

## PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1  
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EPAS ID: PAT8094608

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT
<b>NATURE OF CONVEYANCE:</b>	ASSIGNMENT
<b>CONVEYING PARTY DATA</b>	
<b>Name</b>	<b>Execution Date</b>
RICHARD LAWRENCE	04/07/2022
JASON FAMA	04/07/2022
<b>RECEIVING PARTY DATA</b>	
<b>Name:</b>	TALKDESK, INC.
<b>Street Address:</b>	533 MISSION STREET
<b>Internal Address:</b>	12TH FLOOR
<b>City:</b>	SAN FRANCISCO
<b>State/Country:</b>	CALIFORNIA
<b>Postal Code:</b>	94105
<b>PROPERTY NUMBERS Total: 1</b>	
<b>Property Type</b>	<b>Number</b>
Application Number:	16656160
<b>CORRESPONDENCE DATA</b>	
<b>Fax Number:</b>	(415)683-5472
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>	
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<b>ATTORNEY DOCKET NUMBER:</b>	100-00041-US5
<b>NAME OF SUBMITTER:</b>	MARC S. KAUFMAN
<b>SIGNATURE:</b>	/Marc S. Kaufman/
<b>DATE SIGNED:</b>	08/03/2023
<b>Total Attachments: 2</b>	
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**ASSIGNMENT & INVENTOR'S DECLARATION**

For good and valuable consideration, I/we ("Assignor")

Richard Lawrence, with a mailing address of  
1260 Cleveland Avenue, Unit 218  
San Diego, CA 92103

Jason Fama, with a mailing address of  
300 Clifton Avenue  
San Carlos, CA 94070

hereby assign to **Talkdesk, Inc.** (the "Company") ("Assignee"), having its principal place of business at

533 Mission Street, 12<sup>th</sup> Floor  
San Francisco, CA 94105

the entire right, title, and interest in and to the **SYSTEMS AND METHODS FOR WORKFORCE MANAGEMENT SYSTEM DEPLOYMENT**, which is/are disclosed in, but not limited to, the application(s) for Letters Patent and Utility Model filed in:

COUNTRY	APPLICATION NO.	FILING DATE
US	16/654356	October 16, 2019

and for any and all patents and patent applications therefore in any and all countries, and pursuant to all multilateral treaty organizations, including the Patent Cooperation Treaty and European Patent Convention, including without limitation, utilities, continuations, continuations-in-part, divisionals, reissues, and extensions thereof, and all rights of priority resulting from the filing of said application(s) to be held and enjoyed by the Company, its successors, and assigns, as fully and entirely as the same would have been held and enjoyed by us had this Assignment not been made.

Assignor also agrees to and does hereby grant, assign and transfer to Assignee, its successors, assigns and legal representatives, without further remuneration, a like interest in and to any improvements, related new matter, and derivative works, and applications based thereon, growing out of or relating to the inventions; and to provide all reasonable assistance and execute any papers, if accurate, desired by Assignee, its successors, assigns and legal representatives, to preserve, acquire and/or perfect Assignee's full protection and title in and to the inventions, any

improvements, and any aforementioned patent applications.

FURTHERMORE, each undersigned ASSIGNOR hereby individually declares that:

(i) the above-identified application(s) were made or authorized to be made by me;

(ii) I believe that I am the original inventor or an original joint inventor of a claimed invention in the application;

(iii) I acknowledge the duty to disclose to the U.S. Patent Office all information known to be material to patentability; and

(iv) I hereby acknowledge that any willful false statement made in this declaration is punishable under 18 U.S.C. 1001 by fine or imprisonment of not more than five years, or both.

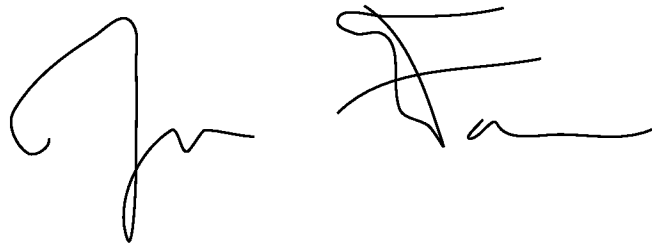
Apr 7, 2022



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Date

\_\_\_\_\_  
Richard Lawrence

Apr 7, 2022



\_\_\_\_\_  
Date

\_\_\_\_\_  
Jason Fama