

PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1
 Stylesheet Version v1.2

Assignment ID: PATI438161

SUBMISSION TYPE:	NEW ASSIGNMENT	
NATURE OF CONVEYANCE:	ASSIGNMENT	
CONVEYING PARTY DATA		
	Name	Execution Date
	Kenneth D. Tuchman	01/03/2012
	Bruce A. Sharpe	12/19/2011
	Henry D. Truong	12/20/2011
RECEIVING PARTY DATA		
Company Name:	TELETECH HOLDINGS, INC.	
Street Address:	9197 S. Peoria St.	
City:	Englewood	
State/Country:	COLORADO	
Postal Code:	80112	
PROPERTY NUMBERS Total: 3		
	Property Type	Number
	Patent Number:	9172806
	Patent Number:	9843681
	Patent Number:	9609132
CORRESPONDENCE DATA		
Fax Number:		
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>		
Phone:	7207879149	
Email:	rick@criticalpathiplaw.com	
Correspondent Name:	Critical Path IP Law	
Address Line 1:	PO Box 371470	
Address Line 4:	Denver, CO, COLORADO 80237	
ATTORNEY DOCKET NUMBER:	2013-1-A24	
NAME OF SUBMITTER:	Mr. Richard Zelenka	
SIGNATURE:	Mr. Richard Zelenka	
DATE SIGNED:	08/19/2024	
Total Attachments: 3		
source=RecordedAssignment_US_13_342794_TeletechHoldings#page1.tiff		

source=RecordedAssignment_US_13_342794_TeletechHoldings#page2.tiff

source=RecordedAssignment_US_13_342794_TeletechHoldings#page3.tiff

PATENT

REEL: 068330 FRAME: 0165

PATENT ASSIGNMENT

Electronic Version v1.1
 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT										
NATURE OF CONVEYANCE:	ASSIGNMENT										
CONVEYING PARTY DATA											
<table border="1"> <thead> <tr> <th>Name</th> <th>Execution Date</th> </tr> </thead> <tbody> <tr> <td>Kenneth D. Tuchman</td> <td>01/03/2012</td> </tr> <tr> <td>Bruce A. Sharpe</td> <td>12/19/2011</td> </tr> <tr> <td>Henry D. Truong</td> <td>12/20/2011</td> </tr> </tbody> </table>		Name	Execution Date	Kenneth D. Tuchman	01/03/2012	Bruce A. Sharpe	12/19/2011	Henry D. Truong	12/20/2011		
Name	Execution Date										
Kenneth D. Tuchman	01/03/2012										
Bruce A. Sharpe	12/19/2011										
Henry D. Truong	12/20/2011										
RECEIVING PARTY DATA											
<table border="1"> <tr> <td>Name:</td> <td>TeleTech Holdings, Inc.</td> </tr> <tr> <td>Street Address:</td> <td>9197 South Peoria Street</td> </tr> <tr> <td>City:</td> <td>Englewood</td> </tr> <tr> <td>State/Country:</td> <td>COLORADO</td> </tr> <tr> <td>Postal Code:</td> <td>80112</td> </tr> </table>		Name:	TeleTech Holdings, Inc.	Street Address:	9197 South Peoria Street	City:	Englewood	State/Country:	COLORADO	Postal Code:	80112
Name:	TeleTech Holdings, Inc.										
Street Address:	9197 South Peoria Street										
City:	Englewood										
State/Country:	COLORADO										
Postal Code:	80112										
PROPERTY NUMBERS Total: 1											
<table border="1"> <thead> <tr> <th>Property Type</th> <th>Number</th> </tr> </thead> <tbody> <tr> <td>Application Number:</td> <td>13342794</td> </tr> </tbody> </table>		Property Type	Number	Application Number:	13342794						
Property Type	Number										
Application Number:	13342794										
CORRESPONDENCE DATA											
<p>Fax Number: (408)720-8383 Phone: 408-720-8300 Email: andy_radke@bstz.com <i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent via US Mail.</i></p> <p>Correspondent Name: Blakely Sokoloff Taylor & Zafman LLP Address Line 1: 1279 Oakmead Parkway Address Line 4: Sunnyvale, CALIFORNIA 94085</p>											
ATTORNEY DOCKET NUMBER:	9092P013										
NAME OF SUBMITTER:	Kevin G. Shao										
Total Attachments: 2 source=P013 Assignment signed#page1.tif source=P013 Assignment signed#page2.tif											

CH \$40.00 13342794

ASSIGNMENT OF PATENT APPLICATION

Attorney Docket No.: 9092P013

For good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, I/we, the undersigned,

Kenneth D. Tuchman, Bruce A. Sharpe and Henry D. Truong,

hereby sell, assign, and transfer to

TeleTech Holdings, Inc.

a corporation, having a principal place of business at 9197 South Peoria Street, Englewood, CO 80112, USA ("Assignee"), and its successors, assigns, and legal representatives, the entire right, title, and interest for the United States and all foreign countries, in and to any and all inventions or improvements that are disclosed in the application (provisional or non-provisional) for the United States patent which for the non-provisional application may have a declaration executed by the undersigned prior hereto or concurrently herewith and which application (provisional or non-provisional) is entitled

METHOD FOR PROVIDING SUPPORT SERVICES USING CONSUMER SELECTED SPECIALISTS AND SPECIALIST RATINGS

said patent application also identified as follows (when known):

[I/we hereby authorize an attorney or agent for said Assignee to insert below the application number and filing date of said patent application when known.]

United States Patent Application Number _____ filed _____,

and in and to said application (provisional or non-provisional) and all provisional applications, non-provisional applications, utility applications, design applications, divisional applications, continuation applications, continued prosecution applications, continuation-in-part applications, substitute applications, renewal applications, reissue applications, reexaminations, extensions, and all other patent applications that have been or shall be filed in the United States and all foreign countries on any of said inventions or improvements; and in and to all original patents, reissued patents, reexamination certificates, and extensions, that have been or shall be issued in the United States and all foreign countries on said inventions or improvements; and in and to all rights of priority resulting from the filing of said United States application;

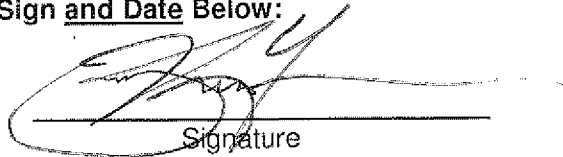
agree that said Assignee may apply for and receive a patent or patents for said inventions or improvements in its own name; and that, when requested, without charge to, but at the expense of, said Assignee, its successors, assigns, and legal representatives, to carry out in good faith the intent and purpose of this Assignment, the undersigned will execute all provisional applications, non-provisional applications, utility applications, design applications, divisional applications, continuation applications, continued prosecution applications, continuation-in-part applications, substitute applications, renewal applications, reissue applications, reexaminations, extensions, and all other patent applications on any and all said inventions or improvements; execute all rightful oaths, assignments, powers of attorney, and other papers; communicate to said Assignee, its successors, assigns, and representatives all facts known to the undersigned relating to said inventions or improvements and the history thereof; and generally assist said Assignee, its successors, assigns, or representatives in securing and maintaining proper patent protection for said inventions or improvements and for vesting title to said inventions or improvements, and all applications for patents

and all patents on said inventions or improvements, in said Assignee, its successors, assigns, and legal representatives; and

covenant with said Assignee, its successors, assigns, and legal representatives that no assignment, grant, mortgage, license, or other agreement affecting the rights and property herein conveyed has been made to others by the undersigned, and that full right to convey the same as herein expressed is possessed by the undersigned.

Each Inventor: Please Sign and Date Below:

Jan. 3, 2012
Date


Signature

Kenneth D. Tuchman
Printed/Typed Name

Dec 19th, 2011
Date


Signature

Bruce A. Sharpe
Printed/Typed Name

Dec 20, 2011
Date


Signature

Henry D. Truong
Printed/Typed Name

Assignment Document Return Address:
BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP
1279 Oakmead Parkway
Sunnyvale, CA 94085-4040
(408) 720-8300