10	3-Jun-29	Avaya Inc.
AGGREGATED PERCEIVED PRESENCE	7769154	3-Aug-10	9-Jun-24	Avaya Inc.
CONTACT CENTER	7769161	3-Aug-10	25-Jun-26	Avaya Inc.
FAULT RECOVERY IN CONCURRENT QUEUE MANAGEMENT SYSTEMS	7770061	3-Aug-10	2-Jun-25	Avaya Inc.

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METHODOLOGY AND APPARATUS FOR LOAD-BALANCING WORK ON A NETWORK OF SERVERS BASED ON THE PROBABILITY OF BEING SERVICED WITHIN A SERVICE-TIME GOAL	7770175	3-Aug-10	2-Jan-29	Avaya Inc.
SYSTEM FOR CONDITIONAL ANSWERING OF REQUESTS	7774292	10-Aug-10	9-Nov-25	Avaya Inc.
METHOD AND APPARATUS FOR LINK PERFORMANCE MEASUREMENTS IN A PACKET-SWITCHED NETWORK	7778196	10-Aug-10	26-Feb-28	Avaya Inc.
DYNAMIC VIDEO GENERATION IN INTERACTIVE VOICE RESPONSE SYSTEMS	7778397	17-Aug-10	14-Jan-28	Avaya Inc.
SUBSTITUTION CIPHER TEXT-ENCODING AND UN-ENCODING SOFTWARE AND METHOD	7778415	17-Aug-10	17-Jun-29	Avaya Inc.
LINKING UNABLE TO RESPOND MESSAGES TO ENTRIES IN ELECTRONIC CALENDAR	7778858	17-Aug-10	16-Oct-27	Avaya Inc.
DEFERRED CONTROL OF SURROGATE KEY GENERATION IN A DISTRIBUTED PROCESSING ARCHITECTURE	7779042	17-Aug-10	24-Apr-29	Avaya Inc.
RAPID FAULT DETECTION AND RECOVERY FOR INTERNET PROTOCOL TELEPHONY	7782787	24-Aug-10	25-Feb-27	Avaya Inc.
METHOD FOR TRANSLATING A DIALED STRING ENTERED BY A CALLING PARTY	7783031	24-Aug-10	30-Aug-22	Avaya Inc.
APPARATUS AND METHOD FOR SPEAKER IDENTIFICATION DURING TELECOMMUNICATION CALLS	7783022	24-Aug-10	21-Jul-28	Avaya Inc.
BUSINESS PERFORMANCE AND CUSTOMER CARE QUALITY MEASUREMENT	7783513	24-Aug-10	23-Sep-26	Intellist Inc.
PRIORITIZED SERVICE DELIVERY BASED ON PRESENCE AND AVAILABILITY OF INTERRUPTIBLE ENTERPRISE RESOURCES WITH SKILLS	7787609	31-Aug-10	26-Aug-28	Avaya Inc.
METHOD AND APPARATUS FOR SECURE KEY MANAGEMENT USING MULTI-THRESHOLD SECRET SHARING	7787619	31-Aug-10	19-Apr-29	Avaya Inc.
WASHABLE SHELL FOR A HANDHELD ELECTRONIC DEVICE	7792284	7-Sep-10	22-Jan-29	Avaya Inc.
MONITORING QUALITY OF SERVICE IN PACKET-BASED COMMUNICATIONS	7796524	14-Sep-10	9-Mar-25	Avaya Inc.
METHOD AND SYSTEM FOR MANAGEMENT OF QUEUES IN CONTACT CENTERS	7796747	14-Sep-10	15-Jul-29	Avaya Inc.
LOCATION-BASED COMMAND EXECUTION FOR MOBILE TELECOMMUNICATIONS TERMINALS	7797001	14-Sep-10	13-Aug-24	Avaya Inc.
A METHOD FOR STORING AND RETRIEVING DIGITAL INK CALL LOGS	7797630	14-Sep-10	26-Feb-28	Avaya Inc.
USE OF LOCATION AWARENESS TO ESTABLISH COMMUNICATIONS WITH A TARGET CLINICIAN IN A HEALTHCARE ENVIRONMENT	7801743	21-Sep-10	9-Feb-28	Avaya Inc.
NETWORK SYSTEM HAVING AN INSTRUCTIONAL SEQUENCE FOR PERFORMING PACKET PROCESSING AND OPTIMIZING THE PACKET PROCESSING	7804785	28-Sep-10	19-May-30	Avaya Inc.

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METHOD AND APPARATUS FOR VALIDATION AND ERROR RESOLUTION OF CONFIGURATION DATA IN A PRIVATE BRANCH EXCHANGE SWITCH	7804947	28-Sep-10	4-Dec-27	Avaya Inc.
AUTHENTICATION BASED ON FUTURE GEO-LOCATION	7805128	28-Sep-10	15-Jun-29	Avaya Inc.
INTEGRATED MULTI-MEDIA COMMUNICATION SYSTEM	7808980	5-Oct-10	16-Oct-28	Avaya Inc.
METHOD AND APPARATUS FOR SELECTION OF SPECIAL-PURPOSE GATEWAYS	7809125	5-Oct-10	13-Jul-29	Avaya Inc.
RESILIENT APPLICATION LAYER OVERLAY FRAMEWORK FOR CONVERGED COMMUNICATION OVER INTERNET PROTOCOL NETWORKS	7809846	5-Oct-10	9-Mar-28	Avaya Inc.
SETTING UP A CONFERENCE CALL WITH A HASHED ADDRESS	7813305	12-Oct-10	10-May-29	Avaya Inc.
SECURE DOWNLOAD MANAGER	7814023	12-Oct-10	12-Mar-28	Avaya Inc.
STATEFUL AND CROSS-PROTOCOL INTRUSION DETECTION FOR VOICE OVER IP	7814547	12-Oct-10	30-Dec-24	Avaya Inc.
EMERGENCY CALL HANDLING IN CONTENTION-BASED WIRELESS LOCAL AREA NETWORKS	7817675	19-Oct-10	3-Dec-27	Avaya Inc.
METHOD FOR SELECTING CONTACT CENTER AGENTS VARIOUSLY FOR TELEPHONY AND NON-TELEPHONY WORK 00053874IA A PBXS ACD	7817796	19-Oct-10	25-Mar-29	Avaya Inc.
SYSTEM FOR IDENTIFYING NON-IMPACTED AND POTENTIALLY DISASTER IMPACTED PEOPLE AND COMMUNICATING WITH THEM TO GATHER IMPACTED STATUS	7817982	19-Oct-10	26-Dec-28	Avaya Inc.
METHODS AND APPARATUS FOR ALLOCATING RESOURCES IN A DISTRIBUTED ENVIRONMENT	7818010	19-Oct-10	3-May-28	Avaya Inc.
METHOD AND APPARATUS FOR SPECIFYING WEB SERVICE INTERFACES	7818398	19-Oct-10	7-Jan-29	Avaya Inc.
METHODS AND SYSTEMS FOR REMOTE OUTBOUND CONTROL SECURITY STRAWMAN	7818805	19-Oct-10	9-Sep-25	Avaya Inc.
SYSTEMS AND METHODS FOR PARTITIONING END-TO-END PERFORMANCE EFFECTS USING NETWORK TOMOGRAPHY	7821936	26-Oct-10	22-Dec-28	Avaya Inc.
ACKNOWLEDGEMENT OF MEDIA WAVEFORMS BETWEEN TELECOMMUNICATIONS ENDPOINTS	7821957	26-Oct-10	8-Jul-28	Avaya Inc.
DIRECTION OF COMMUNICATIONS SESSIONS TO CONTACT CENTERS	7822019	26-Oct-10	18-Nov-27	Avaya Inc.
METHODS AND SYSTEMS FOR PROVIDING PRIORITY ACCESS TO 802.11 ENDPOINTS USING DCF PROTOCOL	7826472	2-Nov-10	13-Jul-29	Avaya Inc.
CALL STORAGE IN REMOVABLE MEMORY	7826832	2-Nov-10	14-May-29	Avaya Inc.
CALENDAR ITEM HIERARCHY FOR AUTOMATIC SPECIALIZATION	7827240	2-Nov-10	4-Sep-28	Avaya Inc.
TRAFFIC-BASED AVAILABILITY ANALYSIS	7830813	9-Nov-10	22-Mar-25	Avaya Inc.
VIRTUAL PRIVATE NETWORK MANAGER GUI WITH LINKS FOR USE IN CONFIGURING A VIRTUAL PRIVATE NETWORK	7831689	9-Nov-10	28-Oct-22	Avaya Inc.

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POLICY-BASED FORWARDING IN OPEN SHORTEST PATH FIRST (OSPF) NETWORKS	7831733	9-Nov-10	29-Apr-26	Avaya Management L.P.
DYNAMIC CHANNEL ASSIGNMENT IN WIRELESS AD HOC NETWORKS	7835339	16-Nov-10	7-Dec-27	Avaya Inc.
DISTRIBUTED HANDLING OF TELECOMMUNICATIONS FEATURES IN A HYBRID PEER-TO-PEER SYSTEM OF ENDPOINTS	7835364	16-Nov-10	9-Feb-29	Avaya Inc.
PROVIDE A GRACEFUL TRANSFER OUT OF ACTIVE WAIT TREATMENT	7835514	16-Nov-10	18-Sep-26	Avaya Inc.
MULTIPLE SIMULTANEOUS WIRELESS CONNECTIONS IN A WIRELESS LOCAL AREA NETWORK	7836189	16-Nov-10	23-Nov-27	Avaya Inc.
METHOD AND APPARATUS FOR MANAGING COMMUNICATION BETWEEN PARTICIPANTS IN A VIRTUAL ENVIRONMENT	7840668	23-Nov-10	23-Nov-28	Avaya Inc.
METHODS AND APPARATUS FOR MANAGING A PLURALITY OF HOME PAGES FOR A USER	7840684	23-Nov-10	23-Jan-29	Avaya Inc.
DETECTION OF HIDDEN WIRELESS ROUTERS	7840698	23-Nov-10	25-Jun-28	Avaya Inc.
PROTOCOL FOR WIRELESS MULTI-CHANNEL ACCESS CONTROL	7843819	30-Nov-10	31-Oct-28	Avaya Inc.
AUTOMATIC DETECTION AND RE-CONFIGURATION OF PRIORITY STATUS IN TELECOMMUNICATIONS NETWORKS	7843826	30-Nov-10	11-Feb-29	Avaya Inc.
APPARATUS AND METHOD FOR PROVIDING CALL STATUS INFORMATION	7843899	30-Nov-10	21-May-29	Avaya Inc.
PORTING USER PROFILES BETWEEN COMMUNICATION DEVICES IN AN ENTERPRISE	7844274	30-Nov-10	26-Aug-26	Avaya Inc.
APPARATUS AND METHOD FOR PROVIDING VOICE RECOGNITION FOR MULTIPLE SPEAKERS	7844454	30-Nov-10	12-Jul-29	Avaya Inc.
ROUTING BASED ON THE CONTENTS OF A SHOPPING CART	7844504	30-Nov-10	5-Jun-27	Avaya Inc.
ROMOTE FEATURE ACTIVATOR FEATURE EXTRACTION	7844572	30-Nov-10	29-Sep-23	Avaya Inc.
OUT OF OFFICE AUTOREPLY FILTER	7844669	30-Nov-10	5-Mar-28	Avaya Inc.
TESTING BGA SOLDER JOINTS BY LOCALIZED PULSED-HEAT THERMOGRAPHY	7845849	7-Dec-10	25-May-29	Avaya Inc.
LOCATION- AND DIRECTION-ENHANCED AUTOMATIC REMINDERS OF APPOINTMENTS	7847686	7-Dec-10	24-May-28	Avaya Inc.
DYNAMIC MULTIMEDIA CONTENT STREAM DELIVERY BASED ON QUALITY OF SERVICE	7847813	7-Dec-10	9-Oct-29	Avaya Inc.
TELECOMMUNICATIONS-TERMINAL MUTE DETECTION	7848511	7-Dec-10	6-Mar-29	Avaya Inc.
TELECONFERENCING SYSTEM WITH MULTIPLE CHANNELS AT EACH LOCATION	7848738	7-Dec-10	5-Sep-29	Avaya Inc.
SWITCHING DEVICE, METHOD, AND COMPUTER PROGRAM FOR EFFICIENT INTRUSION DETECTION	7849506	7-Dec-10	29-Nov-27	Avaya Inc.

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METHODS AND APPARATUS FOR AUDIO COMMUNICATION	7852992	14-Dec-10	14-Oct-29	Avaya Inc.
METHOD AND APPARATUS FOR HANDLING DISCONNECTED CALL	7856092	21-Dec-10	21-Oct-29	Avaya Inc.
METHOD AND APPARATUS FOR USING SINGLE-RADIO NODES AND MULTI-RADIO NODES IN A NETWORK	7860054	28-Dec-10	28-Mar-29	Avaya Inc.
METHODS AND APPARATUS FOR ALLOCATING A RESOURCE TO ENQUEUED REQUESTS USING PREDICTED WAIT TIME BASED ON PRIOR RESOURCE CONTRIBUTION	7860234	28-Dec-10	28-Oct-29	Avaya Inc.
DISTRIBUTED COMPUTATION IN NETWORK DEVICES	7860999	28-Dec-10	26-Dec-25	Avaya Inc.
HANDLING UNSOLICITED CONTENT AT A TELECOMMUNICATIONS TERMINAL	7864761	4-Jan-11	17-Jul-28	Avaya Inc.
START-TO-FINISH RESERVATIONS IN DISTRIBUTED MAC PROTOCOLS FOR WIRELESS LANS	7864796	4-Jan-11	23-Dec-27	Avaya Inc.
METHOD AND APPARATUS FOR DATA PROTECTION FOR MOBILE DEVICES	7865172	4-Jan-11	29-Mar-29	Avaya Inc.
COMMUNICATIONS SERVICES FOR BUSINESS PROCESS DESIGN	7870184	11-Jan-11	20-Aug-28	Avaya Inc.
METHODS AND APPARATUS FOR CONTROLLING AUDIO CHARACTERISTICS OF NETWORKED VOICE COMMUNICATIONS DEVICES	7873069	18-Jan-11	12-Mar-27	Avaya Inc.
ADAPTIVE SELECTION OF BANDWIDTH PARAMETERS TO MEET A SERVICE PROVIDER PRICING	7873074	18-Jan-11	9-Jul-28	Avaya Inc.
METHOD AND APPARATUS FOR PERFORMING PREDICTIVE DIALING	7873157	18-Jan-11	23-Feb-27	Avaya Inc.
DYNAMIC SYSTEM OF AUTONOMOUS PARSERS FOR INTERPRETING ARBITRARY TELECOMMUNICATION EQUIPMENT STREAMS	7873992	18-Jan-11	19-Jun-27	Avaya Inc.
METHOD AND APPARATUS FOR GENERATING AND REINFORCING USER PASSWORDS	7873995	18-Jan-11	18-Mar-28	Avaya Inc.
METHOD FOR COORDINATING CO-RESIDENT TELECONFERENCING TO AVOID FEEDBACK	7876890	25-Jan-11	15-Jun-26	Avaya Inc.
SYSTEM AND METHOD FOR DYNAMICALLY CONFIGURING WIRELESS NETWORK GEOGRAPHIC COVERAGE OR SERVICE LEVELS	7877088	25-Jan-11	17-Apr-25	Intellisist, Inc.
INTERFACE SCHEDULING AND TRAFFIC-SHAPING	7881197	1-Feb-11	3-Aug-28	Avaya Inc.
STATEFUL AND STATELESS DATA PROCESSING	7881215	1-Feb-11	16-Sep-27	Avaya Inc.
PROVIDING COMMUNICATIONS INCLUDING AN EXTENDED PROTOCOL HEADER	7881297	1-Feb-11	1-Jan-29	Avaya Inc.
POWER-SAVING MECHANISM FOR PERIODIC TRAFFIC STREAMS IN WIRELESS LOCAL-AREA NETWORKS	7881322	1-Feb-11	12-Jan-28	Avaya Inc.
ANSWER ON HOLD NOTIFICATION	7881450	1-Feb-11	8-Jul-28	Avaya Inc.

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AUTOMATIC DOWNLOAD PROVISIONING	7882171	1-Feb-11	4-Dec-28	Avaya Inc.
STREAM PROCESSING NODE	7882257	1-Feb-11	13-Jan-30	Avaya Inc.
ALTERNATIVELY ENABLING AND DISABLING THE TALK PATHS OF ENDPOINTS THAT SHARE A VIRTUAL ADDRESS	7885209	8-Feb-11	3-Apr-27	Avaya Inc.
SYNCHRONIZATION OF SESSION-INITIATION-PROTOCOL PROXY DATABASES	7885253	8-Feb-11	12-Mar-29	Avaya Inc.
INTEGRATING MESSAGING SERVER DIRECTORY SERVICE WITH A COMMUNICATION SYSTEM VOICE MAIL MESSAGE INTERFACE	7885275	8-Feb-11	7-Feb-25	Avaya Inc.
COST-CONSCIOUS TELECOMMUNICATIONS TERMINAL	7885399	8-Feb-11	19-Jul-27	Avaya Inc.
METHOD AND APPARATUS TO FORECAST THE AVAILABILITY OF A RESOURCE	7885401	8-Feb-11	18-Nov-28	Avaya Inc.
METHOD FOR AUTHORIZING A SUBSTITUTE SOFTWARE LICENSE SERVER	7885896	8-Feb-11	25-May-25	Avaya Inc.
METHOD FOR ANNOUNCING E-MAIL AND CONVERTING E-MAIL TEXT TO VOICE	7886006	8-Feb-11	24-Mar-24	Avaya Inc.
VOICE RECOGNITION FOR SERVICING CALLS BY A CALL CENTER AGENT	7889859	15-Feb-11	15-Oct-28	Avaya Inc.
METHOD AND APPARATUS FOR CONFIGURING A DEVICE BASED ON PROXIMITY TO ANOTHER DEVICE	7890743	15-Feb-11	5-Apr-29	Avaya Inc.
REMOTE FEATURE ACTIVATION AUTHENTICATION FILE SYSTEM	7890997	15-Feb-11	19-Feb-25	Avaya Inc.
COMPLEMENTARY VOIP SERVICE	7894590	22-Feb-11	14-Nov-28	Avaya Inc.
RECOGNITION RESULTS POSTPROCESSOR FOR USE IN VOICE RECOGNITION SYSTEMS	7899671	1-Mar-11	5-Feb-24	Avaya Inc.
SYSTEM AND METHOD FOR INDICATING STATUS OF AN INCOMING TRANSMISSION TO A USER	7903795	8-Mar-11	18-Feb-29	Avaya Inc.
METHOD AND APPARATUS FOR LEARNING ENDPOINT ADDRESSES OF IPSEC VPN TUNNELS	7907595	15-Mar-11	29-Jul-27	Avaya Inc.
METHOD AND APPARATUS FOR MEASURING RTT IN A CUMULATIVE ACKNOWLEDGMENT TRANSMISSION PROTOCOL	7907613	15-Mar-11	22-Mar-30	Avaya Inc.
CACHING USER INFORMATION IN AN INTEGRATED COMMUNICATING SYSTEM	7907704	15-Mar-11	7-Feb-25	Avaya Inc.
ROUTING DATA TO ONE OR MORE ENTITIES IN A NETWORK	7908481	15-Mar-11	9-Oct-24	Avaya Inc.
MECHANISMS AND ALGORITHMS FOR ARBITRATING BETWEEN AND SYNCHRONIZING STATE OF DUPLICATED MEDIA PROCESSING COMPONENTS	7912075	22-Mar-11	9-Dec-28	Avaya Inc.
METHOD AND APPARATUS FOR PROVIDING CALLED PARTY INFORMATION TO A COVERAGE POINT DURING SURVIVABLE PROCESSOR OPERATION	7912203	22-Mar-11	20-Jan-30	Avaya Inc.
DATA MESSAGING DURING TELEPHONY CALLS	7912207	22-Mar-11	29-Mar-29	Avaya Inc.

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MANAGING STATISTICAL INFORMATION IN A CONTACT CENTER	7912209	22-Mar-11	12-Nov-29	Avaya Inc.
METHOD AND APPARATUS FOR SELECTIVELY READING COUNTER INFORMATION IN A NETWORK DEVICE	7912939	22-Mar-11	20-Aug-27	Avaya Inc.
REMOTE FEATURE ACTIVATION AUTHENTICATION FILE SYSTEM	7913301	22-Mar-11	15-Aug-25	Avaya Inc.
DIALING PLAN INFORMATION AS PROVIDED TO A TELECOMMUNICATIONS ENDPOINT	7916856	29-Mar-11	27-Jan-30	Avaya Inc.
INDIVIDUAL PARTICIPANT IDENTIFICATION IN SHARED VIDEO RESOURCES	7920158	5-Apr-11	21-Jul-26	Avaya Inc.
METHOD AND APPARATUS FOR LOOP PREVENTION IN COMMUNICATION NETWORKS	7920487	5-Apr-11	30-Sep-28	Avaya Inc.
PRIVATE BRANCH EXCHANGE WITH SELF-REFERENCING EXTENSIONS	7920685	5-Apr-11	27-Nov-26	Avaya Inc.
METHOD FOR WIRELESS NETWORK SELF-CONFIGURATION	7924727	12-Apr-11	22-Dec-28	Avaya Management L.P.
METHOD FOR MULTICAST DISTRIBUTION TREE SWITCHOVER	7924743	12-Apr-11	10-Nov-27	Avaya Management L.P.
TELECONFERENCING SYSTEM WITH MULTI-CHANNEL IMAGING	7924995	12-Apr-11	9-Feb-30	Avaya Inc.
INTELLIGENT HANDLING OF MESSAGE REFUSAL	7924998	12-Apr-11	2-Oct-22	Avaya Inc.
MANAGING HELD TELEPHONE CALLS FROM A REMOTE TELECOMMUNICATIONS TERMINAL	7925000	12-Apr-11	5-Jul-28	Avaya Inc.
METHODS AND APPARATUS FOR CONTACT CENTER AGENT SELECTION	7925001	12-Apr-11	10-Feb-30	Avaya Inc.
METHOD AND APPARATUS FOR PROCESSING A SPEECH SIGNAL	7925499	12-Apr-11	8-Feb-30	Avaya Inc.
SECURE INTERACTION BETWEEN A MOBILE CLIENT DEVICE AND AN ENTERPRISE APPLICATION IN A COMMUNICATION SYSTEM	7925717	12-Apr-11	31-May-29	Avaya Inc.
FAULT RECOVERY IN CONCURRENT QUEUE MANAGEMENT SYSTEMS	7925921	12-Apr-11	2-Jun-25	Avaya Inc.
EFFICIENT AUTHENTICATION SYSTEM FOR PRIMARY AND SECONDARY SERVERS	7926095	12-Apr-11	12-Jan-30	Avaya Inc.
METHOD AND APPARATUS FOR LEARNING VRRP BACKUP ROUTERS	7929420	19-Apr-11	8-Dec-27	Avaya Inc.
SYSTEMS AND METHODS FOR AUTOMATED MEDIA FILTERING	7930762	19-Apr-11	11-Sep-26	Avaya Inc.
APPARATUS AND METHOD FOR PROVIDING PRIORITY VOICE MESSAGING FROM AN EMERGENCY CENTER	7933391	26-Apr-11	25-Feb-29	Avaya Inc.
PROXY-BASED, TRANSACTION AUTHORIZATION SYSTEM	7933836	26-Apr-11	30-Sep-28	Avaya Inc.
SYSTEM AND METHOD FOR DETECTING AND PREVENTING DENIAL OF SERVICE ATTACKS IN A COMMUNICATIONS SYSTEM	7933985	26-Apr-11	19-Dec-28	Avaya Inc.

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MULTIPLEXING VOIP STREAMS FOR CONFERENCING AND SELECTIVE PLAYBACK OF AUDIO STREAMS	7936705	3-May-11	24-Nov-28	Avaya Inc.
MULTIMEDIA COMMUNICATION SESSION COORDINATION ACROSS HETEROGENEOUS TRANSPORT NETWORKS	7936746	3-May-11	18-Mar-29	Avaya Inc.
CLOCK MANAGEMENT BETWEEN TWO END POINTS	7936794	3-May-11	19-Jan-28	Avaya Inc.
METHOD AND APPARATUS FOR PROVIDING COMMUNICATION TASKS IN A WORKFLOW	7936863	3-May-11	30-Sep-24	Avaya Inc.
MESSAGING ADVISE IN PRESENCE-AWARE NETWORKS	7936865	3-May-11	18-Aug-23	Avaya Inc.
MULTI-SERVICE REQUEST WITHIN A CONTACT CENTER	7936867	3-May-11	14-Jan-30	Avaya Inc.
FINITE-STATE MACHINE AUGMENTED FOR MULTIPLE EVALUATIONS OF TEXT	7937411	3-May-11	9-Feb-24	Avaya Inc.
METHOD AND APPARATUS FOR CANCELING CHANNEL RESERVATIONS IN A WIRELESS NETWORK	7940688	10-May-11	9-Mar-30	Avaya Inc.
METHOD AND APPARATUS FOR ALLOWING COMMUNICATION WITHIN A GROUP	7940702	10-May-11	10-Mar-30	Avaya Inc.
DATA DISTRIBUTION IN A DISTRIBUTED TELECOMMUNICATIONS NETWORK	7940758	10-May-11	24-Mar-28	Avaya Inc.
ADAPTION OF EMERGENCY CALLS TO THE EMERGENCY SERVICES NETWORK BASED ON CALLER LOCATION	7940896	10-May-11	10-Mar-30	Avaya Inc.
ORCHESTRATION ENGINE AS AN INTERMEDIARY BETWEEN TELEPHONY FUNCTIONS AND BUSINESS PROCESSES	7940916	10-May-11	10-Mar-30	Avaya Inc.
TELECOMMUNICATIONS-BASED SOCIAL-TRUST NETWORKS	7941388	10-May-11	14-Jan-30	Avaya Inc.
APPARATUS AND METHODS FOR MANAGING POWER DISTRIBUTION OVER ETHERNET	7941677	10-May-11	5-Jan-27	Avaya Inc.
DVMRP BORDER ROUTER FOR REVERSE PATH FORWARDING VALIDATION WITH EXTERNAL SOURCES	7944846	17-May-11	8-Aug-27	Avaya Inc.
HANDLING LOOPS IN PROGRAMS AND EXAMINING FEASIBLE SOFTWARE BEHAVIOR FOR DETECTING MALICIOUS CODE	7945898	17-May-11	28-Jun-26	Avaya Inc.
ASYNCHRONOUS EVENT HANDLING FOR VIDEO STREAMS IN INTERACTIVE VOICE RESPONSE SYSTEMS	7949106	24-May-11	25-Jul-25	Avaya Inc.
GRANTING PRIVILEGES TO A TELECOMMUNICATIONS TERMINAL BASED ON THE RELATIONSHIP OF A FIRST SIGNAL TO A SECOND SIGNAL	7949114	24-May-11	15-Mar-25	Avaya Inc.
METHODS AND APPARATUS FOR PROCESSING A SESSION	7949118	24-May-11	19-Oct-26	Avaya Inc.
METHOD AND APPARATUS FOR THE SIMULTANEOUS DELIVERY OF MULTIPLE CONTACTS TO AN AGENT	7949121	24-May-11	10-Nov-26	Avaya Inc.

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METHOD AND APPARATUS FOR DETERMINING WAIT TREATMENT OF A CUSTOMER IN A CALL CENTERF	7949122	24-May-11	18-Oct-26	Avaya Inc.
METHOD AND APPARATUS FOR EFFICIENT PRESENTATION OF CONTENT OVER A NETWORK TO A VISUALLY IMPAIRED USER	7952607	31-May-11	28-Apr-26	Avaya Inc.
PROCEDURE AND MECHANISMS FOR CONTROL AND BEARER REDUNDANCY OF TDM-BASED SERVICE PROVIDER CONNECTIONS	7952992	31-May-11	31-Jan-26	Avaya Inc.
SYSTEM AND METHOD OF CONTROLLING IN-BOUND PATH SELECTION BASED ON HISTORICAL AND CONTINUOUS PATH QUALITY MONITORING, ASSESSMENT AND PREDICTIONS	7953010	31-May-11	3-Dec-28	Avaya Inc.
ADAPTIVE PARTITIONING OF TRAFFIC WITHOUT ADDITIONAL PROBE TRAFFIC	7953023	31-May-11	14-Nov-28	Avaya Inc.
CLIENT CONFIGURATION DOWNLOAD FOR VPN VOICE GATEWAYS	7953070	31-May-11	17-Aug-26	Avaya Inc.
DATA MODEL OF PARTICIPATION IN MULTI-CHANNEL AND MULTI-PARTY CONTACTS	7953859	31-May-11	3-Nov-27	Avaya Inc.
METHOD AND APPARATUS FOR MONITORING THE TRANSPORTATION OF MEDICAL IMAGES ON A COMMUNICATION NETWORK	7958225	7-Jun-11	10-Apr-28	Avaya Inc.
DETECTING INTERFERING PACKET STREAMS IN PACKET NETWORKS	7961647	14-Jun-11	15-May-28	Avaya Inc.
DYNAMIC USER INTERFACE FOR THE TEMPORARILY IMPAIRED BASED ON AUTOMATIC ANALYSIS FOR SPEECH PATTERNS	7962342	14-Jun-11	22-Aug-26	Avaya Inc.
METHOD AND SYSTEM FOR SECURE COMMUNICATIONS WITH IP TELEPHONY APPLIANCE	7965701	21-Jun-11	29-Apr-25	Avaya Inc.
USE OF LOCATION AWARENESS TO CONTROL RADIO FREQUENCY INTERFERENCE IN A HEALTHCARE ENVIRONMENT	7966008	21-Jun-11	26-Jun-28	Avaya Inc.
SOFTWARE LICENSING FOR SPARE PROCESSORS	7966520	21-Jun-11	20-Aug-27	Avaya Inc.
METHOD FOR DISTRIBUTING HIGH AND LOW-BANDWIDTH VOICE CHANNELS USING A MINIMUM NUMBER OF TIMESLOTS	7970062	28-Jun-11	13-Jul-26	Avaya Inc.
ASSISTED DISCRIMINATION OF SIMILAR SOUNDING SPEAKERS	7970115	28-Jun-11	13-Oct-28	Avaya Inc.
MULTICAST SWITCHING IN A DISTRIBUTED COMMUNICATION SYSTEM	7974192	5-Jul-11	6-Sep-22	Avaya Inc.
ADVANCED PORT-BASED E911 STRATEGY FOR IP TELEPHONY	7974388	5-Jul-11	15-Dec-27	Avaya Inc.
DETECTION OF TELEPHONE NUMBER SPOOFING	7974395	5-Jul-11	26-Jan-30	Avaya Inc.
POWER-SAVING MECHANISMS FOR 802.11 CLIENTS	7978637	12-Jul-11	19-Jan-26	Avaya Inc.
AUTOMATIC CONFIGURATION OF CALL HANDLING BASED ON END-USER NEEDS AND CHARACTERISTICS	7978827	12-Jul-11	11-Sep-28	Avaya Inc.

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METHODS AND APPARATUS FOR MULTIMEDIA TRACKING	7978828	12-Jul-11	12-May-30	Avaya Inc.
METHODS AND APPARATUS FOR DEFENDING AGAINST TELEPHONE-BASED ROBOTIC ATTACKS USING RANDOM PERSONAL CODES	7978831	12-Jul-11	15-Mar-30	Avaya Inc.
SYSTEM AND METHOD FOR TRAVERSING FIREWALLS, NATS, AND PROXIES WITH RICH MEDIA COMMUNICATIONS AND OTHER APPLICATION PROTOCOLS	7979528	12-Jul-11	16-Feb-24	Avaya Inc.
DISASTER RECOVERY VIA ALTERNATIVE TERMINALS AND PARTITIONED NETWORKS	7983148	19-Jul-11	13-Jul-27	Avaya Inc.
COORDINATED INVITATIONS TO A CONFERENCE CALL	7983201	19-Jul-11	9-May-26	Avaya Inc.
SYSTEM AND METHOD FOR INCREASING CALL CAPACITY FOR A WIRELESS LOCAL AREA NETWORK	7983243	19-Jul-11	1-May-28	Avaya Inc.
USING Q-IN-Q-IN-Q TO IMPLEMENT ETHERNET SERVICE UNIT RING	7983255	19-Jul-11	1-Feb-29	Avaya Inc.
ADAPTIVE, MULTI-CHANNEL TELECONFERENCING SYSTEM	7983406	19-Jul-11	30-Apr-27	Avaya Inc.
METHOD AND APPARATUS FOR TRUST BASED ROUTING IN DATA NETWORKS	7984294	19-Jul-11	14-Apr-25	Avaya Inc.
MANAGEMENT OF MEETINGS BY GROUPING	7984378	19-Jul-11	5-Mar-26	Avaya Inc.
MAGNET CAP	7986206	26-Jul-11	3-Sep-28	Avaya Inc.
ACOUSTIC SENSOR NETWORK	7986231	26-Jul-11	16-Sep-28	Avaya Inc.
REAL-TIME XML MESSAGING PROTOCOL	7986685	26-Jul-11	23-May-30	Avaya Inc.
STAND FOR DESKTOP TELEPHONE	7986777	26-Jul-11	2-Nov-26	Avaya Inc.
LOCATION- AND DIRECTION-ENHANCED AUTOMATIC REMINDERS OF APPOINTMENTS	7990266	2-Aug-11	6-Jan-26	Avaya Inc.
METHOD AND APPARATUS FOR EXPANDING CONFERENCE SIZES	7990899	2-Aug-11	31-May-27	Avaya Inc.
METHOD TO ENHANCE X-RAY AND OPTICAL IMAGES AND LOCATE NANO-SCALE CRACKS IN ELECTRONIC DEVICES AND COMPONENTS	7991214	2-Aug-11	18-Apr-27	Avaya Inc.
FAILOVER/FAILBACK TRIGGER USING SIP MESSAGES IN A SIP SURVIVABLE CONFIGURATION	7995466	9-Aug-11	25-Sep-28	Avaya Inc.
TAG INTERROGATOR AND MICROPHONE ARRAY FOR IDENTIFYING A PERSON SPEAKING IN A ROOM	7995731	9-Aug-11	1-Nov-26	Avaya Inc.
TELECOMMUNICATIONS ENDPOINT FOR MANAGING MULTI-CONFERENCING	7995733	9-Aug-11	30-Mar-30	Avaya Inc.
AUTOMATIC CALL DISTRIBUTION SYSTEM USING COMPUTER NETWORK-BASED COMMUNICATION	7995740	9-Aug-11	26-Feb-23	Avaya Inc.
OUTBOUND DIALING DECISION CRITERIA BASED	7995742	9-Aug-11	26-Apr-26	Avaya Inc.
SELECTIVE SECURITY MASKING WITHIN RECORDED SPEECH	7996230	9-Aug-11	29-Jun-26	Intellisist, Inc.

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METHOD AND APPARATUS FOR PROTECTING NETWORKS FROM UNAUTHORIZED APPLICATIONS	7996895	9-Aug-11	11-Nov-29	Avaya Inc.
SYSTEMS AND METHODS FOR FACILITATING A FIRST RESPONSE MISSION AT AN INCIDENT SCENE USING PRECISION LOCATION	7999741	16-Aug-11	17-Sep-29	Avaya Inc.
METHOD AND APPARATUS FOR DYNAMICALLY ADJUSTING MEMBERSHIP OF A COMMUNICATION FLOW EXPRESSION	8001182	16-Aug-11	21-Apr-28	Avaya Inc.
METHOD AND APPARATUS FOR PREVENTING THE INADVERTENT OR UNAUTHORIZED RELEASE OF INFORMATION	8001609	16-Aug-11	26-Sep-27	Avaya Inc.
METHOD AND APPARATUS PROVIDING ADJACENT CHANNEL INTERFERENCE AVOIDANCE	8004975	23-Aug-11	9-Jan-30	Avaya Inc.
CALL ADMISSION CONTROL FOR MOBILITY-CAPABLE TELECOMMUNICATIONS TERMINALS	8004979	23-Aug-11	23-Dec-25	Avaya Inc.
METHOD FOR COMMUNICATION INFORMATION RECALL IN AN ENTERPRISE NETWORK	8005067	23-Aug-11	31-Oct-28	Avaya Inc.
SYSTEMS AND METHODS FOR MULTI-TIERED PRIORITY MESSAGING	8005196	23-Aug-11	31-Aug-26	Avaya Inc.
METHODS AND APPARATUS FOR DEFENDING AGAINST TELEPHONE-BASED ROBOTIC ATTACKS USING CONTEXTUAL-BASED DEGRADATION	8005197	23-Aug-11	8-Mar-30	Avaya Inc.
METHOD AND APPARATUS FOR DEFENDING AGAINST TELEPHONE-BASED ROBOTIC ATTACKS USING PERMUTATION OF AN IVR MENU	8005198	23-Aug-11	29-Jun-27	Avaya Inc.
INTELLIGENT MEDIA STREAM RECOVERY	8005199	23-Aug-11	18-Aug-26	Avaya Inc.
DEALING WITH LOST ACKNOWLEDGMENTS WHEN POWER-SAVING	8009600	30-Aug-11	30-Jan-24	Avaya Inc.
MULTI-HOP AD-HOC WIRELESS NETWORKS THAT SUPPORT NON-MULTI-HOP WIRELESS TERMINALS	8009615	30-Aug-11	9-Nov-27	Avaya Inc.
ALTERNATIVE BANDWIDTH MANAGEMENT ALGORITHM	8010677	30-Aug-11	2-Dec-29	Avaya Inc.
EFFICIENT POWER MANAGEMENT IN WIRELESS LOCAL AREA NETWORKS	8010168	30-Aug-11	12-Jan-25	Avaya Inc.
PASSING INFORMATION FROM A FORWARDING PLANE TO A CONTROL PLANE	8010696	30-Aug-11	18-Nov-27	Avaya Inc.
DYNAMIC FEEDBACK FROM AN INTERNET SERVICE PROVIDER ABOUT NETWORK OCCUPANCY/AVAILABILITY	8014273	6-Sep-11	24-Oct-27	Avaya Inc.
MESSAGING ADVISE IN PRESENCE-AWARE NETWORKS	8014497	6-Sep-11	25-Nov-25	Avaya Inc.
DETERMINING WHETHER TO PROVIDE AUTHENTICATION CREDENTIALS BASED ON CALL-ESTABLISHMENT DELAY	8014501	6-Sep-11	5-Feb-30	Avaya Inc.
PACKET PRIORITIZATION AND ASSOCIATED BANDWIDTH AND BUFFER MANAGEMENT TECHNIQUES FOR AUDIO OVER IP	8015309	6-Sep-11	13-Jul-23	Avaya Inc.

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SURVIVABLE PHONE BEHAVIOR USING SIP SIGNALING IN A SIP NETWORK CONFIGURATION	8018848	13-Sep-11	26-Mar-28	Avaya Inc.
METHOD FOR GENERATING RELIABILITY TESTS BASED ON ORTHOGONAL ARRAYS AND FIELD DATA	8019049	13-Sep-11	27-Mar-27	Avaya Inc.
METHOD AND APPARATUS FOR ORDERING COMMUNICATIONS	8019051	13-Sep-11	16-Aug-26	Avaya Inc.
METHOD AND APPARATUS FOR ALERTING PARTICIPANTS IN A CONFERENCE CALL TO TOPICS OF INTEREST	8019069	13-Sep-11	26-Oct-26	Avaya Inc.
DISTRIBUTED CONFERENCING VIA PBX-CONFERENCE BRIDGE LINK	8019071	13-Sep-11	22-Jan-27	Avaya Inc.
METHOD AND APPARATUS FOR THE ASSESSMENT AND OPTIMIZATION OF NETWORK TRAFFIC	8023421	20-Sep-11	16-Nov-24	Avaya Inc.
SYSTEM AND METHOD FOR BALANCING AGENT CONSOLE LOAD DURING AUTOMATED CALL PROCESSING	8023638	20-Sep-11	15-Aug-27	Intellisist, Inc.
NETWORK CONDITION CAPTURE AND REPRODUCTION	8027267	27-Sep-11	1-May-28	Avaya Inc.
METHOD AND SYSTEM FOR SCHEDULER DOMINATED MERGE OF STATE CHANGES	8027346	27-Sep-11	21-Feb-29	Avaya Inc.
CALL PROCESSING BASED ON ELECTRONIC CALENDAR INFORMATION	8027447	27-Sep-11	25-Dec-29	Avaya Inc.
RINGBACKS BASED ON EXTRINSIC INFORMATION	8027455	27-Sep-11	28-Jul-28	Avaya Inc.
AUTOMATIC PROVISIONING OF DISTINCT RING-TONES FOR CO-LOCATED TELEPHONES	8027460	27-Sep-11	27-Mar-27	Avaya Inc.
SYSTEM AND METHOD FOR DYNAMICALLY CONFIGURING WIRELESS NETWORK GEOGRAPHIC COVERAGE OR SERVICE LEVELS	8027672	27-Sep-11	30-Jun-24	Intellisist, Inc.
HIGHER ORDER LOGIC APPLIED TO EXPERT SYSTEMS FOR ALARM ANALYSIS, FILTERING, CORRELATION AND ROOT CAUSE	8027946	27-Sep-11	21-Dec-27	Avaya Inc.
DUAL MODEM ARCHITECTURE TO SUPPORT THE TRANSFER OF NON-BAUDOT TTY TELEPHONE CALLS	8031842	4-Oct-11	5-Jul-26	Avaya Inc.
CLOSED-LOOP COMMAND AND RESPONSE SYSTEM FOR AUTOMATIC COMMUNICATIONS BETWEEN INTERACTING COMPUTER SYSTEMS OVER AN AUDIO COMMUNICATIONS CHANNEL	8032373	4-Oct-11	31-Aug-26	Intellisist, Inc.
PLUGGABLE CONTACT RESOLUTION	8032624	4-Oct-11	19-Jun-29	Avaya Inc.
BROADCAST/MULTICAST DATA IN A WIRELESS NETWORK	8036187	11-Oct-11	29-Dec-28	Avaya Inc.
EFFICIENT POLLED FRAME EXCHANGE ON A SHARED-COMMUNICATIONS CHANNEL	8036200	11-Oct-11	2-Sep-26	Avaya Inc.
METHOD AND APPARATUS FOR COORDINATING ADJACENT CHANNEL TRANSMISSIONS ON MULTIPLE RADIO NODES	8036203	11-Oct-11	21-Dec-26	Avaya Inc.

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METHOD AND APPARATUS PROVIDING ADDITIONAL INFORMATION TO AN INTERACTIVE VOICE RESPONSE (IVR) SYSTEM USER	8036347	11-Oct-11	11-Aug-30	Avaya Inc.
SYSTEM AND METHOD OF IDENTIFYING GEOGRAPHIC LOCATION FOR THE SOURCE OF A CALL	8036356	11-Oct-11	11-Aug-30	Avaya Inc.
DIRECTLY CONTACTABLE CALL CENTER AGENTS	8036370	11-Oct-11	3-Jun-26	Avaya Inc.
UTILIZING SMALL GROUP CALL CENTER AGENTS TO IMPROVE PRODUCTIVITY WITHOUT IMPACTING SERVICE LEVEL TARGETS	8036371	11-Oct-11	5-Dec-25	Avaya Inc.
CALL-HANDLING FOR AN OFF-PREMISES, TELECOMMUNICATIONS TERMINAL WITH AN INSTALLED SUBSCRIBER IDENTIFY MODULE	8036660	11-Oct-11	12-Aug-30	Avaya Inc.
APPARATUS AND METHOD FOR CALL CENTER CALL-BACK	8036682	11-Oct-11	10-Aug-30	Avaya Inc.
AUTOMATIC DISPLAY OF EMAIL DISTRIBUTION LISTS	8037143	11-Oct-11	11-Aug-27	Avaya Inc.
ALTERNATIVE METHODOLOGY IN ASSESSING NETWORK AVAILABILITY	8037163	11-Oct-11	18-Feb-29	Avaya Inc.
AUDIBLE COMPUTER USER INTERFACE METHOD AND APPARATUS	8037414	11-Oct-11	1-Mar-27	Avaya Inc.
SYSTEMS AND METHODS FOR FACILITATING A FIRST RESPONSE MISSION AT AN INCIDENT SCENE	8040246	18-Oct-11	29-Apr-30	Avaya Inc.
AUTOMATED CALL HANDLING BASED ON CALLER ID	8041014	18-Oct-11	7-Aug-30	Avaya Inc.
EVENT DRIVEN NOISE CANCELLATION	8041026	18-Oct-11	7-Feb-26	Avaya Inc.
METHOD AND APPARATUS TO INTELLIGENTLY PERFORM SCANNING AND ASSIST SCANNING BY PROFILING SCANNING HISTORY	8041319	18-Oct-11	16-Jun-25	Avaya Inc.
COOLING OFF PERIOD PRIOR TO SENDING DEPENDENT ON USER'S STATE	8041344	18-Oct-11	26-Jun-27	Avaya Inc.
LOCATION-BASED SURVEY VIA MOBILE DEVICE	8041365	18-Oct-11	4-Oct-25	Avaya Inc.
ORGANIZATION HEALTH ANALYSIS USING REAL-TIME COMMUNICATIONS MONITORING	8041589	18-Oct-11	17-Aug-30	Avaya Inc.
PREDICTIVE SOFTWARE LICENSE BALANCING	8041642	18-Oct-11	10-Jul-26	Avaya Inc.
METHOD AND APPARATUS PROVIDING SENDER INFORMATION BY WAY OF A PERSONAL VIRTUAL ASSISTANT (PVA)	8041765	18-Oct-11	27-Feb-28	Avaya Inc.
METHOD OF PROVIDING INSTANT MESSAGING FUNCTIONALITY WITHIN AN EMAIL SESSION	8041770	18-Oct-11	4-Sep-28	Avaya Inc.
METHOD AND APPARATUS FOR DETERMINING CUSTOMER ROUTING IN A CALL CENTER	8045696	25-Oct-11	25-Aug-30	Avaya Inc.
APPARATUS AND METHODS FOR DATA DISTRIBUTION DEVICES HAVING SELECTABLE POWER SUPPLIES	8046619	25-Oct-11	20-Aug-30	Avaya Inc.
ENDPOINT REGISTRATION WITH LOCAL BACK-OFF IN A CALL PROCESSING SYSTEM	8050199	1-Nov-11	14-May-28	Avaya Inc.

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MESSAGING ADVISE IN PRESENCE-AWARE NETWORKS	8050388	1-Nov-11	23-Apr-24	Avaya Inc.
ALERT REMINDER TRIGGER BY MOTION-DETECTOR	8050665	1-Nov-11	19-Sep-27	Avaya Inc.
PEER-TO-PEER NEIGHBOR DETECTION FOR PROXIMITY-BASED COMMAND EXECUTION	8050698	1-Nov-11	15-Jul-24	Avaya Inc.
METHODS AND SYSTEMS FOR USE IN THE PROVISION OF SERVICES IN AN INSTITUTIONAL SETTING SUCH AS A HEALTHCARE FACILITY	8050939	1-Nov-11	3-Nov-27	Avaya Inc.
METHOD AND APPARATUS FOR IDENTIFYING TRUSTED SOURCES BASED ON ACCESS POINT	8051474	1-Nov-11	26-Sep-26	Avaya Inc.
METHODS AND SYSTEMS FOR NETWORK TRAFFIC SECURITY	8051481	1-Nov-11	9-Sep-25	Avaya Inc.
USING BATTERY ORIENTATION TO CONTROL MODE OF OPERATION	8054049	8-Nov-11	13-Jun-28	Avaya Inc.
PROGRAMMING AN EXISTING INDICATOR TO INDICATE THE CAUSE OF A CONDITION	8054171	8-Nov-11	16-Mar-28	Avaya Inc.
SYSTEMS AND METHODS FOR FACILITATING A FIRST RESPONSE MISSION AT AN INCIDENT SCENE USING PATIENT MONITORING	8054177	8-Nov-11	29-Apr-30	Avaya Inc.
ONE TOUCH VOICE MEMO	8054954	8-Nov-11	24-Aug-30	Avaya Inc.
SYSTEM AND METHOD FOR DETECTING EMOTIONS AT DIFFERENT STEPS IN A COMMUNICATION	8054964	8-Nov-11	30-Apr-29	Avaya Inc.
TRANSMISSION OF A DIGITAL MESSAGE INTERSPERSED THROUGHOUT A COMPRESSED INFORMATION SIGNAL	8054969	8-Nov-11	19-Jun-28	Avaya Inc.
METHOD AND APPARATUS FOR PROVIDING AN INTERFACE FOR A MESSAGING MAILBOX	8055799	8-Nov-11	30-Sep-24	Avaya Inc.
SIGNAL WATERMARKING IN THE PRESENCE OF ENCRYPTION	8055903	8-Nov-11	19-Jun-28	Avaya Inc.
ENCAPSULATION METHOD DISCOVERY PROTOCOL FOR NETWORK ADDRESS TRANSLATION GATEWAY TRAVERSAL	8059641	15-Nov-11	20-Jul-26	Avaya Inc.
TELEPHONE SOFTWARE TESTING SYSTEM AND METHOD	8059788	15-Nov-11	27-Jun-27	Avaya Inc.
SYSTEM AND METHOD FOR VOICEMAIL PRIVACY	8059793	15-Nov-11	7-Feb-25	Avaya Inc.
KEYWORD ALERTING IN CONFERENCE CALLS	8059807	15-Nov-11	14-Sep-30	Avaya Inc.
ENTERPRISE MOBILITY USER	8060071	15-Nov-11	8-Jan-27	Avaya Inc.
VOICE AND TEXT SESSION CONVERTER	8060565	15-Nov-11	23-Mar-28	Avaya Inc.
VIRTUAL OFFICE PRESENCE BRIDGE	8064487	22-Nov-11	4-Oct-28	Avaya Inc.
MESSAGING ADVISE IN PRESENCE-AWARE NETWORKS	8064574	22-Nov-11	13-Jun-24	Avaya Inc.
VOICEMAIL FILTERING AND TRANSCRIPTION SYSTEM	8064576	22-Nov-11	21-Feb-27	Avaya Inc.
METHOD AND APPARATUS FOR COMBINED WIRED/WIRELESS POP-OUT SPEAKERPHONE MICROPHONE	8064969	22-Nov-11	16-Jun-25	Avaya Inc.

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SYSTEM AND METHOD FOR PROVIDING A MULTI-MODAL COMMUNICATIONS INFRASTRUCTURE FOR AUTOMATED CALL CENTER OPERATION	8068595	29-Nov-11	16-Nov-25	Intellisist, Inc.
AUTOMATED RECONNECTION OF INTERRUPTED VOICE CALL SESSION	8068824	29-Nov-11	18-May-28	Avaya Inc.
METHOD AND APPARATUS FOR NOTIFYING A USER OF SEPARATION FROM A MOBILE DEVICE	8068847	29-Nov-11	5-May-27	Avaya Inc.
SYSTEM AND METHOD FOR TESTING A DYNAMIC COMMUNICATION ACROSS A NETWORK	8072890	6-Dec-11	13-Jan-30	Avaya Inc.
METHOD AND APPARATUS PERFORMING EXPRESS FORWARDING FRAMES HAVING MULTIPLE FRAGMENTS	8072955	6-Dec-11	12-Sep-28	Avaya Inc.
WORK ITEM RELATION AWARENESS FOR AGENTS DURING ROUTING ENGINE DRIVEN SUB-OPTIMAL WORK ASSIGNMENTS	8073129	6-Dec-11	3-Oct-25	Avaya Inc.
MESSAGE LOG ANALYSIS FOR SYSTEM BEHAVIOR EVALUATION	8073806	6-Dec-11	6-Feb-30	Avaya Inc.
METHOD AND APPARATUS FOR CONTROLLING CONFERENCE CALLS	8077852	13-Dec-11	13-Oct-30	Avaya Inc.
METHOD AND APPARATUS FOR ADAPTIVE CONTROL OF SYSTEM PARAMETERS FOR ADMISSION CONTROL	8081565	20-Dec-11	6-May-28	Avaya Inc.
METHOD AND APPARATUS FOR MANAGING COMMUNICATION BETWEEN PARTICIPANTS IN A VIRTUAL ENVIRONMENT	8082297	20-Dec-11	27-May-28	Avaya Inc.
METHOD AND APPARATUS TO FACILITATE THE CLOSURE OF MOBILITY TUNNELS	8085727	27-Dec-11	13-Oct-27	Avaya Inc.
EFFICIENT LOAD BALANCING AND HEARTBEAT MECHANISM FOR TELECOMMUNICATION ENDPOINTS	8089872	3-Jan-12	29-Aug-28	Avaya Inc.
DYNAMIC BUFFERING AND SYNCHRONIZATION OF RELATED MEDIA STREAMS IN PACKET NETWORKS	8094556	10-Jan-12	27-Apr-29	Avaya Inc.
AUTOMATIC CONFIGURATION	8094680	10-Jan-12	23-Sep-28	Avaya Inc.
MULTIPLE QUEUING AND SERVICING OF A CONTACT	8094802	10-Jan-12	9-Nov-30	Avaya Inc.
METHOD AND APPARATUS FOR ACCESSING THE STATUS OF WORK WAITING FOR SERVICE	8094804	10-Jan-12	7-Jan-30	Avaya Inc.
SPAM WHITELISTING FOR RECENT SITES	8095602	10-Jan-12	30-May-26	Avaya Inc.
SIP ENDPOINT ENHANCER	8095611	10-Jan-12	6-Mar-30	Avaya Inc.
ADDITIONAL FUNCTIONALITY FOR TELEPHONE NUMBERS AND UTILIZATION OF CONTEXT INFORMATION ASSOCIATED WITH TELEPHONE NUMBERS IN COMPUTER DOCUMENTS	8095882	10-Jan-12	18-Oct-27	Avaya Inc.
METHOD AND APPARATUS FOR IMPLEMENTING L2 VPNS ON AN IP NETWORK	8098656	17-Jan-12	30-Jul-30	Avaya Inc.
METHOD AND APPARATUS FOR DYNAMIC TERMINATION OF UNUSED WIRED CONNECTION	8098681	17-Jan-12	19-Oct-30	Avaya Inc.
MESSAGING ADVISE IN PRESENCE-AWARE NETWORKS	8098799	17-Jan-12	26-Aug-24	Avaya Inc.

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PROTOCOL INDEPENDENT MULTICAST DESIGNATED ROUTER ENHANCEMENTS FOR SUPPORTING INTERNET GROUP MANAGEMENT PROTOCOL IN A MULTI-ACCESS NETWORK	8099516	17-Jan-12	26-Mar-31	Avaya Inc.
APPLICATION LAYER METRICS MONITORING	8102879	24-Jan-12	6-Dec-28	Avaya Inc.
METHOD AND APPARATUS FOR EVENT NOTIFICATION BASED ON THE IDENTIFY OF A CALLING PARTY	8102974	24-Jan-12	11-Sep-24	Avaya Inc.
APPARATUS AND METHOD FOR SWITCHING FROM OVERLAP SIGNALING TO EN BLOC SIGNALING IN A DATA NETWORK	8102989	24-Jan-12	26-Oct-30	Avaya Inc.
METHOD FOR SETTING UP A COMMUNICATION CONNECTION AND PRIVATE BRANCH EXCHANGE FOR CARRYING OUT THE METHOD	8102990	24-Jan-12	17-Dec-28	Avaya Inc.
METHODS AND APPARATUS FOR ALLOCATING RESOURCES IN A DISTRIBUTED ENVIRONMENT BASED ON NETWORK ASSESSMENT	8103282	24-Jan-12	23-May-27	Avaya Inc.
IP SECURITY WITH SEAMLESS ROAMING AND LOAD BALANCING	8104081	24-Jan-12	26-Feb-29	Avaya Inc.
SHARING A VIDEO DISPLAY BETWEEN TELEPHONY AND COMPUTING DEVICES	8106880	31-Jan-12	27-Mar-27	Avaya Inc.
SIMULTANEOUS ACTIVE REGISTRATION IN A SIP SURVIVABLE NETWORK CONFIGURATION	8107361	31-Jan-12	9-Oct-30	Avaya Inc.
LOOP DETECTION IN A COMMUNICATIONS NETWORK	8107382	31-Jan-12	11-May-30	Avaya Management LP
EVALUATING QUALITY OF SERVICE IN AN IP NETWORK WITH COOPERATING RELAYS	8107385	31-Jan-12	9-Jan-29	Avaya Inc.
ROUTE TRACING PROGRAM CONFIGURED TO DETECT PARTICULAR NETWORK ELEMENT MAKING TYPE OF SERVICE MODIFICATION	8107388	31-Jan-12	9-Dec-28	Avaya Inc.
METHOD AND APPARATUS FOR PROVIDING A VIRTUAL ASSISTANT TO A COMMUNICATION PARTICIPANT	8107401	31-Jan-12	3-Feb-27	Avaya Inc.
VARIABLE BIT RATE VIDEO CODEC USING ADAPTIVE TRACKING FOR VIDEO CONFERENCING	8107525	31-Jan-12	21-Jul-27	Avaya Inc.
APPARATUS AND METHOD FOR PROVIDING ON-HOLD INFORMATION BASED ON PREFERENCE OF USER	8107596	31-Jan-12	29-Dec-25	Avaya Inc.
MESSAGING ADVISE IN PRESENCE-AWARE NETWORKS	8107597	31-Jan-12	22-Feb-24	Avaya Inc.
VOICEMAIL FILTERING AND TRANSCRIPTION	8107598	31-Jan-12	21-Feb-27	Avaya Inc.
CONTEXT RECOVERY FOR CALL CENTER AGENTS	8107613	31-Jan-12	30-Nov-30	Avaya Inc.
IP PHONE INTRUDER SECURITY MONITORING SYSTEM	8107625	31-Jan-12	29-Nov-28	Avaya Inc.
METHODS AND APPARATUS FOR VOICE RECOGNITION FOR CALL TREATMENT MODIFICATION ON MESSAGING	8108218	31-Jan-12	11-Jul-22	Avaya Inc.

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PRESENCE TRACKING AND NAME SPACE INTERCONNECTION TECHNIQUES	8108516	31-Jan-12	19-Jul-24	Avaya Inc.
MECHANISMS FOR TEMPORAL BUILDING AND PARSING SIP MESSAGES	8108556	31-Jan-12	17-Feb-30	Avaya Inc.
CODE-COVERAGE GUIDED PRIORITIZED TEST GENERATION	8108826	31-Jan-12	29-Jan-31	Avaya Inc.
UNIFIED GREETING SERVICE FOR TELECOMMUNICATIONS EVENTS	8111813	7-Feb-12	6-Feb-30	Avaya Inc.
CLEARING HOUSE FOR PUBLISH/SUBSCRIBE OF STATUS DATA FROM DISTRIBUTED TELECOMMUNICATIONS SYSTEMS	8116237	14-Feb-12	7-Jan-29	Avaya Inc.
CALL INTRUSION	8116439	14-Feb-12	19-Aug-25	Avaya Inc.
SYSTEM AND METHOD FOR MONITORING AN INTERACTION BETWEEN A CALLER AND AN AUTOMATED VOICE RESPONSE SYSTEM	8116445	14-Feb-12	8-May-26	Intellisist, Inc.
AGENT DRIVEN WORK ITEM AWARENESS FOR TUNING ROUTING ENGINE WORK-ASSIGNMENT ALGORITHMS	8116446	14-Feb-12	10-Jan-29	Avaya Inc.
CUSTOMER LOYALTY, PRODUCT DEMONSTRATION, AND STORE/CONTACT CENTER/INTERNET COUPLING SYSTEM AND METHOD	8117087	14-Feb-12	24-Sep-29	Avaya Inc.
VOLTAGE LEVEL TRANSLATION	8120383	21-Feb-12	25-Sep-28	Avaya Inc.
TEXT FEEDBACK TO AN ON-HOLD PARTY	8121262	21-Feb-12	9-Apr-30	Avaya Inc.
OPTIMISATION OF TRANSMISSION PARAMETERS OF ACCESS POINTS IN WIRELESS NETWORKS	8125917	28-Feb-12	27-Aug-30	Avaya Inc.
PURPOSEFUL RECEIVE-PATH AUDIO DEGRADATION FOR PROVIDING FEEDBACK ABOUT TRANSMIT-PATH SIGNAL QUALITY	8126394	28-Feb-12	29-Dec-30	Avaya Inc.
ENHANCED GATEWAY FOR ROUTING BETWEEN NETWORKS	8130768	6-Mar-12	12-Sep-27	Avaya Inc.
ROUTING OF CALLS BASED ON AGENTS EMOTIONAL STATE	8130935	6-Mar-12	23-Dec-29	Avaya Inc.
METHOD AND SYSTEM FOR GENERATING DATA FRAMES FOR ASYNCHRONOUS OVER TCP/IP PROTOCOL	8139486	20-Mar-12	15-Nov-27	Avaya Inc.
METHOD FOR OPERATING A TELEPHONE SYSTEM WITH AT LEAST TWO TELEPHONY TERMINALS AND A TELEPHONY TERMINAL FOR CARRYING OUT THE METHOD	8139740	20-Mar-12	17-Dec-28	Avaya Inc.
MANAGEMENT OF A MULTI-PROCESS SYSTEM	8140653	20-Mar-12	29-Sep-27	Avaya Inc.
METHOD TO DETECT SPAM OVER INTERNET TELEPHONY (SPIT)	8141152	20-Mar-12	17-Jan-31	Avaya Inc.
NETWORK SWITCH THAT IS OPTIMIZED FOR A TELEPHONY-CAPABLE ENDPOINT	8144583	27-Mar-12	13-Jan-30	Avaya Inc.
METHOD AND SYSTEM FOR CONTROLLING AUDIO IN A COLLABORATION ENVIRONMENT	8144633	27-Mar-12	13-Jun-30	Avaya Inc.

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INTELLIGENT MULTI-PACKET HEADER COMPRESSION	8144734	27-Mar-12	6-May-29	Avaya Inc.
METHOD AND APPARATUS PROVIDING REMOTE END INPUT VALIDATION	8144860	27-Mar-12	25-Jan-31	Avaya Inc.
COMPUTER MEDIATED NATURAL LANGUAGE BASED COMMUNICATION AUGMENTED BY ARBITRARY AND FLEXIBLY ASSIGNED PERSONALITY CLASSIFICATION SYSTEMS	8145474	27-Mar-12	21-Dec-27	Avaya Inc.
DEVICES, METHODS AND MEDIA FOR DETERMINING AND ASSIGNING OPTIMAL MEDIA CHARACTERISTICS IN COMMUNICATIONS SESSIONS	8145770	27-Mar-12	31-Oct-28	Avaya Inc.
PACKET MIRRORING BETWEEN PRIMARY AND SECONDARY VIRTUALIZED SOFTWARE IMAGES FOR IMPROVED SYSTEM FAILOVER PERFORMANCE	8145945	27-Mar-12	6-Mar-30	Avaya Inc.
DYNAMIC QUEUE INSTANTIATION	8149695	3-Apr-12	12-Jul-27	Avaya Management L.P.
CALLER INITIATED UNDIVERT FROM VOICEMAIL	8150003	3-Apr-12	23-Jan-27	Avaya Inc.
METHOD AND APPARATUS FOR IMPLEMENTING FILTER RULES IN A NETWORK ELEMENT	8151339	3-Apr-12	15-Jan-31	Avaya Inc.
FEATURE INTERACTION DETECTION DURING CALLS WITH MULTIPLE-LEG SIGNALING PATHS	8155021	10-Apr-12	25-Feb-29	Avaya Inc.
SYNCHRONOUS AND ASYNCHRONOUS BROKERING OF IVR SESSIONS FOR OFFLINE INTERACTION AND RESPONSE	8155276	10-Apr-12	1-May-29	Avaya Inc.
SCALABLE GEO-LOCATION EVENT PROCESSING	8155672	10-Apr-12	16-Sep-28	Avaya Inc.
LOCAL COMMUNICATION AGENT	8160079	17-Apr-12	31-May-28	Avaya Inc.
VOICE FILTERING AND TRANSCRIPTION	8160212	17-Apr-12	21-Feb-27	Avaya Inc.
INSTANT MESSAGING AND VOICE MAIL INTEGRATION	8160213	17-Apr-12	14-Feb-31	Avaya Inc.
ASSIGNMENT OF CALL-CENTER AGENTS TO INCOMING CALLS	8160234	17-Apr-12	16-Feb-31	Avaya Inc.
CALL-HANDLING FOR AN OFF-PREMISES, TELECOMMUNICATIONS TERMINAL WITH AN INSTALLED SUBSCRIBER IDENTITY MODULE	8160585	17-Apr-12	24-Jan-28	Avaya Inc.
SOFT REAL-TIME LOAD BALANCER	8161491	17-Apr-12	27-Apr-30	Avaya Inc.
SYSTEM AND METHOD FOR MONITORING A NETWORK COMMUNICATION AT MULTIPLE NETWORK LAYERS	8165030	24-Apr-12	15-Jan-30	Avaya Inc.
METHOD AND SYSTEM FOR WIRELESS LAN-BASED INDOOR POSITION LOCATION	8165150	24-Apr-12	15-Oct-30	Avaya Inc.
EXPLOITING FACIAL CHARACTERISTICS FOR IMPROVED AGENT SELECTION	8165282	24-Apr-12	3-Nov-30	Avaya Inc.
DESTINATION ARRIVAL ESTIMATES AUTO-NOTIFICATION BASED ON CELLULAR SYSTEMS	8165773	24-Apr-12	29-Mar-25	Avaya Inc.
LICENSE SCHEME FOR USE WITH STACKABLE DEVICES	8165963	30-Jun-06	6-Oct-27	Avaya Inc.

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DYNAMIC TECHNIQUES FOR OPTIMIZING SOFT REAL-TIME TASK PERFORMANCE IN VIRTUAL MACHINES	8166485	24-Apr-12	7-Aug-30	Avaya Inc.
MODULAR TELEPHONE	8169898	1-May-12	28-Sep-29	Avaya Inc.
METHOD AND APPARATUS FOR CONTROLLING ACCESS TO A MEDIA PORT	8169901	1-May-12	23-Nov-30	Avaya Inc.
ENHANCED CALL TRACING	8170182	1-May-12	14-Aug-30	Avaya Inc.
SYSTEM AND METHOD FOR PROVIDING AUTOMATED CALL CENTER POST-CALL PROCESSING	8170197	1-May-12	20-Jul-25	Intellisist, Inc.
PROCESSOR PROGRAMMABLE PLD DEVICE	8174287	8-May-12	23-Sep-29	Avaya Inc.
DISTRIBUTED CACHE SYSTEM	8175233	8-May-12	7-Feb-25	Avaya Inc.
PREDICTION OF THRESHOLD EXCEPTIONS BASED ON REAL TIME OPERATING INFORMATION	8175254	8-May-12	2-Sep-30	Avaya Inc.
METHODS AND APPARATUS FOR DETERMINING A PRESENCE OF A USER	8176086	8-May-12	12-Jun-25	Avaya Inc.
INSTANTANEOUS USER INITIATED VOICE QUALITY FEEDBACK	8176154	8-May-12	28-Sep-27	Avaya Inc.
HABIT-BASED AUTHENTICATION	8176159	8-May-12	16-Aug-27	Avaya Inc.
INTERNAL/EXTERNAL NETWORK IDENTIFIER	8179804	15-May-12	26-Jun-29	Avaya Inc.
SIP SERVLET APPLICATIONS CO-HOSTING	8179889	15-May-12	30-Jun-29	Avaya Inc.
SEMANTIC CONTACT CENTER MANAGEMENT	8180044	15-May-12	20-Jun-30	Avaya Inc.
USE OF LOCATION AWARENESS TO REQUEST ASSISTANCE FOR A MEDICAL EVENT OCCURRING IN A HEALTHCARE ENVIRONMENT	8180650	15-May-12	7-Dec-28	Avaya Inc.
METHOD AND APPARATUS FOR DATA MINING WITHIN COMMUNICATION SESSION INFORMATION USING AN ENTITY RELATIONSHIP MODEL	8180722	15-May-12	5-Aug-25	Avaya Inc.
ENDPOINT DEVICE CONFIGURED TO PERMIT USER REPORTING OF QUALITY PROBLEMS IN A COMMUNICATION NETWORK	8184546	22-May-12	29-Feb-28	Avaya Inc.
NOTIFICATION OF DROPPED AUDIO IN A TELECONFERENCE CALL	8184790	22-May-12	13-Mar-31	Avaya Inc.
SYSTEM, METHOD AND APPARATUS FOR SECURELY EXCHANGING SECURITY KEYS AND MONITORING LINKS IN A IP COMMUNICATIONS NETWORK	8185947	22-May-12	11-Jul-27	Avaya Inc.
QOS-BASED ROUTING FOR CE-BASED VPN	8189481	29-May-12	24-Sep-26	Avaya Inc.
BROADCAST/MULTICAST DATA IN A WIRELESS NETWORK	8189517	29-May-12	14-Jul-27	Avaya Inc.
ANTI-REPLAY PROTECTION WITH QUALITY OF SERVICES (QOS) QUEUES	8191133	29-May-12	19-Mar-31	Avaya Inc.
LEAVING A MESSAGE FOR A PARTY WHILE ON AN ACTIVE REAL-TIME COMMUNICATION	8194829	5-Jun-12	5-Apr-31	Avaya Inc.
DETERMINING A PREFERABLE MODE OF COMMUNICATING WITH A CALLED PARTY	8194831	5-Jun-12	5-Apr-31	Avaya Inc.

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PASSING URL FOR XML DOCUMENTS VIA A TELEPHONE SIGNALING SYSTEM	8199902	12-Jun-12	5-Jan-30	Avaya Inc.
MAGNET CAP	8199908	12-Jun-12	3-Sep-28	Avaya Inc.
ETHERNET ISOLATOR FOR MICROPHONICS SECURITY AND METHOD THEREOF	8199922	12-Jun-12	6-Apr-31	Avaya Inc.
MESSAGE FILE EDITING PROCESS	8200476	12-Jun-12	4-Nov-24	Avaya Inc.
METHODS AND APPARATUS FOR NETWORK PRESENCE DETECTION	8200776	12-Jun-12	26-Sep-27	Avaya Inc.
MULTI-CONFERENCING CAPABILITY	8204195	19-Jun-12	19-Apr-31	Avaya Inc.
SYSTEM AND METHOD FOR PROVIDING AN AUTOMATED CALL CENTER INLINE ARCHITECTURE	8204746	19-Jun-12	20-Apr-31	Intellisist, Inc.
DEVICE, METHODS AND MEDIA FOR PROVIDING MULTI-POINT VIDEO CONFERENCE UNIT FUNCTIONS	8208004	26-Jun-12	25-Jan-31	Avaya Inc.
SYSTEMS AND METHODS FOR IMPLEMENTING CALL WAITING IN MULTIMEDIA DEVICES	8208410	26-Jun-12	26-Apr-26	Avaya Inc.
NOTIFYING A USER OF A TELECOMMUNICATIONS TERMINAL OF DISRUPTED AUDIO	8208617	26-Jun-12	15-Oct-30	Avaya Inc.
METHOD AND APPARATUS FOR DETERMING USER FEEDBACK BY FACIAL EXPRESSION	8210848	3-Jul-12	14-Jan-30	Avaya Inc.
METHODS, MEDIA, AND DEVICES FOR PROVIDING VISUAL RESOURCES OF VIDEO CONFERENCE PARTICIPANTS	8212856	3-Jul-12	1-Feb-31	Avaya Inc.
METHOD AND APPARATUS FOR IMPROVING VOICE RECORDING USING AN EXTENDED BUFFER	8213316	3-Jul-12	24-Jul-28	Avaya Inc.
RESOURCE IDENTIFIER BASED ACCESS CONTROL IN AN ENTERPRISE NETWORK	8218435	10-Jul-12	26-Sep-26	Avaya Inc.
ARRANGEMENT FOR DYNAMICALLY DIVERTING COMMUNICATIONS HAVING CHARACTERISTICS INCOMPATIBLE WITH A COMMUNICATION DEVICE TO ANOTHER DEVICE	8218532	10-Jul-12	5-Nov-28	Avaya Inc.
MESSAGING ADVISE IN PRESENCE-AWARE NETWORKS	8218735	10-Jul-12	3-Nov-24	Avaya Inc.
SYSTEM AND METHOD FOR PROVIDING MESSAGE-BASED COMMUNICATIONS VIA A CENTRALIZED VOICE MESSAGE SERVER	8218737	10-Jul-12	14-Aug-25	Intellisist, Inc.
FACILITIES MANAGEMENT SYSTEM	8218738	10-Jul-12	10-May-31	Avaya Inc.
METHOD AND APPARATUS FOR IDENTIFYING AND ELIMINATING THE SOURCE OF BACKGROUND NOISE IN MULTI-PARTY TELECONFERENCES	8218751	10-Jul-12	14-Jan-31	Avaya Inc.
ORGANIZATION HEALTH ANALYSIS USING REAL-TIME COMMUNICATIONS MONITORING	8219429	10-Jul-12	10-Apr-27	Avaya Inc.
HIGHER ORDER LOGIC APPLIED TO EXPERT SYSTEMS FOR ALARM ANALYSIS, FILTERING, CORRELATION AND ROOT CAUSES WHICH CONVERTS A SPECIFICATION PROOF INTO A PROGRAM LANGUAGE	8219512	10-Jul-12	21-Dec-27	Avaya Inc.

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QUALITY-OF-SERVICE AND CALL ADMISSION CONTROL	8223637	17-Jul-12	16-Jun-24	Avaya Inc.
METHOD AND APPARATUS PERFORMING NO BACK-OFF FORWARDING	8223790	17-Jul-12	30-Apr-28	Avaya Inc.
INTERACTIVE WEB INTERFACE FOR INTERACTIVE VOICE RESPONSE	8223929	17-Jul-12	16-May-31	Avaya Inc.
WORKFLOW ENGINE FOR CONTROLLING DELIVERY OF MEDIA TREATMENTS TO CUSTOMER CONTACTS	8224922	17-Jul-12	21-Dec-29	Avaya Inc.
WEB SERVICE INITIATION PROTOCOL FOR MULTIMEDIA AND VOICE COMMUNICATION OVER INTERNET PROTOCOL	8224975	17-Jul-12	14-May-27	Avaya Inc.
TRAFFIC LOAD BALANCING	8228891	24-Jul-12	11-Apr-27	Avaya Inc.
METHOD AND APPARATUS FOR VERIFICATION OF AT LEAST A PORTION OF A DATAGRAM'S HEADER INFORMATION	8228896	24-Jul-12	29-Jan-28	Avaya Inc.
PURPOSEFUL DEGRADATION OF SIDETONE AUDIO FOR PROVIDING FEEDBACK ABOUT TRANSMIT-PATH SIGNAL QUALITY	8229105	24-Jul-12	25-May-31	Avaya Inc.
METHOD AND APPARATUS FOR CONFIGURING A HANDHELD DEVICE USING EAR BIOMETRICS	8229145	24-Jul-12	17-Feb-31	Avaya Inc.
GRADUATED SINGLE FREQUENCY NETWORK	8229441	24-Jul-12	1-Aug-30	Avaya Inc.
PERSONAL LOCATION INFORMATION MANAGEMENT	8229454	24-Jul-12	23-Dec-28	Avaya Inc.
USING INTELLIGENT AGENTS TO PERFORM FLOW PATH DISCOVERY IN TELECOMMUNICATIONS SYSTEMS AND NETWORKS	8229468	24-Jul-12	26-May-31	Avaya Inc.
AUTOMATIC DISPLAY OF EMAIL DISTRIBUTION LISTS	8230034	24-Jul-12	30-Oct-26	Avaya Inc.
METHOD AND APPARATUS FOR NETWORK SECURITY BASED ON DEVICE SECURITY STATUS	8230480	24-Jul-12	13-Jul-26	Avaya Inc.
METHOD FOR COOPERATIVE INTRUSION PREVENTION THROUGH COLLABORATIVE INFERENCE	8230505	24-Jul-12	23-Jan-29	Avaya Inc.
METHOD AND APPARATUS TO PROTECTING NETWORKS FROM UNAUTHORIZED APPLICATIONS	8230513	24-Jul-12	27-Mar-26	Avaya Inc.
METHOD AND APPARATUS FOR ENHANCING CONTROL OF AN AVATAR IN A THREE DIMENSIONAL COMPUTER-GENERATED VIRTUAL ENVIRONMENT	8232989	31-Jul-12	30-Jul-30	Avaya Inc.
AFFECTING CALLS TO A PERSON ASSOCIATED WITH A TELECOMMUNICATIONS TERMINAL BASED ON VISUAL IMAGES AND AUDIO SAMPLES OF THE ENVIRONMENT IN THE VICINITY OF THE TELECOMMUNICATIONS TERMINAL	8233024	31-Jul-12	28-Oct-30	Avaya Inc.
DYNAMIC VISUAL BACKGROUND FOR CALL-CENTER AGENTS	8233028	31-Jul-12	20-Apr-31	Avaya Inc.

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SYSTEM FOR TRANSMITTING HIGH QUALITY SPEECH SIGNALS ON A VOICE OVER INTERNET PROTOCOL NETWORK	8233393	31-Jul-12	19-Aug-26	Avaya Inc.
CACHING MESSAGE INFORMATION IN AN INTEGRATED COMMUNICATION SYSTEM	8233594	31-Jul-12	7-Feb-25	Avaya Inc.
CONFERENCE CALL HOLD WITH RECORD AND TIME COMPRESSION	8233606	31-Jul-12	19-Jan-31	Avaya Inc.
ASSISTING CONTACT CENTER AGENTS AND CUSTOMERS	8233610	31-Jul-12	6-Apr-31	Avaya Inc.
MONITORING KEY-PRESS DELAY AND DURATION TO DETERMINE NEED FOR ASSISTANCE	8233613	31-Jul-12	11-May-31	Avaya Inc.
METHOD FOR REGISTERING COMMUNICATION TERMINALS WITH BASE STATION DEVICES BY USING VIRTUAL APPLIANCES	8233903	31-Jul-12	20-Aug-30	Avaya Inc.
DYNAMIC WORK ASSIGNMENT STRATEGIES BASED ON MULTIPLE ASPECTS OF AGENT PROFICIENCY	8234141	31-Jul-12	18-Jan-30	Avaya Inc.
METHOD FOR DETERMINING COMMUNICATIVE VALUE	8234305	31-Jul-12	11-Aug-30	Avaya Inc.
DETECTION AND DISPLAY OF PACKET CHANGES IN A NETWORK	8238254	7-Aug-12	20-Nov-29	Avaya Inc.
MULTI-ROUTE TRANSMISSION OF PACKETS WITHIN A NETWORK	8238335	7-Aug-12	10-Jun-31	Avaya Inc.
NETWORK SYNCHRONIZATION OVER IP NETWORKS	8238377	7-Aug-12	6-Apr-29	Avaya Inc.
EMERGENCY CALL HANDLING IN CONTENTION-BASED WIRELESS LOCAL AREA NETWORKS	8238378	7-Aug-12	25-May-24	Avaya Inc.
AUTHENTICATING A USER BASED ON THE USER'S ABILITY TO DISTINGUISH TYPE-A FROM TYPE-B SOUNDS	8238530	7-Aug-12	8-Jun-31	Avaya Inc.
INTENT BASED SKILL-SET CLASSIFICATION FOR ACCURATE, AUTOMATIC DETERMINATION OF AGENT SKILLS	8238541	7-Aug-12	24-Oct-30	Avaya Inc.
EFFICIENT CONVERSION OF VOICE MESSAGES INTO TEXT	8239197	7-Aug-12	31-Oct-25	Intellisist, Inc.
OPEN CABLE APPLICATION PLATFORM (OCAP), SET-TOP BOX (STB), NEXT GENERATION SERVICE APPLICATION	8239903	7-Aug-12	15-Sep-28	Avaya Inc.
METHOD AND APPARATUS PERFORMING EXPRESS FORWARDING	8243710	14-Aug-12	16-Jun-31	Avaya Inc.
METHOD AND APPARATUS FOR IMPLEMENTING A SECURE SIDE CONVERSATION ON A TELEPHONE CONFERENCE CALL	8243903	14-Aug-12	14-Mar-31	Avaya Inc.
METHOD OF RETAINING A MEDIA STREAM WITHOUT ITS PRIVATE AUDIO CONTENT	8244531	14-Aug-12	15-Apr-31	Avaya Inc.
METHOD TO AUTHENTICATE PACKET PAYLOADS	8245032	14-Aug-12	27-Mar-23	Avaya Inc.
CREDIT SCHEDULER FOR ORDERING THE EXECUTION OF TASKS	8245234	14-Aug-12	5-Mar-31	Avaya Inc.
NETWORK BASED VIRUS CONTROL	8245294	14-Aug-12	15-Jul-29	Avaya Inc.

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TONAL CORRECTION OF SPEECH	8249873	21-Aug-12	3-Feb-28	Avaya Inc.
MULTIPLE DISTINCT PHYSICAL CHANNELS FOR MESH CONTROL	8254336	28-Aug-12	24-Dec-28	Avaya Inc.
MESSAGE HANDLING BASED ON THE STATE OF A TELECOMMUNICATIONS TERMINAL	8254898	28-Aug-12	4-Feb-25	Avaya Inc.
SHARED PERSISTENT COMMUNICATION THREAD	8255923	28-Aug-12	28-Jun-31	Avaya Inc.
EMULATION OF PRIVATE BRANCH EXCHANGE BEHAVIOR	8259922	4-Sep-12	25-Jun-31	Avaya Inc.
AUTOMATED RETRIEVAL AND HANDLING OF A SECOND TELECOMMUNICATIONS TERMINAL'S VOICEMAIL BY A FIRST TERMINAL	8260264	4-Sep-12	18-Oct-30	Avaya Inc.
TRAFFIC MULTIPLEXING USING TIMESTAMPING	8265091	11-Sep-12	12-Oct-27	Avaya Inc.
SYSTEM AND METHOD FOR IDENTIFYING AUDIO COMMAND PROMPTS FOR USE IN A VOICE RESPONSE ENVIRONMENT	8265932	11-Sep-12	27-Mar-23	Intellisist, Inc.
ADAPTIVE PARAMETERIZED SEARCH ALGORITHM	8266165	11-Sep-12	29-Jan-31	Avaya Inc.
METHOD AND APPARATUS FOR LAUNCHING A CONFERENCE BASED ON PRESENCE OF INVITEES	8270320	18-Sep-12	22-Apr-28	Avaya Inc.
POLICY-BASED VIRTUALIZATION METHOD INVOLVING ADAPTIVE ENFORCEMENT	8272031	18-Sep-12	23-Sep-29	Avaya Inc.
METHOD AND APPARATUS FOR SEAMLESS SUBCONFERENCE MANAGEMENT	8275106	25-Sep-12	3-Dec-30	Avaya Inc.
SHARED MAPPING OF A STATION EXTENSION WITHIN A DISTRIBUTED, ENTERPRISE TELECOMMUNICATIONS SYSTEM TO AN ASSOCIATED TELEPHONE NUMBER	8275113	25-Sep-12	26-Jul-31	Avaya Inc.
CUSTOMER SERVICE RESPONSE SYSTEM FOR INTERACTION WITH CUSTOMER SERVICE AGENTS	8280029	2-Oct-12	23-May-27	Avaya Inc.
SYSTEM AND METHOD FOR ENABLING ONLINE COLLABORATION AMONGST A PLURALITY OF TERMINALS USING A WEB SERVER	8280948	2-Oct-12	25-Mar-25	Avaya Inc.
SMART LOAD BALANCING FOR CALL CENTER APPLICATIONS	8281020	2-Oct-12	30-Sep-28	Avaya Inc.
SERVICE CREATION SYSTEM AND METHOD FOR PACKET BASED CELLULAR NETWORKS	8281353	2-Oct-12	6-Jul-31	Avaya Inc.
METHOD AND APPARATUS FOR CREATING SECURE WRITE-ENABLED WEB PAGES THAT ARE ASSOCIATED WITH ACTIVE TELEPHONE CALLS	8281369	2-Oct-12	10-Mar-31	Avaya Inc.
POLICY-BASED VIDEO QUALITY ASSESSMENT	8284259	9-Oct-12	1-Jan-31	Avaya Inc.
USING MEASUREMENTS FROM REAL CALLS TO REDUCE THE NUMBER OF TEST CALLS FOR NETWORK TESTING	8284676	9-Oct-12	26-Sep-27	Avaya Inc.
ENTERPRISE-DISTRIBUTED NOISE MANAGEMENT	8284926	9-Oct-12	16-Feb-31	Avaya Inc.
TELEPHONE USING AN EXTERNAL MEDIA DEVICE TO PROVIDE ON-HOLD INFORMATION	8284927	9-Oct-12	9-Aug-31	Avaya Inc.

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METHOD AND APPARATUS FOR INCOMING CALL PAUSE NOTIFICATION	8285338	9-Oct-12	8-Aug-28	Avaya Inc.
SIGNALING USING BINARY FORM OF SIP MESSAGES	8285858	9-Oct-12	23-Jun-29	Avaya Inc.
APPARATUS AND METHOD FOR PREVENTING EAVESDROPPING	8286233	9-Oct-12	19-Sep-30	Avaya Inc.
CONFERENCE ANNOTATION SYSTEM	8289366	16-Oct-12	3-Mar-31	Avaya Inc.
INTELLIGENT GROUPING AND SYNCHRONIZED GROUP SWITCHING FOR MULTIMEDIA CONFERENCING	8289368	16-Oct-12	6-Aug-31	Avaya Inc.
ASSURED PATH OPTIMIZATION	8289845	16-Oct-12	23-Jan-29	Avaya Inc.
PRIORITY-BASED DYNAMIC OPTIMIZATION OF UTILIZED BANDWIDTH	8289870	16-Oct-12	11-Mar-30	Avaya Inc.
COMMUNICATIONS HISTORY LOG SYSTEM	8290132	16-Oct-12	5-Feb-31	Avaya Inc.
CONFERENCE MATERIAL BOT METHOD AND APPARATUS	8290136	16-Oct-12	5-Jun-31	Avaya Inc.
OFF-LINE PROGRAM ANALYSIS AND RUN-TIME INSTRUMENTATION	8291399	16-Oct-12	3-Dec-30	Avaya Inc.
PORT-CENTRIC CONFIGURATION METHODS FOR CONVERGED VOICE APPLICATIONS	8295187	23-Oct-12	2-Dec-27	Avaya Inc.
RULE-BASED SYSTEM FOR DETERMINING USER AVAILABILITY	8295206	23-Oct-12	15-Feb-30	Avaya Inc.
UNCERTAINTY-BASED KEY AGREEMENT PROTOCOL	8295480	23-Oct-12	18-Nov-30	Avaya Inc.
PROVISION OF CONTACT CENTER SERVICES TO PLAYERS OF GAMES	8298086	30-Oct-12	30-Aug-31	Avaya Inc.
FEATURE INTERACTION DETECTION IN MULTI-PARTY CALLS AND CALLS WITH BRIDGED APPEARANCES	8300558	30-Oct-12	2-Sep-31	Avaya Inc.
SYSTEM AND METHOD FOR MONITORING CALL FLOW IN HETEROGENEOUS ENVIRONMENTS	8300559	30-Oct-12	31-Aug-31	Avaya Inc.
METHOD AND APPARATUS SUPPORTING OUT OF BAND SIGNALING FOR WLAN USING NETWORK NAME	8300594	30-Oct-12	12-Jun-29	Avaya Inc.
PREVENTING PACKET LOOPS IN UNIFIED NETWORKS	8300614	30-Oct-12	12-May-31	Avaya Inc.
SYSTEM AND METHOD FOR DISTRIBUTED CALL MONITORING/RECORDING USING THE SESSION INITIATION PROTOCOL (SIP)	8300632	30-Oct-12	10-Aug-31	Avaya Inc.
COORDINATION OF USER INFORMATION ACROSS SESSION INITIATION PROTOCOL-BASED PROXY SERVERS	8300644	30-Oct-12	30-Sep-28	Avaya Inc.
SECURE FEATURE ACCESS FROM AN OFF-PBX TELEPHONE	8300782	30-Oct-12	18-Aug-31	Avaya Inc.
METHOD AND SYSTEM FOR AUTOMATIC CONFERENCE CALL SESSION MIGRATION	8300790	30-Oct-12	15-Jul-31	Avaya Inc.
ASSOCIATING SOURCE INFORMATION WITH PHONETIC INDICES	8301447	30-Oct-12	31-Aug-31	Avaya Inc.

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CONTACT CENTER INTEGRATION INTO VIRTUAL ENVIRONMENTS	8301474	30-Oct-12	5-Aug-29	Avaya Inc.
GROUP COMPOSITING ALGORITHMS FOR PRESENCE	8301581	30-Oct-12	1-Feb-31	Avaya Inc.
SYSTEM AND METHOD FOR GENERATING QUERIES	8301619	30-Oct-12	16-Mar-31	Avaya Inc.
METHOD AND APPARATUS PROVIDING REMOVAL OF REPLICATED OBJECTS BASED ON GARBAGE COLLECTION	8301671	30-Oct-12	11-Nov-30	Avaya Inc.
METHOD AND APPARATUS PERFORMING EXPRESS RETRANSMISSION OF FRAMES	8301955	30-Oct-12	31-Aug-31	Avaya Inc.
EMBEDDED FIREWALL AT A TELECOMMUNICATIONS ENDPOINT	8302179	30-Oct-12	13-Dec-26	Avaya Inc.
ACCELERATED RECOVERY DURING NEGOTIATION BETWEEN A MEDIA GATEWAY AND A MEDIA GATEWAY CONTROLLER	8305876	6-Nov-12	21-Jun-31	Avaya Inc.
SYSTEM AND METHOD OF DETECTING SOURCES OF ROGUE NON-AUDIO TRAFFIC MARKED AS AUDIO TRAFFIC	8306029	6-Nov-12	19-Jul-31	Avaya Inc.
CALLER RECOGNITION BY VOICE MESSAGING SYSTEM	8306191	6-Nov-12	12-Jun-29	Avaya Inc.
VARIABLE NOISE CONTROL THRESHOLD	8306204	6-Nov-12	2-Feb-31	Avaya Inc.
APPARATUS AND METHOD FOR OPERATING A CONFERENCE ASSISTANCE SYSTEM	8306205	6-Nov-12	7-Jun-31	Avaya Inc.
SYSTEM AND METHOD FOR RETAINING CALLS INTO A CALL CENTER	8306211	6-Nov-12	16-Oct-30	Intellisist, Inc.
TIME BASED WORK ASSIGNMENTS IN AUTOMATED CONTACT DISTRIBUTION	8306212	6-Nov-12	26-Feb-31	Avaya Inc.
TOUCH SCREEN SIGN-IN KEY	8310453	13-Nov-12	25-Aug-31	Avaya Inc.
FLEXIBLE DECOMPOSITION AND RECOMPOSITION OF MULTIMEDIA CONFERENCING STREAMS USING REAL-TIME CONTROL INFORMATION	8310520	13-Nov-12	30-Mar-31	Avaya Inc.
EFFICIENT AND COST-EFFECTIVE DISTRIBUTION CALL ADMISSION CONTROL	8311207	13-Nov-12	25-Mar-31	Avaya Inc.
METHOD FOR PREDICTING CALL WAITING TIMES	8311208	13-Nov-12	8-Mar-31	Avaya Inc.
EFFICIENT VOICE ACTIVITY DETECTOR TO DETECT FIXED POWER SIGNALS	8311814	13-Nov-12	11-Jan-30	Avaya Inc.
CACHE MANAGEMENT FOR INCREASING PERFORMANCE OF HIGH-AVAILABILITY MULTI-CORE SYSTEMS	8312239	13-Nov-12	26-Aug-30	Avaya Inc.
ISLAND OF TRUST IN A SERVICE-ORIENTED ENVIRONMENT	8312518	13-Nov-12	27-Feb-30	Avaya Inc.
ENHANCED POLLING METHOD AND SYSTEM	8315373	20-Nov-12	26-Aug-31	Avaya Inc.
SECURE CERTIFICATE INSTALLATION ON IP CLIENTS	8316229	20-Nov-12	17-Dec-30	Avaya Inc.
SYSTEMS, METHODS AND MEDIA FOR PROVIDING CASCADED MULTI-POINT VIDEO CONFERENCING UNITS	8319820	27-Nov-12	28-Jun-31	Avaya Inc.

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SOCIAL MEDIA LANGUAGE IDENTIFICATION AND ROUTING	8331550	11-Dec-12	14-Mar-31	Avaya Inc.
SOCIAL NETWORK VIRTUAL PRIVATE NETWORK	8332476	11-Dec-12	15-Mar-31	Avaya Inc
BARTERING SYSTEM AND METHOD FOR CONTROLLING POSITIONING IN A WAIT QUEUE IN A CONTACT CENTER	8340277	25-Dec-12	23-Jul-31	Avaya Inc.
SYSTEM AND METHOD FOR ANALYZING AGENT INTERACTIONS	8341013	25-Dec-12	22-Oct-23	Intellisist, Inc.
WLAN ACCESS CONTROLLER PACKET BUFFERING	8345645	1-Jan-13	15-May-30	Avaya Management L.P.
TELECOMMUNICATIONS ENDPOINT THAT PROMPTS A USER TO FOCUS ON A MONITORED CALL	8345849	1-Jan-13	16-Nov-30	Avaya Inc.
ADAPTIVE, CONTEXT-DRIVEN TELEPHONE NUMBER DIALING	8345858	1-Jan-13	21-Mar-27	Avaya Inc.
METHOD AND APPARATUS FOR PROVIDING FAST REROUTE OF A PACKET THAT MAY BE FORWARDED ON ONE OF A PLURALITY OF EQUAL COST MULTIPATH ROUTES THROUGH A NETWORK	8351429	8-Jan-13	28-Apr-31	Avaya Inc.
METHOD AND APPARATUS FOR PROVIDING FAST RE-ROUTE OF A MULTICAST PACKET WITHIN A NETWORK ELEMENT TO AN AVAILABLE PORT ASSOCIATED WITH A MULTI-LINK TRUNK	8351431	8-Jan-13	28-Apr-31	Avaya Inc.
PERSPECTIVE-BASED MEDIA PLAYBACK	8351580	8-Jan-13	22-May-31	Avaya Inc.
MAINTAINING COMMUNICATION BETWEEN NETWORK NODES THAT ARE SUBJECTED TO A PACKET ATTACK	8353030	8-Jan-13	7-Jan-30	Avaya Inc.
MANAGING THE AUDIO-SIGNAL LOSS PLAN OF A TELECOMMUNICATIONS NETWORK	8355335	15-Jan-13	9-Oct-30	Avaya Inc.
TELECONFERENCE SCHEDULING AND ACTIVITY REPORTING METHOD	8355489	15-Jan-13	17-Jun-31	Avaya Inc.
EFFICIENT ENCODING OF INSTRUMENTED DATA IN REAL-TIME CONCURRENT SYSTEMS	8356289	15-Jan-13	22-Dec-30	Avaya Inc.
METHOD AND APPARATUS FOR UNIFIED INTERFACE FOR HETEROGENEOUS SESSION MANAGEMENT	8358746	22-Jan-13	16-Sep-30	Avaya Inc.
METHOD FOR RINGCASTING WITH IMPROVED RELIABILITY	8363573	29-Jan-13	10-Nov-30	Avaya Inc.
SELECTION AND INITIATION OF IVR SCRIPTS BY CONTACT CENTER AGENTS	8363796	29-Jan-13	16-Sep-30	Avaya Inc.
BEEPING IN POLITELY	8363808	29-Jan-13	11-Mar-31	Avaya Inc.
METHOD AND SYSTEM FOR AURALLY POSITIONING VOICE SIGNALS IN A CONTACT CENTER ENVIRONMENT	8363810	29-Jan-13	18-Apr-31	Avaya Inc.
METHODS AND SYSTEMS FOR MONITORING CONTACT SESSIONS OF A CONTACT CENTER	8363817	29-Jan-13	14-Apr-31	Avaya Inc.

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CONTENT DELIVERY TO A TELECOMMUNICATIONS TERMINAL THAT IS ASSOCIATED WITH A CALL IN PROGRESS	8364125	29-Jan-13	9-Nov-24	Avaya Inc.
ROUTING A FLOW OF ELASTIC TRAFFIC	8369220	5-Feb-13	25-Sep-27	Avaya Inc.
VARIABLE COMPRESSION QUEUE	8369324	5-Feb-13	29-Sep-28	Avaya Inc.
SYSTEM AND METHOD FOR SEARCH-BASED WORK ASSIGNMENTS IN A CONTACT CENTER	8369509	5-Feb-13	22-Jun-31	Avaya Inc.
SYSTEM AND METHOD FOR PLAYING BACK INDIVIDUAL CONFERENCE CALLERS	8373743	12-Feb-13	9-Jul-31	Avaya Inc.
MANAGEMENT OF CALL HANDLING TREATMENTS	8374327	12-Feb-13	13-Dec-31	Avaya Inc.
SYSTEM AND METHOD OF ENHANCED COLLABORATION THROUGH TELEPORTATION	8375085	12-Feb-13	14-Aug-31	Avaya Inc.
DOCUMENT VERSION MARKING AND ACCESS METHOD AND APPARATUS	8375290	12-Feb-13	15-Jan-28	Avaya Inc.
NON-DESTRUCTIVE THERMAL CONDUCTIVITY DETECTION OF SOLDER VOIDS	8376209	19-Feb-13	13-May-30	Avaya Inc.
METHODS, APPARATUS AND COMPUTER READABLE MEDIUM FOR CONVEYING VIRTUAL LOCAL AREA NETWORK (VLAN) POLICIES FROM DESIGNATED TO ROAMED NETWORK	8379652	19-Feb-13	2-Jun-31	Avaya Inc.
SYSTEM AND METHOD FOR TRANSMITTING VOICE INPUT FROM A REMOTE LOCATION OVER A WIRELESS DATA CHANNEL	8379802	19-Feb-13	19-Jul-22	Intellisist, Inc.
ONE-TOUCH USER VOICED MESSAGE	8379809	19-Feb-13	9-Oct-30	Avaya Inc.
INDEXING RECORDINGS OF TELEPHONY SESSIONS	8379819	19-Feb-13	17-Sep-31	Avaya Inc.
METHOD FOR REGISTERING COMMUNICATION TERMINALS WITH BASE STATION DEVICES BY USING VIRTUAL APPLIANCES	8380202	19-Feb-13	14-Jun-30	Avaya Inc.
SYSTEM AND METHOD FOR IDENTIFYING AND MANAGING CUSTOMER NEEDS	8380555	19-Feb-13	17-Jun-31	Avaya Inc.
PEER-TO-PEER MIXING SYSTEM AND METHOD	8380805	19-Feb-13	20-Nov-31	Avaya Inc.
METHOD TO ALLOW SEAMLESS CONNECTIVITY FOR WIRELESS DEVICES IN DHCP SNOOPING/DYNAMIC ARP INSPECTION/IP SOURCE GUARD ENABLED UNIFIED NETWORK	8380819	19-Feb-13	16-Dec-30	Avaya Inc.
PRACTICAL MEASUREMENT-BASED SESSION ADMISSION CONTROL FOR WI-FI LAN SYSTEMS	8385197	26-Feb-13	30-Jan-31	Avaya Inc.
METHOD AND APPARATUS FOR PROVIDING FAST RE-ROUTE OF A UNICAST PACKET WITHIN A NETWORK ELEMENT TO AN AVAILABLE PORT ASSOCIATED WITH MULTI-LINK TRUNK	8385335	26-Feb-13	28-Apr-31	Avaya Inc.
REAL-TIME DETECTIVE	8385532	26-Feb-13	1-Nov-31	Avaya Inc.

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BIDDING WORK ASSIGNMENT ON CONFERENCE/SUBSCRIBE RTP CLEARING HOUSE	8385533	26-Feb-13	14-Oct-31	Avaya Inc.
ESTIMATING A LISTENER'S ABILITY TO UNDERSTAND A SPEAKER, BASED ON COMPARISONS OF THEIR STYLES OF SPEECH	8386252	26-Feb-13	15-Feb-31	Avaya Inc.
PROVIDING DESCRIPTIONS OF VISUALLY PRESENTED INFORMATION TO VIDEO TELECONFERENCE PARTICIPANTS WHO ARE NOT VIDEO-ENABLED	8386255	26-Feb-13	28-Dec-31	Avaya Inc.
QUANTUM AND PROMISCUOUS USER AGENTS	8391138	5-Mar-13	22-Apr-31	Avaya Inc.
PROBATIONARY ADMISSION CONTROL IN RELAY NETWORKS	8391154	5-Mar-13	8-Jan-28	Avaya Inc.
PROACTIVE LOAD DISTRIBUTION FOR 802.111-BASED WIRELESS LANS	8391224	5-Mar-13	3-Feb-31	Avaya Inc.
STATE-BASED MANAGEMENT OF MESSAGING SYSTEM JITTER BUFFERS	8391320	5-Mar-13	8-Oct-30	Avaya Inc.
METHOD AND SYSTEM FOR LIVE COLLABORATIVE TAGGING OF AUDIO CONFERENCES	8391455	5-Mar-13	17-May-31	Avaya Inc.
METHOD AND APPARATUS FOR IDENTIFYING RELATED CONTACTS	8391463	5-Mar-13	28-Jan-31	Avaya Inc.
STAGED ESTABLISHMENT OF SECURE STRINGS OF SYMBOLS	8392711	5-Mar-13	1-Sep-31	Avaya Inc.
TRUSTED HOST LIST FOR TLS SESSIONS	8392980	5-Mar-13	22-Aug-28	Avaya Inc.
VISUAL VOICEMAIL MANAGEMENT	8396456	12-Mar-13	4-Jul-28	Avaya Inc.
NETWORK SYNCHRONIZATION OVER IP NETWORKS	8401007	19-Mar-13	6-Apr-29	Avaya Inc.
MONITORING RESPONSIVE OBJECTS IN VEHICLES	8405484	26-Mar-13	5-Apr-31	Avaya Inc.
CONFERENCE CALL PARTICIPANT MANAGEMENT SYSTEM AND METHOD	8406403	26-Mar-13	2-Aug-27	Avaya Inc.
SYSTEMS, METHODS, AND MEDIA FOR IDENTIFYING AND ASSOCIATING USER DEVICES WITH MEDIA CUES	8407287	26-Mar-13	5-May-31	Avaya Inc.
SYSTEM AND METHOD FOR DETECTING AND PREVENTING DENIAL OF SERVICE ATTACKS IN A COMMUNICATIONS SYSTEM	8407342	26-Mar-13	13-Feb-25	Avaya Inc.
USER SESSION DEPENDENT URL MASKING	8407482	26-Mar-13	31-Mar-26	Avaya Inc.
NEXT GENERATION CELL PHONE	8412203	2-Apr-13	22-Aug-30	Avaya Inc.
METHOD AND APPARATUS FOR THE AUTOMATIC COMPLETION OF COMPOSITE CHARACTERS	8413069	2-Apr-13	28-Jun-25	Avaya Inc.
METHOD AND APPARATUS FOR EFFICIENT MEMORY REPLICATION FOR HIGH AVAILABILITY (HA) PROTECTION OF A VIRTUAL MACHINE (VM)	8413145	2-Apr-13	2-Jul-31	Avaya Inc.
SYSTEM AND METHOD FOR CHANGING CONFERENCE MODERATORS DURING A CONFERENCE CALL	8416937	9-Apr-13	21-Jun-31	Avaya Inc.
SERVICING CALLS IN CALL CENTERS BASED ON CALLER GEO-LOCATION	8416944	9-Apr-13	6-Apr-31	Avaya Inc.

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METHOD AND APPARATUS FOR HIGH AVAILABILITY (HA) PROTECTION OF A RUNNING VIRTUAL MACHINE (VM)	8417885	9-Apr-13	21-May-31	Avaya Inc.
NETWORK SWITCH PORT AGGREGATION	8422504	16-Apr-13	28-Jul-31	Avaya Inc.
LOCATION-BASED PRESENCE AUTOMATION	8423045	16-Apr-13	25-Apr-26	Avaya Inc.
NETWORK FRAMEWORK ASSOCIATING NON-ENTERPRISE PHONE WITH ENTERPRISE USERS	8423629	16-Apr-13	15-Apr-31	Avaya Inc.
VIRTUAL LOCAL AREA NETWORK SERVER REDUNDANCY AND FAILOVER TO ENABLE SEAMLESS MOBILITY IN THE MOBILITY DOMAIN	8427938	23-Apr-13	25-Jun-31	Avaya Inc.
ARCHITECTURE USING INEXPENSIVE, MANAGED WIRELESS SWITCHING POINTS TO DELIVER LARGE SCALE WLAN	8428021	23-Apr-13	24-May-31	Avaya Inc.
GENERATION OF REDUNDANT SCHEDULED NETWORK PATHS USING A BRANCH AND MERGE TECHNIQUE	8428056	23-Apr-13	20-May-27	Avaya Inc.
LEARNING AND UNLEARNING IN A NETWORK SWITCH	8428073	23-Apr-13	8-Feb-29	Avaya Inc.
CUSTOMER SERVICE AGENT ASSISTED SOCIAL NETWORKS	8428245	23-Apr-13	27-Jul-31	Avaya Inc.
SYSTEM AND METHOD FOR ROBUST AND EFFICIENT FREE CHAIN MANAGEMENT	8429371	23-Apr-13	17-Jun-31	Avaya Inc.
SPLIT MULTI-LINK TRUNKING (SMLT) HOLD-DOWN TIMER FOR INTERNET PROTOCOL (IP) MULTICAST	8432789	30-Apr-13	11-Nov-31	Avaya Inc.
SWITCHING COMMUNICATIONS BETWEEN DIFFERENT NETWORKS BASED ON DEVICE CAPABILITIES	8432825	30-Apr-13	7-Feb-31	Avaya Inc.
OPTIMIZING CONFERENCE QUALITY WITH DIVERSE CODECS	8433050	30-Apr-13	25-May-31	Avaya Inc.
METHOD AND SYSTEM FOR DISTRIBUTED SPEAKERPHONE ECHO CANCELLATION	8433058	30-Apr-13	12-Jan-32	Avaya Inc.
SERVER-COORDINATED RINGTONES	8433295	30-Apr-13	27-Feb-27	Avaya Inc.
SELECTIVE SECURITY MASKING WITHIN RECORDED SPEECH	8433915	30-Apr-13	28-Jun-26	Intellisist, Inc.
REPRESENTATIONS OF COMMUNICATIONS SESSIONS IN VIRTUAL ENVIRONMENTS	8434004	30-Apr-13	4-Nov-29	Avaya Inc.
FLEXIBLE SECURITY REQUIREMENTS IN AN ENTERPRISE NETWORK	8434128	30-Apr-13	28-Jul-31	Avaya Inc.
FLOW THROUGH CALL CONTROL	8437266	7-May-13	17-May-31	Avaya Inc.
CONTACT PRIORITY REORDERING	8437341	7-May-13	6-Nov-28	Avaya Inc.
CONFERENCE PARTICIPANT FINDER METHOD AND APPARATUS	8437461	7-May-13	3-Oct-30	Avaya Inc.
HANDLING OF A SESSION INITIATION PROTOCOL-CAPABLE TELECOMMUNICATIONS TERMINAL THAT IS PUT ON HOLD	8437464	7-May-13	1-Dec-30	Avaya Inc.
UNIFIED COMMUNICATIONS APPLIANCE	8442189	14-May-13	14-Feb-32	Avaya Inc.

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CONNECTING WIRELESS, WIRELINE AND INTERNET-PROTOCOL TERMINALS	8442192	14-May-13	14-Dec-31	Avaya Inc.
TELEPHONE-BASED USER INTERFACE FOR PARTICIPATING SIMULTANEOUSLY IN MORE THAN ONE TELECONFERENCE	8442197	14-May-13	30-Mar-26	Avaya Inc.
SYSTEM AND METHOD FOR PROCESSING OUT-OF-ORDER CALLER RESPONSES DURING AUTOMATED CALL PROCESSING	8442209	14-May-13	26-May-31	Intellisist, Inc.
AUTOMATED TEXT-BASED MESSAGING INTERACTION USING NATURAL LANGUAGE TECHNOLOGIES	8442563	14-May-13	20-Apr-13	Avaya Inc.
METHOD AND APPARATUS FOR MANAGING NETWORK CONGESTION DUE TO AUTOMATIC CONFIGURATION PROCEDURES	8443072	14-May-13	28-Oct-30	Avaya Inc.
GRAPHICAL REPRESENTATION OF DEFINITIONS OF STATISTICS	8443295	14-May-13	22-Nov-28	Avaya Inc.
ROUTED SPLIT MULTI-LINK TRUNKING RESILIENCY FOR WIRELESS LOCAL AREA NETWORK SPLIT-PLANE ENVIRONMENTS	8446818	21-May-13	3-Dec-31	Avaya Inc.
REDUCTION OF WIRELESS COMMUNICATION COSTS IN ENTERPRISES	8452303	28-May-13	25-Jan-31	Avaya Inc.
OCAP/STB ACAP/SATELLITE-RECEIVER AUDIENCE RESPONSE/CONSUMER INFORMATION APPLICATION	8453176	28-May-13	10-May-31	Avaya Inc.
OPEN CABLE APPLICATION PLATFORM SET-TOP BOX (STB) PERSONAL PROFILES AND COMMUNICATIONS APPLICATIONS	8453188	28-May-13	18-Mar-28	Avaya Inc.
SYSTEM AND METHOD FOR ANALYZING AND TESTING PACKET FLOWS TO LOCALIZE PROBLEMS	8457004	4-Jun-13	20-Apr-31	Avaya Inc.
SYSTEM AND METHOD FOR PROVIDING A MULTI-MODAL COMMUNICATIONS INFRASTRUCTURE FOR AUTOMATED CALL CENTER OPERATION	8457296	4-Jun-13	14-Feb-23	Intellisist, Inc.
INSTANT MESSAGE CONTACT MANAGEMENT IN A CONTACT CENTER	8457300	4-Jun-13	24-Mar-25	Avaya Inc.
SYSTEM AND METHOD FOR AUTOMATICALLY ADAPTING AUDIO PACKET MARKING IN A PACKET NETWORK	8462634	11-Jun-13	25-Jul-31	Avaya Inc.
DIAL PLAN ROUTING FOR FRAGMENTED NETWORKS	8462637	11-Jun-13	19-Sep-25	Avaya Inc.
MULTIPLE SIMULTANEOUS WIRELESS CONNECTIONS IN A WIRELESS LOCAL AREA NETWORK	8462735	11-Jun-13	29-Sep-24	Avaya Inc.
MONITORING SIGNAL PATH QUALITY IN A CONFERENCE CALL	8462931	11-Jun-13	8-Mar-30	Avaya Inc.
SYSTEM AND METHOD FOR MONITORING AN AUTOMATED VOICE RESPONSE SYSTEM	8462935	11-Jun-13	3-Apr-27	Intellisist, Inc.
INTELLIGENT RINGTONE SERVICE	8463330	11-Jun-13	13-Jun-25	Avaya Inc.

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SYSTEMS, METHODS AND MEDIA FOR RETRANSMITTING DATA USING THE SECURE REAL-TIME TRANSPORT PROTOCOL	8464053	11-Jun-13	13-Aug-30	Avaya Inc.
TRUSTED GROUP OF A PLURALITY OF DEVICES WITH SINGLE SIGN ON, SECURE AUTHENTICATION	8464063	11-Jun-13	15-Mar-31	Avaya Inc.
SYSTEM AND METHOD FOR PROCESSING CALLS IN A CALL CENTER	8467519	18-Jun-13	8-Oct-25	Intellisist, Inc.
CREATION OF AD HOC SOCIAL NETWORKS BASED ON ISSUE IDENTIFICATION	8468102	18-Jun-13	17-May-31	Avaya Inc.
TASK-ORIENTED COMMUNICATION FILTER METHOD AND APPARATUS	8468265	18-Jun-13	28-Dec-30	Avaya Inc.
METHOD FOR MONITORING THE SAFETY OF TRAVELERS	8471699	25-Jun-13	21-Mar-32	Avaya Inc.
CONFERENCE WAITING ROOM METHOD AND APPARATUS	8472602	25-Jun-13	25-Apr-32	Avaya Inc.
CALL CENTRE CUSTOMER QUEUE SHORTCUT ACCESS CODE	8472612	25-Jun-13	29-Jan-24	Avaya Inc.
AUTOMATIC VIDEO SWITCHING FOR MULTIMEDIA CONFERENCING	8477174	2-Jul-13	21-Feb-32	Avaya Inc.
METHOD FOR ACHIEVING HIGH-AVAILABILITY OF ITINERARIES IN A REAL-TIME NETWORK SCHEDULED PACKET ROUTING SYSTEM	8477616	2-Jul-13	14-Dec-28	Avaya Inc.
ENHANCED MOBILITY MANAGEMENT AT A MOBILE ACCESS GATEWAY	8477685	2-Jul-13	11-Nov-31	Avaya Inc.

UNIFYING LOCAL AND MOBILITY NETWORK IDENTIFIERS	8477775	2-Jul-13	24-May-31	Avaya Inc.
METHOD AND APPARATUS FOR LOCALLY IMPLEMENTING PORT SELECTION VIA SYNCHRONIZED PORT STATE DATABASES MAINTAINED BY THE FORWARDING PLANE OF A NETWORK ELEMENT	8477791	2-Jul-13	28-Apr-31	Avaya Inc.
AUTOMATICALLY INITIATING A PROCESS BY THE OUTCOME OF A VOTING CONFERENCE	8478819	2-Jul-13	18-Nov-28	Avaya Inc.
CONDITIONING RESPONSES TO EMOTIONS OF TEXT COMMUNICATIONS	8478826	2-Jul-13	30-Jun-31	Avaya Inc.
TOLERANT DEVICE LICENSING IN A DISTRIBUTED ENVIRONMENT	8478854	2-Jul-13	8-Dec-30	Avaya Inc.
IDENTITY ASSERTION	8479272	2-Jul-13	27-Jun-30	Avaya Inc.
SYSTEM AND METHOD FOR JOINING CONFERENCE CALLS	8483375	9-Jul-13	29-Jul-31	Avaya Inc.
SHARING OF ELECTROMAGNETIC-SIGNAL MEASUREMENTS FOR PROVIDING FEEDBACK ABOUT TRANSMIT-PATH SIGNAL QUALITY	8483679	9-Jul-13	28-Jan-30	Avaya Inc.
ARRANGEMENT FOR CREATING AND USING A PHONETIC-ALPHABET REPRESENTATION OF A NAME OF A PARTY TO A CALL	8484034	9-Jul-13	12-Sep-30	Avaya Inc.

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APPARATUS AND METHOD FOR STATEFUL WEB SERVICES ENABLEMENT	8484328	9-Jul-13	3-Nov-30	Avaya Inc.
ADVANCED AVAILABILITY DETECTION	8484339	9-Jul-13	29-May-31	Avaya Inc.
INTERFACE FOR MEETING FACILITATION AND COORDINATION, METHOD AND APPARATUS	8489442	16-Jul-13	3-Jun-28	Avaya Inc.
DISTRIBUTED PRIORITY QUEUE THAT MAINTAINS ITEM LOCALITY	8484651	9-Jul-13	19-Nov-31	Avaya Inc.
NEXT GENERATION INTEGRATION BETWEEN DIFFERENT DOMAINS, SUCH AS, ENTERPRISE AND SERVICE PROVIDER USING SEQUENCING APPLICATIONS AND IMS PEERING	8484704	9-Jul-13	13-Jan-31	Avaya Inc.
PROGRAMMABLE PRESENCE PROXY FOR DETERMINING A PRESENCE STATUS OF A USER	8487770	16-Jul-13	17-Sep-28	Avaya Inc.
METHOD AND APPARATUS PERFORMING AUTOMATIC RESOURCE DISTRIBUTION	8488587	16-Jul-13	16-May-32	Avaya Inc.
UNIFIED MESSAGING SYSTEM AND METHOD	8488751	16-Jul-13	3-Aug-31	Avaya Inc.
CALL ROUTING OR ESCALATION BASED ON THE IDENTITY, ROLE, OR URGENCY OF THE CALLING OR COMMUNICATING PARTY	8488760	16-Jul-13	4-Dec-30	Avaya Inc.
CONFERENCE CALL SELECTABLE CONFIGURATION IN WHICH PARTICIPANTS CAN BE CONFIGURED TO JOIN AT DIFFERENT TIME (ORDER), USE PRESENCE INFORMATION TO CONFIGURE/INITIATE THE CONFERENCE CALL	8488764	16-Jul-13	5-Jun-31	Avaya Inc.
GROUPING OF CONTACT CENTER AGENTS	8488772	16-Jul-13	25-May-31	Avaya Inc.
SYSTEM AND METHOD FOR PREDICTING MEETING SUBJECTS, LOGISTICS, AND RESOURCES	8489615	16-Jul-13	19-Apr-31	Avaya Inc.
DRAG AND DROP IMPORTATION OF CONTENT	8489646	16-Jul-13	8-Dec-30	Avaya Inc.
METHOD FOR PARAMATERIZED APPLICATION SPECIFIC INTEGRATED CIRCUIT (ASIC)/FIELD PROGRAMMABLE GATE ARRAY (FPGA) MEMORY-BASED TERNARY CONTENT ADDRESSABLE MEMORY (TCAM)	8489849	16-Jul-13	25-Jul-31	Avaya Inc.
DYNAMIC IVR DIALOG BASED ON ANALYTICS DATA	8494148	23-Jul-13	10-Jul-31	Avaya Inc.
SYSTEM AND METHOD FOR BALANCING AGENT CONSOLE LOAD DURING AUTOMATED CALL PROCESSING	8494151	23-Jul-13	15-Aug-27	Intellisist, Inc.
SYSTEM AND METHOD FOR GENERATING SEARCH TERMS	8495062	23-Jul-13	16-Sep-30	Avaya Inc.
THREADING OF MIXED MEDIA	8495147	23-Jul-13	8-Dec-28	Avaya Inc.
METHOD AND APPARATUS FOR A PUBLISH-SUBSCRIBE SYSTEM WITH TEMPLATES FOR ROLE-BASED VIEW OF SUBSCRIPTIONS	8495163	23-Jul-13	23-Oct-27	Avaya Inc.
TRUST BASED APPLICATION FILTERING	8495726	23-Jul-13	22-Sep-31	Avaya Inc.
METHOD AND APPARATUS FOR MANAGING TRAINING OF CALL CENTER AGENTS	8498403	30-Jul-13	18-May-32	Avaya Inc.

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METHODS AND SYSTEMS FOR MONITORING CONTACT CENTER OPERATIONS	8498404	30-Jul-13	22-Dec-31	Avaya Inc.
ADVANCED AVAILABILITY DETECTION	8499085	30-Jul-13	17-Mar-32	Avaya Inc.
CACHE MANAGEMENT FOR INCREASING PERFORMANCE OF HIGH-AVAILABILITY MULTI-CORE SYSTEMS	8499133	30-Jul-13	30-Sep-29	Avaya Inc.
DYNAMICALLY ALLOCATING SERVER RESOURCES TO COMPETING CLASSES OF WORK BASED UPON ACHIEVEMENT OF SERVICE GOALS	8499301	30-Jul-13	11-Aug-24	Avaya Inc.
DYNAMIC TECHNIQUES FOR OPTIMIZING SOFTWARE REAL-TIME TASK PERFORMANCE IN VIRTUAL MACHINE	8499303	30-Jul-13	4-Aug-30	Avaya Inc.
SYSTEM, METHOD AND APPARATUS FOR AUTHENTICATING AND PROTECTING AN IP USER-END DEVICE	8503657	6-Aug-13	24-Jul-30	Avaya Inc.
DATABASE STRUCTURES AND ADMINISTRATION TECHNIQUES FOR GENERALIZED LOCALIZATION OF DATABASE ITEMS	8504534	6-Aug-13	22-Dec-29	Avaya Inc.
CUSTOMIZED ALGORITHM AND METHOD OF MIXING MULTIPLE DIFFERENT ALGORITHMS	8504717	6-Aug-13	27-Feb-31	Avaya Inc.
CIRCUIT EMULATION SERVICE OVER IP WITH DYNAMIC BANDWIDTH ALLOCATION	8509114	13-Aug-13	17-Mar-31	Avaya Inc.
COMPUTER AND TELEPHONY INTEGRATION	8509419	13-Aug-13	28-Oct-29	Avaya Inc.
COHESIVE TEAM SELECTION BASED ON A SOCIAL NETWORK MODEL	8510230	13-Aug-13	18-Apr-31	Avaya Inc.
METHOD AND APPARATUS FOR AUTOMATIC NOTIFICATION AND RESPONSE	8510392	13-Aug-13	20-Jul-22	Avaya Inc.
HIGHLY SCALABLE AND DISTRIBUTED CALL/MEDIA MODELING AND CONTROL FRAMEWORK	8510435	13-Aug-13	4-Jan-32	Avaya Inc.
PRESENCE-BASED MECHANISM TO INCLUDE VISITING ASSOCIATES IN LOCATION-SPECIFIC EMAIL DISTRIBUTION LISTS	8510472	13-Aug-13	10-May-30 ²	Avaya Inc.
AUDIO CONFERENCE FEEDBACK SYSTEM AND METHOD	8515041	20-Aug-13	23-Nov-31	Avaya Inc.
SOCIAL NETWORK URGENT COMMUNICATION MONITOR AND REAL TIME CALL LAUNCH SYSTEM	8515049	20-Aug-13	13-Jan-31	Avaya Inc.
METHOD AND APPARATUS FOR AUTOMATIC NOTIFICATION AND RESPONSE BASED ON COMMUNICATION FLOW EXPRESSIONS HAVING DYNAMIC CONTEXT	8516045	20-Aug-13	31-Oct-29	Avaya Inc.
SYSTEM AND METHOD FOR PER FLOW GUARANTEED THROUGHPUT, MULTIPLE TCP FLOW BANDWIDTH PROVISIONING, AND ELIMINATION OF PACKET DROPS FOR TRANSMISSION CONTROL PROTOCOL (TCP) AND TCP-FRIENDLY PROTOCOLS	8520520	27-Aug-13	6-Oct-27	Avaya Inc.
SYSTEM AND METHOD FOR DISTRIBUTED SPEECH RECOGNITION	8521528	27-Aug-13	28-Mar-28	Intellisist, Inc.

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REGISTERING AN ENDPOINT WITH A SLIDING WINDOW OF CONTROLLERS IN A LIST OF CONTROLLERS OF A SURVIVABLE NETWORK	8527656	3-Sep-13	7-Aug-29	Avaya Inc.
METHOD AND APPARATUS FOR CALL CONTROL USING MOTION AND POSITION INFORMATION	8532285	10-Sep-13	10-Jul-32	Avaya Inc.
MULTICAST VPN SUPPORT FOR IP-VPN LITE	8537816	17-Sep-13	16-Jun-31	Avaya Inc.
INTERRUPTING A CONFERENCE CALL FOR AN EMERGENCY SITUATION	8537981	17-Sep-13	5-Feb-30	Avaya Inc.
NETWORK TOPOLOGY DISCOVERY SYSTEMS AND METHODS	8543681	24-Sep-13	16-Sep-27	Avaya Inc.
METHOD AND APPARATUS FOR MONITORING USER ATTENTION WITH A COMPUTER-GENERATED VIRTUAL ENVIRONMENT	8542232	24-Sep-13	6-Jan-31	Avaya Inc.
METHOD AND SYSTEM FOR REPLAYING A PORTION OF A MULTI-PARTY AUDIO INTERACTION	8547880	1-Oct-13	3-Apr-32	Avaya Inc.
METHOD AND SYSTEM FOR DETECTING A RELEVANT UTTERANCE IN A VOICE SESSION	8548812	1-Oct-13	13-Dec-31	Avaya Inc.
PERSONAL IDENTIFICATION AND INTERACTIVE DEVICE FOR INTERNET-BASED TEXT AND VIDEO COMMUNICATION SERVICES	8553849	8-Oct-13	16-Apr-32	Avaya Inc.
METHOD AND APPARATUS FOR MEASURING VOICE QUALITY ON A VOIP NETWORK	8559320	15-Oct-13	31-Oct-30	Avaya Inc.
EXTENSIBLE DIAGNOSTIC TOOL	8559605	15-Oct-13	18-Apr-30	Avaya Inc.
A SYSTEM AND METHOD FOR ISOLATING UNCERTAINTY BETWEEN SPEECH RECOGNITION AND NATURAL LANGUAGE PROCESSING	8560311	15-Oct-13	6-Apr-31	Avaya Inc.
SHARED VIRTUAL TUNNELS SUPPORTING MAC LEARNING IN COMMUNICATION NETWORKS	8565230	22-Oct-13	12-May-31	Avaya Inc.
AUTOMATIC CONFIGURATION OF SOFT PHONES THAT ARE USABLE IN CONJUNCTION WITH SPECIAL-PURPOSE ENDPOINTS	8565386	22-Oct-13	8-Jun-32	Avaya Inc.
SERVICING CALLS IN CALL CENTERS BASED ON ESTIMATED CALL VALUE	8565412	22-Oct-13	10-Jul-32	Avaya Inc.
METHOD AND APPARATUS FOR NOTIFYING A USER OF A PREDEFINED CHANGES TO DYNAMIC ATTRIBUTES	8566311	22-Oct-13	5-Jun-28	Avaya Inc.
METHOD OF PROVIDING NETWORK LINK BONDING AND MANAGEMENT	8566471	22-Oct-13	22-Sep-30	Avaya Inc.
CUSTOMER SHARED CONTROL IN CUSTOMER SERVICE SCENARIOS	8571195	29-Oct-13	29-Jul-31	Avaya Inc.
PROXIMITY-BASED AUTHORIZATION	8571541	29-Oct-13	9-Feb-28	Avaya Inc.
METHOD AND SYSTEM FOR EXCHANGING CONTEXTUAL KEYS	8572497	29-Oct-13	23-Apr-32	Avaya Inc.
SHELL ARCHITECTURE SOFTWARE DEVELOPMENT	8572558	29-Oct-13	28-Aug-32	Avaya Inc.

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FAILOVER BASED ON SENDING COMMUNICATIONS BETWEEN DIFFERENT DOMAINS	8576725	5-Nov-13	8-Nov-31	Avaya Inc.
THIS CALL	8576996	5-Nov-13	15-Aug-31	Avaya Inc.
METHOD AND APPARATUS FOR THE AUTOMATED DELIVERY OF NOTIFICATIONS TO CONTACTS BASED ON PREDICTED WORK PRIORITIZATION	8577015	5-Nov-13	7-Jan-31	Avaya Inc.
INTERRUPTING AUXILIARY AGENTS	8577017	5-Nov-13	30-Sep-31	Avaya Inc.
METHOD AND APPARATUS FOR DYNAMICALLY DETERMINING MIX SETS IN AN AUDIO PROCESSOR	8577060	5-Nov-13	13-Apr-32	Avaya Inc.
SELECTIVE SECURITY MASKING WITHIN RECORDED SPEECH UTILIZING SPEECH RECOGNITION TECHNIQUES	8577684	5-Nov-13	25-Mar-27	Intellisist, Inc.
SEARCH-BASED CONTACT INITIATION METHOD AND APPARATUS	8577916	5-Nov-13	21-Oct-30	Avaya Inc.
APPLICATION STORE	8578366	5-Nov-13	14-Nov-31	Avaya Inc.
METHOD AND SYSTEM FOR SECURE SESSION MANAGEMENT IN A WEB FARM	8578462	5-Nov-13	28-Sep-26	Avaya Inc.
DETECTION OF A ROLLING MOTION OR SLIDING MOTION OF A BODY PART ON A SURFACE	8581842	12-Nov-13	17-Nov-31	Avaya Inc.
SYSTEM AND METHOD FOR PROVIDING NETWORK LEVEL AND NODAL LEVEL VULNERABILITY PROTECTION IN VOIP NETWORKS	8582567	12-Nov-13	23-Jul-31	Avaya Inc.
METHOD AND APPARATUS FOR PROVIDING NETWORK BASED LOAD BALANCING OF MEDICAL IMAGE DATA	8583449	12-Nov-13	21-Mar-31	Avaya Inc.
METHODS AND SYSTEMS FOR MANAGING COMMUNICATION REQUESTS IN AN INSTITUTIONAL SETTING SUCH AS A HEALTHCARE FACILITY	8589176	19-Nov-13	11-Mar-31	Avaya Inc.
CUSTOMER LOYALTY, PRODUCT DEMONSTRATION, AND STORE/CONTACT CENTER/INTERNET COUPLING SYSTEM AND METHOD	8589245	19-Nov-13	29-Sep-29	Avaya Inc.
UTILIZING PRESENCE IN CONJUNCTION WITH OTHER INFORMATION TO DETERMINE AN APPROPRIATE COMMUNICATIONS MODALITY	8589326	19-Nov-13	25-Mar-31	Avaya Inc.
PHASE BASED PRIORITIZATION OF IMS SIGNALING MESSAGES FOR OVERLOAD THROTTLING	8589498	19-Nov-13	11-Feb-31	Avaya Inc.
CHANGING BANDWIDTH USAGE BASED ON USER EVENTS	8593504	26-Nov-13	5-Feb-32	Avaya Inc.
SYSTEM AND METHOD FOR ENHANCED CALL ROUTING	8594297	26-Nov-13	20-Feb-32	Avaya Inc.
CALL MANAGEMENT	8594298	26-Nov-13	14-Nov-31	Avaya Inc.
MEETING NOTIFICATION AND MERGING AGENTS	8600794	3-Dec-13	16-Jun-26	Avaya Inc.
METHODS AND APPARATUS FOR PROVIDING CUSTOMER TREATMENT INFORMATION OVER A NETWORK	8600964	3-Dec-13	19-Feb-30	Avaya Inc.

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SYSTEM AND METHOD TO CALCULATE TIME WEIGHT IN RDF GRAPHS	8606743	10-Dec-13	26-May-32	Avaya Inc.
REMOVING OR CORRECTING EMAIL RECIPIENTS FROM AN EMAIL CHAIN	8606867	10-Dec-13	2-Dec-31	Avaya Inc.
ENTERPRISE LEVEL SECURITY SYSTEM	8607325	10-Dec-13	11-Mar-31	Avaya Inc.
SYSTEMS, METHODS, AND MEDIA FOR CHEKING AVAILABLE BANDWIDTH USING FORWARD ERROR CORRECTION	8612819	17-Dec-13	27-Aug-30	Avaya Inc.
LOCATION BASED LOAD BALANCING OF WIRELESS ACCESS POINTS AND WIRELESS SWITCHES	8619549	31-Dec-13	14-Nov-31	Avaya Inc.
SYSTEM AND METHOD FOR PREDICTING VIDEO TRANSMISSION QUALITY THROUGH A NETWORK	8619588	31-Dec-13	23-Aug-31	Avaya Inc.
SYSTEM AND METHOD FOR COMPARING PACKET TRACES FOR FAILED AND SUCCESSFUL COMMUNICATIONS	8619594	31-Dec-13	24-Mar-31	Avaya Inc.
METHOD AND APPARATUS FOR MAINTAINING PORT STATE TABLES IN A FORWARDING PLANE OF A NETWORK ELEMENT	8619605	31-Dec-13	23-Sep-32	Avaya Inc.
METHOD FOR DYNAMIC SENSOR NETWORK PROCESSING	8619768	31-Dec-13	24-Apr-27	Avaya Inc.
VIDEO CONFERENCE BRIDGE SETTING, SHARING, PUSHING, AND RATIONALIZATION	8619949	31-Dec-13	18-Dec-31	Avaya Inc.
HIGH-ASSURANCE TELECONFERENCE AUTHENTICATION	8619962	31-Dec-13	31-Oct-32	Avaya Inc.
VIEW AND METRICS FOR A QUEUELESS CONTACT CENTER	8619968	31-Dec-13	23-Oct-31	Avaya Inc.
MOBILE ACTIVITY MANAGER	8620709	31-Dec-13	13-Feb-32	Avaya Inc.
REMOTE FEATURE ACTIVATOR FEATURE EXTRACTION	8620819	31-Dec-13	17-Nov-23	Avaya Inc.
ENHANCED APPLICATION-LAYER MULTICAST FOR PEER-TO-PEER CONFERENCING	8621003	31-Dec-13	17-Mar-32	Avaya Inc.
TREATMENT OF WEB FEEDS AS WORK ASSIGNMENT IN A CONTACT CENTER	8621011	31-Dec-13	10-Mar-30	Avaya Inc.
SYSTEM AND METHOD TO CREATE BI-DIRECTIONAL EVENT SUBSCRIPTIONS	8621037	31-Dec-13	24-Feb-32	Avaya Inc.
SYSTEM AND METHOD FOR SOFTWARE IMMUNIZATION BASED ON STATIC AND DYNAMIC ANALYSIS	8621441	31-Dec-13	20-Jan-32	Avaya Inc.
CLOSED-LOOP COMMAND AND RESPONSE SYSTEM FOR AUTOMATIC COMMUNICATIONS BETWEEN INTERACTING COMPUTER SYSTEMS OVER AN AUDIO COMMUNICATIONS CHANNEL	8625752	7-Jan-14	12-Nov-28	Intellisist, Inc.
CONFERENCE BRIDGE AUDIO QUALITY DIAGNOSTIC AND SELF CONFIGURATION SYSTEM AND METHOD	8625767	7-Jan-14	21-Jul-31	Avaya Inc.
INTEGRATING A CELLULAR PHONE WITH A SPEECH-ENABLED SOFTPHONE	8626237	7-Jan-14	8-Jan-30	Avaya Inc.

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SYSTEM AND METHOD FOR FACILITATING COMMUNICATIONS BASED ON TRUSTED RELATIONSHIPS	8627076	7-Jan-14	9-Mar-32	Avaya Inc.
METHOD AND SYSTEM FOR MANAGING A CONTACT CENTER CONFIGURATION	8630399	14-Jan-14	31-Dec-31	Avaya Inc.
SELECTIVE CONTENT BLOCK OF POSTS TO SOCIAL NETWORK	8630968	14-Jan-14	22-Jul-31	Avaya Inc.
LOCATION-BASED AUTOMATIC MODIFICATION OF A PORTABLE BROWSER'S HOME PAGE AND BOOKMARKS	8631158	14-Jan-14	25-Jan-28	Avaya Inc.
WORK ASSIGNMENT DEFERMENT DURING PERIODS OF AGENT SURPLUS	8634541	21-Jan-14	26-Apr-32	Avaya Inc.
ONE-TO-ONE MATCHING IN A CONTACT CENTER	8634543	21-Jan-14	28-Dec-30	Avaya Inc.
ENHANCING NETWORK INFORMATION RETRIEVAL ACCORDING TO A USER SEARCH PROFILE	8635216	21-Jan-14	30-Sep-24	Avaya Inc.
CLASSIFICATION OF VOICE MESSAGES BASED ON ANALYSIS OF THE CONTENT OF THE MESSAGE AND USER-PROVISIONED TAGGING RULES	8638911	28-Jan-14	24-Jul-29	Avaya Inc.
METHOD AND APPARATUS FOR EXTRACTING AUTHENTICATION INFORMATION FROM A USER	8639937	28-Jan-14	18-Mar-28	Avaya Inc.
ROUTING OF CONTACTS BASED ON PREDICTED ESCALATION TIME	8644487	4-Feb-14	28-Jun-31	Avaya Inc.
MECHANISM FOR MULTISITE SERVICE STATE DESCRIPTION	8644491	4-Feb-14	8-Oct-32	Avaya Inc.
SYSTEM AND METHOD FOR PRESENTING A SINGLE PERSISTENT VIEW OF A MULTI-MODULE COMMUNICATION DEVICE TO A NETWORK	8644817	4-Feb-14	26-Sep-32	Avaya Inc.
RING-TONE MESSAGING SERVICE	8644886	4-Feb-14	3-Aug-30	Avaya Inc.
SYSTEM AND METHOD FOR EFFICIENTLY REDUCING TRANSCRIPTION ERROR USING HYBRID VOICE TRANSCRIPTION	8645136	4-Feb-14	20-Jul-30	Intellisist, Inc.
SYSTEM AND METHOD FOR IMPROVING SPEECH INTELLIGIBILITY OF VOICE CALLS USING COMMON SPEECH CODECS	8645142	4-Feb-14	26-Apr-32	Avaya Inc.
SYSTEM AND METHOD OF ENHANCED COLLABORATION THROUGH TELEPORTATION	8645467	4-Feb-14	6-Jul-31	Avaya Inc.
MULTIPLE USER GUI	8645840	4-Feb-14	14-Jul-31	Avaya Inc.
UNIFIED GREETINGS FOR SOCIAL MEDIA	8645841	4-Feb-14	3-Dec-30	Avaya Inc.
AUTOMATED PEER AUTHENTICATION	8646039	4-Feb-14	22-Mar-31	Avaya Inc.
METHOD AND APPARATUS FOR SYNCHRONIZING TRANSCRIPTS AND RECORDINGS OF A BRIDGE CONFERENCE AND USING THE SAME TO NAVIGATE THROUGH THE RECORDING	8654951	18-Feb-14	29-Jan-32	Avaya Inc.
AUTOMATIC IDENTIFICATION AND STORAGE OF CONTEXT INFORMATION ASSOCIATED WITH PHONE NUMBERS IN COMPUTER DOCUMENTS	8656274	18-Feb-14	12-Sep-25	Avaya Inc.

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METHOD AND APPARATUS FOR EFFICIENT MEMORY REPLICATION FOR HIGH AVAILABILITY (HA) PROTECTION OF A VIRTUAL MACHINE (VM)	8656388	18-Feb-14	5-May-31	Avaya Inc.
CONTROL PLANE PACKET PROCESSING AND LATENCY CONTROL	8660132	25-Feb-14	12-Sep-31	Avaya Inc.
METHOD OF IP ADDRESS DE-ALIASING	8661101	25-Feb-14	16-Feb-30	Avaya Inc.
CALL ADMISSION CONTROL OF SHARED-ACCESS RESOURCES THROUGH A CALL-HANDLING SERVER	8665714	4-Mar-14	24-Jan-28	Avaya Inc.
AUTOMATED MECHANISM FOR POPULATING AND MAINTAINING DATA STRUCTURES IN A QUEUELESS CONTACT CENTER	8670550	11-Mar-14	29-Sep-31	Avaya Inc.
SCHEDULED SERVICE PERIODS IN WIRELESS MESH NETWORKS	8675620	18-Mar-14	1-Mar-32	Avaya Inc.
NOTIFY CALLER IF LOW QUALITY VOICEMAIL IS BEING RECORDED	8675829	18-Mar-14	12-Apr-32	Avaya Inc.
TRAINING OPTIMIZER FOR CONTACT CENTER AGENTS	8675860	18-Mar-14	16-Feb-32	Avaya Inc.
CENTRALIZED ADMINISTRATION-BASED LICENSING SYSTEM	8683603	25-Mar-14	11-Feb-32	Avaya Inc.
QUALIFIER SET CREATION FOR WORK ASSIGNMENT ENGINE	8688684	1-Apr-14	6-Apr-32	Avaya Inc.
SIP SIGNALING WITHOUT CONSTANT RE-AUTHENTICATION	8689301	1-Apr-14	29-Dec-30	Avaya Inc.
SYSTEM AND METHOD OF CONTROLLING IN-BOUND PATH SELECTION BASED ON HISTORICAL AND CONTINUOUS PATH QUALITY MONITORING, ASSESSMENT AND PREDICTIONS	8699366	15-Apr-14	20-Apr-31	Avaya Inc.
ITERATIVE PRECODING SELECTION	8699603	15-Apr-14	10-Feb-33	Avaya Inc.
MULTI-TASKING RELIEF	8699691	15-Apr-14	25-Apr-32	Avaya Inc.
AUTOMATIC CALL NOTIFICATION GROUPS	8699695	15-Apr-14	19-Sep-32	Avaya Inc.
SYSTEM AND METHOD FOR EFFICIENTLY MANAGING LARGE CONTACT CENTERS	8699696	15-Apr-14	19-Jul-31	Avaya Inc.
AGENT SELECTABLE PROCESS FOR MANAGING CONTACT CENTER COMMUNICATIONS	8699698	15-Apr-14	29-Feb-32	Avaya Inc.
METHOD AND APPARATUS FOR DYNAMIC DEVICE PAIRING	8700019	15-Apr-14	27-Aug-32	Avaya Inc.
INTELLIGENT CONFERENCE CALL INFORMATION AGENTS	8700665	15-Apr-14	28-Feb-31	Avaya Inc.
GLOBAL CONFERENCE ROSTER FOR DISTRIBUTED BRIDGES	8705410	22-Apr-14	23-Mar-31	Avaya Inc.
INTERACTIVE FLOWGRAPH FOR ANALYZING CALLER UTTERANCES	8705706	22-Apr-14	3-Dec-31	Avaya Inc.
SYSTEM, METHOD AND APPARATUS FOR CLIENTLESS TWO FACTOR AUTHENTICATION IN VOIP NETWORKS	8705720	22-Apr-14	24-May-32	Avaya Inc.

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METHOD AND APPARATUS FOR DELIVERING A VOICE MAIL MESSAGE WITH AN INDICATION OF THE PRESENCE OF THE SENDER	8706090	22-Apr-14	22-May-25	Avaya Inc.
HIERARCHICAL STRUCTURING OF NODES IN A PEER-TO-PEER NETWORK	8706888	22-Apr-14	10-Aug-31	Avaya Inc.
CONFERENCE RECAP AND RECORDING	8707186	22-Apr-14	21-Jan-31	Avaya Inc.
TECHNIQUE FOR PROVIDING SECURE NETWORK ACCESS	8707395	22-Apr-14	20-Dec-28	Avaya Inc.
SECURE DATA MANAGEMENT DEVICE	8707452	22-Apr-14	21-May-31	Avaya Inc.
PROVIDING A ROSTER AND OTHER INFORMATION BEFORE JOINING A PARTICIPANT INTO AN EXISTING CALL	8718246	6-May-14	22-Nov-29	Avaya Inc.
EFFICIENT AND COST-EFFECTIVE DISTRIBUTED CALL ADMISSION CONTROL	8718261	6-May-14	25-Mar-31	Avaya Inc.
ANALYTICS FEEDBACK AND ROUTING	8718267	6-May-14	16-Feb-32	Avaya Inc.
CUSTOMER SERVICE TEAMING	8718268	6-May-14	28-Feb-32	Avaya Inc.
RISKS FOR WAITING FOR WELL-MATCHED	8718269	6-May-14	20-Sep-32	Avaya Inc.
METHOD FOR THE SELECTION OF AN ACTIVE SOFTWARE ENVIRONMENT OF A VIRTUALIZED TELECOMMUNICATIONS TERMINAL	8718611	6-May-14	3-Oct-32	Avaya Inc.
PERVASIVE CONTACT CENTER	8718622	6-May-14	30-Aug-32	Avaya Inc.
SYSTEM AND METHOD OF PROVIDING A WALK-UP TELECOMMUNICATIONS TERMINAL HAVING A TELEPHONE APPLICATION AND INFORMATION APPLICATION	8731167	20-May-14	4-Jan-33	Avaya Inc.
DATA MODEL OF PARTICIPATION IN MULTI-CHANNEL AND MULTI-PARTY CONTACTS	8731177	20-May-14	23-Dec-26	Avaya Inc.
DATA STORE FOR ASSESSING ACCURACY OF CALL CENTER AGENT SERVICE TIME ESTIMATES	8731182	20-May-14	17-Sep-32	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR IDENTIFYING AND MASKING SPECIAL INFORMATION WITHIN RECORDED SPEECH	8731938	20-May-14	28-Jun-26	Intellisist, Inc.
DATE AND TIME DIMENSIONS FOR CONTACT CENTER REPORTING IN ARBITRARY INTERNATIONAL TIME ZONES	8737173	27-May-14	2-Sep-32	Avaya Inc.
METHOD AND SYSTEM FOR WIRELESS LAN-BASED INDOOR POSITION LOCATION	8737279	27-May-14	7-Mar-29	Avaya Inc.
METHOD AND APPARATUS FOR SUPPORTING INDIVIDUALIZED SELECTION RULES FOR RESOURCE ALLOCATION	8738412	27-May-14	9-Aug-32	Avaya Inc.
SUPER NESTED BLOCK METHOD TO MINIMIZE COVERAGE TESTING OVERHEAD	8739145	27-May-14	16-Sep-32	Avaya Inc.
DESTINATION ARRIVAL ESTIMATES AUTO-NOTIFICATION BASED ON CELLULAR SYSTEMS	8742954	3-Jun-14	18-Aug-25	Avaya Inc.
PLAYING EXPECTED WAIT TIME ON AGENT'S NOTIFICATION	8744063	3-Jun-14	9-Oct-32	Avaya Inc.

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ENHANCED CALL PRESERVATION TECHNIQUES FOR SIP-BASED COMMUNICATION NETWORKS	8750291	10-Jun-14	5-Apr-31	Avaya Inc.
USER-PROGRAMMABLE CALL PROGRESS TONE DETECTION	8750484	10-Jun-14	22-Sep-30	Avaya Inc.
METHOD AND APPARATUS FOR ACCESSING THE STATUS OF WORK WAITING FOR SERVICE	8751274	10-Jun-14	27-Sep-26	Avaya Inc.
INTELLIGENT MERGING OF TRANSACTIONS BASED ON A VARIETY OF CRITERIA	8752054	10-Jun-14	28-Sep-32	Avaya Inc.
SYSTEM AND METHOD FOR VOIP HONEYPOT FOR CONVERGED VOIP SERVICES	8752174	10-Jun-14	26-Nov-32	Avaya Inc.
PACKAGING FOR ELECTRICAL EQUIPMENT	8757385	24-Jun-14	17-Jul-30	Avaya Inc.
DETECTION OF A ROLLING MOTION OR SLIDING MOTION OF A BODY PART ON A SURFACE	8760429	24-Jun-14	19-Jan-30	Avaya Inc.
SYSTEM AND METHOD FOR DETECTING SOURCES OF ROGUE NON-AUDIO TRAFFIC MARKED AS AUDIO TRAFFIC	8761179	24-Jun-14	30-Jun-30	Avaya Inc.
CALL CENTER CALL PARKER	8761362	24-Jun-14	16-Aug-31	Avaya Inc.
ADAPTIVE ESTIMATED WAIT TIME PREDICTOR	8761380	24-Jun-14	12-Mar-32	Avaya Inc.
MULTI-THREAD PACKET PROCESSOR	8762581	24-Jun-14	2-Oct-25	Avaya Management L.P.
METHOD AND APPARATUS FOR INTERRELATING VIRTUAL ENVIRONMENT AND WEB CONTENT	8762861	24-Jun-14	19-Apr-30	Avaya Inc.
SYSTEM AND METHOD FOR SPLIT SIP	8767719	1-Jul-14	6-Jul-32	Avaya Inc.
ASSOCIATING A TOPIC WITH A TELECOMMUNICATIONS ADDRESS	8767934	1-Jul-14	26-Aug-32	Avaya Inc.
TELECONFERENCE MONITORING AND ALERTING METHOD	8767935	1-Jul-14	28-Jun-32	Avaya Inc.
MECHANISM FOR STATUS AND CONTROL COMMUNICATION OVER SIP USING CODEC TUNNELING	8767944	1-Jul-14	5-Sep-30	Avaya Inc.
IM TO PHONE ESCALATION FOR CUSTOMER SUPPORT	8767945	1-Jul-14	26-Mar-32	Avaya Inc.
PROVIDING VIRTUAL MACHINE HIGH-AVAILABILITY AND FAULT TOLERANCE VIA SOLID-STATE BACKUP DRIVES	8769535	1-Jul-14	10-Sep-31	Avaya Inc.
SYSTEMS, METHODS, AND MEDIA FOR IDENTIFYING AND SELECTING DATA IMAGES IN A VIDEO STREAM	8773490	8-Jul-14	16-Jan-31	Avaya Inc.
SYSTEM AND METHOD TO USE ENTERPRISE COMMUNICATION SYSTEMS TO MEASURE AND CONTROL WORKPLACE NOISE	8774368	8-Jul-14	4-Jul-32	Avaya Inc.
SYSTEM AND METHOD FOR PROCESSING CALLS IN A CALL CENTER	8774392	8-Jul-14	14-Feb-23	Intellisist, Inc.
MANAGING A CONTACT CENTER BASED ON THE DEVICES AVAILABLE FOR USE BY AN AGENT	8774393	8-Jul-14	6-Apr-32	Avaya Inc.

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GRANTING PRIVILEGES AND SHARING RESOURCES IN A TELECOMMUNICATIONS SYSTEM	8775586	8-Jul-14	9-Mar-28	Avaya Inc.
ALARM-DRIVEN ACCESS CONTROL IN AN ENTERPRISE NETWORK	8775602	8-Jul-14	6-Mar-34	Avaya Inc.
RESOURCE ALLOCATION USING SHARED RESOURCE POOLS	8782240	15-Jul-14	19-Dec-31	Avaya Inc.
METHOD AND APPARATUS FOR ENTERPRISE BROKERING OF USER-CONTROLLED AVAILABILITY	8782313	15-Jul-14	31-Oct-27	Avaya Inc.
SELECTION OF WIRELESS NETWORK TRAVEL PATHS	8787917	22-Jul-14	13-Feb-29	Avaya Inc.
CENTRAL REPOSITORY FOR SEARCHES	8788451	22-Jul-14	7-May-31	Avaya Inc.
FRAMEWORK FOR COMMUNICATING ACROSS A FIREWALL	8782773	15-Jul-14	27-Feb-32	Avaya Inc.
SECURING A DEVICE BASED ON ATYPICAL USER BEHAVIOR	8789136	22-Jul-14	20-Dec-30	Avaya Inc.
ENTERPRISE LICENSE REGISTRAR ANCHOR POINT	8789209	22-Jul-14	19-Jun-32	Avaya Inc.
METHOD FOR INITIATING AUTOMATIC TELECOMMUNICATION SESSIONS	8791976	29-Jul-14	30-Jun-32	Avaya Inc.
LOCAL PRESERVATION OF AN AGENT MESSAGE	8792624	29-Jul-14	7-Aug-32	Avaya Inc.
INTELLIGENT CALL LOG AND SCHEDULE INTEGRATION	8798248	5-Aug-14	25-Jan-32	Avaya Inc.
WEB SERVICES AND SESSION INITIATION PROTOCOL ENDPOINT FOR CONVERGED COMMUNICATION OVER INTERNET PROTOCOL NETWORKS	8799478	5-Aug-14	22-Oct-28	Avaya Inc.
INSIGHT DISTRIBUTION	8799983	5-Aug-14	02-Aug-30	Avaya Inc.
LICENSING AND CERTIFICATE DISTRIBUTION VIA SECONDARY OR DIVIDED SIGNALING COMMUNICATION PATHWAY	8800049	5-Aug-14	2-Mar-32	Avaya Inc.
SYSTEM AND METHOD FOR SENDING PACKETS USING ANOTHER DEVICE'S NETWORK ADDRESS	8804535	12-Aug-14	3-Apr-31	Avaya Inc.
METHOD AND SYSTEM FOR TIMESTAMP INCLUSION IN VIRTUAL LOCAL AREA NETWORK TAG	8804762	12-Aug-14	15-Apr-32	Avaya Inc.
CALL ESTABLISHMENT BASED ON PRESENCE	8804935	12-Aug-14	23-Sep-23	Avaya Inc.
SHARED MEDIA ACCESS FOR REAL TIME FIRST AND THIRD PARTY MEDIA CONTROL	8804936	12-Aug-14	28-Sep-31	Avaya Inc.
SYSTEM AND METHOD FOR PROVIDING A MULTI-MODAL COMMUNICATIONS INFRASTRUCTURE FOR AUTOMATED CALL CENTER OPERATION	8804938	12-Aug-14	14-Feb-23	Intellisist, Inc.
PEER-TO-PEER COMMUNICATION SESSION MONITORING	8806020	12-Aug-14	12-Feb-33	Avaya Inc.
METHOD AND APPARATUS FOR IMPLEMENTING AN ELECTRONIC WHITEBOARD	8806354	12-Aug-14	15-Sep-30	Avaya Inc.

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COLLABORATION MANAGEMENT TOOLS FOR CONTACT CENTERS	8806356	12-Aug-14	9-Aug-32	Avaya Inc.
CONTEXTUAL VIRTUAL MACHINES FOR APPLICATION QUARANTINE AND ASSESSMENT METHOD AND SYSTEM	8806639	12-Aug-14	18-Dec-31	Avaya Inc.
CONTACT CENTER PERFORMANCE PREDICTION	8811597	19-Aug-14	31-Jan-32	Avaya Inc.
SCHEDULING AN AGENT BASED ON A CONTACT CENTER HISTORY	8811598	19-Aug-14	2-Feb-32	Avaya Inc.
CHANGING THE USER INTERFACE AT A TELECOMMUNICATIONS TERMINAL	8811967	19-Aug-14	5-May-25	Avaya Inc.
TRACEABILITY FOR THREADED COMMUNICATIONS	8812853	19-Aug-14	30-Aug-30	Avaya Inc.
METHOD AND APPARATUS PROVIDING FAILOVER FOR A POINT TO POINT TUNNEL FOR WIRELESS LOCAL AREA NETWORK SPLIT-PLANE ENVIRONMENTS	8817593	26-Aug-14	3-Dec-31	Avaya Inc.
METHOD, APPARATUS, AND SYSTEM FOR PROVIDING REAL-TIME PSAP CALL ANALYSIS	8817952	26-Aug-14	15-Mar-33	Avaya Inc.
SYSTEM AND METHOD FOR ALIGNING TAGS TO SPECIFIC VIDEO FRAMES	8818176	26-Aug-14	21-Feb-32	Avaya Inc.
AUTO JOIN CONFERENCE	8819129	26-Aug-14	19-Nov-30	Avaya Inc.
ADVANCED USER INTERFACE AND CONTROL PARADIGM FOR MULTIPLE SERVICE OPERATOR EXTENDED FUNCTIONALITY OFFERS	8819729	26-Aug-14	23-Sep-31	Avaya Inc.
DATA COMPRESSION IN A DISTRIBUTED MONITORING SYSTEM	8824313	2-Sep-14	15-Mar-31	Avaya Inc.
WIRELESS CONTROL PLANE FAILURE HANDLING IN A SPLIT-PLANE DEPLOYMENT	8824323	2-Sep-14	8-Dec-32	Avaya Inc.
METHOD FOR ENHANCING REDUNDANCY IN A WIRELESS SYSTEM USING LOCATION ATTRIBUTES	8824448	2-Sep-14	16-Jun-31	Avaya Inc.
METHOD AND APPARATUS FOR INTELLIGENT PROCESSING OF SUSPEND AND RESUME OPERATIONS IN A CALL CENTER	8824646	2-Sep-14	1-May-33	Avaya Inc.
ACTIVE EMI SHIELDING FOR PROTECTION OF MEDICAL INSTRUMENTS	8830033	9-Sep-14	14-Jun-27	Avaya Inc.
INTELLIGENT MUSIC ON HOLD	8830056	9-Sep-14	30-May-33	Avaya Inc.
SYSTEM AND METHOD FOR REDUCING HEADERS	8831002	9-Sep-14	1-Nov-32	Avaya Inc.
ABBREVIATED LOGIN FOR CONFERENCING	8831198	9-Sep-14	3-Jun-33	Avaya Inc.
METHOD AND APPARATUS FOR EFFICIENT MEMORY BANK UTILIZATION IN MULTI-THREADED PACKET PROCESSORS	8832350	9-Sep-14	28-May-32	Avaya Inc.
VIDEO WINDOW WITH INTEGRATED CONTENT	8832587	9-Sep-14	14-May-31	Avaya Inc.
DYNAMIC USER-INTERFACE GENERATION AND ADMINISTRATION METHOD AND APPARATUS	8832675	9-Sep-14	22-Mar-32	Avaya Inc.
SINGLE SIGN-ON SYSTEM AND METHOD	8832782	9-Sep-14	28-Sep-32	Avaya Inc.
METHODS, SYSTEMS AND MEDIA FOR COMBINING CONFERENCE SIGNALS	8837330	16-Sep-14	6-Mar-31	Avaya Inc.

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COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR MATCHING AGENTS WITH CALLERS IN AN AUTOMATED CALL CENTER ENVIRONMENT BASED ON USER TRAITS	8837687	16-Sep-14	22-Aug-32	Intellisist, Inc.
REAL-TIME PROBABILITY BASED CONTACT HANDLING TIME	8837705	16-Sep-14	25-Jan-32	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR PROVIDING COACHING TO AGENTS IN AN AUTOMATED CALL CENTER ENVIRONMENT BASED ON USER TRAITS	8837706	16-Sep-14	17-Oct-32	Intellisist, Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR PROVIDING RECOMMENDATIONS REGARDING HIRING AGENTS IN AN AUTOMATED CALL CENTER ENVIRONMENT BASED ON USER TRAITS	8842811	23-Sep-14	21-Aug-32	Intellisist, Inc.
TELECONFERENCING MONITORING METHOD	8842813	23-Sep-14	10-Jun-33	Avaya Inc.
IP TELEPHONY ARCHITECTURE INCLUDING INFORMATION STORAGE AND RETRIEVAL SYSTEM TO TRACK FLUENCY	8842818	23-Sep-14	21-Sep-31	Avaya Inc.
PROCESSING COMMUNICATIONS FOR INCREASED HANDLING EFFICIENCY	8843563	23-Sep-14	11-Jul-31	Avaya Inc.
CUSTOMIZABLE NOTIFICATION BASED ON RECENT COMMUNICATION HISTORY	8848879	30-Sep-14	5-Apr-32	Avaya Inc.
SPEECH CANCELER-ENHANCER SYSTEM FOR USE IN CALL-CENTER APPLICATIONS	8848901	30-Sep-14	27-Mar-31	Avaya Inc.
SYSTEMS AND METHODS FOR COMMUNICATING WITH WIRELESS-ENABLED DEVICES THAT ARE CAPABLE OF RESPONDING TO CHANGES IN OPERATIONAL STATE	8849360	30-Sep-14	2-Jul-32	Avaya Inc.
SYSTEM AND METHOD FOR AGGREGATING AND PRESENTING TAGS	8849879	30-Sep-14	17-Feb-32	Avaya Inc.
FLOW LABEL SYSTEMS AND METHODS	8854965	7-Oct-14	18-Jan-32	Avaya Inc.
ASSIGNMENT OF FULL ENTERPRISE IDENTITY TO AUDIO CONFERENCE BRIDGES FOR IMPROVED CONFERENCE SCHEDULING AND CALL-IN EXPERIENCE	8855284	7-Oct-14	19-Dec-31	Avaya Inc.
AGENT-ENABLED QUEUE BYPASS TO AGENT	8855292	7-Oct-14	24-Aug-32	Avaya Inc.
LOCATION PRIVACY ENFORCEMENT IN A LOCATION-BASED SERVICES PLATFORM	8855665	7-Oct-14	12-Jun-29	Avaya Inc.
ROUTED SPLIT MULTILINK TRUNKING FOR IPV6	8861338	14-Oct-14	28-Apr-33	Avaya Inc.
PACKET FORWARDING FUNCTION OF A MOBILITY SWITCH DEPLOYED AS ROUTED SMLT (RSMLT) NODE	8861339	14-Oct-14	3-Dec-31	Avaya Inc.
METHOD FOR TCAM LOOKUP USING A KEY IN MULTI-THREADED PACKET PROCESSORS	8861524	14-Oct-14	26-Apr-33	Avaya Inc.
SYSTEM AND METHOD FOR SENDING DATA USING CALLER ID	8861695	14-Oct-14	11-Jul-32	Avaya Inc.
CONFERENCE ASSISTANCE SYSTEM AND METHOD	8861702	14-Oct-14	23-Dec-30	Avaya Inc.
METHOD FOR INDICATING CALL-CENTER AGENT AVAILABILITY	8861709	14-Oct-14	12-Dec-32	Avaya Inc.

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PLAYING EXPECTED WAIT TIME ON AGENT'S NOTIFICATION	8861710	14-Oct-14	24-Apr-32	Avaya Inc.
VISUAL VOICEMAIL MANAGEMENT	8862101	14-Oct-14	26-Jun-26	Avaya Integrated Cabinet Solutions LLC
SYSTEM AND METHOD FOR AUTOMATIC LANGUAGE TRANSLATION FOR APPLICATIONS	8862456	14-Oct-14	25-Sep-32	Avaya Inc.
TELEPHONE STATIONS WITH INDEPENDENT BACKUP/RESTORE FEATURE	8862553	14-Oct-14	15-Jun-32	Avaya Inc.
SYSTEM, METHOD AND APPARATUS FOR TROUBLESHOOTING AN IP NETWORK	8862718	14-Oct-14	25-Jul-28	Avaya Inc.
SYSTEM AND METHOD FOR MEASURING VIDEO QUALITY DEGRADATION USING FACE DETECTION	8867013	21-Oct-14	6-Nov-32	Avaya Inc.
SPLIT-PLANE WIRELESS NETWORK ARCHITECTURE	8867507	21-Oct-14	31-Jul-33	Avaya Inc.
METHOD AND APPARATUS PERFORMING EXPRESS FORWARDING BYPASS FOR TIME-CRITICAL FRAMES	8867518	21-Oct-14	28-Mar-33	Avaya Inc.
DYNAMIC DEVICE PAIRING WITH CONTROL SESSION ESTABLISHMENT	8867717	21-Oct-14	11-Mar-33	Avaya Inc.
CONTACT CENTER TREND ANALYSIS AND PROCESS ALTERING SYSTEM AND METHOD	8867730	21-Oct-14	8-Mar-32	Avaya Inc.
METHOD AND SYSTEM FOR GENERATING A COLLABORATION TIMELINE ILLUSTRATING APPLICATION ARTIFACTS IN CONTEXT	8868657	21-Oct-14	12-Aug-32	Avaya Inc.
METHOD AND APPARATUS FOR AUTOMATIC NOTIFICATION AND RESPONSE	8868659	21-Oct-14	14-Apr-27	Avaya Inc.
METHOD AND APPARATUS FOR SUMMARIZING ONE OR MORE TEXT MESSAGES USING INDICATIVE SUMMARIES	8868670	21-Oct-14	24-Jun-27	Avaya Inc.
METHOD AND SYSTEM FOR PROVIDING CONFIGURABLE ROUTE TABLE LIMITS IN A SERVICE PROVIDER FOR MANAGING VPN RESOURCE USAGE	8868745	21-Oct-14	4-Jul-29	Avaya Inc.
TWO-WAY WEB SERVICE ROUTER GATEWAY	8868757	21-Oct-14	21-Aug-32	Avaya Inc.
SYSTEM FOR PRESENTING APPLICATIONS ON INSTANT MESSAGING CLIENTS	8869043	21-Oct-14	7-Jun-24	Avaya Inc.
ACCELERATED RECOVERY DURING NEGOTIATION BETWEEN A MEDIA GATEWAY AND A MEDIA GATEWAY CONTROLLER	8873374	28-Oct-14	11-Aug-30	Avaya Inc.
JOIN US CALL-LOG AND CALL-ANSWER MESSAGES	8873728	28-Oct-14	2-May-32	Avaya Inc.
GLOBAL LOGGING AND ANALYSIS SYSTEM	8873734	28-Oct-14	15-Mar-33	Avaya Inc.
ROUTING COMMUNICATION SESSIONS IN A CONTACT CENTER	8873737	28-Oct-14	19-Apr-30	Avaya Inc.
INSTANT MESSAGE CONTACT MANAGEMENT IN A CONTACT CENTER	8873739	28-Oct-14	12-Feb-24	Avaya Inc.

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AUDIO/VIDEO MONITORING SERVICE USING SET-TOP BOXES AND APPLICATION SERVERS	8875168	28-Oct-14	15-Jun-31	Avaya Inc.
EVENT GENERATION BASED ON PRINT PORTION IDENTIFICATION	8878791	4-Nov-14	25-Jun-33	Avaya Inc.
SYSTEM AND METHOD FOR PROVIDING A REPLACEMENT PACKET	8879464	4-Nov-14	30-Nov-31	Avaya Inc.
SYSTEM AND METHOD FOR DETERMINING CALL IMPORTANCE USING SOCIAL NETWORK CONTEXT	8879697	4-Nov-14	8-Sep-32	Avaya Inc.
MULTIPLE LANGUAGE SUPPORT IN TELECOMMUNICATION SYSTEMS	8879701	4-Nov-14	15-Apr-32	Avaya Inc.
SYSTEM AND METHOD FOR CLASSIFICATION OF MEDIA IN VOIP SESSIONS WITH RTP SOURCE PROFILING/TAGGING	8880581	4-Nov-14	8-Jun-33	Avaya Inc.
SYSTEM AND METHOD FOR ENHANCING SELF-SERVICE SECURITY APPLICATIONS	8881245	4-Nov-14	28-Sep-32	Avaya Inc.
SHORT IMPROMPTU COMMUNICATIONS IN PRESENCE-BASED SYSTEMS	8886721	11-Nov-14	24-May-32	Avaya Inc.
SIP MONITORING AND CONTROL ANCHOR POINTS	8886789	11-Nov-14	13-Jun-32	Avaya Inc.
DEFINING ACTIVE ZONES IN A TRADITIONAL MULTI-PARTY VIDEO CONFERENCE AND ASSOCIATING METADATA WITH EACH ZONE	8890929	18-Nov-14	16-Feb-33	Avaya Inc.
SYSTEM AND METHOD FOR A CONFERENCE FOYER	8891411	18-Nov-14	15-Jun-32	Avaya Inc.
METHOD AND APPARATUS FOR ASSESSING THE STATUS OF WORK WAITING FOR SERVICE	8891747	18-Nov-14	15-Apr-24	Avaya Inc.
NETWORK DEVICE AUTHENTICATION	8892869	18-Nov-14	5-Jun-32	Avaya Inc.
MANAGING RECORDINGS OF COMMUNICATIONS SESSIONS	8897428	25-Nov-14	19-Jul-27	Avaya Inc.
CONTEXT SENSITIVE, CLOUD-BASED TELEPHONY	8898219	25-Nov-14	3-Feb-32	Avaya Inc.
EXTERNAL CONTACT CENTER DATA COLLECTION AND MEASUREMENT	8903076	2-Dec-14	26-Sep-33	Avaya Inc.
GOAL-BASED ESTIMATED WAIT TIME	8903080	2-Dec-14	14-Jan-32	Avaya Inc.
PUSHING IDENTITY INFORMATION	8903904	2-Dec-14	2-Jan-31	Avaya Inc.
UTILIZING PRESENCE INFORMATION FOR THE PURPOSE OF ENHANCED SURVEILLANCE	8908033	9-Dec-14	16-Mar-32	Avaya Inc.
HIGH AVAILABILITY SNAPSHOT CORE	8908843	9-Dec-14	26-Aug-32	Avaya Inc.
METHOD FOR MEDIA ACCESS CONTROL ADDRESS LEARNING AND LEARNING RATE SUPPRESSION	8908564	9-Dec-14	16-Mar-33	Avaya Inc.
CAST TO CALL	8909243	9-Dec-14	2-Mar-33	Avaya Inc.
TELEPHONY DISCOVERY MASHUP AND PRESENCE	8909693	9-Dec-14	16-Jun-31	Avaya Inc.
METHODS AND SYSTEMS FOR INCORPORATING A THIRD USER INTO AN INSTANT MESSAGE SESSION	8909718	9-Dec-14	7-Mar-32	Avaya Inc.

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PACKET PROCESSOR CONFIGURED FOR PROCESSING FEATURES DIRECTED BY BRANCH INSTRUCTION WITH LOGICAL OPERATOR AND TWO FEATURE SELECTOR FIELDS	8909906	9-Dec-14	17-Apr-33	Avaya Inc.
FAST FAILOVER OF ACCESS POINTS IN A SPLIT-PLANE DEPLOYMENT	8913487	16-Dec-14	22-Nov-32	Avaya Inc.
SYSTEM AND METHOD FOR DELIVERING A CONTACT TO A PREFERRED AGENT AFTER A SET WAIT PERIOD	8913736	16-Dec-14	30-Apr-32	Avaya Inc.
SYSTEM AND METHOD FOR SPATIAL NOISE SUPPRESSION BASED ON PHASE INFORMATION	8913758	16-Dec-14	28-Apr-33	Avaya Inc.
IM CONTINUATION ACROSS SIP SESSIONS AND ACROSS CLIENTS FOR POINT-TO-POINT AND MULTI-USER CHAT	8914446	16-Dec-14	5-Nov-31	Avaya Inc.
METHOD FOR DYNAMICALLY OPTIMIZING BANDWIDTH ALLOCATION IN VARIABLE BITRATE (MULTI-RATE) CONFERENCES	8917635	23-Dec-14	2-Apr-28	Avaya Inc.
SYSTEM AND METHOD FOR INTEGRATING CONVENTIONAL ENTERPRISE COMMUNICATION SYSTEMS INTO AN IP MULTIMEDIA SUBSYSTEM-BASED SERVICES ENVIRONMENT	8917720	23-Dec-14	18-Jan-33	Avaya Inc.
SYSTEMS AND METHODS TO SUPPORT USING ANALOG TTY DEVICES WITH VOICE-ONLY PC SOFT CLIENTS	8917820	23-Dec-14	26-Feb-33	Avaya Inc.
CONSUMER CONTACT PORTAL	8917837	23-Dec-14	22-Sep-33	Avaya Inc.
MID-CALL DETECTION AND RESOLUTION OF FEATURE INTERACTIONS	8917844	23-Dec-14	1-Jan-32	Avaya Inc.
SERVER FOR PROVIDING ENHANCED SERVICES TO CONTACT CENTER AGENTS	8917851	23-Dec-14	13-Aug-33	Avaya Inc.
DETERMINING AUTHENTICATION CHALLENGE TIMING AND TYPE	8918079	23-Dec-14	19-Aug-30	Avaya Inc.
MANAGING INSTANT MESSAGING CONTACTS AT A CONTACT CENTER	8918459	23-Dec-14	10-Nov-32	Avaya Inc.
METHOD AND SYSTEM FOR MANAGING CONTACTS IN A CONTACT CENTER	8923501	30-Dec-14	2-Nov-31	Avaya Inc.
SERVICING CALLS IN CALL CENTERS BASED ON ESTIMATED CALL VALUE	8923503	30-Dec-14	18-Apr-33	Avaya Inc.
SPEAKERPHONE FEEDBACK ATTENUATION	8923530	30-Dec-14	31-Oct-31	Avaya Inc.
METHOD BY WHICH PSAPS CAN IDENTIFY AND REQUEST INFORMATION FROM CELLULAR DEVICES THAT ARE NEAR EMERGENT EVENTS	8923801	30-Dec-14	6-Aug-33	Avaya Inc.
MULTIPLEXING VOIP STREAMS FOR CONFERENCING AND SELECTIVE PLAYBACK OF AUDIO STREAMS	8923832	30-Dec-14	8-Mar-31	Avaya Inc.
MITIGATING PEAK TRAFFIC TIMES IN A MULTIMEDIA CONFERENCE	8924243	30-Dec-14	13-Jul-33	Avaya Inc.
SIP SERVICE WRAP	8924567	30-Dec-14	15-Mar-30	Avaya Inc.

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SYSTEMS, METHODS, AND MEDIA FOR IDENTIFYING AND SELECTING DATA IMAGES IN A VIDEO STREAM	8928728	6-Jan-15	25-Sep-32	Avaya Inc.
QUANTUM AND PROMISCUOUS USER AGENTS	8929209	6-Jan-15	11-Feb-33	Avaya Inc.
SUPPORTING BGP BASED IP-VPN IN A ROUTED NETWORK	8929364	6-Jan-15	10-Jan-29	Avaya Inc.
SYSTEM AND METHOD FOR TRANSMITTING VOICE MESSAGES TO A DISCUSSION GROUP	8929516	6-Jan-15	21-Nov-23	Intellisist, Inc.
METHOD AND SYSTEM FOR PROGRAMMING VIRTUAL ROBOTS USING A TEMPLATE	8930296	6-Jan-15	10-Nov-23	Avaya Inc.
SYSTEM AND METHOD OF FAILOVER FOR AN INITIATED SIP SESSION	8930768	6-Jan-15	10-May-33	Avaya Inc.
SYSTEM AND METHOD FOR OBVIATING A MEET-ME CONFERENCE HUB	8934342	13-Jan-15	26-Jan-33	Avaya Inc.
ROUTING OF WEB-BASED CONTACTS	8934477	13-Jan-15	19-Jan-26	Avaya Inc.
SERVICE-PRESERVING UPGRADE	8934617	13-Jan-15	22-Sep-32	Avaya Inc.
METHOD FOR ANALYZING AN INTERACTIVE VOICE RESPONSE SYSTEM	8934618	13-Jan-15	29-Oct-32	Avaya Inc.
AGGREGATION OF MULTIPLE INFORMATION FLOWS WITH INDEX PROCESSING	8935312	13-Jan-15	31-Jul-31	Avaya Inc.
SYSTEM AND METHOD FOR DISPLAYING CALL FLOWS AND CALL STATISTICS	8938059	20-Jan-15	13-May-32	Avaya Inc.
CONTACT CENTER SERVICE MONITORING AND CORRECTING	8938063	20-Jan-15	5-Mar-32	Avaya Inc.
SIP TRANSFER IN A BACK-TO-BACK USER AGENT (B2BUA) ENVIRONMENT	8938545	20-Jan-15	11-Mar-33	Avaya Inc.
SYSTEM AND METHOD FOR MODE-NEUTRAL COMMUNICATIONS WITH A WIDGET-BASED COMMUNICATIONS METAPHOR	8938677	20-Jan-15	29-Mar-30	Avaya Inc.
METHODS, APPARATUS AND COMPUTER READABLE MEDIUM FOR SEAMLESS INTERNET PROTOCOL MULTICAST CONNECTIVITY IN UNIFIED NETWORKS	8942167	27-Jan-15	5-May-31	Avaya Inc.
CALL-PROCESSING EVENT-NOTIFICATION SERVER	8943190	27-Jan-15	17-Dec-28	Avaya Inc.
MITIGATING SPAM AND IDENTIFYING CALLERS IN VIDEO CALLS	8948361	3-Feb-15	21-Jan-33	Avaya Inc.
REROUTING OF TRUNKS BY A PBX TO AN ALTERNATE PBX	8948367	3-Feb-15	4-Apr-32	Avaya Inc.
SYSTEM AND METHOD FOR RETAINING CALLS INTO A CALL CENTER	8948368	3-Feb-15	15-Dec-27	Intellisist, Inc.
METHOD AND SYSTEM FOR OPTIMIZING PERFORMANCE WITHIN A CONTACT CENTER	8948369	3-Feb-15	24-Jun-33	Avaya Inc.
SYSTEM AND METHOD FOR MANAGING HOLD TIMES DURING AUTOMATED CALL PROCESSING	8948371	3-Feb-15	12-Feb-32	Intellisist, Inc.

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METHOD AND APPARATUS FOR RECORDING/REPLAYING APPLICATION EXECUTION WITH RECORDED VOICE RECOGNITION UTTERANCES	8949134	3-Feb-15	16-May-29	Avaya Inc.
SYSTEM AND METHOD FOR AUTOMATIC MERGING OF REAL AND VIRTUAL ENVIRONMENTS	8949159	3-Feb-15	29-May-33	Avaya Inc.
METHOD FOR CHARACTERIZING SYSTEM STATE USING MESSAGE LOGS	8949177	3-Feb-15	11-Jun-31	Avaya Inc.
CONTINUAL PEER AUTHENTICATION	8950001	3-Feb-15	1-Aug-27	Avaya Inc.
DETECTION OF ASYMMETRIC NETWORK ROUTES	8953496	10-Feb-15	16-Feb-29	Avaya Inc.
IMS APPLICATION SEQUENCING OPTIMIZER	8953501	10-Feb-15	2-Sep-32	Avaya Inc.
AGENT CONFERENCED IVR	8953772	10-Feb-15	18-Aug-32	Avaya Inc.
INCORPORATING INTERACTIVE VOICE RESPONSE FUNCTIONS INTO A WORK ASSIGNMENT ENGINE SCRIPT	8953773	10-Feb-15	1-Oct-32	Avaya Inc.
SYSTEM, METHOD, AND APPARATUS FOR DETERMINING EFFECTIVENESS OF ADVANCED CALL CENTER ROUTING ALGORITHMS	8953775	10-Feb-15	21-Feb-33	Avaya Inc.
REAL-TIME INTELLIGENT MUTE INTERACTIVE FEATURES	8953778	10-Feb-15	17-Jun-33	Avaya Inc.
METHOD FOR TRANSPORTING LOW-BIT RATE INFORMATION	8953800	10-Feb-15	16-Apr-33	Avaya Inc.
SELECTIVE SECURITY MASKING WITHIN RECORDED SPEECH UTILIZING SPEECH RECOGNITION TECHNIQUES-SELECTIVE SECURITY MASKING	8954332	10-Feb-15	13-Jul-25	Intellisist, Inc.
ELECTRONICALLY ORDERING A PRODUCT	8954348	10-Feb-15	5-Mar-32	Avaya Inc.
METHOD AND APPARATUS FOR DELEGATING A MESSAGE	8954517	10-Feb-15	24-Aug-31	Avaya Inc.
METHOD AND SYSTEM FOR TRANSMITTING AND RECEIVING CONFIGURATION AND REGISTRATION INFORMATION FOR SESSION INITIATION PROTOCOL DEVICES	8954542	10-Feb-15	12-Feb-32	Avaya Inc.
SINGLE SIGN-ON FOR APPLICATIONS	8955079	10-Feb-15	1-Mar-32	Avaya Inc.
WORD CLOUD AUDIO NAVIGATION	8958685	17-Feb-15	21-Dec-30	Avaya Inc.
TIMEMINDER FOR PROFESSIONALS	8959030	17-Feb-15	4-Apr-32	Avaya Inc.
PASSWORD MISMATCH WARNING METHOD AND APPARATUS	8959599	17-Feb-15	18-Apr-33	Avaya Inc.
GRID-BASED CONTACT CENTER	8964958	24-Feb-15	14-Oct-31	Avaya Inc.
DIALOG REORDER	8964962	24-Feb-15	1-Oct-33	Avaya Inc.
INTERRUPTIBLE WORK REASSIGNMENT	8964964	24-Feb-15	11-Feb-33	Avaya Inc.
QUALIFIER SET CREATION FOR WORK ASSIGNMENT ENGINE	8965878	24-Feb-15	6-Apr-32	Avaya Inc.
NEGOTIATE MULTI-STREAM CONTINUOUS PRESENCE	8966095	24-Feb-15	28-Feb-33	Avaya Inc.
SYSTEM AND METHOD FOR PROCESSING MEDIA HIGHLIGHTS	8966513	24-Feb-15	16-Nov-31	Avaya Inc.

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METHODS, SYSTEMS, AND COMPUTER-READABLE MEDIA FOR EXCEPTION HANDLING OF INTERACTIVE COMMUNICATIONS PRIVILEGES GOVERNING INTERACTIVE COMMUNICATIONS WITH ENTITIES OUTSIDE A DOMAIN	8966589	24-Feb-15	24-Aug-31	Avaya Inc.
INTEGRATING AUDIO AND VIDEO CONFERENCING CAPABILITIES	8970651	3-Mar-15	2-May-33	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR VOICE TRANSCRIPTION ERROR REDUCTION	8972261	3-Mar-15	20-Jul-30	Intellisist, Inc.
BYPASSING OR REDIRECTING A COMMUNICATION BASED ON THE FAILURE OF AN INSERTED APPLICATION	8972586	3-Mar-15	1-Jul-33	Avaya Inc.
EMBEDDED LEARNING MANAGEMENT SYSTEM	8972859	3-Mar-15	14-Sep-32	Avaya Inc.
SCREEN ICON MANIPULATION BY CONTEXT AND FREQUENCY OF USE	8972878	3-Mar-15	20-Feb-32	Avaya Inc.
AUTOMATIC MODIFICATION OF VOIP PACKET RETRANSMISSION LEVEL BASED ON THE PSYCHO-ACOUSTIC VALUE OF THE PACKET	8976675	10-Mar-15	24-Aug-32	Avaya Inc.
AUTHENTICATION FREQUENCY AND CHALLENGE TYPE BASED ON ENVIRONMENTAL AND PHYSIOLOGICAL PROPERTIES	8978117	10-Mar-15	15-Dec-26	Avaya Inc.
SYSTEM AND METHOD FOR WHITEBOARD COLLABORATION	8982177	17-Mar-15	16-Oct-33	Avaya Inc.
SYSTEM AND METHOD FOR ROBUST AND EFFICIENT FREE CHAIN MANAGEMENT	8990537	24-Mar-15	23-Mar-30	Avaya Inc.
PEER-TO-PEER NETWORK OVER A VIRTUAL PRIVATE NETWORK	8997206	31-Mar-15	2-Dec-33	Avaya Inc.
INTERACTIVE VOICE RESPONSE OBJECT	9003049	7-Apr-15	28-May-32	Avaya Inc.
VIDEO BANDWIDTH MANAGEMENT SYSTEM AND METHOD	9009341	14-Apr-15	20-Mar-32	Avaya Inc.
SYSTEM AND METHOD FOR PROCESSING MULTI-MODAL COMMUNICATIONS WITHIN A CALL CENTER	9014362	21-Apr-15	14-Feb-23	Intellisist, Inc.
DETERMINING EXPECTED WAIT TIME	9014366	21-Apr-15	20-Mar-32	Avaya Inc.
AUTHENTICATION BASED ON GEO-LOCATION HISTORY	9014666	21-Apr-15	18-Feb-34	Avaya Inc.
AUTOMATIC ADJUSTMENT OF EMAIL FILTERS BASED ON BROWSER HISTORY AND TELECOMMUNICATION RECORDS	9015130	21-Apr-15	14-Feb-31	Avaya Inc.
COMMUNICATION APPLICATION SERVER FOR CONVERGED COMMUNICATION SERVICES	9015297	21-Apr-15	5-Jan-28	Avaya Inc.
ACCESS TO RESOURCES IN A VIRTUAL ENVIRONMENT	9015322	21-Apr-15	21-Jan-32	Avaya Inc.
SYSTEM AND METHOD FOR MANAGING A PRESENTATION	9019337	28-Apr-15	25-Sep-33	Avaya Inc.
SYSTEM AND METHOD TO SUPPRESS VOICE PROMPTS IN SIP CALLS	9019869	28-Apr-15	3-Jun-33	Avaya Inc.
TIMELINE INTERFACE FOR MULTI-MODAL COLLABORATION	9020120	28-Apr-15	6-Feb-33	Avaya Inc.

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METHOD AND APPARATUS FOR TAGGING OUTGOING TELEPHONY CALLS	9020122	28-Apr-15	5-Dec-31	Avaya Inc.
NUMBER NORMALIZATION AND DISPLAY	9020127	28-Apr-15	27-May-33	Avaya Inc.
SYSTEM AND METHOD FOR COST-BASED AUTOMATIC CALL DISTRIBUTION WITH STATISTICALLY PREDICTABLE WAIT TIME	9020128	28-Apr-15	10-Oct-33	Avaya Inc.
CONTACT CENTER AGENT FILTERING AND RELEVANCY RANKING	9020132	28-Apr-15	13-Mar-32	Avaya Inc.
SYSTEM AND METHOD FOR AUTOMATED ASSIGNMENT OF MONITORING IN A CONTACT CENTER	9020134	28-Apr-15	14-Apr-31	Avaya Inc.
DIALOG COMPATABILITY	9020135	28-Apr-15	10-Sep-33	Avaya Inc.
SYSTEM AND METHOD FOR ENHANCING SEARCH EXPERIENCE OF A USER OF A COMMUNICATION DEVICE	9020931	28-Apr-15	9-Aug-33	Avaya Inc.
SYSTEM AND METHOD FOR DISPLAYING A TAG HISTORY OF A MEDIA EVENT	9021118	28-Apr-15	15-Jun-31	Avaya Inc.
ADVANCED USER INTERFACE AND CONTROL PARADIGM INCLUDING DIGITAL RIGHTS MANAGEMENT FEATURES FOR MULTIPLE SERVICE OPERATOR EXTENDED FUNCTIONALITY OFFERS	9021607	28-Apr-15	30-Oct-32	Avaya Inc.
SYSTEM AND METHOD FOR VISUAL CALLER IDENTIFICATION	9025746	5-May-15	28-Nov-32	Avaya Inc.
METHOD AND APPARATUS FOR ACCESSING THE STATUS OF WORK WAITING FOR SERVICE	9025761	5-May-15	26-Sep-23	Avaya Inc.
ADVANCED PRESENCE STATES FOR COLLABORATION APPLICATIONS	9026090	5-May-15	20-Aug-33	Avaya Inc.
SYSTEM AND METHOD FOR ADVANCED COMMUNICATION THREAD ANALYSIS	9026591	5-May-15	21-Apr-32	Avaya Inc.
PEER-TO-PEER OVERLAY GRAPH CONSTRUCTION	9026654	5-May-15	14-Nov-33	Avaya Inc.
COMMUNICATION SESSION CLONING USING BARCODES	9026666	5-May-15	29-Nov-32	Avaya Inc.
CALL RESTORATION IN RESPONSE TO APPLICATION FAILURE	9026836	5-May-15	9-May-33	Avaya Inc.
APPARATUS AND METHOD FOR CONTROLLING A MULTI-MEDIA PRESENTATION	9026912	5-May-15	16-Jun-32	Avaya Inc.
DATA AND STATE THREADING FOR VIRTUALIZED PARTITION MANAGEMENT	9027020	5-May-15	8-Jul-33	Avaya Inc.
AUTHENTICATION FREQUENCY AND CHALLENGE TYPE BASED ON APPLICATION USAGE	9027119	5-May-15	15-Dec-26	Avaya Inc.
AUTO-DETECTION OF ENVIRONMENT FOR MOBILE AGENT	9031205	12-May-15	12-Sep-33	Avaya Inc.
PROXIMITY-BASED AUTHORIZATION	9031534	12-May-15	15-Aug-24	Avaya Inc.
METHOD AND APPARATUS FOR AUTOMATIC COMMUNICATIONS SYSTEM INTELLIGIBILITY TESTING AND OPTIMIZATION	9031836	12-May-15	20-Feb-33	Avaya Inc.

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METHOD AND APPARATUS FOR PERFORMING AUTOMATABLE SOFTWARE UPGRADES USING A LIGHTWEIGHT SERVICELESS INSTALL AGENT	9038056	19-May-15	29-Jan-32	Avaya Inc.
AUTOMATIC SIGN IN OF A USER AT MULTIPLE ENDPOINTS	9038156	19-May-15	7-May-33	Avaya Inc.
METHOD OF MANAGEMENT AND DISTRIBUTION OF DEVICE ADAPTERS FOR ELEMENT MANAGEMENT SYSTEMS	9049044	2-Jun-15	6-Dec-31	Avaya Inc.
INTERACTION DETECTION BETWEEN WEB-ENABLED AND CALL-RELATED FEATURES	9049290	2-Jun-15	5-May-32	Avaya Inc.
INTELLIGENT TAGGING FOR MULTIMEDIA CALL RECORDING PURPOSES USING CONTINUOUS METADATA	9049291	2-Jun-15	19-Apr-30	Avaya Inc.
APPARATUS AND METHOD FOR PROVIDING STATUS INFORMATION TELECOMMUNICATION	9054910	9-Jun-15	3-Jan-27	Avaya Inc.
METHOD TO SET THE FLAG AS REPLIED OR FORWARDED TO ALL REPLIED OR FORWARDED VOICE MESSAGES	9055151	9-Jun-15	12-Aug-31	Avaya Inc.
SIGNAL PROCESSING AT A TELECOMMUNICATIONS ENDPOINT	9058221	16-Jun-15	16-Apr-34	Avaya Inc.
PROVIDING WEB CONTENT IN THE CONTEXT OF A VIRTUAL ENVIRONMENT	9064023	23-Jun-15	9-Mar-32	Avaya Inc.
METHOD AND APPARATUS FOR AUTHORIZING MULTICAST FORWARDING STATES	9065669	23-Jun-15	17-Sep-27	Avaya Inc.
SCALABLE WEB REAL-TIME COMMUNICATIONS (WEBRTC) MEDIA ENGINES, AND RELATED METHODS, SYSTEMS, AND COMPUTER-READABLE MEDIA	9065969	23-Jun-15	7-Sep-33	Avaya Inc.
BINARY-CACHING FOR XML DOCUMENTS WITH EMBEDDED EXECUTABLE CODE	9082409	14-Jul-15	18-Jun-33	Avaya Inc.
WORKFLOW MANAGEMENT IN CONTACT CENTERS	9083799	14-Jul-15	17-Oct-31	Avaya Inc.
SYSTEM AND METHOD FOR PROVIDING SERVICE BY A FIRST AGENT WHILE WAITING FOR A SECOND AGENT	9083805	14-Jul-15	3-Jul-32	Avaya Inc.
METHOD OF BOOTSTRAPPING CONTACT CENTER	9083806	14-Jul-15	28-Sep-32	Avaya Inc.
FIREWALL TRAVERSAL DRIVEN BY PROXIMITY	9088542	21-Jul-15	3-Sep-33	Avaya Inc.
BI-DIRECTIONAL USER NOTIFICATION SYSTEM FOR MEDIA QUALITY CONTROL	9088589	21-Jul-15	24-May-31	Avaya Inc.
CONTEXT AWARENESS FOR A MOBLIE COMMUNICATION DEVICE	9088665	21-Jul-15	20-Mar-31	Avaya Inc.
AUTOMATED FIELD OF VIEW ADJUSTMENT BASED ON SCREEN SIZE	9088689	21-Jul-15	12-Jul-33	Avaya Inc.
ADJUSTING VIDEO LAYOUT	9088694	21-Jul-15	7-Feb-34	Avaya Inc.
SYSTEMS AND METHODS FOR INITIATING COMMUNICATION BETWEEN IM CLIENTS AND MOBILE CLIENTS	9088877	21-Jul-15	18-Sep-26	Avaya Inc.

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MULTI-MODE TOUCH SCREEN USER INTERFACE FOR A MULTI-STATE TOUCH SCREEN DEVICE	9092125	28-Jul-15	5-Jun-31	Avaya Inc.
ADVANCED AVAILABILITY DETECTION	9092389	28-Jul-15	22-Feb-32	Avaya Inc.
SOCIAL MEDIA IDENTITY DISCOVERY AND MAPPING	9092492	28-Jul-15	24-May-32	Avaya Inc.
SYSTEM AND METHOD TO JOIN AND CUT TWO-WAY REST OVERLAY TREES FOR DISTRIBUTED KNOWLEDGE BASES	9092497	28-Jul-15	4-Mar-34	Avaya Inc.
FACILITATING REAL-TIME COMMUNICATIONS IN ELECTRONIC MESSAGE BOARDS	9094354	28-Jul-15	25-Jul-31	Avaya Inc.
SYSTEM AND METHOD FOR FACILITATING COMMUNICATIONS BASED ON TRUSTED RELATIONSHIPS	9094376	28-Jul-15	30-Sep-31	Avaya Inc.
SYSTEM AND METHOD FOR ASSURING QUALITY REAL-TIME COMMUNICATION EXPERIENCE IN VIRTUAL MACHINE	9094420	28-Jul-15	3-Jun-33	Avaya Inc.
METHOD FOR TELECOMMUNICATIONS DEVICE SYNCHRONIZATION	9094426	28-Jul-15	20-Nov-29	Avaya Inc.
SYSTEM AND METHOD FOR STEREOPHONIC ACOUSTIC ECHO CANCELLATION	9094496	28-Jul-15	31-Aug-31	Avaya Inc.
METHODS AND APPARATUS FOR DETERMINING A PROXY PRESENCE OF A USER	9094508	28-Jul-15	26-Apr-28	Avaya Inc.
SYSTEMS AND METHODS TO DUPLICATE AUDIO AND VISUAL VIEWS IN A CONFERENCING SYSTEM	9094572	28-Jul-15	20-Jun-33	Avaya Inc.
MULTI-NODE AND MULTI-CALL STATE MACHINE PROFILING FOR DETECTING SPIT	9100417	4-Aug-15	12-Sep-27	Avaya Inc.
ALTERNATE ROUTING OF VOICE CALLS IN A HEAVILY LOADED SIP NETWORK	9100467	4-Aug-15	4-Oct-32	Avaya Inc.
SYSTEM AND METHOD FOR FOLLOWING A CALL	9100469	4-Aug-15	9-Oct-32	Avaya Inc.
ADJUSTMENT OF CONTACT ROUTING DECISIONS TO REWARD AGENT BEHAVIOR	9100480	4-Aug-15	6-Jun-32	Avaya Inc.
SYSTEM AND METHOD FOR MANAGING A CONTACT CENTER	9100481	4-Aug-15	6-Mar-33	Avaya Inc.
MOBILE MONITORING FOR SUPERVISORS	9100482	4-Aug-15	25-Jun-33	Avaya Inc.
MANAGING TRANSACTION COMPLEXITY IN A CONTACT CENTER	9100486	4-Aug-15	10-Sep-33	Avaya Inc.
TIME SHIFTING IN TELECONFERENCES CONDUCTED WITHIN VIRTUAL WORLDS	9100546	4-Aug-15	24-Jul-33	Avaya Inc.
CONTEXT AND APPLICATION AWARE SELECTORS	9104441	11-Aug-15	4-Aug-33	Avaya Inc.
AGENT AND CUSTOMER AVATAR PRESENTATION IN A CONTACT CENTER VIRTUAL REALITY ENVIRONMENT	9105013	11-Aug-15	24-Aug-33	Avaya Inc.
FACILITATING A CONTACT CENTER AGENT TO SELECT A CONTACT IN A CONTACT CENTER QUEUE	9106750	11-Aug-15	20-Aug-33	Avaya Inc.
AFFINITY LIST GENERATION	9111259	18-Aug-15	7-Feb-33	Avaya Inc.

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VERIFYING PRIVACY OF WEB REAL-TIME COMMUNICATIONS (WEBRTC) MEDIA CHANNELS VIA CORRESPONDING WEBRTC DATA CHANNELS, AND RELATED METHODS, SYSTEMS, AND COMPUTER-READABLE MEDIA	9112840	18-Aug-15	21-Dec-33	Avaya Inc.
KEYWORD ALERTING IN CONFERENCE CALLS	9112978	18-Aug-15	29-Jan-29	Avaya Inc.
KEYWORD ALERTING IN CONFERENCE CALLS	9112979	18-Aug-15	20-Mar-27	Avaya Inc.
DYNAMIC CUSTOMIZATION OF PLUGGABLE SERVICE BY USERS	9116772	25-Aug-15	4-Feb-33	Avaya Inc.
SYSTEM AND METHOD FOR CONVERTING A MESSAGE VIA A POSTING CONVERTER- CONVERTING A MESSAGE VIA A POSTING CONVERTER	9116884	25-Aug-15	13-Apr-32	Intellisist, Inc.
METHOD AND SYSTEM TO DETERMINE AND EMPLOY BEST CONTACT OPPORTUNITY	9118764	25-Aug-15	9-Aug-33	Avaya Inc.
AGENT SKILL PROMOTION AND DEMOTION BASED ON CONTACT CENTER STATE	9118765	25-Aug-15	20-Dec-31	Avaya Inc.
METHODS AND APPARATUS FOR PROCESSING INCOMPLETE OR INVALID DIALED NUMBERS	9124465	1-Sep-15	13-Dec-32	Avaya Inc.
METHOD AND APPARATUS FOR A PUBLISH-SUBSCRIBE SYSTEM WITH TEMPLATES FOR ROLE-BASED VIEW OF SUBSCRIPTIONS	9124643	1-Sep-15	30-Nov-24	Avaya Inc.
STRATEGY PAIRING	9124702	1-Sep-15	4-Nov-33	Avaya Inc.
PROXIMITY-BASED FEATURE ACTIVATION BASED ON PROGRAMMABLE PROFILE	9125144	1-Sep-15	25-Jun-32	Avaya Inc.
GENERATION OF MACROS	9130975	8-Sep-15	1-May-31	Avaya Inc.
UNIFYING VIRTUALIZATIONS IN A CORE NETWORK AND A WIRELESS ACCESS NETWORK	9131366	8-Sep-15	29-Dec-32	Avaya Inc.
ON-DEMAND FEATURE SERVER ACTIVATION IN THE CLOUD	9137213	15-Sep-15	3-Sep-32	Avaya Inc.
HIGH AVAILABILITY FOR VOICE ENABLED APPLICATIONS	9137287	15-Sep-15	19-Mar-31	Avaya Inc.
METHOD AND APPARATUS FOR DETECTING EVENTS INDICATIVE OF INNAPPROPRIATE ACTIVITY IN AN ONLINE COMMUNITY	9137318	15-Sep-15	20-Jan-33	Avaya Inc.
PROVIDING MERGED PRESENCE CALCULATION INFORMATION BASED ON ANALOGOUS MULTI-UTILITY EVENTS	9141943	22-Sep-15	28-Aug-33	Avaya Inc.
SYSTEM AND METHOD FOR PREDICTING MEETING SUBJECTS, LOGISTICS, AND RESOURCES	9143460	22-Sep-15	16-Mar-31	Avaya Inc.
METHOD FOR TELEPHONY CLIENT SYNCHRONIZATION IN TELEPHONE VIRTUALIZATION	9143597	22-Sep-15	21-Apr-32	Avaya Inc.
SYSTEM AND METHOD FOR CLASSIFICATION OF MEDIA IN VOIP SESSIONS WITH RTP SOURCE PROFILING/TAGGING	9148306	29-Sep-15	8-Dec-32	Avaya Inc.

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IDENTIFICATION OF STATIC POSITION WITNESSES TO A PSAP EMERGENCY	9148770	29-Sep-15	27-Apr-34	Avaya Inc.
METHOD FOR SIMPLIFYING A SWYPE BASED TOUCH-SCREEN KEYPAD FOR FAST TEXT ENTRY	9152319	6-Oct-15	16-Jan-33	Avaya Inc.
SOCIAL MEDIA IDENTITY DISCOVERY AND MAPPING FOR BANKING AND GOVERNMENT	9152681	6-Oct-15	24-May-32	Avaya Inc.
SYSTEMS AND METHODS FOR ENHANCED CONFERENCE SESSION INTERACTION	9154531	6-Oct-15	28-Dec-33	Avaya Inc.
SECRET TRANSFERS IN CONTACT CENTERS	9154626	6-Oct-15	15-Mar-33	Avaya Inc.
SYSTEM AND METHOD FOR GENERATING PERSONALIZED TAG RECOMMENDATIONS FOR TAGGING AUDIO CONTENT	9154629	6-Oct-15	10-Jul-33	Avaya Inc.
USER INTERFACE FOR MANAGING COMMUNICATION SESSIONS	9158444	13-Oct-15	26-Jan-33	Avaya Inc.
SYSTEM AND METHOD FOR PROVIDING GUIDANCE TO PERSUADE A CALLER	9159054	13-Oct-15	13-Jul-32	Intellisist, Inc.
MANAGING HELD TELEPHONE CALLS AT THE CALL-FORWARDING SYSTEM	9160861	13-Oct-15	15-Mar-30	Avaya Inc.
TELECOMMUNICATIONS METHODS AND SYSTEMS PROVIDING USER SPECIFIC AUDIO OPTIMIZATION	9161136	13-Oct-15	8-Dec-33	Avaya Inc.
METHOD AND APPARATUS FOR USING RECEIVED SIGNAL STRENGTH INDICATOR (RSSI) FILTERING TO PROVIDE AIR-TIME OPTIMIZATION IN WIRELESS NETWORKS	9161293	13-Oct-15	3-Jan-34	Avaya Inc.
METHOD AND APPARATUS FOR USING ESTIMATED TRAVEL TIME TO SCHEDULE AN EVENT AND EVENT REMINDERS	9165260	20-Oct-15	9-Nov-33	Avaya Inc.
SYSTEM AND METHOD FOR COORDINATED CALL-BACK REVOCATION	9167085	20-Oct-15	30-Sep-33	Avaya Inc.
PUBLIC SAFETY ANSWERING POINT LANGUAGE DETECTION	9167090	20-Oct-15	18-Mar-33	Avaya Inc.
SYSTEM AND METHOD FOR ASSISTING AGENTS OF A CONTACT CENTER	9167094	20-Oct-15	6-Mar-33	Avaya Inc.
METHOD OF DETERMINING COMMUNICATIVE VALUE	9171275	27-Oct-15	31-Jul-32	Avaya Inc.
SYSTEM AND METHOD FOR AUTOMATICALLY ADAPTING AUDIO PACKET MARKING IN A PACKET NETWORK	9172644	27-Oct-15	13-Oct-30	Avaya Inc.
SYSTEM AND METHOD FOR PRIORITIZING CUSTOMERS AND PREDICTING SERVICE ESCALATION	9172809	27-Oct-15	19-Jun-34	Avaya Inc.
SYSTEM AND METHOD FOR CALCULATING CONTEXT-AWARE ESTIMATED WAIT TIME FOR CUSTOMERS	9172810	27-Oct-15	27-Jun-33	Avaya Inc.
VISUAL INDICATION OF USER INTERESTS IN A COMPUTER-GENERATED VIRTUAL ENVIRONMENT	9176579	3-Nov-15	27-Nov-31	Avaya Inc.
PROVISIONING VPN PHONES	9178761	3-Nov-15	15-Nov-33	Avaya Inc.

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SYSTEM AND METHOD FOR END-TO-END RTP	9178778	3-Nov-15	19-Oct-32	Avaya Inc.
ROGUE AP DETECTION	9178896	3-Nov-15	7-Nov-33	Avaya Inc.
DISTRIBUTED STATEFUL INTRUSION DETECTION FOR VOICE OVER IP	9178898	3-Nov-15	12-Sep-27	Avaya Inc.
SYSTEM AND METHOD FOR REDUCING POWER CONSUMPTION OF A WIRELESS TERMINAL AND INCREASING CAPACITY OF A WIRELESS COMMUNICATION SYSTEM	9178975	3-Nov-15	3-Mar-30	Avaya Inc.
SYSTEM AND METHOD FOR RECORDING CALLS IN A WEBRTC CONTACT CENTER	9178998	3-Nov-15	12-Mar-33	Avaya Inc.
SYSTEM AND METHOD FOR INITIATING ONLINE SOCIAL INTERACTIONS BASED ON CONFERENCE CALL PARTICIPATION	9179002	3-Nov-15	26-Apr-32	Avaya Inc.
SCALABLE MULTI-VIDEOCONFERENCING SYSTEM	9179095	3-Nov-15	6-Sep-33	Avaya Inc.
METHOD AND APPARATUS FOR ASSIGNING AND RELEASING LICENSES	9183359	10-Nov-15	25-Mar-34	Avaya Inc.
ADVANCED USER INTERFACE AND CONTROL PARADIGM INCLUDING CONTEXTUAL COLLABORATION FOR MULTIPLE SERVICE OPERATOR EXTENDED FUNCTIONALITY OFFERS	9183514	10-Nov-15	17-Aug-31	Avaya Inc.
RECONSTRUCTION OF SESSION INITIATION PROTOCOL (SIP) DIALOGS IN A SIP NETWORK	9185140	10-Nov-15	5-May-34	Avaya Inc.
METHODS, SYSTEMS, AND COMPUTER-READABLE MEDIA FOR SELF-LEARNING INTERACTIVE COMMUNICATIONS PRIVILEGES FOR GOVERNING INTERACTIVE COMMUNICATIONS WITH ENTITIES OUTSIDE A DOMAIN	9185169	10-Nov-15	29-Jul-31	Avaya Inc.
SYSTEM AND METHOD FOR HIGHLY ASSURED DELIVERY OF AN IMPORTANT SEGMENT OF AN AUTOMATED CALL	9185218	10-Nov-15	20-Sep-33	Avaya Inc.
IDENTIFYING ESCALATION EVENTS IN COMMUNICATION SESSIONS	9185222	10-Nov-15	30-Apr-34	Avaya Inc.
USING SOURCE CODE GENERATED FROM A DATA MODEL FILE TO GENERATE A GRAPHICAL USER INTERFACE FROM OBJECTS IN A DATABASE	9189210	17-Nov-15	9-Jun-32	Avaya Inc.
SYSTEM AND METHOD FOR AUTOMATING CHECKLISTS	9196260	24-Nov-15	28-Aug-34	Avaya Inc.
APPARATUS AND METHOD FOR PROVIDING ENHANCED TELECOMMUNICATION TERMINAL STATUS INFORMATION	9197449	24-Nov-15	3-Jun-25	Avaya Inc.
DYNAMIC REDISTRIBUTION OF PERCENT ALLOCATED CALLS DURING OUTAGES	9197580	24-Nov-15	28-Dec-33	Avaya Inc.
SYSTEM, METHOD AND APPARATUS FOR AUTHENTICATING CALLS	9197746	24-Nov-15	9-Sep-32	Avaya Inc.
SYSTEM AND METHOD OF TRANSFERRING INFORMATION BETWEEN CONTACT CENTERS	9210274	8-Dec-15	14-Feb-32	Avaya Inc.
FEDERATION ROUTE CACHE BASED ON DYNAMIC DOMAIN NAME SYSTEM SERVER	9215204	15-Dec-15	4-Mar-33	Avaya Inc.

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SECURE, POLICY-BASED COMMUNICATIONS SECURITY AND FILE SHARING ACROSS MIXED MEDIA, MIXED-COMMUNICATIONS MODALITIES AND EXTENSIBLE TO CLOUD COMPUTING SUCH AS SOA	9215236	15-Dec-15	11-Feb-32	Avaya Inc.
CALLER IDENTIFICATION AND NOTIFICATION ADJUNCT	9215316	15-Dec-15	27-Oct-34	Avaya Inc.
OPEN CABLE APPLICATION PLATFORM (OCAP) AND SET-TOP BOX (STB)-BASED BILL NOTIFICATION AND PAYMENT APPLICATION	9215421	15-Dec-15	31-Jul-30	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR VOICE TRANSCRIPTION ERROR REDUCTION	9218808	22-Dec-15	20-Jul-30	Intellisist, Inc.
SCHEDULED SERVICE PERIODS IN WIRELESS MESH NETWORKS	9223744	29-Dec-15	13-Oct-32	Avaya Inc.
SYSTEM AND METHOD FOR PERFORMING DISTRIBUTED SPEECH RECOGNITION	9224389	29-Dec-15	23-Sep-28	Intellisist, Inc.
MANAGING ANTENNAS ON AN ACCESS POINT IN A WIRELESS NETWORK	9225442	29-Dec-15	29-Jan-33	Avaya Inc.
APPLICATION COMPOSITOR FOR CONVERGED SIP AND HTTP SERVLET APPLICATIONS BACKGROUND	9225764	29-Dec-15	12-Oct-33	Avaya Inc.
SIP PRESENCE BASED NOTIFICATIONS	9232055	5-Jan-16	14-Jul-33	Avaya Inc.
MANAGEMENT OF CONTACT LISTS	9232060	5-Jan-16	23-Nov-32	Avaya Inc.
CONTACT CENTER AGENT TRAINING TRAJECTORY	9232064	5-Jan-16	17-Dec-34	Avaya Inc.
METHOD AND SYSTEM FOR VIDEO CONFERENCE SNAPSHOT PRESENCE	9232192	5-Jan-16	12-Jan-34	Avaya Inc.
SEAMLESS MOVEMENT BETWEEN PHONE AND PC WITH REGARD TO APPLICATIONS, DISPLAY, INFORMATION TRANSFER OR SWAPPING ACTIVE DEVICE	9237200	12-Jan-16	14-Sep-30	Avaya Inc.
SYSTEM AND METHOD FOR MODIFYING PARAMETERS IN A CONTACT CENTER	9237234	12-Jan-16	26-Apr-34	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR PROVIDING MESSAGES TO USERS IN A DISCUSSION GROUP	9237237	12-Jan-16	21-Nov-23	Intellisist, Inc.
APPLICATION TRIGGERED STATE MIGRATION VIA HYPERVISOR	9239765	19-Jan-16	30-Jan-32	Avaya Inc.
EMERGENCY GREETING OVERRIDE BY SYSTEM ADMINISTRATOR OR ROUTING TO CONTACT CENTER	9241069	19-Jan-16	12-Feb-34	Avaya Inc.
GENERATION OF OPEN VIRTUALIZATION FRAMEWORK PACKAGE FOR SOLUTION INSTALLATIONS AND UPGRADES	9244716	26-Jan-16	7-Oct-32	Avaya Inc.
APPLICATION SEQUENCING FOR ADVANCED COMMUNICATION FEATURES	9247049	26-Jan-16	30-Jun-34	Avaya Inc.
ANSWER BASED AGENT ROUTING AND DISPLAY METHOD	9247061	26-Jan-16	15-Mar-33	Avaya Inc.
METHOD OF OPERATING A CONTACT CENTER	9247070	26-Jan-16	7-Aug-30	Avaya Inc.
APPARATUS FOR CONTROLLING A PREMISES FROM A REMOTE LOCATION	9250267	2-Feb-16	4-Mar-27	Avaya Inc.

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CONFIGURING A VIRTUAL REALITY ENVIRONMENT IN A CONTACT CENTER	9251504	2-Feb-16	24-Aug-33	Avaya Inc.
SYSTEM AND METHOD TO INFLUENCE SIP ROUTING BY SEQUENCED APPLICATIONS	9253219	2-Feb-16	7-Jun-34	Avaya Inc.
DEVICE SKINS FOR USER ROLE, CONTEXT AND FUNCTION AND SUPPORTING SYSTEM MASHUPS	9253306	2-Feb-16	16-Jun-31	Avaya Inc.
OUTBOUND EFFECTIVENESS THROUGH MANAGEMENT OF IDLE AGENT POOL	9253310	2-Feb-16	14-Feb-32	Avaya Inc.
CALL CENTER CUSTOMER SERVICE KIOSK	9256726	9-Feb-16	19-Jun-34	Avaya Inc.
SYSTEM AND METHOD FOR PROVIDING CUSTOMER SERVICE HELP	9256893	9-Feb-16	16-Apr-34	Avaya Inc.
SPEECH ANALYTICS WITH ADAPTIVE FILTERING	9257117	9-Feb-16	26-Mar-34	Avaya Inc.
CONTEXTUAL SUMMARY OF RECENT COMMUNICATIONS METHOD AND APPARATUS	9258143	9-Feb-16	14-Dec-31	Avaya Inc.
UNIVERSE MEDIA SHUFFLING	9258334	9-Feb-16	8-May-32	Avaya Inc.
INCLUSION OF WEB CONTENT IN A VIRTUAL ENVIRONMENT	9258337	9-Feb-16	25-Dec-30	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR FACILITATING AGENT-CUSTOMER CALLS	9258414	9-Feb-16	14-Feb-23	Intellisist, Inc.
SPEECH ANALYTICS: CONVERSATION TIMING AND ADJUSTMENT	9258421	9-Feb-16	2-May-34	Avaya Inc.
PRIORITIZE CONTACT NUMBERS OF CUSTOMERS IN REAL TIME	9258424	9-Feb-16	24-May-33	Avaya Inc.
SERVICES VERSIONING	9262150	16-Feb-16	9-Jul-34	Avaya Inc.
AUTHENTICATION FREQUENCY AND CHALLENGE TYPE BASED ON ENVIRONMENTAL AND PHYSIOLOGICAL PROPERTIES	9262609	16-Feb-16	19-Nov-27	Avaya Inc.
METHOD AND SYSTEM FOR ALERTING CONTACTEES OF EMERGENCY EVENT	9262908	16-Feb-16	2-Apr-34	Avaya Inc.
METHODS, SYSTEMS, AND COMPUTER-READABLE MEDIA FOR SELF-MAINTAINING INTERACTIVE COMMUNICATIONS PRIVILEGES GOVERNING INTERACTIVE COMMUNICATIONS WITH ENTITIES OUTSIDE A DOMAIN	9264534	16-Feb-16	11-Mar-32	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR AUTOMATING CALL CENTER PHONE CALLS	9264545	16-Feb-16	14-Feb-23	Intellisist, Inc.
METHOD AND APPARATUS FOR PRIORITY BASED SESSION DELIVERY TO MULTIMODAL ENDPOINTS	9265082	16-Feb-16	27-Apr-34	Avaya Inc.
VIRTUAL AGENDA PARTICIPANT	9269073	23-Feb-16	18-May-33	Avaya Inc.
PROTECTING PRIVACY OF A CUSTOMER AND AN AGENT USING FACE RECOGNITION IN A VIDEO CONTACT CENTER ENVIRONMENT	9270822	23-Feb-16	7-Jul-34	Avaya Inc.
SYSTEM AND METHOD FOR VARIABLE VIDEO DEGRADATION COUNTER-MEASURES	9271055	23-Feb-16	3-Mar-33	Avaya Inc.
METHOD AND APPARATUS FOR DYNAMIC DEVICE PAIRING	9271104	23-Feb-16	27-Aug-32	Avaya Inc.

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SENDING A USER ASSOCIATED TELECOMMUNICATION ADDRESS	9277021	1-Mar-16	20-Jun-32	Avaya Inc.
SYSTEM AND METHOD FOR DELETION COMPACTOR FOR LARGE STATIC DATA IN NOSQL DATABASE	9280570	8-Mar-16	10-Dec-33	Avaya Inc.
METHOD AND APPARATUS FOR MANAGING MEMBERSHIP OF DYNAMIC VIRTUAL GROUPS	9280758	8-Mar-16	18-May-30	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR SIMULTANEOUSLY PRECESSING MULTIPLE CALL SESSIONS	9288323	15-Mar-16	14-Feb-23	Intellisist, Inc.
SYSTEM AND METHOD FOR CONCURRENT ELECTRONIC CONFERENCES	9292814	22-Mar-16	20-Mar-34	Avaya Inc.
MANAGING IDENTITY PROVIDER (IDP) IDENTIFIERS FOR WEB REAL-TIME COMMUNICATIONS (WEBRTC) INTERACTIVE FLOWS, AND RELATED METHODS, SYSTEMS, AND COMPUTER-READABLE MEDIA	9294458	22-Mar-16	10-Oct-33	Avaya Inc.
IMMERSIVE 3D SOUND SPACE FOR SEARCHING AUDIO	9301069	29-Mar-16	26-Jun-34	Avaya Inc.
METHOD AND SYSTEM FOR TOPIC BASED VIRTUAL ENVIRONMENTS AND EXPERTISE DETECTION	9305465	5-Apr-16	10-Mar-33	Avaya Inc.
PROGRAMMABLE PRESENCE PROXY FOR DETERMINING A PRESENCE STATUS OF A USER	9306820	5-Apr-16	14-Apr-24	Avaya Inc.
CODING AND PACKET DISTRIBUTION FOR ALTERNATIVE NETWORK PATHS IN TELECOMMUNICATIONS NETWORKS	9306852	5-Apr-16	30-Jun-31	Avaya Inc.
METHOD AND APPARATUS FOR ENABLING PEOPLE TO FIND EACH OTHER AND STAY TOGETHER IN VIRTUAL ENVIRONMENTS	9306880	5-Apr-16	29-Jan-31	Avaya Inc.
SERVER FOR PROVIDING ENHANCED SERVICES TO CONTACT CENTER AGENTS	9307087	5-Apr-16	20-Aug-34	Avaya Inc.
SYSTEM AND METHOD FOR PROVIDING IMPROVED WAIT TIME ESTIMATES	9319527	19-Apr-16	7-Nov-31	Avaya Inc.
DETECTING PATTERNS WITH PROXIMITY SENSORS	9323333	26-Apr-16	4-May-31	Avaya Inc.
SYSTEM AND METHOD FOR ESTABLISHING A RELATIONSHIP BASED ON A PRIOR ASSOCIATION	9324057	26-Apr-16	1-Dec-31	Avaya Inc.
SYSTEM AND METHOD FOR MANAGING A CONTACT CENTER WITH A GRAPHICAL CALL CONNECTION METAPHOR	9325661	26-Apr-16	10-Oct-30	Avaya Inc.
METHOD, APPARATUS, AND SYSTEM FOR PROVIDING RIPPLE REDUCTION USING NEAR TERM SIMULATION FOR OPTIONAL SEQUENCING	9325848	26-Apr-16	30-Sep-33	Avaya Inc.
SHARING ELECTROMAGNETIC-SIGNAL MEASUREMENTS FOR PROVIDING FEEDBACK ABOUT TRANSMIT-PATH SIGNAL QUALITY	9326160	26-Apr-16	27-Mar-29	Avaya Inc.
SELECTIVE SECURITY MASKING WITHIN RECORDED SPEECH	9336409	10-May-16	7-Aug-29	Intellisist, Inc.

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PRESENTATION DELAY FEEDBACK IN A WEB CONFERENCING SESSION	9338201	10-May-16	24-May-34	Avaya Inc.
METHOD FOR TELEPHONY CLIENT SYNCHRONIZATION IN TELEPHONE VIRTUALIZATION	9338273	10-May-16	21-Sep-32	Avaya Inc.
SYSTEM AND METHOD FOR DRIVING A VIRTUAL VIEW OF AGENTS IN A CONTACT CENTER	9338296	10-May-16	14-Mar-34	Avaya Inc.
SETUP APPLICATION FOR GENERATING CUSTOM CODE	9338297	10-May-16	15-Feb-34	Avaya Inc.
SYSTEMS AND METHODS FOR USING EQUIVALENCE CLASSES TO IDENTIFY AND MANAGE PARTICIPANTS AND RESOURCES IN A CONFERENCE ROOM	9338400	10-May-16	18-Aug-34	Avaya Inc.
SYSTEM AND METHOD FOR PERSISTENT MULTIMEDIA CONFERENCING SERVICES	9344396	17-May-16	15-Mar-31	Avaya Inc.
HIGH AVAILABILITY SESSION RECONSTRUCTION	9344460	17-May-16	7-Mar-34	Avaya Inc.
INPUT, DISPLAY AND MONITORING OF CONTACT CENTER OPERATION IN A VIRTUAL REALITY ENVIRONMENT	9349118	24-May-16	4-Nov-33	Avaya Inc.
SHARED BACK-TO-BACK USER AGENT	9350594	24-May-16	26-Feb-34	Avaya Inc.
ENHANCING PRIVACY BY OBSCURING TRAVERSAL USING RELAYS AROUND NETWORK ADDRESS TRANSLATOR (TURN) CONNECTIONS, AND RELATED METHODS, SYSTEMS, AND COMPUTER-READABLE MEDIA	9356915	31-May-16	21-Mar-34	Avaya Inc.
SYSTEM AND METHOD FOR END-TO-END ENCRYPTION AND SECURITY INDICATION AT AN ENDPOINT	9356917	31-May-16	2-Apr-35	Avaya Inc.
INCREASING CONTACT CENTER EFFICIENCY VIA MULTI-CAST AND MULTI-ITEM PRESENTATION	9357066	31-May-16	28-Sep-32	Avaya Inc.
CONFERENCE CALL QUALITY VIA A CONNECTION-TESTING PHASE	9357075	31-May-16	19-Apr-33	Avaya Inc.
SYSTEM AND METHOD FOR TRANSMITTING VOICE MESSAGES TO A DISCUSSION GROUP	9357382	31-May-16	8-Feb-34	Intellisist, Inc.
SYSTEM AND METHOD FOR A CONTEXT-BASED RICH COMMUNICATION LOG	9361604	7-Jun-16	11-Mar-34	Avaya Inc.
DISTRIBUTED APPLICATION OF ENTERPRISE POLICIES TO WEB REAL-TIME COMMUNICATIONS (WEBRTC) INTERACTIVE SESSIONS, AND RELATED METHODS, SYSTEMS, AND COMPUTER-READABLE MEDIA	9363133	7-Jun-16	31-Jul-34	Avaya Inc.
SYSTEM AND METHOD FOR OPTIMIZING AGENT LOGIN IN A CONTACT CENTER	9363377	7-Jun-16	26-Jul-34	Avaya Inc.
METHOD AND APPARATUS FOR ALLOWING DRAG-AND-DROP OPERATIONS ACROSS THE SHARED BORDERS OF ADJACENT TOUCH SCREEN-EQUIPPED DEVICES	9367224	14-Jun-16	19-Aug-32	Avaya Inc.
APPLICATION ROUTER	9367367	14-Jun-16	11-Jul-34	Avaya Inc.
PERSONAL IDENTIFICATION AND INTERACTIVE DEVICE FOR INTERNET-BASED TEXT AND VIDEO COMMUNICATION SERVICES	9369578	14-Jun-16	27-Sep-33	Avaya Inc.

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SYSTEM AND METHOD TO DETECT AND CORRECT IP PHONE MISMATCH IN A CONTACT CENTER	9369580	14-Jun-16	31-Mar-34	Avaya Inc.
SYSTEM AND METHOD FOR SOFTWARE TURRET PHONE CAPABILITIES	9369587	14-Jun-16	10-Mar-34	Avaya Inc.
SYSTEM AND METHOD TO ESTIMATE END-TO-END VIDEO FRAME DELAYS	9369742	14-Jun-16	6-Nov-32	Avaya Inc.
ADVANCED AVAILABILITY DETECTION	9372824	21-Jun-16	13-Jan-31	Avaya Inc.
SYSTEM AND METHOD FOR AUTOMATED DISTRIBUTION OF SUPERVISORY FUNCTIONS IN A CONTACT CENTER	9373092	21-Jun-16	29-Aug-33	Avaya Inc.
INTEGRATED CONFERENCE FLOOR CONTROL	9374233	21-Jun-16	27-Jun-33	Avaya Inc.
INBOUND CONTACT CENTER CALL DISCONNECT BUFFER	9374468	21-Jun-16	21-Dec-33	Avaya Inc.
CROSS-DOMAIN TOPIC EXPANSION	9378459	28-Jun-16	13-May-34	Avaya Inc.
AUDIO POWER BASED MEDIA BANDWIDTH MANAGEMENT	9379999	28-Jun-16	6-Jan-35	Avaya Inc.
FIREWALL TRAVERSAL FOR WEB REAL-TIME COMMUNICATIONS	9380030	28-Jun-16	20-May-34	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR USER-CONTROLLED PROCESSING OF AUDIO SIGNALS	9380161	28-Jun-16	1-Mar-24	Intellisist, Inc.
REAL-TIME CUSTOMER FEEDBACK	9386144	5-Jul-16	7-Aug-32	Avaya Inc.
METHOD AND APPARATUS FOR RECONSTRUCTING A COMMUNICATION SESSION	9392037	12-Jul-16	21-Jan-29	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR EFFICIENTLY REDUCING TRANSCRIPTION ERROR DURING A CALL	9392108	12-Jul-16	20-Jul-30	Intellisist, Inc.
COMPUTER-IMPLEMENTED CALL CENTER ARCHITECTURE AND METHOD FOR OPTIMIZING CUSTOMER EXPERIENCE THROUGH IN-BAND EXPERT INTERVENTION	9392117	12-Jul-16	25-Mar-35	Intellisist, Inc.
SECURE CALL INDICATOR MECHANISM FOR ENTERPRISE NETWORKS	9398055	19-Jul-16	11-Jun-33	Avaya Inc.
WEB-BASED SHARING OF DOCUMENTS	9398067	19-Jul-16	20-Feb-27	Avaya Inc.
USING BUSINESS RULES FOR DETERMINING PRESENCE	9398152	19-Jul-16	25-Feb-24	Avaya Inc.
PROVIDING MOBILE DEVICE LOCATION AS A PROXY LOCATION FOR AN ACCESS POINT IN RESPONSE TO MOBILE DEVICE ASSOCIATION WITH THE ACCESS POINT, AND RELATED METHODS, DEVICES, AND SYSTEMS	9398403	19-Jul-16	14-May-33	Avaya Inc.
WORK ASSIGNMENT WITH BOT AGENTS	9401989	26-Jul-16	5-Sep-33	Avaya Inc.
SYSTEM AND METHOD FOR SUBSCRIBING TO EVENTS BASED ON TAG WORDS	9402104	26-Jul-16	30-Mar-32	Avaya Inc.
SYSTEM AND METHOD FOR PHONETIC SEARCHING OF DATA	9405828	2-Aug-16	6-Sep-32	Avaya Inc.
SELFCONFIGURING DYNAMIC CONTACT CENTER	9407568	2-Aug-16	18-Nov-33	Avaya Inc.

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CONTEXT-AWARE SOCIAL MEDIA DISASTER RESPONSE AND EMERGENCY MANAGEMENT	9408051	2-Aug-16	29-May-34	Avaya Inc.
SYSTEM AND METHOD FOR INTERACTIVE COMMUNICATION CONTEXT GENERATION	9412088	9-Aug-16	5-Jan-34	Avaya Inc.
SYSTEMS AND METHODS FOR MONITORING AND PRIORITIZING METRICS WITH DYNAMIC WORK ISSUE REASSIGNMENT	9413890	9-Aug-16	14-Feb-34	Avaya Inc.
PERFORMANCE CENTER MOBILE SUPERVISOR APPLICATION	9414211	9-Aug-16	28-Jul-32	Avaya Inc.
PREDICTIVE CLIENT VLAN EXTENSION	9414289	9-Aug-16	6-Apr-34	Avaya Inc.
CONTACT CENTER DELIVERY IN-BUILDING HOMING SERVICE	9418350	16-Aug-16	13-Oct-34	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR MASKING SPECIAL DATA	9418659	16-Aug-16	28-Jan-24	Intellisist, Inc.
SYSTEM AND METHOD FOR HIGH-QUALITY CALL RECORDING IN A HIGH-AVAILABILITY ENVIRONMENT	9420091	16-Aug-16	18-Apr-34	Avaya Inc.
MERGING MULTIPLE EMERGENCY CALLS AND INFORMATION THEREFROM AT EMERGENCY SYSTEMS	9420099	16-Aug-16	30-Mar-35	Avaya Inc.
METHODS AND APPARATUS FOR CUSTOMIZING THE AUDIO CHARACTERISTICS OF NETWORKED VOICE COMMUNICATIONS DEVICES	9425993	23-Aug-16	23-Jun-35	Avaya Inc.
COMMUNICATION FAILOVER IN A DISTRIBUTED NETWORK	9426021	23-Aug-16	25-Feb-34	Avaya Inc.
TECHNIQUES FOR TOPICAL CUSTOMER SERVICE MENU RECONFIGURATION BASED ON SOCIAL MEDIA	9426289	23-Aug-16	15-Jan-34	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR DISTRIBUTING MESSAGES BY DISCUSSION GROUP	9426298	23-Aug-16	21-Nov-23	Intellisist, Inc.
SYSTEM AND METHOD FOR DETERMINING CONFERENCE PARTICIPATION	9426421	23-Aug-16	8-Nov-34	Avaya Inc.
EVENT GENERATION BASED ON PRINT PORTION IDENTIFICATION	9430092	30-Aug-16	3-Feb-30	Avaya Inc.
SYSTEM AND METHOD FOR DYNAMIC INFLUENCING OF SEQUENCE VECTOR BY SEQUENCED APPLICATIONS	9430279	30-Aug-16	27-May-34	Avaya Inc.
PERSONAL ELECTRONIC DEVICES WITH UNOBTRUSIVE EKG-BASED DETECTION OF HEART RATE AND RHYTHM ANOMALIES	9430615	30-Aug-16	28-Jun-33	Avaya Inc.
AUTOMATIC NEGATIVE QUESTION HANDLING	9432325	30-Aug-16	23-Apr-34	Avaya Inc.
METHODS, APPARATUSES, AND SYSTEMS FOR GENERATING AN ACTION ITEM IN RESPONSE TO A DETECTED AUDIO TRIGGER DURING A CONVERSATION	9432517	30-Aug-16	1-Jul-33	Avaya Inc.
LINK-LOCAL MULTICAST IN WLAN DEPLOYMENTS	9438558	6-Sep-16	3-Apr-34	Avaya Inc.
METHOD TO BLOCK SPLIT PHONE AND GATEWAY REGISTRATION	9438636	6-Sep-16	21-Mar-32	Avaya Inc.

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STATE MACHINE PROFILING FOR VOICE OVER IP CALLS	9438641	6-Sep-16	12-Sep-27	Avaya Inc.
CROSS-LINGUAL SEEDING OF SENTIMENT	9438732	6-Sep-16	23-Apr-34	Avaya Inc.
SYSTEM AND METHOD FOR MANAGING A DYNAMIC CALL FLOW DURING AUTOMATED CALL PROCESSING	9438734	6-Sep-16	4-Apr-33	Intellisist, Inc.
IP MULTICAST OVER SPLIT PLANE WIRELESS LAN	9444643	13-Sep-16	26-May-33	Avaya Inc.
SIP ANCHOR POINTS TO POPULATE COMMON COMMUNICATION LOGS	9450989	20-Sep-16	6-May-31	Avaya Inc.
SOCIAL MEDIA PROVOCATEUR DETECTION AND MITIGATION	9451085	20-Sep-16	8-Jun-34	Avaya Inc.
AGENT MATCHING BASED ON VIDEO ANALYSIS OF CUSTOMER PRESENTATION	9451087	20-Sep-16	24-Jun-33	Avaya Inc.
SYSTEM AND METHOD OF MERGING OF OBJECTS FROM DIFFERENT REPLICAS	9454361	27-Sep-16	27-Mar-35	Avaya Inc.
SYSTEM AND METHOD FOR ROUTING WORK REQUESTS IN AN ENTERPRISE	9455930	27-Sep-16	14-Nov-34	Avaya Inc.
CODEC SEQUENCE DETECTION	9456075	27-Sep-16	13-Oct-34	Avaya Inc.
CALL TRANSFER WITH NETWORK SPANNING BACK-TO-BACK USER AGENTS	9467570	11-Oct-16	23-Feb-34	Avaya Inc.
SYSTEM AND METHOD FOR AGGRESSIVE DOWNSTREAM BANDWIDTH CONSERVATION BASED ON USER INACTIVITY	9467653	11-Oct-16	5-Feb-33	Avaya Inc.
USER AUTHENTICATION FOR PROXY-CONFIGURED CLIENTS IN CAPTIVE PORTAL ENVIRONMENTS	9473495	18-Oct-16	27-Dec-34	Avaya Inc.
SYSTEM AND METHOD FOR ENABLING HOT-DESKING	9473544	18-Oct-16	7-Nov-33	Avaya Inc.
SYSTEM AND METHOD TO IMPROVE SELF-SERVICE EXPERIENCE AND OPTIMIZE CONTACT CENTER RESOURCES	9473632	18-Oct-16	27-Aug-34	Avaya Inc.
SYSTEM AND METHOD FOR AGENT SELECTION IN AN ENTERPRISE	9473639	18-Oct-16	5-Nov-34	Avaya Inc.
MEETING ROSTER AWARENESS	9477371	25-Oct-16	5-Nov-34	Avaya Inc.
FIXED MOBILE CONVERGENCE FOR AUDIO AND WEB CONFERENCE SESSIONS USING BARCODES	9479345	25-Oct-16	3-Feb-33	Avaya Inc.
SYSTEM AND METHOD FOR ENHANCED MEDIA BROKERING IN VOIP NETWORK	9479606	25-Oct-16	21-Jan-35	Avaya Inc.
SYSTEM AND METHOD FOR DISTRIBUTED SPEECH RECOGNITION	9484035	1-Nov-16	28-Mar-28	Intellisist, Inc.
SPLITTING A CALL FOR AN EMERGENT EVENT INTO MULTIPLE DEVICES USING DATA CHANNELS	9485357	1-Nov-16	30-Mar-35	Avaya Inc.
ACTIVITY-AWARE INTELLIGENT ALERTING AND DELIVERY OF ELECTRONIC SHORT MESSAGES, AND RELATED METHODS, APPARATUSES, AND COMPUTER-READABLE MEDIA	9485632	1-Nov-16	27-Jan-33	Avaya Inc.
APPARATUS AND METHOD FOR AUTOMATICALLY DETERMINING A VERSION OF A FILE	9491127	8-Nov-16	27-Aug-34	Avaya Inc.

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SPEECH ANALYTICS: CONVERSATION TIMING AND ADJUSTMENT	9491293	8-Nov-16	2-May-34	Avaya Inc.
SYSTEM AND METHOD FOR SELECTING AGENT IN A CONTACT CENTER FOR IMPROVED CALL ROUTING	9491295	8-Nov-16	16-Mar-30	Avaya Inc.
SYSTEM AND METHOD FOR DETERMINING EXPERTISE THROUGH SPEECH ANALYTICS	9495350	15-Nov-16	24-Dec-33	Avaya Inc.
METHOD AND APPARATUS FOR SUPPORTING COMMUNICATIONS BETWEEN A COMPUTING DEVICE WITHIN A NETWORK AND AN EXTERNAL COMPUTING DEVICE	9497168	15-Nov-16	6-Nov-26	Avaya Inc.
TRACKING THE PROGRESSION OF A COMMUNICATION SESSION	9497226	15-Nov-16	28-Aug-34	Avaya Inc.
NETWORK-CONNECTED LIGHTING STRUCTURE WITH CLIMATE SENSOR, AND RELATED COMPONENTS, SYSTEMS, AND METHODS	9497830	15-Nov-16	29-Jul-35	Avaya Inc.
SYSTEM AND METHOD FOR VIRTUAL CALL HOLD	9503488	22-Nov-16	12-Sep-32	Avaya Inc.
SYSTEM AND METHOD TO TRANSPORT HTTP OVER XMPP	9503529	22-Nov-16	2-Sep-34	Avaya Inc.
SYSTEM AND METHOD FOR SELECTING CALL RECORDINGS FOR STORAGE	9503574	22-Nov-16	6-Oct-27	Intellisist, Inc.
METHOD AND APPARATUS FOR AUGMENTING COMMUNICATION SESSIONS USING CONTEXTUAL INFORMATION	9503575	22-Nov-16	27-Jun-34	Avaya Inc.
SYSTEM FOR OPTIMIZING THE MONETIZATION OF OUTGOING VIDEO SESSIONS OF A CONTACT CENTER	9503680	22-Nov-16	23-Dec-35	Avaya Inc.
DEVICE PROXIMITY DETECTION	9507015	29-Nov-16	10-Apr-34	Avaya Inc.
METHOD AND SYSTEM FOR MANAGING AND USING SESSIONS AS RESTFUL WEB SERVICES	9509776	29-Nov-16	6-Feb-34	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR MATCHING AGENTS WITH CALLERS IN AN AUTOMATED CALL CENTER ENVIRONMENT BASED ON USER TRAITS	9509845	29-Nov-16	13-Jul-32	Intellisist, Inc.
SYSTEM AND METHOD FOR ANALYZING AGENT INTERACTIONS	9514329	6-Dec-16	9-Apr-34	Intellisist, Inc.
PACKET HEADERS AS A TRIGGER FOR AUTOMATIC ACTIVATION OF SPECIAL-PURPOSE SOFTPHONE APPLICATIONS	9516069	6-Dec-16	4-Apr-33	Avaya Inc.
AUTOMATIC CONTACT CENTER EXPANSION AND CONTRACTION	9516169	6-Dec-16	5-Dec-34	Avaya Inc.
SYSTEM AND METHOD FOR MESSAGE NOTIFICATION BASED ON TEXT MODIFICATION	9516622	6-Dec-16	30-Jun-24	Avaya Inc.
METHOD AND SYSTEM FOR ENHANCED INTERNET PROTOCOL ADDRESS AGGREGATION	9521063	13-Dec-16	24-Aug-35	Avaya Management L.P.
SIP ANCHOR POINTS TO POPULATE COMMON COMMUNICATION LOGS	9521169	13-Dec-16	19-May-30	Avaya Inc.

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ENHANCED COMMUNICATION BETWEEN REMOTE PARTICIPANTS USING AUGMENTED AND VIRTUAL REALITY	9524588	20-Dec-16	30-Dec-34	Avaya Inc.
BACK-TO-BACK VIRTUAL WEB REAL-TIME COMMUNICATIONS (WEBRTC) AGENTS, AND RELATED METHODS, SYSTEMS, AND COMPUTER-READABLE MEDIA	9525718	20-Dec-16	30-Dec-33	Avaya Inc.
SYSTEM AND METHOD FOR MANAGING ENTERPRISE COMMUNICATIONS	9525776	20-Dec-16	6-Jan-35	Avaya Inc.
DYNAMIC MANAGEMENT OF COLLABORATION SESSIONS USING REAL-TIME TEXT ANALYTICS	9531782	27-Dec-16	13-Mar-35	Avaya Inc.
PROVIDING DATA RESOURCE SERVICES WITHIN ENTERPRISE SYSTEMS FOR RESOURCE LEVEL SHARING AMONG MULTIPLE APPLICATIONS, AND RELATED METHODS, SYSTEMS, AND COMPUTER-READABLE MEDIA	9531808	27-Dec-16	4-Nov-34	Avaya Inc.
SYSTEM, METHOD, AND APPARATUS FOR CLASSIFYING COMMUNICATIONS IN A COMMUNICATION SYSTEM	9531873	27-Dec-16	24-Apr-31	Avaya Inc.
CONTACT CENTER REPLAY	9531876	27-Dec-16	4-Jun-35	Avaya Inc.
OPTIMIZATION IN WORKFORCE MANAGEMENT USING WORK ASSIGNMENT ENGINE DATA	9531880	27-Dec-16	4-Jun-34	Avaya Inc.
SYSTEMS, METHODS AND MEDIA FOR PROVIDING SELECTABLE VIDEO USING SCALABLE VIDEO CODING	9532001	27-Dec-16	27-Feb-32	Avaya Inc.
SYSTEMS AND METHODS FOR SERVING APPLICATION SPECIFIC POLICIES BASED ON DYNAMIC CONTEXT	9537900	3-Jan-17	24-May-34	Avaya Inc.
MULTI-STREAM VIDEO SWITCHING WITH SELECTIVE OPTIMIZED COMPOSITE	9538139	3-Jan-17	24-Apr-35	Avaya Inc.
EMERGENCY MAPPING SYSTEM	9541407	10-Jan-17	22-Jul-35	Avaya Inc.
ANTI TRENDING	9542455	10-Jan-17	22-Jul-34	Avaya Inc.
METHOD AND SYSTEM FOR OPTIMIZING CONTACT CENTER PERFORMANCE	9542657	10-Jan-17	14-Sep-31	Avaya Inc.
APPLICATION CONFIGURATION USING DNS-BASED SERVICE DISCOVERY	9544190	10-Jan-17	24-Jul-34	Avaya Inc.
MECHANISMS FOR HANDLING SIP GLARE ACROSS MULTIPLE DIALOGS	9544336	10-Jan-17	8-Jan-35	Avaya Inc.
APPLICATION PROGRAMMING INTERFACE ENABLING COMMUNICATION FEATURES FOR DIFFERENT COMMUNICATION PROTOCOLS	9544340	10-Jan-17	25-Nov-34	Avaya Inc.
SYSTEM AND METHOD FOR EVALUATING MEDIA SEGMENTS FOR INTERESTINGNESS	9544704	10-Jan-17	16-Jul-35	Avaya Inc.
PRESENCE-BASED POWER MANAGEMENT	9547352	17-Jan-17	6-Aug-31	Avaya Inc.
SYSTEM AND METHOD FOR COMPATIBILITY-BASED TEAM FORMATION	9549070	17-Jan-17	12-Feb-35	Avaya Inc.

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SYSTEM AND METHOD FOR INCREMENTAL SOFTWARE INSTALLATION	9552201	24-Jan-17	15-Mar-32	Avaya Inc.
MECHANISM FOR COMPUTING AND USING CONTEXTUALIZED SOCIAL MEDIA SCORES	9552397	24-Jan-17	16-Jun-35	Avaya Inc.
LOCATION-BASED TO-DO LIST REMINDERS	9558475	31-Jan-17	18-Nov-32	Avaya Inc.
CENTRALIZED LICENSING SYSTEM	9558522	31-Jan-17	21-Sep-35	Avaya Inc.
SYSTEM AND METHOD TO TRANSPORT HTTP OVER XMPP	9560111	31-Jan-17	22-Sep-31	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR DETERMINING CALL CONNECTION STATUS	9560196	31-Jan-17	30-Oct-33	Intellisist, Inc.
AUTOMATIC CONTACT CENTER ADMINISTRATION UPDATES BASED ON ACCEPTANCE OF A BROADCAST REQUEST	9560202	31-Jan-17	30-Dec-34	Avaya Inc.
SYSTEM AND METHOD FOR PROVIDING INTELLIGENT AND AUTOMATIC MUTE NOTIFICATION	9560208	31-Jan-17	4-Apr-34	Avaya Inc.
SYSTEMS AND METHODS FOR INDEXING AND SEARCHING REPORTING DATA	9563678	7-Feb-17	12-Aug-34	Avaya Inc.
SYSTEM AND METHOD FOR MESSAGE-BASED CALL COMMUNICATION	9565310	7-Feb-17	14-Feb-23	Intellisist, Inc.
SYSTEM AND METHOD FOR A PARTICLE SYSTEM BASED USER INTERFACE	9569064	14-Feb-17	19-Dec-31	Avaya Inc.
SYSTEM AND METHOD FOR ADAPTIVE COMMUNICATION USER INTERFACE	9569069	14-Feb-17	13-Aug-35	Avaya Inc.
VIRTUAL MANAGEMENT OF WORK ITEMS	9569741	14-Feb-17	14-May-33	Avaya Inc.
MECHANISM FOR CREATION AND UTILIZATION OF AN ATTRIBUTE TREE IN A CONTACT CENTER	9569751	14-Feb-17	29-May-34	Avaya Inc.
BROWSER-BASED COMMUNICATIONS ENHANCED WITH ENTERPRISE COMMUNICATION FEATURES	9571529	14-Feb-17	17-Oct-34	Avaya Inc.
GRAPHICAL ENVIRONMENT FOR ADDING LIAISON AGENTS TO A COMMUNICATION SESSION	9571533	14-Feb-17	5-Feb-34	Avaya Inc.
CONTACT ADVOCATE	9571644	14-Feb-17	12-Feb-34	Avaya Inc.
FAR-END INITIATED MID-CALL NOTIFICATION VIA RING PING	9571651	14-Feb-17	27-May-35	Avaya Inc.
BITMAPS FOR NEXT GENERATION CONTACT CENTER	9571654	14-Feb-17	8-Dec-31	Avaya Inc.
CONFERENCE CALL QUESTION MANAGER	9571660	14-Feb-17	24-Oct-34	Avaya Inc.
INTELLIGENT SELECTION OF MESSAGE DELIVERY MECHANISM	9572095	14-Feb-17	8-Feb-32	Avaya Inc.
DETERMINING COMMUNICATION MODES OF A MOBILE DEVICE BASED ON PRESENCE INFORMATION	9574671	21-Feb-17	15-Jan-33	Avaya Inc.
SYSTEM, METHOD AND APPARATUS FOR TROUBLESHOOTING AN IP NETWORK	9577895	21-Feb-17	25-Dec-27	Avaya Inc.
SYSTEM AND METHOD FOR BINDING A VIRTUAL DESKTOP INFRASTRUCTURE HOST AND MEDIA SOFT CLIENT TOGETHER	9578106	21-Feb-17	8-Aug-35	Avaya Inc.

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AUDIO LEVEL BASED MANAGEMENT OF COMMUNICATION RESOURCES	9578283	21-Feb-17	21-Dec-35	Avaya Inc.
METHODS, APPARATUSES, AND COMPUTER-READABLE MEDIA FOR INITIATING AN APPLICATION FOR PARTICIPANTS OF A CONFERENCE	9584558	28-Feb-17	5-Mar-32	Avaya Inc.
PROVIDING EXTERNAL APPLICATION SERVICES WITH AN EXISTING PRIVATE BRANCH EXCHANGE MEDIA SERVER	9584560	28-Feb-17	29-Jul-35	Avaya Inc.
METHOD AND APPARATUS FOR REFERENCING BETWEEN THREE DIMENSIONAL COMPUTER-GENERATED VIRTUAL ENVIRONMENTS	9588783	7-Mar-17	11-May-33	Avaya Inc.
COMMUNICATION ENDPOINT CALL LOG NOTIFICATION	9590861	7-Mar-17	1-Jun-35	Avaya Inc.
AUTHENTICATION FREQUENCY AND CHALLENGE TYPE BASED ON APPLICATION USAGE	9590985	7-Mar-17	19-Nov-27	Avaya Inc.
METHOD AND APPARATUS FOR DYNAMIC DEVICE PAIRING	9591036	7-Mar-17	27-Aug-32	Avaya Inc.
METHOD AND APPARATUS PROVIDING CONNECTION RECOVERY FOR A CHAT CLIENT	9591083	7-Mar-17	18-Mar-27	Avaya Inc.
MANAGEMENT OF NETWORK IMPAIRMENT BY COMMUNICATION ENDPOINTS	9591108	7-Mar-17	7-Jul-34	Avaya Inc.
METHOD AND SYSTEM FOR DETERMINING OCCUPANCY OF RESOURCES IN A MULTIMODAL CONTACT CENTER	9591134	7-Mar-17	20-Feb-35	Avaya Inc.
APPLICATION AND OPEN SOURCE INFORMATION TECHNOLOGY POLICY FILTER	9594886	14-Mar-17	28-Nov-32	Avaya Inc.
AUDIO SEARCH USING CODEC FRAMES	9595264	14-Mar-17	29-Mar-35	Avaya Inc.
AUDIO CONFERENCING SERVER FOR THE INTERNET	9602295	21-Mar-17	16-Nov-31	Avaya Inc.
ASSOCIATING SYSTEM REQUESTS WITH SMS USER RESPONSES	9602310	21-Mar-17	15-Mar-32	Avaya Inc.
GLOBAL SESSION IDENTIFIER	9602634	21-Mar-17	6-Apr-34	Avaya Inc.
SILENCE DENSITY MODELS	9602666	21-Mar-17	1-May-35	Avaya Inc.
METHODS AND SYSTEMS FOR SELECTIVELY SHARING CONTENT	9602670	21-Mar-17	3-Dec-32	Avaya Inc.
SYSTEM AND METHOD FOR MANAGING AGENT SCHEDULES IN A CONTACT CENTER	9609130	28-Mar-17	20-Jun-35	Avaya Inc.
PREDICTIVE MODEL FOR ABANDONED CALLS	9609133	28-Mar-17	5-May-35	Avaya Inc.
OPTIMIZED VIDEO SNAPSHOT	9609272	28-Mar-17	4-Sep-33	Avaya Inc.
SYSTEM AND METHOD FOR NOT DISPLAYING DUPLICATE IMAGES IN A VIDEO CONFERENCE	9609273	28-Mar-17	11-Jul-34	Avaya Inc.
SYSTEM AND METHOD FOR SECURING A CONFERENCE BRIDGE FROM EVESDROPPING	9609514	28-Mar-17	27-Jan-35	Avaya Inc.

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ACQUIRING AND CORRELATING WEB REAL-TIME COMMUNICATIONS (WEBRTC) INTERACTIVE FLOW CHARACTERISTICS, AND RELATED METHODS, SYSTEMS, AND COMPUTER-READABLE MEDIA	9614890	4-Apr-17	31-Jul-33	Avaya Inc.
DETERMINATION OF PERSONA INFORMATION AVAILABILITY AND DELIVERY ON PEER-TO-PEER NETWORKS	9614905	4-Apr-17	11-Sep-34	Avaya Inc.
ACOUSTIC INFORMATION TRANSFER	9621282	11-Apr-17	1-Sep-34	Avaya Inc.
CALL ROUTING BETWEEN ENHANCED AND LEGACY SYSTEMS	9621510	11-Apr-17	20-Sep-35	Avaya Inc.
CALLER AUTHENTICATION	9621722	11-Apr-17	16-Oct-34	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR DETECTING EVENTS FOR USE IN AN AUTOMATED CALL CENTER ENVIRONMENT	9621726	11-Apr-17	24-Mar-35	Intellisist, Inc.
SYSTEM AND METHOD FOR PRIORITIZING AGENT INTERVENTION INTO AUTOMATED CUSTOMER ENGAGEMENTS	9621728	11-Apr-17	6-Sep-34	Avaya Inc.
MULTI-FINGER SLIDING DETECTION USING FINGERPRINTS TO GENERATE DIFFERENT EVENTS	9626099	18-Apr-17	14-Feb-32	Avaya Inc.
ROUTING TECHNIQUE	9628298	18-Apr-17	28-Sep-34	Avaya Inc.
SYSTEM AND METHOD TO USE PREDICTED AGENT STATE TO OPTIMIZE SELECTION STRATEGY	9628625	18-Apr-17	26-Nov-34	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR TRANSCRIPTION ERROR REDUCTION DURING A LIVE CALL	9633658	25-Apr-17	20-Jul-30	Intellisist, Inc.
COMMUNICATION DEVICE EVENT CAPTURES	9634911	25-Apr-17	5-May-34	Avaya Inc.
SYSTEM AND METHOD FOR MANAGING CONFERENCE CALLS	9635061	25-Apr-17	23-Jul-34	Avaya Inc.
AGGREGATED MULTI-TOPIC AGENT DESKTOP	9635175	25-Apr-17	27-Jan-34	Avaya Inc.
NETWORK HARDWARE AND SOFTWARE UPGRADE RECOMMENDER	9639341	2-May-17	16-Aug-32	Avaya Inc.
SYSTEM AND METHOD FOR PREDICTING USER PATTERNS FOR ADAPTIVE SYSTEMS AND USER INTERFACES BASED ON SOCIAL SYNCHRONY AND HOMOPHILY	9646317	9-May-17	26-May-32	Avaya Inc.
COORDINATED VIDEO PHONE OVERLAY ON TOP OF PC DESKTOP DISPLAY	9648274	9-May-17	29-Jun-34	Avaya Inc.
SYSTEM AND METHOD FOR A COMMUNICATION SESSION IDENTIFIER	9652738	16-May-17	17-Oct-32	Avaya Inc.
ROUTE OPTIMIZATION USING MEASURED CONGESTION	9654383	16-May-17	14-Nov-30	Avaya Inc.
METHOD AND SYSTEM FOR DETERMINING CUSTOMER'S SKILL, KNOWLEDGE LEVEL, AND/OR INTEREST	9654638	16-May-17	11-Dec-33	Avaya Inc.
SYSTEM AND METHOD TO SYNCHRONIZE VIDEO PLAYBACK ON MOBILE DEVICES	9654817	16-May-17	16-Apr-34	Avaya Inc.

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METHOD BY WHICH PSAPS CAN IDENTIFY AND REQUEST INFORMATION FROM CELLULAR DEVICES THAT ARE NEAR EMERGENT EVENTS	9654955	16-May-17	21-Nov-31	Avaya Inc.
SYSTEM AND METHOD FOR EFFICIENT SOFTWARE REPLICATION	9658841	23-May-17	17-Oct-34	Avaya Inc.
SECURE VLANS	9660829	23-May-17	12-Dec-31	Avaya Inc.
PRESENTATION OF CONTEXTUAL INFORMATION IN A CO-BROWSING ENVIRONMENT	9665653	30-May-17	1-Oct-33	Avaya Inc.
SYSTEM AND METHOD FOR PRESERVING CALL LANGUAGE SETTINGS FOR SESSION INITIATION PROTOCOL DIVERTED CALLS	9667785	30-May-17	14-Aug-35	Avaya Inc.
SYSTEM AND METHOD FOR FACILITATING AGENT-CALLER COMMUNICATION DURING A CALL	9667789	30-May-17	14-Feb-23	Intellisist, Inc.
SYSTEM AND METHOD FOR PROVIDING ONGOING CALL CENTER CALL ASSISTANCE WITH THE AID OF A DIGITAL COMPUTER	9667793	30-May-17	25-Mar-35	Intellisist, Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR GROUP MESSAGE DELIVERY	9667796	30-May-17	21-Nov-23	Intellisist, Inc.
METHOD AND SYSTEM FOR VIDEO CONFERENCE AND PC USER EXPERIENCE INTEGRATION	9667915	30-May-17	2-Dec-33	Avaya Inc.
SYSTEM AND METHOD FOR SETTING WIRELESS MESSAGE PRIORITY	9668270	30-May-17	23-Nov-33	Avaya Inc.
SYSTEM AND METHOD FOR PROVIDING CUSTOMER SERVICE HELP	9672549	6-Jun-17	14-Jan-34	Avaya Inc.
SEQUENCED TELEPHONY APPLICATIONS UPON CALL DISCONNECT METHOD AND APPARATUS	9674231	6-Jun-17	16-Aug-33	Avaya Inc.
SYSTEM AND METHOD FOR PROCESSING CALL DATA	9674355	6-Jun-17	14-Feb-23	Intellisist, Inc.
MANAGEMENT OF CONTACTS AT CONTACT CENTERS	9674360	6-Jun-17	29-Jul-33	Avaya Inc.
ESTABLISHING A SOCIAL CONNECTION WITH A BUSINESS DURING A CONVERSATION	9674363	6-Jun-17	24-Nov-35	Avaya Inc.
METHOD AND APPARATUS FOR FORMING A TIERED WIRELESS LOCAL AREA NETWORK (WLAN) SERVER TOPOLOGY	9674767	6-Jun-17	4-Mar-33	Avaya Inc.
INDICATION OF EYE TRACKING INFORMATION DURING REAL-TIME COMMUNICATIONS	9678567	13-Jun-17	9-Jan-35	Avaya Inc.
WORD CLOUD AUDIO NAVIGATION	9679567	13-Jun-17	17-Aug-29	Avaya Inc.
REPORTING ON CALL CENTER DATA ACROSS MULTIPLE CONCURRENT ACTIVITY SOURCES	9680995	13-Jun-17	11-Mar-33	Avaya Inc.
DOWNLOADABLE PLUGGABLE SERVICES	9690559	27-Jun-17	4-Feb-33	Avaya Inc.
INSTANT TEXT MESSAGE CONDUCTOR	9699121	4-Jul-17	8-Jan-36	Avaya Inc.
ON-DEMAND ROBOT ACQUISITION OF COMMUNICATION FEATURES	9699124	4-Jul-17	31-Oct-34	Avaya Inc.
SYSTEM AND METHOD FOR DYNAMIC SUGGESTION OF OPTIMAL COURSE OF ACTION	9699256	4-Jul-17	12-Jul-33	Avaya Inc.

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COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR PROCESSING CALLER RESPONSES	9699315	4-Jul-17	8-Dec-27	Intellisist, Inc.
NEGOTIATION OF A FUTURE COMMUNICATION BY USE OF A PERSONAL VIRTUAL ASSISTANT (PVA)	9703520	11-Jul-17	1-Jul-32	Avaya Inc.
SECURITY AND RETENTION TAGGING	9705926	11-Jul-17	6-Dec-35	Avaya Inc.
SIMULTANEOUS ADVANCED CALL CONTROL FOR BOTH SIMPLE AND ADVANCED SIP USER AGENTS	9705940	11-Jul-17	5-Jul-34	Avaya Inc.
OUTBOUND INTERNAL CALLS INITIATED ON BEHALF OF A GROUP OF USERS	9706049	11-Jul-17	2-Oct-35	Avaya Inc.
CAMERA VIEW CONTROL USING UNIQUE NAMETAGS AND GESTURES	9706107	11-Jul-17	13-Jul-35	Avaya Inc.
NAVIGATIONAL AID FOR EMERGENCY RESPONSE PERSONNEL	9706376	11-Jul-17	15-May-35	Avaya Inc.
CALL RESPONSE SYSTEM	9712672	18-Jul-17	14-Apr-34	Avaya Inc.
UNSPOKEN SENTIMENT	9715492	25-Jul-17	7-Nov-34	Avaya Inc.
COMMUNICATIONS BETWEEN CONTACT CENTER AGENT SYSTEMS TO FACILITATE AGENT ENGAGEMENT	9716790	25-Jul-17	31-Jul-35	Avaya Inc.
SYSTEMS AND METHODS FOR DETECTING AND REDUCING FRAUD IN A CONTACT CENTER	9716791	25-Jul-17	27-May-36	Avaya Inc.
SYSTEM AND METHOD TO DETECT AND CORRECT IP PHONE MISMATCH IN A CONTACT CENTER	9716793	25-Jul-17	31-Mar-34	Avaya Inc.
SERVER FOR PROVIDING ENHANCED SERVICES TO CONTACT CENTER AGENTS	9723150	1-Aug-17	4-Apr-36	Avaya Inc.
ROGUE AP DETECTION	9723488	1-Aug-17	9-May-33	Avaya Inc.
PLAN-ASSISTED WIRELESS ACCESS POINT CONFIGURATION	9723493	1-Aug-17	18-Sep-34	Avaya Inc.
INTELLIGENT MESSAGE MANAGER	9729392	8-Aug-17	23-Nov-33	Avaya Inc.
METHOD AND APPARATUS FOR PROVIDING PRIORITY INDICIA ASSOCIATED WITH A PLURALITY OF MESSAGES	9729694	8-Aug-17	23-Aug-32	Avaya Inc.
SIGNATURE-FREE INTRUSION DETECTION	9736172	15-Aug-17	10-Nov-31	Avaya Inc.
METHOD AND SYSTEM FOR CONTROLLING AUDIO SIGNALS IN MULTIPLE CONCURRENT CONFERENCE CALLS	9736312	15-Aug-17	25-Mar-35	Avaya Inc.
VIRTUAL MACHINE IMPLEMENTATION OF MULTIPLE USE CONTEXT EXECUTING ON A COMMUNICATION DEVICE	9736675	15-Aug-17	3-Feb-32	Avaya Inc.
SYSTEM AND METHOD FOR COORDINATED LEARNING AND TEACHING USING A VIDEOCONFERENCING SYSTEM	9741257	22-Aug-17	30-Mar-36	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR IDENTIFYING CALL RECORDINGS FOR RETENTION	9742908	22-Aug-17	20-Sep-27	Intellisist, Inc.
METHOD AND APPARATUS FOR MODIFYING ADDRESS INFORMATION IN SIGNALING MESSAGES TO ENSURE IN-PATH DEVICES REMAIN IN SIGNALING PATH BETWEEN ENDPOINTS	9749296	29-Aug-17	1-Jan-32	Avaya Inc.

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APPLICATION OF ENTERPRISE POLICIES TO WEB REAL-TIME COMMUNICATIONS (WEBRTC) INTERACTIVE SESSIONS USING AN ENTERPRISE SESSION INITIATION PROTOCOL (SIP) ENGINE, AND RELATED METHODS, SYSTEMS, AND COMPUTER-READABLE MEDIA	9749363	29-Aug-17	24-Aug-34	Avaya Inc.
GENERATION AND USAGE OF MOBILITY VLAN ID VERSION VALUE	9755899	5-Sep-17	26-Jan-33	Avaya Inc.
SYSTEM AND METHOD FOR CONTEXT AWARE PARTICIPANT MANAGEMENT	9756083	5-Sep-17	25-Apr-34	Avaya Inc.
IMPLEMENTATION OF THE SEMI-ATTENDED TRANSFER IN SIP FOR IP-MULTIMEDIA SUBSYSTEM ENVIRONMENTS	9762628	12-Sep-17	15-Jan-34	Avaya Inc.
CONTACT CENTER AGENT DISPLAY APPLICATION	9762726	12-Sep-17	24-Aug-33	Avaya Inc.
ADAPTIVE MANAGEMENT OF A MEDIA BUFFER	9769043	19-Sep-17	12-Jan-36	Avaya Inc.
PROVIDING RELIABLE SESSION INITIATION PROTOCOL (SIP) SIGNALING FOR WEB REAL-TIME COMMUNICATIONS (WEBRTC) INTERACTIVE FLOWS, AND RELATED METHODS, SYSTEMS, AND COMPUTER READABLE MEDIA	9769214	19-Sep-17	29-May-36	Avaya Inc.
PRESENCE AWARE AUTOMATED CONFERENCING SYSTEM	9769319	19-Sep-17	17-Jan-34	Avaya Inc.
SYSTEM AND METHOD FOR PROCESSING DIGITAL IMAGES DURING VIDEOCONFERENCE	9774823	26-Sep-17	4-Oct-36	Avaya Inc.
AUTOMATIC EXPANSION AND DERIVATIVE TAGGING	9774825	26-Sep-17	22-Mar-36	Avaya Inc.
DISTRIBUTION OF EPHEMERAL EXTENSIONS TO COMMUNICATION SESSIONS	9779231	3-Oct-17	29-Dec-34	Avaya Inc.
SYSTEM AND METHOD TO PREVENT POLLING OVERLOAD FOR DETECTION OF PRESENCE INFORMATION	9781026	3-Oct-17	27-Aug-35	Avaya Inc.
ATTRIBUTE SCOPING AND HIERARCHY	9781187	3-Oct-17	25-Nov-33	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR DETERMINING A STATUS OF A CALL CONNECTION	9781256	3-Oct-17	30-Oct-33	Intellisist, Inc.
CONTEXT-BASED DYNAMIC ADJUSTMENT TO PACING ALGORITHM	9781263	3-Oct-17	23-Mar-33	Avaya Inc.
SYSTEM AND METHOD FOR CONTACT CENTER ROUTING OF A CUSTOMER BASED ON MEDIA CAPABILITIES	9781268	3-Oct-17	30-May-34	Avaya Inc.
TELEPHONIC PAYMENT PROCESSING METHOD FOR ON-LINE SERVICES	9785927	10-Oct-17	20-Sep-34	Avaya Inc.
SINGLE-SIDED SPEECH QUALITY MEASUREMENT	9786300	10-Oct-17	19-May-27	Avaya Inc.
VIDEO CONFERENCE BRIDGE SETTING, SHARING, PUSHING AND RATIONALIZATION	9787441	10-Oct-17	10-Jun-32	Avaya Inc.
METHOD, APPARATUS, AND SYSTEM FOR PROVIDING AND USING MULTI-PROTOCOL EVENTING	9787749	10-Oct-17	30-Nov-33	Avaya Inc.
UNIVERSAL CONTACT MANAGER	9794404	17-Oct-17	19-Mar-34	Avaya Inc.

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FACILITATION OF A CONFERENCE CALL BETWEEN STATIC AND ROTATING PARTICIPANTS	9794413	17-Oct-17	7-Jul-35	Avaya Inc.
POSITIONAL SENSITIVE INTERACTION FUNCTIONALITY	9794514	17-Oct-17	3-Jun-36	Avaya Inc.
METHOD AND APPARATUS FOR IDENTIFYING A SPEAKER	9800731	24-Oct-17	28-Nov-33	Avaya Inc.
DYNAMIC CUSTOMIZATION OF PLUGGABLE SERVICE BY USERS	9800992	24-Oct-17	22-Sep-32	Avaya Inc.
AUTOMATIC USER REDUNDANCY DETERMINATION	9806965	31-Oct-17	9-Jul-32	Avaya Inc.
SYSTEMS AND METHODS FOR EVENT ROUTING AND CORRELATION	9807143	31-Oct-17	7-Jul-35	Avaya Inc.
DEVICE, SYSTEM, AND METHOD FOR OPTIMIZING ACTIVE TRANSACTIONS OF AN AGENT	9813553	7-Nov-17	21-Oct-35	Avaya Inc.
CONDITIONAL ATTRIBUTE MAPPING IN WORK ASSIGNMENT	9813557	7-Nov-17	9-Aug-33	Avaya Inc.
PROVISION OF INFERENTIALLY DERIVED GUIDANCE TO EMERGENCY RESPONSE PERSONNEL	9813883	7-Nov-17	15-May-35	Avaya Inc.
DYNAMIC SELECTION OF COMMUNICATION MODE, APPLICATION AND/OR DEVICE USING CONTEXT AND POLICY	9819794	14-Nov-17	10-Nov-35	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR EFFICIENTLY SCHEDULING APPOINTMENTS WITHIN A CALL CENTER STAFF VIA AN AUTOMATIC CALL DISTRIBUTOR	9819798	14-Nov-17	14-Mar-33	Intellisist, Inc.
SYSTEM AND METHOD FOR MONITORING CUSTOMER SATISFACTION IN AN ONGOING CALL CENTER INTERACTION-MONITORING CUSTOMER SATISFACTION	9819799	14-Nov-17	22-Jun-35	Intellisist, Inc.
SERVICES VERSIONING	9826061	21-Nov-17	29-Jan-33	Avaya Inc.
SERVICES VERSIONING	9826062	21-Nov-17	20-Dec-32	Avaya Inc.
SYSTEMS AND METHODS FOR MULTICHANNEL ROUTING OF WORK ITEMS IN A CONTACT CENTER	9826095	21-Nov-17	13-Aug-34	Avaya Inc.
SELECTIVE RECORDING OF HIGH QUALITY MEDIA IN A VIDEO CONFERENCE	9832422	28-Nov-17	22-Nov-35	Avaya Inc.
ENHANCEMENT OF AUDIO CAPTURED BY MULTIPLE MICROPHONES AT UNSPECIFIED POSITIONS	9832583	28-Nov-17	20-Jan-36	Avaya Inc.
SYSTEM AND METHOD FOR MANAGEMENT OF REBOOT PARAMETERS	9836311	5-Dec-17	21-Oct-35	Avaya Inc.
IMMERSIVE 3D SOUND SPACE FOR SEARCHING AUDIO	9838818	5-Dec-17	5-Jan-33	Avaya Inc.
SOCIAL MEDIA PROCESSING WITH THREE-DIMENSIONAL AUDIO	9838824	5-Dec-17	27-Dec-32	Avaya Inc.
MITM PROXY HAVING CLIENT AUTHENTICATION SUPPORT	9843561	12-Dec-17	22-Jan-36	Avaya Inc.
INTELLIGENT MODULE SEQUENCING	9843650	12-Dec-17	1-Mar-32	Avaya Inc.
VOICE AND VIDEO WATERMARK FOR EXFILTRATION PREVENTION	9848003	19-Dec-17	4-Jan-35	Avaya Inc.

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PROTECTING PRIVACY OF A CUSTOMER AND AN AGENT USING FACE RECOGNITION IN A VIDEO CONTACT CENTER ENVIRONMENT	9848165	19-Dec-17	14-Aug-32	Avaya Inc.
SYSTEM AND METHOD FOR NEAR REAL-TIME IDENTIFICATION AND DEFINITION QUERY	9852732	26-Dec-17	25-May-33	Avaya Inc.
AGENT STATISTICS BY LOCATION	9854095	26-Dec-17	15-Mar-33	Avaya Inc.
ELECTRONIC COMMUNICATION ROUTING BASED DATA ACCURACY	9854098	26-Dec-17	8-Feb-36	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR TRANSCRIPTION ERROR REDUCTION	9858929	2-Jan-18	20-Jul-30	Intellisist, Inc.
SYSTEM AND METHOD FOR END-TO-END CALL QUALITY INDICATION	9860296	2-Jan-18	6-Jul-33	Avaya Inc.
AGENT RATING PREDICTION AND ROUTING	9860380	2-Jan-18	5-Feb-34	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR DELIVERY OF GROUP MESSAGES	9860384	2-Jan-18	21-Nov-23	Intellisist, Inc.
SKILL CHANGE AND ROUTING CORRECTION	9866696	9-Jan-18	17-Dec-34	Avaya Inc.
SYSTEM AND METHOD FOR MANAGING MULTI-MODAL COMMUNICATION SESSIONS	9871835	16-Jan-18	28-Jan-36	Avaya Inc.
SYSTEM AND METHOD FOR MANAGING RESOURCES	9871923	16-Jan-18	25-Nov-34	Avaya Inc.
NETWORK DEVICE MANAGEMENT AND VISUALIZATION	9875001	23-Jan-18	16-Jun-35	Avaya Inc.
PARALLEL FORKING WITH AOR CHAINING	9876912	23-Jan-18	18-Nov-34	Avaya Inc.
ADDING FEATURES AND SERVICES WITHOUT PASSWORD EXPOSURE	9881145	30-Jan-18	12-Feb-36	Avaya Inc.
SYSTEM AND METHOD FOR IDENTIFYING SPECIAL INFORMATION	9881604	30-Jan-18	28-Jul-25	Intellisist, Inc.
SYSTEM AND METHOD FOR GUIDING AGENTS IN AN ENTERPRISE	9883032	30-Jan-18	24-Sep-35	Avaya Inc.
SYSTEM AND METHOD OF MESSAGE THREAD MANAGEMENT	9886664	6-Feb-18	6-Aug-34	Avaya Inc.
SYSTEMS, METHODS AND MEDIA FOR IDENTIFYING AND ASSOCIATING USER DEVICES WITH MEDIA CUES	9888046	6-Feb-18	22-Feb-33	Avaya Inc.
SCREEN RESIZE FOR REDUCING POWER CONSUMPTION	9892668	13-Feb-18	19-Oct-33	Avaya Inc.
SECURITY SURVEILLANCE VIA THREE-DIMENSIONAL AUDIO SPACE PRESENTATION	9892743	13-Feb-18	27-Dec-32	Avaya Inc.
ONGOING TEXT ANALYSIS TO SELF-REGULATE NETWORK NODE ALLOCATIONS AND CONTACT CENTER ADJUSTMENTS	9894201	13-Feb-18	14-Dec-36	Avaya Inc.
PRIORITIZE CONTACT NUMBERS OF CUSTOMERS IN REAL TIME	9894203	13-Feb-18	24-May-33	Avaya Inc.
ON-TOPIC MONITOR	9894206	13-Feb-18	4-Oct-36	Avaya Inc.
DISSEMINATION OF QUALITY OF SERVICE INFORMATION IN A DISTRIBUTED ENVIRONMENT	9900230	20-Feb-18	22-Mar-36	Avaya Inc.

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SYSTEM AND METHOD FOR MANAGING INCOMING REQUESTS FOR A COMMUNICATION SESSION USING A GRAPHICAL CONNECTION METAPHOR	9900280	20-Feb-18	10-Jan-31	Avaya Inc.
SIP NETWORK BORDER ELEMENT SESSION AUGMENTATION	9900352	20-Feb-18	18-Feb-36	Avaya Inc.
MULTI-STREAM VIDEO SWITCHING WITH SELECTIVE OPTIMIZED COMPOSITE	9900553	20-Feb-18	24-Apr-35	Avaya Inc.
HYBRID CLOUD MEDIA ARCHITECTURE FOR MEDIA COMMUNICATIONS	9906568	27-Feb-18	13-Sep-35	Avaya Inc.
MANAGEMENT OF CONTACT CENTER GROUP METRICS	9906647	27-Feb-18	10-Nov-35	Avaya Inc.
CLIENT LOCATION DISCOVERY	9906896	27-Feb-18	16-Dec-33	Avaya Inc.
SEMI BACKGROUND REPLACEMENT BASED ON ROUGH SEGMENTATION	9911193	6-Mar-18	18-Nov-35	Avaya Inc.
SYSTEM AND METHOD FOR DYNAMIC SESSION MAPS	9912524	6-Mar-18	19-Jul-35	Avaya Inc.
ENHANCING MEDIA CHARACTERISTICS DURING WEB REAL-TIME COMMUNICATIONS (WEBRTC) INTERACTIVE SESSIONS BY USING SESSION INITIATION PROTOCOL (SIP) ENDPOINTS, AND RELATED METHODS, SYSTEMS, AND COMPUTER-READABLE MEDIA	9912705	6-Mar-18	2-Mar-36	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR DETERMINING CALL STATUS	9912806	6-Mar-18	30-Oct-33	Intellisist, Inc.
INTEGRATING BUSINESS PERFORMANCE ACTIVITY WITH PERSONAL PERFORMANCE ACTIVITY ON A WEARABLE DEVICE	9912814	6-Mar-18	26-Jun-35	Avaya Inc.
METHODS, APPARATUSES, AND COMPUTER-READABLE MEDIA FOR PROVIDING A COLLABORATION LICENSE TO AN APPLICATION FOR PARTICIPANT USER DEVICE(S) PARTICIPATING IN AN ON-LINE COLLABORATION	9929869	27-Mar-18	26-Nov-32	Avaya Inc.
MECHANISM FOR WORK ASSIGNMENT IN A GRAPH-BASED CONTACT CENTER	9930179	27-Mar-18	4-Jan-35	Avaya Inc.
SYSTEMS AND METHODS FOR OPTIMAL SCHEDULING OF RESOURCES IN A CONTACT CENTER	9930181	27-Mar-18	30-Dec-36	Avaya Inc.
SELECTIVE TRAFFIC ANALYSIS AT A COMMUNICATION NETWORK EDGE	9935968	3-Apr-18	16-May-36	Avaya Inc.
SYSTEM AND METHOD FOR PROCESSING DIGITAL IMAGES DURING VIDEOCONFERENCE	9936162	3-Apr-18	4-Oct-36	Avaya Inc.
SYSTEM AND METHOD FOR MIRROR UTILIZATION IN MEETING ROOMS	9936163	3-Apr-18	5-Oct-36	Avaya Inc.
WEBRTC CALL RECORDING AT THE EDGE OF AN ENTERPRISE NETWORK	9942284	10-Apr-18	18-Oct-35	Avaya Inc.
SYSTEM AND METHOD FOR AUTOMATED CALL CENTER OPERATION FACILITATING AGENT-CALLER COMMUNICATION	9942401	10-Apr-18	14-Feb-23	Intellisist, Inc.
MULTI-MODE VIDEO CONFERENCING SYSTEM	9942517	10-Apr-18	4-Oct-36	Avaya Inc.

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RECONSTRUCTION OF STATES ON CONTROLLER FAILOVER	9948726	17-Apr-18	11-Oct-35	Avaya Inc.
ROUTING AND NOTIFICATION IN RESPONSE TO A FAILED FORKED CALL	9948777	17-Apr-18	21-Jun-35	Avaya Inc.
PUBLISHING CONTACTS TO OPT-IN USERS	9948783	17-Apr-18	17-Mar-37	Avaya Inc.
BACKGROUND REPLACEMENT BASED ON ATTRIBUTE OF REMOTE USER OR ENDPOINT	9948893	17-Apr-18	18-Nov-35	Avaya Inc.
COLLABORATIVE BOOKMARKS	9953020	24-Apr-18	15-Jul-34	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR CORRELATING ACTIVITY WITHIN A USER INTERFACE WITH SPECIAL INFORMATION	9953147	24-Apr-18	5-Apr-27	Intellisist, Inc.
INTELLIGENT/SELECTIVE COVERAGE MECHANISM	9954905	24-Apr-18	14-Jan-34	Avaya Inc.
PRESENTATION OF ENHANCED COMMUNICATION BETWEEN REMOTE PARTICIPANTS USING AUGMENTED AND VIRTUAL REALITY	9959676	1-May-18	5-Mar-35	Avaya Inc.
SYSTEM AND METHOD FOR MANAGING CONCURRENT COMMUNICATIONS IN A CONTACT CENTER	9961120	1-May-18	19-Apr-36	Avaya Inc.
SYSTEM, METHOD AND APPARATUS FOR AUTHENTICATING CALLS	9961197	1-May-18	12-Jan-35	Avaya Inc.
MONITORING AGENT OVERSIGHT OF ARTIFICIAL INTELLIGENCE CONTENT IN A CONTACT CENTER	9961204	1-May-18	21-Aug-37	Avaya Inc.
MOBILITY BONDING NETWORK	9961205	1-May-18	25-Oct-36	Avaya Inc.
SYSTEM AND METHOD FOR TRACKING CALL BILLING	9961211	1-May-18	21-Oct-36	Avaya Inc.
SIGN LANGUAGE COMMUNICATION WITH COMMUNICATION DEVICES	9965467	8-May-18	30-Apr-36	Avaya Inc.
PROXY-BASED RESERVATION SCHEDULING SYSTEM	9965820	8-May-18	21-Oct-30	Avaya Inc.
SYSTEM AND METHOD FOR OPTIMIZING ACCESS TO A RESOURCE BASED ON SOCIAL SYNCHRONY AND HOMOPHILY	9972022	15-May-18	31-Jan-33	Avaya Inc.
MOVEMENT AND INTERACTION VERIFICATION	9975243	22-May-18	2-Jun-36	Avaya Inc.
EMERGENCY CALL BACK FOR SESSION INITIATION PROTOCOL SESSIONS	9979754	22-May-18	13-Jul-36	Avaya Inc.
SYSTEM AND METHOD FOR SELECTING AN AGENT IN AN ENTERPRISE	9986097	29-May-18	30-Nov-34	Avaya Inc.
CONTINUOUS CALL RECORDING	9992331	5-Jun-18	30-Nov-35	Avaya Inc.
SIGNAL TO NOISE RATIO USING DECENTRALIZED DYNAMIC LASER MICROPHONES	9992580	5-Jun-18	13-Jul-36	Avaya Inc.
SYSTEM AND METHOD FOR END-TO-END RTCP	9998517	12-Jun-18	15-Jun-32	Avaya Inc.
DETECTING BLUETOOTH LOW ENERGY (BLE) BEACONS USING WIFI	9998903	12-Jun-18	20-Jul-36	Avaya Inc.
SYSTEM INITIATED DIALOG ADJUSTMENT	10003692	19-Jun-18	20-Oct-36	Avaya Inc.
ENTERPRISE CLASS VIRTUAL DESKTOP INFRASTRUCTURE	10009404	26-Jun-18	10-Jun-34	Avaya Inc.

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CONTROL OF ENHANCED COMMUNICATION BETWEEN REMOTE PARTICIPANTS USING AUGMENTED AND VIRTUAL REALITY	10013805	3-Jul-18	10-Jul-36	Avaya Inc.
NODE-BASED POLICY-ENFORCEMENT ACROSS MIXED MEDIA, MIXED-COMMUNICATIONS MODALITIES AND EXTENSIBLE TO CLOUD COMPUTING SUCH AS SOA	10015169	3-Jul-18	19-Feb-32	Avaya Inc.
IDENTIFYING INFORMATION PERTINENT TO AN EMERGENT EVENT THROUGH SOCIAL MEDIA POSTINGS	10021246	10-Jul-18	12-May-36	Avaya Inc.
SYSTEMS AND METHODS FOR MANAGING REPORTING DATA ON A HOSTED ON-DEMAND REPORTING SYSTEM	10026059	17-Jul-18	28-Feb-34	Avaya Inc.
SYSTEM AND METHOD FOR PROVIDING HIRING RECOMMENDATIONS OF AGENTS WITHIN A CALL CENTER	10027804	17-Jul-18	13-Jul-32	Intellisist, Inc.
COMMUNICATION SYSTEMS FOR MULTI-SOURCE ROBOT CONTROL	10032137	24-Jul-18	31-Mar-36	Avaya Inc.
EMERGENCY REQUEST PRIOR INSIGHT DELIVERY	10033862	24-Jul-18	5-Aug-33	Avaya Inc.
SYSTEM AND METHOD FOR PROVIDING AGENT GUIDANCE	10038784	31-Jul-18	13-Jul-32	Intellisist, Inc.
SERVICE ROBOT COMMUNICATION SYSTEMS AND SYSTEM SELF-CONFIGURATION	10040201	7-Aug-18	31-Mar-36	Avaya Inc.
SYSTEM AND METHOD FOR CALL DATA PROCESSING	10044860	7-Aug-18	14-Feb-23	Intellisist, Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR ASSIGNING CALL AGENTS TO CALLERS	10044864	7-Aug-18	13-Jul-32	Intellisist, Inc.
VIDEO CONFERENCE BRIDGE SETTING SHARING, PUSHING AND RATIONALIZATION	10050749	14-Aug-18	9-May-31	Avaya Inc.
ABSTRACT ACTIVITY COUNTER	10051067	14-Aug-18	31-Aug-35	Avaya Inc.
ACCESS TO A WEARABLE COMPUTING SYSTEM USING RANDOMIZED INPUT ORIGINS	10061934	28-Aug-18	12-Oct-35	Avaya Inc.
AGENT INITIATED AUTOMATED CO-BROWSE	10069973	4-Sep-18	26-Oct-35	Avaya Inc.
PUSHING GRAPHICAL USER INTERFACE WIDGETS FOR COMMUNICATION DEVICES	10075494	11-Sep-18	29-Jan-36	Avaya Inc.
SYSTEM AND METHOD FOR SUGGESTING AUTOMATED ASSISTANTS BASED ON A SIMILARITY VECTOR IN A GRAPHICAL USER INTERFACE FOR MANAGING COMMUNICATION SESSIONS	10079892	18-Sep-18	21-Sep-32	Avaya Inc.
SYSTEM AND METHOD FOR PROVIDING AGENT ASSISTANCE IN CONTACT CENTERS	10079937	18-Sep-18	25-Feb-35	Avaya Inc.
CHANNEL BANDWIDTH OPTIMIZATION FOR DYNAMIC NETWORK CONDITIONS	10080231	18-Sep-18	9-Aug-36	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR TRANSCRIPTION ERROR REDUCTION	10083691	25-Sep-18	20-Jul-30	Intellisist, Inc.
SYSTEM AND METHOD FOR AGENT DRIVEN SYSTEM TRAINING	10084919	25-Sep-18	18-Aug-36	Avaya Inc.
GENERATION OF COMPLETE COMMUNICATION LOGS	10097599	9-Oct-18	19-Jan-36	Avaya Inc.

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ZERO TOUCH ATTACHMENT OF DEVICES TO A SPB NETWORK	10097639	9-Oct-18	6-Apr-37	Avaya Inc.
SYSTEM AND METHOD FOR ENSURING HIGH AVAILABILITY IN AN ENTERPRISE IMS NETWORK	10104130	16-Oct-18	23-Nov-34	Avaya Inc.
SYSTEM AND METHOD OF EMBEDDED APPLICATION TAGS	10108735	23-Oct-18	29-Jul-35	Avaya Inc.
SYSTEM AND METHOD FOR TOPIC BASED SEGREGATION IN INSTANT MESSAGING	10110523	23-Oct-18	4-Sep-35	Avaya Inc.
MANAGEMENT FOR COMMUNICATION PORTS	10110560	23-Oct-18	1-Oct-35	Avaya Inc.
SUPPORTING INTERMEDIATE BACK TO BACK USER AGENTS BETWEEN USER AGENTS AND A CONFERENCE FOCUS	10110682	23-Oct-18	7-Apr-34	Avaya Inc.
SYSTEM AND METHOD FOR DYNAMIC LIGHT ADJUSTMENT IN VIDEO CAPTURE	10110851	23-Oct-18	6-May-36	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR PERFORMING DISTRIBUTED SPEECH RECOGNITION	10121475	6-Nov-18	28-Mar-28	Intellisist, Inc.
SYSTEM AND METHOD FOR EFFICIENT BANDWIDTH ALLOCATION FOR FORKED COMMUNICATION SESSIONS	10122582	6-Nov-18	23-Nov-36	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR RETENTION OF CALL RECORDINGS	10122849	6-Nov-18	20-Sep-27	Intellisist, Inc.
SYSTEM AND METHOD FOR MANAGING RESOURCE SELECTION IN AN ENTERPRISE	10122859	6-Nov-18	27-May-35	Avaya Inc.
SYSTEM AND METHOD OF MANAGING TRANSMISSION OF DATA BETWEEN TWO DEVICES	10122896	6-Nov-18	6-Oct-36	Avaya Inc.
OPERATIONAL PARAMETERS	10124491	13-Nov-18	31-Mar-36	Avaya Inc.
VIRTUAL WATER COOLER DISCUSSION SESSIONS	10129040	13-Nov-18	3-Feb-36	Avaya Inc.
CONTROLLING ACCESS TO TRAVERSAL USING RELAYS AROUND NETWORK ADDRESS TRANSLATION (TURN) SERVERS USING TRUSTED SINGLE-USE CREDENTIALS	10129243	13-Nov-18	20-Apr-34	Avaya Inc.
SYSTEMS AND METHODS FOR OPTIMAL SCHEDULING OF RESOURCES IN A CONTACT CENTER	10129405	13-Nov-18	30-Dec-36	Avaya Inc.
ON-CALL SHARING OF SOCIAL MEDIA CONTEXT AND CONTENT	10135983	20-Nov-18	26-Dec-36	Avaya Inc.
IMMEDIATE RECONNECTION OF A CALL TO AN AGENT IN A CONTACT CENTER	10135985	20-Nov-18	1-Feb-38	Avaya Inc.
CONVERSATION QUALITY ANALYSIS	10141011	27-Nov-18	21-Apr-34	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR FACILITATING INTERACTIONS VIA AUTOMATIC AGENT RESPONSES	10142474	27-Nov-18	18-May-37	Intellisist, Inc.
ELECTRONIC SPEECH RECOGNITION NAME DIRECTORY PROGNOSTICATION SYSTEM BY COMPARING A SPOKEN NAME'S PACKETIZED VOICE TO STORED PHONEMES	10147417	4-Dec-18	3-Oct-36	Avaya Inc.
EXTENSION OF AUTHORIZATION FRAMEWORK	10148522	4-Dec-18	3-Dec-35	Avaya Inc.

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SYSTEM AND METHOD FOR PROVIDING CUSTOMER-SPECIFIC ONGOING CALL CENTER ASSISTANCE WITH THE AID OF A DIGITAL COMPUTER	10154140	11-Dec-18	25-Mar-35	Intellisist, Inc.
IP TOLERANCE AND SIGNALING INTERWORKING	10154391	11-Dec-18	27-Jul-35	Avaya Inc.
SYSTEM AND METHOD FOR PERFORMING CIRCUMSTANCE-SPECIFIC CUSTOMER SATISFACTION MONITORING IN AN ONGOING CALL CENTER INTERACTION	10158759	18-Dec-18	22-Jun-35	Intellisist, Inc.
MEDIA DEGRADATION RECOVERY DURING A COMMUNICATION SESSION	10159027	18-Dec-18	24-Feb-36	Avaya Inc.
ROUTE OPTIMIZATION USING MEASURED CONGESTION	10164886	25-Dec-18	4-Mar-26	Avaya Inc.
INTELLIGENT NOTIFICATION OF REQUESTS FOR REAL-TIME ONLINE INTERACTION VIA REAL-TIME COMMUNICATIONS AND/OR MARKUP PROTOCOLS, AND RELATED METHODS, SYSTEMS, AND COMPUTER-READABLE MEDIA	10164929	25-Dec-18	8-Sep-38	Avaya Inc.
MOBILE CALLER AUTHENTICATION FOR CONTACT CENTERS	10164977	25-Dec-18	17-Nov-36	Avaya Inc.
METHOD FOR INCLUDING CALLER-PROVIDED SUBJECT INFORMATION IN THE CALLER-ID DISPLAY OF ENTERPRISE TELEPHONES	10165116	25-Dec-18	18-May-35	Avaya Inc.
SYSTEM AND METHOD FOR DYNAMIC CALL TRAFFIC ROUTING	10165121	25-Dec-18	21-Dec-36	Avaya Inc.
SYSTEM AND METHOD FOR ENHANCING VIDEO CONFERENCING EXPERIENCE VIA A MOVING CAMERA	10165159	25-Dec-18	4-Oct-36	Avaya Inc.
INTERNET PROTOCOL ADDRESS SELECTION IN SESSION INITIATION PROTOCOL COMMUNICATIONS	10182006	15-Jan-19	7-Jul-37	Avaya Inc.
DYNAMIC MULTIKEYS FOR PERSISTENT OBJECTS	10185579	22-Jan-19	10-Feb-31	Avaya Inc.
METHOD TO PROVIDE AN OPTIMIZED USER INTERFACE FOR PRESENTATION OF APPLICATION SERVICE IMPACTING ERRORS	10185640	22-Jan-19	17-Aug-35	Avaya Inc.
SESSION INITIATION PROTOCOL CALL PRESERVATION BASED ON A NETWORK FAILURE	10193931	29-Jan-19	16-Aug-36	Avaya Inc.
KIOSK ESCALATION	10198760	5-Feb-19	5-Aug-36	Avaya Inc.
CALL CONTEXT CONVEYANCE	10200418	5-Feb-19	1-Sep-35	Avaya Inc.
THREE-DIMENSIONAL GENERALIZED SPACE	10203839	12-Feb-19	11-May-33	Avaya Inc.
BANDWIDTH-EFFICIENT ARCHIVAL OF REAL-TIME INTERACTIVE FLOWS, AND RELATED METHODS, SYSTEMS, AND COMPUTER-READABLE MEDIA	10205624	12-Feb-19	17-Jun-35	Avaya Inc.
ADVANCED USER INTERFACE AND CONTROL PARADIGM INCLUDING CONTEXTUAL COLLABORATION FOR MULTIPLE SERVICE OPERATOR EXTENDED FUNCTIONALITY OFFERS	10205999	12-Feb-19	11-Sep-31	Avaya Inc.

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CONTACT CENTER DELIVERY IN-BUILDING HOMING SERVICE	10210472	19-Feb-19	13-Oct-34	Avaya Inc.
METHODS AND SYSTEMS FOR CREATING AND EXCHANGING A DEVICE SPECIFIC BLOCKCHAIN FOR DEVICE AUTHENTICATION	10212145	19-Feb-19	8-Dec-36	Avaya Inc.
SYSTEM AND METHOD FOR KEYWORD-BASED NOTIFICATION AND DELIVERY OF CONTENT	10212285	19-Feb-19	18-May-33	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR DELIVERY OF GROUP MESSAGES	10212287	19-Feb-19	21-Nov-23	Intellisist, Inc.
INTELLIGENT PRESENTATION OF SURVEILLANCE INFORMATION ON A MOBILE DEVICE	10212328	19-Feb-19	20-Apr-36	Avaya Inc.
AUTHENTICATION BASED ON GEO-LOCATION HISTORY	10212587	19-Feb-19	17-Dec-26	Avaya Inc.
COMMAND AND CONTROL OF A ROBOT BY A CONTACT CENTER WITH THIRD-PARTY MONITORING	10216182	26-Feb-19	4-Aug-36	Avaya Inc.
NETWORK DEVICE MANAGEMENT AND VISUALIZATION	10216380	26-Feb-19	26-Aug-33	Avaya Inc.
SYSTEM AND METHOD FOR SECURING ACCOUNT ACCESS BY VERIFYING ACCOUNT WITH EMAIL PROVIDER	10218701	26-Feb-19	8-Jul-36	Avaya Inc.
MICROPHONE MONITORING AND ANALYTICS	10218841	26-Feb-19	13-Mar-36	Avaya Inc.
PROVIDING NETWORK MANAGEMENT BASED ON MONITORING QUALITY OF SERVICE (QOS) CHARACTERISTICS OF WEB REAL-TIME COMMUNICATIONS (WEBRTC) INTERACTIVE FLOWS, AND RELATED METHODS, SYSTEMS, AND COMPUTER-READABLE MEDIA	10225212	5-Mar-19	26-Sep-33	Avaya Inc.
EMERGENCY CALL BACK FOR REMOTE WORKERS	10225401	5-Mar-19	25-Feb-36	Avaya Inc.
SYSTEMS AND METHODS FOR INDEXING AND SEARCHING ADMINISTRATIVE DATA	10229371	12-Mar-19	29-Nov-36	Avaya Inc.
PHRASE SPOTTING SYSTEMS AND METHODS	10229676	12-Mar-19	5-Oct-32	Avaya Inc.
SESSION RECONSTRUCTION USING PROACTIVE REDIRECT	10230801	12-Mar-19	17-Jun-36	Avaya Inc.
SYSTEM AND METHOD FOR MULTIMODAL INTERACTION AIDS	10237082	19-Mar-19	30-Apr-34	Avaya Inc.
MULTIPLE DEVICE CO-BROWSING OF A SINGLE WEBSITE INSTANCE	10237325	19-Mar-19	24-Oct-34	Avaya Inc.
CO-RESIDENT PLUG-INS OF THIRD PARTY SOFTWARE	10237370	19-Mar-19	22-Jan-33	Avaya Inc.
SYNCHRONIZATION OF DIGITAL ALGORITHMIC STATE DATA WITH AUDIO TRACE SIGNALS	10242694	26-Mar-19	25-May-36	Avaya Inc.
CLOUD-BASED UNIVERSAL COLLABORATIVE MESSAGING SYSTEM AND METHOD	10250534	2-Apr-19	20-Jan-36	Avaya Inc.
POSITIONAL CONTROLLED MUTING	10250848	2-Apr-19	3-Jun-36	Avaya Inc.
TESTING USER INTERFACE FUNCTIONALITY THROUGH ACTUATION BY A PIEZOELECTRIC GRID	10254734	9-Apr-19	28-Sep-37	Avaya Inc.

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METHOD OF REDISTRIBUTING ACCESS POINTS AUTOMATICALLY TO CONTROLLERS FOR RESTORING TOPOLOGY AND BALANCING LOAD	10255116	9-Apr-19	2-May-32	Avaya Inc.
DELIVERING IN-HOME CUSTOMER SERVICE VIA MULTIPLE CHANNELS	10257581	9-Apr-19	11-Feb-37	Avaya Inc.
METHOD, APPARATUS, AND SYSTEM FOR PROVIDING AND USING SUBSCRIPTIONS AND FILTERING BASED ON TREE STRUCTURES	10261997	16-Apr-19	28-Aug-34	Avaya Inc.
MOBILE ENDPOINT NETWORK INTERFACE SELECTION USING MERGED POLICIES	10263886	16-Apr-19	28-Oct-36	Avaya Inc.
PROVIDING ORIGIN INSIGHT FOR WEB APPLICATIONS VIA SESSION TRAVERSAL UTILITIES FOR NETWORK ADDRESS TRANSLATION (STUN) MESSAGES, AND RELATED METHODS, SYSTEMS, AND COMPUTER-READABLE MEDIA	10263952	16-Apr-19	31-Oct-33	Avaya Inc.
METHOD FOR ENABLING MOBILITY OF CLIENT DEVICES IN LARGE SCALE UNIFIED NETWORKS	10270622	23-Apr-19	7-May-30	Avaya Inc.
EXTENDING NETWORK ADDRESS LIFETIME WHEN ADDRESS SYSTEM IS UNAVAILABLE	10270737	23-Apr-19	6-Jan-37	Avaya Inc.
FAILOVER ANNOUNCEMENTS	10270903	23-Apr-19	26-Sep-36	Avaya Inc.
ENHANCING CONTACT CENTER CALCULATIONS BASED ON REAL-TIME SPEECH ANALYTICS	10270914	23-Apr-19	12-Jun-34	Avaya Inc.
SYSTEM AND METHOD FOR CONVERSATIONAL CONFIGURATION OF APPLICATIONS	10282213	7-May-19	21-May-36	Avaya Inc.
MANAGING CONTACT CENTER METRICS	10282456	7-May-19	2-Jan-38	Avaya Inc.
GARBAGE COLLECTION OF PERSISTENT OBJECTS WITH DYNAMIC MULTIKEYS	10289728	14-May-19	22-Jan-31	Avaya Inc.
CONTROL FOR CONTENT CHANNEL IN WEB REAL-TIME COMMUNICATION	10298652	21-May-19	18-Sep-36	Avaya Inc.
SYSTEM AND METHOD FOR SELECTING AGENTS TO IMPROVE CALL ROUTING	10298765	21-May-19	16-May-35	Avaya Inc.
PUBLISHING CONTACTS TO OPT-IN USERS	10306069	28-May-19	17-Mar-37	Avaya Inc.
MECHANISM FOR WORK ASSIGNMENT IN A GRAPH-BASED CONTACT CENTER	10313526	4-Jun-19	29-May-34	Avaya Inc.
GEO-SPATIAL EVENT PROCESSING	10319376	11-Jun-19	20-Apr-35	Avaya Inc.
DEVICE AND METHOD FOR TEMPORAL CORRELATION OF COMMUNICATION TYPES	10320737	11-Jun-19	14-Apr-37	Avaya Inc.
CALL LOG MANAGEMENT FOR MULTIPLE COMMUNICATION DEVICES USING THE SAME ADDRESS OF RECORD	10320971	11-Jun-19	10-Aug-36	Avaya Inc.
ENHANCED SESSION INITIATION PROTOCOL RECORDING	10320972	11-Jun-19	16-Sep-36	Avaya Inc.
EMBEDDING CONTENT OF INTEREST IN VIDEO CONFERENCING	10321096	11-Jun-19	5-Oct-36	Avaya Inc.
METHOD INVOCATION FOR PERSISTENT OBJECTS WITH DYNAMIC MULTIKEYS	10324735	18-Jun-19	10-Feb-31	Avaya Inc.

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TELEPHONY ENDPOINT PRESENCE AND INSTANT MESSAGING DATA-PACKET MANAGEMENT	10333869	25-Jun-19	3-Apr-37	Avaya Inc.
SYSTEMS AND METHODS FOR PRESENTING INFORMATION EXTRACTED FROM ONE OR MORE DATA SOURCES TO EVENT PARTICIPANTS	10339504	2-Jul-19	17-Jan-36	Avaya Inc.
SKILL-BASED SECURE DYNAMIC CONTACT CENTER AGENT ACCESS	10341318	2-Jul-19	7-Jan-36	Avaya Inc.
SYSTEM AND METHOD TO AUTHENTICATE CONTACT CENTER AGENTS BY A REVERSE AUTHENTICATION PROCEDURE	10341487	2-Jul-19	18-Aug-36	Avaya Inc.
ACOUSTIC INFORMATION TRANSFER	10348416	9-Jul-19	7-Jul-34	Avaya Inc.
DYNAMIC DEVICE PAIRING WITH MEDIA SERVER AUDIO SUBSTITUTION	10348778	9-Jul-19	18-Mar-35	Avaya Inc.
PREDICTION OF CONTACT CENTER INTERACTIONS	10348895	9-Jul-19	4-Apr-35	Avaya Inc.
SYSTEM AND METHOD FOR REDUCING STORAGE SPACE IN A CONTACT CENTER	10348897	9-Jul-19	27-Jun-37	Avaya Inc.
SERVICE ROBOT ASSESSMENT AND OPERATION	10350757	16-Jul-19	14-Jul-36	Avaya Inc.
CONVERSATION STRUCTURE ANALYSIS	10354654	16-Jul-19	7-Aug-34	Avaya Inc.
COMPUTER TELEPHONY INTEGRATION (CTI) CONTROL OF MULTIPLE DEVICES WITH A SINGLE ADDRESS OF RECORD	10356130	16-Jul-19	14-Sep-37	Avaya Inc.
SYSTEMS AND METHODS FOR ENHANCED CONFERENCE SESSION INTERACTION	10356137	16-Jul-19	18-Jul-35	Avaya Inc.
SYSTEM AND METHOD FOR MANAGING COMMUNICATION INTERRUPTS IN AN ENTERPRISE	10356242	16-Jul-19	12-Dec-36	Avaya Inc.
PROXIMITY BASED INTERACTIONS WITH WALLBOARDS	10362167	23-Jul-19	11-Jan-38	Avaya Inc.
PROBE OF ALARM FUNCTIONALITY USING COMMUNICATION DEVICES	10365642	30-Jul-19	3-Oct-36	Avaya Inc.
PAIRWISE AUDIO CAPTURE DEVICE SELECTION	10372407	6-Aug-19	27-May-36	Avaya Inc.
SYSTEM AND METHOD FOR IDENTIFYING SPECIAL INFORMATION VERBALIZATION TIMING WITH THE AID OF A DIGITAL COMPUTER	10372891	6-Aug-19	25-Dec-27	Intellisist, Inc.
SYSTEM AND METHOD FOR USER NOTIFICATION REGARDING DETECTED EVENTS	10375242	6-Aug-19	24-Mar-35	Avaya Inc.
PREMISES ENABLED MOBILE KIOSK, USING CUSTOMERS' MOBILE COMMUNICATION DEVICE	10375244	6-Aug-19	6-Aug-28	Avaya Inc.
SYSTEM AND METHOD FOR ROUTING WORK REQUESTS TO A RESOURCE GROUP OF AN ENTERPRISE	10382628	13-Aug-19	4-Nov-34	Avaya Inc.
VISITOR ACCESS MANAGEMENT	10389730	20-Aug-19	29-Oct-36	Avaya Inc.
REAL-TIME SPEECH FEED TO AGENT GREETING	10389879	20-Aug-19	19-May-37	Avaya Inc.
INTEGRATION OF REAL-TIME AND NON-REAL-TIME COMMUNICATIONS	10404646	3-Sep-19	30-Oct-36	Avaya Inc.

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SELECTION OF ROBOT OPERATION MODE FROM DETERMINED COMPLIANCE WITH A SECURITY CRITERIA	10410007	10-Sep-19	10-May-37	Avaya Inc.
MECHANISM FOR ADAPTIVE MODIFICATION OF AN ATTRIBUTE TREE IN GRAPH BASED CONTACT CENTERS	10410147	10-Sep-19	16-Jul-35	Avaya Inc.
DETECTION AND AUTO-CORRECTION OF TALK PROBLEMS IN COMMUNICATION SESSIONS	10412126	10-Sep-19	20-Sep-37	Avaya Inc.
SOCIAL MESSAGING HOLD AND WAIT TREATMENT SYSTEMS	10425363	24-Sep-19	13-Apr-37	Avaya Inc.
SYSTEM AND METHOD FOR OPTIMIZING AGENT TIME	10425534	24-Sep-19	19-Mar-37	Avaya Inc.
MOBILITY BONDING NETWORK	10440127	8-Oct-19	25-Oct-36	Avaya Inc.
TRACKING AND PREVENTING MUTE ABUSE BY CONTACT CENTER AGENTS	10440179	8-Oct-19	3-Feb-37	Avaya Inc.
EARLY ENOUGH REMINDERS	10445703	15-Oct-19	3-Jan-33	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR IDENTIFYING SPECIAL INFORMATION WITHIN A VOICE RECORDING	10446134	15-Oct-19	13-Jul-25	Intellisist, Inc.
METHOD AND SYSTEM FOR A UNIFORM RESOURCE IDENTIFIER (URI) BROKER	10447797	15-Oct-19	1-Mar-38	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR FACILITATING INTERACTIONS VIA AUTOMATIC AGENT RESPONSES	10447856	15-Oct-19	18-May-37	Intellisist, Inc.
CONTEXT-BASED ASSIGNMENT OF CUSTOMER SERVICE AGENTS ASSOCIATED WITH DOCUMENT VIEWING SECTIONS	10453077	22-Oct-19	7-Jun-37	Avaya Inc.
SYSTEM AND METHOD FOR CUSTOMIZATION OF A LOCAL APPLICATION	10455055	22-Oct-19	13-Jan-37	Avaya Inc.
TEMPORARY ACCESS OF A USER PROFILE	10462151	29-Oct-19	17-Nov-35	Avaya Inc.
ENHANCED PRIVACY AND AGENT CONTROL IN A CO-BROWSING SESSION	10462227	29-Oct-19	3-Dec-35	Avaya Inc.
SYSTEM AND METHOD FOR AUTOMATED DETERMINING WHEN TO REVIEW AN AGENT RESPONSE PROCESS	10462297	29-Oct-19	20-Mar-35	Avaya Inc.
SYSTEM AND METHOD FOR ADAPTIVE MULTIPLE CONTACT ASSIGNMENT	10467560	5-Nov-19	30-Jan-33	Avaya Inc.
HIGH AVAILABILITY TAKE OVER FOR IN-DIALOG COMMUNICATION SESSIONS	10469537	5-Nov-19	7-Aug-37	Avaya Inc.
CALL PRESERVATION FOR MULTIPLE LEGS OF A CALL WHEN A PRIMARY SESSION MANAGER FAILS	10469538	5-Nov-19	30-Mar-37	Avaya Inc.
QUALITY OF SERVICE FOR WEB REAL-TIME COMMUNICATION NETWORKS	10469559	5-Nov-19	29-Jan-37	Avaya Inc.
CALL RECONSTRUCTION SEQUENCED APPLICATION	10469655	5-Nov-19	21-Mar-38	Avaya Inc.
SYSTEM AND METHOD FOR MANAGING CUSTOMER INTERACTIONS IN AN ENTERPRISE	10469662	5-Nov-19	18-Feb-36	Avaya Inc.

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COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR PROTECTING SENSITIVE INFORMATION WITHIN A CALL CENTER IN REAL TIME	10469663	5-Nov-19	24-Mar-35	Intellisist, Inc.
DISTURBANCE DETECTION IN VIDEO COMMUNICATIONS	10469802	5-Nov-19	11-Aug-35	Avaya Inc.
METHOD AND SYSTEM FOR ALTERED ALERTING	10470006	5-Nov-19	22-Jan-38	Avaya Inc.
BINARY-CACHING FOR XML DOCUMENTS WITH EMBEDDED EXECUTABLE CODE	10474425	12-Nov-19	11-Feb-29	Avaya Inc.
ORGANIZING SPEECH SEARCH RESULTS	10474706	12-Nov-19	31-May-37	Avaya Inc.
PUBLIC NON-COMPANY CONTROLLED SOCIAL FORUM RESPONSE METHOD	10475042	12-Nov-19	25-May-36	Avaya Inc.
METHOD AND SYSTEM FOR PROXIMITY-BASED CONTENT SHARING	10476554	12-Nov-19	13-Oct-33	Avaya Inc.
MANAGEMENT OF AGENT SESSIONS FOR OMNICHANNEL PREDICTIVE OUTBOUND	10477018	12-Nov-19	19-Dec-37	Avaya Inc.
CONTACT CENTER ADMINISTRATION VIA TEXT STREAM INTERACTION	10477019	12-Nov-19	22-Dec-36	Avaya Inc.
INTELLIGENT CONTACT RECORDING IN A VIRTUAL REALITY CONTACT CENTER	10484643	19-Nov-19	8-Feb-37	Avaya Inc.
INDEPENDENT PARALLEL INTERACTION SPACE INSTANTIATION	10491579	26-Nov-19	3-Jun-36	Avaya Inc.
GENERATION OF ENTERPRISE-WIDE LICENSES IN A CUSTOMER ENVIRONMENT	10503877	10-Dec-19	28-Feb-37	Avaya Inc.
PROCESSOR AND DATA STORAGE ENABLING EFFICIENT DATA REPORTING	10510033	17-Dec-19	2-Oct-35	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR CALL STATUS DETERMINATION	10511710	17-Dec-19	30-Oct-33	Intellisist, Inc.
SELECTIVE DATA TRANSMISSION IN NETWORKS	10516597	24-Dec-19	4-Nov-37	Avaya Inc.
SYSTEMS AND METHODS FOR PROVIDING AUTOMATED PROGRESS UPDATES IN A CONTACT CENTER	10516706	24-Dec-19	17-Aug-37	Avaya Inc.
LOCATING USER DEVICES IN ENTERPRISES	10524103	31-Dec-19	12-Apr-36	Avaya Inc.
SYSTEM AND METHOD FOR INFORMATION SHARING IN AN ENTERPRISE	10530674	7-Jan-20	25-Jan-35	Avaya Inc.
DYNAMIC AGENT GREETING BASED ON PRIOR CALL ANALYSIS	10547728	28-Jan-20	12-Feb-36	Avaya Inc.
SYSTEMS AND METHODS FOR PLACING CALLS IN A NON-DISTURBING MANNER	10547741	28-Jan-20	9-Feb-38	Avaya Inc.
DOMAIN IDENTIFIER BASED ACCESS POLICY CONTROL	10554618	4-Feb-20	2-Mar-38	Avaya Inc.
SERVICES VERSIONING	10560551	11-Feb-20	22-Sep-32	Avaya Inc.
EFFICIENT MECHANISM FOR CUSTOMER FEEDBACK FROM A VOICE CALL	10560577	11-Feb-20	6-Oct-35	Avaya Inc.
AGENT DRIVEN MEDIA-AGNOSTIC WORK ITEM GROUPING AND SHARING OVER A CONSULT MEDIUM	10572879	25-Feb-20	10-Jan-29	Avaya Inc.

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DYNAMIC TIME-WEIGHTED SYSTEMS AND METHODS FOR MANAGEMENT OF ACOUSTIC EXPOSURE	10574201	25-Feb-20	23-May-37	Avaya Inc.
SYSTEM AND METHOD FOR GRAPHICALLY MANAGING A COMMUNICATION SESSION WITH A CONTEXT BASED CONTACT SET	10574623	25-Feb-20	20-Apr-32	Avaya Inc.
SYSTEM AND METHOD FOR SCHEDULING BASED ON SERVICE COMPLETION OBJECTIVES	10579947	3-Mar-20	28-Jan-32	Avaya Inc.
SYSTEM AND METHOD FOR PAYMENT CARD INDUSTRY COMPLIANCE	10580014	3-Mar-20	28-Jun-36	Avaya Inc.
SESSION DESCRIPTION PROTOCOL TEMPLATE MODIFIERS FOR FLEXIBLE CONTROL OF MEDIA SERVER RESOURCES	10581925	3-Mar-20	13-May-36	Avaya Inc.
PROVIDING WEB REAL-TIME COMMUNICATIONS (WEBRTC) MEDIA SERVICES VIA WEBRTC-ENABLED MEDIA SERVERS, AND RELATED METHODS, SYSTEMS, AND COMPUTER-READABLE MEDIA	10581927	3-Mar-20	6-Jun-36	Avaya Inc.
PERSONALIZED WAIT TREATMENT DURING INTERACTION WITH CONTACT CENTERS	10582050	3-Mar-20	28-Mar-38	Avaya Inc.
SYSTEM AND METHOD TO USE LOCATION-AWARE DNS RESPONSES AS INPUT TO MEDIA RELAY SELECTION FOR WEBRTC	10587449	10-Mar-20	29-Apr-38	Avaya Inc.
METHOD AND SYSTEM FOR INTEGRATED OPTIMIZED REPORTING	10587727	10-Mar-20	20-Jan-38	Avaya Inc.
SHARING DYNAMIC VARIABLES IN A HIGH AVAILABILITY ENVIRONMENT	10592217	17-Mar-20	24-Nov-35	Avaya Inc.
EFFICIENT MANAGEMENT OF CO-EXISTING MULTI-CHANNEL INTERACTIONS IN A CONTACT CENTER	10594865	17-Mar-20	31-Jul-38	Avaya Inc.
SEMANTIC TRANSLATION MODEL TRAINING	10599765	24-Mar-20	4-Apr-38	Avaya Inc.
SECURE APPLICATION ATTACHMENT	10601595	24-Mar-20	13-Jul-36	Avaya Inc.
ACCESSING LOCAL INFORMATION BASED ON A BROWSER SESSION	10601831	24-Mar-20	28-Feb-37	Avaya Inc.
CONFERENCE RECONSTRUCTION IN SIP NETWORKS	10601880	24-Mar-20	29-Dec-36	Avaya Inc.
EYE CONTROL OF A TEXT STREAM	10606920	31-Mar-20	15-Mar-36	Avaya Inc.
SYSTEM AND METHOD FOR MANAGING RESOURCE SELECTION IN AN ENTERPRISE	10609219	31-Mar-20	16-Dec-34	Avaya Inc.
SYSTEM AND METHOD FOR PERFORMING CALLER IDENTITY VERIFICATION USING MULTI-STEP VOICE ANALYSIS	10614813	7-Apr-20	3-Nov-37	Intellisist, Inc.
WIFI DEVICE ZONING USING MICRO-LOCATION DATA	10616714	7-Apr-20	4-Nov-34	Avaya Inc.
SYSTEMS AND METHODS FOR COMPILING AND DYNAMICALLY UPDATING A COLLECTION OF FREQUENTLY ASKED QUESTIONS	10621218	14-Apr-20	13-Feb-36	Avaya Inc.
CONTACT CENTER DELIVERY IN-BUILDING HOMING SERVICE	10621539	14-Apr-20	13-Oct-34	Avaya Inc.

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DOCUMENT DETECTION AND ANALYSIS-BASED ROUTING	10623569	14-Apr-20	8-Jun-37	Avaya Inc.
MITIGATION OF WEBRTC ATTACKS USING A NETWORK EDGE SYSTEM	10630717	21-Apr-20	6-Mar-36	Avaya Inc.
GENERATING RECORDING ACCESS PERMISSIONS BASED ON MEETING PROPERTIES	10630733	21-Apr-20	24-Aug-36	Avaya Inc.
SYSTEM AND METHOD FOR PROVIDING ENHANCED ROUTING IN A CONTACT CENTER	10631257	21-Apr-20	27-Nov-38	Avaya Inc.
INTERFACING EMERGENCY EVENTS WITH MAP/ROUTING SOFTWARE TO RE-ROUTE NON-EMERGENCY TRAFFIC TO CREATE PATHS FOR EMERGENCY VEHICLES	10634507	28-Apr-20	20-Dec-36	Avaya Inc.
AUTHORIZING DEPLOYABLE RESOURCES BASED ON PERSONAL INFORMATION OBTAINED FROM WEARABLE DEVICES	10637860	28-Apr-20	4-Apr-36	Avaya Inc.
SYSTEM AND METHOD FOR COMPOSITE PRESENCE SUBSCRIPTIONS	10637943	28-Apr-20	7-Jun-35	Avaya Inc.
CONTACT CENTER INTERACTIVE TEXT STREAM WAIT TREATMENTS	10645218	5-May-20	4-Apr-36	Avaya Inc.
THREE-DIMENSIONAL GENERALIZED SPACE	10656782	19-May-20	27-Dec-32	Avaya Inc.
SYSTEM AND METHOD FOR EFFICIENT PORT AND BANDWIDTH UTILIZATION IN SETTING UP COMMUNICATION SESSIONS	10659501	19-May-20	2-May-37	Avaya Inc.
REAL-TIME SPEECH FEED TO AGENT GREETING	10659607	19-May-20	19-May-37	Avaya Inc.
SYSTEM AND METHOD FOR IMPROVED AUTOMATIC CALLBACKS IN A CONTACT CENTER	10659611	19-May-20	15-Jan-39	Avaya Inc.
AGENT EFFICIENCY BASED ON REAL-TIME DESKTOP ANALYTICS	10659612	19-May-20	23-Feb-38	Avaya Inc.
NEGOTIATION OF A FUTURE COMMUNICATION BY USE OF A PERSONAL VIRTUAL ASSISTANT (PVA)	10664778	26-May-20	30-May-37	Avaya Inc.
CERTIFICATE-BASED DUAL AUTHENTICATION FOR OPENFLOW ENABLED SWITCHES	10666638	26-May-20	6-Sep-37	Avaya Inc.
CUSTOMER-CENTRIC WORKFLOW FOR INITIAL ON-BOARDING OF AN OPENFLOW ENABLED SWITCH	10666639	26-May-20	30-Aug-37	Avaya Inc.
DYNAMIC SESSION CLASSIFICATION	10666691	26-May-20	7-Apr-36	Avaya Inc.
COMMUNICATIONS-ENABLED DYNAMIC SOCIAL NETWORK ROUTING UTILIZING PRESENCE	10671600	2-Jun-20	13-Feb-30	Avaya Inc.
SERVICE IMPLEMENTING A WORKFLOW BASED ON IMAGE ANALYSIS	10671847	2-Jun-20	16-Apr-38	Avaya Inc.
PROFILE INFORMATION BASED ON PARTICIPANT IDENTITY FOR PEER-TO-PEER SESSIONS	10681121	9-Jun-20	18-Aug-34	Avaya Inc.
DYNAMIC SYNCHRONIZATION OF CO-EXISTING MULTICHANNEL INTERACTIONS IN A CONTACT CENTER	10681213	9-Jun-20	31-Jul-38	Avaya Inc.
ENHANCED REAL-TIME ROUTING	10681214	9-Jun-20	27-Dec-38	Avaya Inc.

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SPLIT SCREEN FOR VIDEO SHARING	10681300	9-Jun-20	14-Feb-39	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR ENCRYPTING CALL RECORDINGS	10685135	16-Jun-20	3-Sep-34	Intellisist, Inc.
DISCOVERY AND CONFIGURATION OF AN OPEN NETWORKING ADAPTER IN A FABRIC NETWORK	10686665	16-Jun-20	2-Feb-38	Avaya Inc.
ANALYTICS-GUIDED CALL ROUTING WITH THIRD PARTY	10694041	23-Jun-20	26-Jul-38	Avaya Inc.
CLIP BASED SPEAKER RETENTION TO A MOUNTING SURFACE	10694273	23-Jun-20	22-Feb-39	Avaya Inc.
PUBLIC KEY INFRASTRUCTURE EXCHANGE USING NETCONF FOR OPENFLOW ENABLED SWITCHES	10701060	30-Jun-20	8-Nov-37	Avaya Inc.
SYSTEM AND METHOD FOR CALL MANAGEMENT IN SINGLE WINDOW COMMUNICATION ENDPOINTS	10712927	14-Jul-20	1-Oct-35	Avaya Inc.
ARTIFICIAL INTELLIGENCE BASED IDENTIFICATION AND DATA GATHERING OF INCOMPLETE INTERACTIONS AND AUTOMATICALLY CREATING TASKS TO TAKE IT TO COMPLETION	10713662	14-Jul-20	26-Feb-39	Avaya Inc.
METHOD AND SYSTEM FOR ADAPTIVE OUTBOUND CAMPAIGNS	10713668	14-Jul-20	20-Dec-34	Avaya Inc.
MANAGEMENT OF AGENT SESSIONS FOR OMNICHANNEL PREDICTIVE OUTBOUND	10715663	14-Jul-20	19-Dec-37	Avaya Inc.
SYSTEMS AND METHODS FOR CONTROLLING TRANSFER OF CONTACTS IN A CONTACT CENTER	10715669	14-Jul-20	29-Jan-38	Avaya Inc.
WEB APPLICATION SYSTEM AND METHOD TO DYNAMICALLY SELECT BETWEEN LOCAL INSTALLED AND CLOUD BASED RESOURCES	10725759	28-Jul-20	29-Dec-36	Avaya Inc.
INTERNET PROTOCOL ADDRESS SELECTION IN SESSION INITIATION PROTOCOL COMMUNICATIONS	10728207	28-Jul-20	2-Feb-38	Avaya Inc.
SYSTEM AND METHOD FOR DETECTING AND ANALYZING USER MIGRATION IN PUBLIC SOCIAL NETWORKS	10728359	28-Jul-20	29-Oct-35	Avaya Inc.
SYSTEM FOR SELF-ALLOCATING RESOURCES	10735258	4-Aug-20	7-Sep-38	Avaya Inc.
SESSION INITIATION PROTOCOL (SIP) DIALOG RECONSTRUCTION THROUGH RECONSTRUCTION ANCHORS FOR USER AGENTS	10735475	4-Aug-20	11-Sep-37	Avaya Inc.
CONTACT CENTER ROUTING MECHANISMS	10735591	4-Aug-20	7-Mar-39	Avaya Inc.
METHOD AND SYSTEM FOR DETECTING INAUDIBLE SOUNDS	10741037	11-Aug-20	16-May-38	Avaya Inc.
MOBILE CALLER AUTHENTICATION FOR CONTACT CENTERS	10742652	11-Aug-20	17-Nov-36	Avaya Inc.
SNAP-IN INVOCATION FOR CALL RECONSTRUCTION	10742692	11-Aug-20	18-Oct-33	Avaya Inc.
MEDIA CONTENTION FOR VIRTUALIZED DEVICES	10742698	11-Aug-20	27-Jul-34	Avaya Inc.
PROVIDING AND USING QUALITY INDICATORS IN CONFERENCES FOR MITIGATION ACTIVITIES	10742709	11-Aug-20	17-Feb-35	Avaya Inc.
CALL RECONSTRUCTION SEQUENCED APPLICATION	10742800	11-Aug-20	21-Mar-38	Avaya Inc.

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DYNAMIC ROUTING SYSTEM FOR CONTACT CENTER COMMUNICATIONS	10742816	11-Aug-20	10-Apr-38	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR STORING AND RETRIEVING SENSITIVE INFORMATION	10754978	25-Aug-20	27-Jul-37	Intellisist, Inc.
DISTRIBUTED LEDGER AND BLOCKCHAIN TO CONFIRM VALIDITY OF CALL RECORDINGS	10756912	25-Aug-20	12-Oct-38	Avaya Inc.
SYSTEM AND METHOD FOR TOPIC BASED SEGREGATION IN INSTANT MESSAGING	10757050	25-Aug-20	5-Jul-35	Avaya Inc.
REAL TIME SIGN LANGUAGE CONVERSION FOR COMMUNICATION IN A CONTACT CENTER	10757251	25-Aug-20	30-Aug-39	Avaya Inc.
SEQUENCED APPLICATIONS FOR CONTROLLING COMMUNICATION FEATURES	10757547	25-Aug-20	8-Nov-37	Avaya Inc.
TECHNIQUE FOR AUTHENTICATING NETWORK USERS	10764264	1-Sep-20	9-Oct-32	Avaya Inc.
SMART CUSTOMER ASSISTANT IN A CONTACT CENTER	10764435	1-Sep-20	27-Oct-38	Avaya Inc.
AUTO LEARNING SYSTEM FOR ACTIVE CO-BROWSE SESSIONS	10764439	1-Sep-20	1-Apr-39	Avaya Inc.
SYSTEMS AND METHODS OF DYNAMIC PORT ASSIGNMENT	10782981	22-Sep-20	6-Jul-38	Avaya Inc.
METHOD AND SYSTEM FOR WARNING USERS OF OFFENSIVE BEHAVIOR	10783766	22-Sep-20	27-Aug-38	Avaya Inc.
OPTIMAL RESOURCE AND CHANNEL SELECTION	10785371	22-Sep-20	2-Jan-36	Avaya Inc.
SENDING PROGRESS UPDATE MESSAGES WHILE A USER IS ON HOLD	10791218	29-Sep-20	16-Nov-36	Avaya Inc.
ADAPTIVE THRESHOLDING	10805461	13-Oct-20	15-Mar-33	Avaya Inc.
LIVE ASSIST	10810599	20-Oct-20	2-Apr-34	Avaya Inc.
PREDICTIVE NETWORK NODE ALLOCATION	10812321	20-Oct-20	29-Dec-38	Avaya Inc.
SYSTEM AND METHOD FOR DYNAMIC TEMPORARY GROUPS	10817894	27-Oct-20	18-Aug-36	Avaya Inc.
SYSTEM AND METHOD OF CONTROLLING A CURSOR DISPLAY IN A CO-BROWSING COMMUNICATION SESSION	10824308	3-Nov-20	4-Dec-37	Avaya Inc.
IMMEDIATE CALL RECONNECTION TO THE SAME AGENT IN A CONTACT CENTER	10827072	3-Nov-20	7-Nov-39	Avaya Inc.
ENFORCEMENT OF CONTACT CENTER COMMUNICATION SESSION ROUTING BEHAVIORS	10827074	3-Nov-20	24-Oct-38	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR EFFICIENTLY FACILITATING APPOINTMENTS WITHIN A CALL CENTER VIA AN AUTOMATIC CALL DISTRIBUTOR	10841423	17-Nov-20	14-Mar-33	Intellisist, Inc.
SIGNAL TO NOISE RATIO USING DECENTRALIZED DYNAMIC LASER MICROPHONES	10841712	17-Nov-20	4-Mar-36	Avaya Inc.
LOCATING USER DEVICES IN ENTERPRISES	10841778	17-Nov-20	12-Apr-36	Avaya Inc.
CHATBOT SOCIALIZATION	10848443	24-Nov-20	14-Aug-38	Avaya Inc.

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PROXIMITY BASED COMMUNICATION INFORMATION SHARING	10848908	24-Nov-20	21-Mar-39	Avaya Inc.
SYSTEMS AND METHODS FOR PROVIDING AUTOMATED PROGRESS UPDATES IN A CONTACT CENTER	10862929	8-Dec-20	11-Oct-39	Avaya Inc.
COMMAND AND CONTROL OF A ROBOT BY A CONTACT CENTER WITH THIRD-PARTY MONITORING	10866585	15-Dec-20	31-Mar-36	Avaya Inc.
AUTOMATIC CLOUD CAPACITY ADJUSTMENT	10873538	22-Dec-20	5-May-35	Avaya Inc.
SYSTEM AND METHODS FOR TUNNELING MEDIA THROUGH SECURE CHANNEL	10880120	29-Dec-20	4-Sep-38	Avaya Inc.
SYSTEM AND METHODS FOR PROVIDING TO PUSH NOTIFICATIONS TO COMMUNICATION ENDPOINTS	10880338	29-Dec-20	29-May-38	Avaya Inc.
SELECTIVE COMMUNICATION EVENT EXTRACTION	10880428	29-Dec-20	13-Aug-38	Avaya Inc.
PROVIDING EVENT UPDATES BASED ON PARTICIPANT LOCATION	10897684	19-Jan-21	11-Dec-38	Avaya Inc.
SYSTEM AND METHOD FOR ENHANCING INFORMATION FLOW IN AN ENTERPRISE	10902083	26-Jan-21	12-Jun-34	Avaya Inc.
SYSTEM AND METHOD FOR PERFORMING SCREEN CAPTURE-BASED SENSITIVE INFORMATION PROTECTION WITHIN A CALL CENTER ENVIRONMENT	10902147	26-Jan-21	3-Nov-37	Intellisist, Inc.
ALTERNATIVE NETWORK ADDRESS TYPE (ANAT) ENCODING AND MEDIA INTERWORKING	10904299	26-Jan-21	8-Jun-37	Avaya Inc.
METHOD OF INTEGRATING ARTIFICIAL INTELLIGENCE SYSTEMS TO DYNAMICALLY ADJUST WRAP-UP TIME	10904390	26-Jan-21	30-Jun-40	Avaya Management L.P.
PERSONALIZED WAIT TREATMENT DURING INTERACTION WITH CONTACT CENTERS	10911598	2-Feb-21	28-Mar-38	Avaya Inc.
VIDEO ADAPTATION IN CONFERENCING USING POWER OR VIEW INDICATIONS	10917611	9-Feb-21	9-Jun-35	Avaya Inc.
SYSTEM AND METHOD FOR SENDING AND RECEIVING NON-VISUAL MESSAGES IN AN ELECTRONIC AUDIO COMMUNICATION SESSION	10924894	16-Feb-21	20-Sep-38	Avaya Inc.
EXPORTED DIGITAL RELATIONSHIPS	10929557	23-Feb-21	2-Jan-39	Avaya Inc.
EARLY MEDIA HANDLING	10931719	23-Feb-21	20-Apr-35	Avaya Inc.
IP TOLERANCE AND SIGNALING INTERWORKING	10931720	23-Feb-21	8-Jun-37	Avaya Inc.
AUTOMATIC ON HOLD COMMUNICATION SESSION STATE MANAGEMENT IN A CONTACT CENTER	10938867	2-Mar-21	16-Apr-39	Avaya Inc.
INTER DOMAIN INSTANT MESSAGING BRIDGE	10938914	2-Mar-21	18-Jan-36	Avaya Inc.
SUPPORTING INTERMEDIATE BACK TO BACK USER AGENTS BETWEEN USER AGENTS AND A CONFERENCE FOCUS	10944832	9-Mar-21	3-Sep-32	Avaya Inc.
CONTACT CENTER INTERFACES	10944868	9-Mar-21	10-Jul-29	Avaya Inc.
SOURCE-BASED AUTOMATIC SPEECH RECOGNITION	10950239	16-Mar-21	14-Mar-37	Avaya Inc.
REGULATING COMMUNICATION COMPRISING ACCESS TO PROTECTED DATA	10951398	16-Mar-21	14-Apr-39	Avaya Inc.

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SYSTEM AND METHOD TO AUTHENTICATE CONTACT CENTER AGENTS BY A REVERSE AUTHENTICATION PROCEDURE	10951759	16-Mar-21	14-May-39	Avaya Inc.
SYSTEM AND METHOD FOR MANAGING COMMUNICATION INTERRUPTS IN AN ENTERPRISE	10951760	16-Mar-21	5-Jun-39	Avaya Inc.
SYSTEM AND METHOD FOR VISUALIZATION OF TAG METADATA ASSOCIATED WITH A MEDIA EVENT	10970357	6-Apr-21	30-Jul-30	Avaya Inc.
SYSTEM AND METHOD FOR IDENTIFYING IDLE RESOURCES IN COMMUNICATION ENDPOINTS	10972512	6-Apr-21	21-Nov-38	Avaya Inc.
REESTABLISHMENT OF SESSION INITIATION PROTOCOL (SIP) DIALOGS	10972514	6-Apr-21	14-Oct-35	Avaya Inc.
SYSTEM AND METHOD FOR COMMUNICATING TAGS FOR A MEDIA EVENT USING MULTIPLE MEDIA TYPES	10984346	20-Apr-21	30-Jul-30	Avaya Inc.
SEGMENTED VIDEO CODEC FOR HIGH RESOLUTION AND HIGH FRAME RATE VIDEO	10986155	20-Apr-21	29-Sep-34	Avaya Inc.
UNIFYING PRESENCE DATA AND COMMUNICATION ROUTING BASED THEREON	10986201	20-Apr-21	16-Aug-39	Avaya Inc.
INTELLIGENT USER DEVICE MANAGEMENT IN A MULTI-DEVICE ENVIRONMENT	10999430	4-May-21	15-Mar-39	Avaya Inc.
METHOD TO AUGMENT ROUTING DELIVERY SYSTEMS WITH INTUITIVE HUMAN KNOWLEDGE, EXPERTISE, AND ITERATIVE ARTIFICIAL INTELLIGENCE AND MACHINE LEARNING IN CONTACT CENTER ENVIRONMENTS	10999440	4-May-21	2-Jan-40	Avaya Inc.
BACKGROUND REPLACEMENT FROM VIDEO IMAGES CAPTURED BY A PLENOPTIC CAMERA	10999499	4-May-21	23-Oct-35	Avaya Inc.
CONTROLLING ACCESS TO TRAVERSAL USING RELAYS AROUND NETWORK ADDRESS TRANSLATION (TURN) SERVERS USING TRUSTED SINGLE USE CREDENTIALS	11012437	18-May-21	20-Apr-34	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR EFFICIENTLY FACILITATING APPOINTMENTS WITHIN A CALL CENTER VIA AN AUTOMATIC CALL DISTRIBUTOR	11012565	18-May-21	14-Mar-33	Intellisist, Inc.
MANAGING A PLURALITY OF TOPICS IN A USER INTERACTION THROUGH A PLURALITY OF AGENTS IN A CONTACT CENTER	11012570	18-May-21	28-Jan-39	Avaya Inc.
SYSTEM AND METHOD FOR EMAIL MANAGEMENT THROUGH DETECTION AND ANALYSIS OF DYNAMICALLY VARIABLE BEHAVIOR AND ACTIVITY PATTERNS	11019000	25-May-21	27-Mar-40	Avaya Inc.
DETECTING USER HESITANCY FROM TEXT INPUT	11019208	25-May-21	23-Jun-39	Avaya Inc.
INTERACTION DETERMINED AUTO-ANSWER TIME	11025776	1-Jun-21	12-Jul-39	Avaya Inc.
REMOTE USER INTERFACE ACTUATION USING A PIEZOELECTRIC GRID	11029661	8-Jun-21	21-Nov-36	Avaya Inc.
ENHANCED USER AUTHENTICATION BASED ON DEVICE USAGE CHARACTERISTICS FOR INTERACTIONS USING BLOCKCHAINS	11042613	22-Jun-21	31-Jan-39	Avaya Inc.

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LOCATION ENHANCEMENTS FOR MOBILE MESSAGING	11049141	29-Jun-21	1-Oct-34	Avaya Inc.
MESSAGE ROUTING IN A CONTACT CENTER	11050881	29-Jun-21	20-Apr-40	Avaya Management L.P.
SYSTEM AND METHOD FOR ALIGNING MESSAGES TO AN EVENT BASED ON SEMANTIC SIMILARITY	11055334	6-Jul-21	10-Feb-32	Avaya Inc.
MEDIA PATH ENGINEERING FOR MULTI-HOMED DEVICES	11063862	13-Jul-21	18-Apr-39	Avaya Inc.
ENHANCED DIGITAL MESSAGING	11064074	13-Jul-21	5-May-40	Avaya Management L.P.
MATCHING DEPLOYABLE RESOURCES WITH AVAILABLE TASKS BASED ON PERSONAL INFORMATION OBTAINED FROM WEARABLE DEVICES	11068810	20-Jul-21	16-Dec-35	Avaya Inc.
COMMUNICATION SESSION HOLD TIME MANAGEMENT IN A CONTACT CENTER	11076045	27-Jul-21	21-Jun-39	Avaya Inc.
INTELLIGENT DETECTION AND AUTOMATIC CORRECTION OF ERRONEOUS AUDIO SETTINGS IN A VIDEO CONFERENCE	11082465	3-Aug-21	20-Aug-40	Avaya Management L.P.
ACTIVE TALKER ACTIVATED CONFERENCE POINTERS	11082466	3-Aug-21	20-Dec-33	Avaya Inc.
FEEDBACK BASED COMMUNICATION ROUTER	11089159	10-Aug-21	9-Jul-39	Avaya Inc.
AUTOMATED QUEUING SYSTEM AND QUEUE MANAGEMENT	11089163	10-Aug-21	16-Jun-39	Avaya Inc.
SELECTION OF ROBOT OPERATION MODE FROM DETERMINED COMPLIANCE WITH A SECURITY CRITERIA	11093590	17-Aug-21	31-Mar-36	Avaya Inc.
NETWORK-CONNECTED ACCESS POINT WITH ENVIRONMENTAL SENSOR, AND RELATED COMPONENTS, SYSTEMS, AND METHODS	11095704	17-Aug-21	29-Jul-35	Avaya Inc.
AGENT INTERACTION DURING OPERATION OF AN UNMANNED DELIVERY SERVICE	11100453	24-Aug-21	8-Jul-35	Avaya Inc.
VIDEO CALL ROUTING AND MANAGEMENT BASED ON ARTIFICIAL INTELLIGENCE DETERMINED FACIAL EMOTION	11102353	24-Aug-21	7-May-39	Avaya Inc.
METHODS AND DEVICES FOR DETECTING DENIAL OF SERVICE ATTACKS IN SECURE INTERACTIONS	11108811	31-Aug-21	5-May-38	Avaya Inc.
SYSTEM AND METHOD FOR FLEXIBLE ROUTING	11108911	31-Aug-21	31-Mar-39	Avaya Inc.
SYSTEMS AND METHODS FOR DETECTING DEVICE LOCATION AND USAGE	11115217	7-Sep-21	14-Jul-39	Avaya Inc.
REAL TIME SIGN LANGUAGE CONVERSION FVOR COMMUNICATION IN A CONTACT CENTER	11115526	7-Sep-21	30-Aug-39	Avaya Inc.
AGENT EFFICIENCY BASED ON REAL TIME DESKTOP ANALYTICS	11115538	7-Sep-21	23-Feb-38	Avaya Inc.
COMMUNICATION SYSTEMS FOR MULTI-SOURCE ROBOT CONTROL	11120410	14-Sep-21	31-Mar-36	Avaya Inc.
FEATURE REGULATION BETWEEN ENDPOINTS OF A MULTI-ENDPOINT COMMUNICATION SERVICE	11122161	14-Sep-21	14-Apr-40	Avaya Inc.
PERSONALIZED WAIT TREATMENT DURING INTERACTION	11128752	21-Sep-21	28-Mar-38	Avaya Inc.

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AUTOMATIC VIDEO CONFERENCE CONFIGURATION TO MITIGATE A DISABILITY	11132535	28-Sep-21	16-Dec-39	Avaya Inc.
SIMPLIFIED USER INTERFACE FOR IDENTIFYING PEOPLE WHEN MAKING ELECTRONIC COMMUNICATIONS	11134142	28-Sep-21	1-Oct-38	Avaya Inc.
DISTURBANCE DETECTION IN VIDEO COMMUNICATIONS	11140359	5-Oct-21	11-Aug-35	Avaya Inc.
COMMUNICATION MAILBOX AVAILABILITY NOTIFICATION	11153252	19-Oct-21	25-Nov-40	Avaya Management L.P.
FAR END AUDIO MODE DETECTION	11153353	19-Oct-21	19-May-40	Avaya Management L.P.
MANAGING AGENT OCCUPANCY IN AN OMNI-CHANNEL ENVIRONMENT	11153439	19-Oct-21	22-Oct-38	Avaya Inc.
SYSTEM AND METHOD FOR IN-MEMORY INDEXING OF DATA	11163736	2-Nov-21	28-Feb-34	Avaya Inc.
INTERACTIVE SYSTEM FOR REROUTING A TWO-WAY EMAIL COMMUNICATION PATHWAY	11178099	16-Nov-21	9-Apr-39	Avaya Inc.
OPTIMIZING INTERACTION RESULTS USING AI-GUIDED MANIPULATED VIDEO	11182595	23-Nov-21	12-Jan-40	Avaya Inc.
SYSTEMS AND METHODS FOR PRESENTING INFORMATION EXTRACTED FROM ONE OR MORE DATA SOURCES TO EVENT PARTICIPANTS	11188879	30-Nov-21	29-Jun-34	Avaya Inc.
ENHANCED DIGITAL MESSAGING	11190469	30-Nov-21	21-Jul-40	Avaya Management L.P.
EXCLUSION OF SELECTED DATA FROM ACCESS BY COLLABORATORS	11194462	7-Dec-21	3-Aug-31	Avaya Inc.
AUTHORIZATION ACTIVATION	11196739	7-Dec-21	16-Jul-35	Avaya Inc.
REAL TIME TRANSCRIPTION AND FEED OF VOICE MESSAGES BASED ON USER PRESENCE AND PREFERENCE	11212249	28-Dec-21	27-Mar-40	Avaya Management L.P.
SYSTEM AND METHOD FOR AUTHORIZING THIRD-PARTY PROFILE DATA SHARING	11212362	28-Dec-21	27-Dec-32	Avaya Inc.
INTERACTION BASED SUITABLE CHANNEL SELECTION FOR QUEUED CUSTOMERS	11212390	28-Dec-21	30-Apr-39	Avaya Inc.
CLIP BASED SPEAKER RETENTION TO A MOUNTING SURFACE	11218787	4-Jan-22	22-Feb-39	Avaya Inc.
VISUAL INTERLOCKING BLOCK BASED PROGRAMMING METHOD AND SYSTEM	11221727	22-Jan-22	8-Sep-40	Avaya Management L.P.
AUDIO RECORDING OPTIMIZATION FOR CALLS SERVICED BY AN ARTIFICIAL INTELLIGENCE AGENT	11222642	11-Jan-22	2-Oct-39	Avaya Inc.
STREAMING CLICK-TO-TALK WITH VIDEO CAPABILITY	11233834	25-Jan-22	27-Feb-40	Avaya Inc.
AUTOMATIC JOINING OF SIMULTANEOUS OUTGOING AND INCOMING CALLS THAT HAVE THE SAME FAR-END CALLER ID	11233899	25-Jan-22	18-Dec-39	Avaya Inc.
LEDGER-BASED CONFIDENCE MODEL FOR CONTENT TRANSFERS ACROSS A COMMUNICATION NETWORK	11240038	1-Feb-22	19-Feb-40	Avaya Inc.

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TEMPORARY CONTROL OF COMPONENTS USING LOCATION BASED GRANTS	11240215	1-Feb-22	11-Apr-36	Avaya Inc.
INTERACTIVE SYSTEM FOR REROUTING A TWO-WAY TEXT COMMUNICATION PATHWAY	11240377	1-Feb-22	3-Jul-39	Avaya Inc.
FEDERATED BLOCKCHAIN IDENTITY MODEL AND SECURE PERSONALLY IDENTIFIABLE INFORMATION DATA TRANSMISSION MODEL FOR RCS	11251956	15-Feb-22	28-Dec-39	Avaya Inc.
ARTIFICIAL INTELLIGENCE DRIVEN SENTIMENT ANALYSIS DURING ON HOLD CALL STATE IN CONTACT CENTER	11258901	22-Feb-22	28-Dec-39	Avaya Inc.
ENHANCED COMMUNICATION WITH AN APPLICATION SERVICE PROVIDER BASED ON MEDICAL TELEMETRY COLLECTED BY A USER DEVICE	11259758	1-Mar-22	30-Mar-35	Avaya Inc.
NETWORK TOPOLOGY DETERMINATION AND CONFIGURATION FROM AGGREGATED SENTIMENT INDICATORS	11264012	1-Mar-22	13-Aug-40	Avaya Inc.
SYSTEM LOG MESSAGES HOSTNAME ADDRESS SELECTION BY MULTIHOMED HOSTS	11265248	1-Mar-22	8-Nov-39	Avaya Inc.
SENSITIVE INFORMATION MANAGEMENT	11270267	8-Mar-22	12-Dec-27	Avaya Inc.
SYSTEM AND METHOD FOR CREATING A CONTEXTUALIZED AFTER CALL WORKFLOW	11281439	22-Mar-22	25-Jul-38	Avaya Inc.
SYSTEM AND METHOD FOR GUIDING AGENTS IN AN ENTERPRISE OVER AGGREGATED INTERACTIONS	11283924	22-Mar-22	15-Sep-34	Avaya Inc.
SYSTEMS AND METHODS FOR SPEECH ANALYTICS AND PHRASE SPOTTING USING PHONEME SEQUENCES	11289077	29-Mar-22	15-Jul-34	Avaya Inc.
MANAGING A PLURALITY OF TOPICS IN A USER INTERACTION THROUGH A PLURALITY OF AGENTS IN A CONTACT CENTER	11290597	29-Mar-22	28-Jan-39	Avaya Inc.
INTELLIGENT INTERACTIVE VOICE RESPONSE (IVR) NAVIGATOR	11303750	12-Apr-22	30-Jun-40	Avaya Management L.P.
ENHANCE PRIVACY OF PARTICIPANT IN VIDEO CONFERENCING	11303848	12-Apr-22	5-Jun-40	Avaya Management L.P.
INTERACTIVE CONTACT CENTER MENU TRAVERSAL VIA TEXT STREAM INTERACTION	11310337	19-Apr-22	30-Dec-34	Avaya Inc.
DETECTING VOCABULARY SKILL LEVEL AND CORRECTING MISALIGNMENT IN REMOTE INTERACTIONS	11316979	26-Apr-22	4-Aug-40	Avaya Management L.P.
BANDWIDTH CONTROL IN A NETWORK ADDRESS TRANSLATION (NAT) ENVIRONMENT	11323376	3-May-22	25-May-36	Avaya Inc.
SYSTEM AND METHOD FOR SEPARATION OF CALL ORIGINATION AND CALL DELIVERY TECHNIQUES	11330022	10-May-22	10-Sep-33	Avaya Inc.
SERVICES VERSIONING	11330080	10-May-22	22-Sep-32	Avaya Inc.
IMMEDIATE CALL RECONNECTION TO A USER OF A DISCONNECTED CLIENT SYSTEM	11330107	10-May-22	7-Nov-39	Avaya Inc.
SINGLE POINT SECURED MECHANISM TO DISABLE AND ENABLE THE ACCESS TO ALL USER ASSOCIATED ENTITIES	11336667	17-May-22	8-Jan-39	Avaya Inc.

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CREATION AND SHARING OF CONTACTS GROUPS BETWEEN COMMUNICATION PARTICIPANTS	11336701	17-May-22	29-Jul-39	Avaya Inc.
SYSTEM AND METHOD TO IDENTIFY VISITORS AND PROVIDE CONTEXTUAL SERVICES	11341749	24-May-22	28-Sep-32	Avaya Inc.
FEATURE REGULATION BETWEEN ENDPOINTS OF A MULTI-ENDPOINT COMMUNICATION SERVICE	11349985	31-May-22	14-Apr-40	Avaya Management L.P.
COMMUNICATION SESSION PARTICIPATION USING PRERECORDED MESSAGES	11363077	14-Jun-22	19-Oct-40	Avaya Management L.P.
SMART HANDLING OF CALL REDIRECTION BASED ON THE OUT OF OFFICE MESSAGE OF THE USER	11368580	21-Jun-22	11-Aug-40	Avaya Management L.P.
EVENT-BASED MULTIPROTOCOL COMMUNICATION SESSION DISTRIBUTION	11375049	28-Jun-22	16-Jan-39	Avaya Inc.
DYNAMIC MEDIA SWITCHING BETWEEN DIFFERENT DEVICES OF SAME USER BASED ON QUALITY-OF-SERVICE AND PERFORMANCE	11381410	5-Jul-22	19-Mar-41	Avaya Management L.P.
SEGMENTED VIDEO CODEC FOR HIGH RESOLUTION AND HIGH FRAME RATE VIDEO	11381626	5-Jul-22	16-Apr-41	Avaya Inc.
TUNABLE CHATBOTS	11381682	5-Jul-22	30-Nov-40	Avaya Management L.P.
PRESENCE INFORMATION SPECIFYING COMMUNICATION PREFERENCES	7035923	25-Apr-06	8-May-24	Avaya Inc.
MARK-UP LANGUAGE IMPLEMENTATION OF GRAPHICAL OR NON-GRAPHICAL USER INTERFACES	7219305	15-May-07	8-Jul-22	Avaya Inc.
INITIATION AND SUPPORT OF VIDEO CONFERENCING USING INSTANT MESSAGING	7631039	8-Dec-09	9-May-24	Avaya Inc.
METHOD FOR UNDETECTABLY IMPEDING KEY STRENGTH OF ENCRYPTION USAGE FOR PRODUCTS EXPORTED OUTSIDE THE U.S.	7873166	18-Jan-11	2-Aug-28	Avaya Inc.
PACKET PRIORITIZATION AND ASSOCIATED BANDWIDTH AND BUFFER MANAGEMENT TECHNIQUES FOR AUDIO OVER IP	7877500	25-Jan-11	11-Sep-23	Avaya Inc.
PACKET PRIORITIZATION AND ASSOCIATED BANDWIDTH AND BUFFER MANAGEMENT TECHNIQUES FOR AUDIO OVER IP	7877501	25-Jan-11	3-Jul-23	Avaya Inc.
SHARING ACCOUNT INFORMATION AND A PHONE NUMBER BETWEEN PERSONAL MOBILE PHONE AND AN IN/ VEHICLE EMBEDDED PHONE	7912512	22-Mar-11	14-May-23	Intellisist, Inc.
CONTENT-AWARE DYNAMIC NETWORK RESOURCE ALLOCATION	7944827	17-May-11	8-Nov-22	Avaya Inc.
WAIT TIME PREDICTOR FOR LONG SHELF-LIFE WORK	7949123	24-May-11	15-Apr-28	Avaya Inc.
SYSTEM AND METHOD TO ASSOCIATE BROADCAST RADIO CONTENT WITH A TRANSACTION VIA AN INTERNET SERVER	8160930	17-Apr-12	13-Aug-23	Intellisist, Inc.
METHOD FOR AUTHORIZING A TELEPHONE TRANSACTION AND LOCAL NODE	8171305	1-May-12	23-Aug-28	Avaya Inc.
DETERMINATION OF SIGNAL/ PROCESSING APPROACH BASED ON SIGNAL DESTINATION CHARACTERISTICS	8175886	8-May-12	28-Sep-24	Intellisist, Inc.

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SHARING ACCOUNT INFORMATION AND A PHONE NUMBER BETWEEN PERSONAL MOBILE PHONE AND AN IN/ VEHICLE EMBEDDED PHONE	8335544	18-Dec-12	26-Jan-24	Intellisist, Inc.
TESTING VOICE-BASED OFFICE EQUIPMENT FOR IMMUNITY TO INTERFERENCE FROM WIRELESS DEVICES	8412111	2-Apr-13	6-Feb-31	Avaya Inc.
MULTI-MICROPHONE SYSTEM TO SUPPORT BANDPASS FILTERING FOR ANALOG-TO-DIGITAL CONVERSIONS AT DIFFERENT DATA RATES	8964966	24-Feb-15	26-Feb-33	Avaya Inc.

Applications:

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ADVERTISING IN A VIRTUAL ENVIRONMENT	13/081070	6-Apr-11	2012-0259712	Avaya Inc.
PRIVACY SETTING IMPLEMENTATION IN A CO-BROWSING ENVIRONMENT	13/771415	20-Feb-13	2014-0237612	Avaya Inc.
METHODS AND SYSTEMS FOR REAL-TIME PAGING	13/931391	28-Jun-13	2014-0156768	Avaya Inc.
SYSTEM AND METHOD TO IDENTIFY SECURE MEDIA STREAMS TO CONFERENCE WATCHERS IN SIP MESSAGING	14/044477	2-Oct-13	2015-0095420	Avaya Inc.
PERSONALIZED CUSTOMER SURVEYS	14/245855	4-Apr-14	2015-0287062	Avaya Inc.
COMMUNICATIONS ARBITRATOR	14/258848	22-Apr-14	2015-0304492	Avaya Inc.
TEAM WORKFORCE ASSIGNMENT	14/449620	1-Aug-14	2016-0034841	Avaya Inc.
SYSTEM AND METHOD FOR MANAGING RESOURCES OF AN ENTERPRISE	14/530121	31-Oct-14	2016-0127553	Avaya Inc.
SYSTEM AND METHOD FOR ASSESSING THE SENSITIVITY OF SOCIAL NETWORK USER POPULATIONS TO RESPONSE TIME DELAYS	14/586691	30-Dec-14	2017-0085515	Avaya Inc.
MULTI-MEDIA COLLABORATION CURSOR/ANNOTATION CONTROL	14/638960	4-Mar-15	2016-0259522	Avaya Inc.

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AUTOMATED COORDINATED CO-BROWSING WITH TEXT CHAT SERVICES	14/670830	27-Mar-15	2016-0283995	Avaya Inc.
DEVICE, SYSTEM, AND METHOD FOR AUTOMATED CONTROL	14/792229	6-Jul-15	2017-0010851	Avaya Inc.
DEVICE, SYSTEM, AND METHOD FOR AUTOMATED VEHICLE GUIDANCE SYSTEM	14/804986	21-Jul-2015	2017-0024671	Avaya Inc.
PARTIAL TASK ASSIGNMENT FOR STALL ROUTING	14/834759	25-Aug-15	2017-0064082	Avaya Inc.
SOCIAL MEDIA INTEGRATION IN OMNI-CHANNEL CUSTOMER ISSUE RESOLUTION	14/873507	2-Oct-15	2017-0098282	Avaya Inc.
STATEFUL TAGS	14/884974	16-Oct-15	2017-0109351	Avaya Inc.
SYSTEM AND METHOD OF ADDING AN ANONYMOUS PARTICIPANT TO A CHAT SESSION	14/928094	30-Oct-15	2016-0127282	Avaya Inc.
SHARING VIRTUAL BUSINESS VENUES AND FEEDBACK WITH SOCIAL CONNECTIONS	14/951224	24-Nov-15	2017-0148036	Avaya Inc.
EMBEDDED COLLABORATION WITH AN APPLICATION EXECUTING ON A USER SYSTEM	14/996851	15-Jan-16	2017-0205979	Avaya Inc.
WEB COLLABORATION PRESENTER SHARING STATUS INDICATOR	15/080063	24-Mar-16	2017-0279860	Avaya Inc.
VALIDATING STRENGTH VALUES FOR ACCOUNT SECURITY QUESTIONS	15/133655	20-Apr-16	2017-0310698	Avaya Inc.
PREDICTIVE ANALYTICS AND SERVICES	15/139979	27-Apr-16	2017-0249557	Avaya Inc.
MAINTENANCE OF FEATURE SETTINGS ACROSS MULTIPLE USER SYSTEMS ON A COMMUNICATION	15/152751	12-May-16	2017-0331904	Avaya Inc.
HIGH PERFORMANCE QUEUELESS CONTACT CENTER	15/243624	22-Aug-16	2016-0360040	Avaya Inc.
SYNCHRONIZATION OF A MEDIA CODEC BETWEEN NETWORK	15/284094	03-Oct-16	2018-0097868	Avaya Inc.

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ELEMENTS OF A MEDIA COMMUNICATION SESSION				
SYSTEMS AND METHODS FOR LIFECYCLE MANAGEMENT OF LIMITED DURATION KNOWLEDGE IN AUTOMATED INTERACTION SYSTEMS	15/285091	4-Oct-16	2018-0018616	Avaya Inc.
SYSTEM AND METHOD FOR UPDATING PARTICIPANTS IN PARALLEL OVERLAPPING CONFERENCES	15/365007	30-Nov-16	2018-0152488	Avaya Inc.
HIGH PERFORMANCE DISTRIBUTED COMPUTER WORK ASSIGNMENT ENGINE	15/477672	3-Apr-17	2018-0288226	Avaya Inc.
QUARANTINED COMMUNICATIONS PROCESSING AT A NETWORK EDGE	15/485961	12-Apr-17	2018-0302373	Avaya Inc.
COMMUNICATION SESSION ADDITION VIA A HOST IN DENY NEW SERVICE MODE	15/613841	5-Jun-17	2018-0351875	Avaya Inc.
LONG POLLING FOR CLUSTERED APPLICATION LOAD BALANCING	15/847211	19-Dec-17	2019-0190986	Avaya Inc.
ATTRIBUTE AND PROPERTY OVERRIDES FOR REMOTE NETWORK TOPOLOGY CHANGES	15/851940	22-Dec-17	2019-0199595	Avaya Inc.
SYSTEM AND METHOD FOR NON-NUMERIC AUTHENTICATION USING A LEGACY TELEPHONE	15/854555	26-Dec-17	2019-0199704	Avaya Inc.
DEVICE ENROLLMENT SERVICE SYSTEM AND METHOD	15/868783	11-Jan-18	2018-0288035	Avaya Inc.
AGENT SELECTION IN A CONTACT CENTER BASED ON LIKELIHOOD OF A COMMUNICATION CHANGING MODES	15/889981	6-Feb-18	2019-0245976	Avaya Inc.
SYSTEM AND METHOD FOR PERSONALIZING A SHARED CONFERENCING DEVICE OR A SHARED PRINTER/SCANNER	15/902664	22-Feb-18	2018-0249014	Avaya Inc.

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SYSTEM AND METHOD FOR SWITCHING A COMMUNICATION CHANNEL FROM A DATA NETWORK TO A CELLULAR NETWORK DURING OBSERVED AUDIO/VIDEO QUALITY DEGRADATION	15/973841	8-May-18	2019-0349829	Avaya Inc.
PRIORITIZATION OF ROUTING FOR ESCALATED COMMUNICATION SESSIONS IN A CONTACT CENTER	16/021586	28-Jun-18	2020-0007685	Avaya Inc.
ARTIFICIAL INTELLIGENCE SELF-LEARNING TRAINING SYSTEM TO AUTONOMOUSLY APPLY AND EVALUATE AGENT TRAINING IN CONTACT CENTER	16/043378	24-Jul-18	2020-0034778	Avaya Inc.
CUSTOM COMMUNICATION ACTIONS BASED ON ENVIRONMENT ANALYSIS	16/122162	5-Sep-18	2020-0076635	Avaya Inc.
SECURING A CUSTOMER HISTORY IN A CONTACT CENTER	16/152683	5-Oct-18	2020-0111104	Avaya Inc.
CALLING-PARTY IDENTIFIER SELECTION IN A CONTACT CENTER BASED ON PREVIOUS ASSOCIATION WITH A CALLED PARTY	16/190704	14-Nov-18	2020-0153970	Avaya Inc.
ENHANCED CONNECTIVITY IN DUAL-MODE NETWORKS FOR SINGLE-MODE NODES	16/224464	18-Dec-18	2020-0196135	Avaya Inc.
MECHANISMS FOR IMPROVING THE VISIBILITY OF TIME SPENT IN CONFERENCES AND ELIMINATING LESS USEFUL MEETINGS	16/242193	8-Jan-19	2020-0219066	Avaya Inc.
EVENT-BASED MULTIPROTOCOL COMMUNICATION SESSION DISTRIBUTION	16/249521	16-Jan-19	2020-0177709	Avaya Inc.
VISUAL INDICATION OF COMMUNICATION SUSPENSION AT AN ENDPOINT SYSTEM	16/251502	18-Jan-19	2020-0236214	Avaya Inc.
SYSTEM AND METHOD FOR MAKING REAL-TIME DECISIONS FOR ROUTING COMMUNICATIONS AND INFORMATION IN A CONTACT CENTER	16/257655	25-Jan-19	2019-0279256	Avaya Inc.
SYSTEMS AND METHODS FOR ASSIGNING CONTACTS IN A BLENDED CONTACT CENTER	16/260893	29-Jan-19	2020-0244806	Avaya Inc.

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SYSTEMS AND METHODS FOR PROCESSING USER-GENERATED DATA ITEMS	16/282714	22-Feb-19	2020-0273076	Avaya Inc.
METHOD AND SYSTEM FOR EXPANDED PARTICIPATION IN A COLLABORATION SPACE	16/283476	22-Feb-19	2019-0268387	Avaya Inc.
PRIORITY RECONNECTION OF DROPPED NODES FROM A NETWORK	16/291549	4-Mar-19	2020-0288018	Avaya Inc.
MOBILITY CALLER AUTHENTICITY SERVICE SYSTEM AND METHOD	16/362013	22-Mar-19	2020-0304546	Avaya Inc.
HYBRID ARCHITECTURE FOR TRANSCRIPTION OF REAL-TIME AUDIO BASED ON EVENT DATA BETWEEN ON-PREMISES SYSTEM AND CLOUD-BASED ADVANCED AUDIO PROCESSING SYSTEM	16/362035	22-Mar-19	2020-0302934	Avaya Inc.
ARTIFICIAL INTELLIGENCE DRIVEN CALL ROUTING SYSTEM	16/365122	26-Mar-19	2020-0314245	Avaya Inc.
SYSTEM AND METHOD FOR CUSTOMER DEFINABLE SOFTWARE DISTRIBUTION	16/366508	27-Mar-19	2020-0310778	Avaya Inc.
AGENT-TO-AGENT CONSULTATION AS FORMALLY MANAGED CHANNEL FOR ASSISTANCE	16/370462	29-Mar-19	2020-0314242	Avaya Inc.
ONE-TO-MANY AGENT-TO-AGENT CONSULTATION	16/370535	29-Mar-19	2020-0314244	Avaya Inc.
CONTACT CENTER TRANSACTION SYSTEM THAT USES A DISTRIBUTED DIGITAL LEDGER	16/402069	2-May-19	2020-0351399	Avaya Inc.
EMBEDDING CONTENT OF INTEREST IN VIDEO CONFERENCING	16/402973	03-May-19	2019-0260965	Avaya Inc.
EARLY REACHABILITY/CONNECTIVITY CHECK FOR MEDIA PATH SETUP	16/434809	7-Jun-19	2020-0389507	Avaya Inc.
ROUTING OF COMMUNICATION SESSIONS WHEN A CONTACT CENTER QUEUE BECOMES OVERLOADED	16/457391	28-Jun-19	2020-0412876	Avaya Inc.

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PRIORITIZE RAISE HAND OPERATION IN A CONFERENCE FOR EFFICIENT AND TIME BOUND CONFERENCE SOLUTION	16/505352	8-Jul-19	2021-0014074	Avaya Inc.
AUTOMATIC CALENDAR EVENT ENTRY CREATION AND MODIFICATION	16/538215	12-Aug-19	2021-0049531	Avaya Inc.
AUTOMATIC MESSAGE GENERATION AND PRESENTATION TO A COMMUNICATION NODE ENGAGED IN A COMMUNICATION	16/546514	21-Aug-19	2021-0056560	Avaya Inc.
SYSTEM AND METHOD FOR OPTIMIZING AGENT TIME	16/546672	21-Aug-19	2019-0379790	Avaya Inc.
METHODS AND SYSTEMS OF ENABLING DOCUMENT SHARING IN CO-BROWSING SESSIONS	16/570221	13-Sep-19	2021-0081363	Avaya Inc.
SYSTEM AND METHOD FOR MANAGING CUSTOMER INTERACTIONS IN AN ENTERPRISE	16/587588	30-Sep-19	2020-0028967	Avaya Inc.
METHOD AND SYSTEM FOR A UNIFORM RESOURCE IDENTIFIER (URI) BROKER	16/600967	14-Oct-19	2020-0045123	Avaya Inc.
BLOCKCHAIN-BASED DEVICE ENROLLMENT SERVICE	16/656738	18-Oct-19	2021-0119994	Avaya Inc.
CONFIGURABLE AUTO-ANSWER FOR INCOMING COMMUNICATION REQUESTS	16/690790	21-Nov-19	2021-0160369	Avaya Inc.
METHODS AND SYSTEMS OF ENABLING SENSITIVE DOCUMENT SHARING IN COLLABORATIVE SESSIONS	16/714376	13-Dec-19	2021-0182430	Avaya Inc.
BOOSTING CONFERENCE PRODUCTIVITY AGAINST BANDWIDTH DISRUPTIONS	16/714985	16-Dec-19	2021-0183394	Avaya Inc.
SYSTEMS AND METHODS FOR ADAPTIVE AGENT SCRIPTING	16/726677	24-Dec-19	2021-0192536	Avaya Inc.

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SYSTEM AND METHOD FOR PREDICTING MEETING SUBJECTS, LOGISTICS, AND RESOURCES	16/727383	26-Dec-19	2020-0134572	Avaya Inc.
SYSTEM AND METHOD TO ASSIGN ACTION ITEMS USING ARTIFICIAL INTELLIGENCE	16/730456	30-Dec-19	2021-0201247	Avaya Inc.
DYNAMIC TIME-WEIGHTED SYSTEMS AND METHODS FOR MANAGEMENT OF ACOUSTIC EXPOSURE	16/740661	13-Jan-20	2020-0153402	Avaya Inc.
TAGGING AND AUTOMATIC RETRIEVAL OF COMMUNICATION ASSETS	16/815934	11-Mar-20	2021-0286486	Avaya Inc.
SYSTEMS AND METHODS FOR COMPILING AND DYNAMICALLY UPDATING A COLLECTION OF FREQUENTLY ASKED QUESTIONS	16/820268	16-Mar-20	2020-0218747	Avaya Inc.
METHODS AND SYSTEMS OF ENABLING USER AUTHENTICATION VALIDATION	16/825648	20-Mar-20	2021-0297404	Avaya Management L.P.
REAL-TIME CONCURRENT VOICE AND TEXT BASED COMMUNICATIONS	16/825829	20-Mar-20	2021-0295826	Avaya Management L.P.
METHOD AND SERVICE TO ENCRYPT DATA STORED ON VOLUMES USED BY CONTAINERS	16/843689	8-Apr-20	2021-0319114	Avaya Management L.P.
SNAP-IN INVOCATION FOR CALL RECONSTRUCTION	16/859497	27-Apr-20	2020-0259875	Avaya Inc.
SYSTEM AND METHOD FOR ADAPTIVE EMOTION BASED AUTOMATED EMAILS AND/OR CHAT REPLIES.	16/860323	28-Apr-20	2021-0334472	Avaya Inc.
MODERATOR CHANGE FOR AN EXISTING MEETING INVITE	16/872768	12-May-20	2021-0314375	Avaya Management L.P.
SYSTEM AND METHOD FOR EFFICIENT PORT AND BANDWIDTH UTILIZATION IN SETTING UP COMMUNICATION SESSIONS	16/876379	18-May-20	2020-0280591	Avaya Inc.
AUTOMATIC CORRECTION OF ERRONEOUS AUDIO SETTING	16/877059	18-May-20	2021-0359872	Avaya Management L.P.

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SYSTEM AND METHOD FOR TRANSACTION AUTHENTICATION	16/879049	20-May-20	2021-0367954	Avaya Management L.P.
CONNECTING CONTACT CENTER RESOURCES USING DLT FOR IOT SOLUTIONS	16/883849	26-May-20	2021-0374675	Avaya Management L.P.
ADAPTIVE COMMUNICATION ALERTS	16/885043	27-May-20	2021-0377319	Avaya Management L.P.
METHOD AND SYSTEM FOR DISCOVERING, REPORTING, AND PREVENTING DUPLICATE ADDRESS DETECTION ATTACKS	16/888382	29-May-20	2021-0377296	Avaya Management L.P.
SYSTEM AND METHOD FOR DETECTING AND ANALYZING USER MIGRATION IN PUBLIC SOCIAL NETWORKS	16/898572	11-Jun-20	2020-0304594	Avaya Inc.
SYSTEM AND METHOD FOR INDICATING AND MEASURING RESPONSES IN A MULTI-CHANNEL CONTACT CENTER	16/899396	11-Jun-20	2021-0392230	Avaya Management L.P.
AI-BOT BASED IN MEETING INSTANT QUERY ASSISTANT FOR CONFERENCE MEETINGS	16/901764	15-Jun-20	2021-0390144	Avaya Management L.P.
SMART AUDIO PLAYBACK	16/904042	17-Jun-20	20210397404	Avaya Management L.P.
CONFERENCING APPLICATION WITH INSTANT MESSAGING PERSONA	16/915514	29-Jun-20	20210409462	Avaya Management L.P.
PROMPT FEATURE TO LEAVE VOICEMAIL FOR APPROPRIATE ATTRIBUTE-BASED CALL BACK TO CUSTOMERS	16/915573	29-Jun-20	2021-0409546	Avaya Management L.P.
SERVICE PARTNER SELECTION USING A CONFERENCE SYSTEM	16/916521	30-Jun-20	20210406972	Avaya Management L.P.
METHOD TO ENCRYPT THE DATA AT REST FOR DATA RESIDING ON	16/927078	13-Jul-20	20220012373	Avaya Management L.P.

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KUBERNETES PERSISTENT VOLUMES				
ENHANCED DIGITAL MESSAGING	16/934277	21-Jul-20	2021-0029246	Avaya Management L.P.
SMART USER INTERFACE FOR CALENDAR ORGANIZATION TO TRACK MEETINGS AND ACCESS CONSOLIDATED DATA	16/936943	23-Jul-20	2022-0027859	Avaya Management L.P.
AUTOMATIC PRESENCE-BASED CONFERENCE JOINING METHODS AND SYSTEMS	16/997128	19-Aug-20	2022-0060584	Avaya Management L.P.
CONTACT CENTER OF CELEBRITIES	17/003392	26-Aug-20	2022-0070295	Avaya Management L.P.
METHODS AND SYSTEMS FOR NAVIGATING A COMPUTER INTERFACE USING A GRID STRUCTURE	17/006651	28-Aug-20	2022-00666000	Avaya Management L.P.
AMBIENT NOISE DETECTION USING A SECONDARY AUDIO RECEIVER	17/007159	31-Aug-20	20220070574	Avaya Management L.P.
SYSTEMS AND METHODS FOR CONSOLIDATING CORRELATED MESSAGES IN GROUP CONVERSATIONS	17/008370	31-Aug-20	20220070234	Avaya Management L.P.
SYSTEMS AND METHODS FOR MODERATING NOISE LEVELS IN A COMMUNICATION SESSION	17/008386	31-Aug-20	2022-0068287	Avaya Management L.P.
WORK FROM HOME AGENT SECURITY COMPLIANCE	17/012897	4-Sep-20	20220075882	Avaya Management L.P.
HAPTIC ALERTS CORRESPONDING TO CONTACT CENTER EVENTS	17/016885	10-Sep-20	20220078283	Avaya Management L.P.
MULTILINGUAL TRANSCRIPTION AT CUSTOMER ENDPOINT FOR OPTIMIZING INTERACTION RESULTS IN A CONTACT CENTER	17/017941	11-Sep-20	2022-0084523	Avaya Management L.P.
USER NOTIFICATION USING A LIGHT EMITTER ASSOCIATED WITH A VIDEO CAMERA	17/018525	11-Sep-20	2022-0086391	Avaya Management L.P.

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GESTURE-BASED CALL CENTER AGENT STATE CHANGE CONTROL	17/029775	23-Sep-20	2022-0094782	Avaya Management L.P.
METHOD AND SYSTEM TO ENHANCE COMMUNICATION BETWEEN AN IPV6-ONLY SIP CLIENT AND AN IPV4-ONLY SERVER OR CLIENT	17/030010	23-Sep-20	20220094664	Avaya Management L.P.
TELECOMMUNICATIONS SOFT CLIENT HAVING A GUI-LESS OPERATING MODE	17/032440	25-Sep-20	2021-0281675	Avaya Management L.P.
HIGHLY SCALABLE CONTACT CENTER WITH AUTOMATED TRANSITION FROM VOICE INTERACTION	17/038172	30-Sep-20	20220103684	Avaya Management L.P.
SYSTEMS AND METHODS FOR SENTIMENT ANALYSIS OF MESSAGE POSTING IN GROUP CONVERSATIONS	17/070660	14-Oct-20	2022-0114344	Avaya Management L.P.
SELECTIVE ENDPOINT NOTIFICATION OF AN INCOMING COMMUNICATION	17/074930	20-Oct-20	2021-0314444	Avaya Management L.P.
SYSTEM AND METHOD TO SAFEGUARDING SENSITIVE INFORMATION IN COBROWSING SESSION	17/075542	20-Oct-20	20220121772	Avaya Management L.P.
SELECTIVE IMAGE BROADCASTING IN A VIDEO CONFERENCE	17/080608	26-Oct-20	2022-0132090	Avaya Management L.P.
CONTENT CODED ZIP TONES FOR AGENTS AND CONFERENCE CALL PARTICIPANTS, AND USER-ADJUSTABLE TONE ATTRIBUTE	17/094264	10-Nov-20	20220150355	Avaya Management L.P.
ARTIFICIAL VENTRILOQUIST-LIKE CONTACT CENTER AGENTS	17/104725	25-Nov-20	2022-0166880-A1	Avaya Management L.P.
SYSTEMS AND METHODS OF AN INTELLIGENT WHISPER	17/105094	25-Nov-20	2022-0166877-A1	Avaya Management L.P.
SYSTEM AND METHOD FOR SMART CONTEXTUAL CALENDARING BASED MEETING SCHEDULING	17/105169	25-Nov-20	2021-0081903	Avaya Inc.
TUNABLE CHATBOTS	17/107174	30-Nov-20	2021-0359961	Avaya Management L.P.

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TUNABLE CHATBOTS	17/107118	30-Nov-20	20210360106	Avaya Management L.P.
SYSTEM AND METHOD FOR INTELLIGENT VOICE SEGMENTATION	17/107556	30-Nov-20	20220174147	Avaya Management L.P.
EFFICIENT MEDIA ESTABLISHMENT FOR WEBRTC CALL CENTER AGENTS	17/110102	2-Dec-20	2022-0174152-A1	Avaya Management L.P.
SYSTEMS AND METHODS FOR DISPLAYING USERS PARTICIPATING IN A COMMUNICATION SESSION	17/113945	7-Dec-20	--	Avaya Management L.P.
DYNAMIC GENERATION OF CUSTOM POST-CALL WORKFLOW	17/115157	8-Dec-20	--	Avaya Management L.P.
METHOD AND SYSTEM FOR IMPROVING A VISUAL PRESENTATION OF A USER DURING A VIDEO CONFERENCE	17/115498	8-Dec-20	--	Avaya Management L.P.
METHOD AND SYSTEM FOR MAKING CONTEXT BASED ANNOUNCEMENTS DURING A COMMUNICATION SESSION	17/122341	15-Dec-20	2022-0191330-A1	Avaya Management L.P.
METHODS AND SYSTEMS FOR MONITORING COMMUNICATION DEVICE MOBILITY ASSOCIATED WITH VENUE WIRELESS ACCESS NETWORKS	17/125302	17-Dec-20	20220132409	Avaya Management L.P.
INITIATION OF REAL-TIME MEDIA PROCESSING IN RESPONSE TO A TRIGGER EVENT	17/148225	13-Jan-21	2022-0116428	Avaya Management L.P.
REDACTED	17/155900	22-Jan-21	--	Avaya Management L.P.
REDACTED	17/156043	22-Jan-21	--	Avaya Management L.P.
REDACTED	17/157531	25-Jan-21	--	Avaya Management L.P.
REDACTED	17/161020	28-Jan-21	--	Avaya Management L.P.
IP TOLERANCE AND SIGNALING INTERWORKING	17/161142	28-Jan-21	2021-0152612	Avaya Inc.

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REDACTED	17/162185	29-Jan-21	--	Avaya Management L.P.
REDACTED	17/162243	29-Jan-21	--	Avaya Management L.P.
REDACTED	17/167841	4-Feb-21	--	Avaya Management L.P.
REDACTED	17/171246	9-Feb-21	--	Avaya Management L.P.
REDACTED	17/171363	9-Feb-21	--	Avaya Management L.P.
REDACTED	17/175237	12-Feb-21	--	Avaya Management L.P.
REDACTED	17/176425	16-Feb-21	--	Avaya Management L.P.
SYSTEM AND METHOD FOR MANAGING TRUSTED RELATIONSHIPS IN COMMUNICATION SESSIONS USING A GRAPHICAL METAPHOR	17/178040	17-Feb-21	2021-0176204	Avaya Inc.
REDACTED	17/182512	23-Feb-21	--	Avaya Management L.P.
REDACTED	17/185481	25-Feb-21	--	Avaya Management L.P.
REDACTED	17/185599	25-Feb-21	--	Avaya Management L.P.
REDACTED	17/185602	25-Feb-21	2022-0094664	Avaya Management L.P.
METHOD OF INTEGRATING ARTIFICIAL INTELLIGENCE SYSTEMS	17/187387	26-Feb-21	--	Avaya Management L.P.

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TO DYNAMICALLY ADJUST WRAP-UP TIME				
REDACTED	17/189573	2-Mar-21	--	Avaya Management L.P.
SYSTEM AND METHOD FOR IDENTIFYING IDLE RESOURCES IN COMMUNICATION ENDPOINTS	17/196242	9-Mar-21	2021-0194940	Avaya Inc.
REDACTED	17/199554	12-Mar-21	--	Avaya Management L.P.
REDACTED	17/199598	12-Mar-21	--	Avaya Management L.P.
REDACTED	17/199642	12-Mar-21	--	Avaya Management L.P.
REDACTED	17/199702	12-Mar-21	--	Avaya Management L.P.
REDACTED	17/201238	15-Mar-21	--	Avaya Management L.P.
REDACTED	17/201270	15-Mar-21	--	Avaya Management L.P.
REDACTED	17/201824	15-Mar-21	--	Avaya Management L.P.
REDACTED	17/201852	15-Mar-21	--	Avaya Management L.P.
REDACTED	17/205923	18-Mar-21	--	Avaya Management L.P.
METHODS AND SYSTEMS FOR PROVIDING ENTERPRISE SERVICES TO WEARABLE AND MOBILE DEVICES	17/206352	19-Mar-21	2021-0329424	Avaya Management L.P.

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METHODS AND SYSTEMS FOR PROCESSING CALL CONTENT TO DEVICES USING A DISTRIBUTED COMMUNICATION CONTROLLER	17/206370	19-Mar-21	2021-0329122	Avaya Management L.P.
METHODS AND SYSTEMS FOR ENABLING USER MOBILITY IN AN ENTERPRISE SERVICED BY MULTIPLE DISTRIBUTED COMMUNICATION CONTROLLERS	17/206377	19-Mar-21	2021-0329524	Avaya Management L.P.
METHODS AND SYSTEMS FOR MANAGING CONFERENCING FEATURES USING A DISTRIBUTED COMMUNICATION CONTROLLER	17/206380	19-Mar-21	2021-0329406	Avaya Management L.P.
COMMUNICATION SYSTEMS FOR MULTI-SOURCE ROBOT CONTROL	17/208422	22-Mar-21	2021-0209563	Avaya Inc.
REDACTED	17/208563	22-Mar-21	--	Avaya Management L.P.
REDACTED	17/208760	22-Mar-21	--	Avaya Management L.P.
REDACTED	17/212041	25-Mar-21	--	Avaya Management L.P.
REDACTED	17/212698	25-Mar-21	--	Avaya Management L.P.
REDACTED	17/217135	30-Mar-21	--	Avaya Management L.P.
REDACTED	17/218763	31-Mar-21	--	Avaya Management L.P.
REDACTED	17/219291	31-Mar-21	--	Avaya Management L.P.
REDACTED	17/219362	31-Mar-21	--	Avaya Management L.P.
	17/220485	1-Apr-21	--	Avaya Management L.P.

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REDACTED				
REDACTED	17/223896	6-Apr-21	--	Avaya Management L.P.
REDACTED	17/229403	13-Apr-21	--	Avaya Management L.P.
REDACTED	17/229445	13-Apr-21	--	Avaya Management L.P.
REDACTED	17/236791	21-Apr-21	--	Avaya Management L.P.
SEGMENTED VIDEO CODEC FOR HIGH RESOLUTION AND HIGH FRAME RATE VIDEO	17/232570	16-Apr-21	2021-0234914	Avaya Inc.
REDACTED	17/240425	26-Apr-21	--	Avaya Management L.P.
BACKGROUND REPLACEMENT FROM VIDEO IMAGES CAPTURED BY A PLENOPTIC CAMERA	17/306009	3-May-21	2021-0258482	Avaya Inc.
REDACTED	17/314288	7-May-21	--	Avaya Management L.P.
COMMUNICATION SESSION HOLD TIME MANAGEMENT IN A CONTACT CENTER	17/314778	7-May-21	2021-0266404	Avaya Inc.
MESSAGE ROUTING IN A CONTACT CENTER	17/328559	24-May-21	2021-0329126	Avaya Management L.P.
REDACTED	17/329555	25-May-21	--	Avaya Management L.P.
REDACTED	17/329567	25-May-21	--	Avaya Management L.P.
REDACTED	17/332112	27-May-21	--	Avaya Management L.P.

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REDACTED	17/337501	3-Jun-21	--	Avaya Management L.P.
REDACTED	17/337511	3-Jun-21	--	Avaya Management L.P.
METHODS AND SYSTEMS FOR MAINTAINING CONDITIONAL COMMUNICATION SESSIONS USING TERMINAL AUTHENTICATION SIGNALS	17/354019	22-Jun-21	2022-0094722	Avaya Management L.P.
REDACTED	17/354929	22-Jun-21	--	Avaya Management L.P.
REDACTED	17/356341	23-Jun-21	--	Avaya Management L.P.
REDACTED	17/356357	23-Jun-21	--	Avaya Management L.P.
REDACTED	17/357150	24-Jun-21	--	Avaya Management L.P.
REDACTED	17/357582	24-Jun-21	--	Avaya Management L.P.
REDACTED	17/360003	3-May-22	--	Avaya Management L.P.
INTELLIGENT DETECTION AND AUTOMATIC CORRECTION OF ERRONEOUS AUDIO SETTINGS IN A VIDEO CONFERENCE IN A VIDEO CONFERENCE	17/360807	28-Jun-21	2022-0060525	Avaya Management L.P.
REDACTED	17/374043	13-Jul-21	--	Avaya Management L.P.
NETWORK-CONNECTED ACCESS POINT WITH ENVIRONMENTAL SENSOR, AND RELATED	17/374701	13-Jul-21	2021-0344738	Avaya Inc.

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COMPONENTS, SYSTEMS, AND METHODS				
REDACTED	17/376456	15-Jul-21	--	Avaya Management L.P.
AGENT INTERACTION DURING OPERATION OF AN UNMANNED DELIVERY SERVICE	17/376568	15-Jul-21	2021-0342779	Avaya Inc.
COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR STORING AND RETRIEVING SENSITIVE INFORMATION	17/383922	23-Jul-21	--	Intellisist Inc.
REDACTED	17/387284	28-Jul-21	--	Avaya Management L.P.
REDACTED	17/387352	28-Jul-21	--	Avaya Management L.P.
REDACTED	17/387680	28-Jul-21	--	Avaya Management L.P.
REDACTED	17/392617	3-Aug-21	--	Avaya Management L.P.
REDACTED	17/398527	10-Aug-21	--	Avaya Management L.P.
REDACTED	17/402278	13-Aug-21	--	Avaya Management L.P.
REDACTED	17/408216	20-Aug-21	--	Avaya Management L.P.
SYSTEMS AND METHODS FOR DETECTING DEVICE LOCATION AND USAGE	17/444093	30-Jul-21	2021-0359859	Avaya Inc.
SYSTEMS AND METHODS FOR ALLOCATING AGENT RESOURCES IN A CONTACT CENTER	17/444244	2-Aug-21	2021-0365868	Avaya Inc.

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INTERACTION BASED SUITABLE CHANNEL SELECTION FOR QUEUED CUSTOMERS	17/452594	28-Oct-21	2002-0053094	Avaya Inc.
REAL-TIME TRANSCRIPTION AND FEED OF VOICE MESSAGES BASED ON USER PRESENCE AND PREFERENCE	17/454123	9-Nov-21	2022-0070134	Avaya Management L.P.
REDACTED	17/461318	30-Aug-21	--	Avaya Management L.P.
REDACTED	17/461383	30-Aug-21	--	Avaya Management L.P.
OPTIMIZING INTERACTION RESULTS USING AI-GUIDED MANIPULATED VIDEO	17/468303	7-Sep-21	20210407527	Avaya Inc.
REDACTED	17/470845	9-Sep-21	--	Avaya Management L.P.
DISTURBANCE DETECTION IN VIDEO COMMUNICATIONS	17/475679	15-Sep-21	20220006976	Avaya Inc.
REDACTED	17/487578	28-Sep-21	--	Avaya Management L.P.
REDACTED	17/488133	28-Sep-21	--	Avaya Management L.P.
REDACTED	17/490202	30-Sep-21	--	Avaya Management L.P.
REDACTED	17/492027	1-Oct-21	--	Avaya Management L.P.
REDACTED	17/501234	14-Oct-21	--	Avaya Management L.P.
REDACTED	17/504990	19-Oct-21	--	Avaya Management L.P.

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REDACTED	17/511081	26-Oct-21	--	Avaya Management L.P.
REDACTED	17/511136	26-Oct-21	--	Avaya Management L.P.
REDACTED	17/515852	1-Nov-21	--	Avaya Management L.P.
REDACTED	17/519282	4-Nov-21	--	Avaya Management L.P.
REDACTED	17/530959	19-Nov-21	--	Avaya Management L.P.
REDACTED	17/531333	19-Nov-21	--	Avaya Management L.P.
SYSTEM AND METHOD FOR PRESENTING CONFERENCE OR WEBINAR PARTICIPANTS WITH INFORMATION EXTRACTED FROM ONE OR MORE DATA SOURCES	17/536563	29-Nov-21	2022-0083984	Avaya Inc.
NOVEL METHOD FOR RETAINING A SPEAKER DRIVER IN AN ENCLOSURE	17/538390	30-Nov-21	20220086546	Avaya Inc.
REDACTED	17/543146	16-Dec-21	--	Avaya Management L.P.
REDACTED	17/545087	8-Dec-21	--	Avaya Management L.P.
REDACTED	17/545208	8-Dec-21	--	Avaya Management L.P.
REDACTED	17/559151	22-Dec-21	--	Avaya Management L.P.
REDACTED	17/559951	22-Dec-21	--	Avaya Management L.P.

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REDACTED	17/573148	11-Jan-22	--	Avaya Management L.P.
REDACTED	17/581621	21-Jan-22	--	Avaya Management L.P.
ENHANCED COMMUNICATION WITH AN APPLICATION SERVICE PROVIDER BASED ON MEDICAL TELEMETRY COLLECTED BY A USER DEVICE	17/585035	26-Jan-22	20220142590	Avaya Inc.
REDACTED	17/648591	22-Jan-22	--	Avaya Management L.P.
REDACTED	17/663961	18-May-22	--	Avaya Management L.P.
REDACTED	17/668963	10-Feb-22	--	Avaya Management L.P.
REDACTED	17/678548	23-Feb-22	--	Avaya Management L.P.
REDACTED	17/678923	23-Feb-22	--	Avaya Management L.P.
REDACTED	17/689772	8-Mar-22	--	Avaya Management L.P.
REDACTED	17/691984	10-Mar-22	--	Avaya Management L.P.
REDACTED	17/695432	15-Mar-22	--	Avaya Management L.P.
REDACTED	17/697315	17-Mar-22	--	Avaya Inc.
	17/703131	24-Mar-22	--	Avaya Management L.P.

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REDACTED				
REDACTED	17/703177	24-Mar-22	--	Avaya Management L.P.
REDACTED	17/706954	29-Mar-22	--	Avaya Inc.
REDACTED	17/719982	13-Apr-22	--	Avaya Management L.P.
REDACTED	17/721606	15-Apr-22	--	Avaya Management L.P.
REDACTED	17/727572	22-Apr-22	--	Avaya Management L.P.
REDACTED	17/731079	27-Apr-22	--	Avaya Management L.P.
REDACTED	17/731113	27-Apr-22	--	Avaya Management L.P.
REDACTED	17/733722	29-Apr-22	--	Avaya Management L.P.
REDACTED	17/733734	29-Apr-22	--	Avaya Management L.P.
REDACTED	17/745696	16-May-22	--	Avaya Inc.
REDACTED	17/748025	18-May-22	--	Avaya Management L.P.
REDACTED	17/748352	19-May-22	--	Avaya Inc.

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REDACTED	17/807971	21-Jun-22	--	Avaya Management L.P.
REDACTED	17/825620	26-May-22	--	Avaya Management L.P.
REDACTED	17/828907	31-May-22	--	Avaya Management L.P.
REDACTED	17/835120	8-Jun-22	--	Avaya Management L.P.
REDACTED	17/837616	10-Jun-22	--	Avaya Management L.P.
REDACTED	17/843759	17-Jun-22	--	Avaya Management L.P.
REDACTED	17/852082	28-Jun-22	--	Avaya Management L.P.
REDACTED	63/149980	16-Feb-21	--	Avaya Management L.P.
REDACTED	63/305796	2-Feb-22	--	Avaya Management L.P.
TELECOMMUNICATIONS SOFTWARE CLIENT THAT DOES NOT INTERFERE WITH A SCREEN READER APPLICATION	PCT/US21/21257	5-Mar-21	--	Avaya Management L.P.
SYSTEM AND METHOD FOR CLASSIFYING LIVE MEDIA AGS INTO TYPES	12/887248	21-Sep-10	--	Avaya Inc.
SYSTEM AND METHOD FOR MANAGING ALLOCATION OF RESOURCES	14/552729	25-Nov-14	--	Avaya Inc.
IN-PLACE WEB COMMUNICATIONS RELATED TO CONTENT OF A WEBPAGE	14/576157	18-Dec-14	--	Avaya Inc.

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SYSTEMS AND METHODS FOR MEDIA TUNNELING THROUGH EDGE SERVER	15/335735	27-Oct-16	--	Avaya Inc.
MULTIPLE AD HOC COMMUNICATION NETWORK CREATION AND MANAGEMENT	16/151486	4-Oct-18	--	Avaya Inc.
DYNAMIC AGENT MEDIA TYPE SELECTION BASED ON COMMUNICATION SESSION QUALITY OF SERVICE PARAMETERS	16/156068	10-Oct-18	--	Avaya Inc.
SYSTEM AND METHOD FOR FACILITATING MASKING IN A COMMUNICATION SESSION	16/245713	11-Jan-19	--	Avaya Inc.
PREMISES ENABLED MOBILE KIOSK, USING CUSTOMERS' MOBILE COMMUNICATION	16/447485	20-Jun-19	--	Avaya Inc.
MULTIPLE DEVICE ACCESS CONFIGURATION AND ALERTING	16/745843	17-Jan-20	--	Avaya Management L.P.