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| Form PTO-1594 (Rev. 03/01) OMB No. 0651-0027 (exp. 5/31/2002) Tab settings ⇔⇔ ♥ 10180 | U.S. DEPARTMENT OF COMMERCE U.S. Patent and Trademark Office |
| To the Honorable Commissioner can and Trademarks: | Please record the attached original documents or copy thereof. |
| 1. Name of conveying party(ies): Tellsoft Technologies, Inc. Individual(s) Association | 2. Name and address of receiving party(les) Name: Citicorp USA, Inc. Internal Address: 388 Greenwich Street |
| General Partnership Corporation-State Other | City: New York State: NY Zip: 10013 |
| Additional name(s) of conveying party(ies) attached? Yes No 3. Nature of conveyance: Assignment | General Partnership Limited Pertnership Corporation-State Other If assignee is not domiciled in the United States, a domestic representative designation is attached: Yes No (Designations must be a separate document from assignment) Additional name(s) & address(es) attached? Yes |
| 4. Application number(s) or registration number(s): A. Trademark Application No.(s) Please see Schedule A attached hereto Additional number(s) at | B. Trademark Registration No.(s) Please see Schedule A attached hereto ttached Yes L No |
| Name and address of party to whom correspondence concerning document should be mailed: Name: Debra A. Kozlowski | 6. Total number of applications and registrations involved: |
| Internal Address: Sidley Austin Brown & Wood | 7. Total fee (37 CFR 3.41)\$ 165.00 Enclosed Authorized to be charged to deposit account |
| Street Address: Bank One Plaza 10 S. Dearborn Street | 8. Deposit account number: Please charage any deficiencie or overages to our Deposit Account. 19-2165 |
| City: Chicago State: IL Zip: 60603 | (Attach duplicate copy of this page if paying by deposit account) E THIS SPACE |
| 9. Statement and signature. To the best of my knowledge and belief, the foregoing inforcopy of the original document. | |

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TRADEMARK SECURITY AGREEMENT

THIS TRADEMARK SECURITY AGREEMENT ("Agreement") dated as of April 26, 2001 is executed by and between Tellsoft Technologies, Inc., a Delaware corporation ("Grantor") and Citicorp USA, Inc., a Delaware corporation ("Citicorp"), as administrative agent (in such capacity, the "Administrative Agent") for the "Lenders", the "Issuing Banks" and other "Holders" under and as defined in that certain Credit Agreement dated as of November 12, 1999 by and among Magellan Acquisition Corporation, a Delaware corporation, and Corporate Software & Technology, Inc., a Delaware corporation (now known as CorpSoft, Inc.), as borrowers, Magellan Holdings, Inc., a Delaware corporation ("Holdings"), the financial institutions from time to time parties thereto as Lenders and Issuing Banks, Citicorp, in its capacity as the Administrative Agent for the Lenders and Issuing Banks, (such Credit Agreement, as it has heretofore been, and may from time to time hereafter be amended, restated, supplemented or otherwise modified, is hereinafter referred to as the "Credit Agreement").

WITNESSETH:

WHEREAS, the Borrower, Holdings, the Administrative Agent, Lenders and Issuing Banks entered into the Credit Agreement and, pursuant to the Credit Agreement, the Lenders and Issuing Banks agreed to make and extend certain loans, provide certain other financial accommodations to or for the benefit of the Borrower, Holdings and their Subsidiaries;

WHEREAS, Grantor is an indirect Subsidiary of Rebar, LLC, successor in interest to Holdings, and an Affiliate of the Borrower and acknowledges that it will derive direct and indirect benefit from such loans and other financial accommodations;

WHEREAS, Grantor has executed and delivered a certain Guaranty of even date herewith (as the same may be amended, restated, supplemented, or otherwise modified from time to time, the "Guaranty") in favor of the Administrative Agent, Lenders, Issuing Banks and other Holders, pursuant to which, among other things, Grantor has guaranteed the payment and performance of the Obligations; and

WHEREAS, in order to secure the prompt and complete payment, observance and performance of (i) all of the Obligations, and (ii) all of Grantor's obligations and liabilities under and in connection with the Guaranty and all other Loan Documents executed and delivered by Grantor (all such obligations and liabilities hereunder and those referred to in the immediately preceding clauses (i) and (ii) being hereinafter referred to collectively as the "Liabilities"), the Lenders and Issuing Banks have required that Grantor execute and deliver this Agreement to the Administrative Agent for the benefit of the Administrative Agent, Lenders, Issuing Banks and other Holders on the terms and conditions hereinafter set forth;

NOW, THEREFORE, in consideration of the premises set forth above, the terms and conditions contained herein, and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the parties hereto hereby agree as follows:

1. Defined Terms.

(a) Unless otherwise defined herein, each capitalized term used herein that is defined in the Credit Agreement shall have the meaning specified for such term in the Credit Agreement.

Unless otherwise defined herein or in the Credit Agreement, each capitalized term used herein that is defined in the Security Agreement shall have the meaning specified for such term in the Security Agreement.

- (b) The words "hereof", "herein" and "hereunder" and words of like import when used in this Agreement shall refer to this Agreement as a whole and not to any particular provision of this Agreement, and section references are to this Agreement unless otherwise specified.
- (c) All terms defined in this Agreement in the singular shall have comparable meanings when used in the plural, and <u>vice versa</u>, unless otherwise specified.
- 2. <u>Incorporation of Premises</u>. The premises set forth above are incorporated into this Agreement by this reference thereto and are made a part hereof.
- 3. <u>Incorporation of the Credit Agreement and the Security Agreement</u>. The Credit Agreement, the Security Agreement and the terms and provisions thereof are hereby incorporated herein in their entirety by this reference thereto.
- 4. <u>Security Interest in Trademarks</u>. To secure the complete and timely payment, performance and satisfaction of all of the Obligations, Grantor hereby grants to the Administrative Agent, for its benefit and the benefit of the Lenders, Issuing Banks and other Holders, a security interest in, as and by way of a first mortgage and security interest having priority over all other security interests, with power of sale to the extent permitted by applicable law, all of Grantor's now owned or existing and hereafter acquired or arising:
 - (i) trademarks, registered trademarks, trademark applications, service marks, registered service marks and service mark applications, including, without limitation, the trademarks, registered trademarks, trademark applications, service marks, registered service marks and service mark applications listed on Schedule A attached hereto and made a part hereof, and (a) all renewals thereof, (b) all income, royalties, damages and payments now and hereafter due and/or payable under and with respect thereto, including, without limitation, payments under all licenses entered into in connection therewith and damages and payments for past or future infringements or dilutions thereof, (c) the right to sue for past, present and future infringements and dilutions thereof, (d) the goodwill of Grantor's business symbolized by the foregoing and connected therewith, and (e) all of Grantor's rights corresponding thereto throughout the world (all of the foregoing trademarks, registered trademarks and trademark applications, and service marks, registered service marks and service mark applications, together with the items described in clauses (a)-(e) in this Section 4(i), are sometimes hereinafter individually and/or collectively referred to as the "Trademarks"); and
 - (ii) rights under or interest in any trademark license agreements or service mark license agreements with any other party, whether Grantor is a licensee or licensor under

any such license agreement, including, without limitation, those trademark license agreements and service mark license agreements listed on Schedule B attached hereto and made a part hereof, together with any goodwill connected with and symbolized by any such trademark license agreements or service mark license agreements, and the right to prepare for sale and sell any and all Inventory now or hereafter owned by Grantor and now or hereafter covered by such licenses (all of the foregoing are hereinafter referred to collectively as the "Licenses").

- 5. Restrictions on Future Agreements. Grantor will not, without the Administrative Agent's prior written consent, enter into any agreement, including, without limitation, any license agreement, which is inconsistent with this Agreement, and, subject to the provisions of Section 10 herein, Grantor further agrees that it will not take any action, and will use its best efforts not to permit any action to be taken by others, including, without limitation, licensees, or fail to take any action, which would in any respect affect the validity or enforcement of the rights transferred to the Administrative Agent under this Agreement or the rights associated with the Trademarks or Licenses.
- 6. New Trademarks and Licenses. Grantor represents and warrants that, from and after the Closing Date, (a) the Trademarks listed on Schedule A include all of the trademarks, registered trademarks, trademark applications, service marks, registered service marks and service mark applications now owned or held by Grantor, (b) the Licenses listed on Schedule B include all of the trademark license agreements and service mark license agreements under which Grantor is the licensee or licensor and (c) no liens, claims or security interests in such Trademarks and Licenses have been granted by Grantor to any Person other than the Administrative Agent, except those granted with the prior written consent of the Administrative Agent. If, prior to the termination of this Agreement, Grantor shall (i) obtain rights to any new trademarks, registered trademarks, trademark applications, service marks, registered service marks or service mark applications, (ii) become entitled to the benefit of any trademarks, registered trademarks, trademark applications, trademark licenses, trademark license renewals, service marks, registered service marks, service mark applications, service mark licenses or service mark license renewals whether as licensee or licensor, or (iii) enter into any new trademark license agreement or service mark license agreement, the provisions of Section 4 above shall automatically apply thereto. Grantor shall give to the Administrative Agent written notice of events described in clauses (i), (ii) and (iii) of the preceding sentence promptly after the occurrence thereof, but in any event not less frequently than on a quarterly basis. Grantor hereby authorizes the Administrative Agent to modify this Agreement unilaterally (i) by amending Schedule A to include any future trademarks, registered trademarks, trademark applications, service marks, registered service marks and service mark applications and by amending Schedule B to include any future trademark license agreements and service mark license agreements, which are Trademarks or Licenses under Section 4 above or under this Section 6, and (ii) by filing, in addition to and not in substitution for this Agreement, a duplicate original of this Agreement containing on Schedule A or B thereto, as the case may be, such future trademarks, registered trademarks, trademark applications, service marks, registered service marks and service mark applications, and trademark license agreements and service mark license agreements. The Administrative Agent agrees to promptly notify Grantor upon taking any of the actions described in the immediately preceding sentence.

- 7. Royalties. Grantor hereby agrees that the use by the Administrative Agent of the Trademarks and Licenses as authorized hereunder in connection with the Administrative Agent's exercise of its rights and remedies under Section 15 hereof or pursuant to Section 8 of the Security Agreement shall be coextensive with Grantor's rights thereunder and with respect thereto and without any liability for royalties or other related charges from the Administrative Agent or any Lender or any Issuing Bank or any other Holder to Grantor.
- Administrative Agent may at all reasonable times (and at any time when an Event of Default exists) have access to, examine, audit, make copies (at Grantor's expense) and extracts from and inspect Grantor's premises and examine Grantor's books, records and operations relating to the Trademarks and Licenses; provided, that in conducting such inspections and examinations, the Administrative Agent shall use reasonable efforts not to disturb unnecessarily the conduct of Grantor's ordinary business operations. From and after the occurrence of an Event of Default, Grantor agrees that the Administrative Agent, or a conservator appointed by the Administrative Agent, shall have the right to establish such reasonable additional product quality controls as the Agent or such conservator, in its sole and absolute judgment, may deem necessary to assure maintenance of the quality of products sold by Grantor under the Trademarks and the Licenses or in connection with which such Trademarks and Licenses are used. Grantor agrees not to sell or assign its respective interests in, or grant any license under, the Trademarks or the Licenses without the prior and express written consent of the Administrative Agent (which consent will not be unreasonably withheld).
- 9. Nature and Continuation of the Administrative Agent's Security Interest; Termination of the Administrative Agent's Security Interest. This Agreement is made for collateral security purposes only. This Agreement shall create a continuing security interest in the Trademarks and Licenses and shall terminate only when the Obligations have been indefeasibly paid in full in cash and the Credit Agreement and the Security Agreement have been terminated or when the Trademarks and Licenses are released from the lien created hereby. When this Agreement has terminated or any Trademarks or Licenses are to be released from the lien created hereby in accordance with the terms of the Credit Agreement, the Administrative Agent shall promptly execute and deliver to Grantor, at Grantor's expense, all termination statements and other instruments as may be necessary or proper to terminate the Administrative Agent's security interest in the applicable Trademarks and Licenses, subject to any disposition thereof which may have been made by the Administrative Agent pursuant to this Agreement or the Security Agreement.
- 10. <u>Duties of Grantor</u>. Grantor shall have the duty, to the extent reasonable in the normal conduct of Grantor's business or where otherwise consistent with good business judgment, to: (i) prosecute diligently any trademark application or service mark application that is part of the Trademarks pending as of the date hereof or hereafter until the termination of this Agreement, and (ii) make application for trademarks or service marks that are or shall be necessary or economically desirable in the operation of Grantor's business as determined by Grantor in Grantor's reasonable judgement. Grantor further agrees (i) not to abandon any Trademark or License without the prior written consent of the Administrative Agent (which consent will not be unreasonably withheld), and (ii) to use its best efforts to maintain in full force and effect the Trademarks and the Licenses that are or shall be necessary or economically

desirable in the operation of Grantor's business as determined by Grantor in Grantor's reasonable business judgment. Any expenses incurred in connection with the foregoing shall be borne by Grantor. Neither the Administrative Agent nor any Lender nor any Issuing Bank nor any other Holder shall have any duty with respect to the Trademarks and Licenses. Without limiting the generality of the foregoing, neither the Administrative Agent nor any Lender nor any Issuing Bank nor any other Holder shall be under any obligation to take any steps necessary to preserve rights in the Trademarks or Licenses against any other parties, but the Administrative Agent may do so at its option from and after the occurrence of an Event of Default, and all expenses incurred in connection therewith shall be for the sole account of Grantor and shall be added to the Obligations secured hereby.

- and during the continuance of an Event of Default, the Administrative Agent shall have the right, but shall not be obligated, to bring suit in its own name to enforce the Trademarks and the Licenses and, if the Administrative Agent shall commence any such suit, Grantor shall, at the request of the Administrative Agent, do any and all lawful acts and execute any and all proper documents required by the Administrative Agent in aid of such enforcement. Grantor shall, upon demand, promptly reimburse the Administrative Agent for all costs and expenses incurred by the Administrative Agent in the exercise of its rights under this Section 11 (including, without limitation, reasonable fees and expenses of attorneys and paralegals for the Administrative Agent).
- 12. <u>Waivers</u>. The Administrative Agent's failure, at any time or times hereafter, to require strict performance by Grantor of any provision of this Agreement shall not waive, affect or diminish any right of the Administrative Agent thereafter to demand strict compliance and performance therewith nor shall any course of dealing between Grantor and the Administrative Agent have such effect. No single or partial exercise of any right hereunder shall preclude any other or further exercise thereof or the exercise of any other right. None of the undertakings, agreements, warranties, covenants and representations of Grantor contained in this Agreement shall be deemed to have been suspended or waived by the Administrative Agent unless such suspension or waiver is in writing signed by an officer of the Administrative Agent and directed to Grantor specifying such suspension or waiver.
- be interpreted in such manner as to be effective and valid under applicable law, but the provisions of this Agreement are severable, and if any clause or provision shall be held invalid and unenforceable in whole or in part in any jurisdiction, then such invalidity or unenforceability shall affect only such clause or provision, or part hereof, in such jurisdiction, and shall not in any manner affect such clause or provision in any other jurisdiction, or any other clause or provision of this Agreement in any jurisdiction.
- 14. <u>Modification</u>. This Agreement cannot be altered, amended or modified in any way, except as specifically provided herein or by a writing signed by the parties hereto.
- 15. <u>Cumulative Remedies; Power of Attorney</u>. Grantor hereby irrevocably designates, constitutes and appoints the Administrative Agent (and all Persons designated by the Administrative Agent in its sole and absolute discretion) as Grantor's true and lawful

attorney-in-fact, and authorizes the Administrative Agent and any of the Administrative Agent's designees, in Grantor's or the Administrative Agent's name, to take any action and execute any instrument which the Administrative Agent may deem necessary or advisable to accomplish the purposes of this Agreement from and after the occurrence and during the continuance of an Event of Default. Upon such occurrence and during the continuance of an Event of Default and the giving by the Administrative Agent of notice to Grantor of the Administrative Agent's intention to enforce its rights and claims against Grantor, the Administrative Agent shall have the right to (i) endorse Grantor's name on all applications, documents, papers and instruments necessary or desirable for the Administrative Agent in the use of the Trademarks or the Licenses, (ii) assign, pledge, convey or otherwise transfer title in or dispose of the Trademarks or the Licenses to anyone on commercially reasonable terms, (iii) grant or issue any exclusive or nonexclusive license under the Trademarks or, to the extent permitted, under the Licenses, to anyone on commercially reasonable terms, and (iv) take any other actions with respect to the Trademarks or the Licenses as the Administrative Agent deems in its own or the Lenders' or the Issuing Banks' or other Holders' best interest. Grantor hereby ratifies all that such attorney shall lawfully do or cause to be done by virtue hereof. This power of attorney is coupled with an interest and shall be irrevocable until this Agreement terminates pursuant to Section 9 hereof. Grantor acknowledges and agrees that this Agreement is not intended to limit or restrict in any way the rights and remedies of the Administrative Agent or any Lender or any Issuing Bank or any other Holder under the Credit Agreement, the Security Agreement or any of the other Loan Documents, but rather is intended to facilitate the exercise of such rights and remedies.

The Administrative Agent shall have, in addition to all other rights and remedies given it by the terms of this Agreement, all rights and remedies allowed by law and the rights and remedies of a secured party under the Uniform Commercial Code as enacted in any jurisdiction in which the Trademarks or the Licenses may be located or deemed located. Upon the occurrence, and during the continuance, of an Event of Default and the election by the Administrative Agent to exercise any of its remedies under Section 9-504 or Section 9-505 of the Uniform Commercial Code with respect to the Trademarks and Licenses, Grantor agrees to assign, convey and otherwise transfer title in and to the Trademarks and the Licenses to the Administrative Agent or any transferee of the Administrative Agent and to execute and deliver to the Administrative Agent or any such transferee all such agreements, documents and instruments as may be necessary, in the Administrative Agent's sole discretion, to effect such assignment, conveyance and transfer. All of the Administrative Agent's rights and remedies with respect to the Trademarks and the Licenses, whether established hereby, by the Security Agreement, by any other agreements or by law, shall be cumulative and may be exercised separately or concurrently. Notwithstanding anything set forth herein to the contrary, it is hereby expressly agreed that upon the occurrence and during the continuance of an Event of Default, the Administrative Agent may exercise any of the rights and remedies provided in this Agreement, the Credit Agreement, the Security Agreement and any of the other Loan Documents. The Administrative Agent agrees that it will notify Grantor of the intended disposition of any Trademarks or Licenses within a commercially reasonable time prior to such intended disposition, the time of delivery of which notice the parties hereto agree shall in no event be required to be greater than five (5) Business Days.

16. <u>Effectiveness; Successors and Assigns</u>. This Agreement shall become effective on the Effective Date, shall be binding upon Grantor and its successors and assigns, and shall

inure to the benefit of the Administrative Agent, the Lenders, the Issuing Banks and other Holders and their respective nominees, successors and assigns. Grantor's successors and assigns shall include, without limitation, a receiver, trustee or debtor-in-possession of or for Grantor; provided, however, that Grantor shall not voluntarily assign or transfer its rights or obligations hereunder without the Administrative Agent's prior written consent.

- 17. Governing Law. This Agreement has been executed and delivered by the parties hereto in New York, New York. Any dispute between the Administrative Agent and Grantor arising out of or related to the relationship established between them in connection with this Agreement, and whether arising in contract, tort, equity, or otherwise, shall be resolved in accordance with the laws of the State of New York.
- 18. <u>Notices</u>. All notices, requests and other communications required or desired to be served, given or delivered hereunder shall be given in the manner specified in <u>Section 15.08</u> of the Credit Agreement and to the addresses specified on the signature pages thereof or such other addresses as may be substituted therefor from time to time as provided in such Section 15.08.
- 19. <u>Section Titles</u>. The section titles herein are for convenience of reference only, and shall not affect in any way the interpretation of any of the provisions hereof.
- 20. Execution in Counterparts. This Agreement may be executed in any number of counterparts and by different parties hereto in separate counterparts, each of which when so executed shall be deemed to be an original and all of which taken together shall constitute one and the same agreement.
- 21. <u>Merger</u>. This Agreement represents the final agreement of Grantor with respect to the matters contained herein and may not be contradicted by evidence of prior or contemporaneous agreements, or subsequent oral agreements, between Grantor and the Administrative Agent or any Lender or any Issuing Bank or any other Holder.

7

IN WITNESS WHEREOF, the parties hereto have duly executed this Agreement as of the day and year first above written.

TELLSOFT TECHNOLOGIES, INC.

Name: J. Harrie Hamilton. Title: 12 E4 22 22

Accepted and agreed to as of the day and year first above written.

CITICORP USA, INC., as Administrative Agent

Miles D. McManus
Vice President

IN WITNESS WHEREOF, the parties hereto have duly executed this Agreement as of the day and year first above written.

| TELLSOFT TECHNOLOGIES, INC |
|----------------------------|
|----------------------------|

| Ву | | |
|----|--------|------|
| | Name: | |
| | Title: | |

Accepted and agreed to as of the day and year first above written.

CITICORP USA, INC., as Administrative Agent

By Miles D. McManus

Vice President

Schedule A

to

Trademark Security Agreement

Dated as of April 26, 2001

Trademarks

None, except:

| Mark | Registration No. | Registration Date | Serial No. | Filing Date |
|-----------------------|------------------|-------------------|------------|---------------|
| WAV2RA | 2,329,058 | March 14, 2000 | 75/650064 | March 1, 1999 |
| EMAIL WITH A VOICE | 2,344,219 | April 18, 2000 | 75/649842 | March 1, 1999 |

Trademark and Service Mark Applications

None, except:

| Mark | Serial No. | Filing Date |
|------------|------------|----------------|
| TELLSOFT | 75/649865 | March 1, 1999 |
| ITALK | 75/650068 | March 1, 1999 |
| ITALK | 76/009854 | March 24, 2000 |
| ITALK! and | 75/649846 | March 1, 1999 |
| Design | | |

Schedule B

to

Trademark Security Agreement

Dated as of April 26, 2001

License Agreements

None.

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STATE OF <u>hanachemeth</u>,
) SS
COUNTY OF <u>handock</u>)

The foregoing Trademark Security Agreement was acknowledged before me this 24th day of May, 2001, by Jacquelyn Barry Hamilton, a Treasurer of Tellsoft Technologies Inc., a Delaware corporation, on behalf of such corporation.

Notary Public

My commission expires: 02-07-08

PHYLLIS C. AVAILONE
Notary Public
Commonwealth of Massachusetts
My Commission Expires
February 7, 2008



| STATE OF NEW YORK |) | |
|--------------------|---|----|
| |) | SS |
| COUNTY OF NEW YORK |) | |

The foregoing Trademark Security Agreement was acknowledged before me this 19 day of July, 2001, by Miles D. McManus, a Vice President of Citicorp USA, Inc., a Delaware corporation, on behalf of such corporation.

Notary Public

Notary Public State Of New York No. 01PE6045304

My commission expires: 07/31/20 02