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| Conveying Party | Mark if additional names of conveying | parties attached Execution Date |
| Name Mosaix, Inc. | | Month Day Year 09 28 2000 |
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| Correspon | ident N | lame and Address | Area Code and | Telephone Number | (908) 903-6 | 397 |
| Name | | Joan T. Pinaire, | Esq. | | | |
| Address (line 1) |) | Avaya Inc. | | | | |
| Address (line 2) |) | 150 Allen Road - | Suite 2000 | | | |
| Address (line 3) |) | P.O. Box 0895 | | | | |
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State of Delaware Office of the Secretary of State

I, EDWARD J. FREEL, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF MERCES:

"MOSAIX, INC.", A MAGHINGTON CORPORATION,

WITH AND INTO "AVAYA INC." UNDER THE MAIN OF "AVAYA INC.", A CORPORATION ORGANIZED AND EXISTING UNDER THE LAWS OF THE STATE OF DELAWARE, AS RECEIVED AND FILED IN THIS OFFICE THE TWENTY-NINTH DAY OF SEPTEMBER, A.D. 2000, AT 9:01 O'CLOCK A.M.

A FILED COPY OF TELS CERTIFICATE RAS MEEN FORMARDED TO THE NEW CASTLE COUNTY RECORDER OF DEEDS.

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Edward J. Freel, Secretary of State

AUTHENTICATION: 0707917

DATE: 09-29-00

CERTIFICATE OF MERCER

OF

MOSADK, INC.

AND

AVAYA INC.

It is hereby certified that:

- 1. The constituent business corporations participating in the merger herein certified are:
 - (i) Mosaix, Inc. ("Mosaix"), which is incorporated under the laws of the State of Washington; and
 - (ii) Aveya Inc. ("Aveya"), which is incorporated under the laws of the State of Delaware.
- 2. A Plan and Agreement of Merger has been approved, adopted, certified, executed, and acknowledged by each of the aforestid constituent corporations in accordance with the provisions of subsection (c) of Section 252 of the General Corporation Law of the State of Delaware, to wit, by Mosaix in accordance with the laws of the State of its incorporation and by Avaya in the same manner as is provided in Section 251 of the General Corporation Law of the State of Delaware.
- 3. The name of the surviving comparation in the merger herein certified is Avaya Inc., which will continue its existence as said surviving comparation under its present name upon the effective date of said merger pursuant to the provisions of the General Corporation Law of the State of Delawara.
- 4. The Certificate of incorporation of Aveya, as now in force and offect, shall continue to be the Certificate of incorporation of said surviving corporation until amended and changed pursuant to the provisions of the General Corporation Law of the State of Delaware.
- 5. The executed Plan and Agreement of Merger between the aforesaid constituent corporations is on file at an office of the aforesaid surviving corporation, the address of which is 211 Mt. Airy Road, Basking Ridge, New Jersey 07920.
- 6. A copy of the aforesaid Plan and Agreement of Merger will be furnished by the aforesaid surviving corporation, on request, and without cost, to any stockholder of each of the aforesaid constituent corporations.

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- 7. The Plan and Agreement of Merger between the aforesaid constituent corporations provides that the merger herein certified shall be effective on September 29, 2000.
- 8. The authorized capital stock of Mosaix consists of 4,000 shares without par value and shall, at the effective time of the merger, be surrendered and extinguished.

MOSADK, INC.

y Reache

Name: Michael J. Hollikay

Title: Vice President

AVAYA INC.

By: James

Name: Pamela F. Craves
Title: Vice President

RECORDED: 11/13/2000

Dated: 9/28/00