508712677 08/19/2024

PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1 Stylesheet Version v1.2 Assignment ID: PATI437894

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT

CONVEYING PARTY DATA

Name	Execution Date
Kenneth D. Tuchman	04/12/2011
Bruce A. Sharpe	04/12/2011
Henry D. Truong	04/12/2011
Alan B. Rahn	04/12/2011

RECEIVING PARTY DATA

Company Name:	TELETECH HOLDINGS, INC.
Street Address:	9197 S. Peoria St.
City:	Englewood
State/Country:	COLORADO
Postal Code:	80112

PROPERTY NUMBERS Total: 4

Property Type	Number
Patent Number:	9129286
Patent Number:	9569781
Patent Number:	9454761
Patent Number:	9990635

CORRESPONDENCE DATA

Fax Number: 7207879149

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ATTORNEY DOCKET NUMBER:	2013_1_A18
NAME OF SUBMITTER:	Mr. Richard Zelenka
SIGNATURE:	Mr. Richard Zelenka
DATE SIGNED:	08/19/2024

PATENT REEL: 068329 FRAME: 0268

Total Attachments: 3

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PATENT REEL: 068329 FRAME: 0269

PATENT ASSIGNMENT

Electronic Version v1.1 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT

CONVEYING PARTY DATA

Name	Execution Date
Kenneth D. Tuchman	04/12/2011
Bruce A. Sharpe	04/12/2011
Henry D. Truong	04/12/2011
Alan B. Rahn	04/12/2011

RECEIVING PARTY DATA

Name:	TeleTech Holdings, Inc.
Street Address:	9197 South Peoria Street
City:	Englewood
State/Country:	COLORADO
Postal Code:	80112

PROPERTY NUMBERS Total: 1

Property Type	Number
Application Number:	13085401

CORRESPONDENCE DATA

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Address Line 4: Sunnyvale, CALIFORNIA 94085

ATTORNEY DOCKET NUMBER: 9092P004

NAME OF SUBMITTER: Kevin G. Shao

Total Attachments: 2

source=P004 Assignment signed#page1.tif source=P004 Assignment signed#page2.tif

PATENT

REEL: 026111 FRAME: 0885 PATENT

REEL: 068329 FRAME: 0270

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ASSIGNMENT OF PATENT APPLICATION

said patent application also identified as follows (when known):

Attorney Docket No.: 9092P004

For good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, I/we, the undersigned,

Kenneth D. Tuchman, Bruce A. Sharpe, Henry D. Truong, and Alan B. Rahn hereby sell, assign, and transfer to

TeleTech Holdings, Inc.

a corporation, having a principal place of business at 9197 South Peoria Street, Englewood, CO 80112, USA ("Assignee"), and its successors, assigns, and legal representatives, the entire right, title, and interest for the United States and all foreign countries, in and to any and all inventions or improvements that are disclosed in the application (provisional or non-provisional) for the United States patent which for the non-provisional application may have a declaration executed by the undersigned prior hereto or concurrently herewith and which application (provisional or nonprovisional) is entitled

METHODS FOR PROVIDING CROSS-VENDOR SUPPORT SERVICES

[I/we hereby authorize an attorney or agent for said Assignee to insert	
number and filing date of said patent application when known.]	ert below the application

filed

United States Patent Application Numberfiled,
and in and to said application (provisional or non-provisional) and all provisional applications, non-provisional applications, utility applications, design applications, divisional applications, continuation applications, continued prosecution applications, continuation-in-part applications, substitute applications, renewal applications, reissue applications, reexaminations, extensions, and all other patent applications that have been or shall be filed in the United States and all foreign countries on any of said inventions or improvements; and in and to all original patents, reissued patents, reexamination certificates, and extensions, that have been or shall be issued in the United States and all foreign countries on said inventions or improvements; and in and to all rights of priority resulting from the filing of said United States application;

agree that said Assignee may apply for and receive a patent or patents for said inventions or improvements in its own name; and that, when requested, without charge to, but at the expense of, said Assignee, its successors, assigns, and legal representatives, to carry out in good faith the intent and purpose of this Assignment, the undersigned will execute all provisional applications, nonprovisional applications, utility applications, design applications, divisional applications, continuation applications, continued prosecution applications, continuation-in-part applications, substitute applications, renewal applications, reissue applications, reexaminations, extensions, and all other patent applications on any and all said inventions or improvements; execute all rightful oaths, assignments, powers of attorney, and other papers; communicate to said Assignee, its successors, assigns, and representatives all facts known to the undersigned relating to said inventions or improvements and the history thereof; and generally assist said Assignee, its successors, assigns, or representatives in securing and maintaining proper patent protection for said inventions or improvements and for vesting title to said inventions or improvements, and all applications for patents and all patents on said inventions or improvements, in said Assignee, its successors, assigns, and legal representatives; and

Rev. 1/08/2010

covenant with said Assignee, its successors, assigns, and legal representatives that no assignment, grant, mortgage, license, or other agreement affecting the rights and property herein conveyed has been made to others by the undersigned, and that full right to convey the same as herein expressed is possessed by the undersigned.

Each Inventor: Please Sign and Date Below:

Kenneth D. Tuchman Printed/Typed Name

Bruce A. Sharpe
Printed/Typed Name

Henry D. Truong

Printed/Typed Name

Alan B. Rahn

Printed/Typed Name

Assignment Document Return Address: BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP 1279 Oakmead Parkway Sunnyvale, CA 94085-4040

(408) 720-8300

RECORDED: 08/19/2024