

## PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1  
Stylesheet Version v1.2

Assignment ID: PATI98724

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT
<b>NATURE OF CONVEYANCE:</b>	SECURITY INTEREST
<b>CONVEYING PARTY DATA</b>	
<b>Name</b>	<b>Execution Date</b>
OUTREACH CORPORATION	03/15/2024
<b>RECEIVING PARTY DATA</b>	
<b>Company Name:</b>	JPMORGAN CHASE BANK, N.A., as Administrative Agent
<b>Street Address:</b>	10 South Dearborn, Floor L2N
<b>Internal Address:</b>	Mail Code IL1-1202
<b>City:</b>	Chicago
<b>State/Country:</b>	ILLINOIS
<b>Postal Code:</b>	60603-2300
<b>PROPERTY NUMBERS Total: 13</b>	
<b>Property Type</b>	<b>Number</b>
Application Number:	15950370
Application Number:	16677552
Application Number:	17157809
Application Number:	17179125
Application Number:	17244804
Application Number:	17338467
Application Number:	17338476
Application Number:	17524651
Application Number:	17813024
Application Number:	18142947
Application Number:	18233303
Application Number:	18233304
Application Number:	18431721
<b>CORRESPONDENCE DATA</b>	
<b>Fax Number:</b>	
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>	
<b>Phone:</b>	3127018637
<b>Email:</b>	ipdocket@mayerbrown.com,wsiegel@mayerbrown.com

<b>Correspondent Name:</b>	Mr. William R. Siegel
<b>Address Line 1:</b>	71 S. Wacker Drive
<b>Address Line 2:</b>	42-62
<b>Address Line 4:</b>	Chicago, ILLINOIS 60606

<b>ATTORNEY DOCKET NUMBER:</b>	24757090
--------------------------------	----------

<b>NAME OF SUBMITTER:</b>	William Siegel
---------------------------	----------------

<b>SIGNATURE:</b>	William Siegel
-------------------	----------------

<b>DATE SIGNED:</b>	03/15/2024
---------------------	------------

**Total Attachments: 5**

source=06. Executed JPMOutreach - Confirmatory Grant of Security Interest in US Patents(763328114\_1)#page1.tif

source=06. Executed JPMOutreach - Confirmatory Grant of Security Interest in US Patents(763328114\_1)#page2.tif

source=06. Executed JPMOutreach - Confirmatory Grant of Security Interest in US Patents(763328114\_1)#page3.tif

source=06. Executed JPMOutreach - Confirmatory Grant of Security Interest in US Patents(763328114\_1)#page4.tif

source=06. Executed JPMOutreach - Confirmatory Grant of Security Interest in US Patents(763328114\_1)#page5.tif

CONFIRMATORY GRANT OF SECURITY INTEREST  
IN UNITED STATES PATENTS

THIS CONFIRMATORY GRANT OF SECURITY INTEREST IN UNITED STATES PATENTS (the “Confirmatory Grant”) is made effective as of March 15, 2024 by and from OUTREACH CORPORATION, a Delaware Corporation (the “Grantor”), to and in favor of JPMORGAN CHASE BANK, N.A., (the “Grantee”) for itself and as Administrative Agent for the Secured Parties (as defined in the Credit Agreement referenced below).

WHEREAS, the Grantor, the Grantee, the other Loan Parties party thereto and the Lenders party thereto have entered into a Credit Agreement dated as of March 15, 2024 (as may be amended, restated, supplemented or otherwise modified from time to time, the “Credit Agreement”).

WHEREAS, the Grantor, the other Loan Parties party thereto and the Grantee have entered into a Pledge and Security Agreement dated as of March 15, 2024 (as may be amended, restated, supplemented or otherwise modified from time to time, the “Security Agreement”).

WHEREAS, the Grantor owns the patents (the “Patents”) listed on Exhibit A attached hereto, which Patents are issued or pending with the United States Patent and Trademark Office.

WHEREAS, this Confirmatory Grant has been granted in conjunction with the security interest granted to Grantee under the Security Agreement. The rights and remedies of Grantee with respect to the security interest granted herein are without prejudice to and are in addition to those set forth in the Security Agreement and the other Loan Documents, all terms and provisions of which are incorporated herein by reference. In the event that any provisions of this Confirmatory Grant are deemed to conflict with the Security Agreement, the provisions of the Security Agreement shall govern.

NOW, THEREFORE, in consideration of the mutual covenants and agreements set forth herein and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, it is hereby agreed that:

1) Definitions. All capitalized terms not defined herein shall have the respective meanings given to them in the Credit Agreement.

2) The Security Interest.

(a) This Confirmatory Grant is made to secure the satisfactory performance and payment of all the Secured Obligations. Upon Payment in Full of all Secured Obligations (other than Unliquidated Obligations that have not yet arisen), the security interest acquired by Grantee under this Confirmatory Grant shall be automatically released and Grantee shall promptly, upon such satisfaction, execute, acknowledge, and deliver to Grantor all reasonably requested instruments in writing or otherwise, evidencing such release.

(b) The Grantor hereby grants to Grantee a security interest in (1) all of Grantor’s right, title and interest in and to the Patents now owned or from time to time after the date hereof owned or acquired by the Grantor, together with (2) all proceeds and products of the Patents, and (3) all causes of action arising prior to or after the date hereof for infringement of the Patents or unfair competition regarding the same.

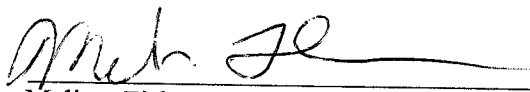
3) Counterparts. This Confirmatory Grant may be executed in any number of counterparts and by different parties in separate counterparts, each of which when so executed shall be deemed to be an original and all of which taken together shall constitute one and the same agreement. Signature pages may be detached from multiple separate counterparts and attached to a single counterpart.

4) Governing Law. This Confirmatory Grant and the rights and obligations of the parties hereto shall be governed by, and construed and interpreted in accordance with, the law of the State of New York.

\*\*\*\*\*

IN WITNESS WHEREOF, the Grantor has executed this Confirmatory Grant of Security Interest in United States Patents effective as of the date first written above.

OUTREACH CORPORATION

By:   
Name: Melissa Fisher  
Title: Chief Financial Officer

CONFIRMATORY GRANT OF SECURITY INTEREST  
IN UNITED STATES PATENTS  
Exhibit A - SCHEDULE OF PATENTS

Title	Application No. Application Date	(Publication No.) Patent No. Issue Date	Grantor
Automated communication in an email synchronization and workflow system	15950370 2018-04-11	10505882 2019-12-10	Outreach Corporation
System and method for automatically managing email communications using indirect reply identity resolution	16677552 2019-11-07	10938766 2021-03-02	Outreach Corporation
Automatically managing email communications using indirect reply identity resolution	17157809 2021-01-25	11201846 2021-12-14	Outreach Corporation
Automatically recognizing and surfacing important moments in multi-party conversations	17179125 2021-02-18	11763823 2023-09-19	Outreach Corporation
Detecting and assigning action items to conversation participants in real-time and detecting completion thereof	17244804 2021-04-29	11783829 2023-10-10	Outreach Corporation
Dynamic Workflow Selection Using Structure And Context For Scalable Optimization	17338467 2021-06-03	(20210383289)	Outreach Corporation
Dynamic Workflow Optimization Using Machine Learning Techniques	17338476 2021-06-03	(20210383259)	Outreach Corporation

Exhibit A

**PATENT**  
**REEL: 066791 FRAME: 0689**

Title	Application No. Application Date	(Publication No.)	Grantor
		Patent No. Issue Date	
Automatically managing email communications using indirect reply identity resolution	17524651 2021-11-11	11677709 2023-06-13	Outreach Corporation
Automatic Detection of Sentiment Based on Electronic Communication	17813024 2022-07-15	(20240020481)	Outreach Corporation
Automatically Managing Email Communications Using Indirect Reply Identity Resolution	18142947 2023-05-03	(20230275865)	Outreach Corporation
Automatically Recognizing And Surfacing Important Moments In Multi-Party Conversations	18233303 2023-08-12	(20230386477)	Outreach Corporation
Detecting And Assigning Action Items To Conversation Participants In Real-Time And Detecting Completion Thereof	18233304 2023-08-12	(20230386465)	Outreach Corporation
Automatically Managing Email Communications Using Indirect Reply Identity Resolution	18431721 2024-02-02		Outreach Corporation