

<b>PATENT ASSIGNMENT COVER SHEET</b>
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Electronic Version v1.1  
 Stylesheet Version v1.2

Assignment ID: PAT1600620

<b>SUBMISSION TYPE:</b>	CORRECTIVE ASSIGNMENT
<b>NATURE OF CONVEYANCE:</b>	Corrective Assignment to correct the The Application Number (17/546,133) to the correctly assigned Application Number (17/546,113) previously recorded on Reel 59649 Frame 59. Assignor(s) hereby confirms the The Assignment.
<b>RESUBMIT DOCUMENT ID:</b>	508759489

**CONVEYING PARTY DATA**

Name	Execution Date
Matthew Donaldson Moller	08/25/2021
Matthew DiMaria	08/25/2021
Shannon Lekas	08/27/2021
Kurt Nelson	08/25/2021
Nicholas James Kennedy	08/25/2021
Kevin Shinseki	11/07/2021
Robert Harpley	09/01/2021

**RECEIVING PARTY DATA**

<b>Company Name:</b>	Virtual Hold Technology Solutions, LLC
<b>Street Address:</b>	3875 Embassy Parkway
<b>Internal Address:</b>	Suite 350
<b>City:</b>	Akron
<b>State/Country:</b>	OHIO
<b>Postal Code:</b>	44333

**PROPERTY NUMBERS Total: 1**

Property Type	Number
<b>Application Number:</b>	17546113

**CORRESPONDENCE DATA****Fax Number:**

*Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.*

**Phone:** 3606746233  
**Email:** assignments@galvinpatentlaw.com  
**Correspondent Name:** Brian R. Galvin  
**Address Line 1:** 2916 NW BUCKLIN HILL RD.  
**Address Line 2:** SUITE 485  
**Address Line 4:** SILVERDALE, WASHINGTON 98383

<b>ATTORNEY DOCKET NUMBER:</b>	3548AE
<b>NAME OF SUBMITTER:</b>	Allegra Benjamin
<b>SIGNATURE:</b>	Allegra Benjamin
<b>DATE SIGNED:</b>	10/31/2024

**Total Attachments: 7**

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## PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1  
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EPAS ID: PAT7288682

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT
<b>NATURE OF CONVEYANCE:</b>	ASSIGNMENT
<b>CONVEYING PARTY DATA</b>	
<b>Name</b>	<b>Execution Date</b>
MATTHEW DONALDSON MOLLER	08/25/2021
MATTHEW DIMARIA	08/25/2021
SHANNON LEKAS	08/27/2021
KURT NELSON	08/25/2021
NICHOLAS JAMES KENNEDY	08/25/2021
KEVIN SHINSEKI	11/07/2021
ROBERT HARPLEY	09/01/2021
<b>RECEIVING PARTY DATA</b>	
<b>Name:</b>	VIRTUAL HOLD TECHNOLOGY SOLUTIONS, LLC
<b>Street Address:</b>	3875 EMBASSY PARKWAY
<b>Internal Address:</b>	SUITE 350
<b>City:</b>	AKRON
<b>State/Country:</b>	OHIO
<b>Postal Code:</b>	44333
<b>PROPERTY NUMBERS Total: 1</b>	
<b>Property Type</b>	<b>Number</b>
Application Number:	17546133
<b>CORRESPONDENCE DATA</b>	
<b>Fax Number:</b>	(360)692-2617
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>	
<b>Phone:</b>	(360) 674-6233
<b>Email:</b>	erin@galvinpatentlaw.com
<b>Correspondent Name:</b>	GALVIN PATENT LAW LLC
<b>Address Line 1:</b>	2916 NW BUCKLIN HILL RD.
<b>Address Line 2:</b>	SUITE 485
<b>Address Line 4:</b>	SILVERDALE, WASHINGTON 98383
<b>ATTORNEY DOCKET NUMBER:</b>	3548AE
<b>NAME OF SUBMITTER:</b>	ERIN RILEY
<b>SIGNATURE:</b>	/Erin Riley/

PATENT

<b>DATE SIGNED:</b>	04/20/2022
<b>Total Attachments: 3</b> source=220419_3548AE_Assignment_AS_FILED#page1.tif source=220419_3548AE_Assignment_AS_FILED#page2.tif source=220419_3548AE_Assignment_AS_FILED#page3.tif	

ASSIGNMENT (3548AE)

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## ASSIGNMENT (3548AE)

For good and valuable consideration, receipt of which is hereby acknowledged, I, **Matthew Donaldson Moller; Matthew DiMaria; Shannon Lekas; Kurt Nelson; Nicholas James Kennedy; Kevin Shinseki; Robert Harpley** do hereby sell, assign and transfer unto having its principal place of business at **3875 Embassy Parkway, Suite 350, Akron, 44333, United States** (hereinafter called the "Assignee"), its successors and assigns, the entire world-wide title, interest and right, including the right of priority controlled by me, in, to and under Letters Patent of the United States, the patent application, docket number **3548AE** entitled "**A SYSTEM AND METHOD FOR HYBRID CALLBACK MANAGEMENT WITH BIOMETRIC AUTHENTICATION**" which bears application serial number 17/546,113, filed on December 9, 2021, and the invention and any of them therein set forth and described, and any and all Letters Patent of the United States and of countries foreign thereto which may be granted thereon or therefore based on the original application for said U. S. Letters Patent, and all divisions, reissues, substitutions, continuations, and extensions thereof which may be granted relating thereto in any country; **and**

For the above consideration I agree promptly upon request of the Assignee, its successors or assigns, to execute and deliver without further compensation, divisional or reissue, or other papers which may be necessary or desirable fully to secure to the Assignee, its successors and assigns, the inventions and any of them, described in said application and all patent rights therein, in the United States and in any country foreign thereto, and to cooperate and assist in the prosecution of appeal and interface proceedings involving said inventions and in the adjudication or re-examination of said Letters Patent provided the expenses which may be incurred by me in lending such cooperation and assistance be paid by the Assignee.

**PATENT**  
**REEL: 069100 FRAME: 0392**

For the additional consideration of one dollar (\$1), receipt of which is hereby acknowledged I, **Matthew Donaldson Moller; Matthew DiMaria; Shannon Lekas; Kurt Nelson; Nicholas James Kennedy; Kevin Shinseki; Robert Harpley** do hereby sell, assign and transfer unto any residual rights related to the patent application, docket number **3548AE** entitled **“A SYSTEM AND METHOD FOR HYBRID CALLBACK MANAGEMENT WITH BIOMETRIC AUTHENTICATION”** which bears application serial number 17/546,113, filed on December 9, 2021, the invention and any of them therein set forth and described, and any and all Letters Patent of the United States and of countries foreign thereto which may be granted thereon or therefore based on the original application for said U. S. Letters Patent, and all divisions, reissues, substitutions, continuations, and extensions thereof which may be granted relating thereto in any country.

**Signature of Assignor(s):**

DocuSigned by:  
*Matthew Donaldson Moller*  
819810A020239036

8/25/2021  
**Date**

DocuSigned by:  
*Matthew DiMaria*  
80472A31F20E87

8/25/2021  
**Date**

DocuSigned by:  
*Shannon Lekas*  
810E8F20D2283486

8/27/2021  
**Date**

DocuSigned by:  
*Kurt Nelson*  
4081F020000818F3

8/25/2021  
**Date**

DocuSigned by:  
*Nicholas James Kennedy*  
810E8F4004434AA

8/25/2021  
**Date**

DocuSigned by:  
*Kevin Shinseki*  
D5EB3C783AED45C

**Kevin Shinseki**

11/7/2021

**Date**

DocuSigned by:  
*Robert Harpley*  
D87A3468455B478

**Robert Harpley**

9/1/2021

**Date**

## PATENT ASSIGNMENT COVER SHEET

Electronic Version v1.1  
Stylesheet Version v1.2

EPAS ID: PAT7288682

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT	
<b>NATURE OF CONVEYANCE:</b>	ASSIGNMENT	
<b>CONVEYING PARTY DATA</b>		
	<b>Name</b>	<b>Execution Date</b>
	MATTHEW DONALDSON MOLLER	08/25/2021
	MATTHEW DIMARIA	08/25/2021
	SHANNON LEKAS	08/27/2021
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	NICHOLAS JAMES KENNEDY	08/25/2021
	KEVIN SHINSEKI	11/07/2021
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<b>RECEIVING PARTY DATA</b>		
<b>Name:</b>	VIRTUAL HOLD TECHNOLOGY SOLUTIONS, LLC	
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<b>Internal Address:</b>	SUITE 350	
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<b>State/Country:</b>	OHIO	
<b>Postal Code:</b>	44333	
<b>PROPERTY NUMBERS Total: 1</b>		
	<b>Property Type</b>	<b>Number</b>
	Application Number:	<del>47546133</del> 17/546,113
		/BRG/
<b>CORRESPONDENCE DATA</b>		
<b>Fax Number:</b>	(360)692-2617	
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.</i>		
<b>Phone:</b>	(360) 674-6233	
<b>Email:</b>	erin@galvinpatentlaw.com	
<b>Correspondent Name:</b>	GALVIN PATENT LAW LLC	
<b>Address Line 1:</b>	2916 NW BUCKLIN HILL RD.	
<b>Address Line 2:</b>	SUITE 485	
<b>Address Line 4:</b>	SILVERDALE, WASHINGTON 98383	
<b>ATTORNEY DOCKET NUMBER:</b>	3548AE	
<b>NAME OF SUBMITTER:</b>	ERIN RILEY	
<b>SIGNATURE:</b>	/Erin Riley/	

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<b>DATE SIGNED:</b>	04/20/2022
<b>Total Attachments: 3</b> source=220419_3548AE_Assignment_AS_FILED#page1.tif source=220419_3548AE_Assignment_AS_FILED#page2.tif source=220419_3548AE_Assignment_AS_FILED#page3.tif	